



Shaukat Khanum Memorial Cancer Hospital and Research Centre

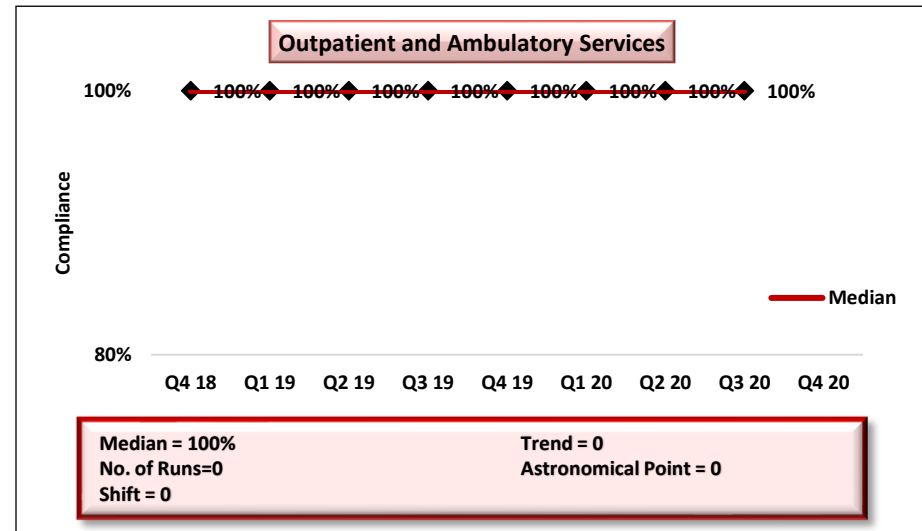
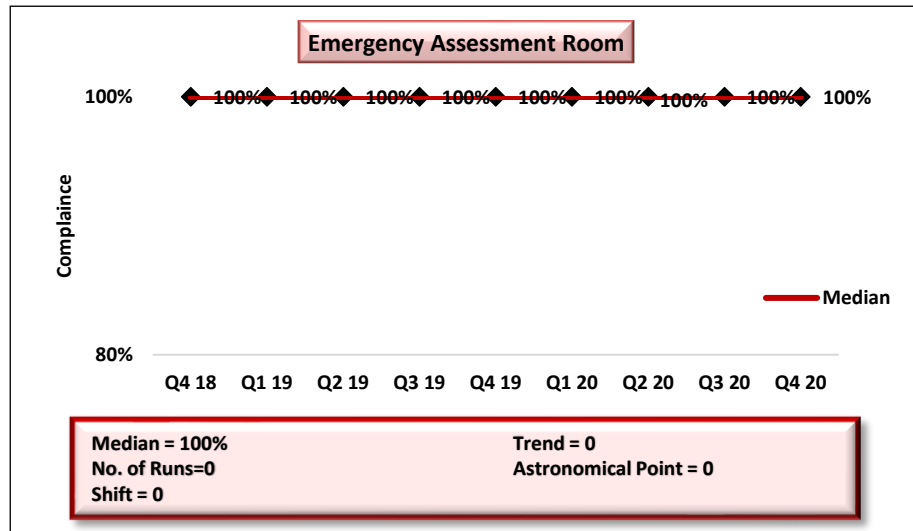
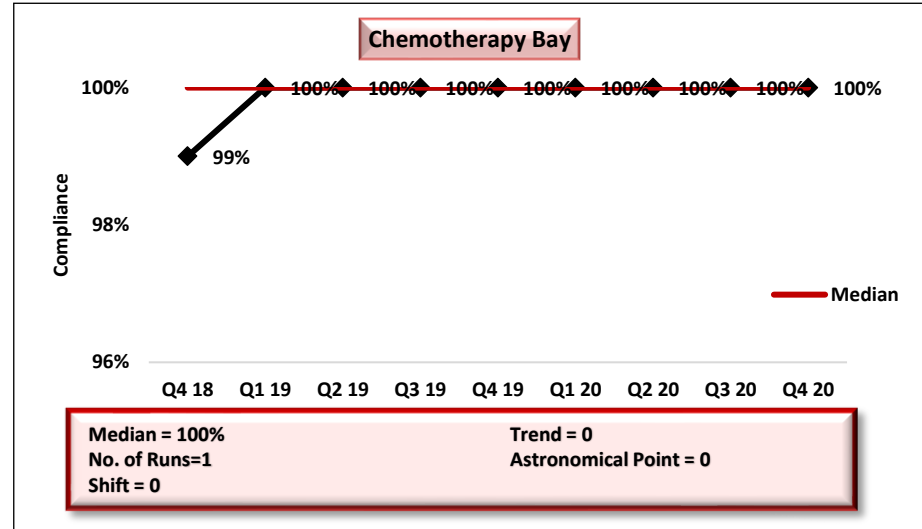
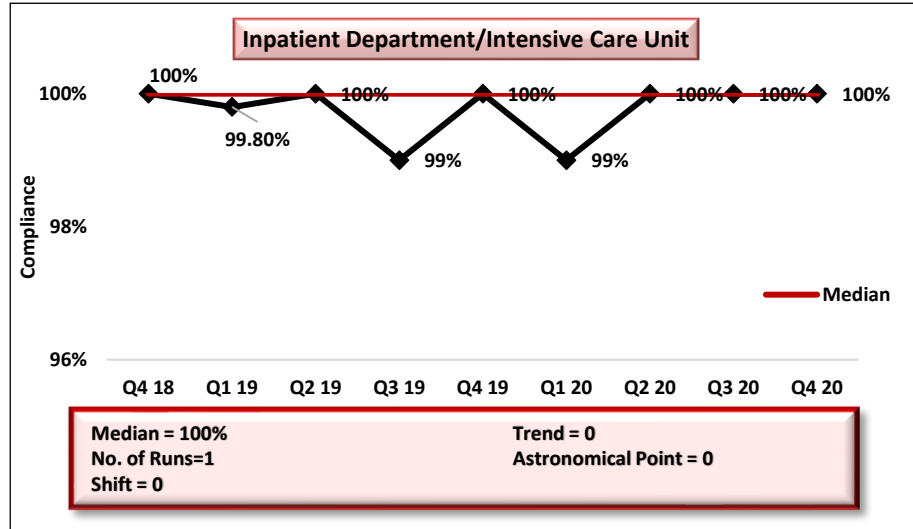
SKMCH&RC - Peshawar

Clinical Performance Dashboard
4th Quarter 2020

International Patient Safety Goals

Patient Identification Compliance

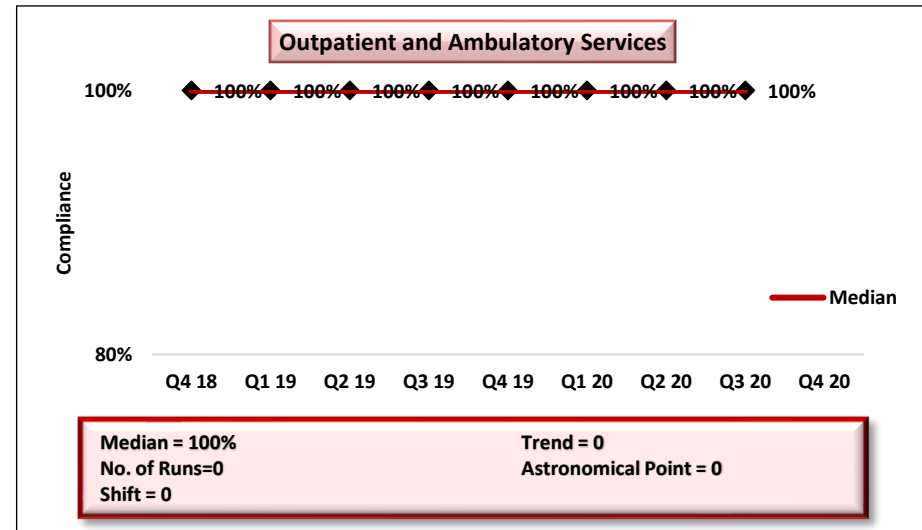
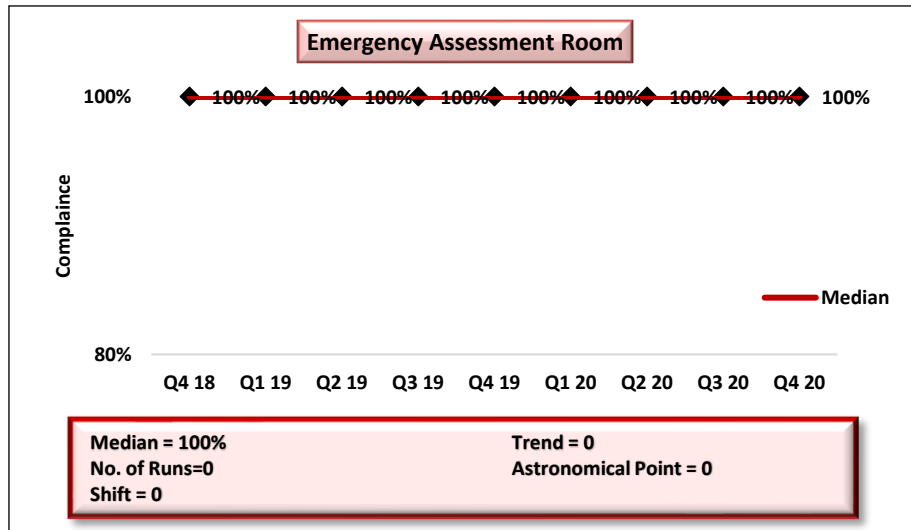
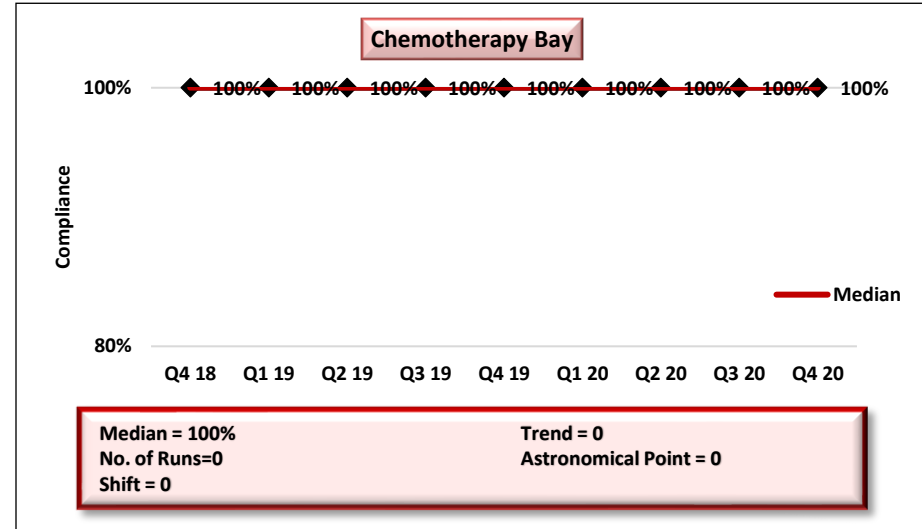
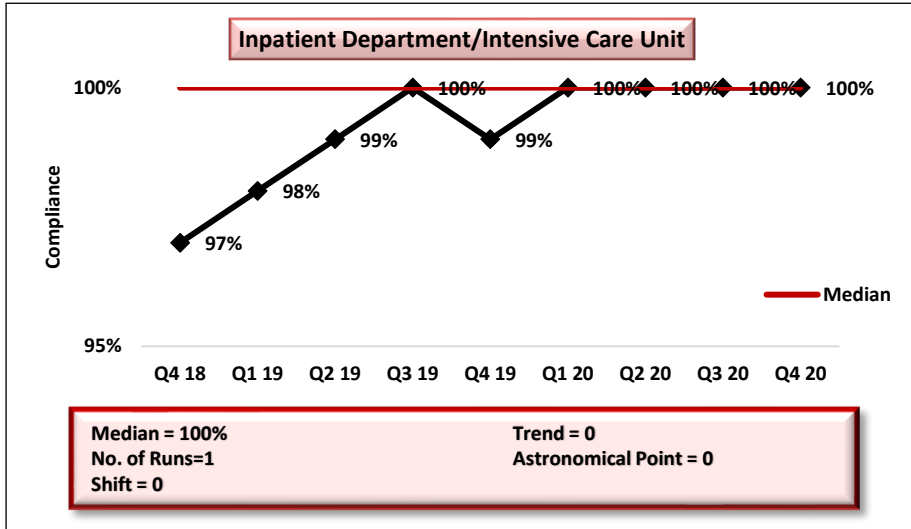
Target = 100%



International Patient safety Goals

Patient Falls Assessment

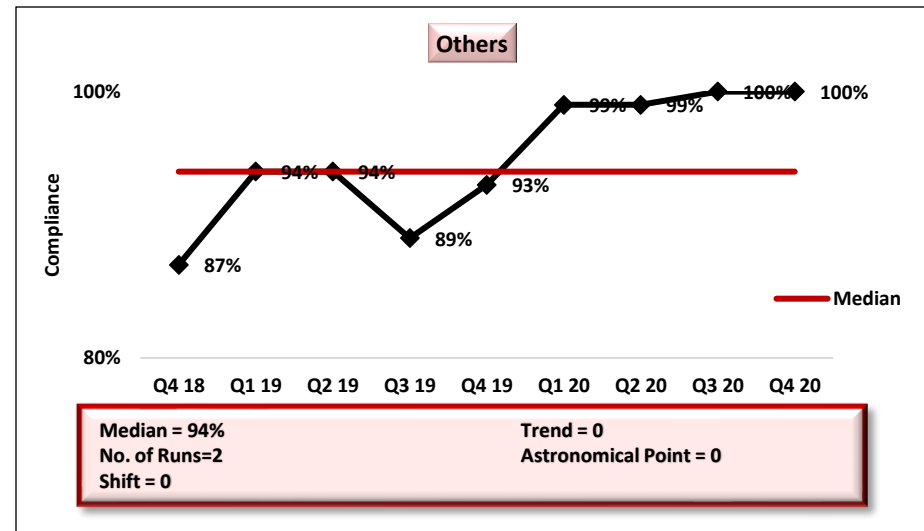
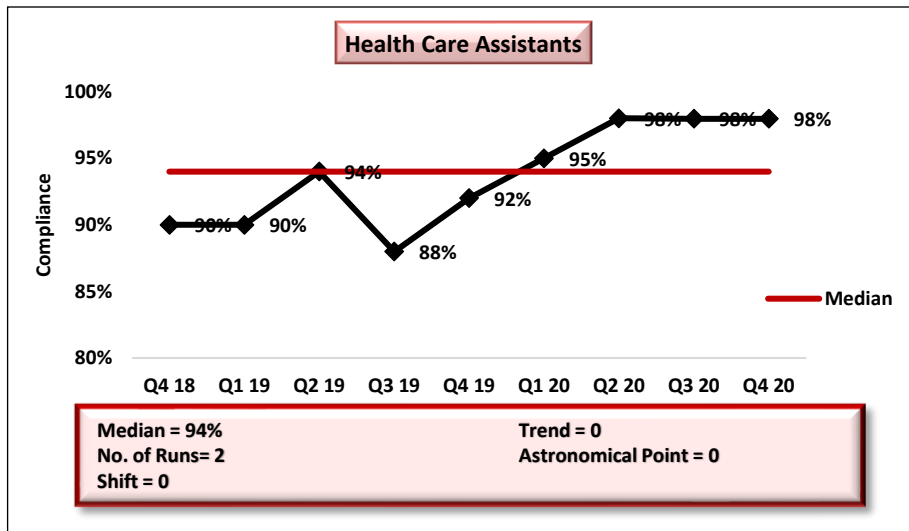
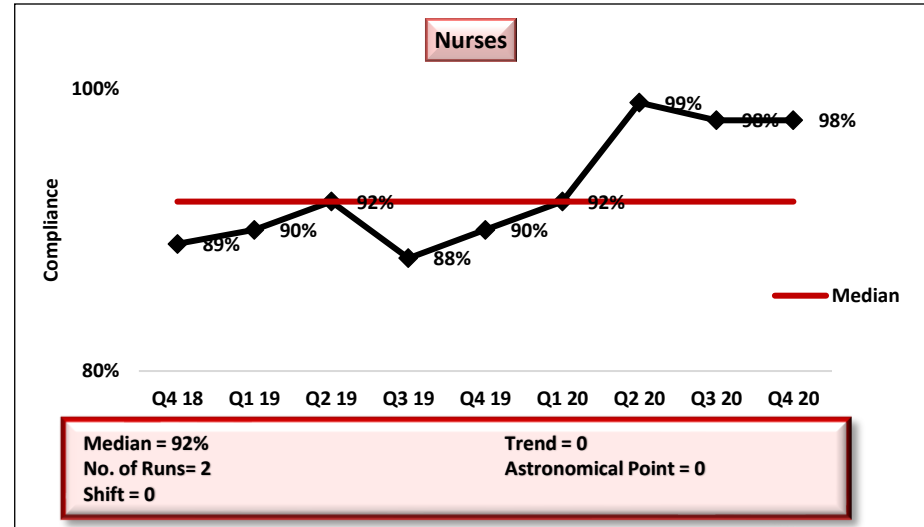
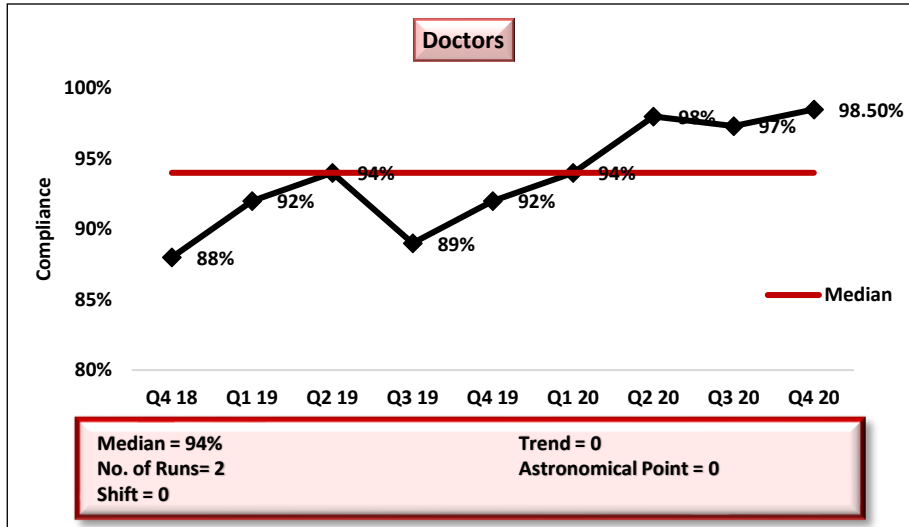
Target = 100%



International Patient Safety Goals

Hand Hygiene Compliance

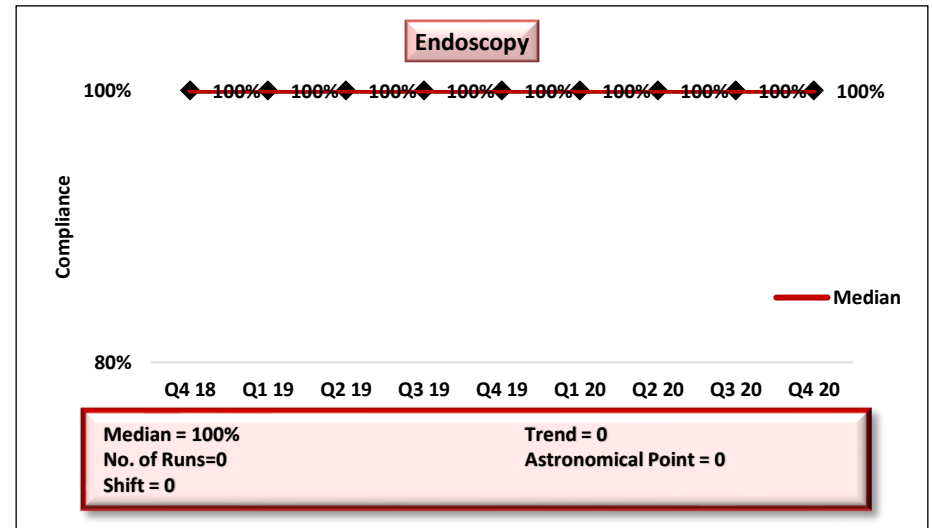
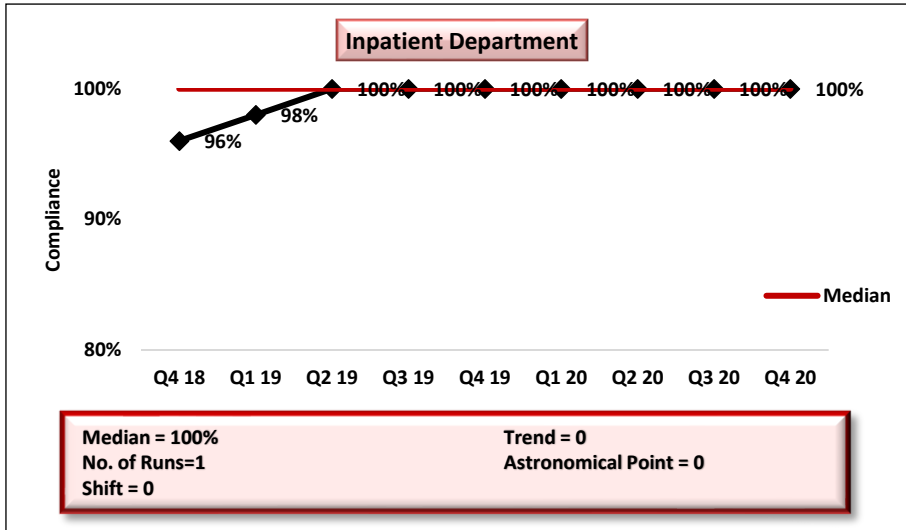
Target = 100%



International Patient Safety Goals

Time Out Process Compliance

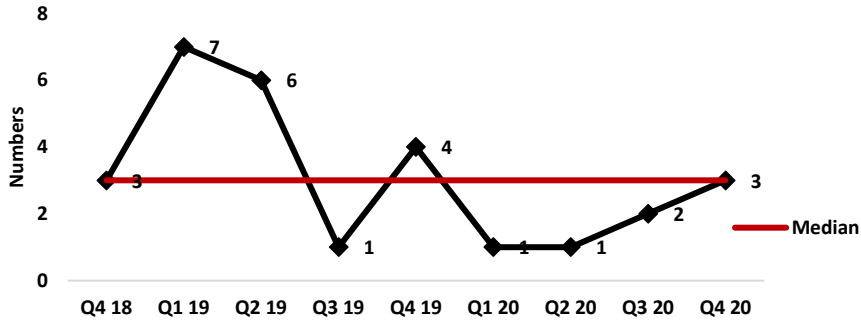
Target = 100%



International Patient Safety Goals

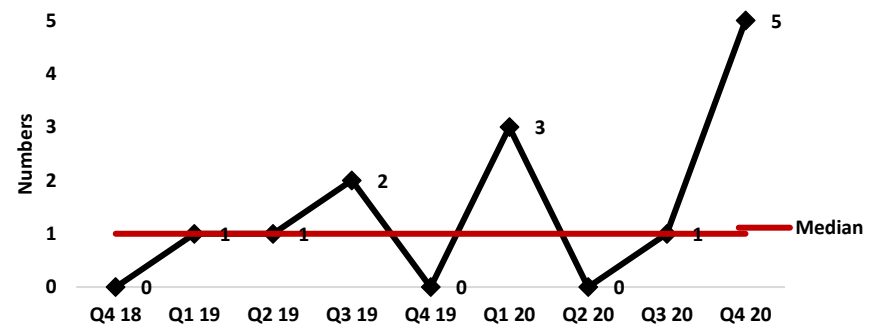
Safety of High Alert Medication

Near Miss



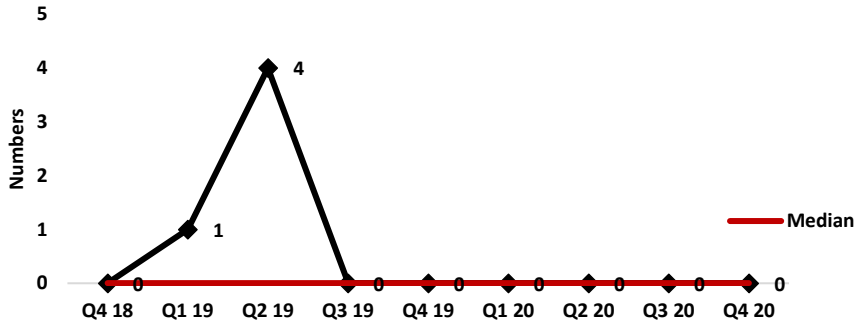
Median = 3
 No. of Runs=4
 Shift = 0
 Trend = 0
 Astronomical Point = 0

Medication Errors



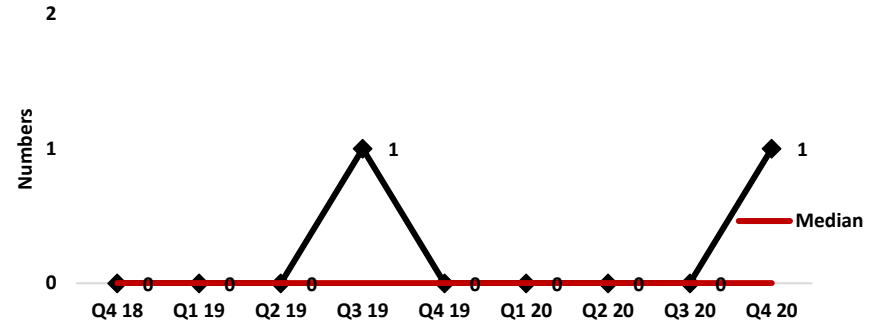
Median = 1
 No. of Runs= 6
 Shift = 0
 Trend = 0
 Astronomical Point = 0

Look Alike Sound Alike Near Miss



Median = 0
 No. of Runs=1
 Shift = 0
 Trend = 0
 Astronomical Point = 0

Look Alike Sound Alike Medication Errors



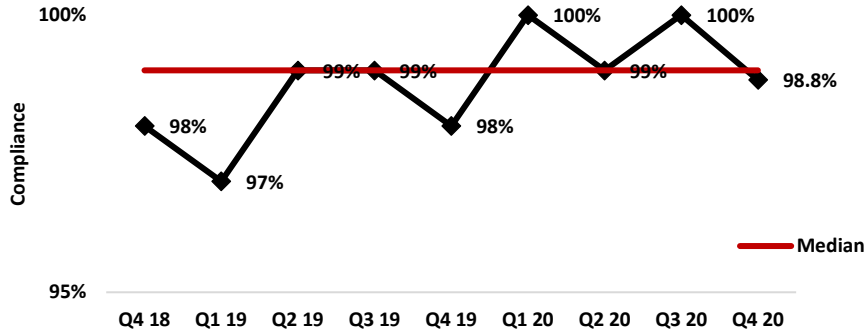
Median = 0
 No. of Runs= 1
 Shift = 0
 Trend = 0
 Astronomical Point = 0

International Patient Safety Goals

Nursing Handover Compliance

Target = 100%

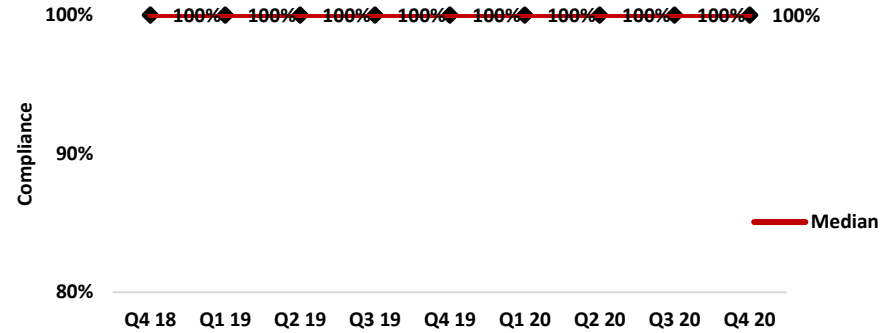
Chemotherapy Bay



Median = 99%
 No. of Runs=3
 Shift = 0

Trend = 0
 Astronomical Point = 0

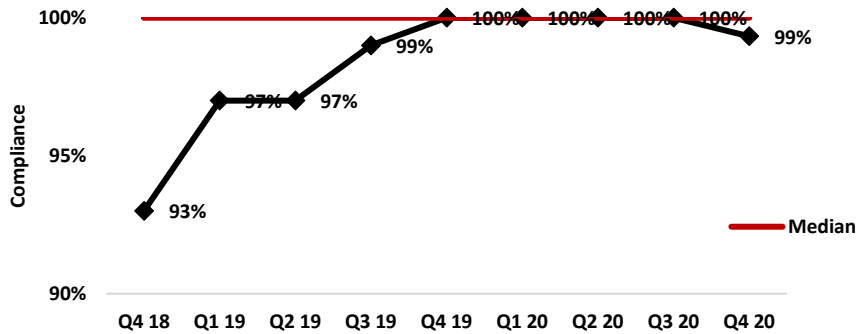
Intensive Care Unit



Median = 100%
 No. of Runs= 0
 Shift = 0

Trend = 0
 Astronomical Point = 0

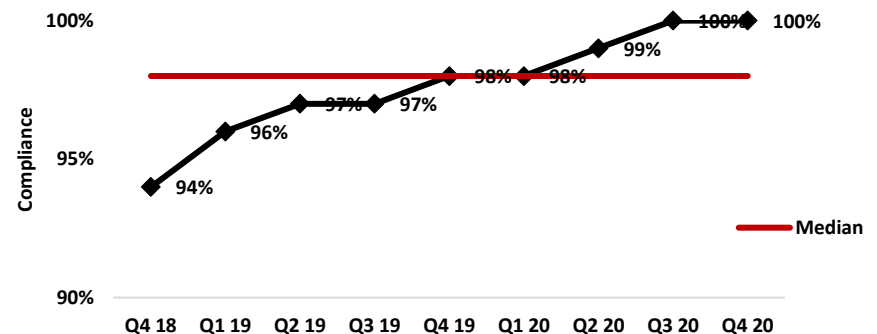
Emergency Assessment Room



Median = 100%
 No. of Runs=1
 Shift = 0

Trend = 0
 Astronomical Point = 0

Inpatient Department



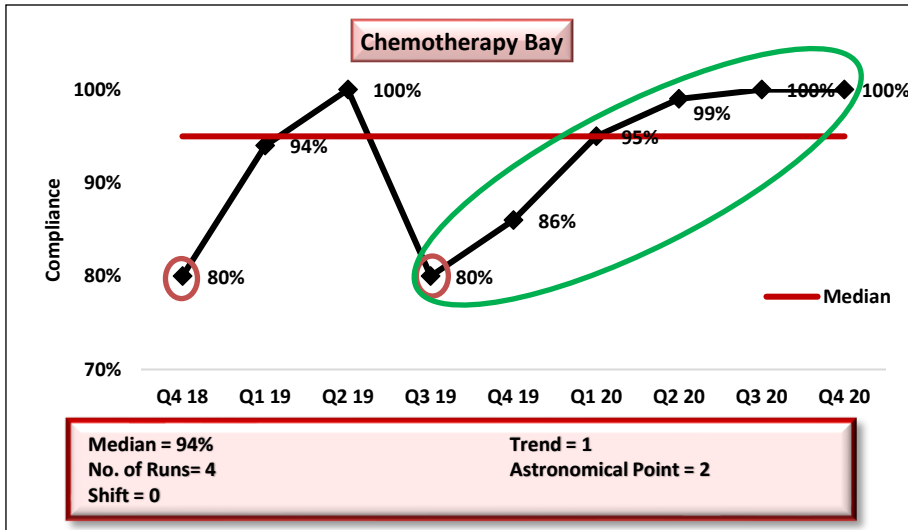
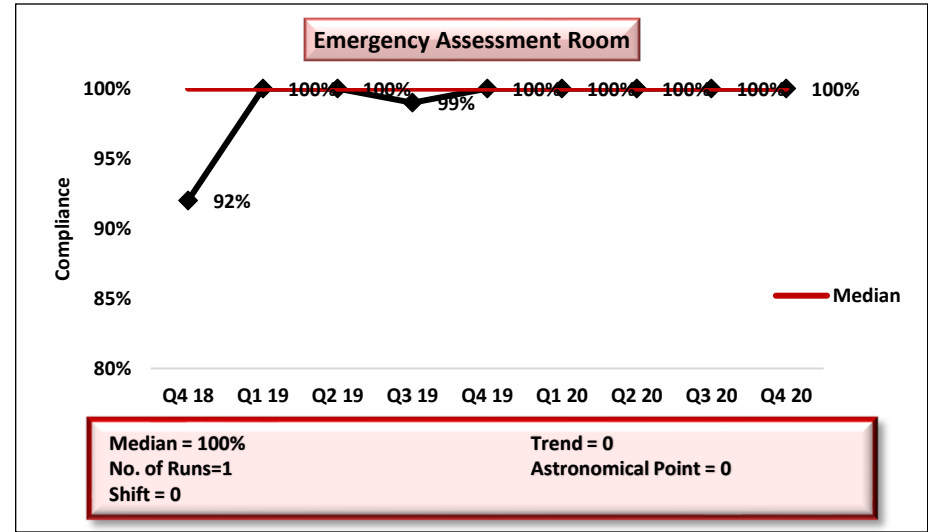
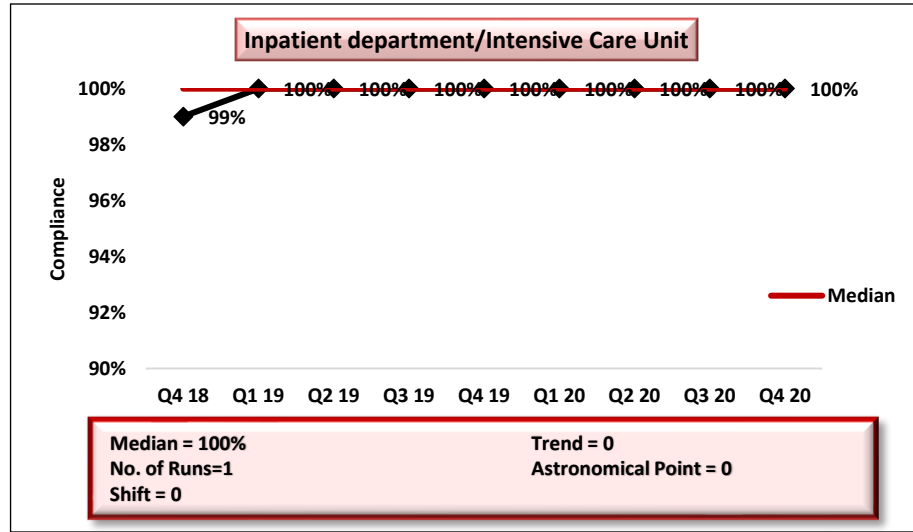
Median = 98%
 No. of Runs= 2
 Shift = 0

Trend = 0
 Astronomical Point = 0

International Patient Safety Goals

Doctors Handover Compliance

Target = 100%



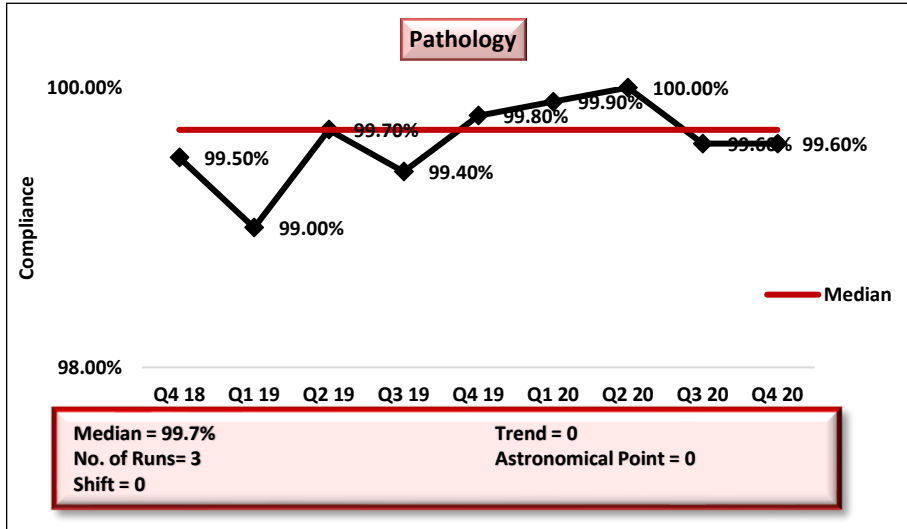
Reason for astronomical point (Chemobay):
Due to recruitment of new medical officers, there was significant decline in the chemobay handover compliance.

Reason for trend:
A departmental meeting was arranged to discuss the issue. It was reinforced and educated to the residents the importance of handover. Weekly Rota of the residents was implemented to monitor handover notes. Results are monitored through weekly departmental meetings.

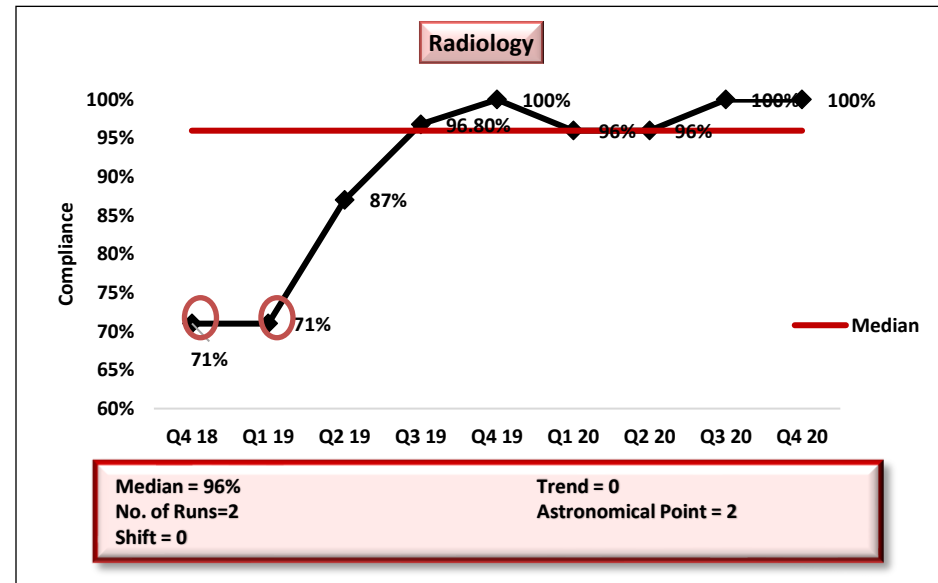
International Patient Safety Goals

Critical Alerts Reporting

Target = 100%

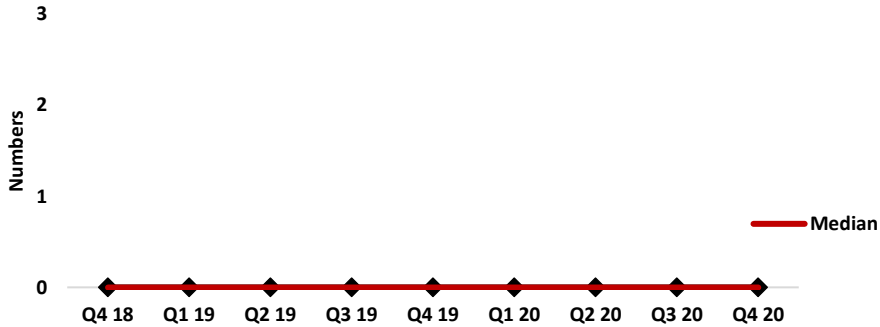


Reason for astronomical point (Radiology):
New radiology doctor and adjustment period for new job.



Adverse Events

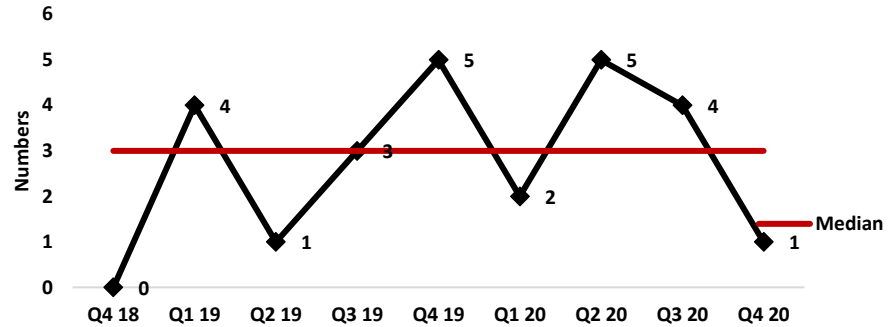
Adverse Events Sedation



Median = 0
 No. of Runs=0
 Shift = 0

Trend = 0
 Astronomical Point = 0

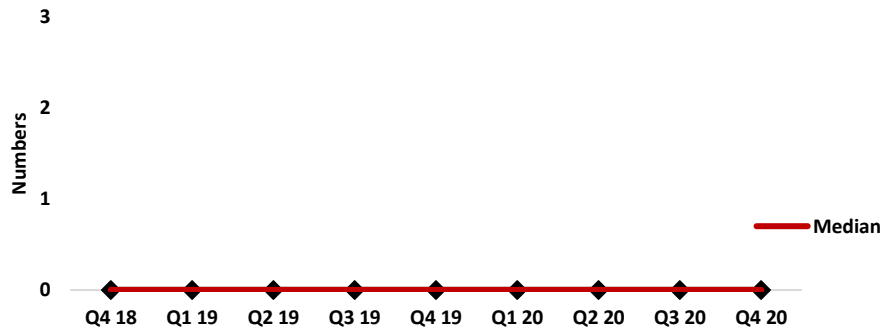
Adverse Drug Reactions



Median = 3
 No. of Runs= 7
 Shift = 0

Trend = 0
 Astronomical Point = 0

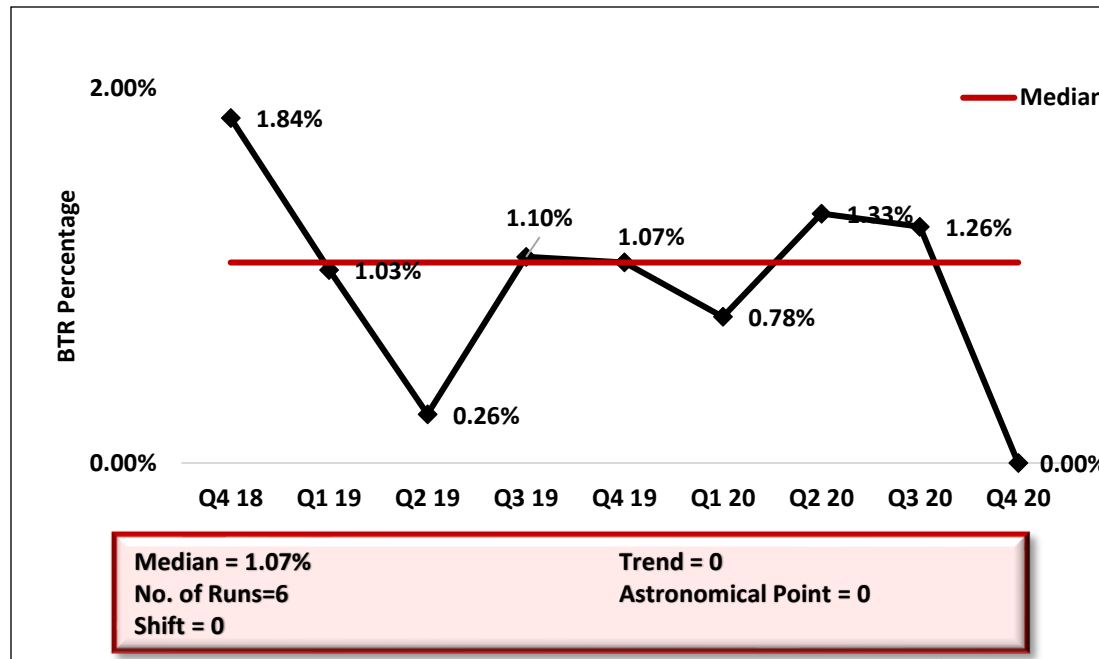
Adverse Events Patient Identification



Median = 0
 No. of Runs=0
 Shift = 0

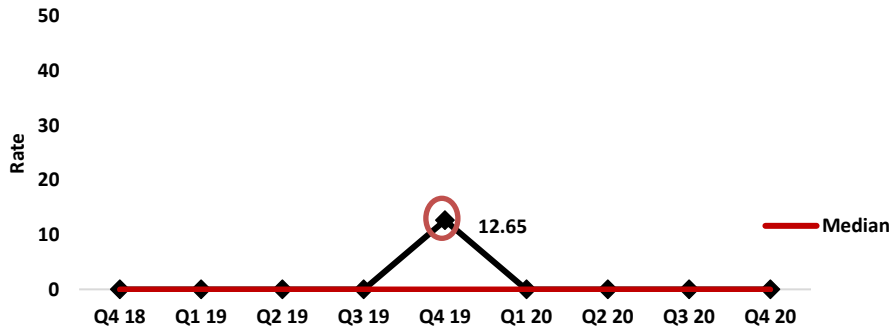
Trend = 0
 Astronomical Point = 0

Blood Transfusion Reactions



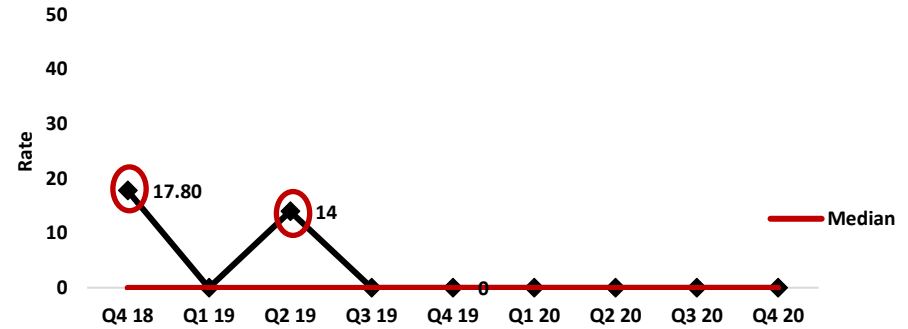
Infection Control Statistics

CAUTI



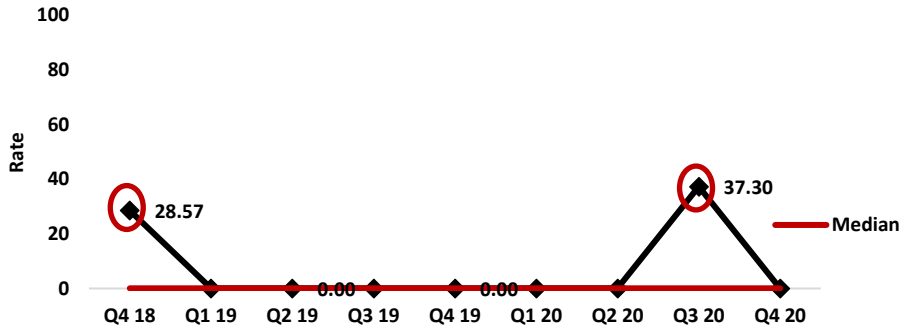
Median = 0
 No. of Runs= 1
 Shift = 0
 Trend = 0
 Astronomical Point = 1

CLABSI



Median = 0
 No. of Runs=1
 Shift = 0
 Trend = 0
 Astronomical Point = 2

VAP



Median = 0
 No. of Runs= 1
 Shift = 0
 Trend = 0
 Astronomical Point = 2

NHSN rates

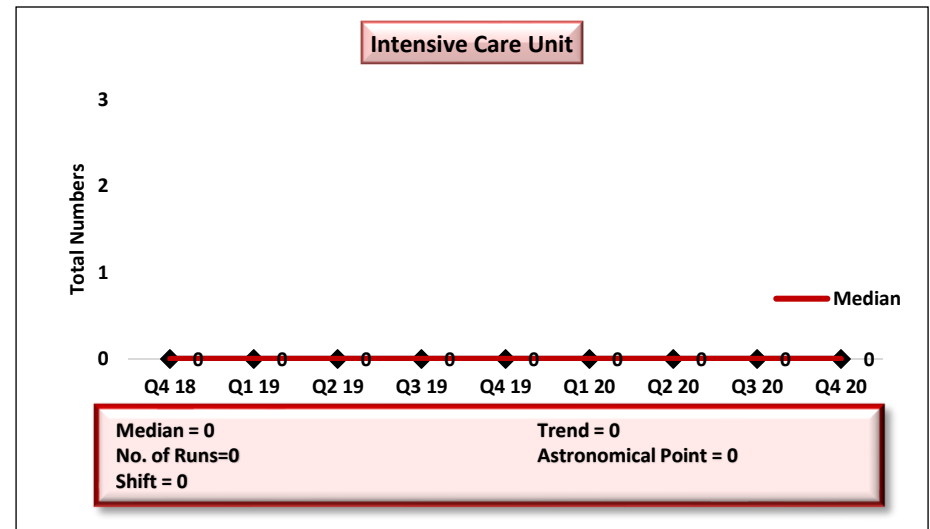
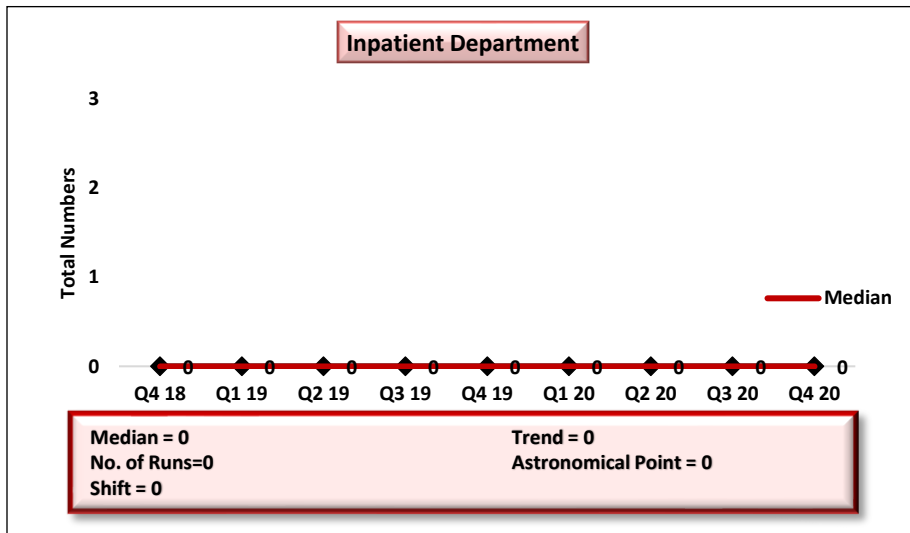
CAUTI: 3.3
 CLABSI: 2
 VAP: 3.3

Reason for astronomical point

Rate of CAUTI, CLABSI & VAP are high because the device days are low in numbers

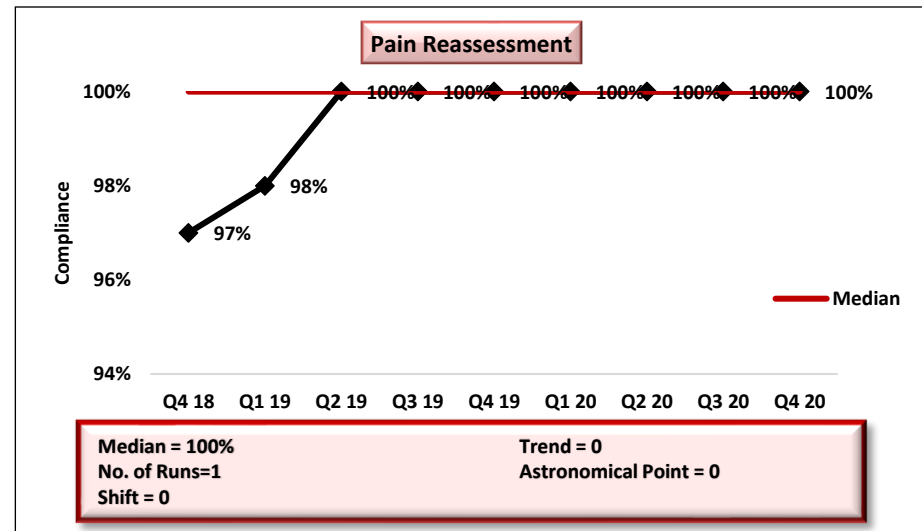
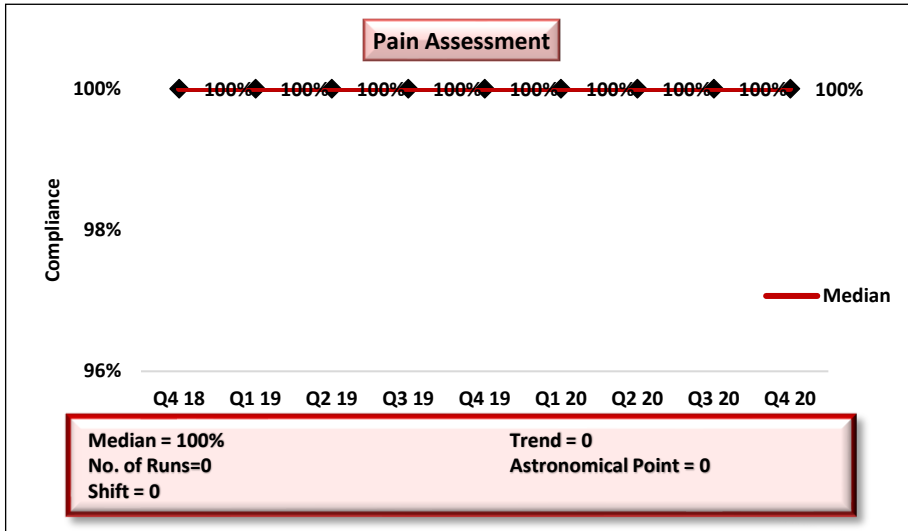
Hospital Acquired Pressure Ulcers

Target = 0

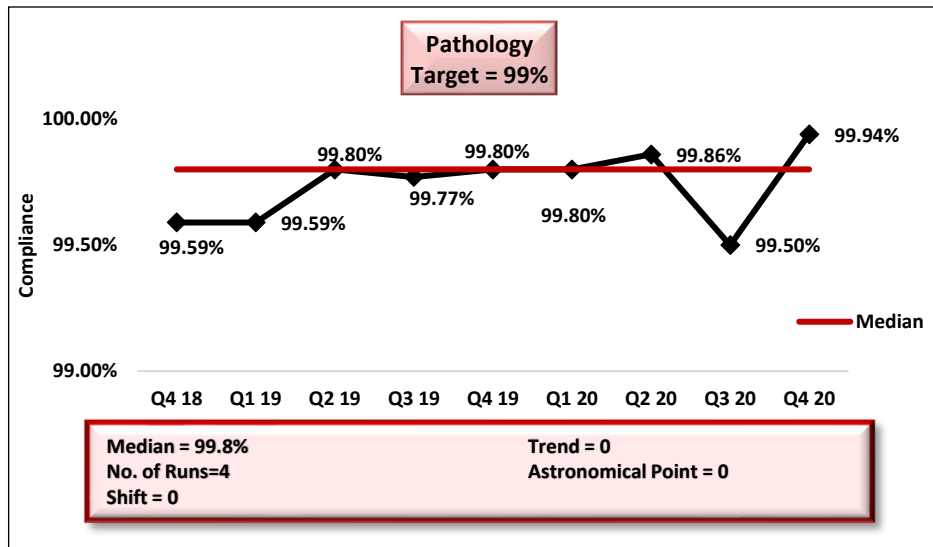
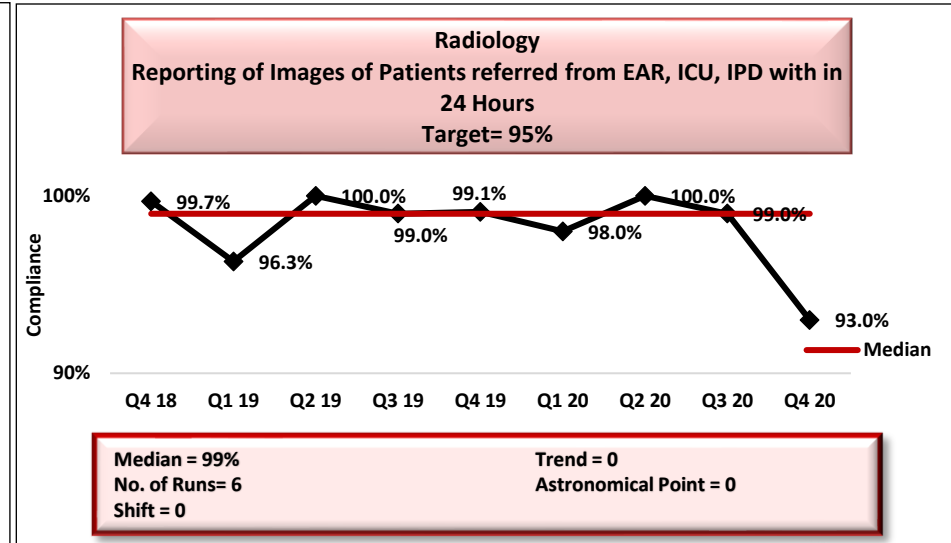
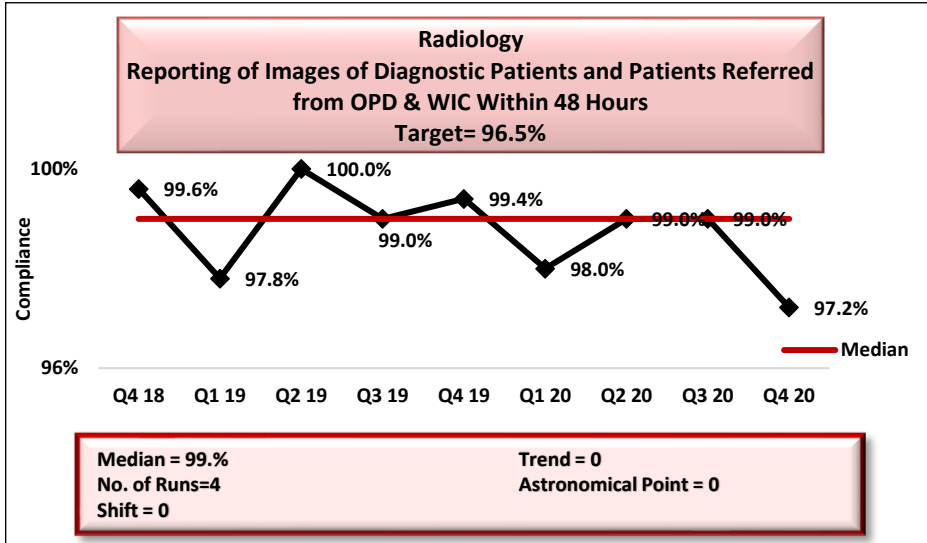


Pain Assessment & Re-assessment

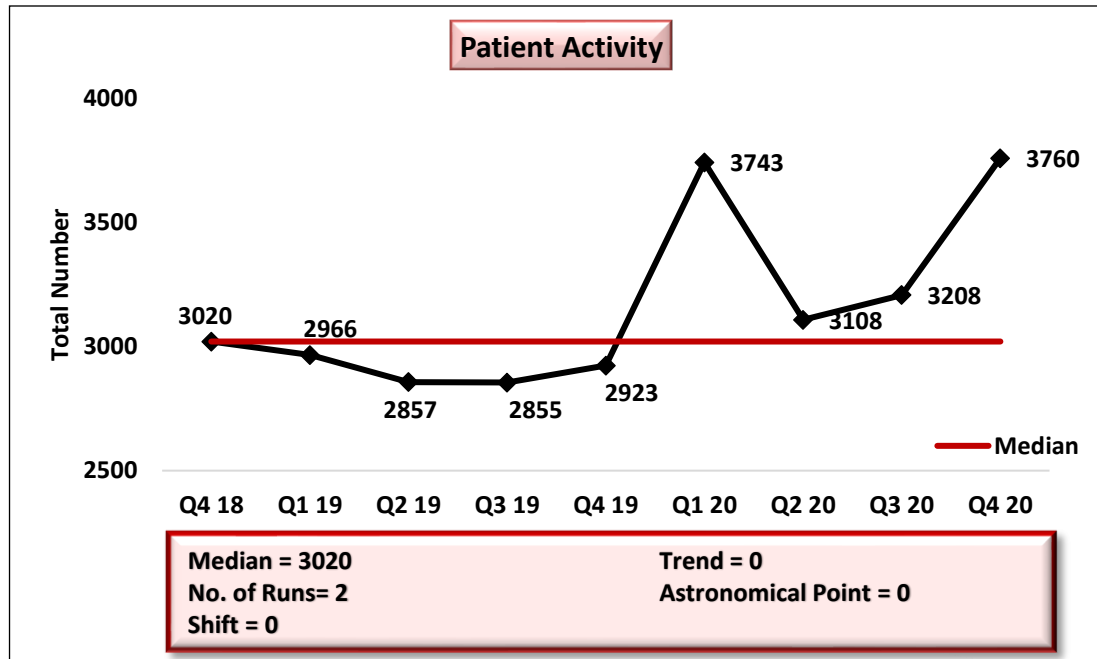
Target = 100%



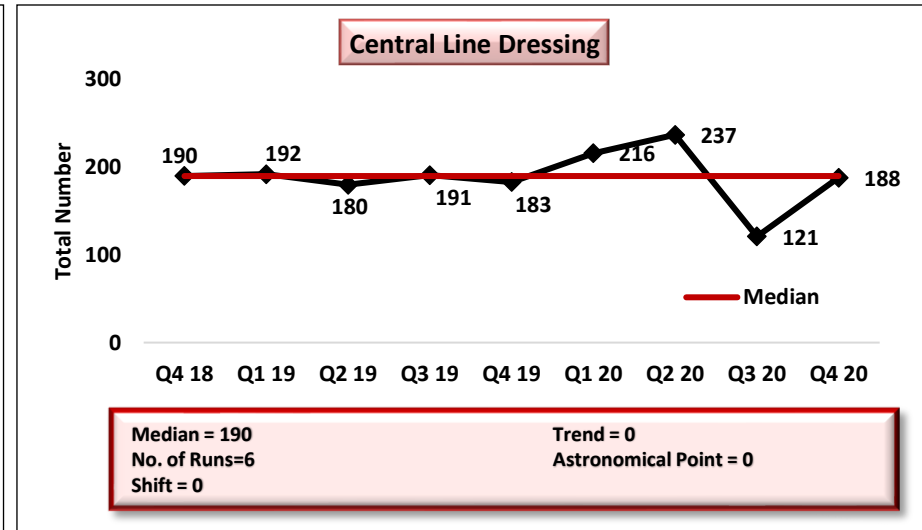
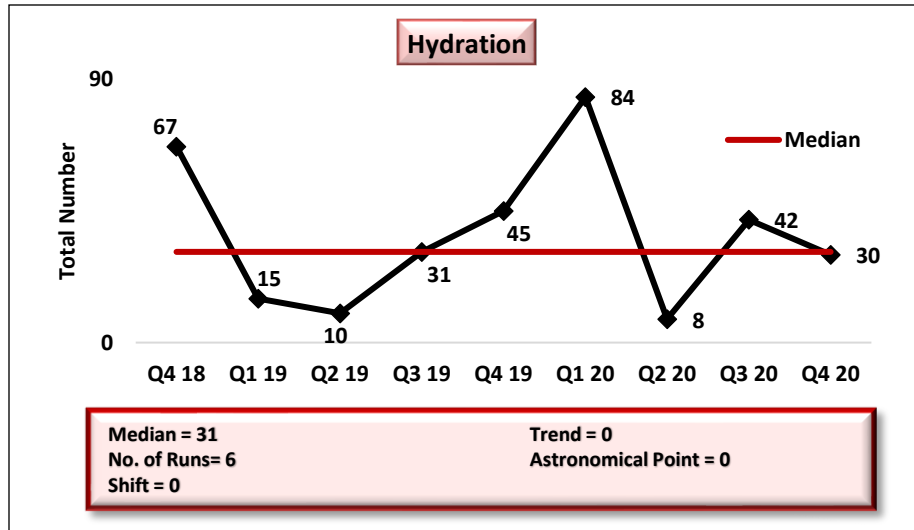
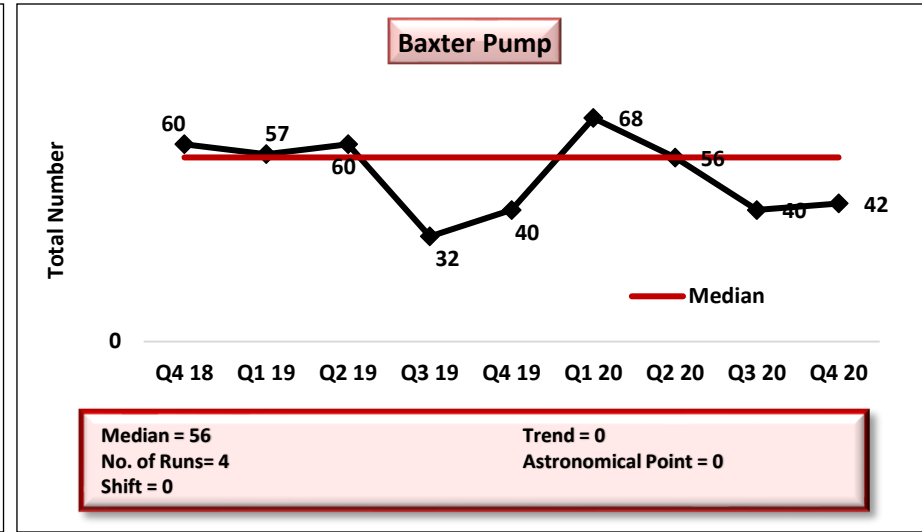
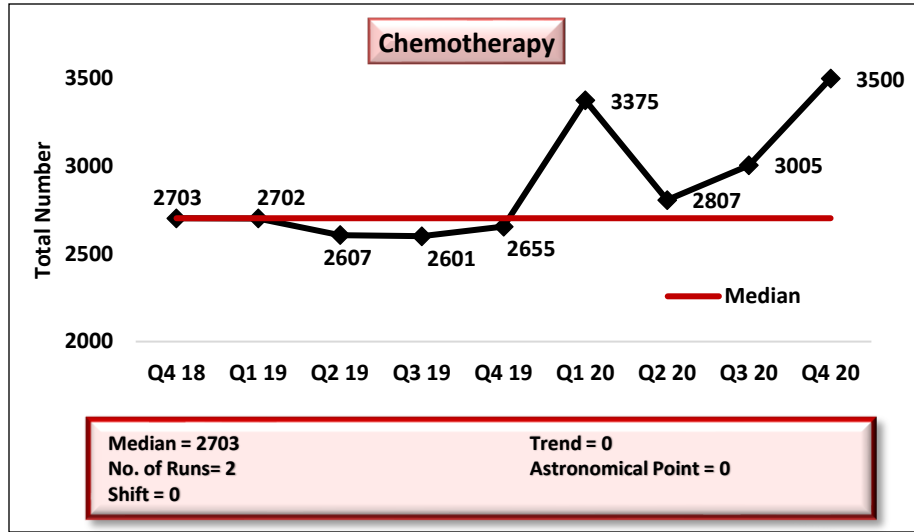
Intime Reporting



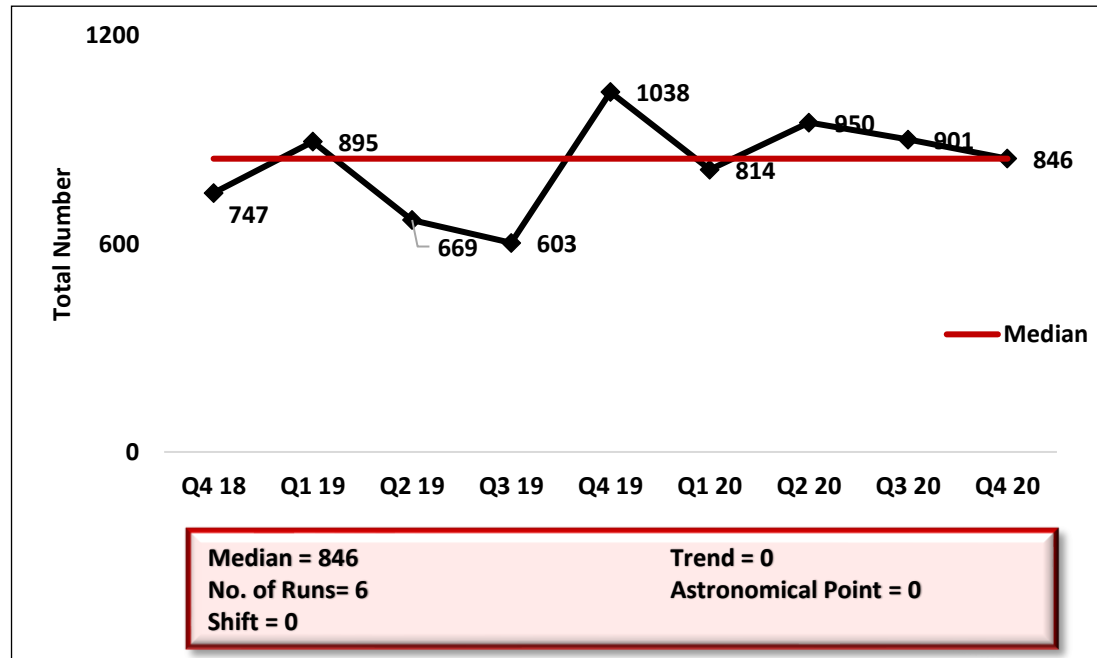
Chemotherapy Activity



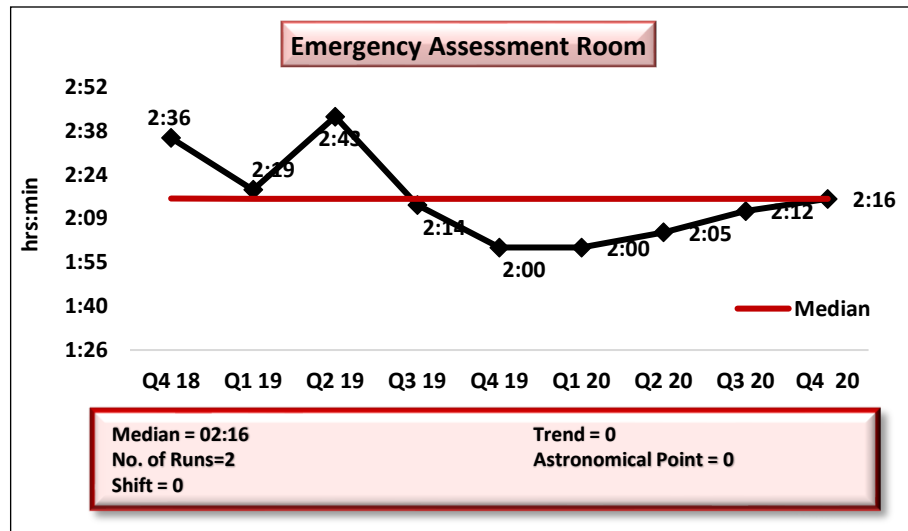
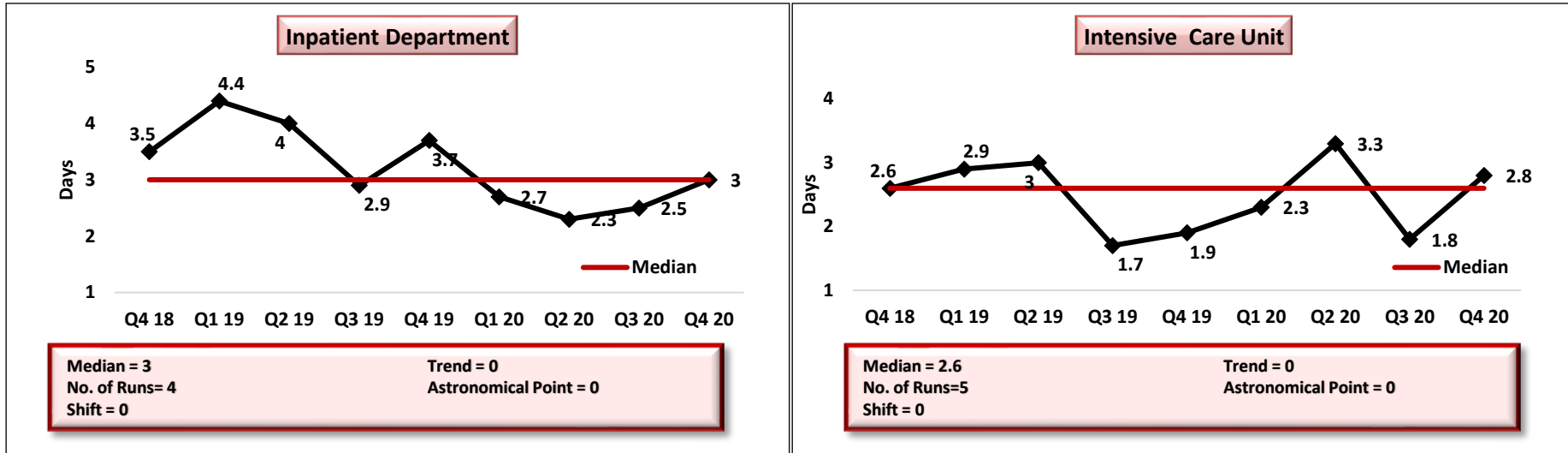
Chemotherapy Activity (Split)



Outpatient Parenteral Antibiotic Therapy Activity

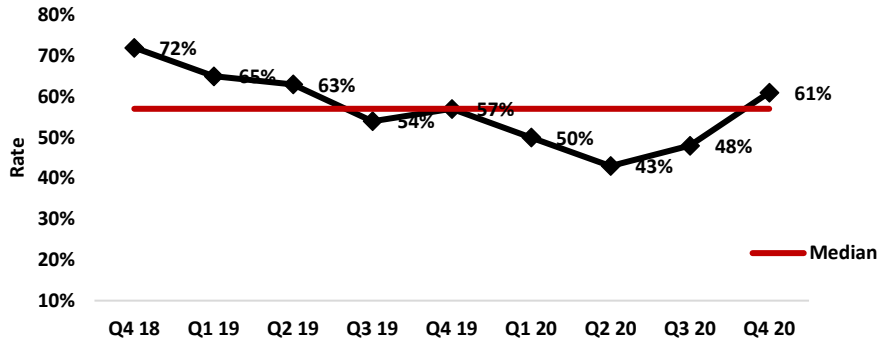


Average Length of Stay



Bed Occupancy Rate

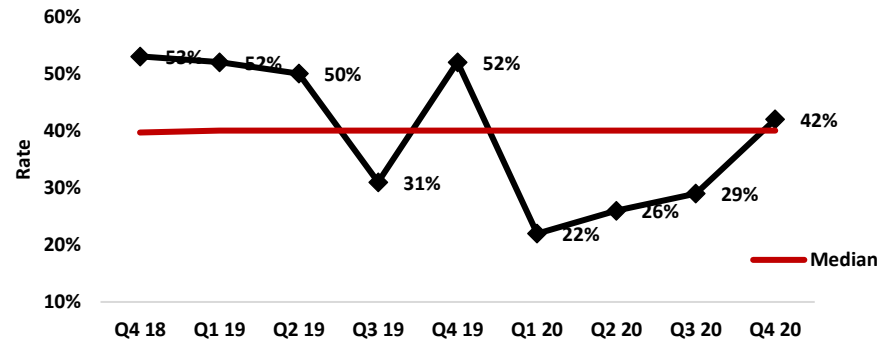
Inpatient Department



Median = 57%
No. of Runs=3
Shift = 0

Trend = 0
Astronomical Point = 0

Intensive Care Unit

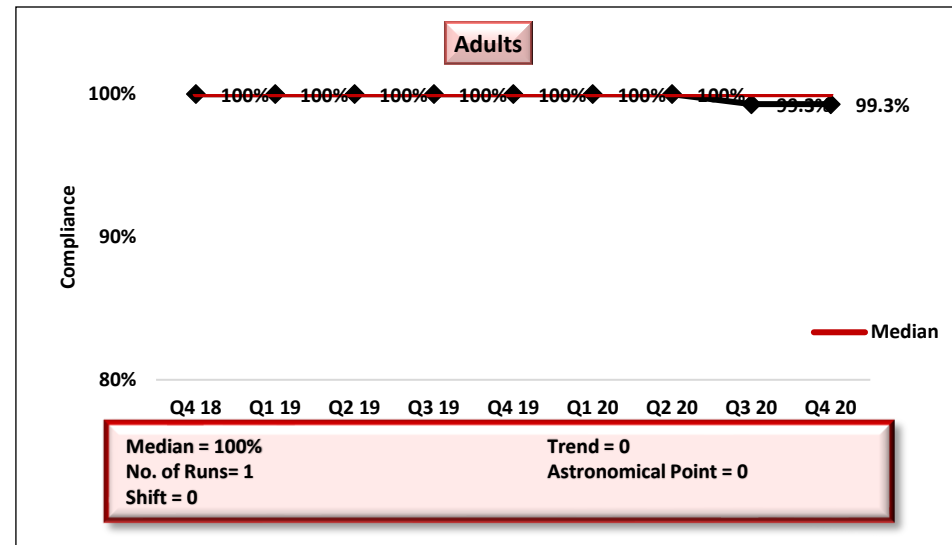
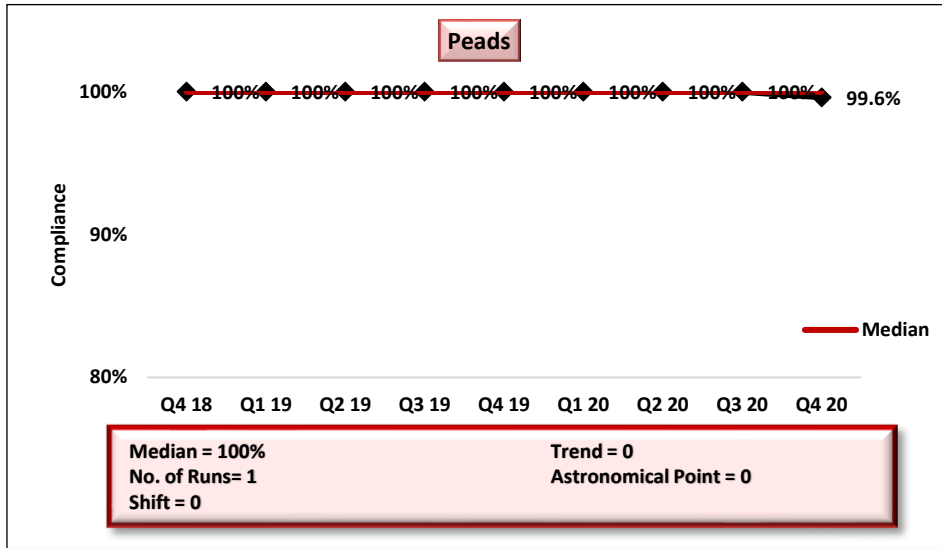


Median = 40%
No. of Runs= 5
Shift = 0

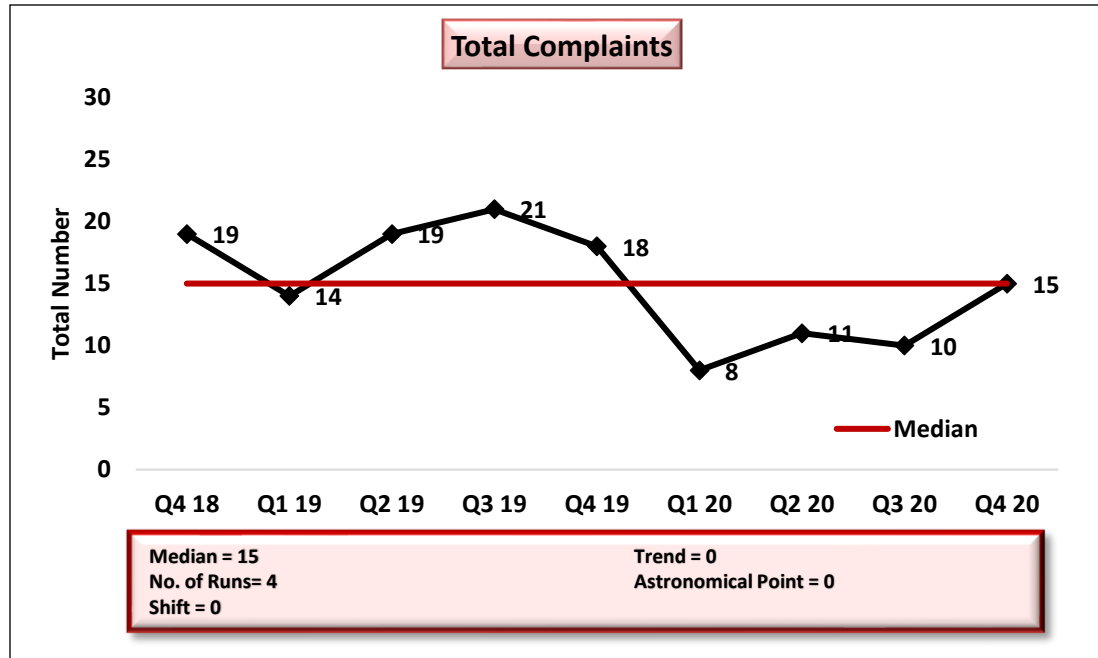
Trend = 0
Astronomical Point = 0

Emergency Assessment Room Statistics

Patients Seen within Defined Waiting Times

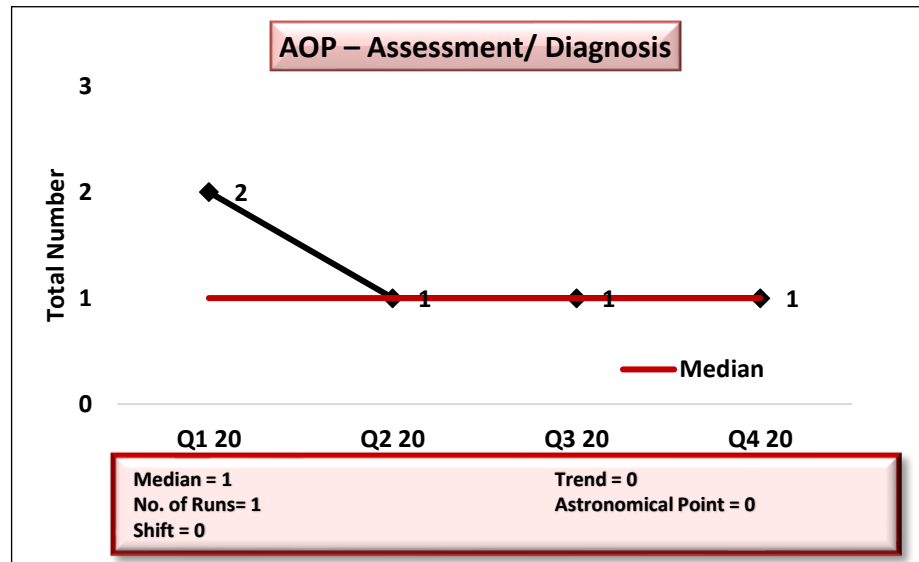
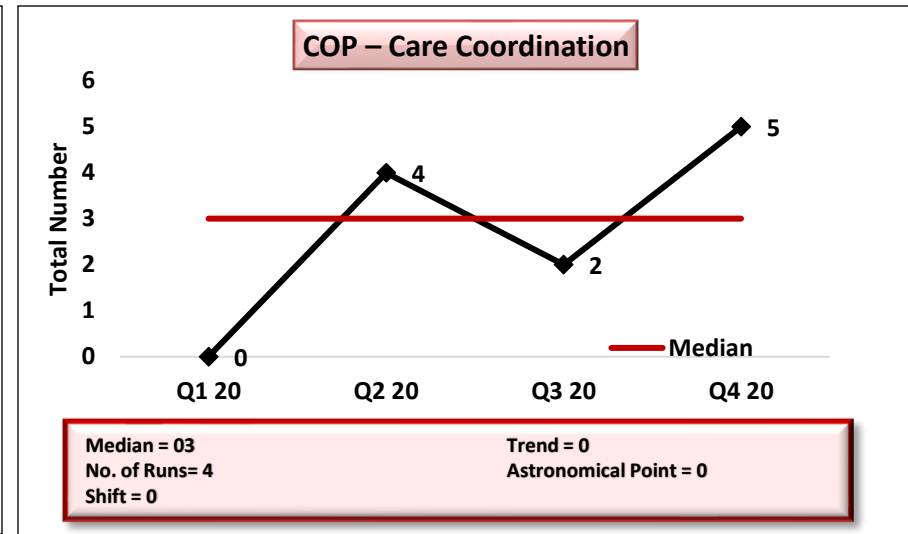
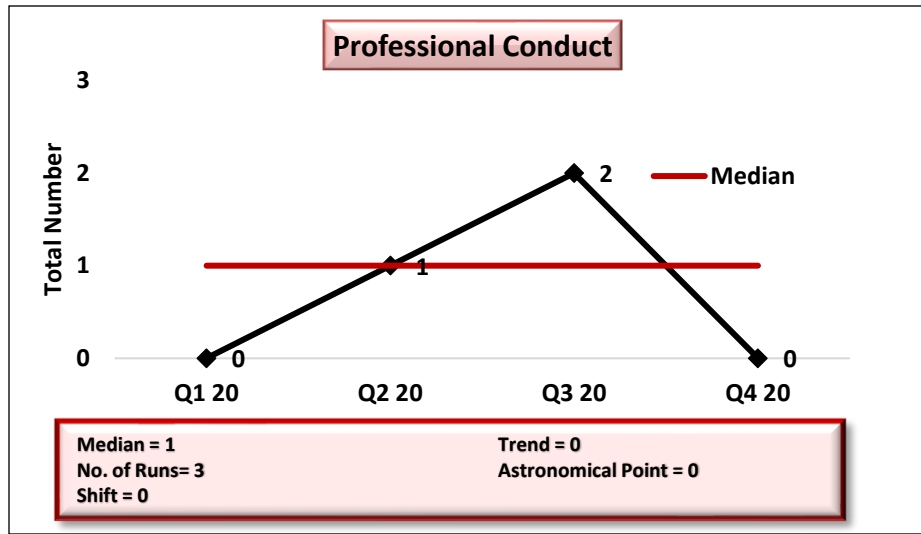


Complaints – Clinical Departments



Established Clinical Complaints by Category

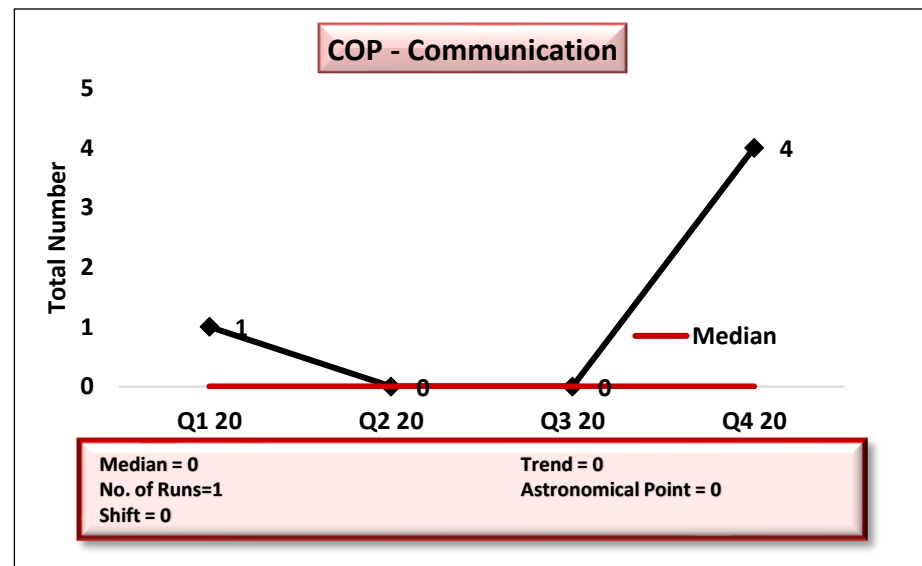
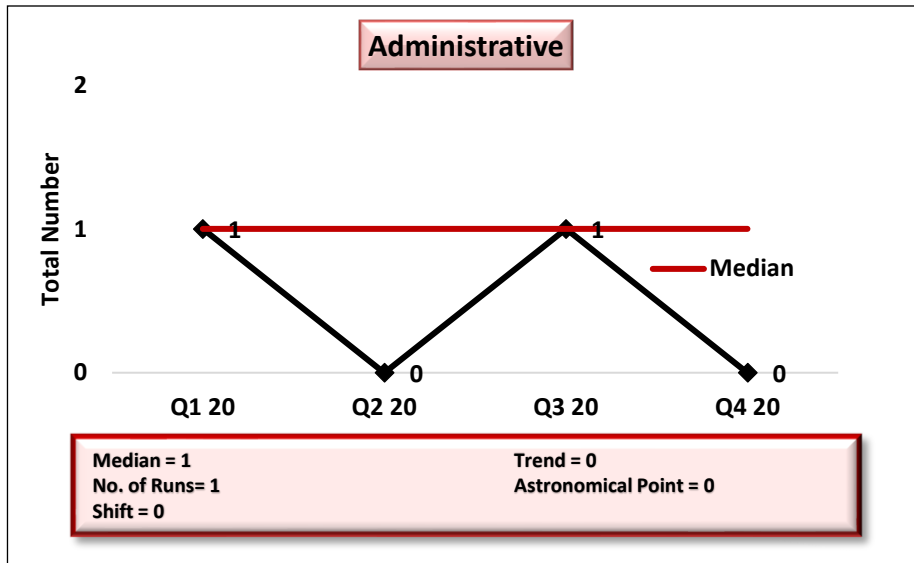
Top 5



AOP – Assessment of Patients
COP – Care of Patients

Established Clinical Complaints by Category

Top 5



COP – Care of Patients