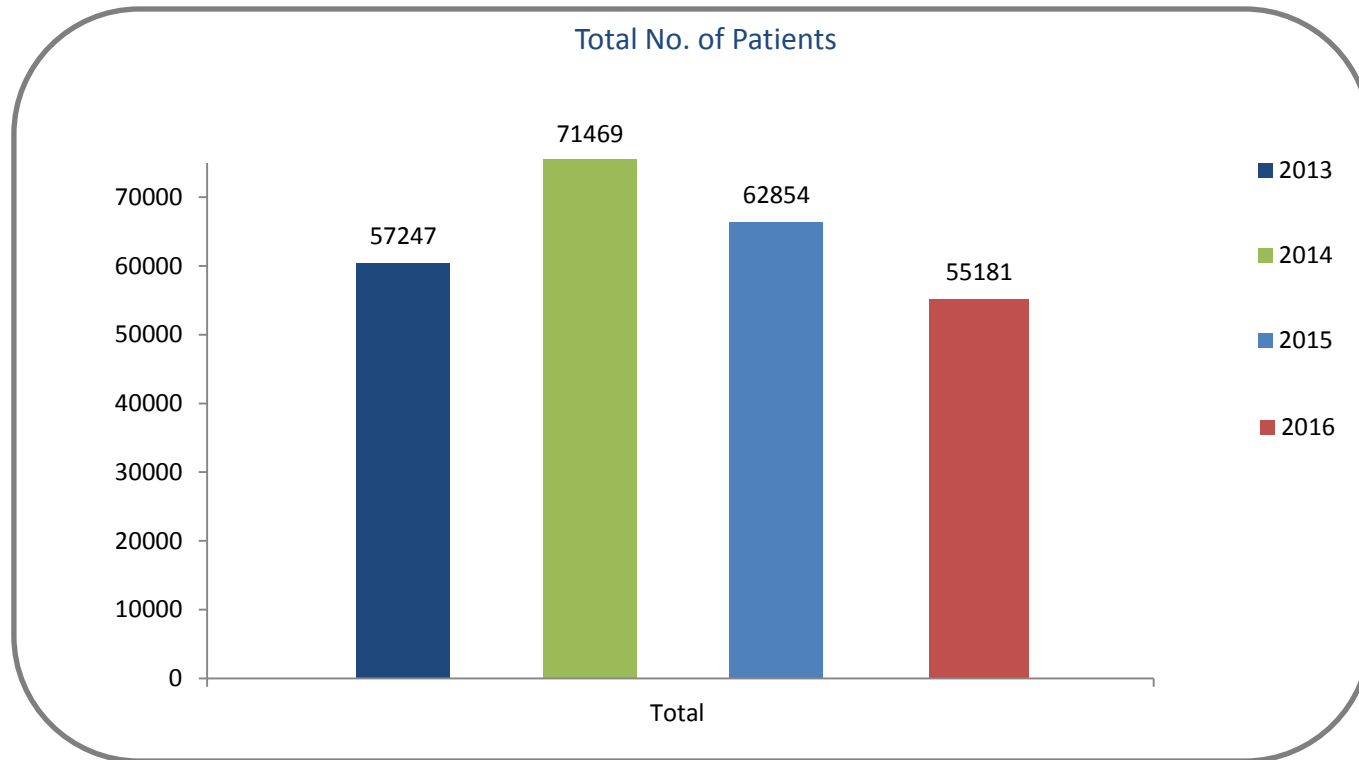


**SKM Lahore**

**Clinical Performance Dashboard  
Yearly Comparison 2016**

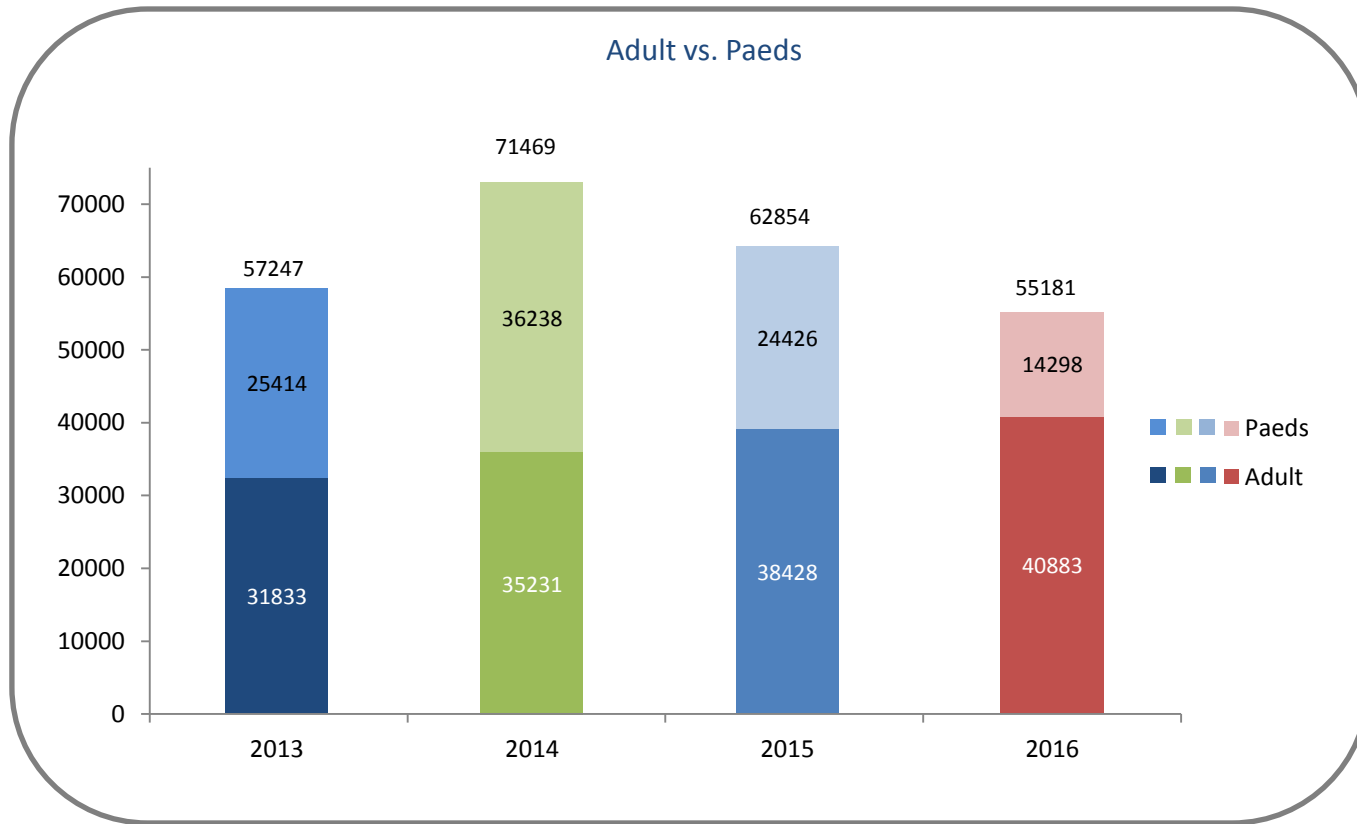
# Chemotherapy Department Activity

## Yearly Comparison



# Chemotherapy Department Activity

## Yearly Comparison

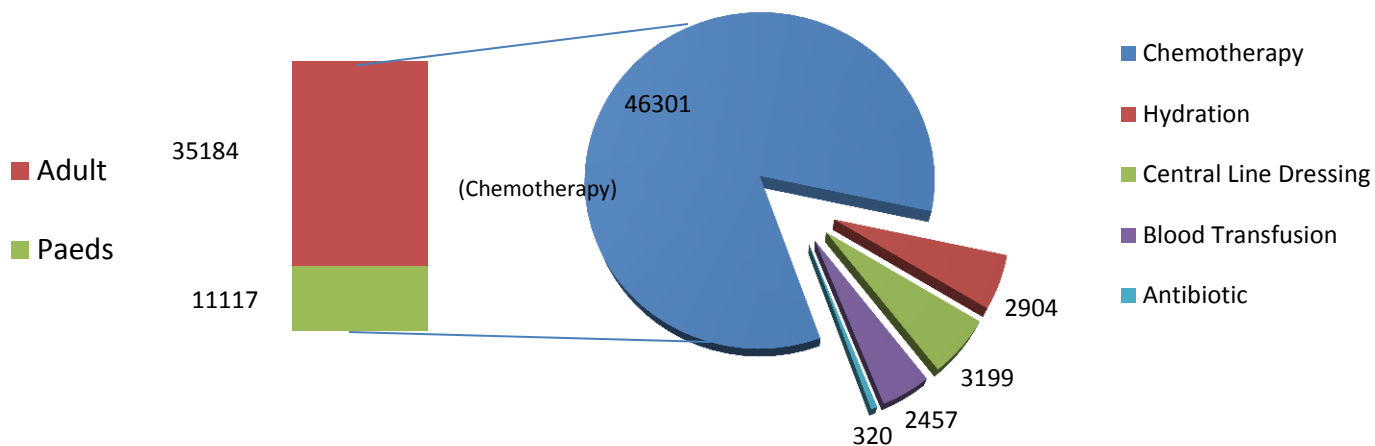


# Chemotherapy Department Activity

## 2016

Break-up of Patient Activity  
2016

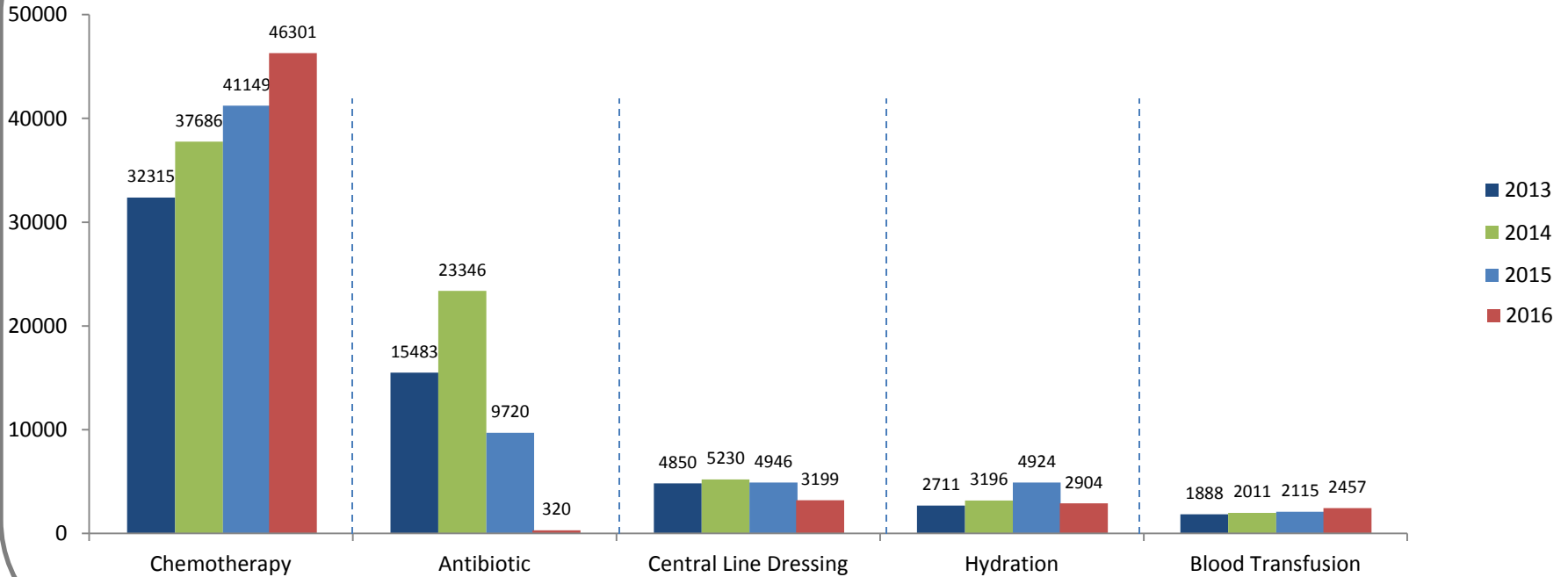
Total no. of Patients: 55181



# Chemotherapy Department Activity

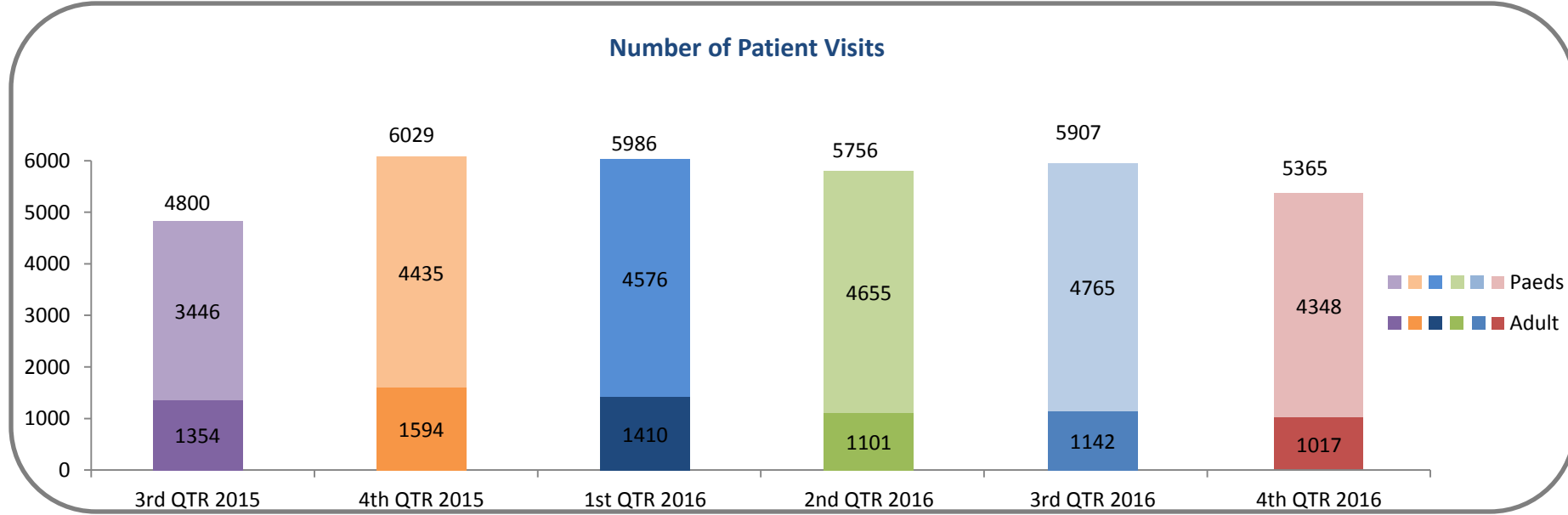
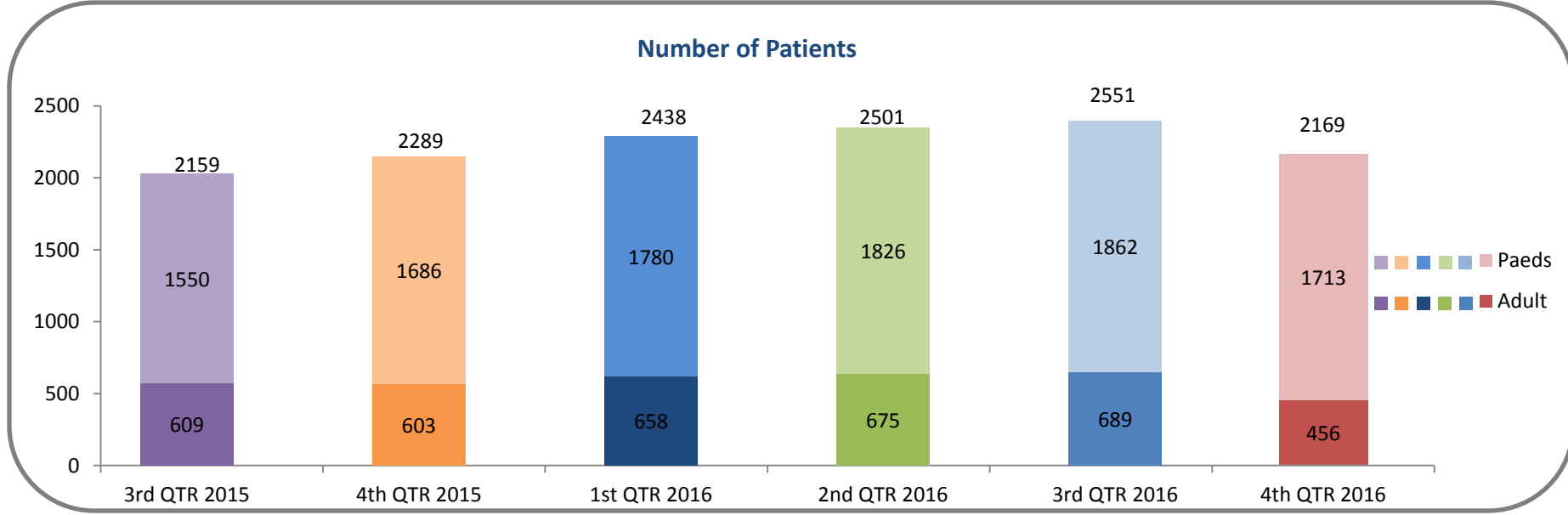
## Yearly Comparison

Main Areas of Activity



# Outpatient Parenteral Antibiotic Therapy

## Quarterly Comparison

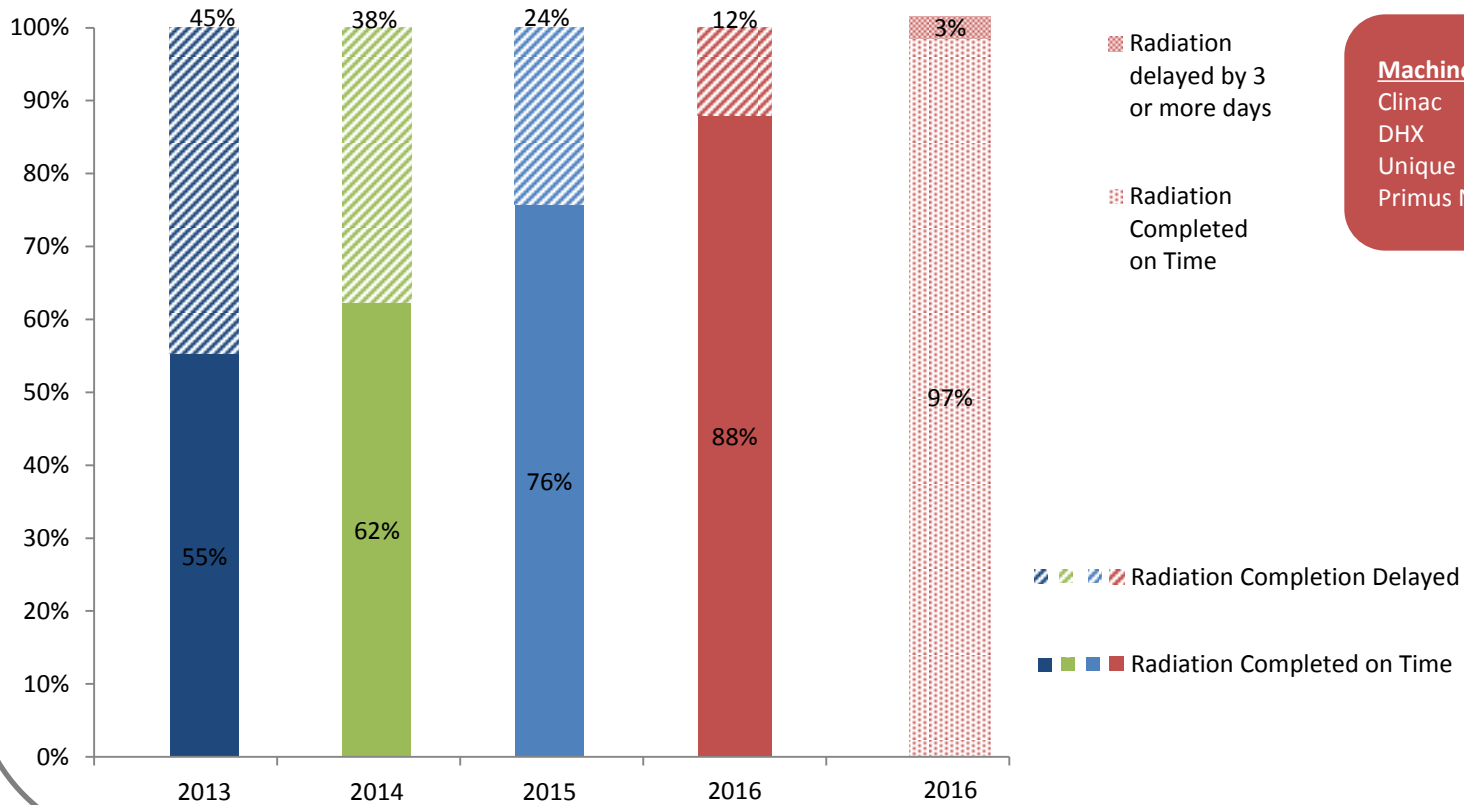


# Radiation Oncology Activity

## Yearly Comparison

### Patients with Delayed Radiation Treatment

Total # of patients in 2013: 2265  
 Total # of patients in 2014: 2624  
 Total # of patients in 2015: 3632  
 Total # of Patients in 2016: 3317



**Machines Downtime: 56.5 Days**

Clinac	18 days
DHX	20.5 days
Unique	11.5 days
Primus New	6.5 days

▨ ▨ ▨ ▨ Radiation Completion Delayed  
■ ■ ■ ■ Radiation Completed on Time

# Radiation Oncology

## Delays in Treatment

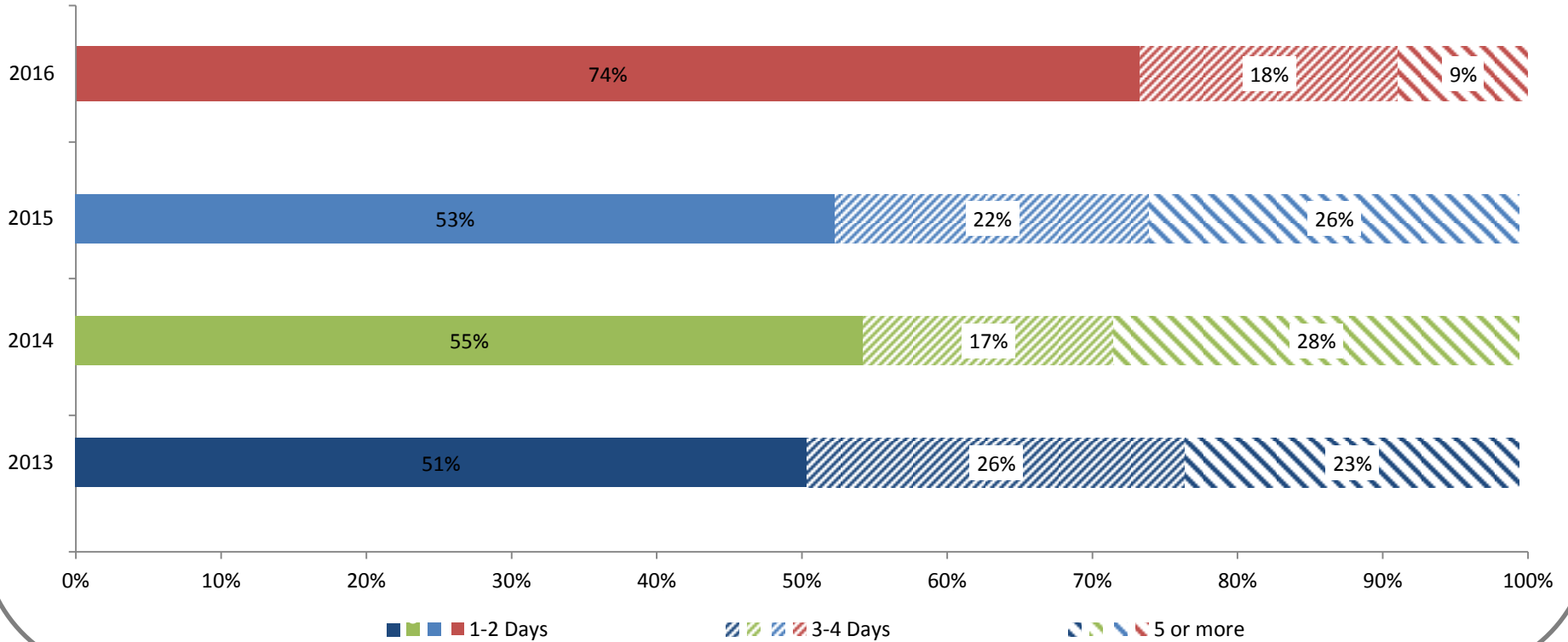
### Aggregated days

Total # of patients in 2013: 2265

Total # of patients in 2014: 2624

Total # of patients in 2015: 3632

Total # of Patients in 2016: 3317

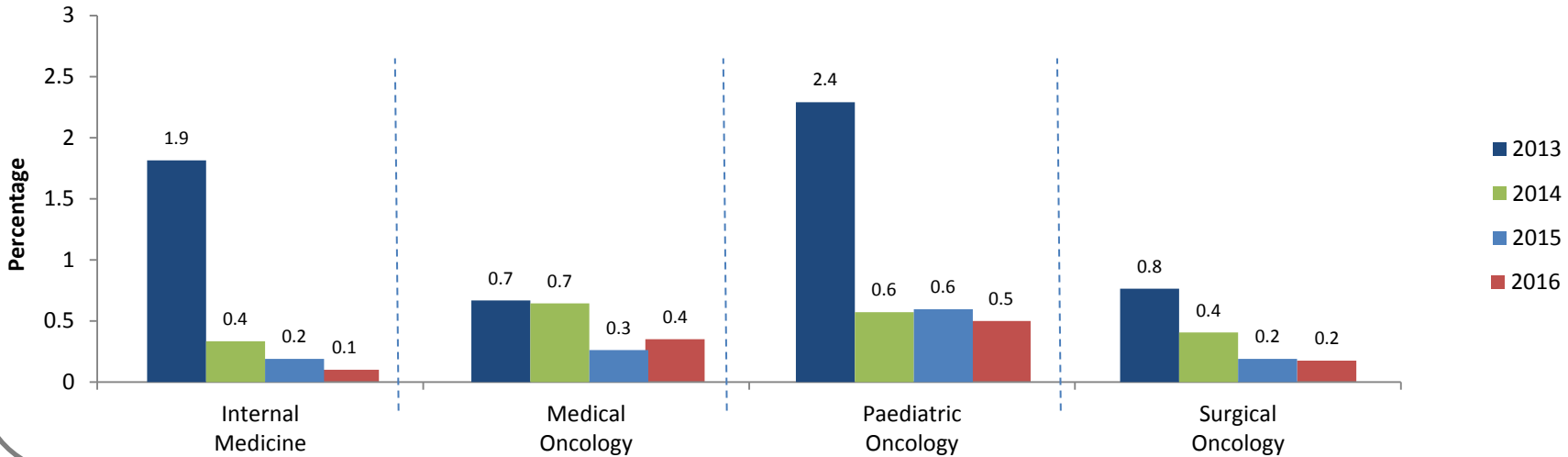




# Clinical Performance Indicators – Re-Admissions

## Yearly Comparison

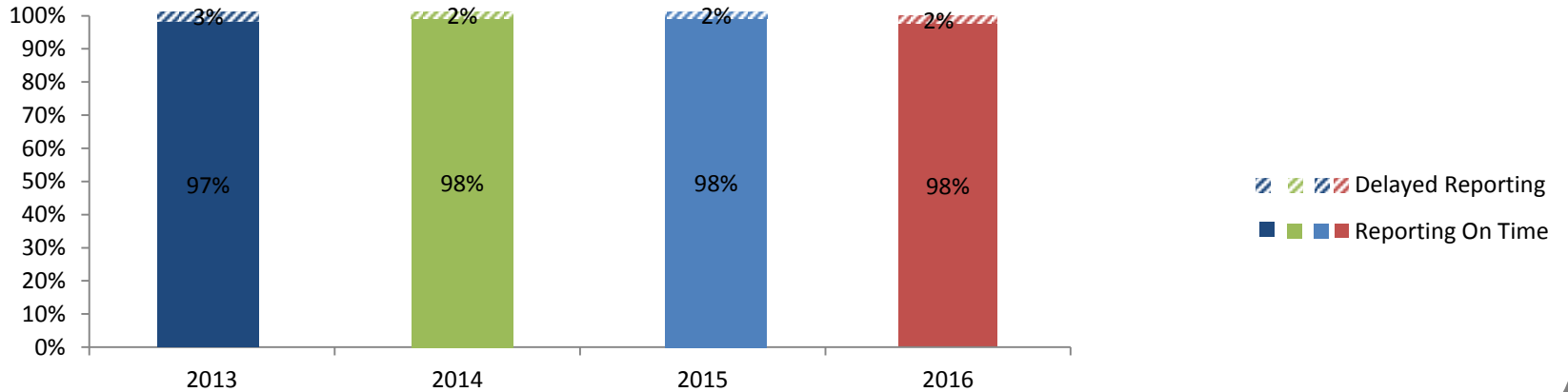
Re-Admissions Within 7 Days  
By Specialty



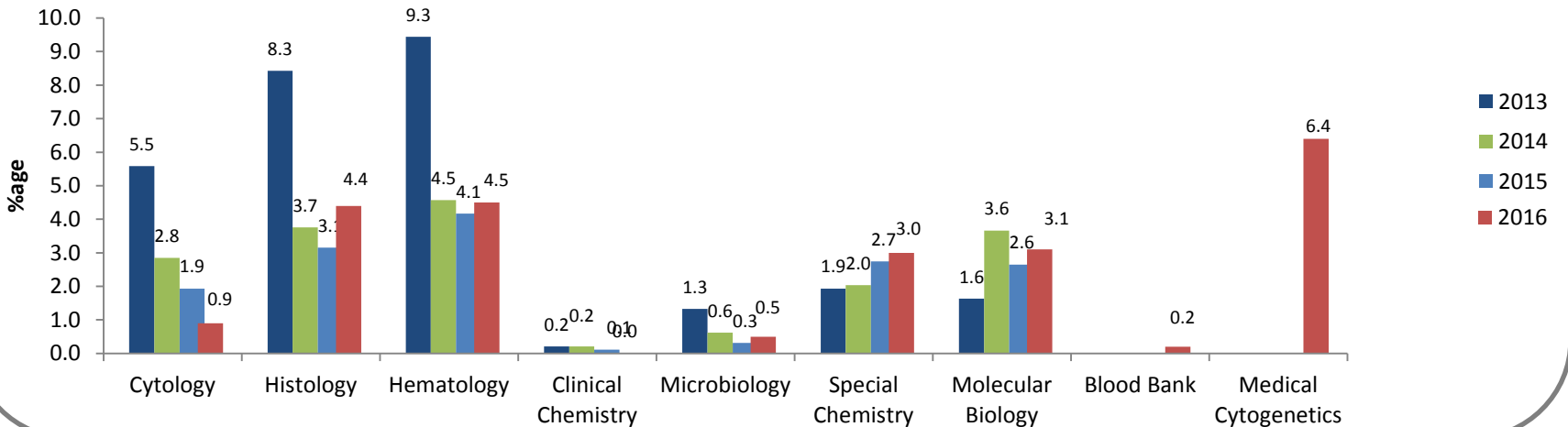
# Clinical Performance Indicators – Pathology

## Yearly Comparison

### Delayed Reporting



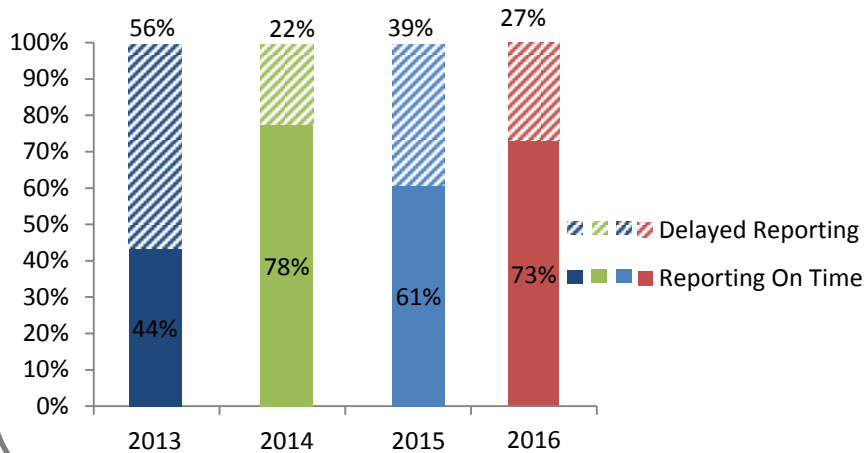
### Delayed Reporting By Section



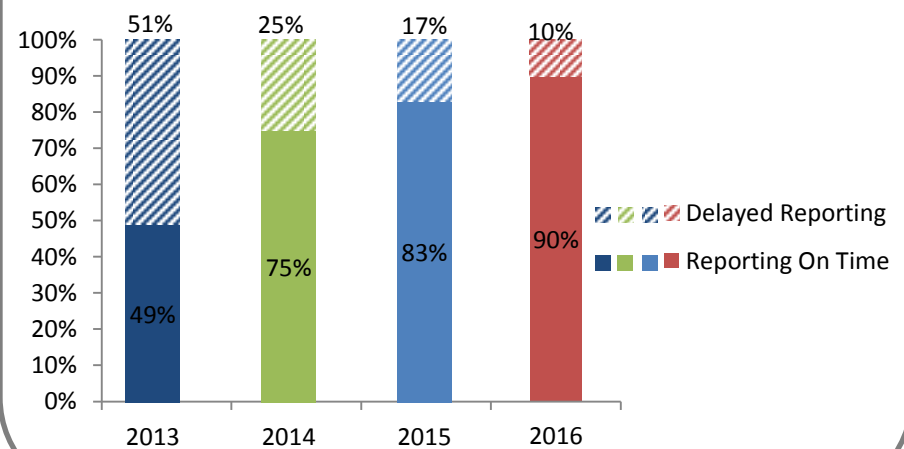
# Clinical Performance Indicators – Radiology

## Yearly Comparison

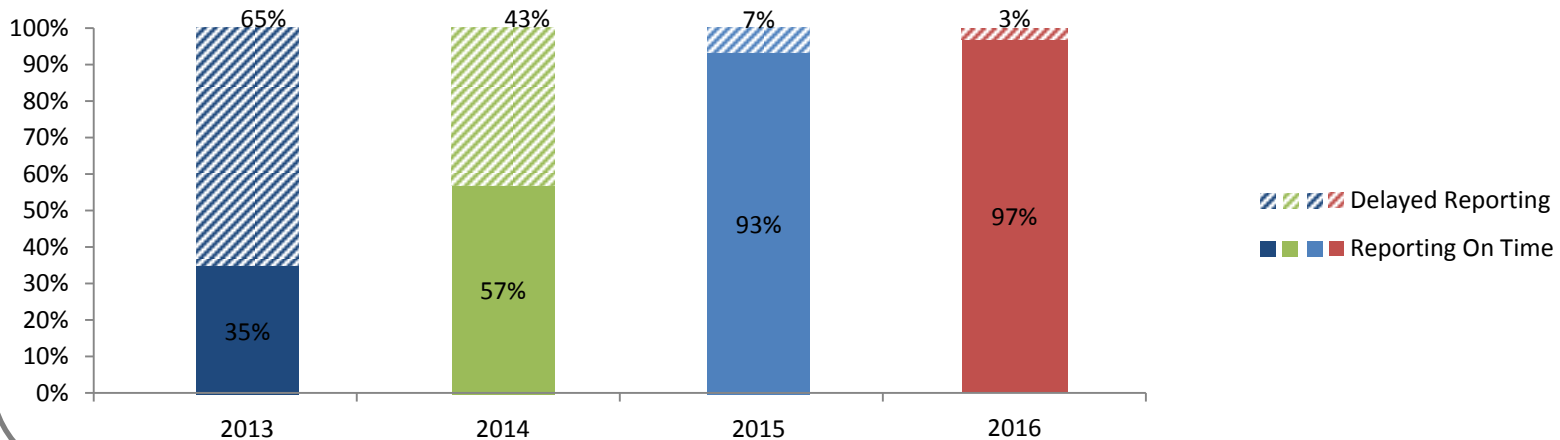
### Delayed Reporting Inpatients, ICU & EAR (24 hours)



### Delayed Reporting OPD, Diagnostic & Walk In (24 hours)



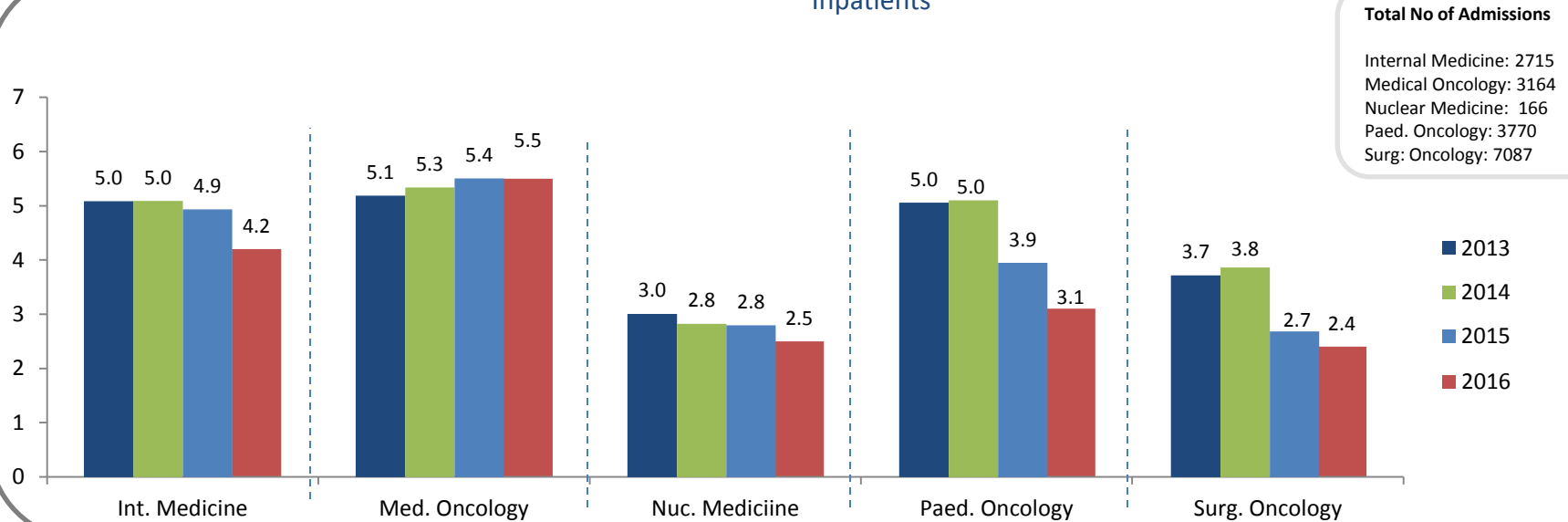
### Delayed Reporting PET CT (72 hours)



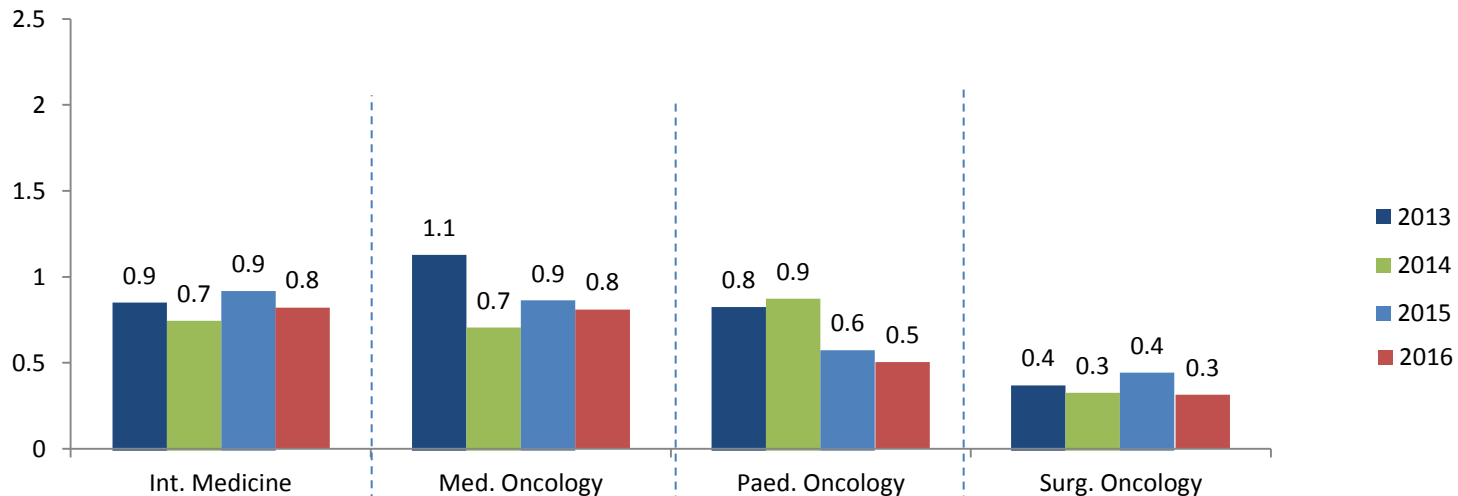
# Bed Occupancy & Average Length of Stay

## Yearly Comparison

### Inpatients

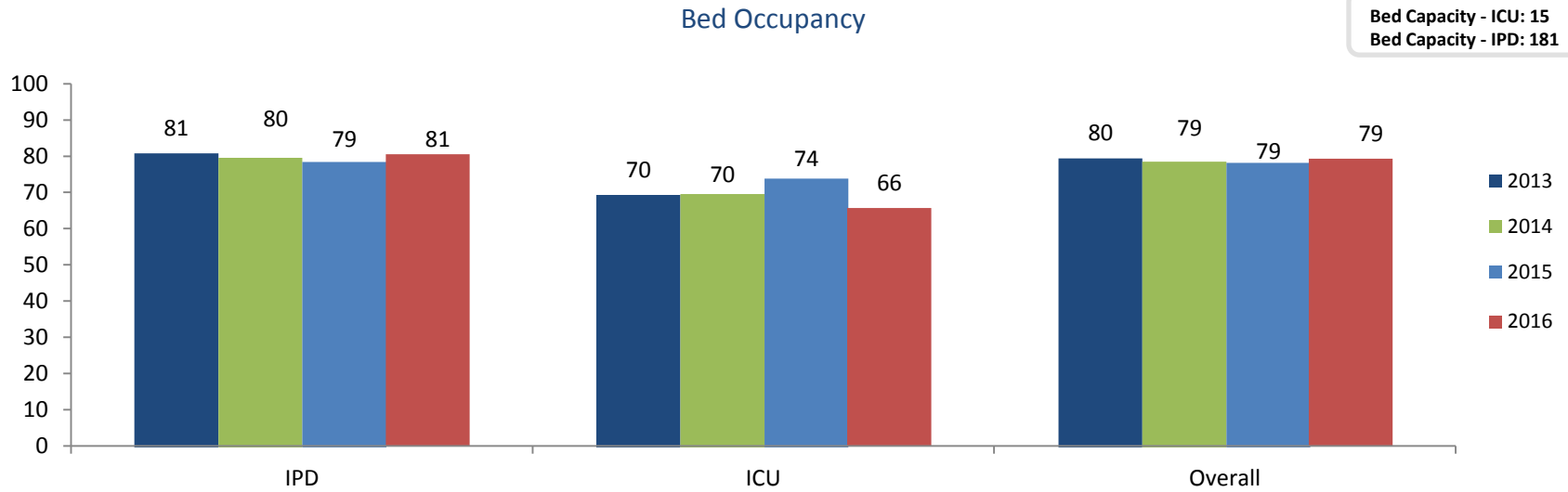


### ICU



# Bed Occupancy & Average Length of Stay

## Yearly Comparison

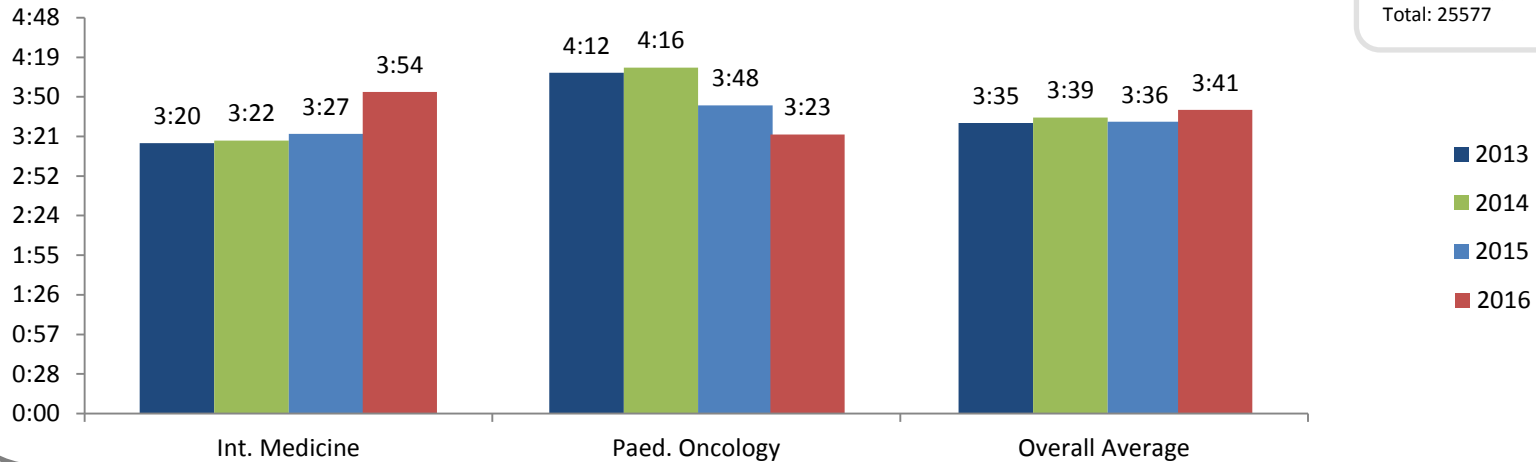


# Emergency Assessment Room Statistics

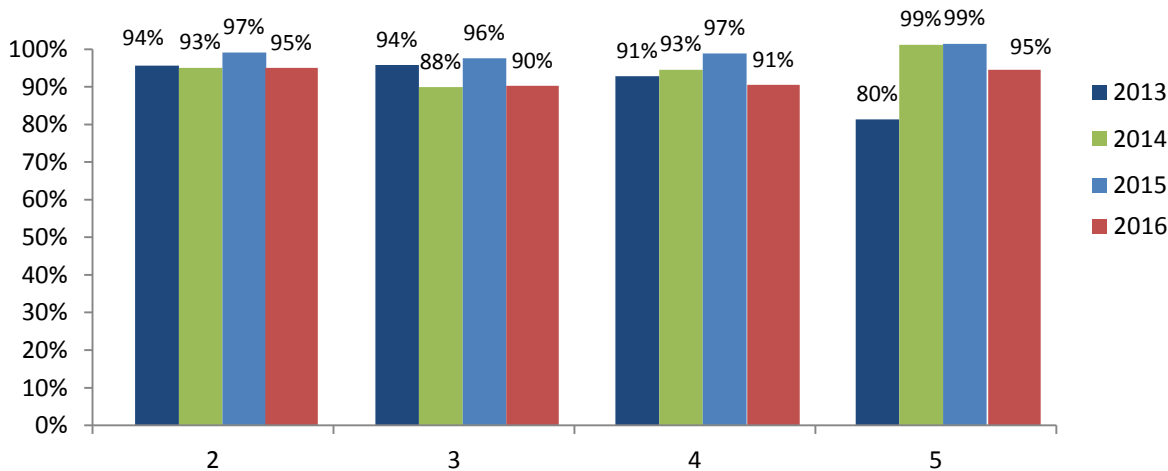
## Yearly Comparison

Average Length of Stay in EAR  
(Hrs:Mins)

**Total No of Admissions:**  
Internal Medicine: 20674  
Paed. Oncology: 4903  
Total: 25577



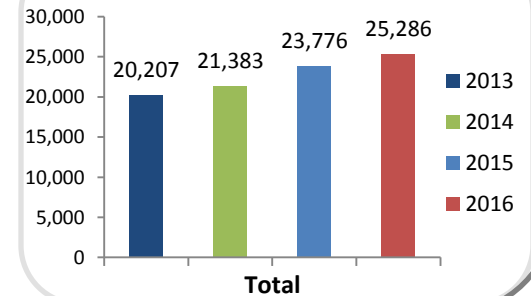
Patients Seen within Defined Waiting Times – ADULTS



**Standard Waiting Times (minutes)**

ESI Level 2 : **10** (3650)  
ESI Level 3 : **45** (14493)  
ESI Level 4 : **60** (3649)  
ESI Level 5 : **120** (138)

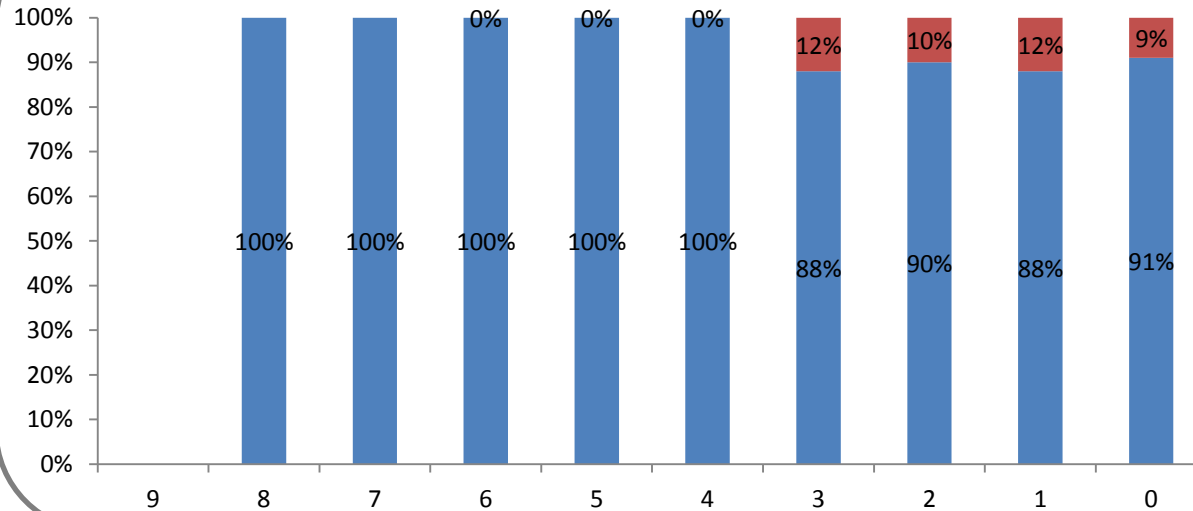
**Total No. of Patients Visit in EAR**



# Emergency Assessment Room Statistics

4<sup>th</sup> Quarter 2016

Patients Seen within Defined Waiting Times – PAEDS



**PEWS Index**  
**Standard Waiting Times**  
**(minutes)**

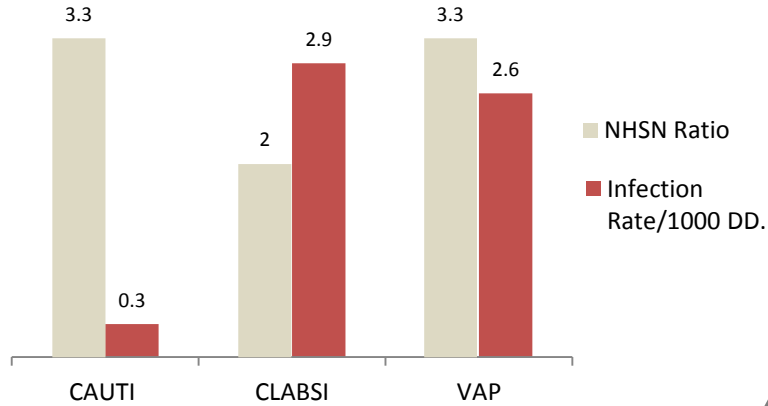
Level 4-9: Urgent Evaluation (68)  
Level 3: 10 (231)  
Level 2: 20 (345)  
Level 1: 60 (276)  
Level 0: 60 (580)

■ Pts Delayed  
■ Pts Managed On Time

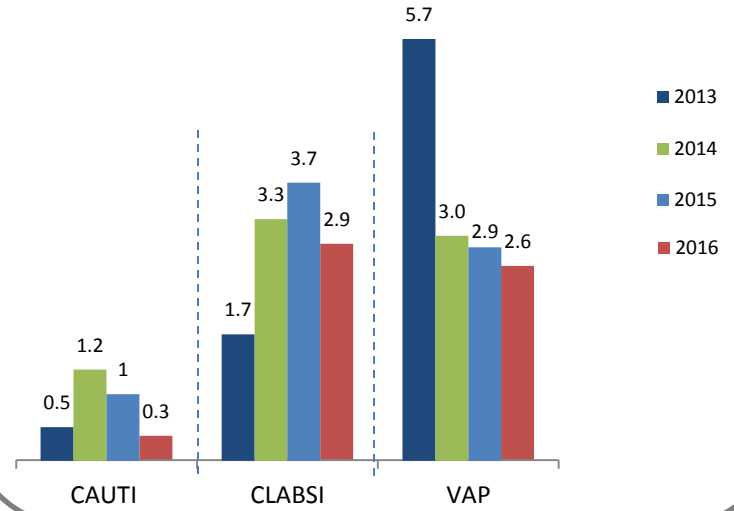
# Infection Control Statistics

## Yearly Comparison

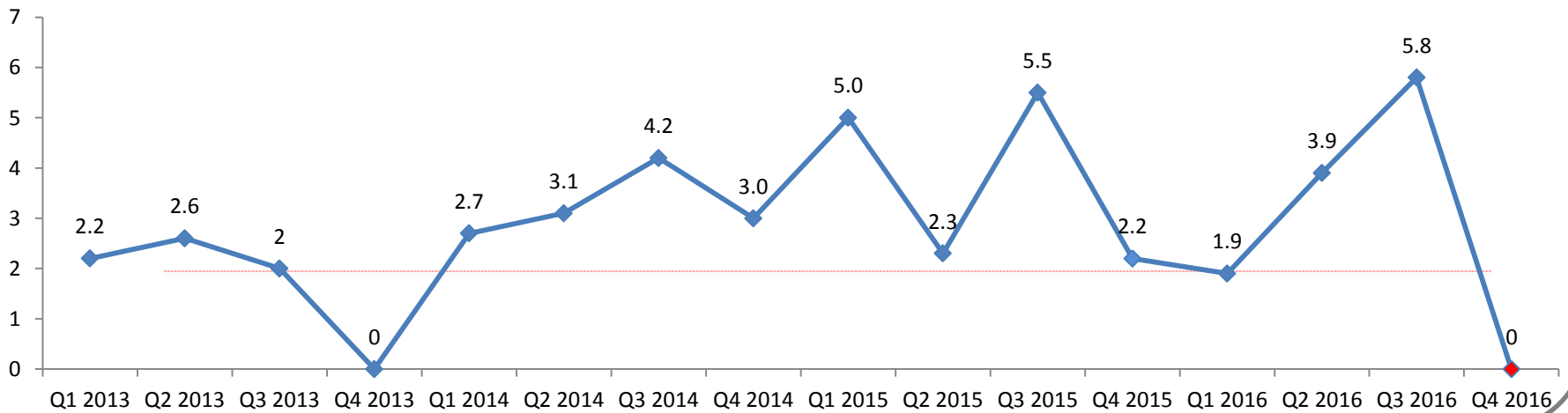
### SKM Infection Rates Vs NHSN Rates



### SKM Infection Rates



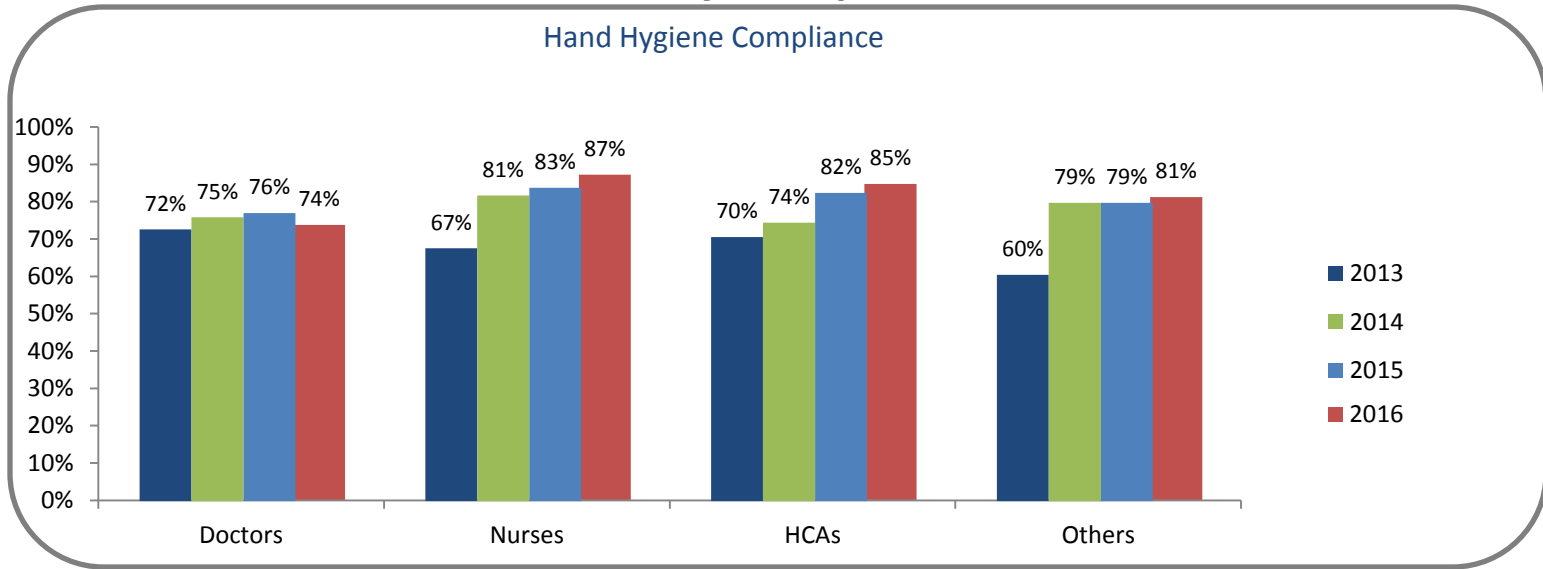
### Central Line-Associated Bloodstream Infections (CLABSI)





# Infection Control Statistics

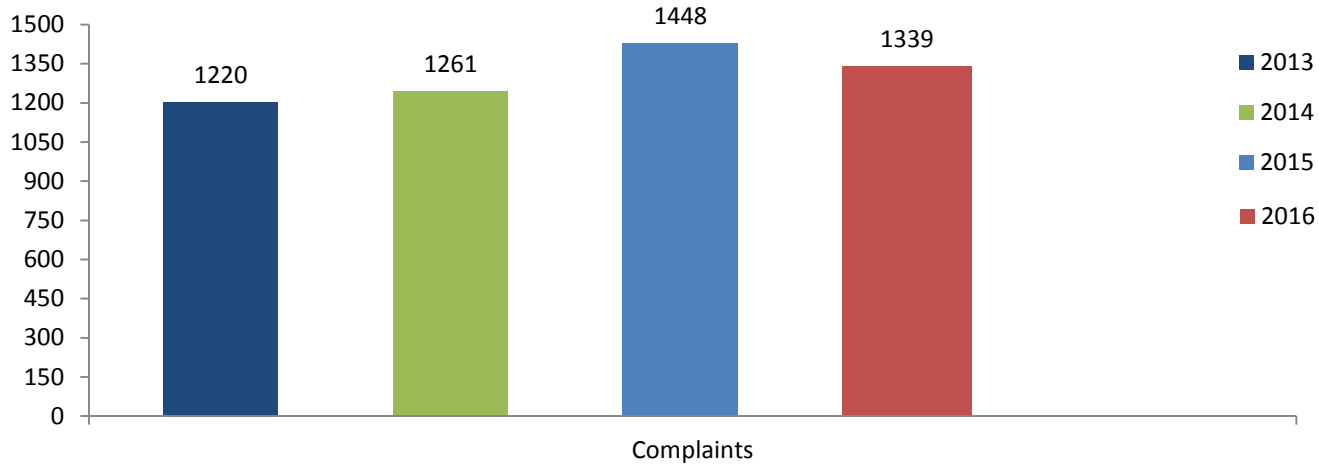
## Yearly Comparison



# Complaints – Clinical Departments

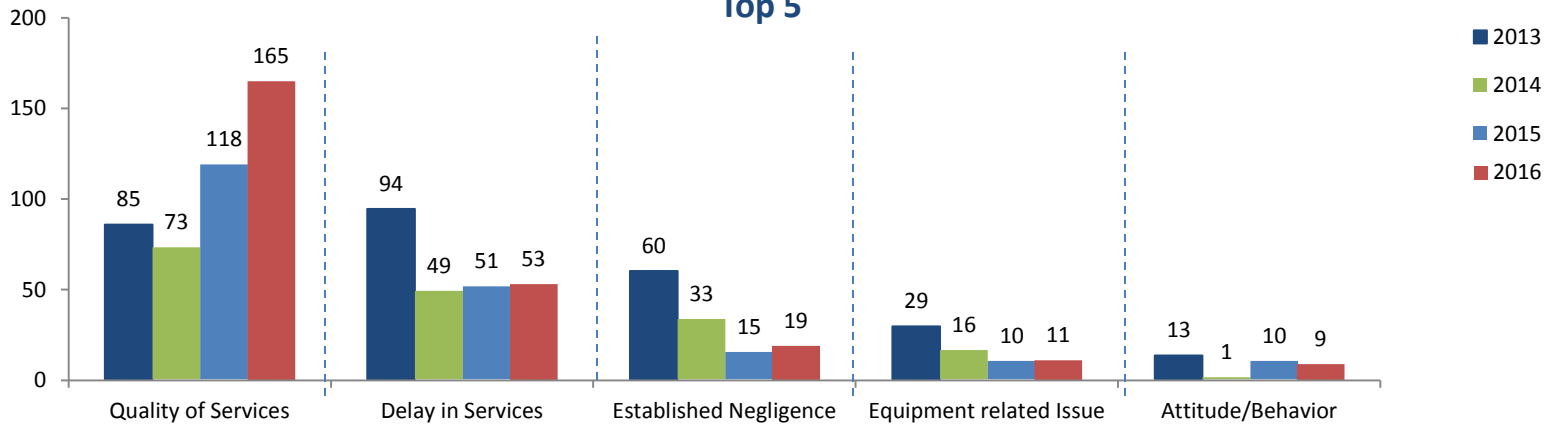
## Yearly Comparison

### Total Number of Complaints



### Established Clinical Complaints by Service Category

#### Top 5



# Complaints – Clinical Departments

## Yearly Comparison

Established Clinical Complaints by Department  
Top 5

