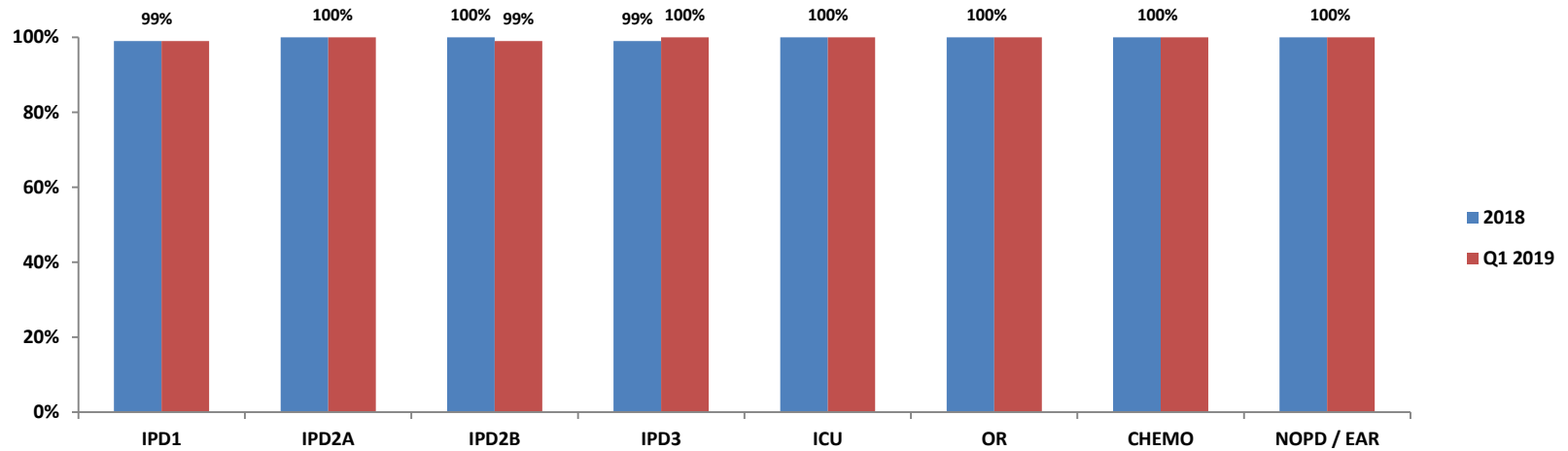


SKMCH&RC Lahore

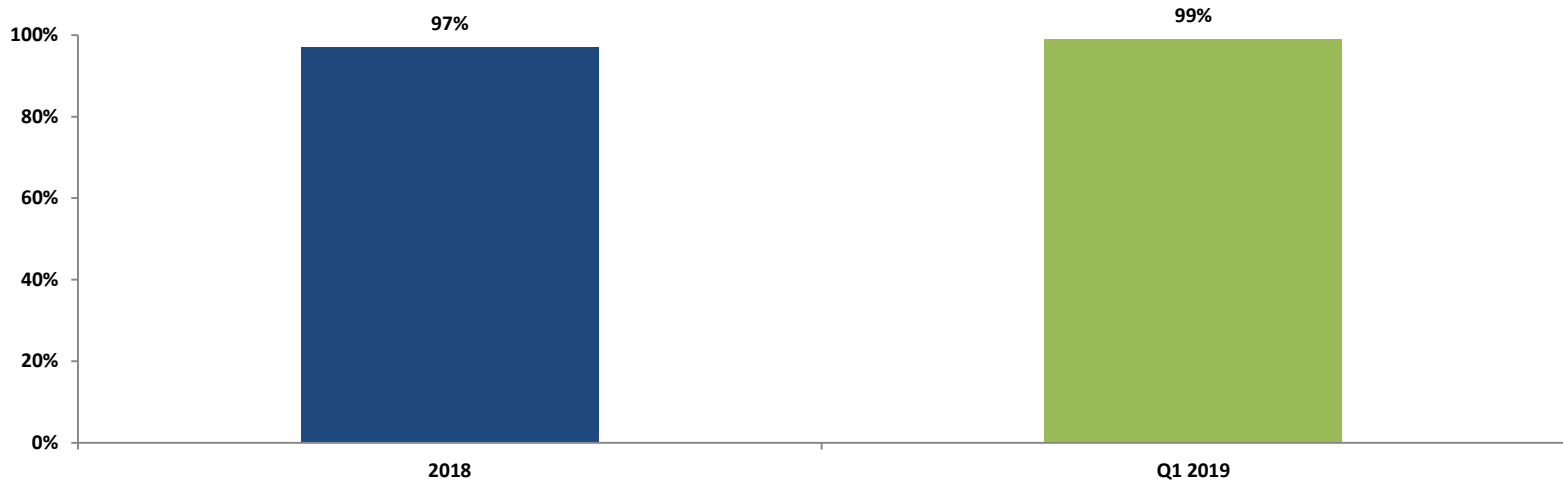
**Clinical Performance Dashboard**  
**1<sup>st</sup> Quarter 2019**

# International Patient Safety Goals

## Patient Identification – In-patient Departments

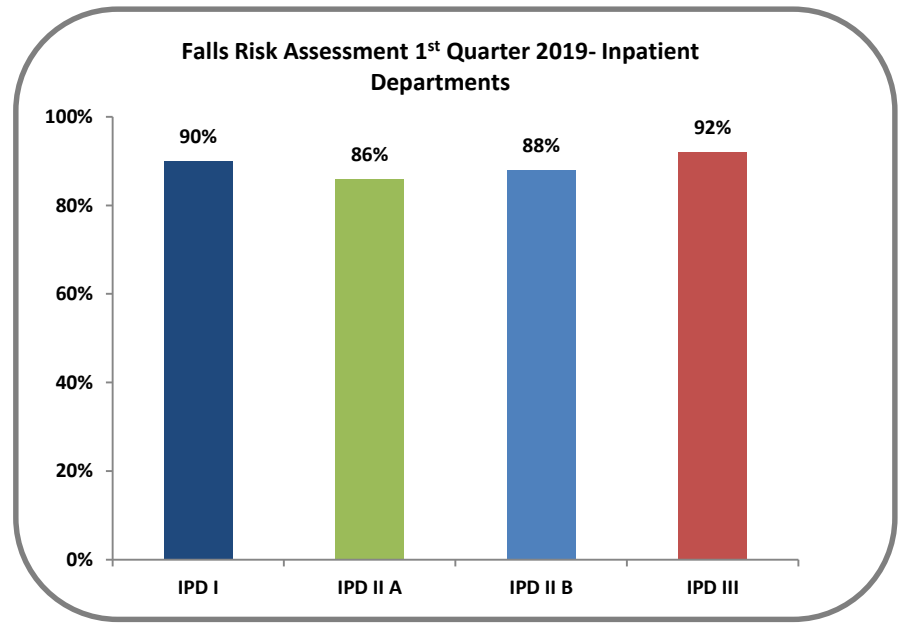
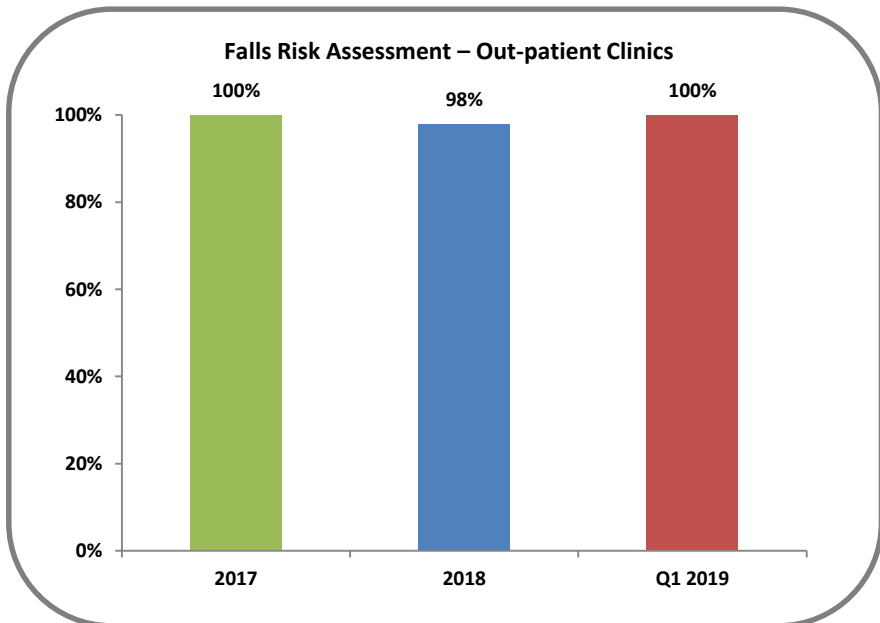
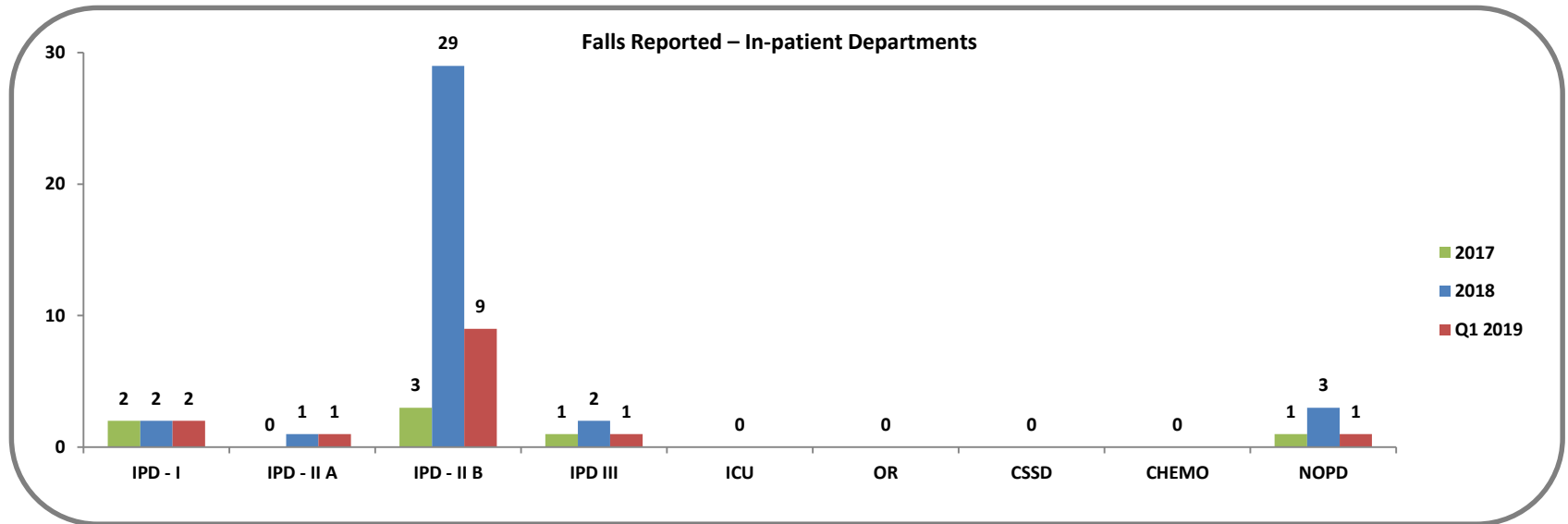


## Patient Identification – Out-patient Clinics



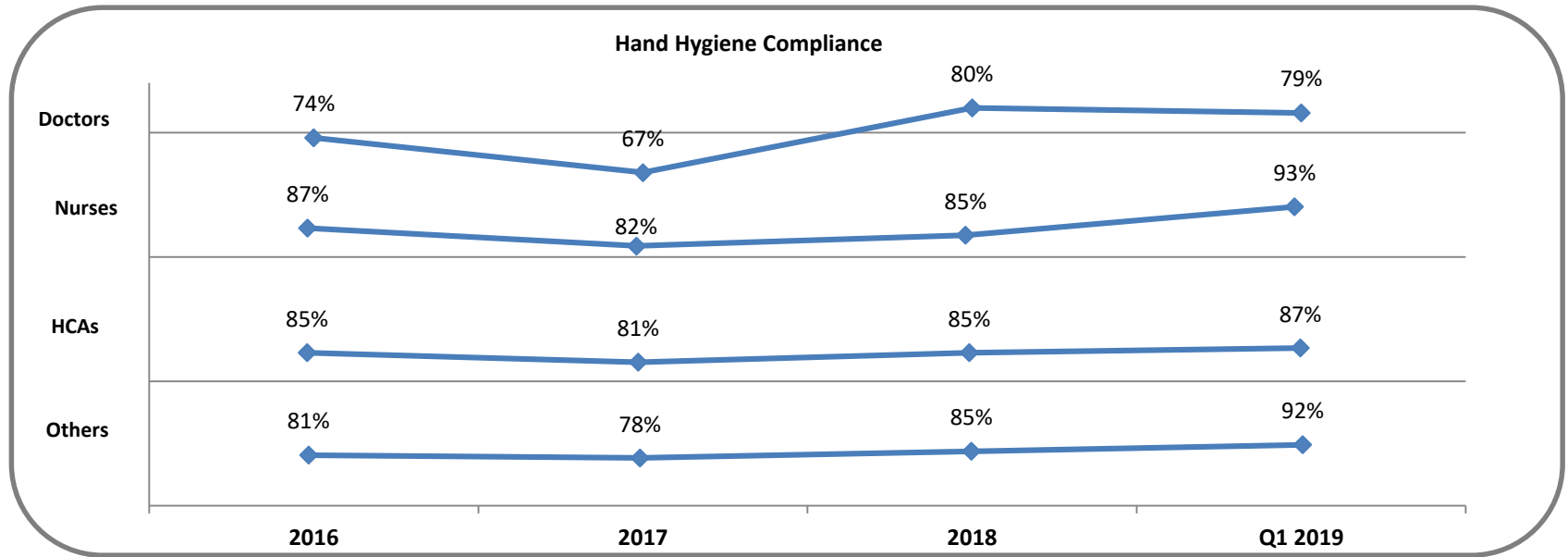
**Chemo** – Chemotherapy Department, **EAR** – Emergency Assessment Room , **ICU** – Intensive Care Unit, **IPD** – In-patient Department, **NOPD** – Nursing Out-patient Department, **OR** – Operation Rooms

# International Patient Safety Goals



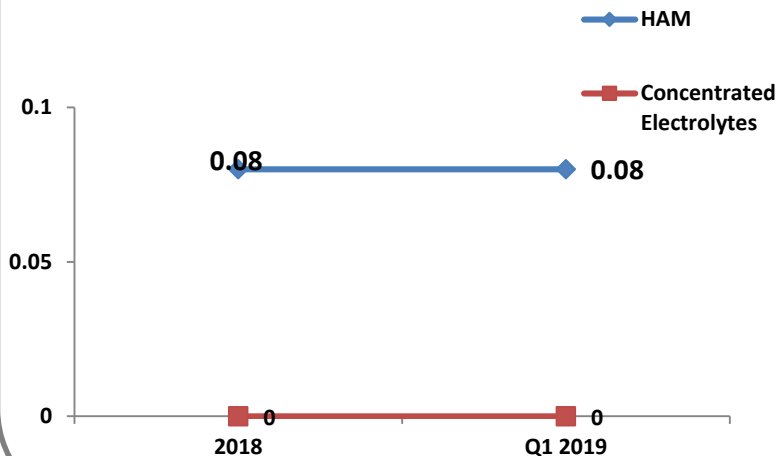
**Chemo** – Chemotherapy Department, **CSSD** – Central Sterile Supply Department, **EAR** – Emergency Assessment Room, **ICU** – Intensive Care Unit, **IPD** – In-patient Department, **NOPD** – Nursing Out-patient Department, **OR** – Operation Rooms

# International Patient Safety Goals

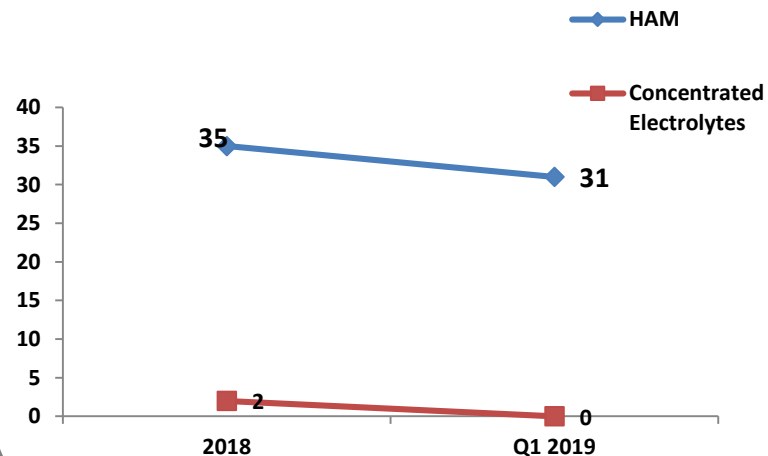


# International Patient Safety Goals

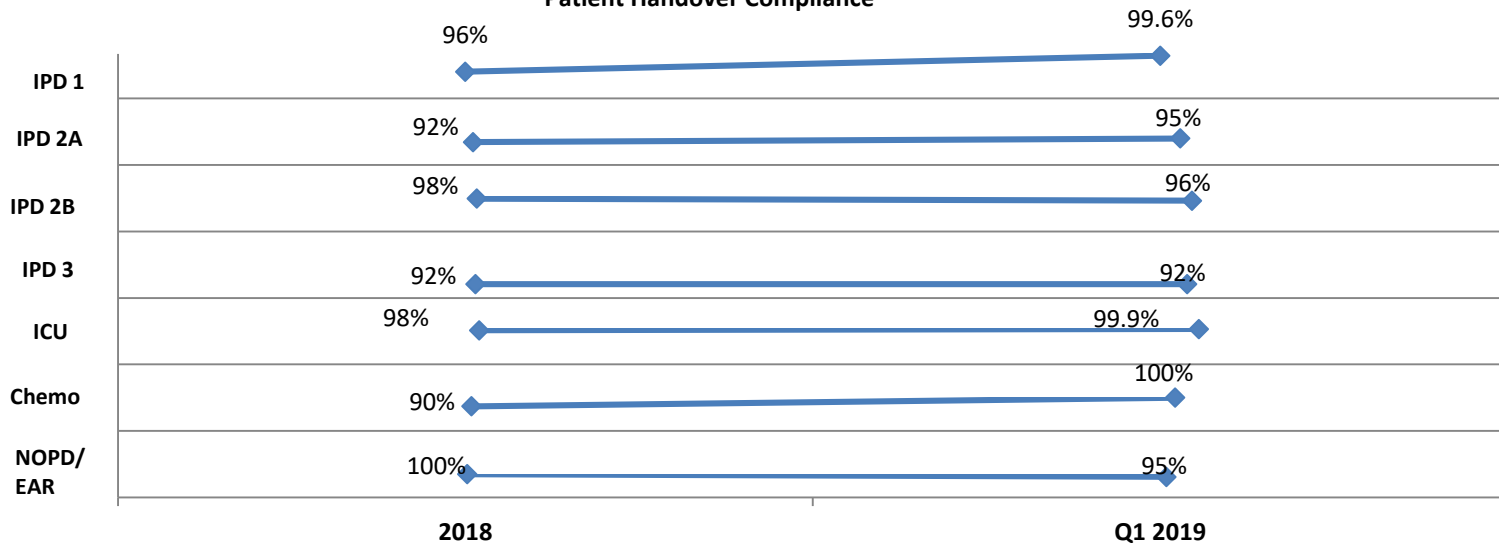
High Alert Medications (HAM) & Conc. Electrolytes  
Errors with harm per 10,000 items



High Alert Medications (HAM) & Conc. Electrolytes  
ME NM per 10,000 items

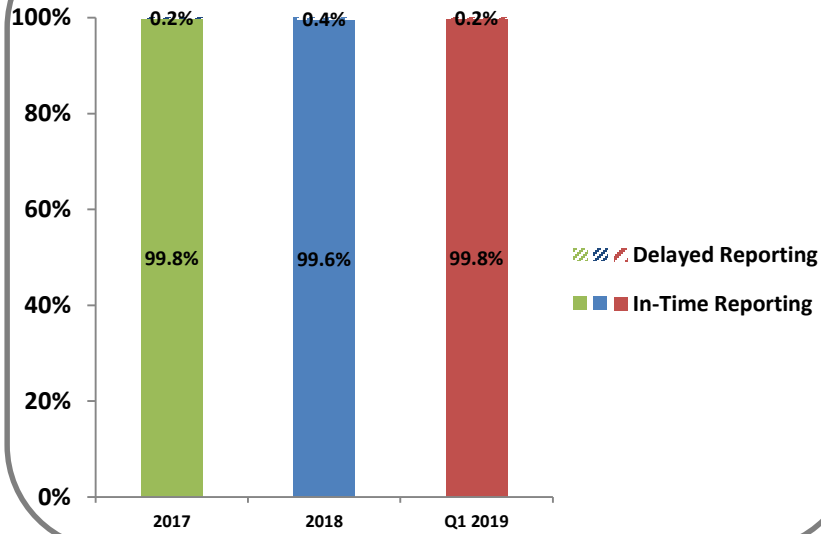


Patient Handover Compliance

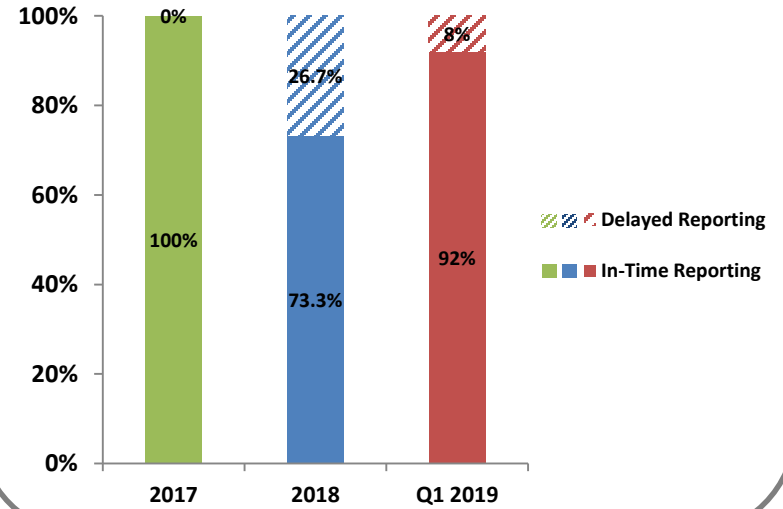


# Critical Alerts

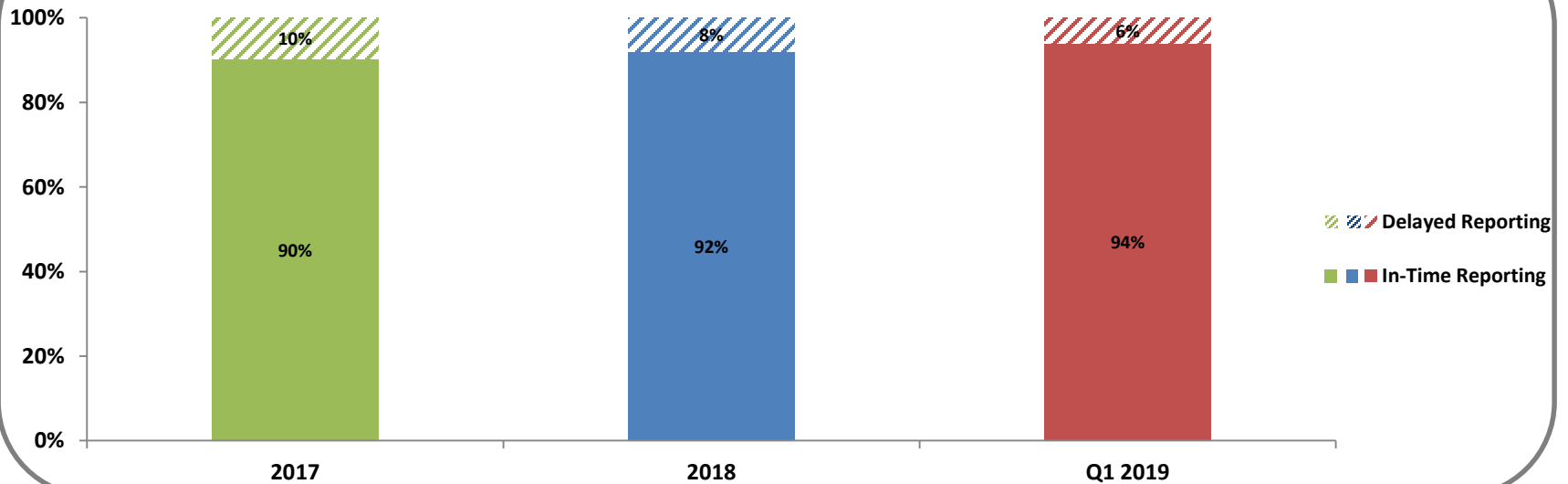
## Pathology Compliance



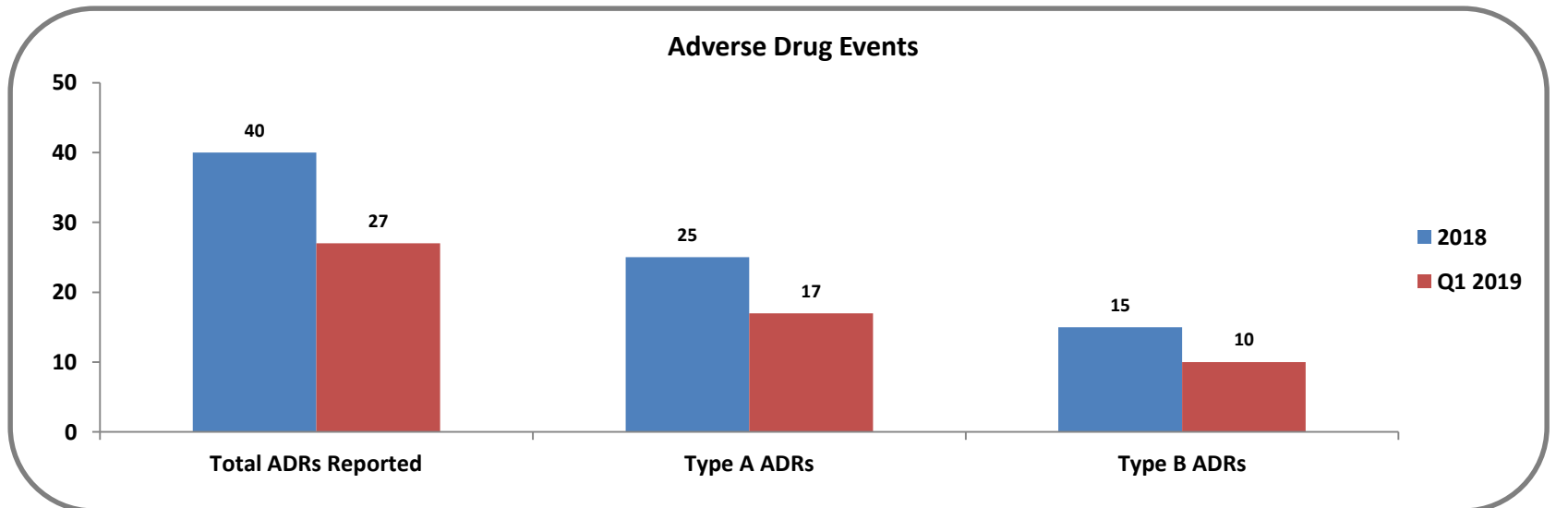
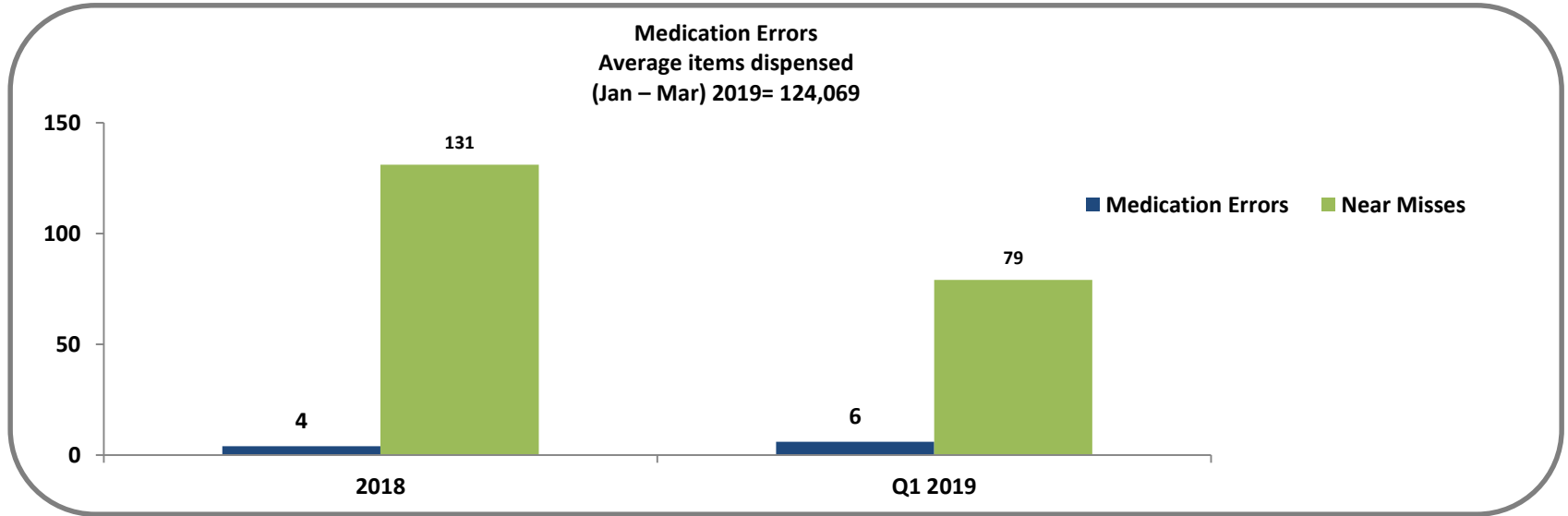
## Nuclear Medicine Compliance



## Radiology Compliance

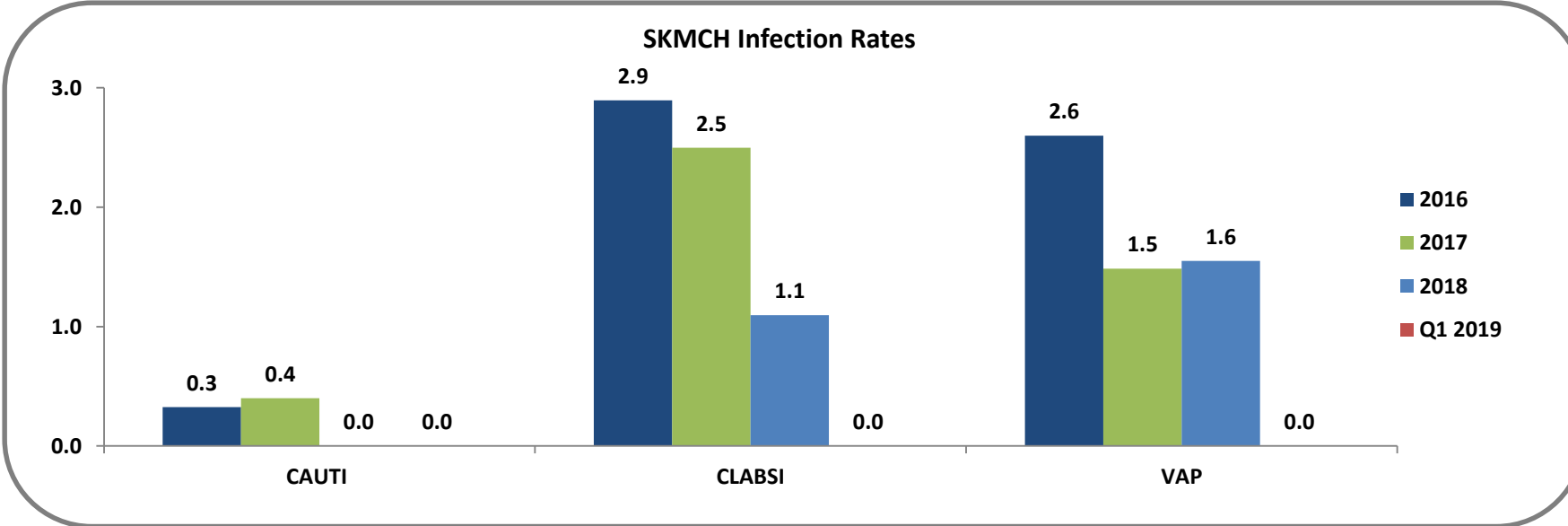
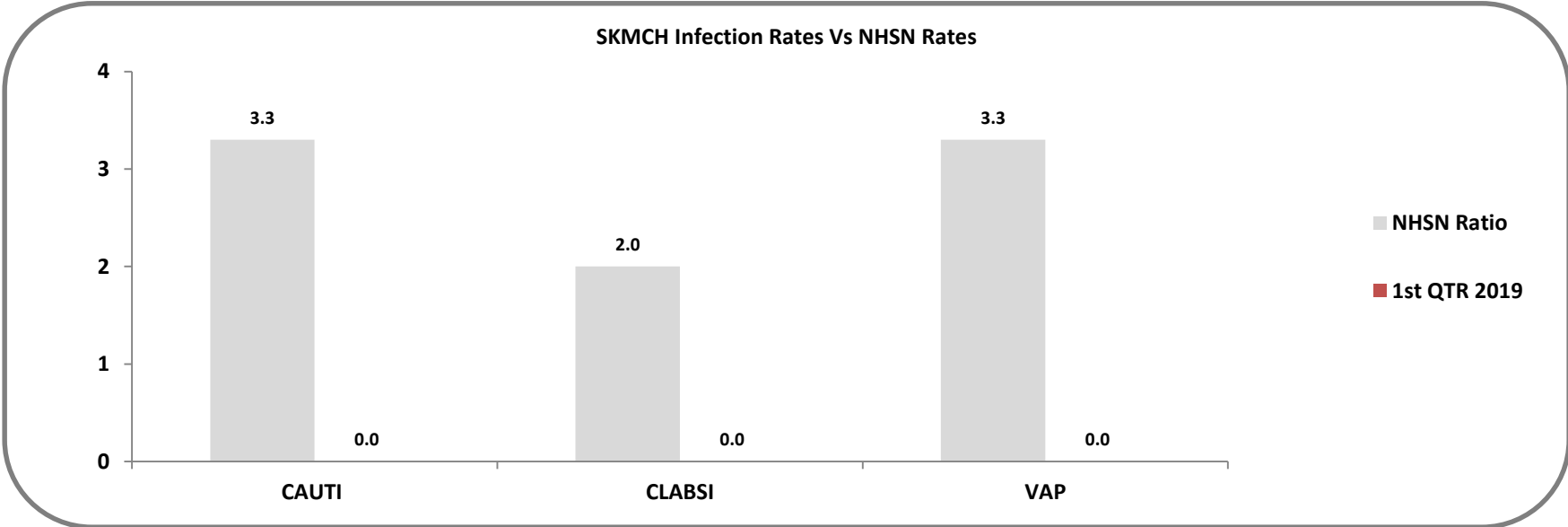


# Medication Errors & Adverse Drug Events



ADR – Adverse Drug Report

# Infection Control Statistics

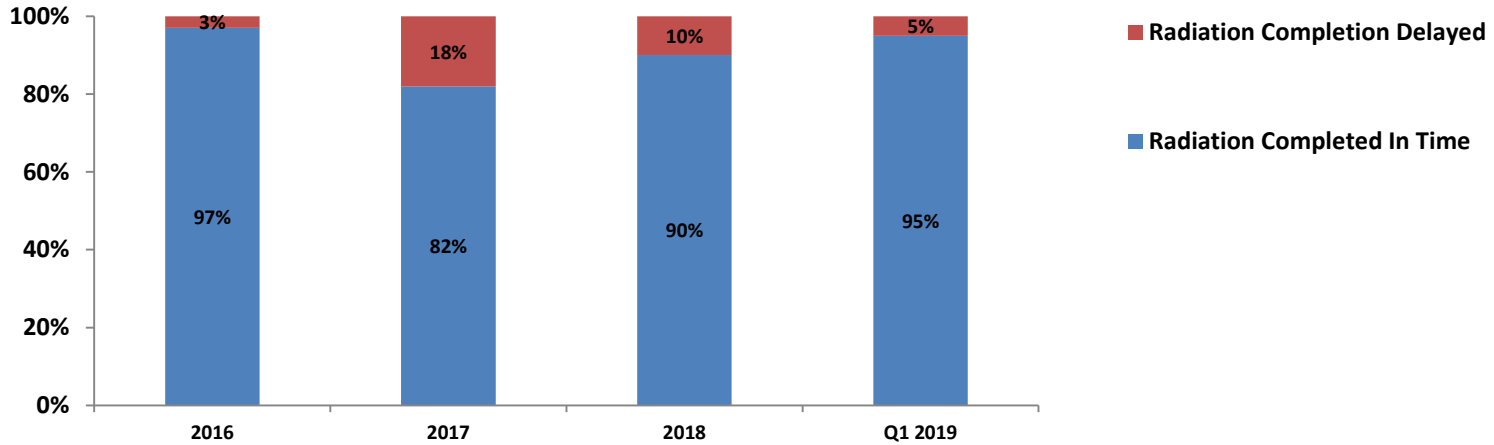


**CAUTI** – Catheter Associated Urinary Tract Infection, **CLABSI** – Central Line Associated Blood Stream Infection, **NHSN** – National Healthcare Safety Network, **VAP** – Ventilator Associated Pneumonia



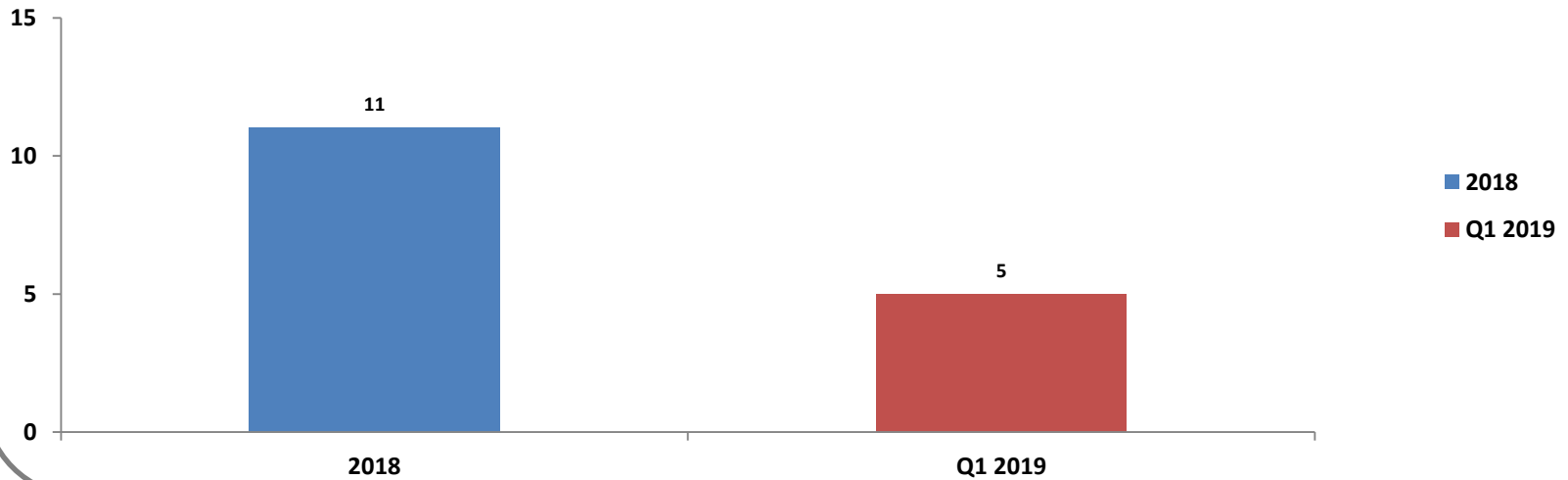
# Radiation Oncology Activity

## Radiation Oncology Activity



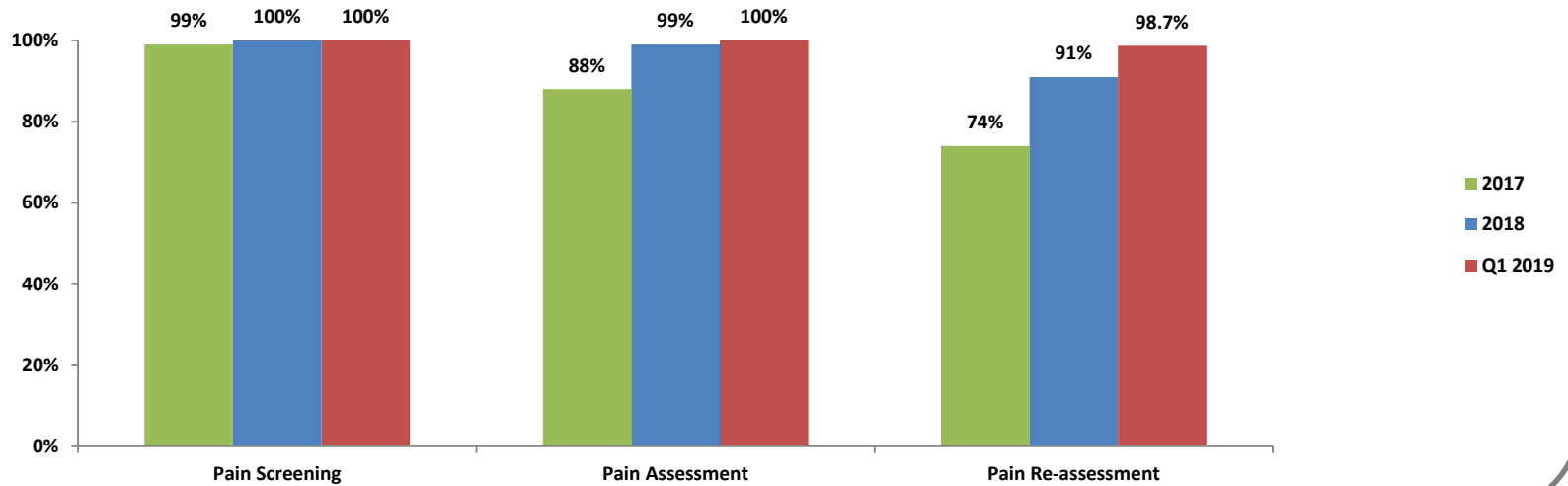
# Blood Transfusion Reactions

## Blood Transfusion Reactions

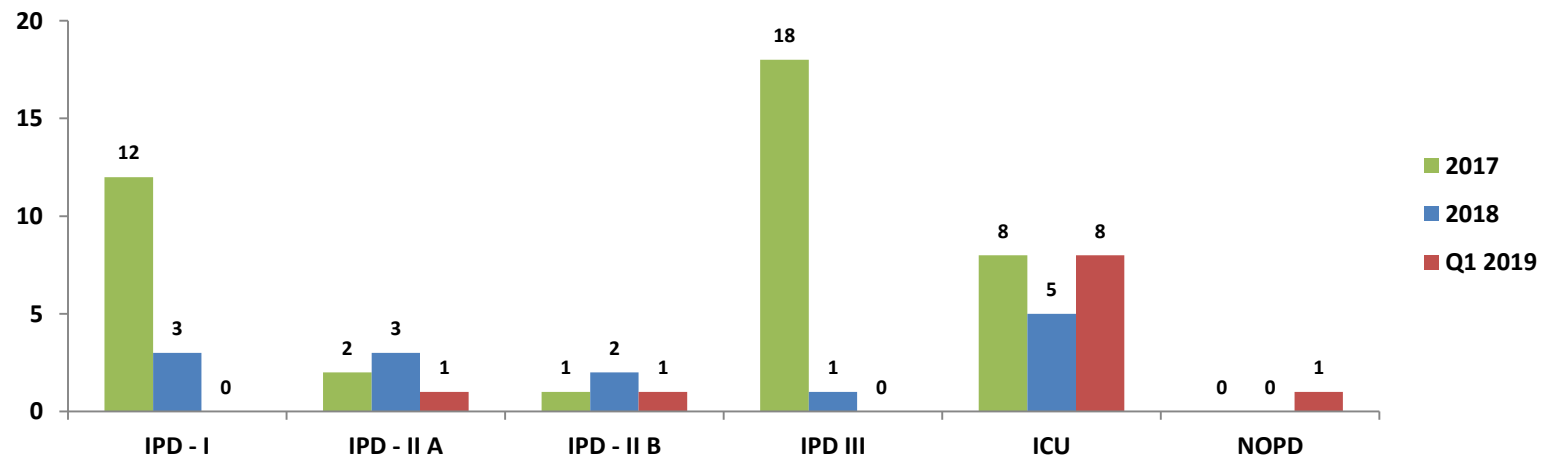


# Hospital wide Indicators

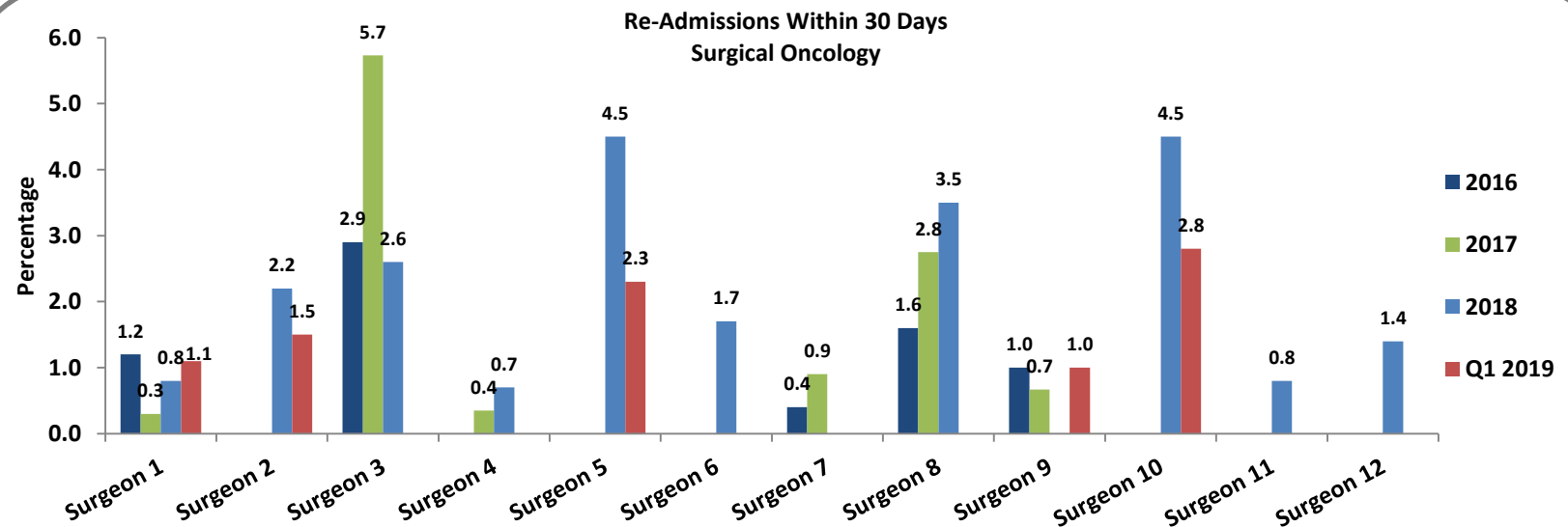
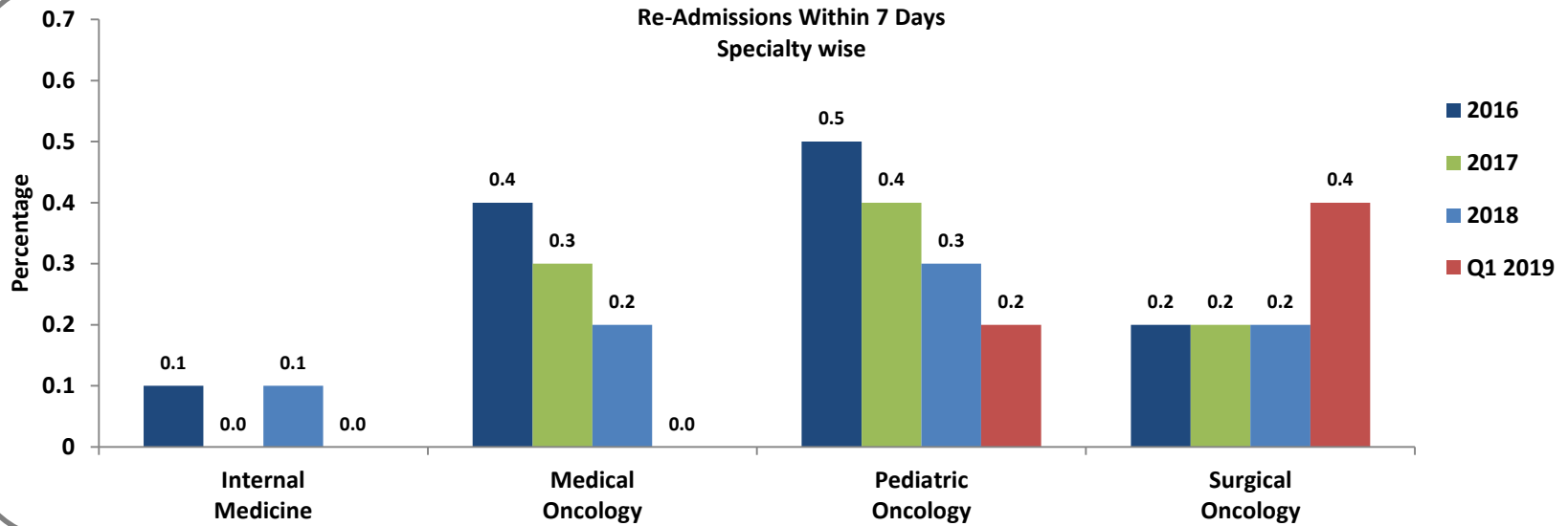
## Pain Management



## Pressure Ulcers

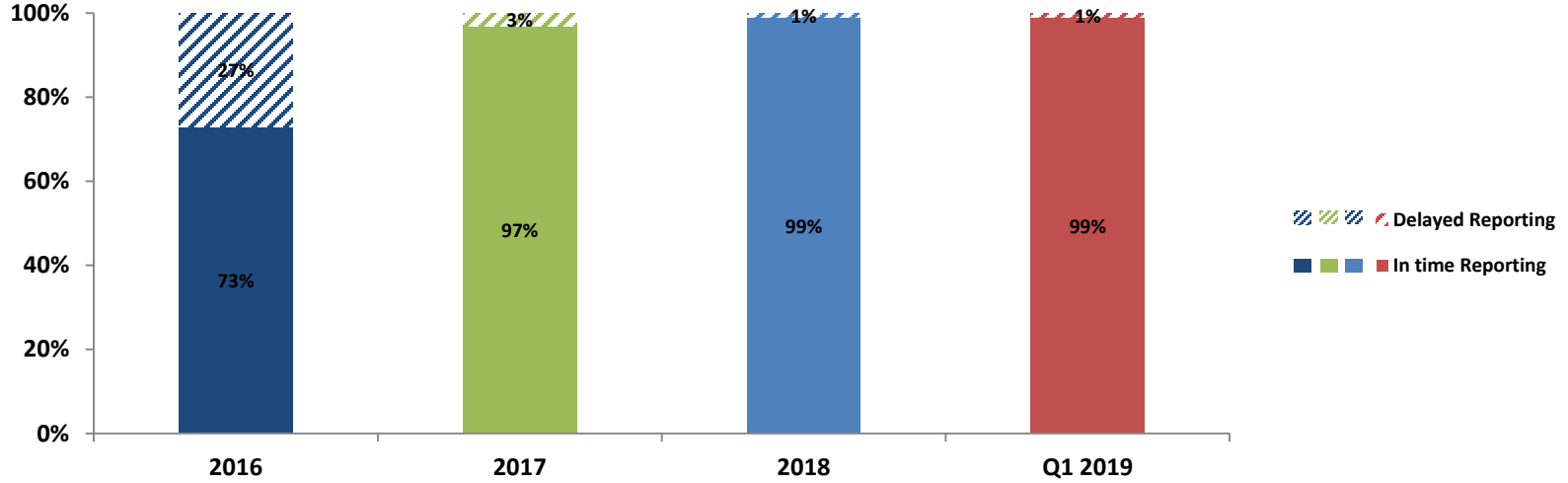


# Clinical Performance Indicators

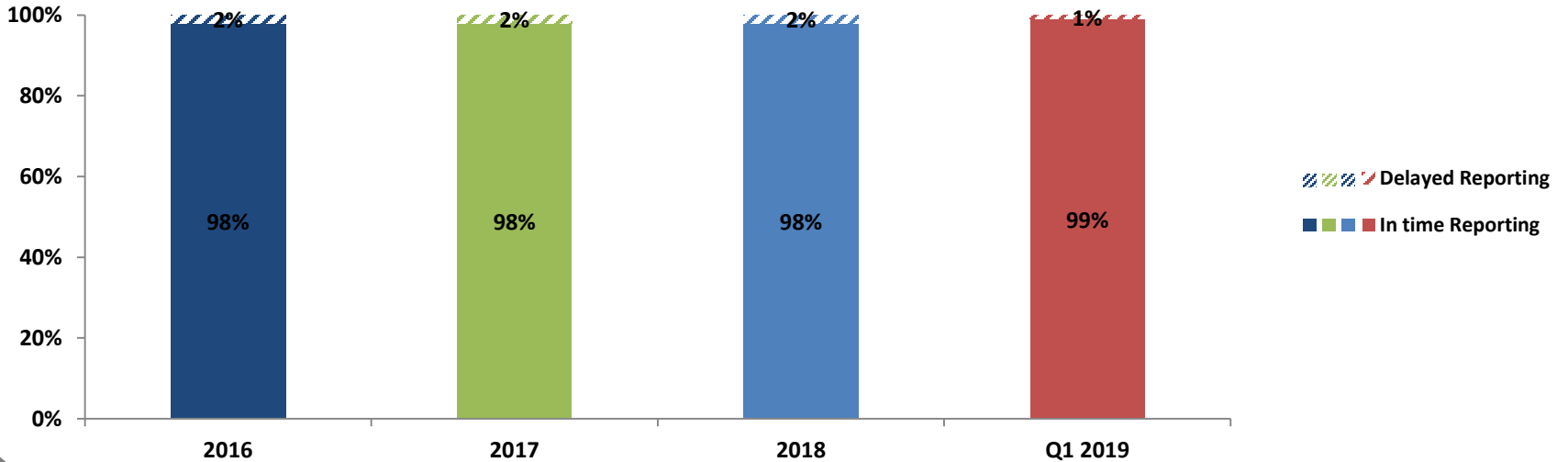


# Clinical Performance Indicators

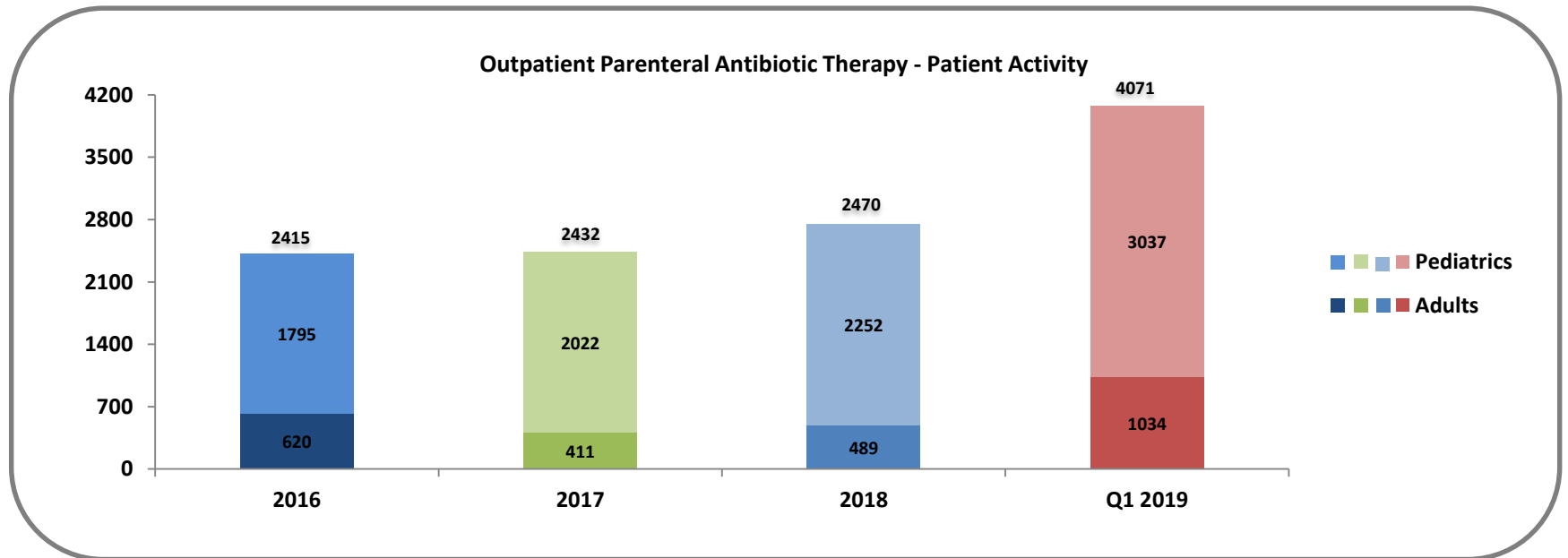
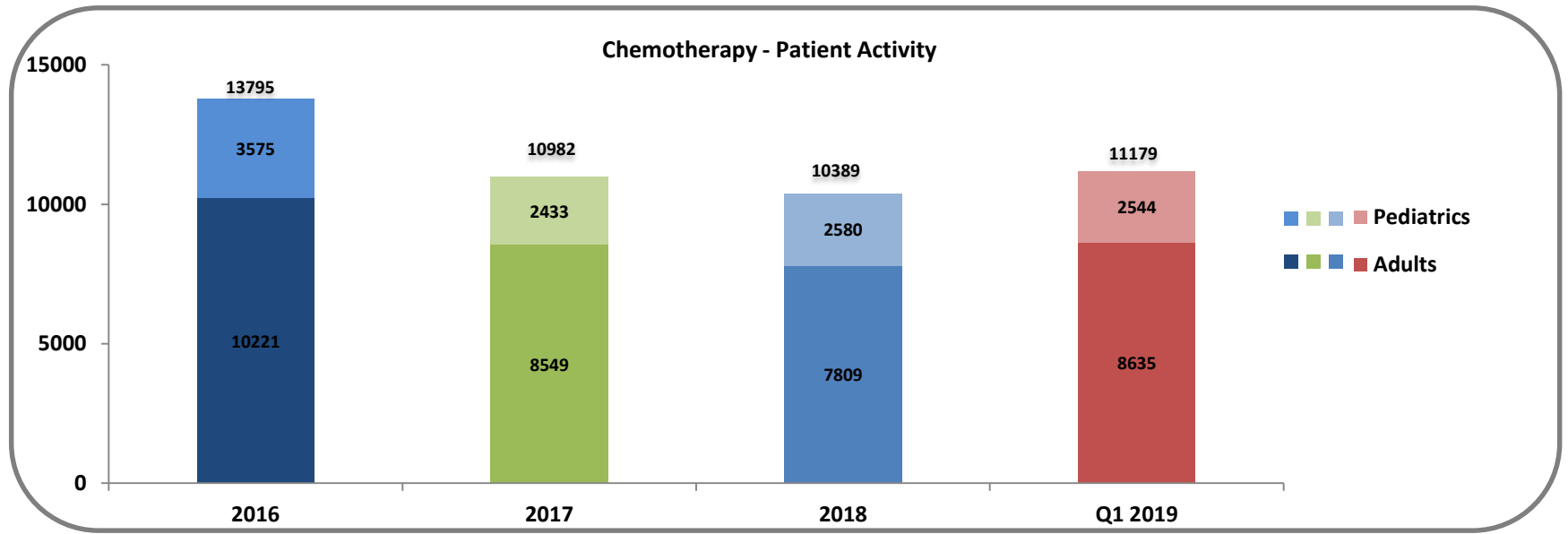
## Delayed Reporting - Radiology



## Delayed Reporting - Pathology

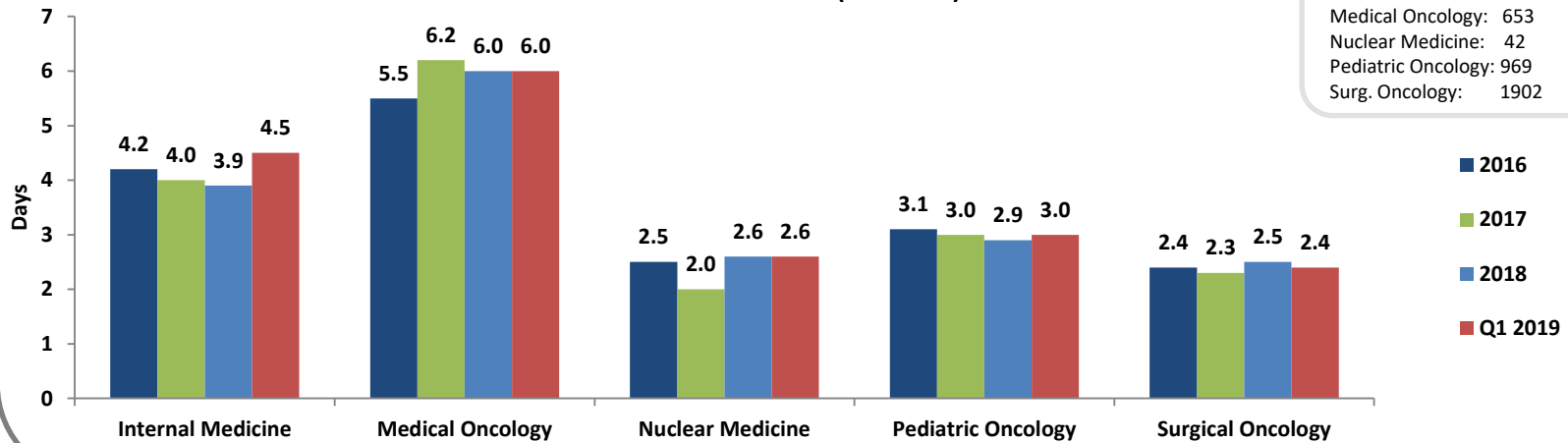


# Chemotherapy & OPAT Activity

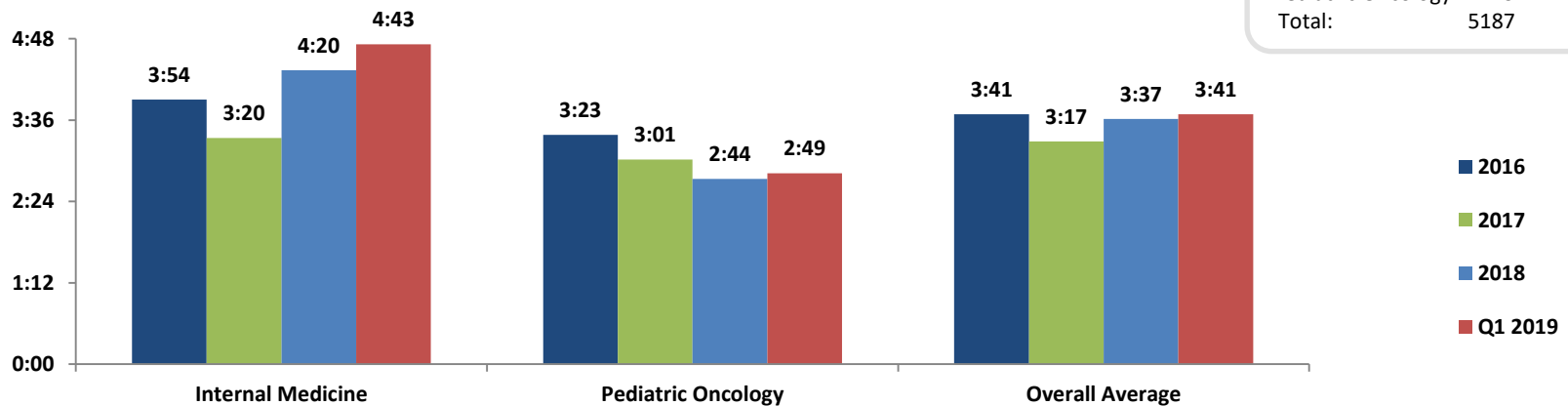


# Average Length of Stay By Speciality

## In-patient Departments (Hrs:Mins)

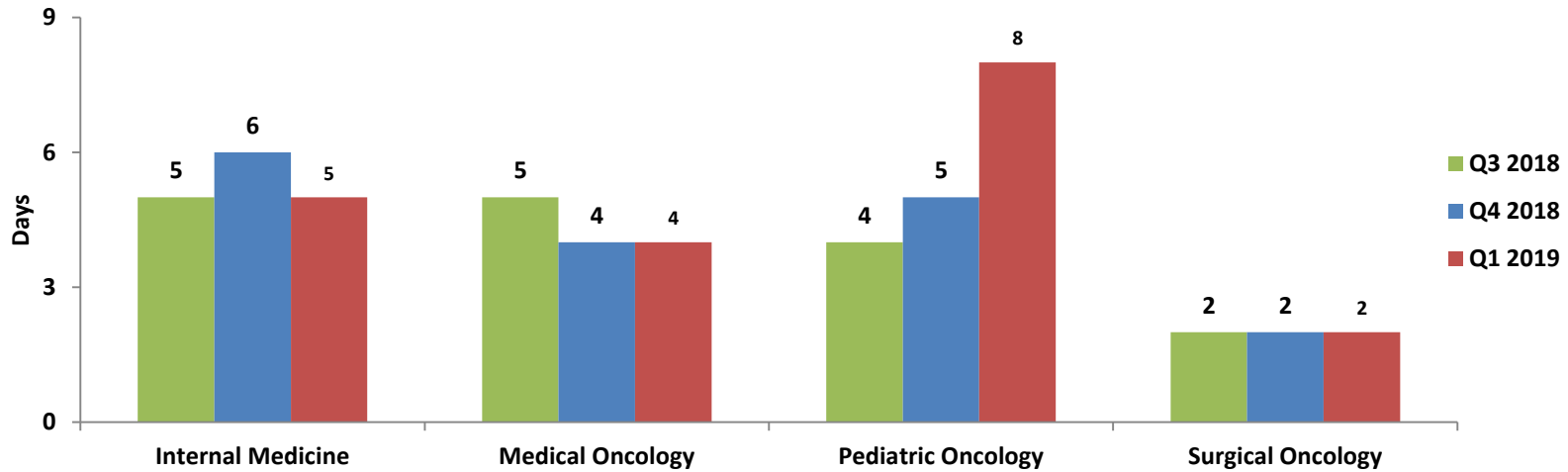


## Emergency Assessment Room (Hrs:Mins)

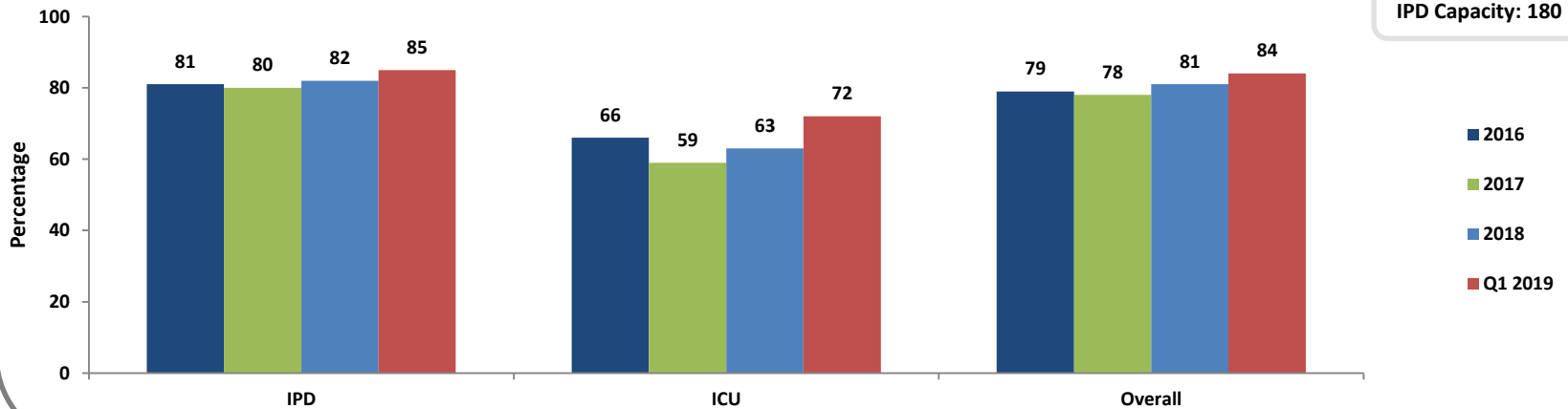


# Overall Average LOS – Bed Occupancy

Average Ventilated Patients Length of stay - Specialty wise

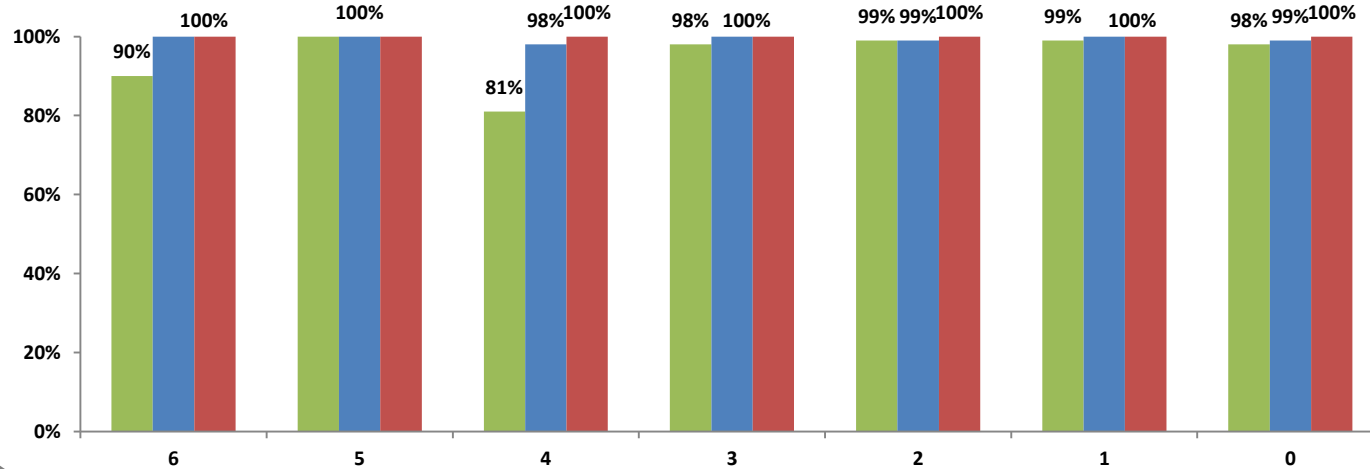


Bed Occupancy



# Emergency Assessment Room Statistics

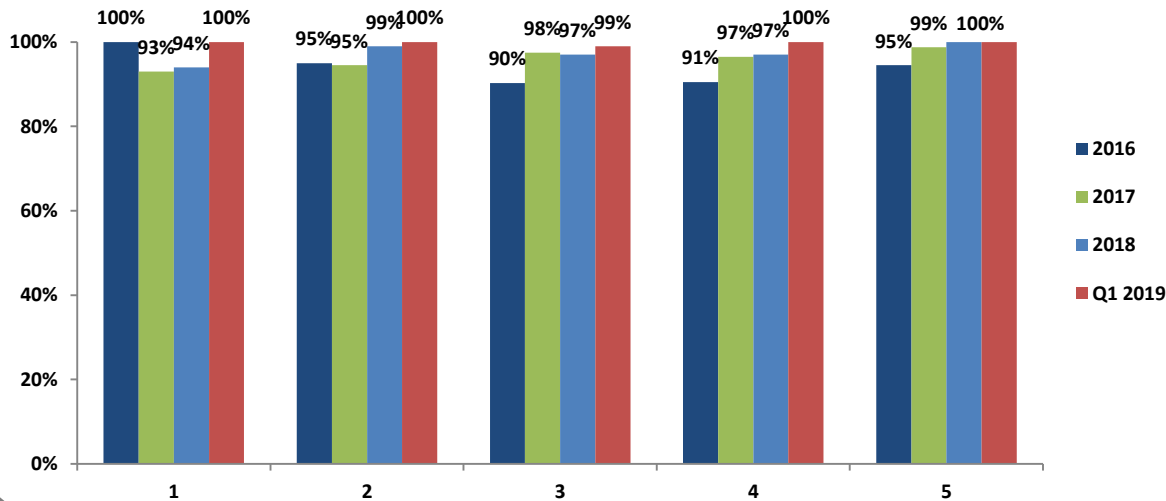
### Patients Seen within Defined Waiting Times – Pediatrics



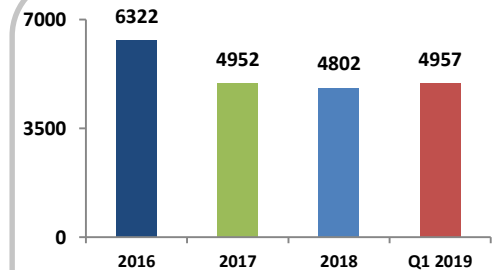
**PEWS Index Standard Waiting Times (minutes)**  
 Level 4-9: Urgent Evaluation (8)  
 Level 3: (120)  
 Level 2: (294)  
 Level 0-1: (641)

■ 2017  
 ■ 2018  
 ■ Q1 2019

### Patients Seen within Defined Waiting Times – ADULTS



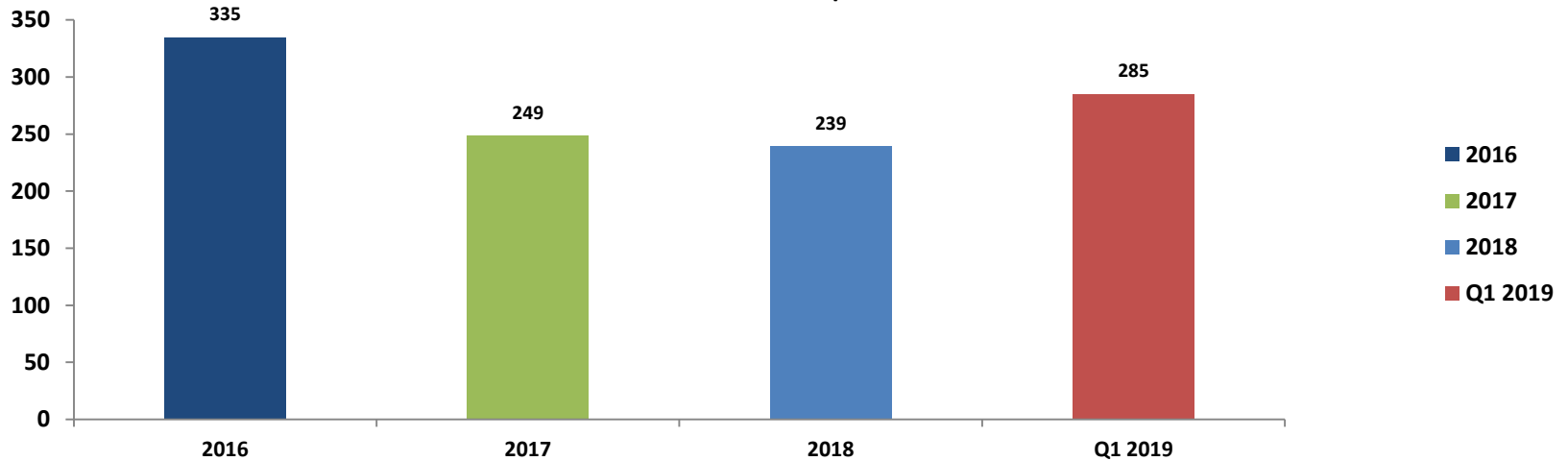
**Standard Waiting Times (minutes)**  
 ESI Level 1: Immediately (29)  
 ESI Level 2 : (1000)  
 ESI Level 3 : 13 (1920)  
 ESI Level 4 : 3 (921)  
 ESI Level 5 : (24)



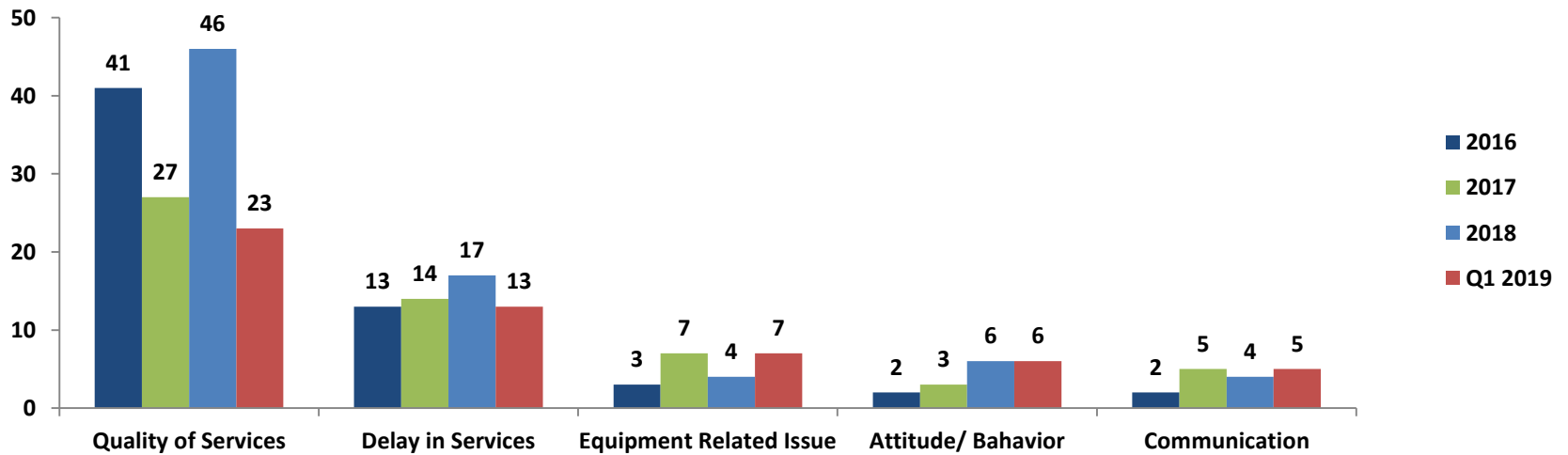


# Complaints – Clinical Departments

## Total Number of Complaints

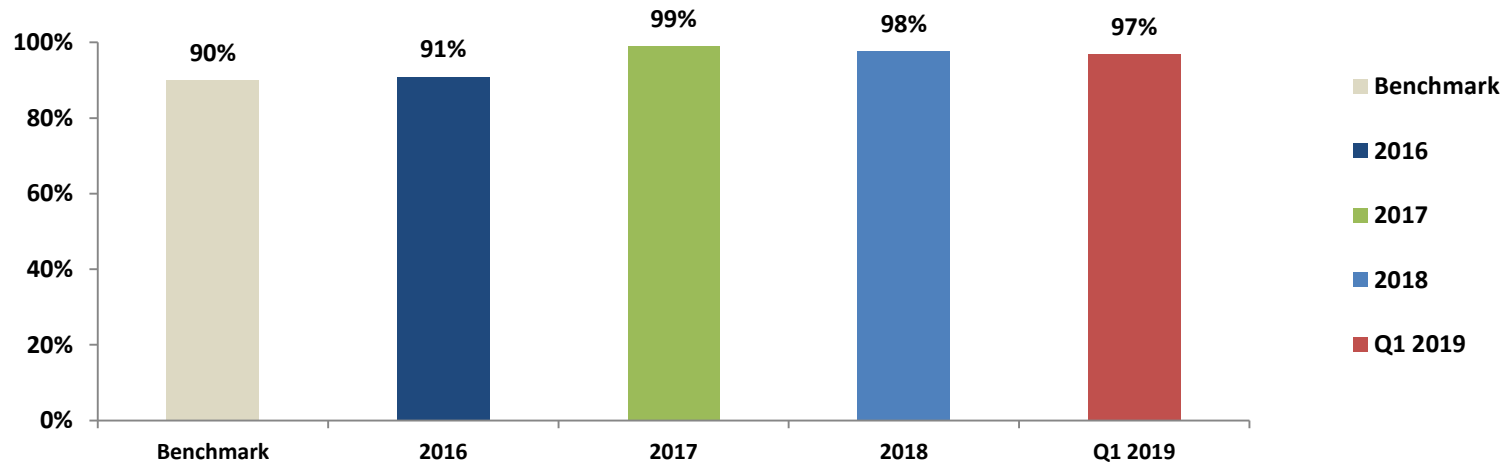


## Established Clinical Complaints by Service Category



# Quality of Histopathology Reports

Pathology Reports Completeness



# Cancer-Specific Indicators

