

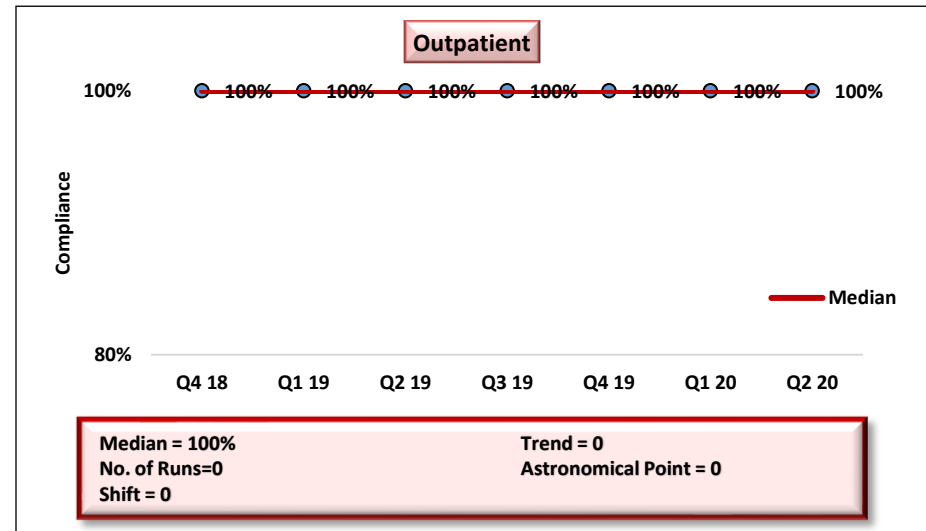
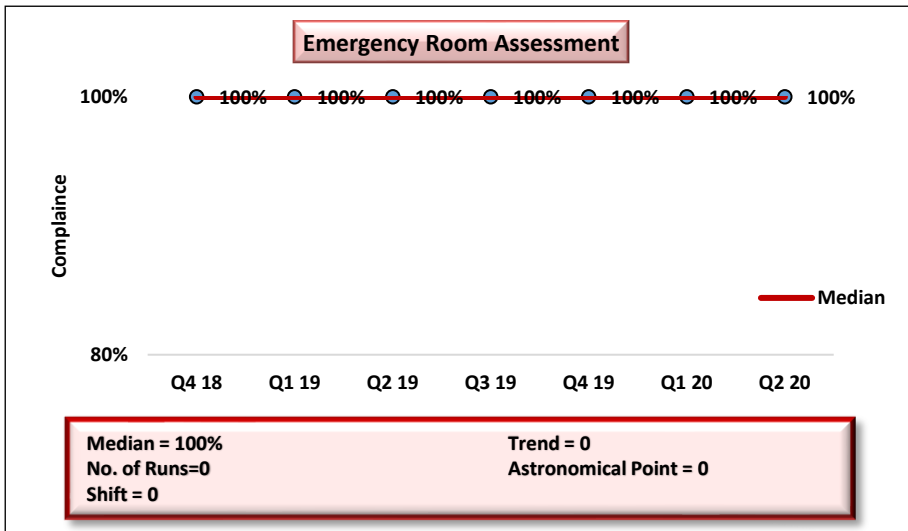
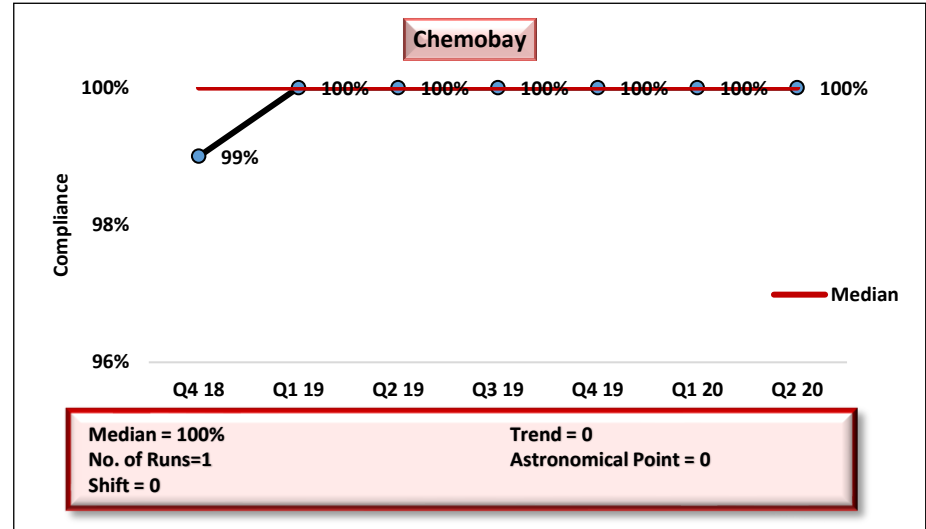
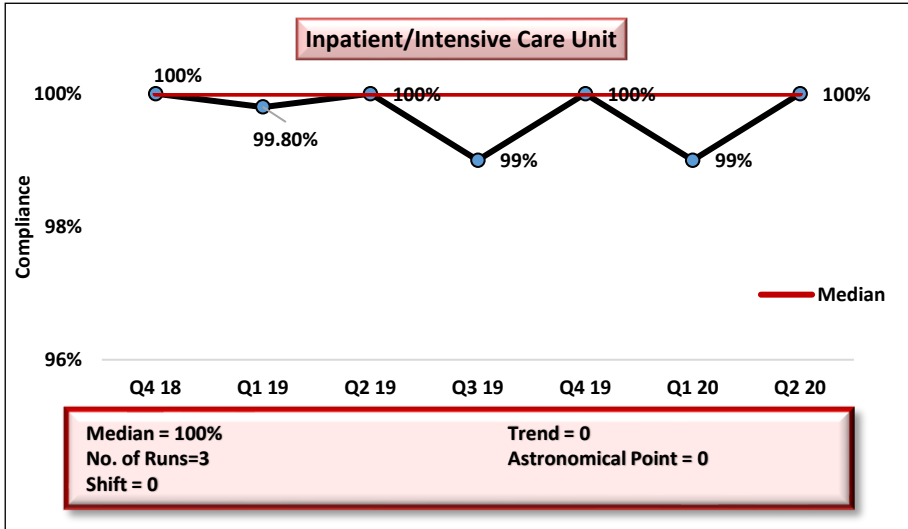


SKMCH&RC - Peshawar

Clinical Performance Dashboard
2nd Quarter 2020

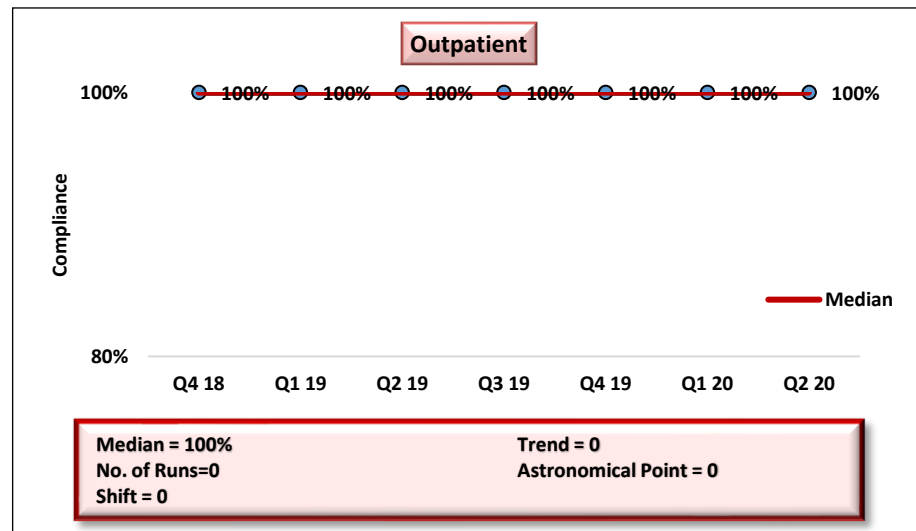
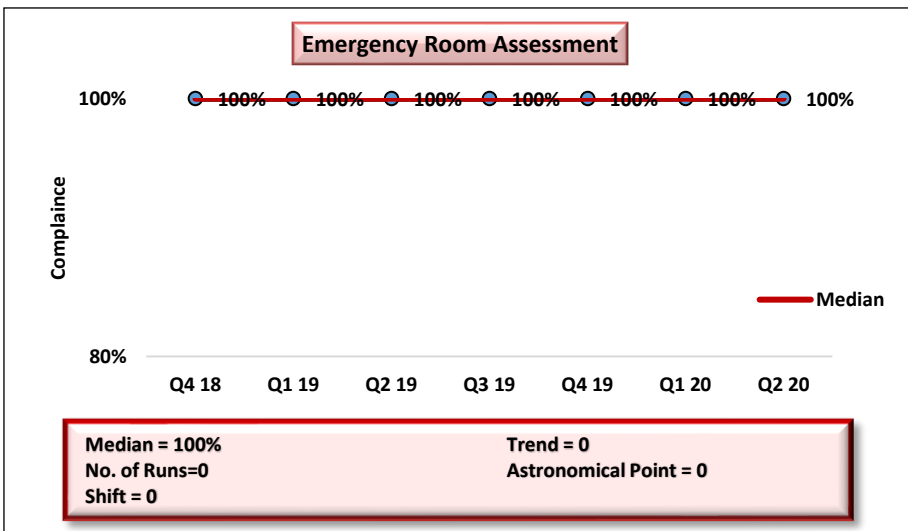
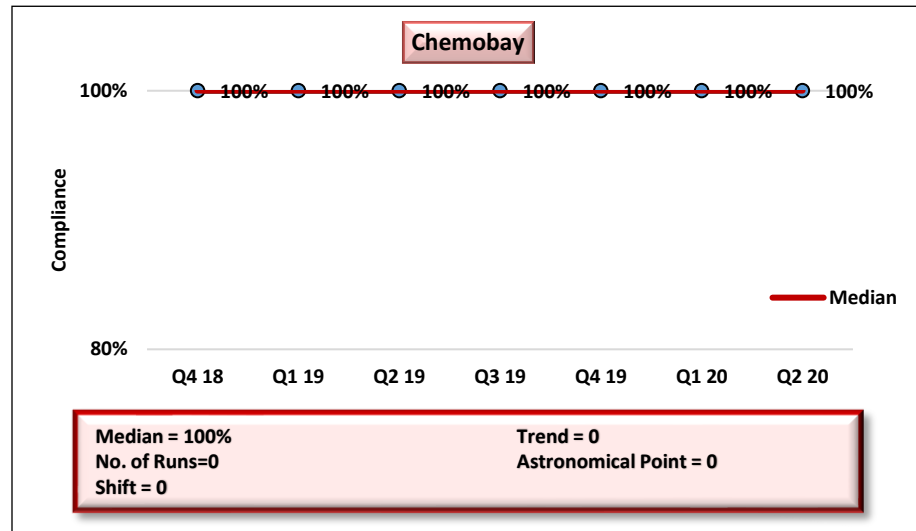
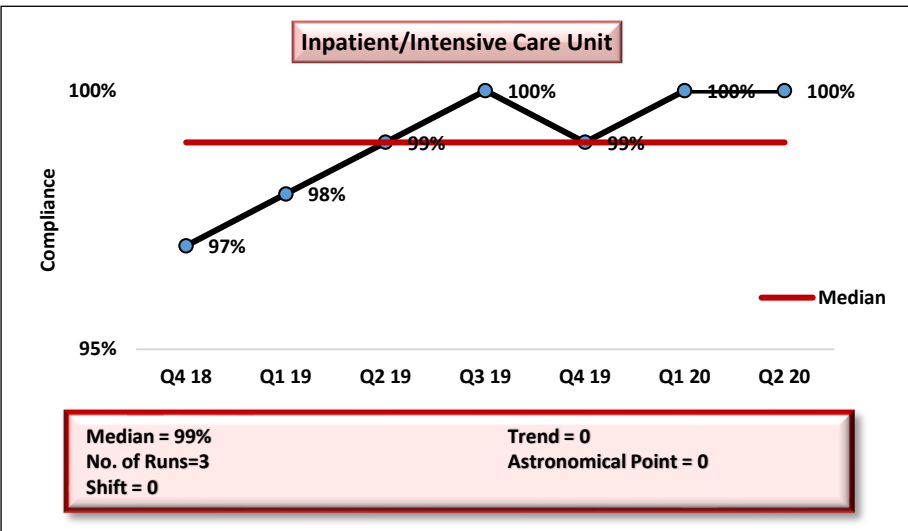
Patient Identification Compliance

Target = 100%



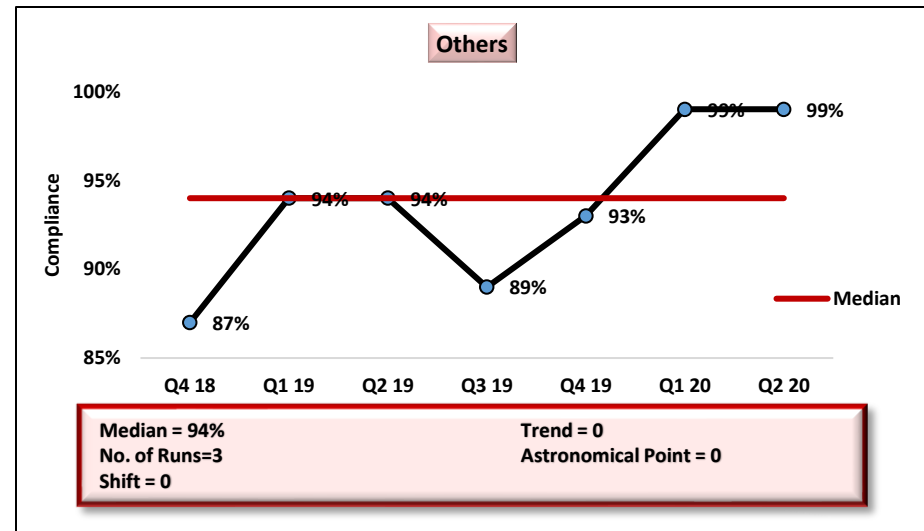
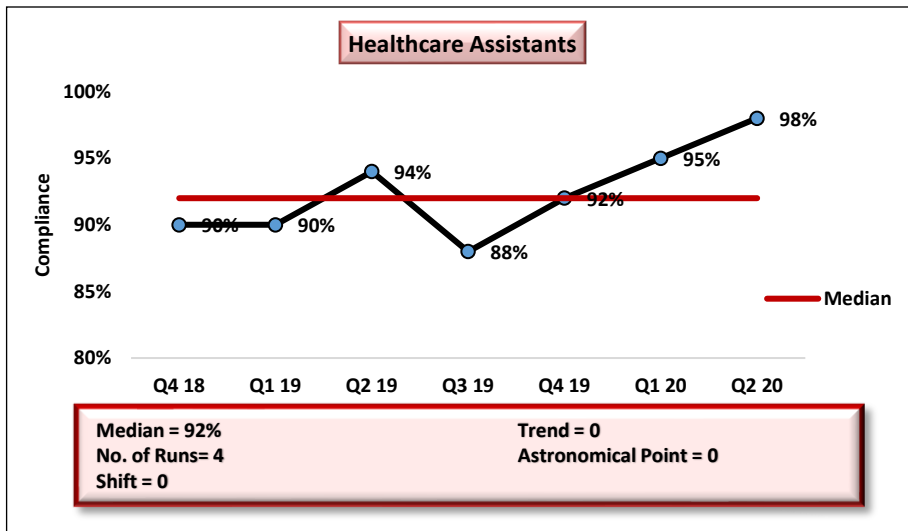
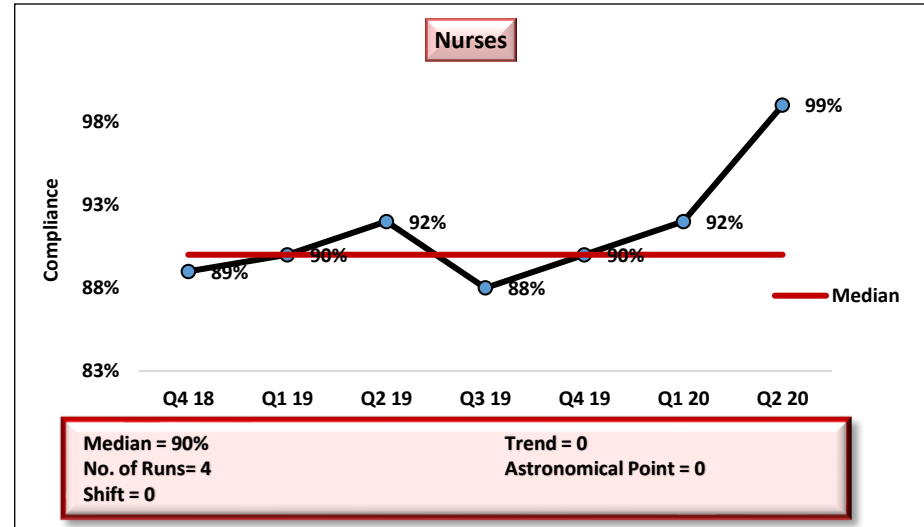
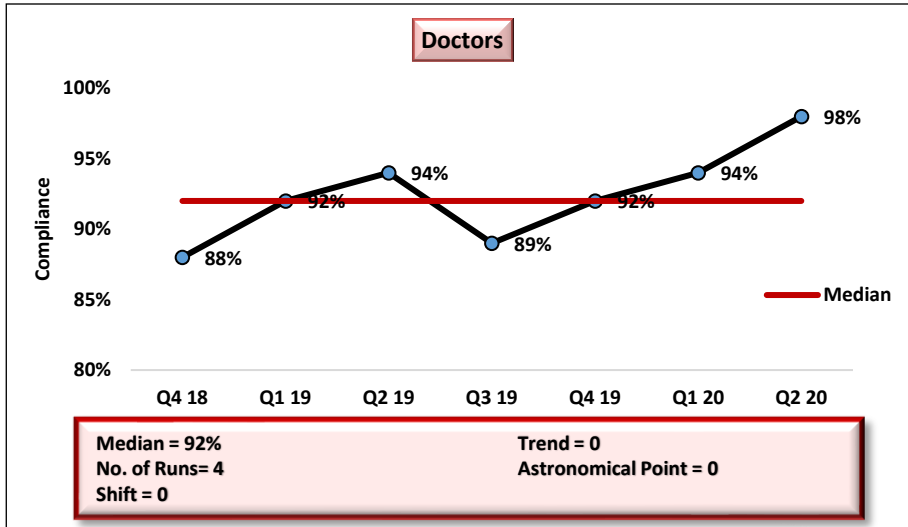
Patient Falls Assessment

Target = 100%



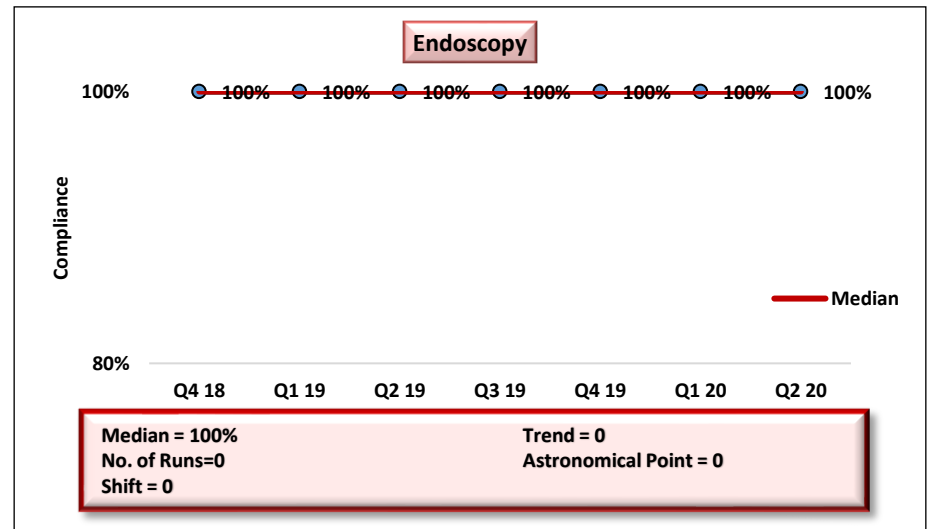
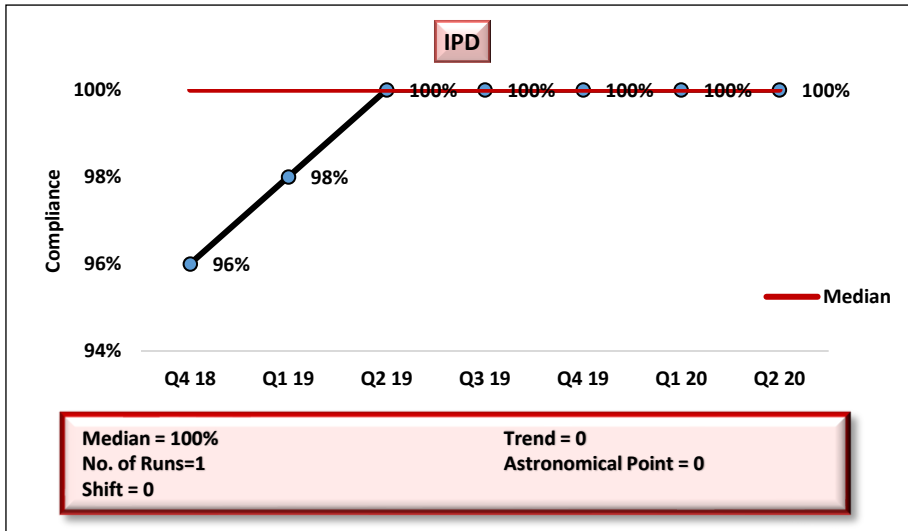
Hand Hygiene Compliance

Target = 100%



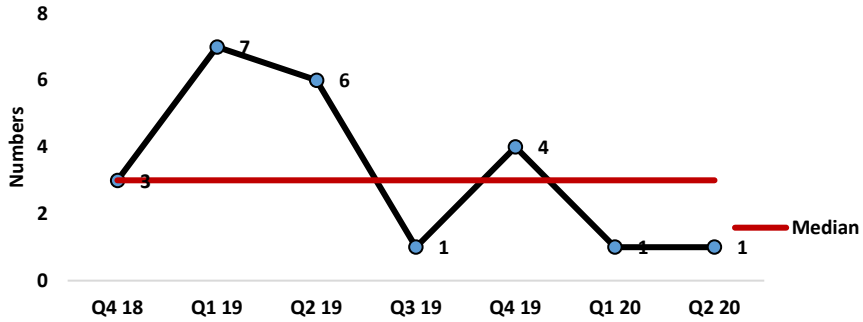
Time Out Compliance

Target = 100%



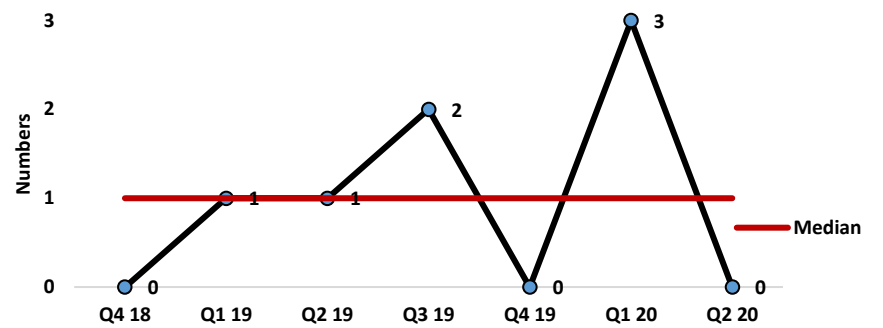
Near Miss & Medication Error

Near Miss



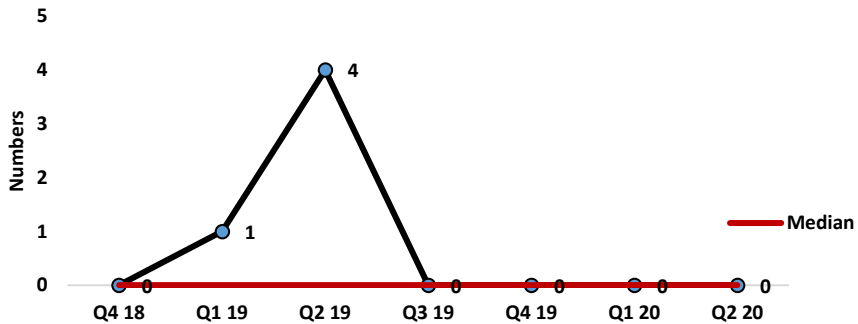
Median = 3
No. of Runs=4
Shift = 0
Trend = 0
Astronomical Point = 0

Medication Error



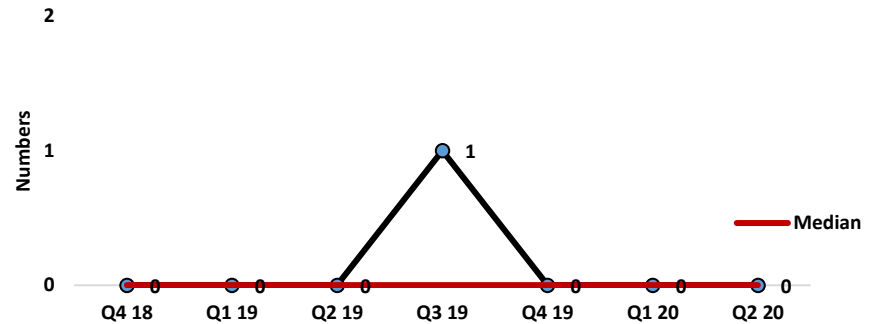
Median = 1
No. of Runs=5
Shift = 0
Trend = 0
Astronomical Point = 0

LASA Near Miss



Median = 0
No. of Runs=1
Shift = 0
Trend = 0
Astronomical Point = 0

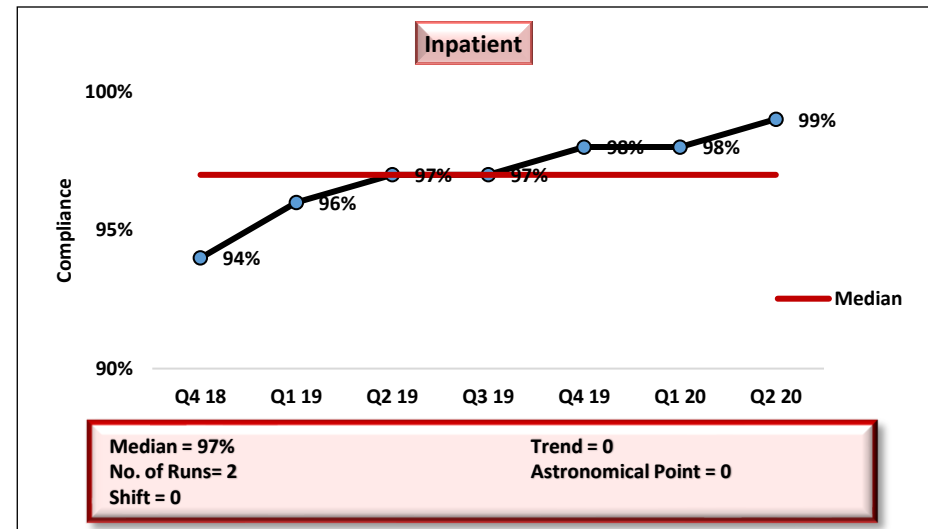
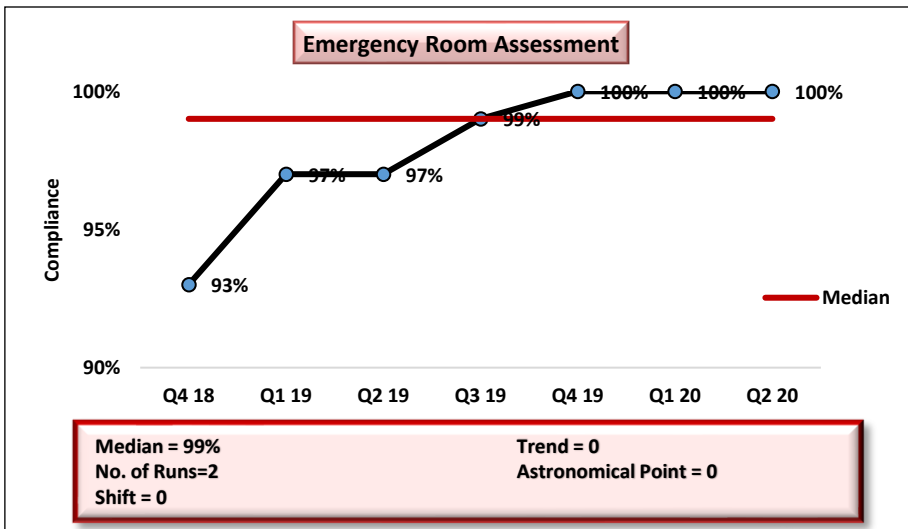
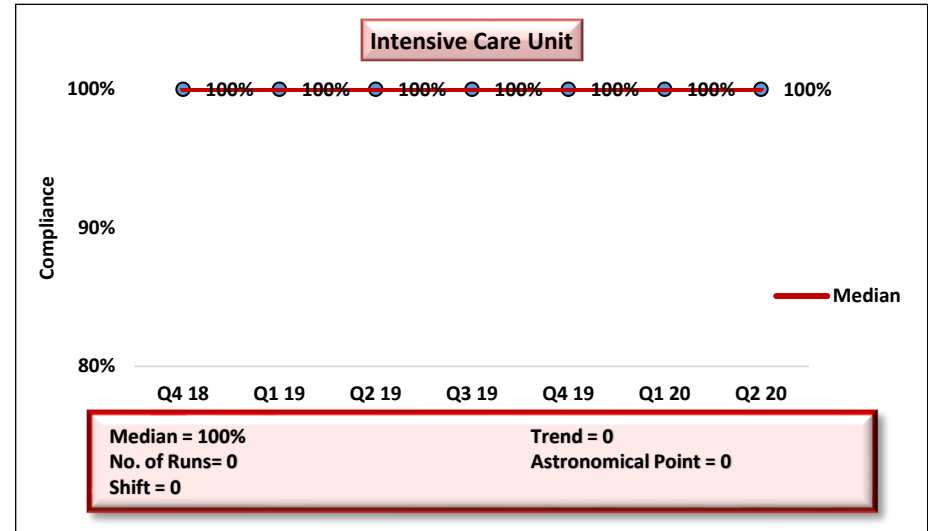
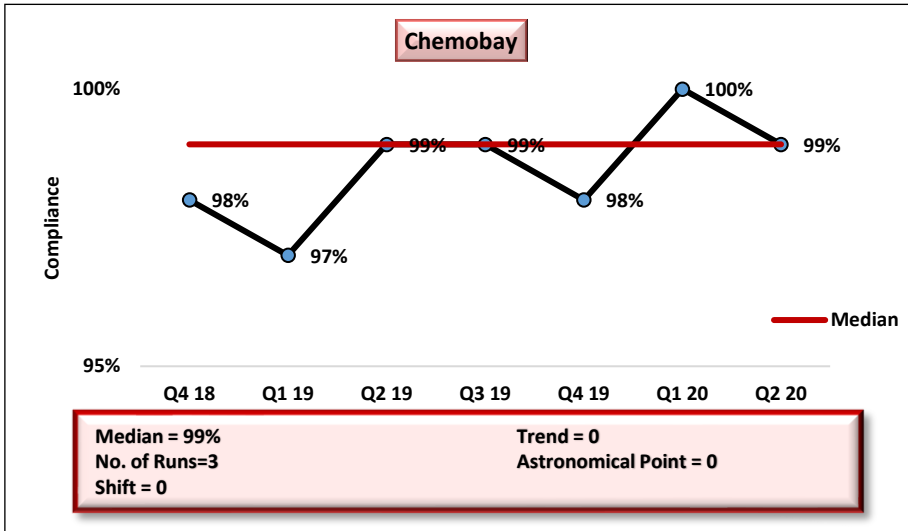
LASA Medication Error



Median = 0
No. of Runs=1
Shift = 0
Trend = 0
Astronomical Point = 0

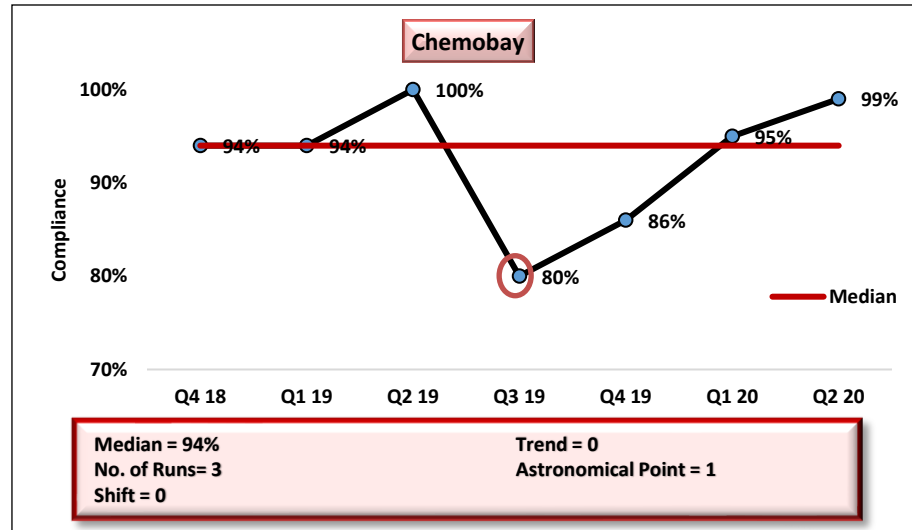
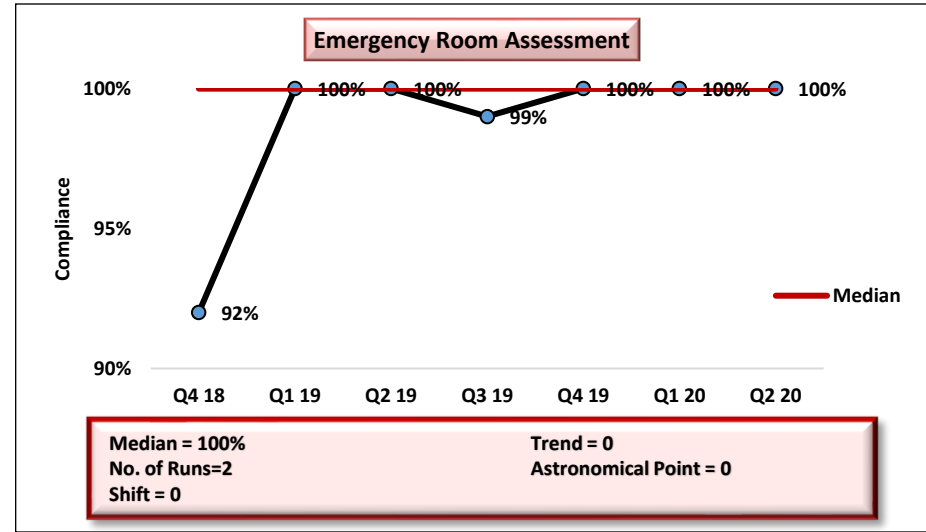
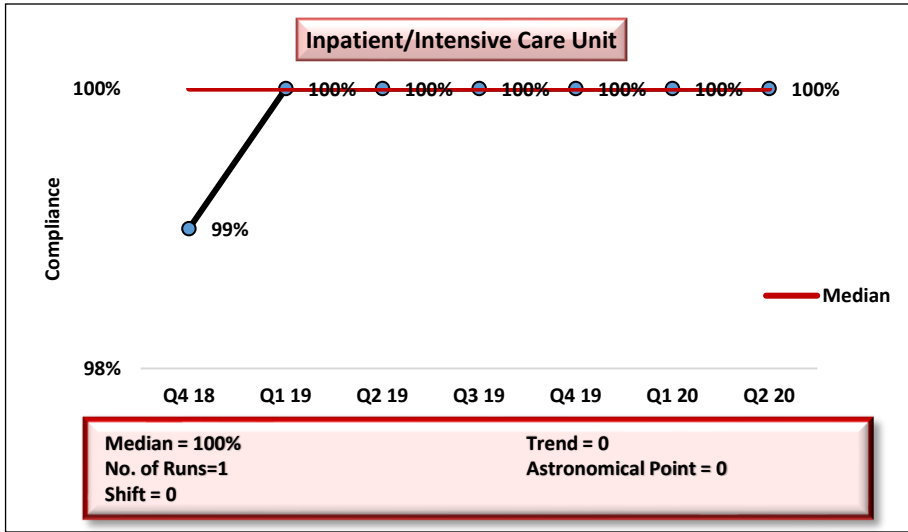
Nursing Handover Compliance

Target = 100%



Doctors Handover Compliance

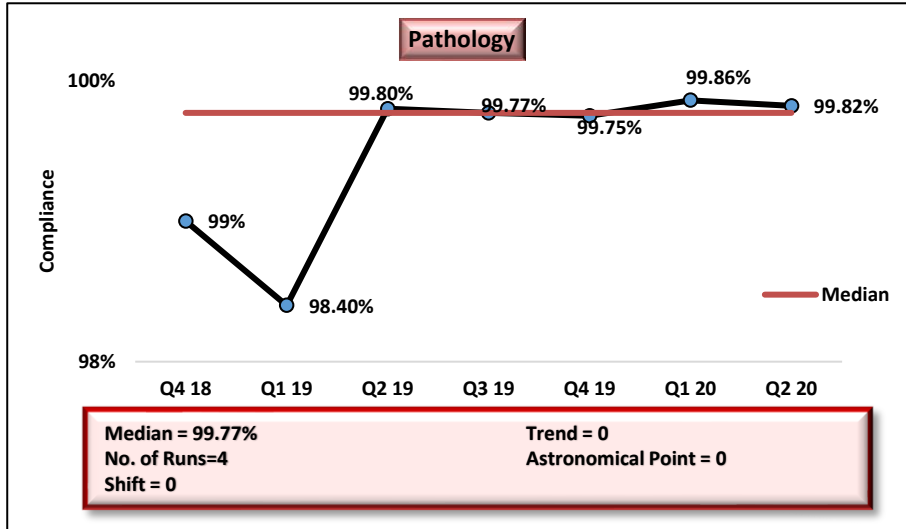
Target = 100%



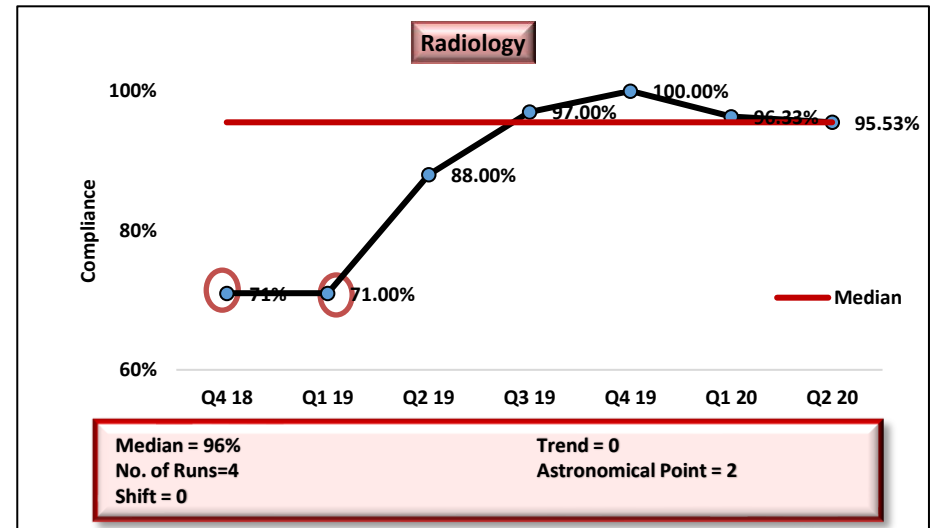
Reason for astronomical point (Chemobay):
 Due to recruitment of new medical officers, there was significant decline in the chemobay handover compliance. A departmental meeting was arranged to discuss the issue. It was reinforced and educated to the residents the importance of handover. Weekly Rota of the residents was implemented to monitor handover notes. Results are monitored through weekly departmental meetings.

Critical Alerts Reporting

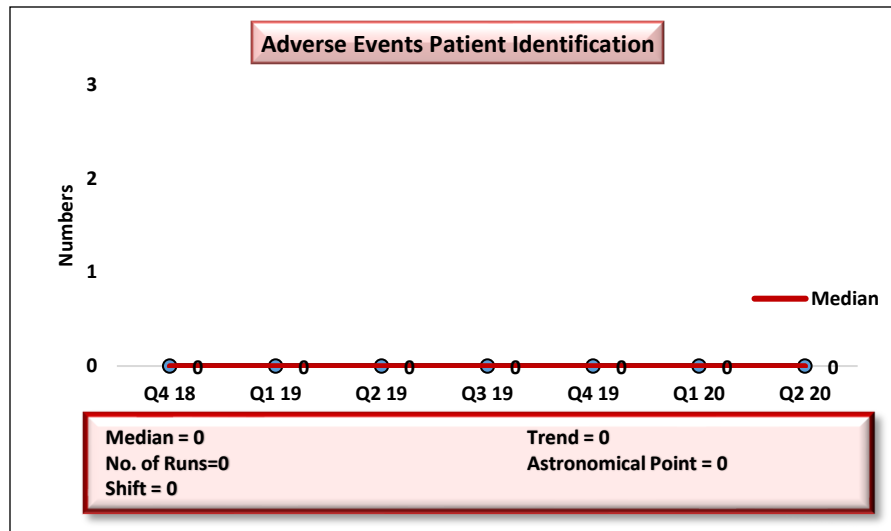
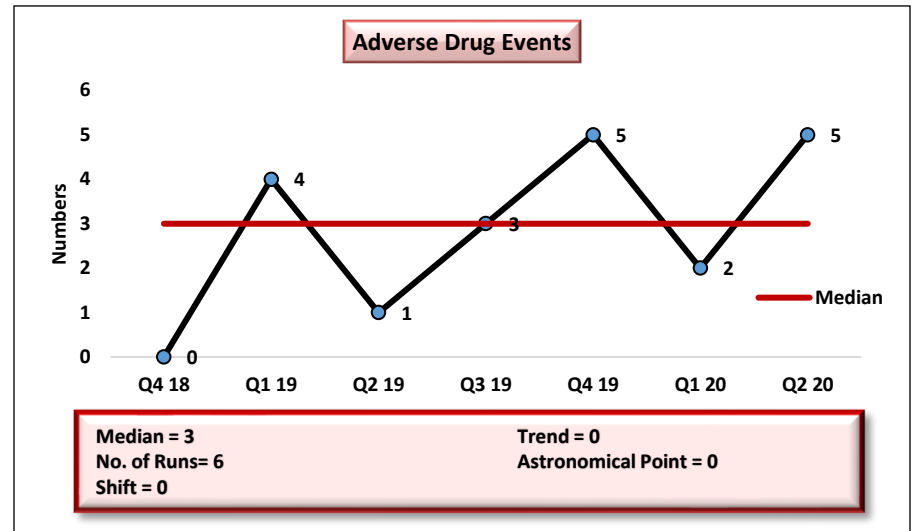
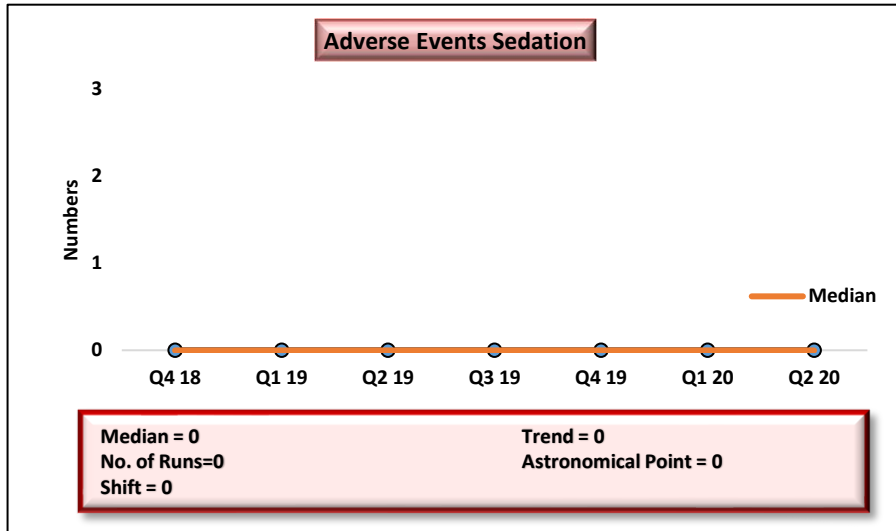
Target = 100%



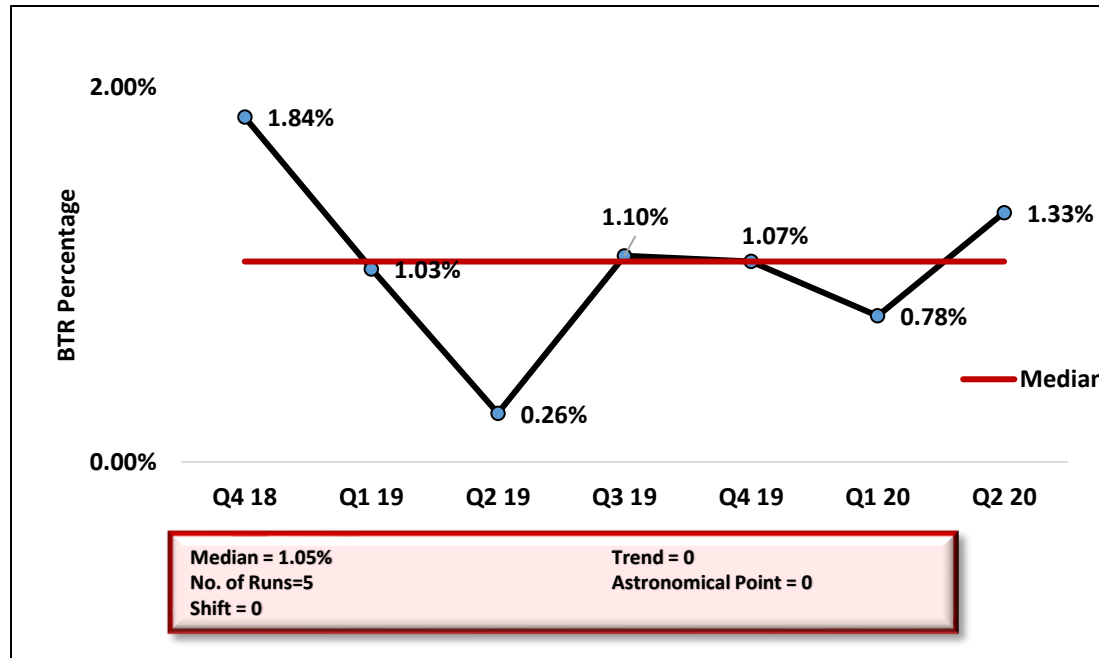
Reason for astronomical point (Radiology):
 New radiology doctor and adjustment period for new job.



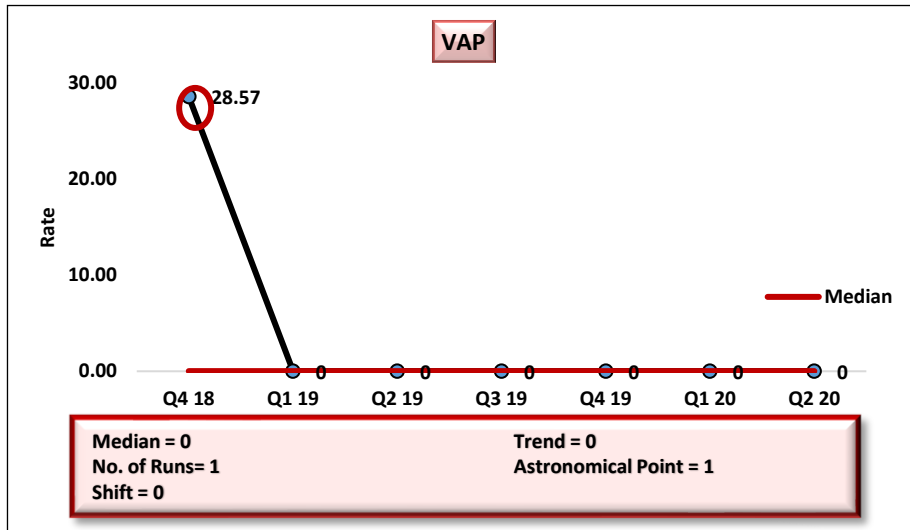
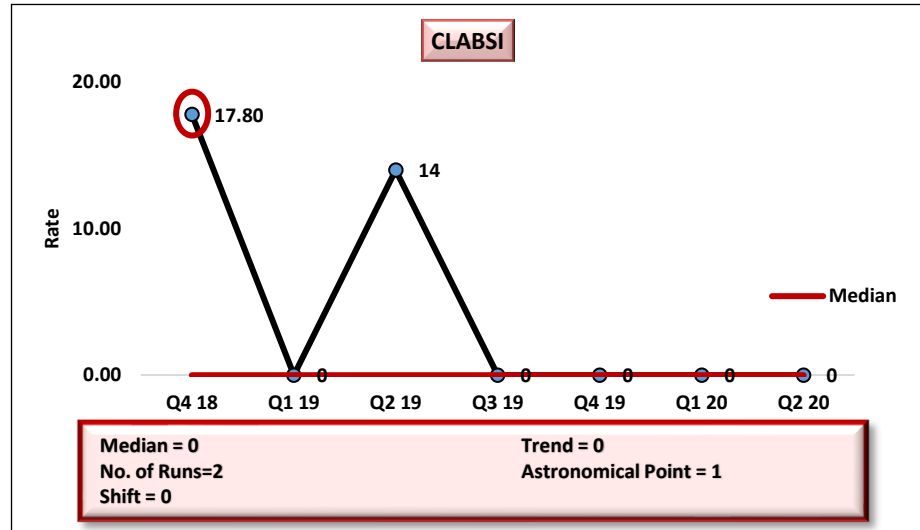
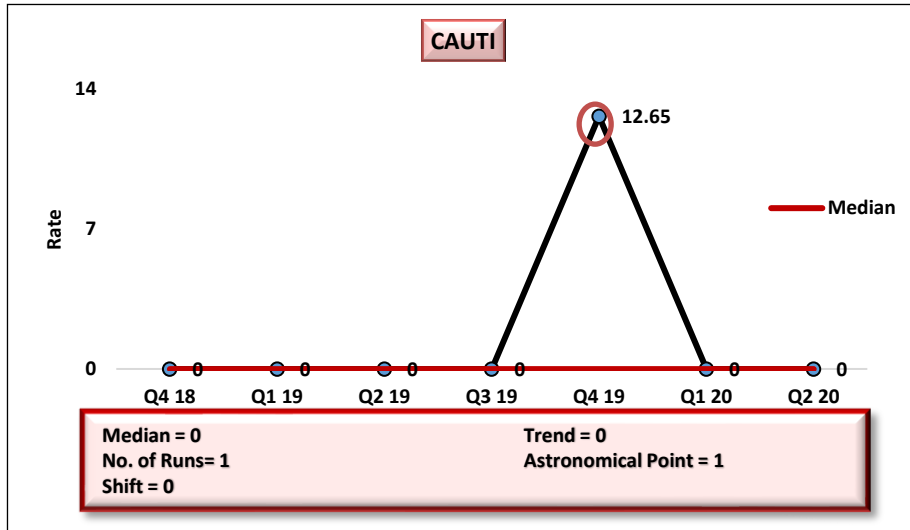
Adverse Events



Blood Transfusion Reactions



Infection Control Statistics



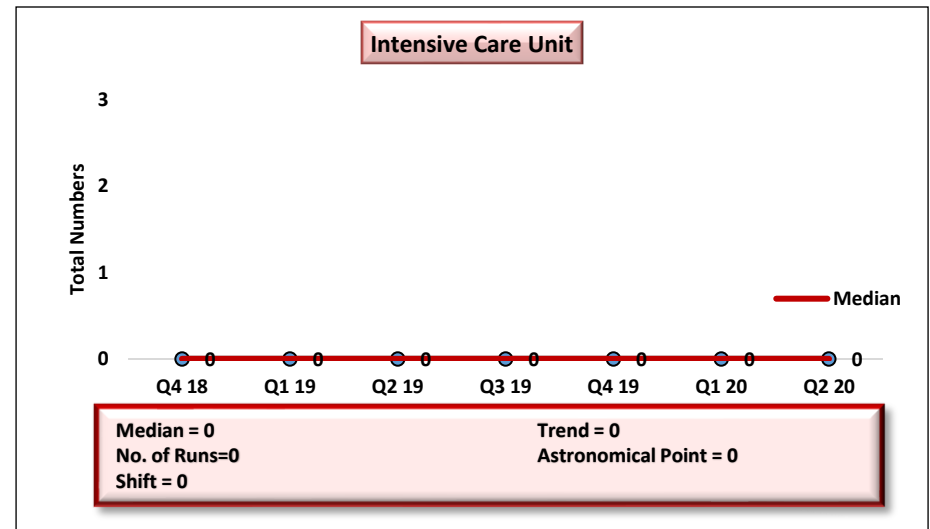
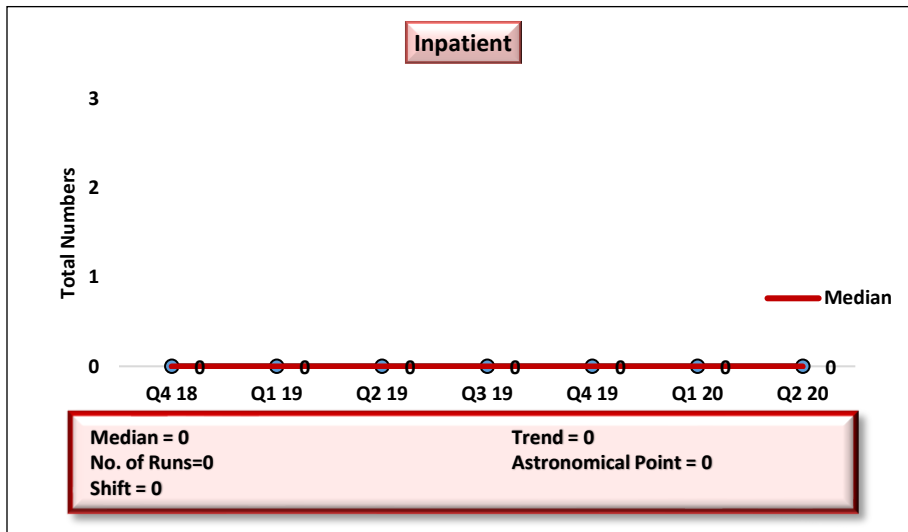
NHSN rates

CAUTI:	3.3
CLABSI:	2
VAP:	3.3

Reason for astronomical point
Rate of CAUTI, CLABSI & VAP are high because the device days are low in numbers

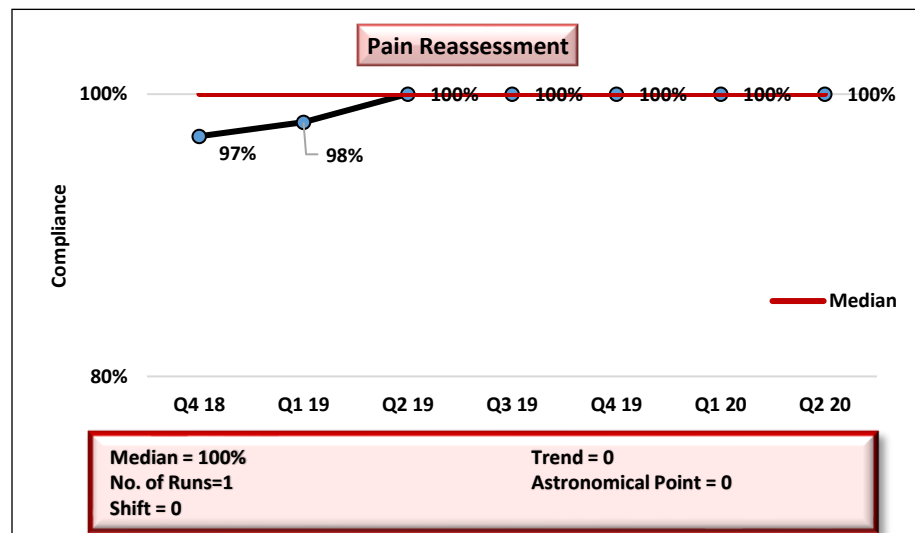
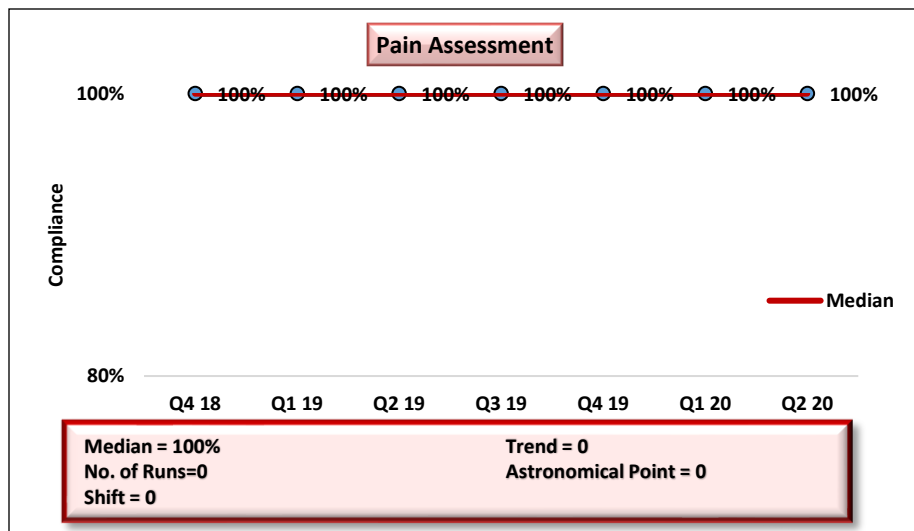
Pressure Ulcers

Target = 0

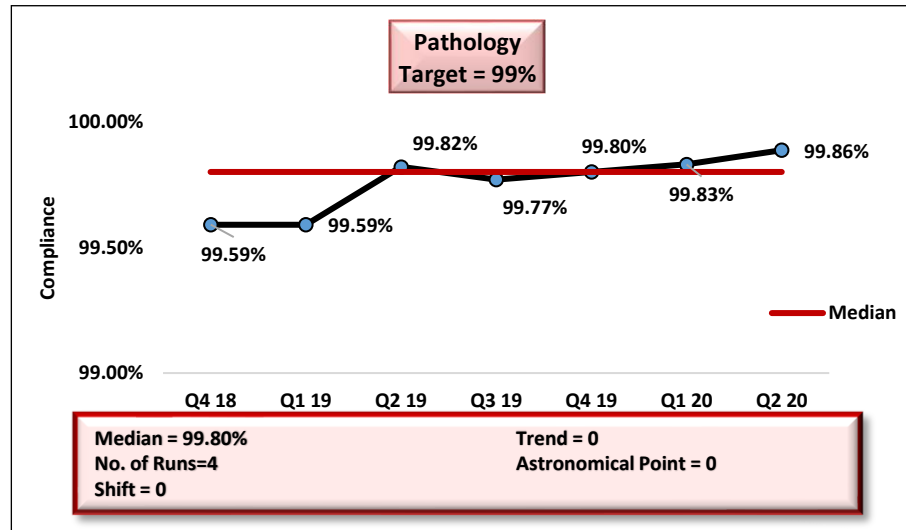
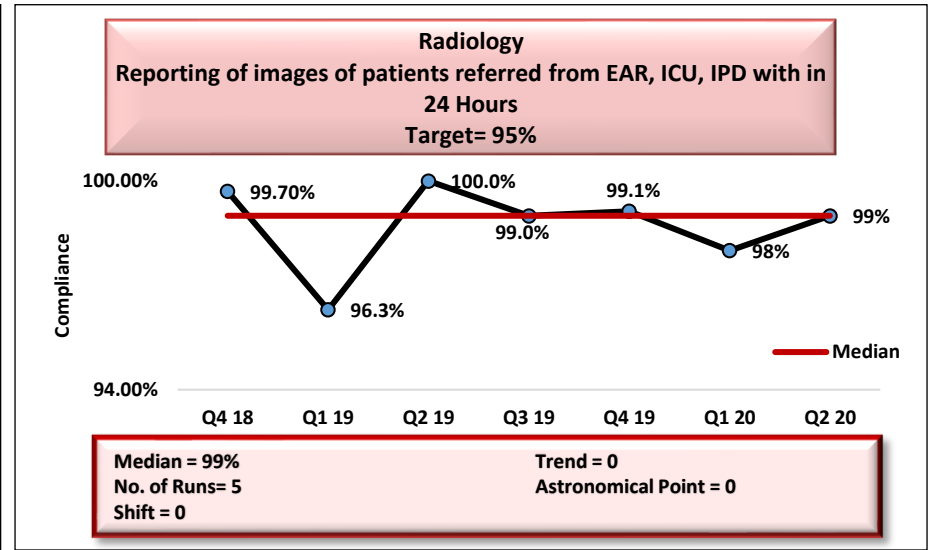
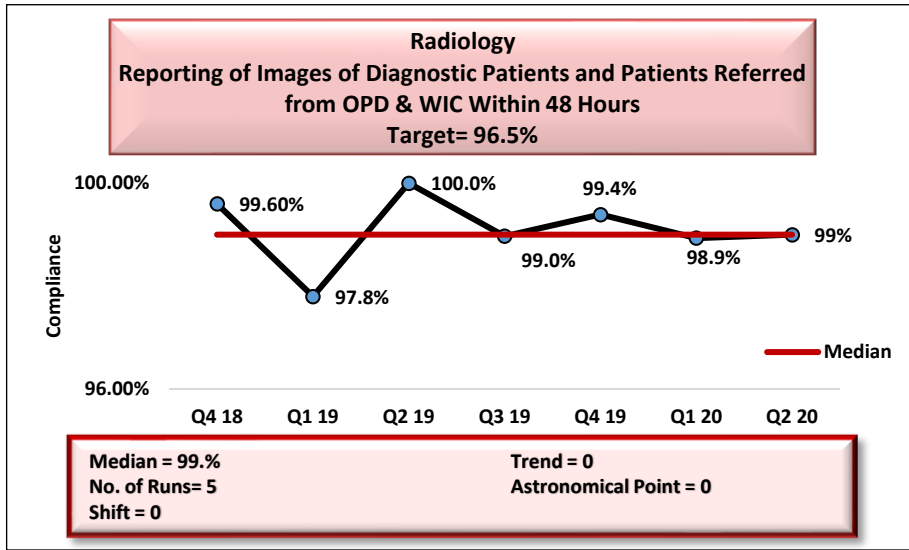


Pain Assessment & Re-assessment

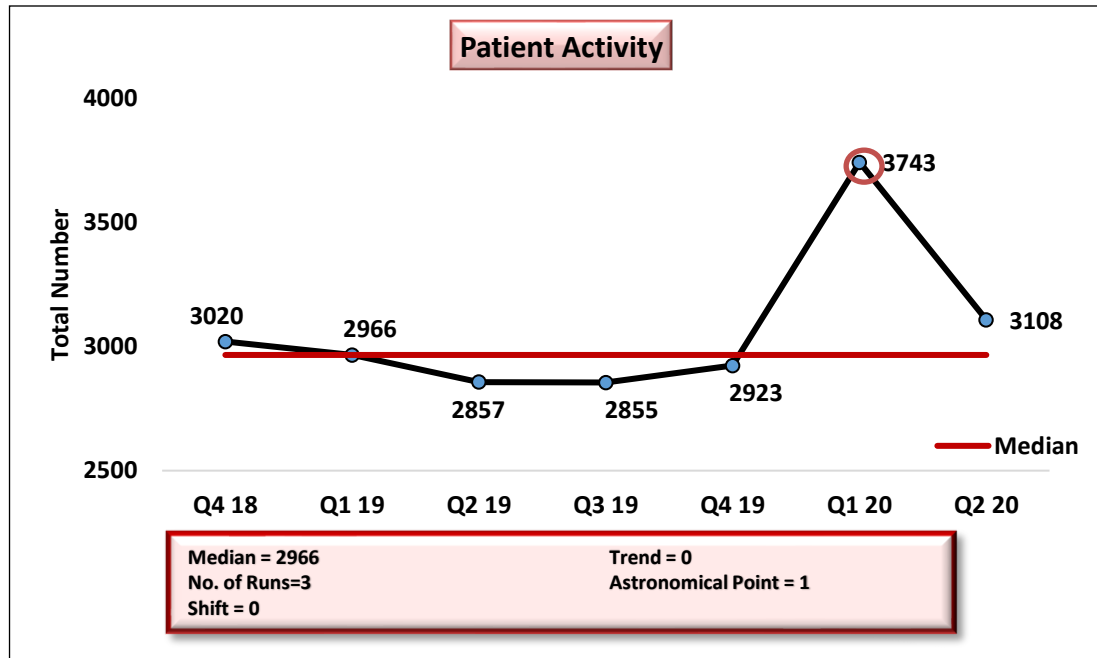
Target = 100%



Intime Reporting

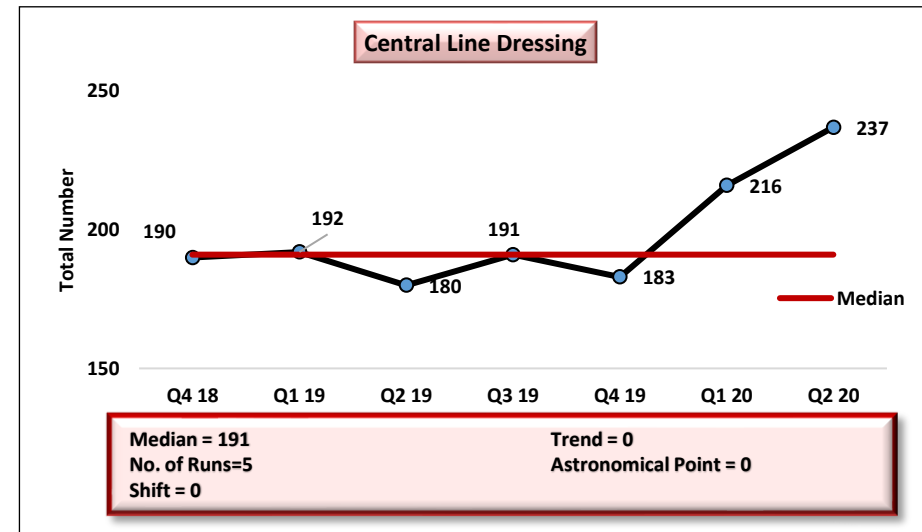
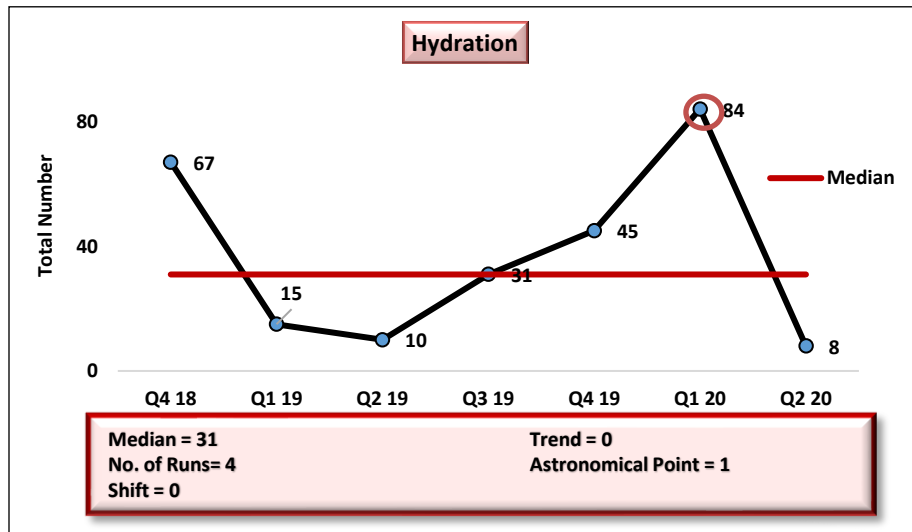
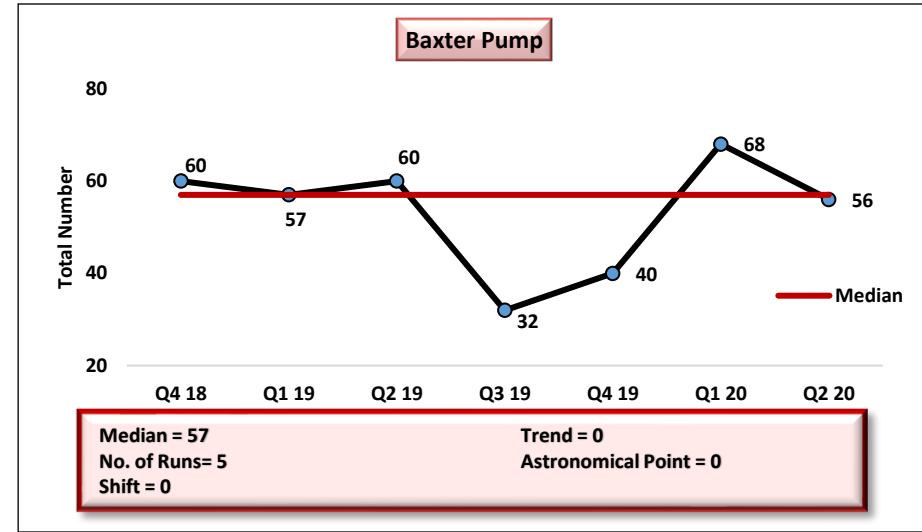
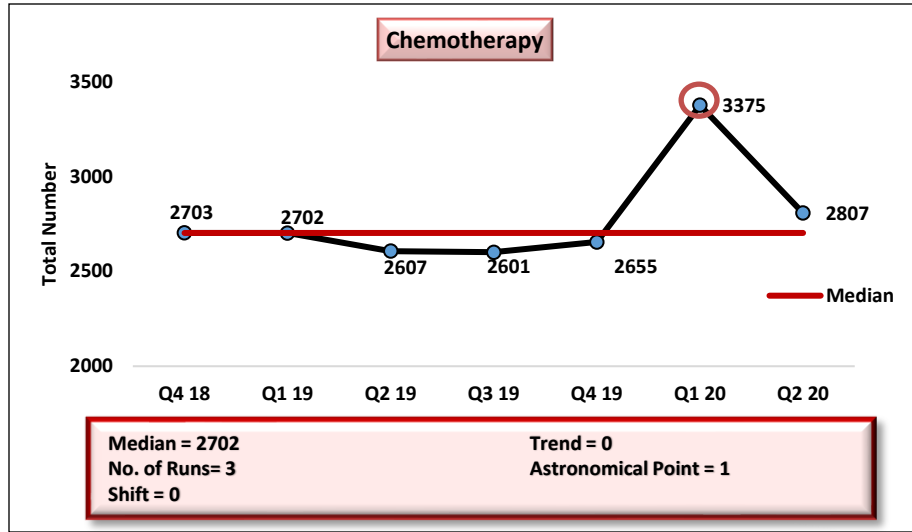


Chemotherapy Activity

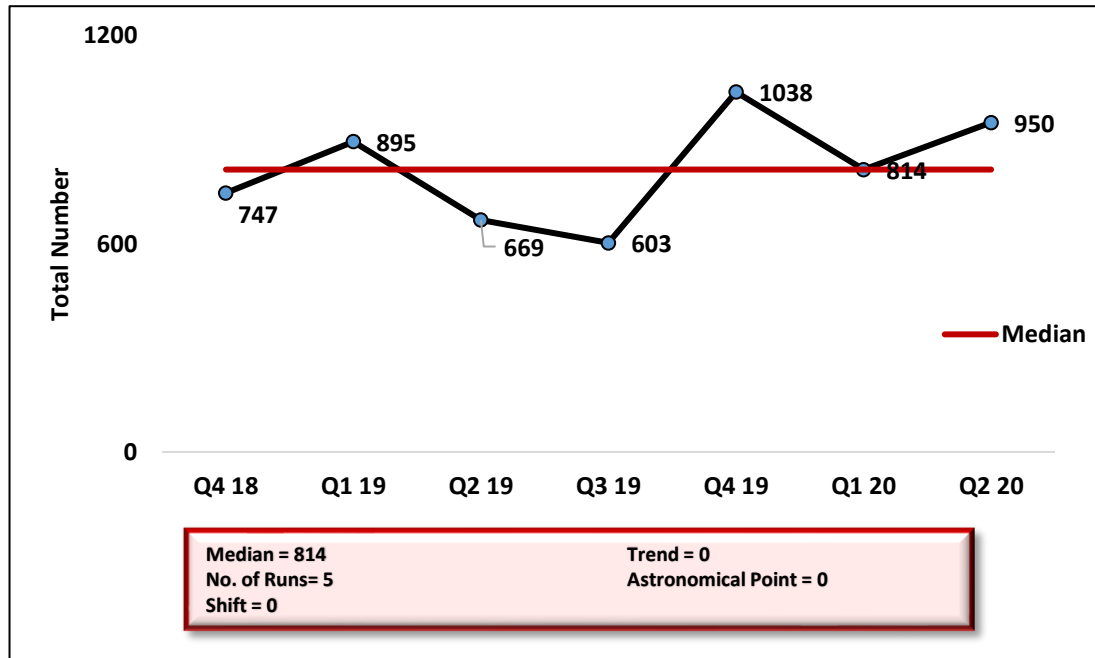


Reason for astronomical point
Patient flow increased in Q1 20

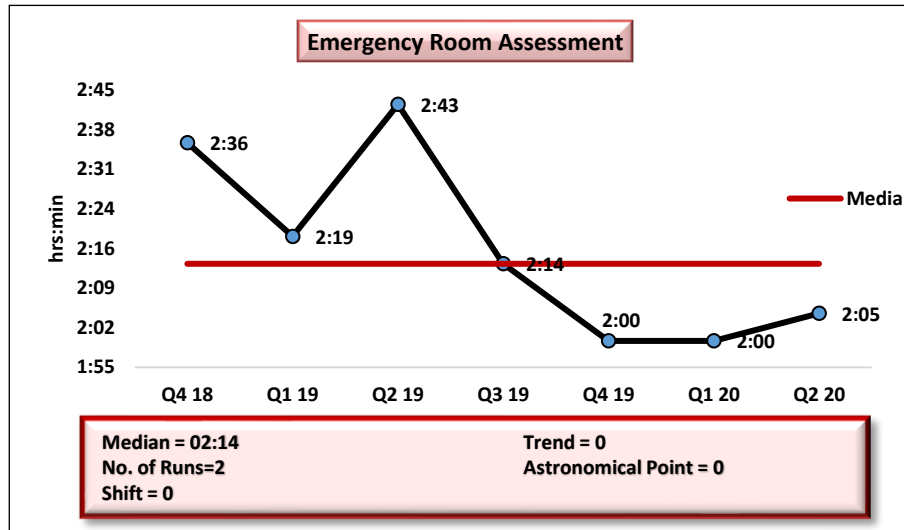
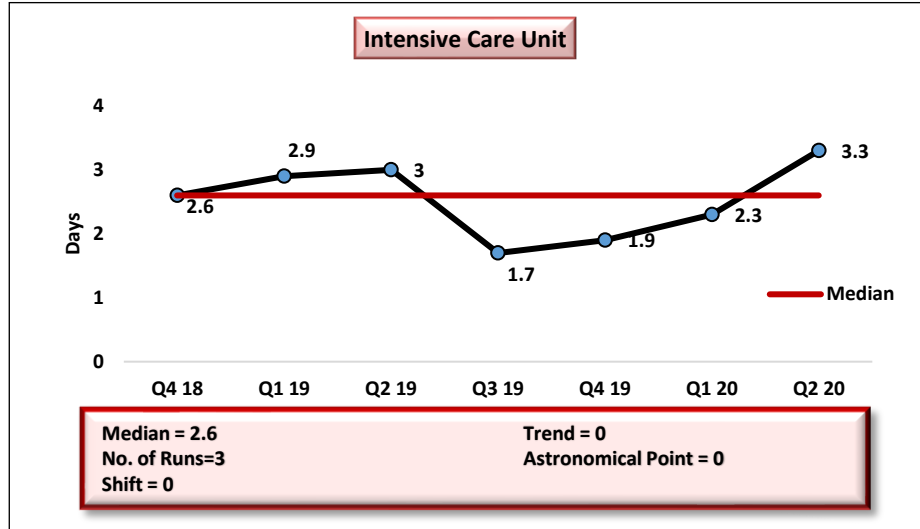
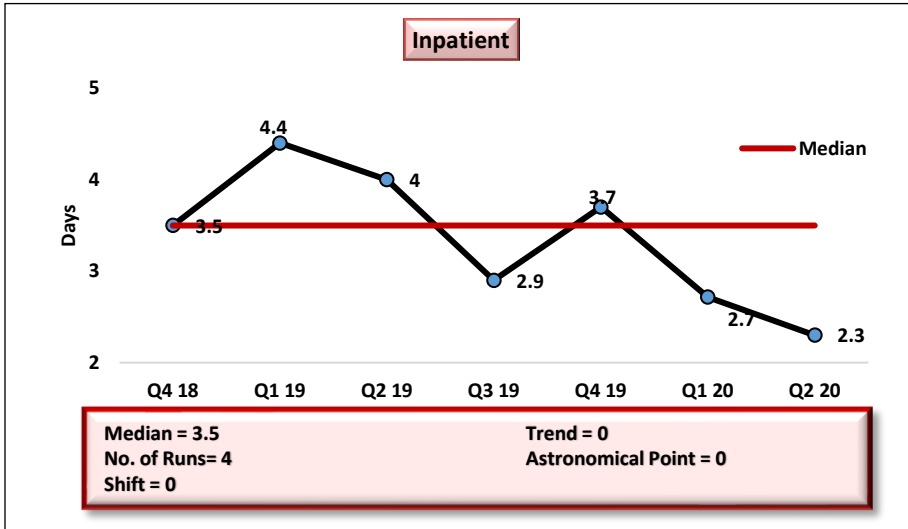
Chemotherapy Activity (Split)



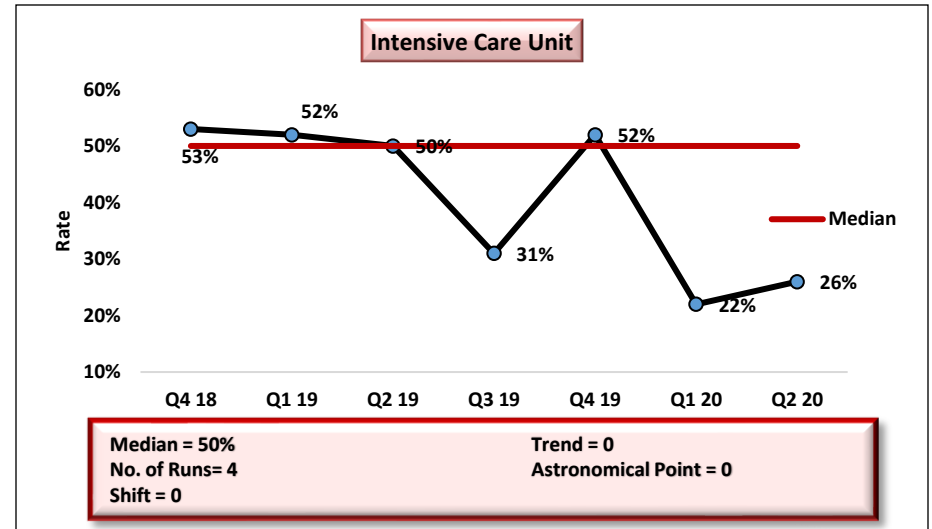
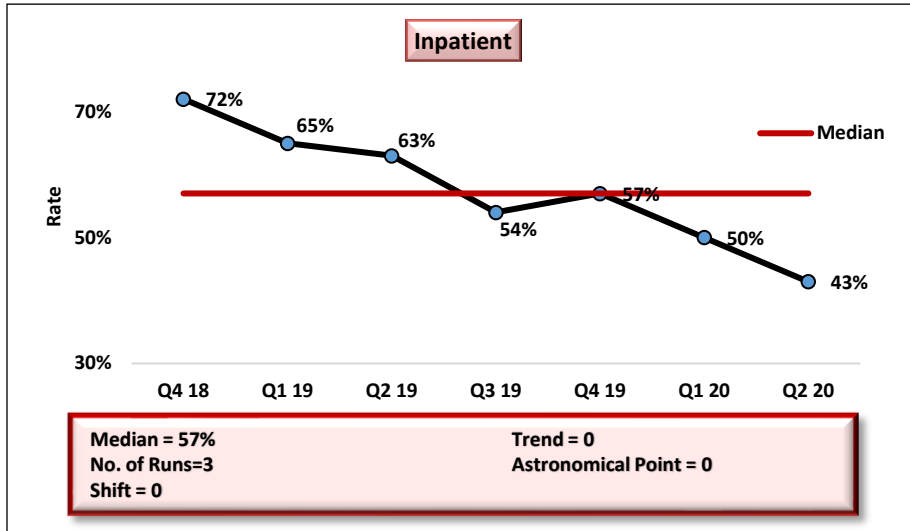
OPAT Activity



Average Length of Stay

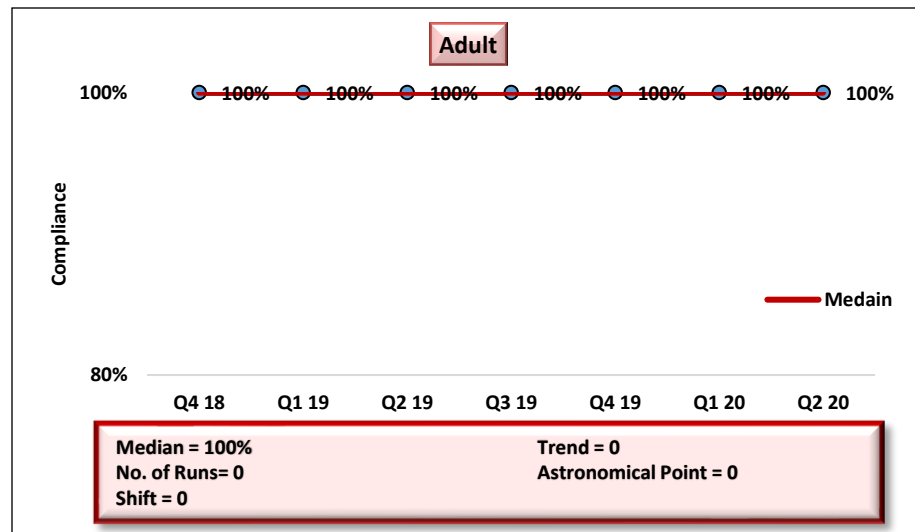
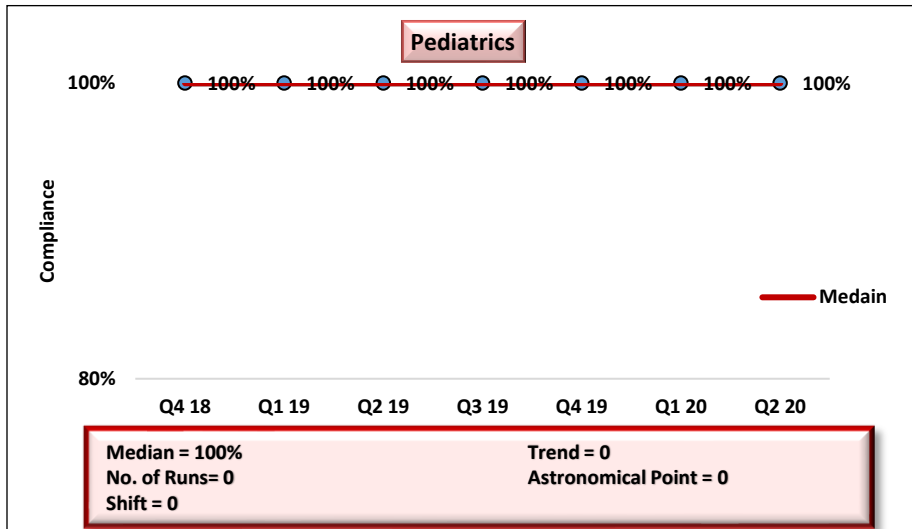


Bed Occupancy Rate

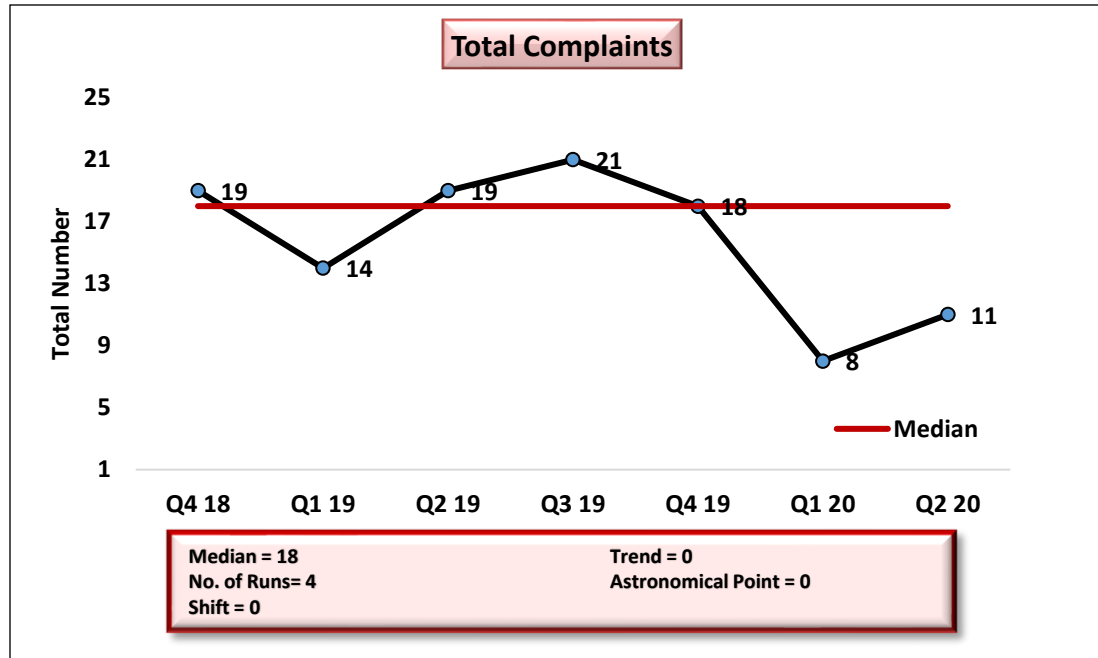


Emergency Assessment Room Statistics

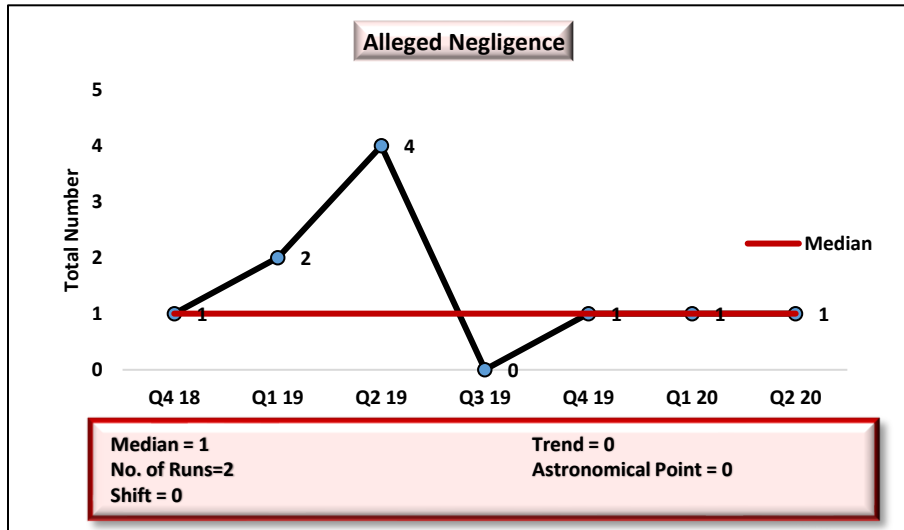
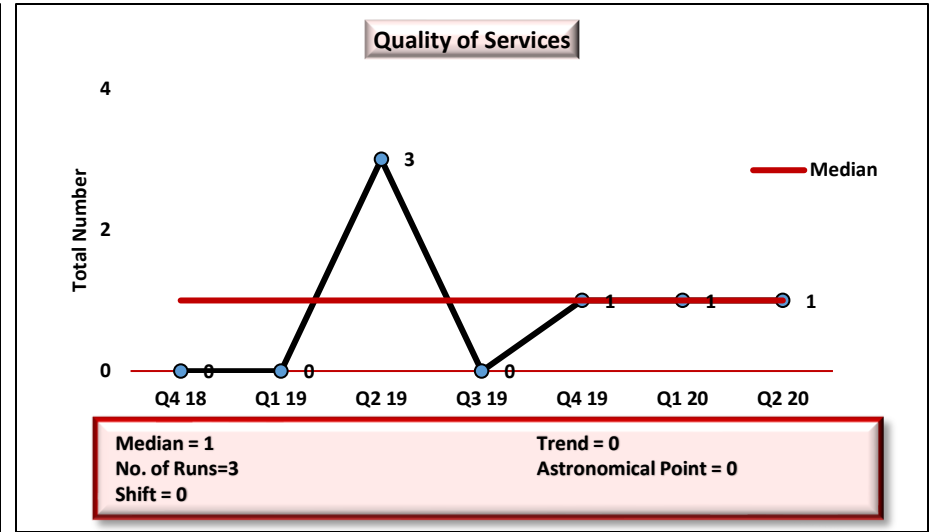
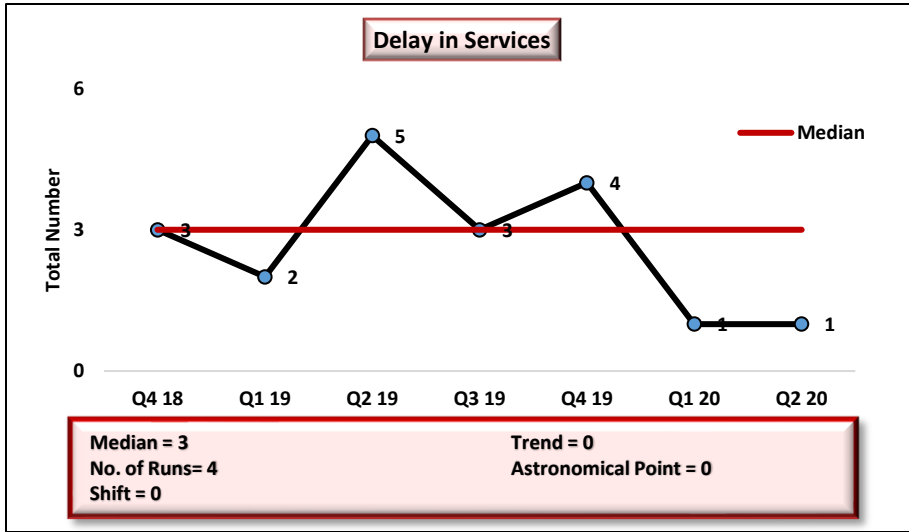
Patients Seen within Defined Waiting Times



Complaints – Clinical Departments

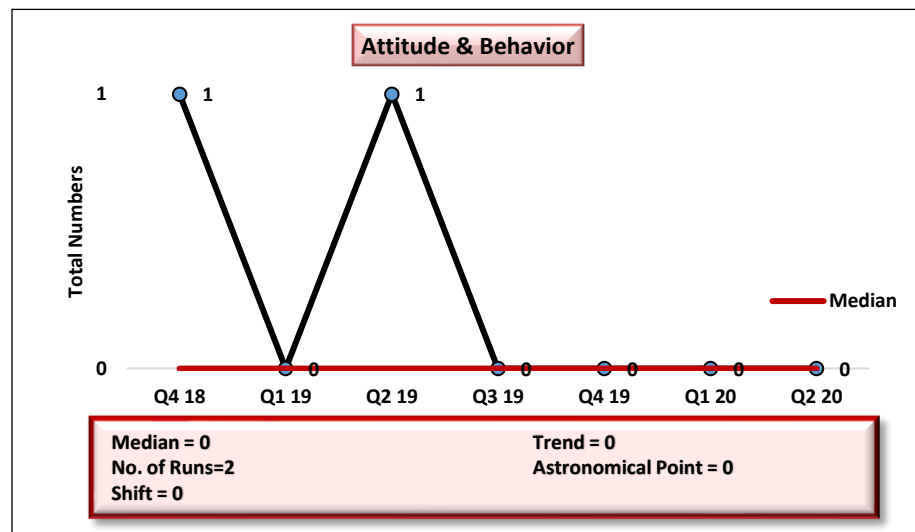
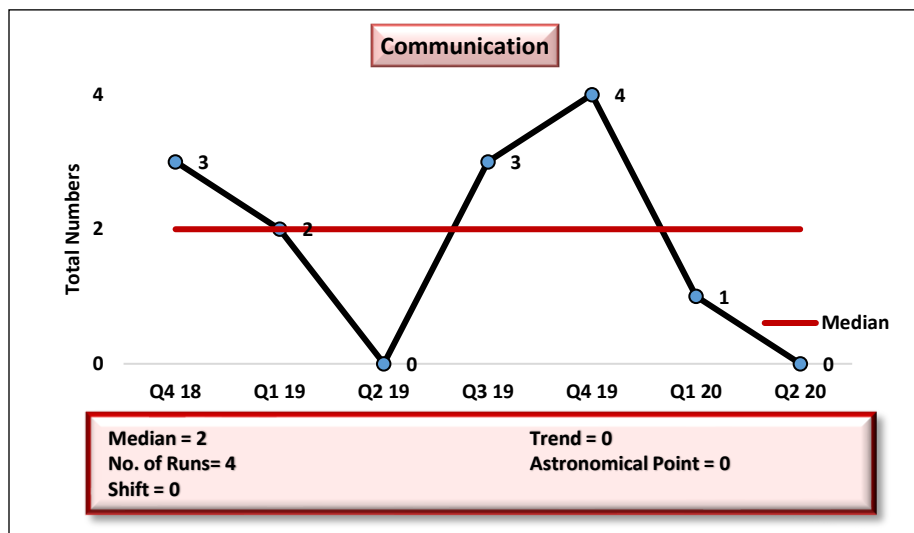


Established Clinical Complaints by Service Category Top 5

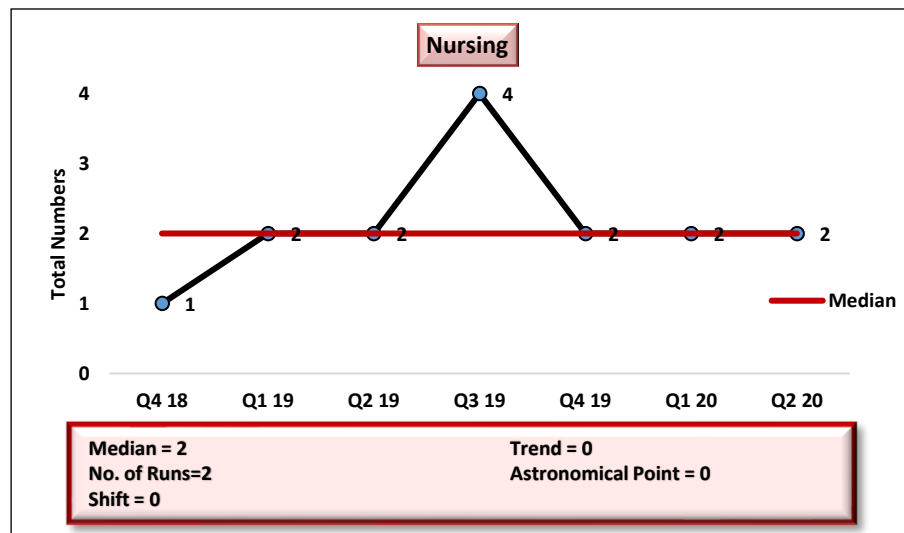
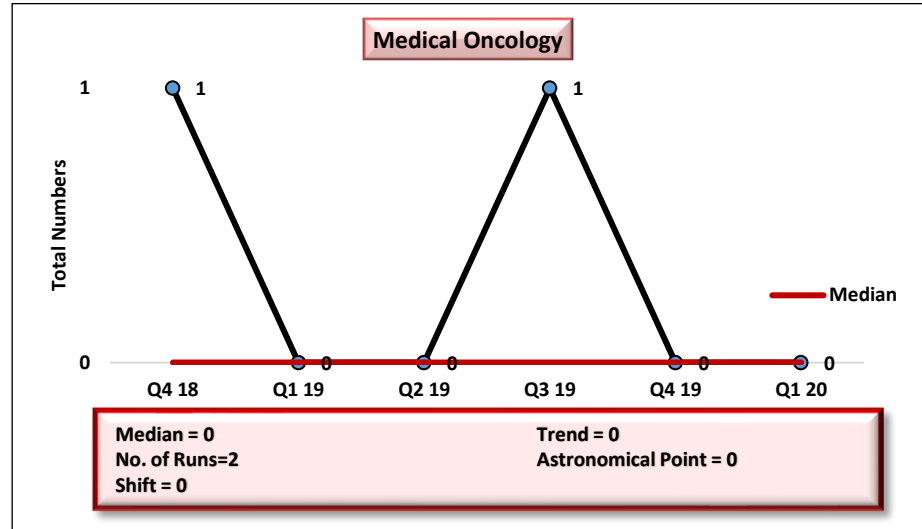
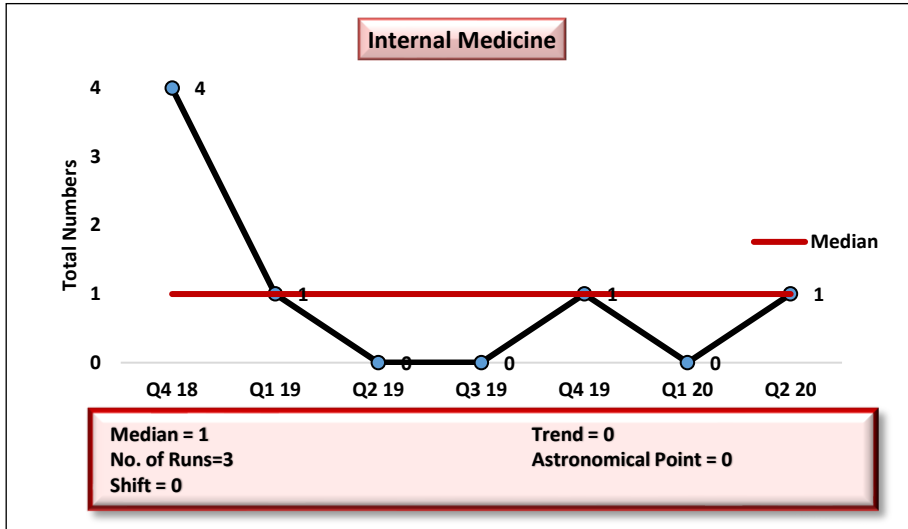


Established Clinical Complaints by Service Category

Top 5



Established Clinical Complaints by Department Top 5



Established Clinical Complaints by Department Top 5

