

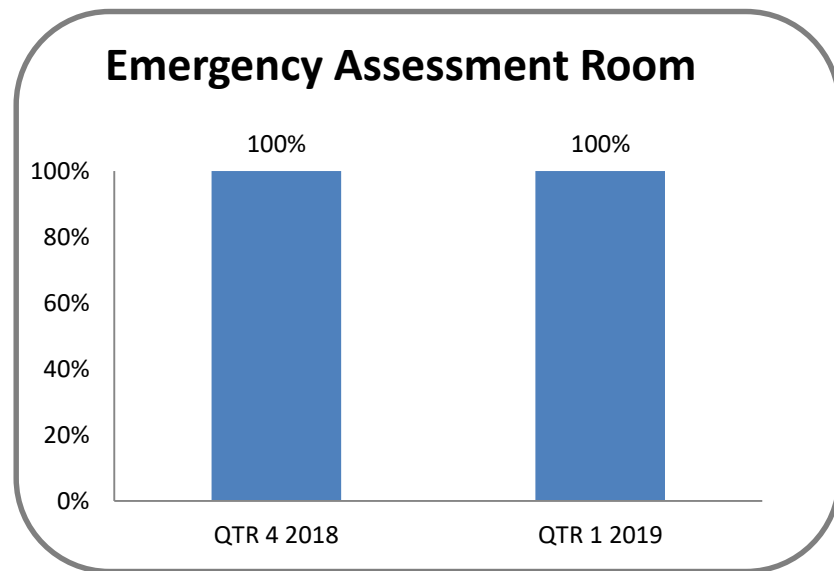
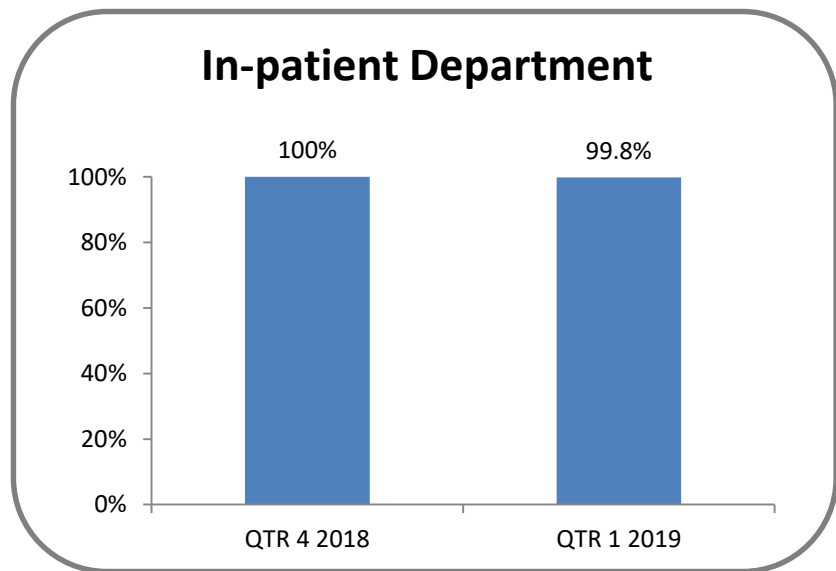
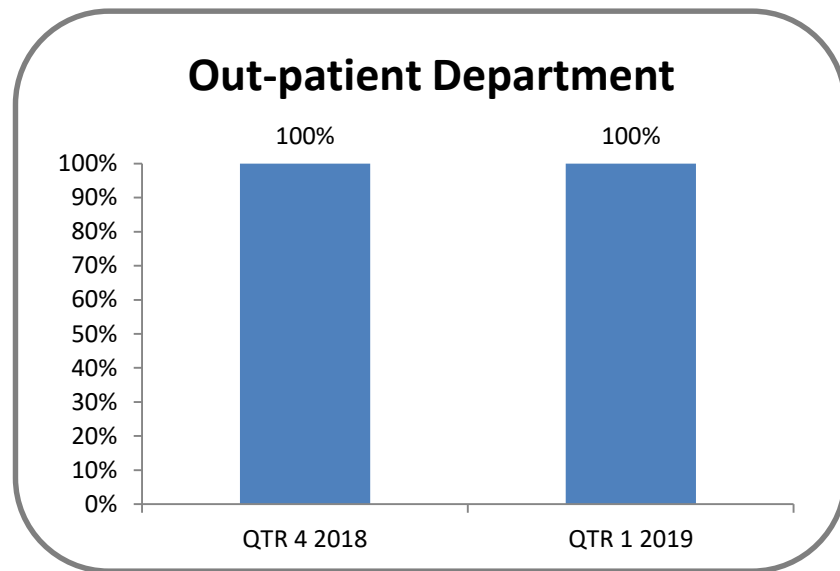
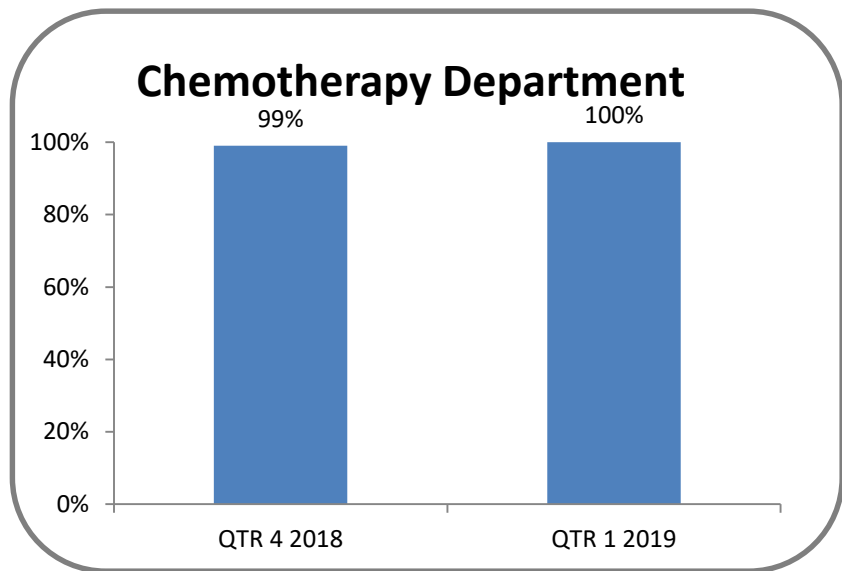
**SKMCH&RC Peshawar**

**Clinical Performance Dashboard**

**1<sup>st</sup> Quarter 2019**

# International Patient Safety Goals

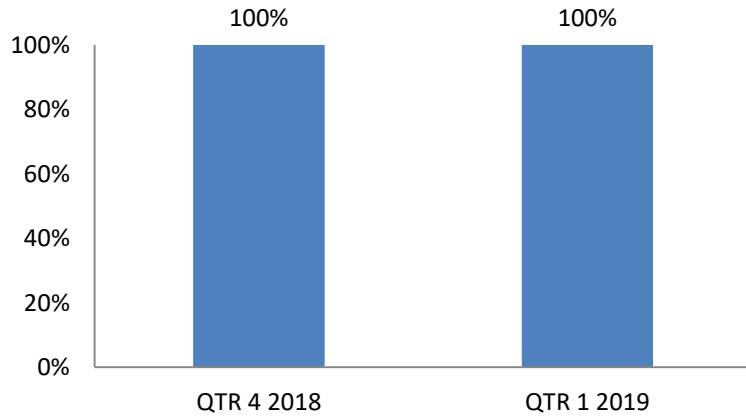
## Patient Identification



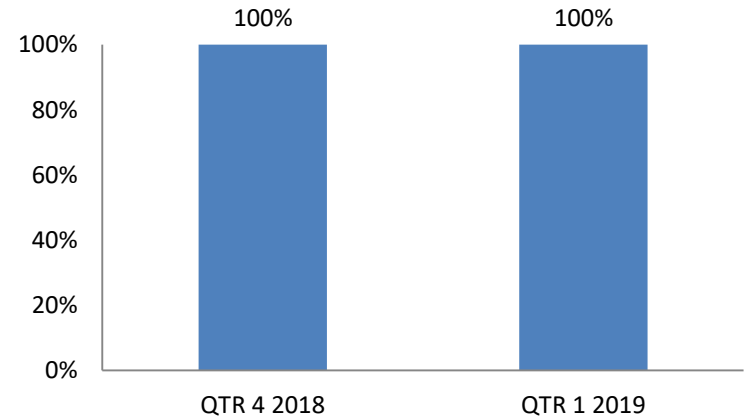
# International Patient Safety Goals

## Falls Risk Assessment

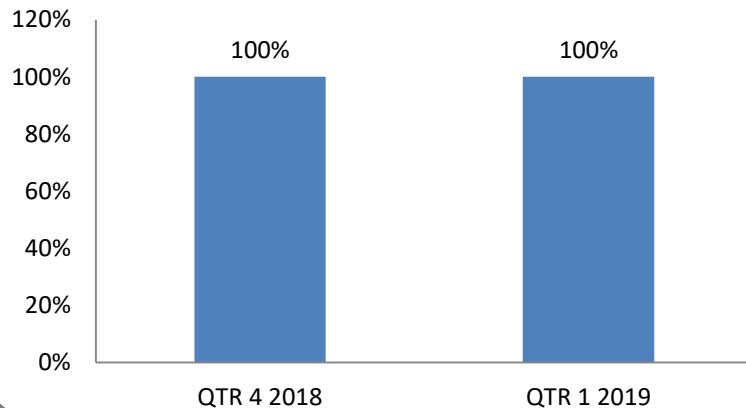
### Out-patient Department



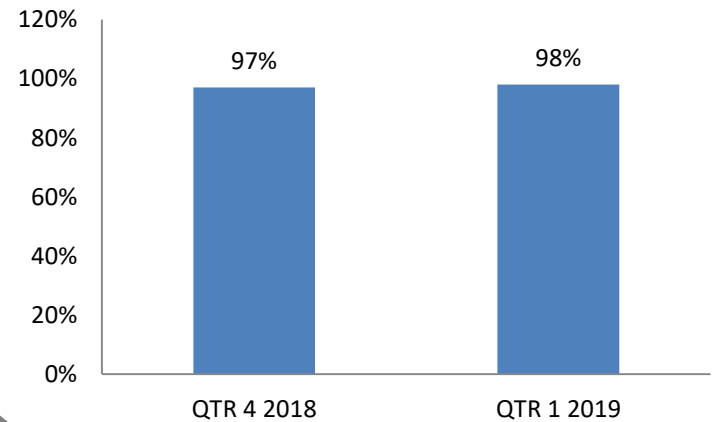
### Chemotherapy Department



### Emergency Assessment Room

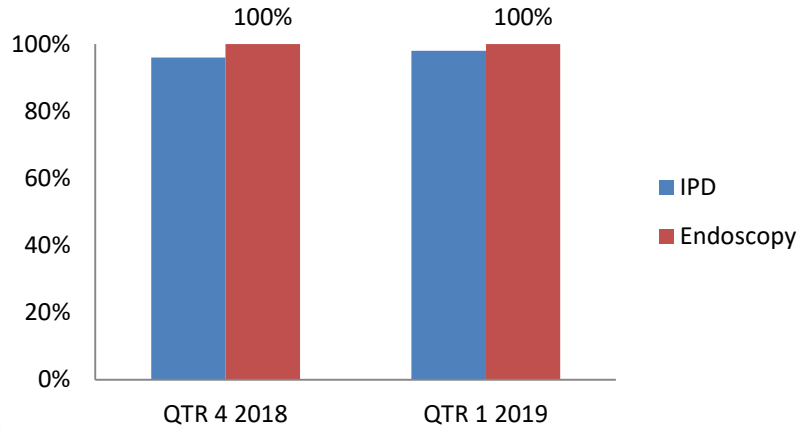


### In-patient Department

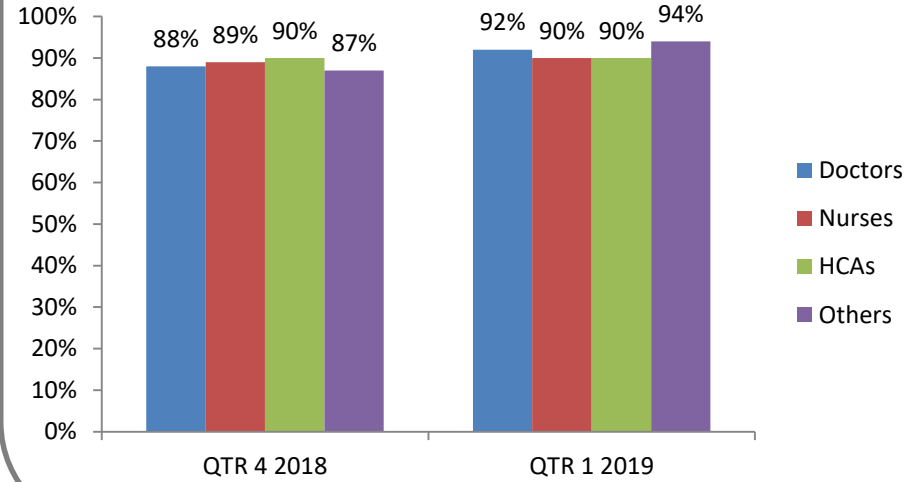


# International Patient Safety Goals

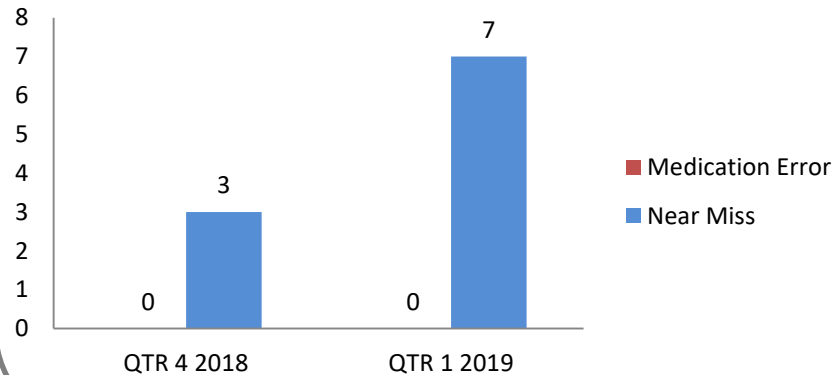
## Time-out Compliance



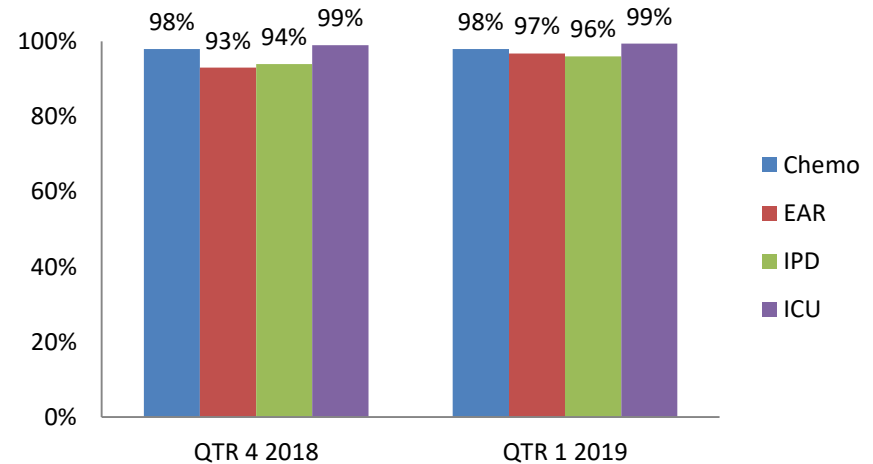
## Hand Hygiene



## High Alert Medication Errors & Near Misses



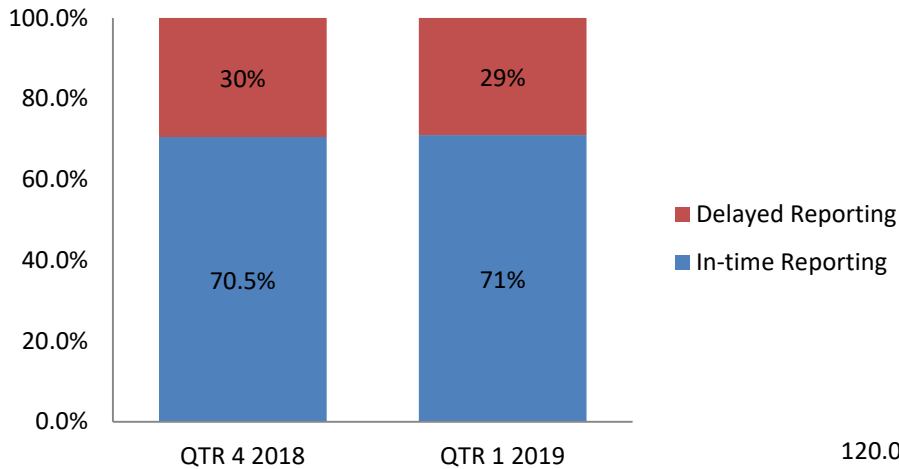
## Handover Compliance



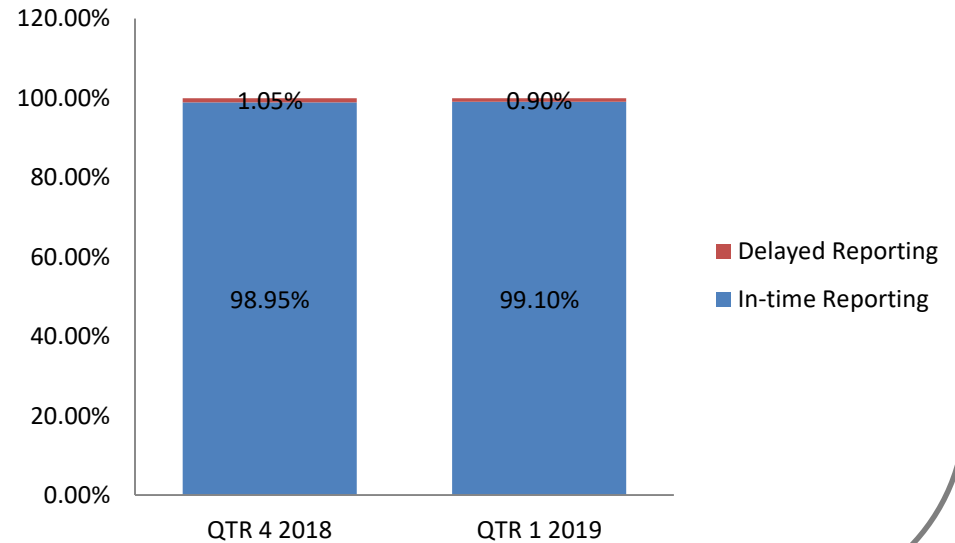
# International Patient Safety Goals

## Critical Alerts

### Radiology - Compliance

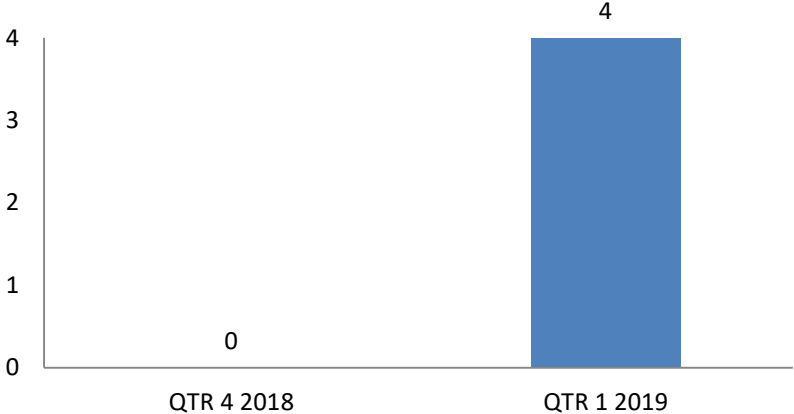


### Pathology - Compliance

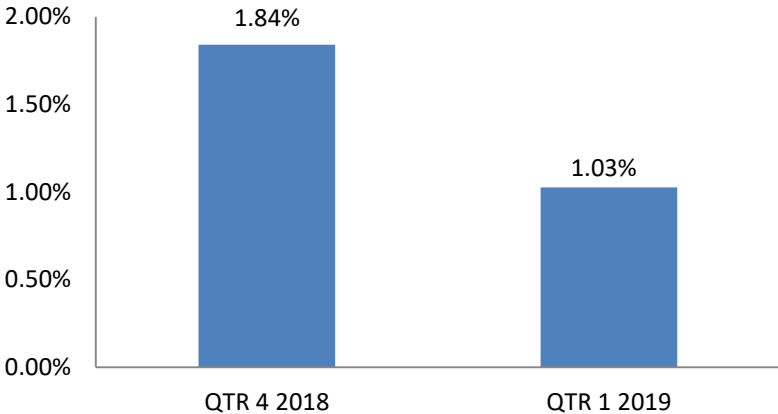


# Outcome Data Monitoring

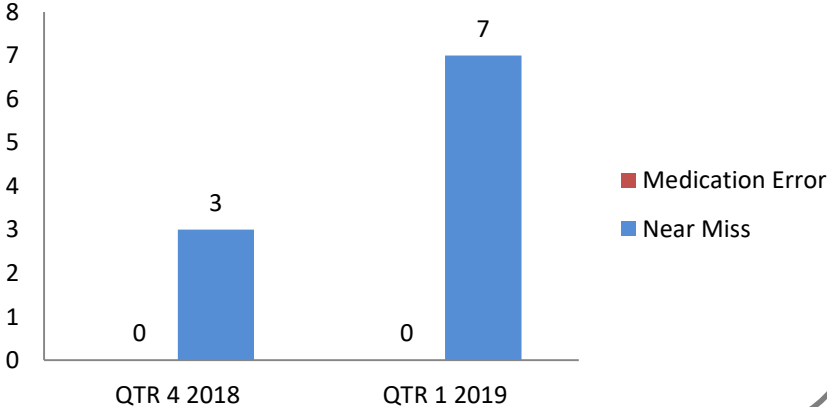
### Adverse Drug Events



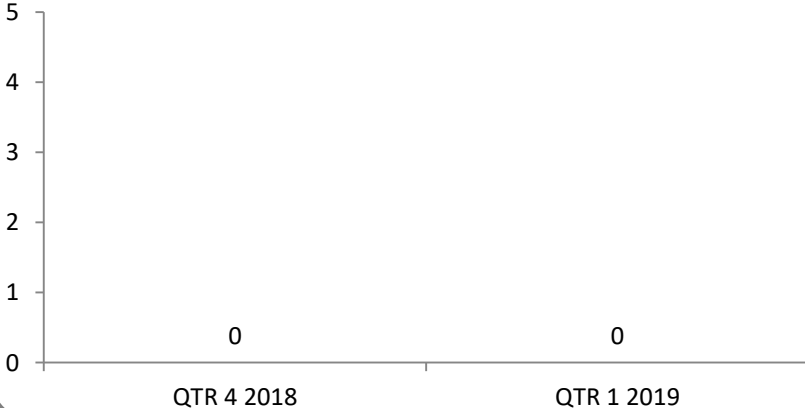
### Blood Transfusion Reaction %



### High Alert Medication Errors & Near Misses

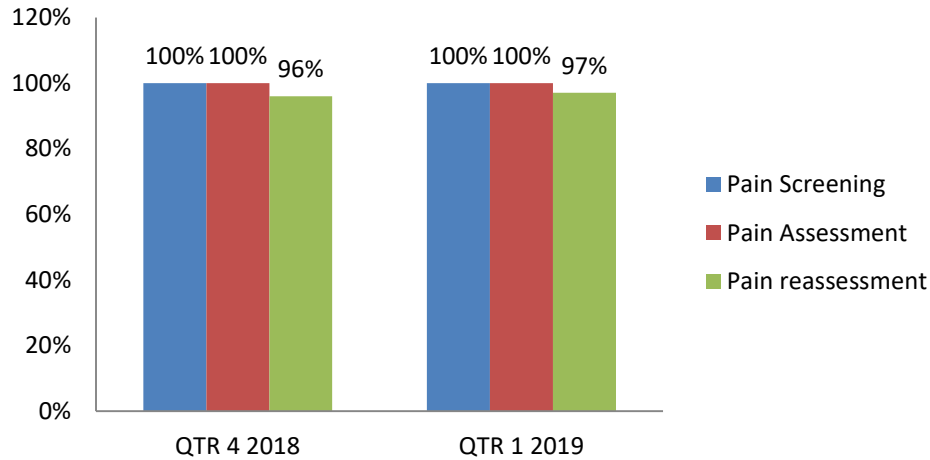


### Adverse events during sedation

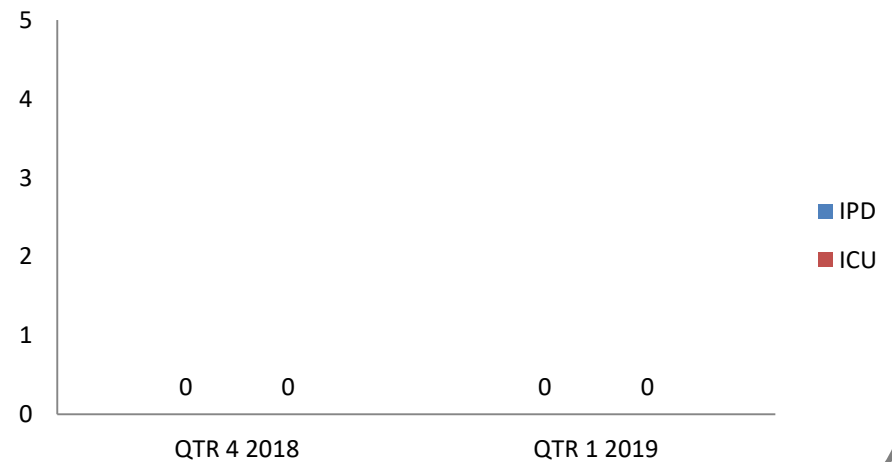


# Hospital-Wide Quality Indicators

## Pain Management

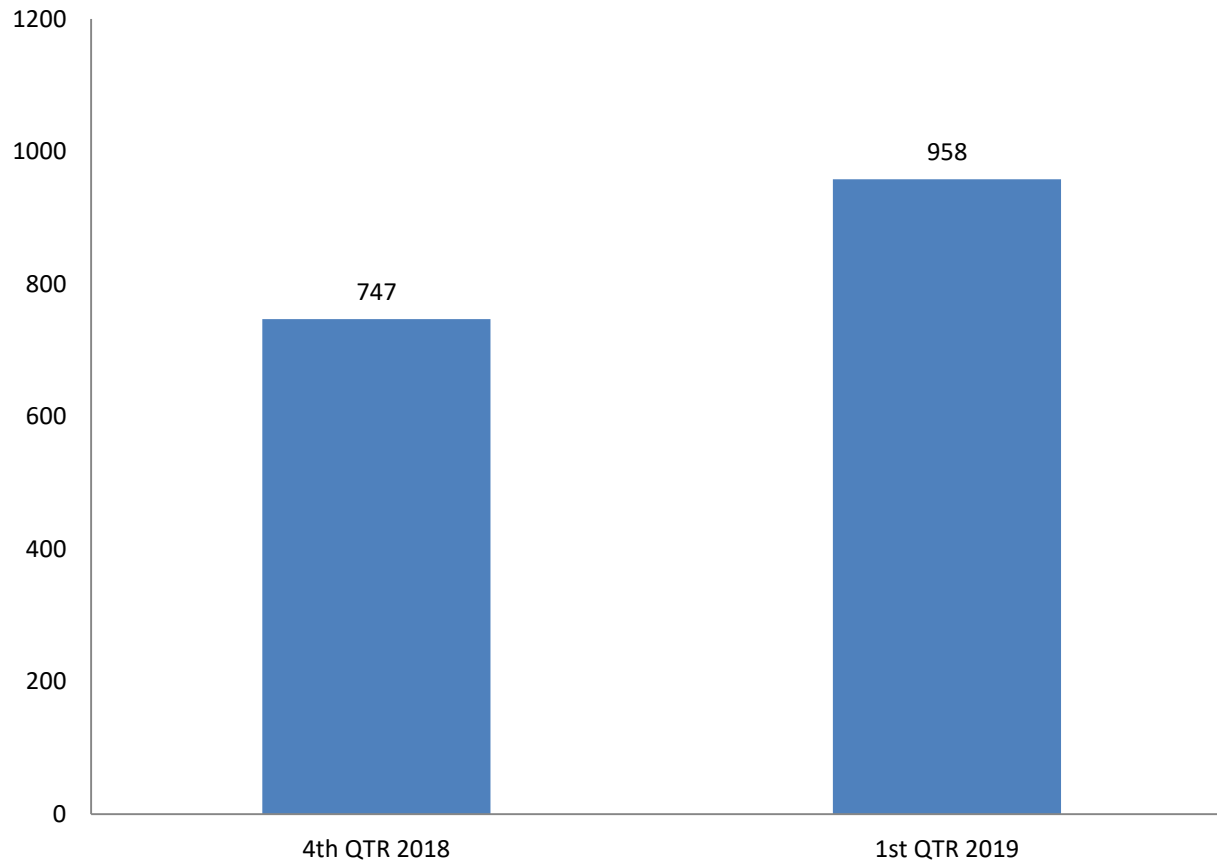


## Hospital Acquired Pressure Ulcers



# Outpatient Parenteral Antibiotic Therapy Bay Activity

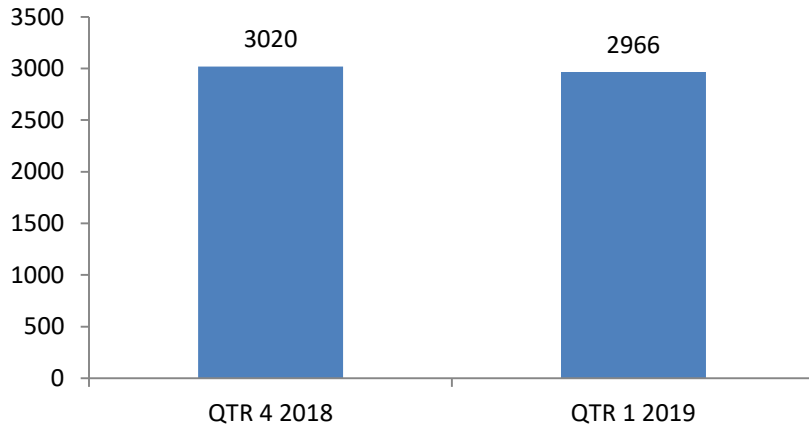
Number of Visits



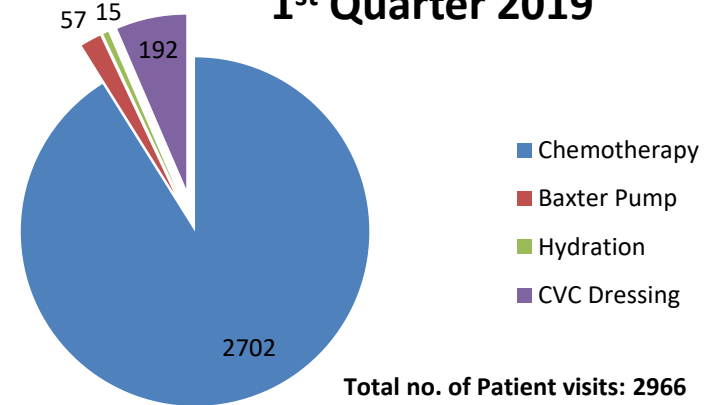


# Chemotherapy Department Activity

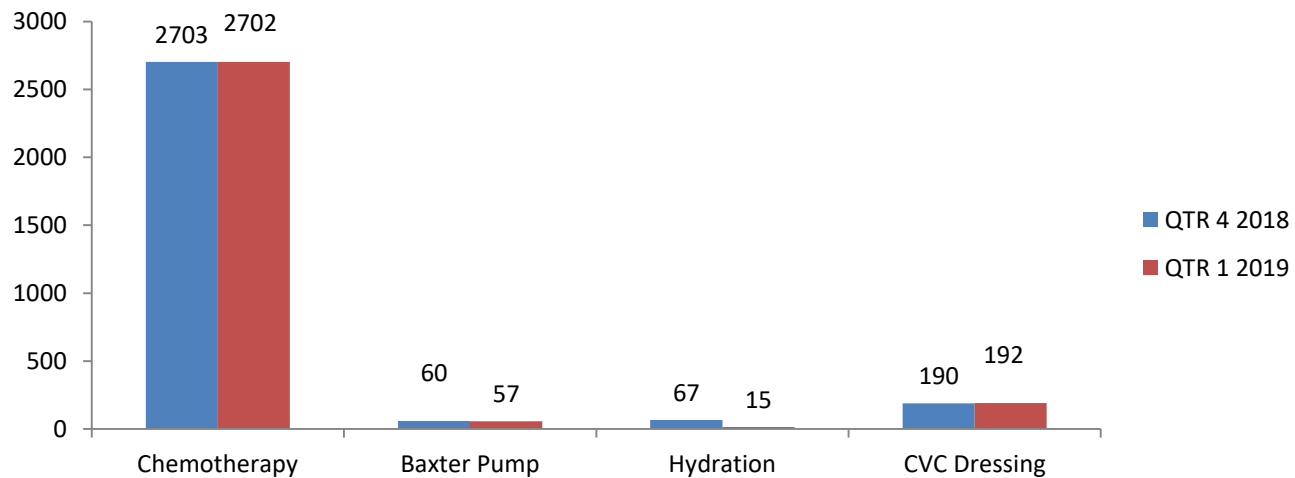
## Total No. of visits



## Break-up of Patient Activity 1<sup>st</sup> Quarter 2019

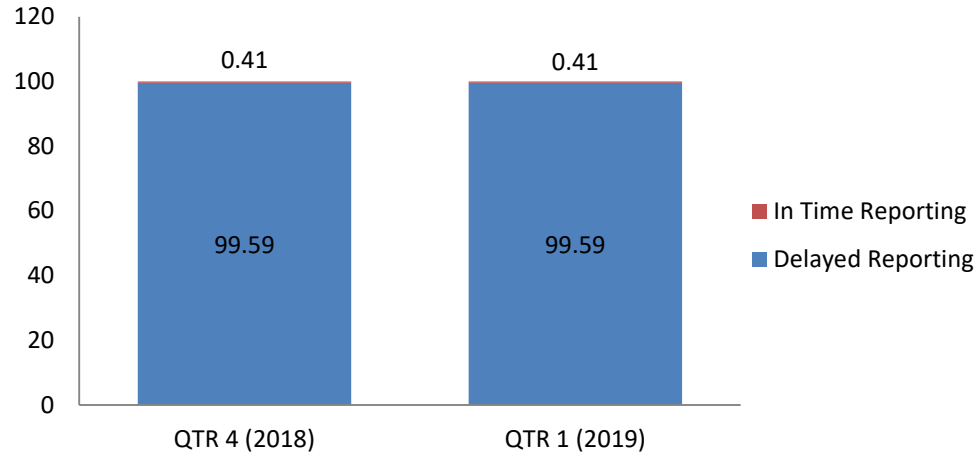


## Main Areas of Activity

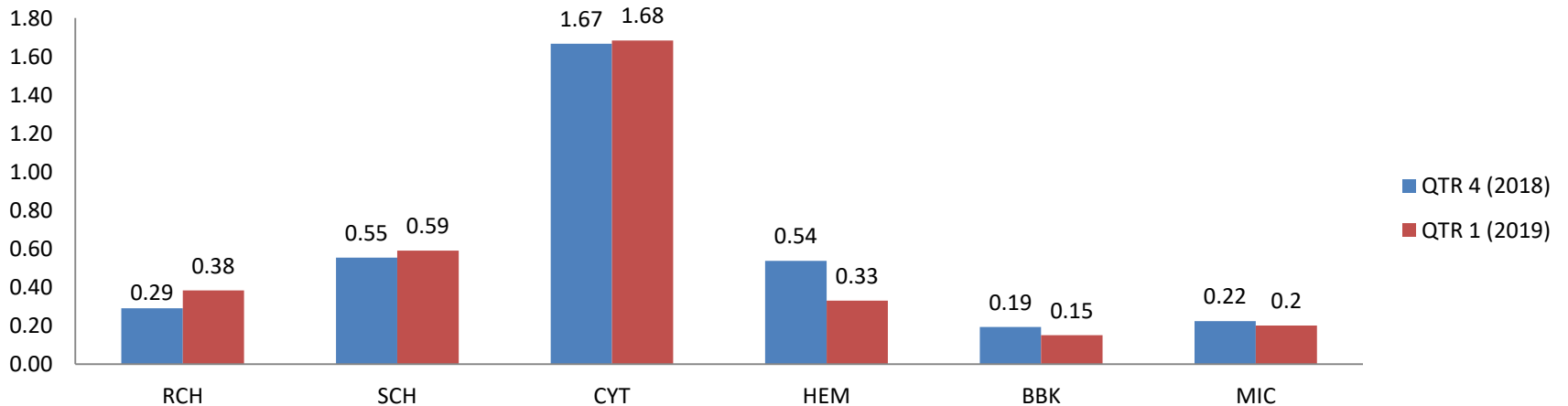


# Clinical Performance Indicators – Pathology

## Delayed Reporting

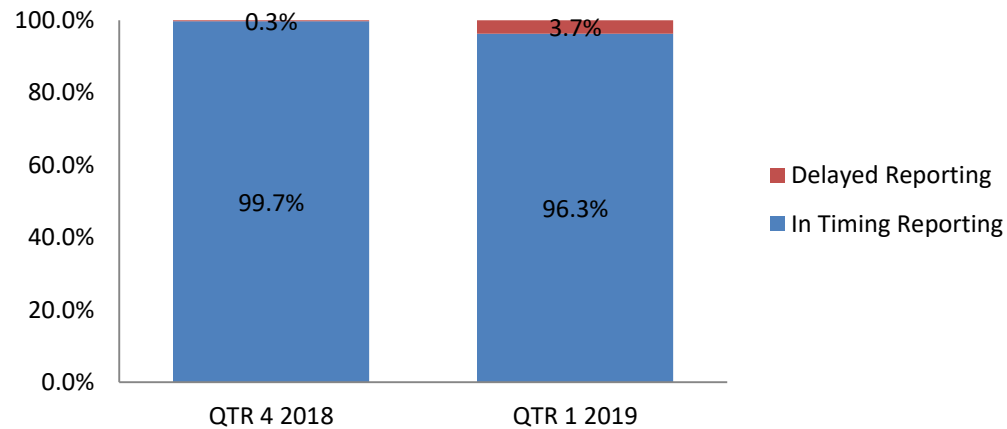


## Delayed Reporting By Section

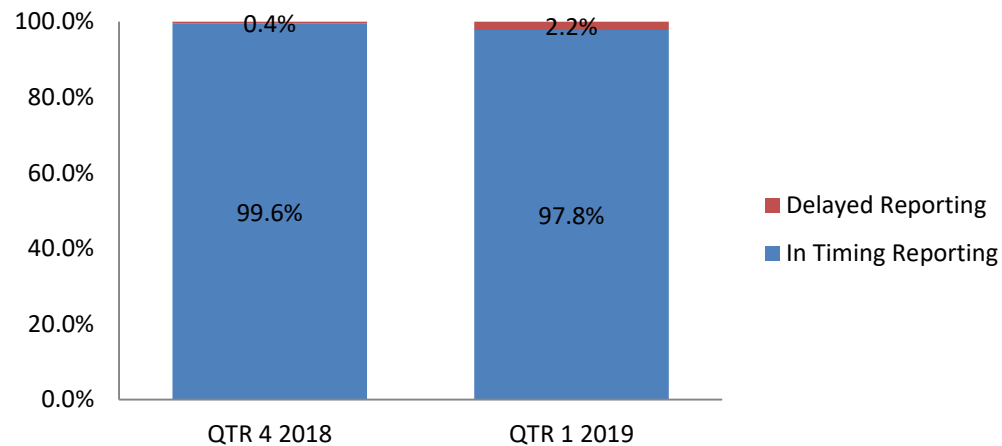


# Clinical Performance Indicators – Radiology

## Delayed Reporting Inpatients, ICU & EAR (standard - 24 hours)

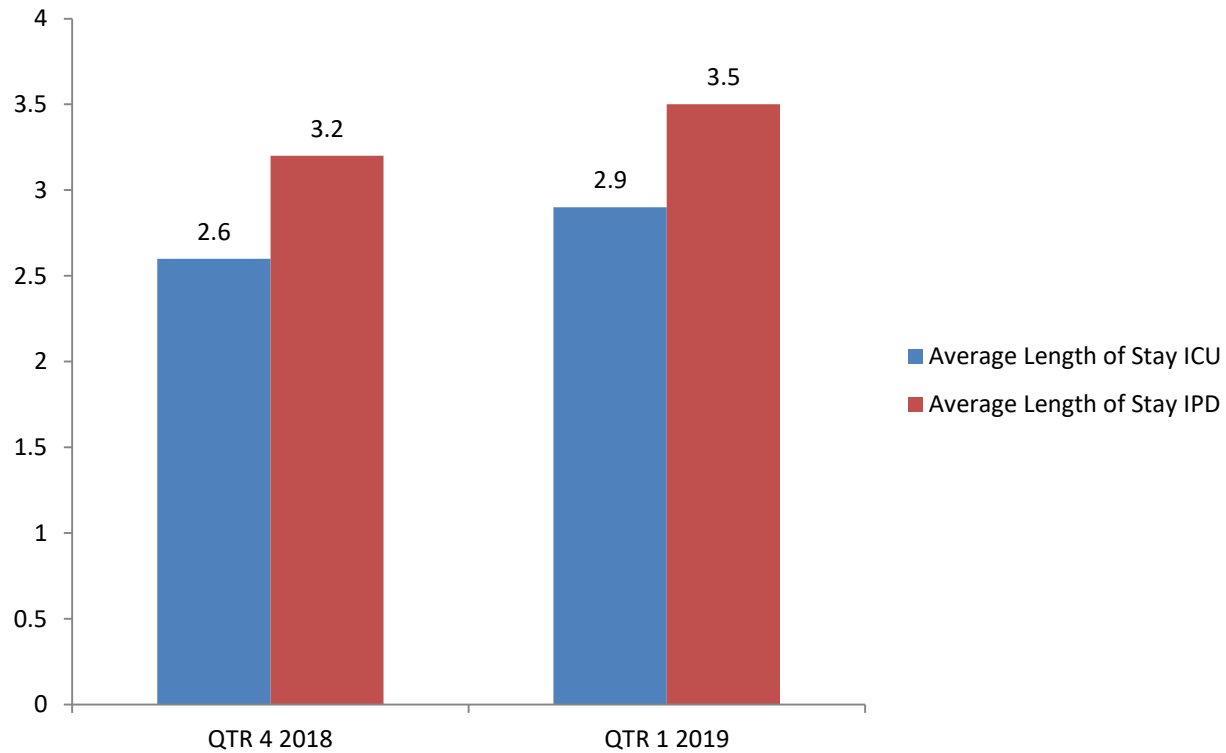


## Delayed Reporting OPD, Diagnostic Patients & Walk In (standard - 48 hours)



# Average Length of stay IPD & ICU

The graph shows overall LOS (Paeds & Adults).

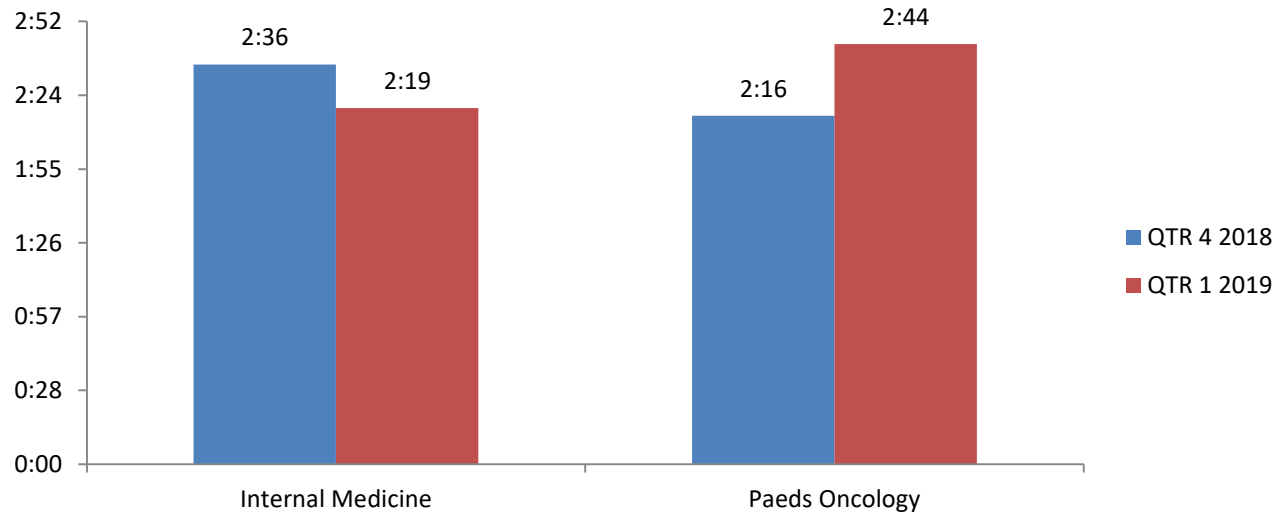


# Emergency Assessment Room Statistics

Average Length of Stay in EAR  
(Hrs:Mins)

Internal Medicine (Total Patients)  
QTR 4 2018 = 1516  
QTR 1 2019 = 1768

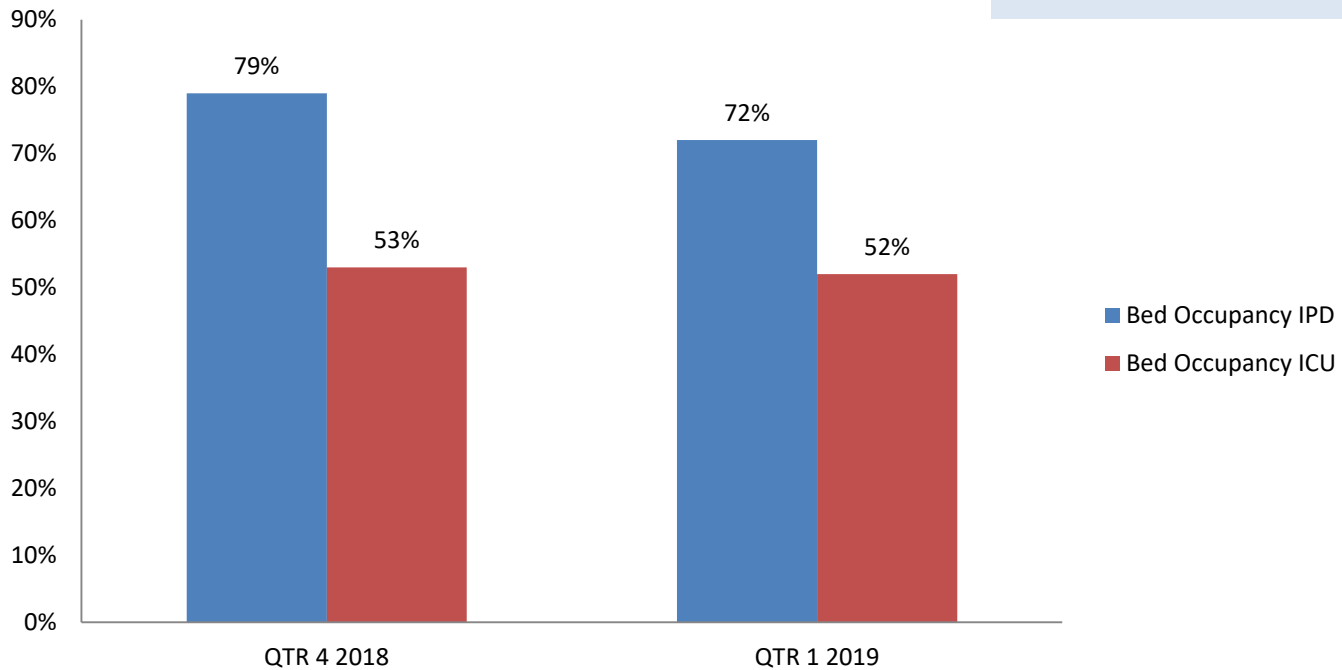
Paeds Oncology (Total Patients)  
QTR 4 2018 = 367  
QTR 1 2019 = 306



# Bed Occupancy

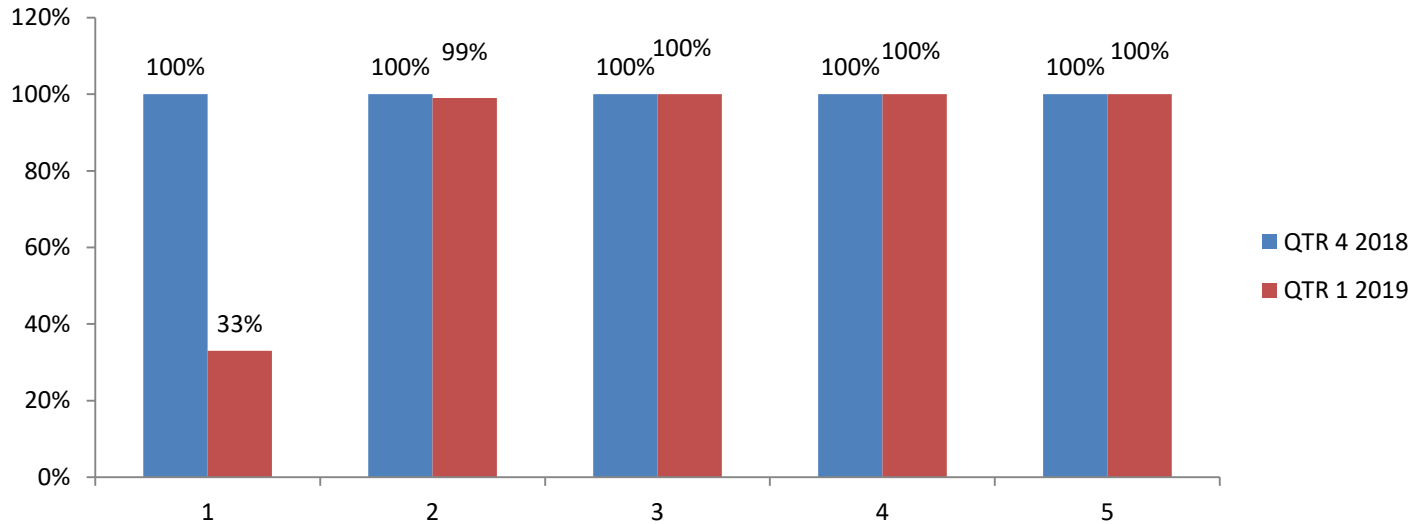
## Bed Occupancy Rate (IPD & ICU)

The graph shows overall Bed Occupancy rate (Paeds & Adults).



# Emergency Assessment Room Statistics

## Patients Seen Within Defined Waiting Times – ADULTS

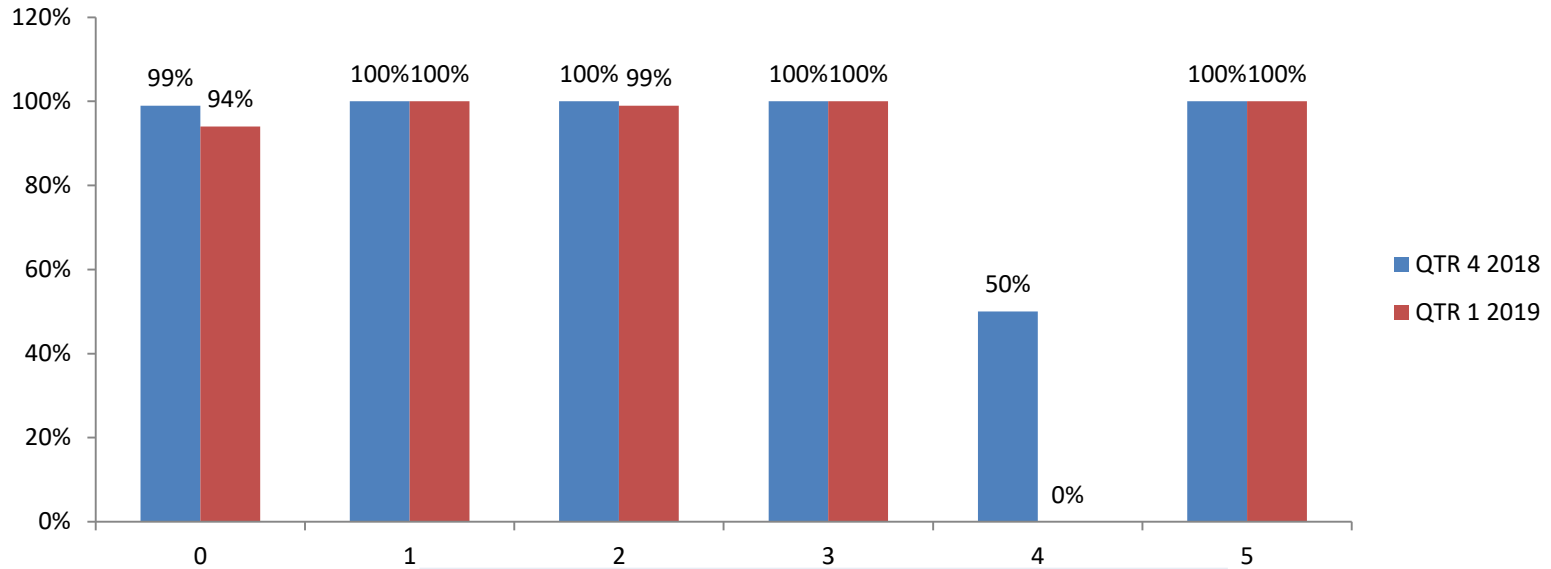


### Adult Pts managed according to ESI level QTR 1 2019

ESI level	Total Patients	Seen on Time	Delayed
1	3	1	2
2	176	175	1
3	696	696	0
4	823	823	0
5	7	7	0

# Emergency Assessment Room Statistics

## Patients Seen Within Defined Waiting Times – PAEDS

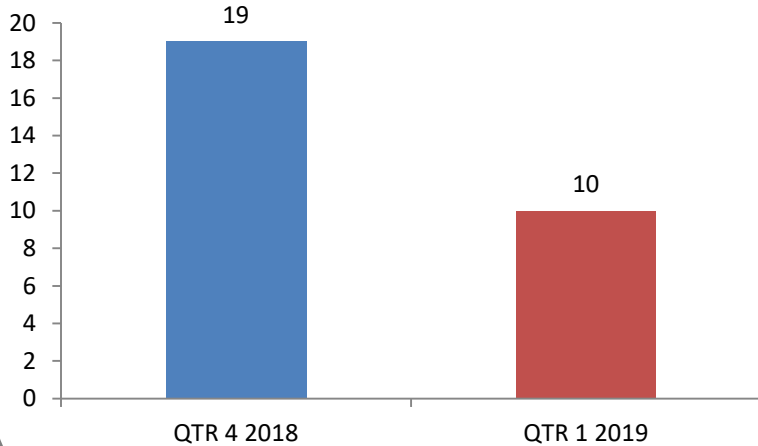


Paeds Pts managed according to ESI level QTR 1 2019			
ESI level	Total Patients	Seen on Time	Delayed
0	164	154	10
1	48	48	0
2	72	71	1
3	25	25	0
4	3	0	3
5	1	1	0

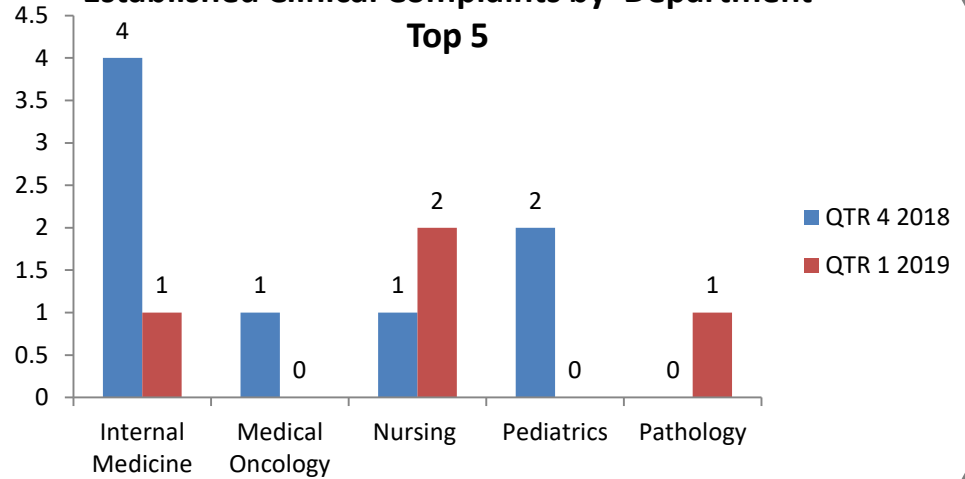


# Complaints – Clinical Departments

## Total Number of Complaints



## Established Clinical Complaints by Department Top 5



## Established Clinical Complaints by Service Category Top 5

