

SKMCH&RC - Lahore

Clinical Performance Dashboard

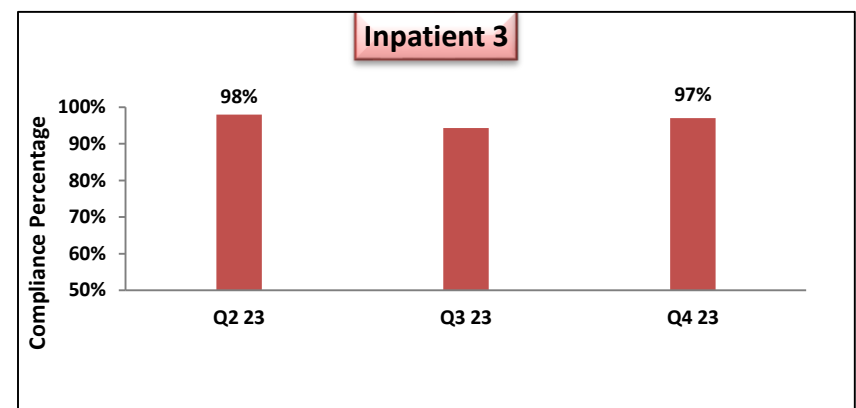
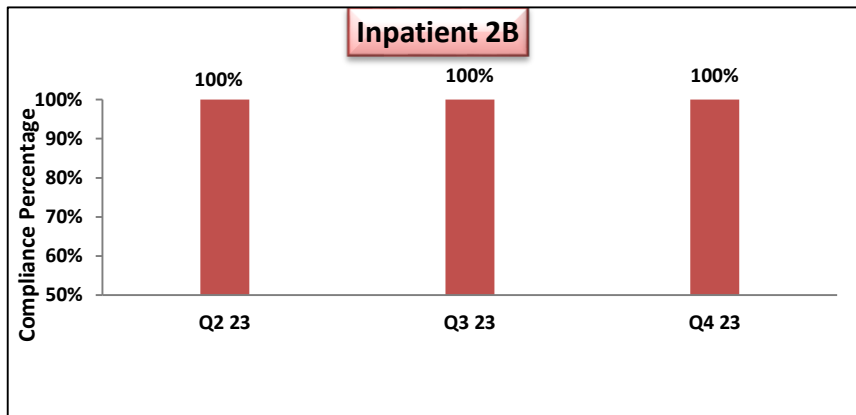
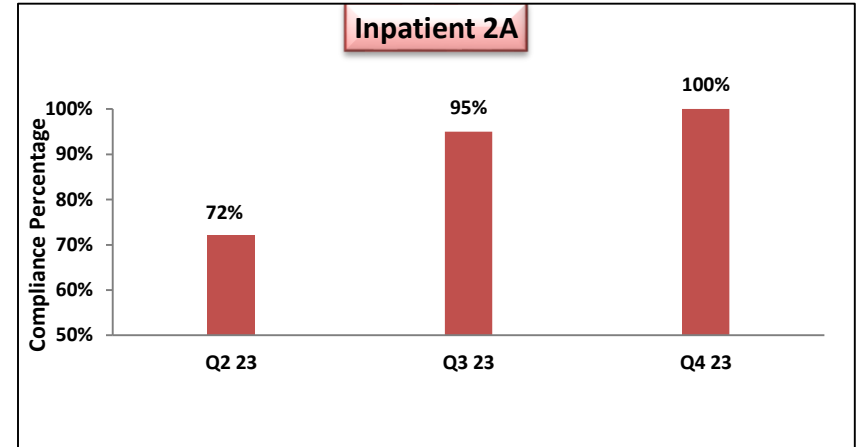
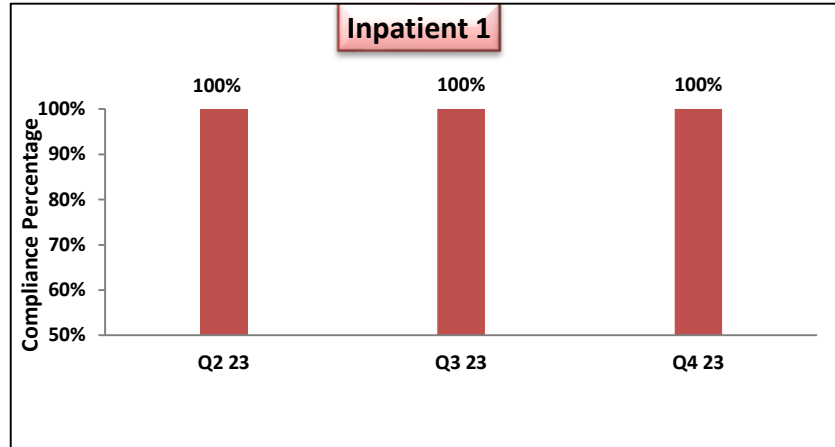
4th Quarter 2023

International Patient Safety Goals

Two identifiers are used while providing care – Direct observation

Patient Identification Compliance

Target = 100%



Note: Real-time observational audits started in Q2-2023

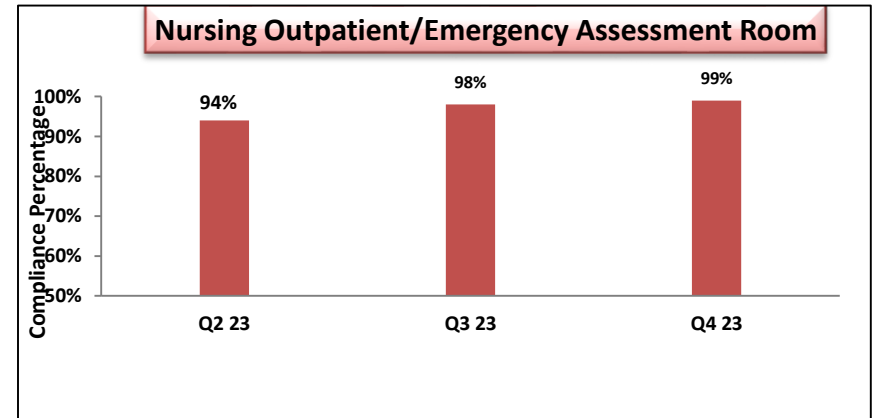
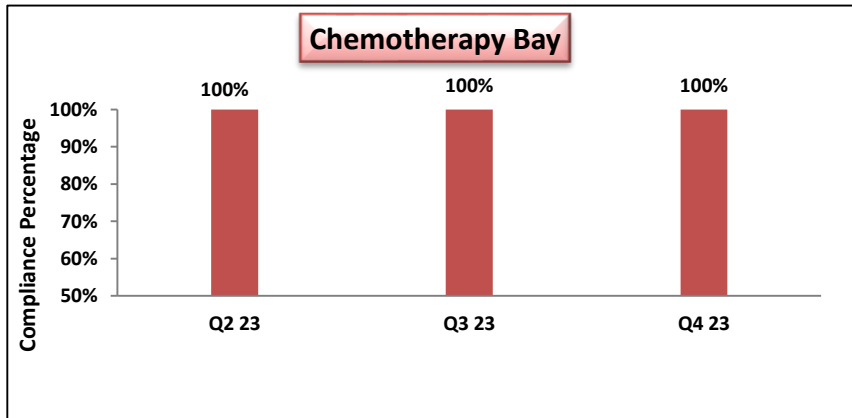
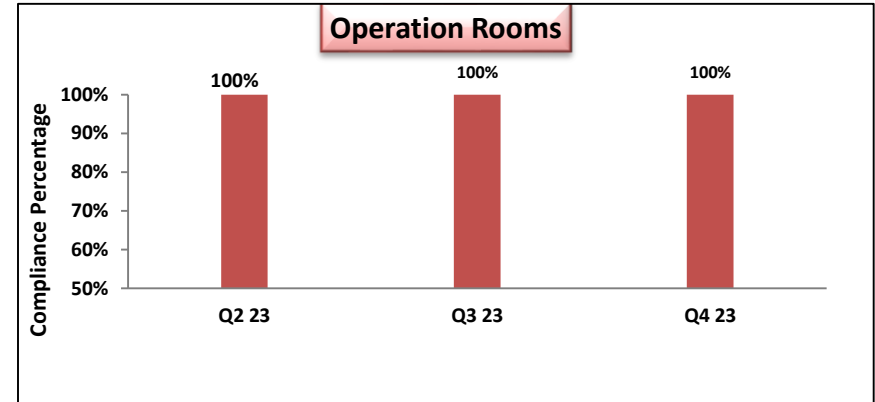
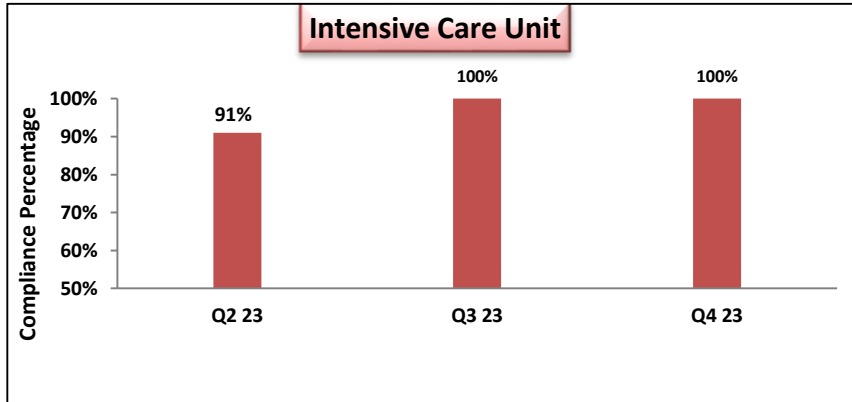
No adverse events reported in Q4 2023

International Patient Safety Goals

Two identifiers are used while providing care – Direct observation

Patient Identification Compliance

Target = 100%



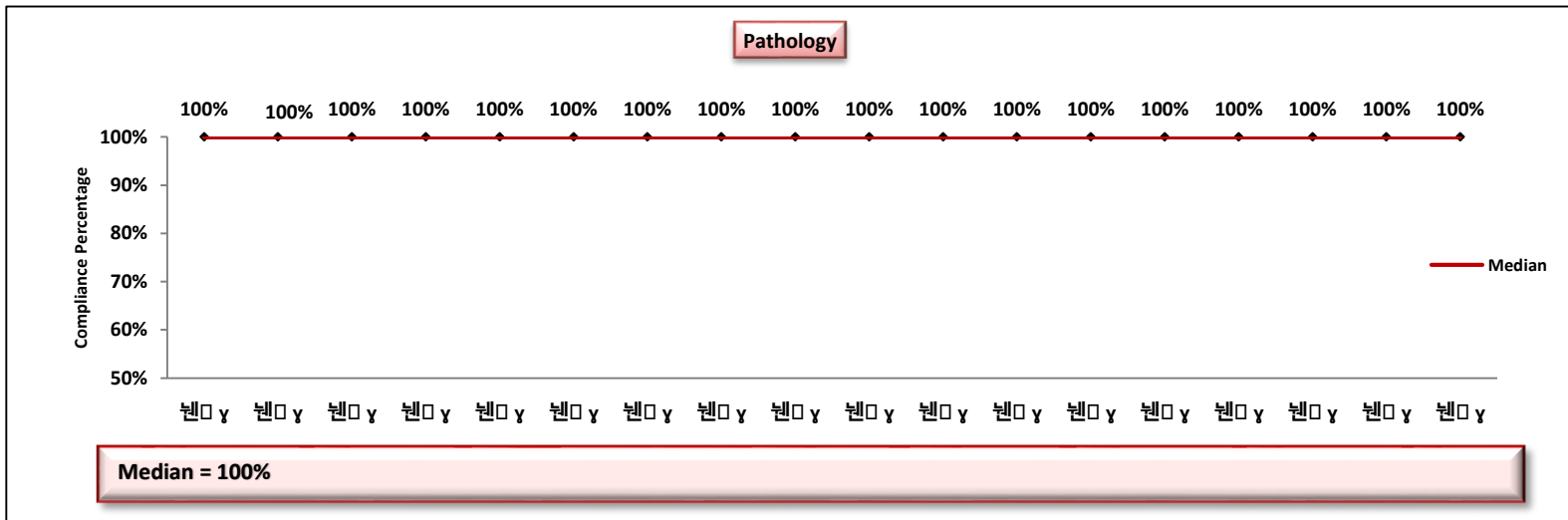
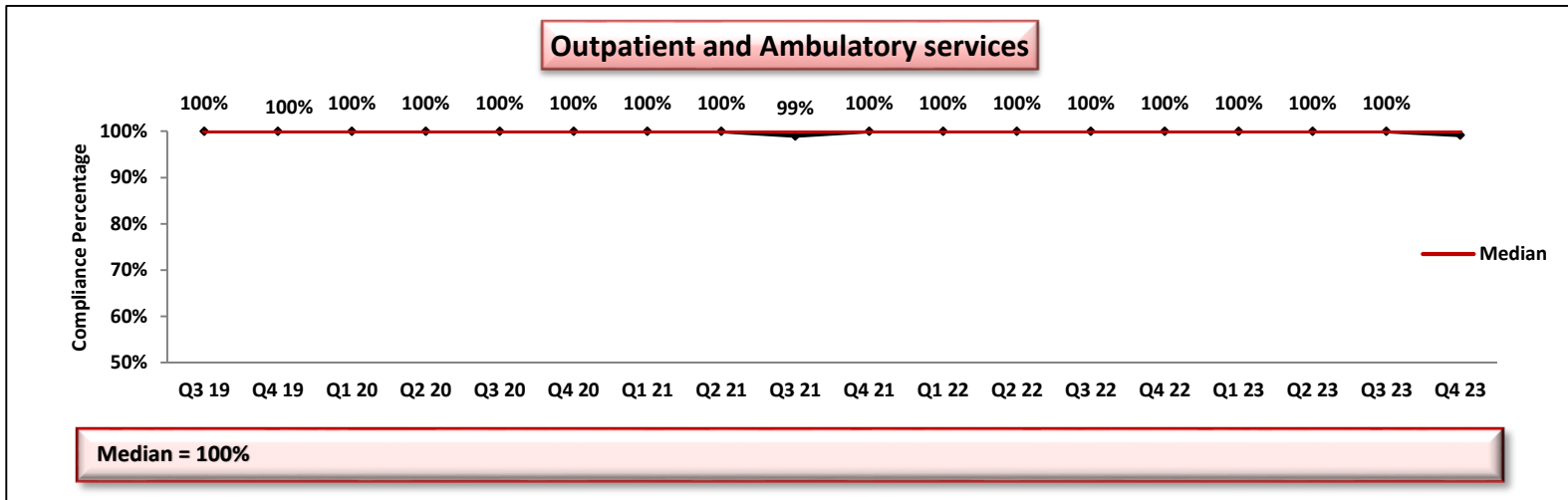
Note: Real-time observational audits started in Q2-2023

No adverse events reported in Q4 2023

International Patient Safety Goals

Patient Identification Compliance

Target = 100%

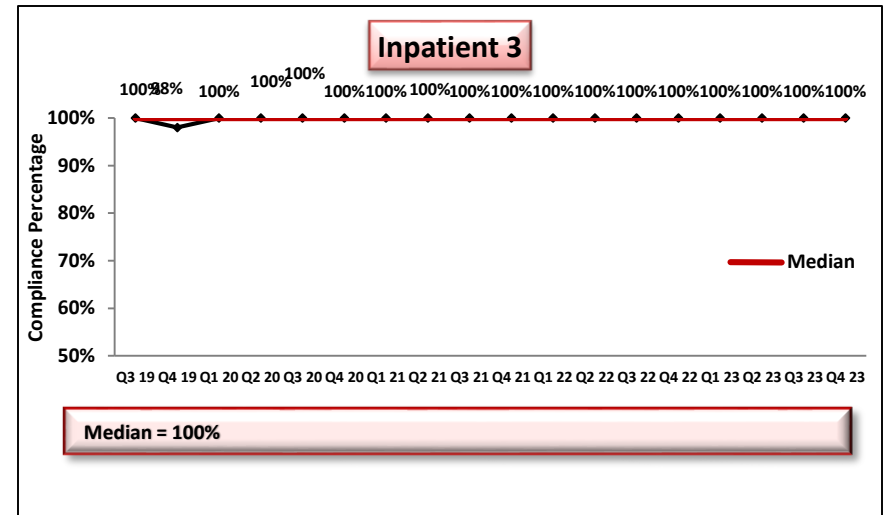
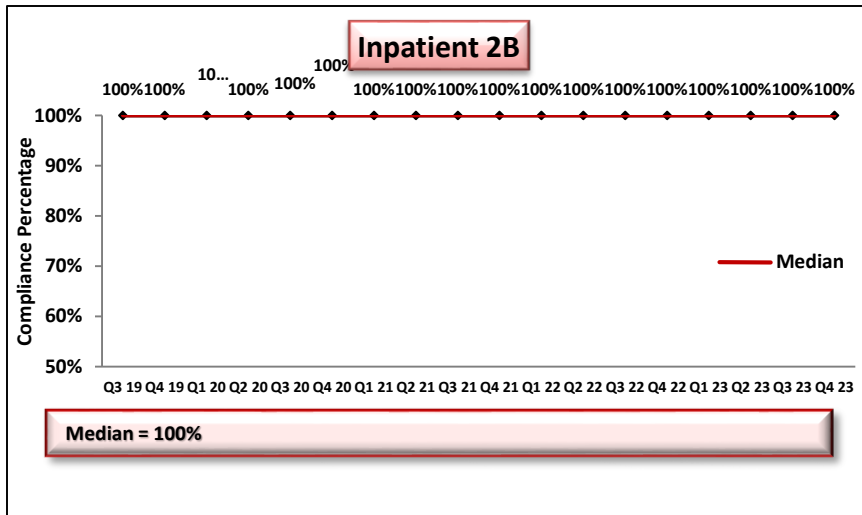
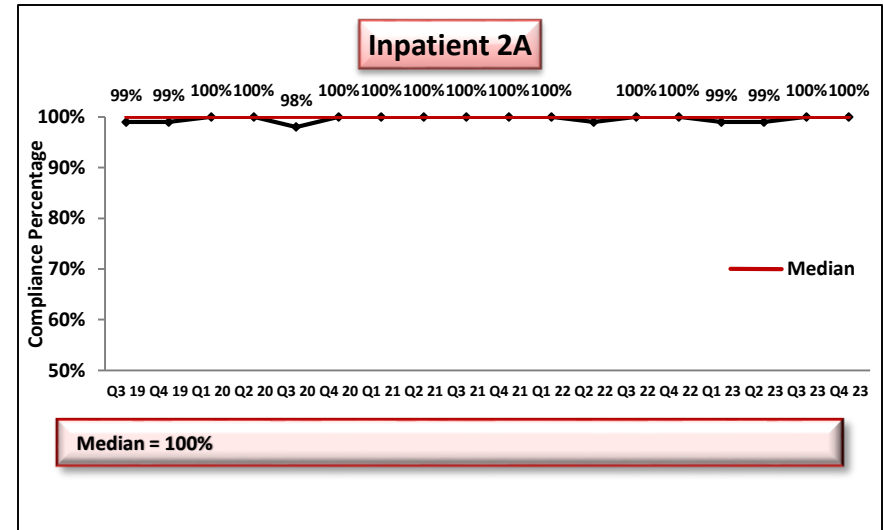
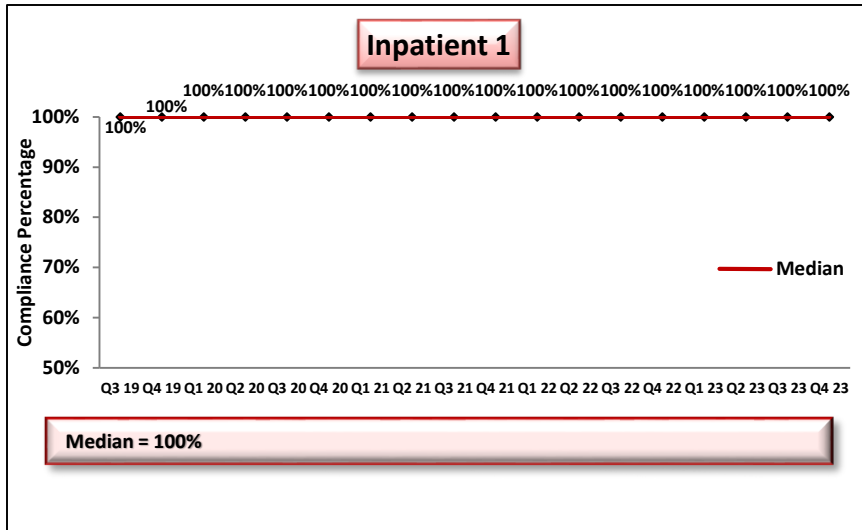


No adverse events reported in Q4 2023

International Patient Safety Goals

Nursing Handover Completeness

Target = 100%

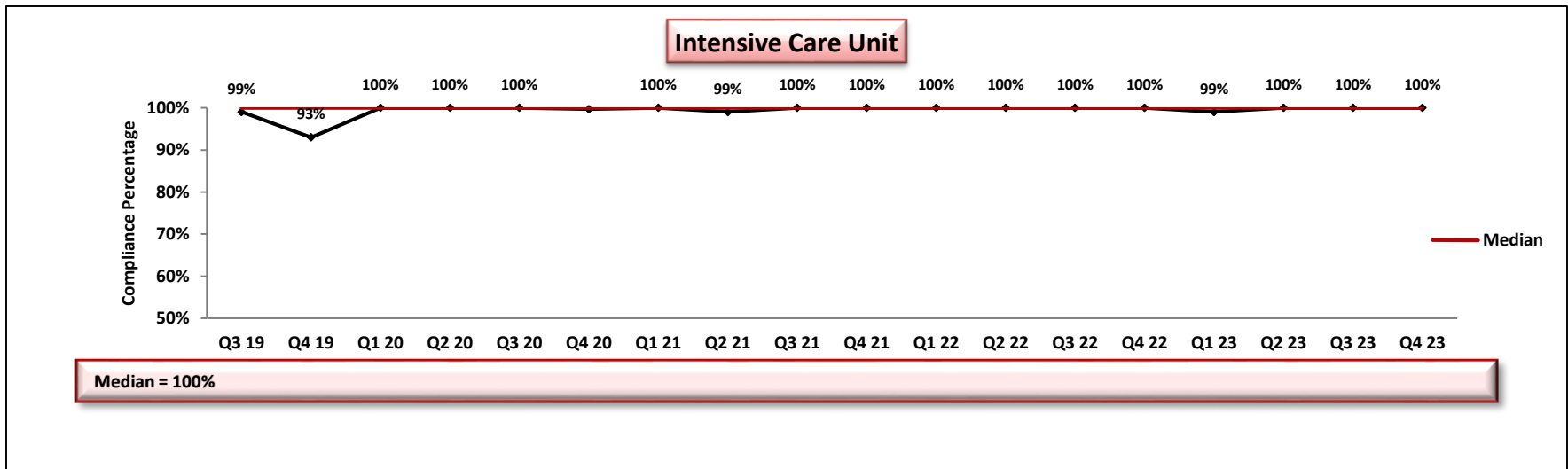
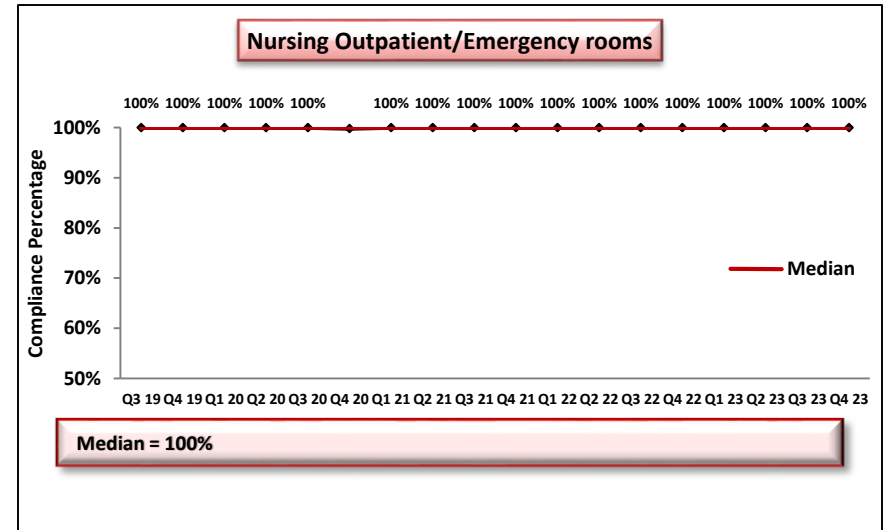
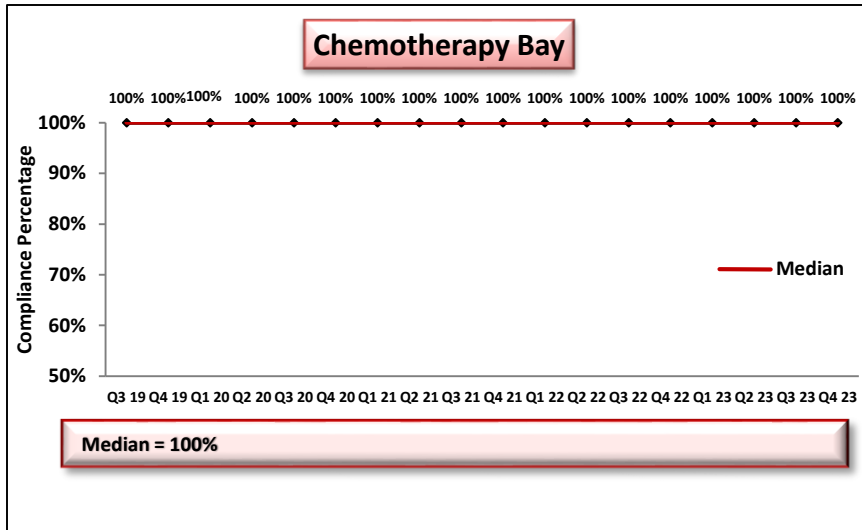


0 adverse event reported in Q4 2023

International Patient Safety Goals

Nursing Handover Completeness

Target = 100%

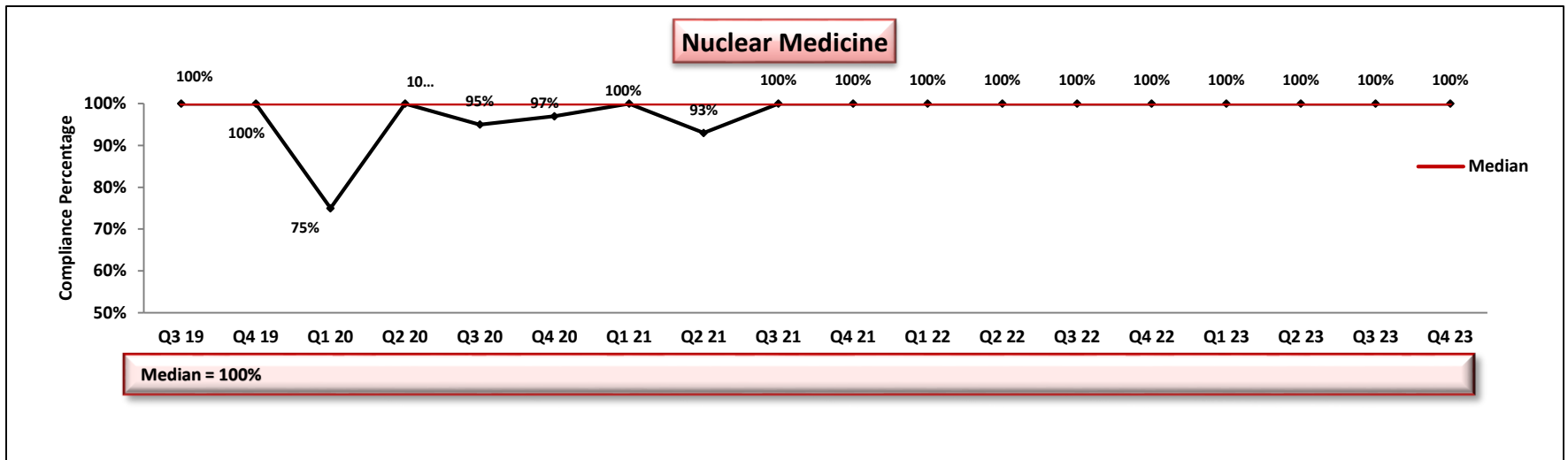
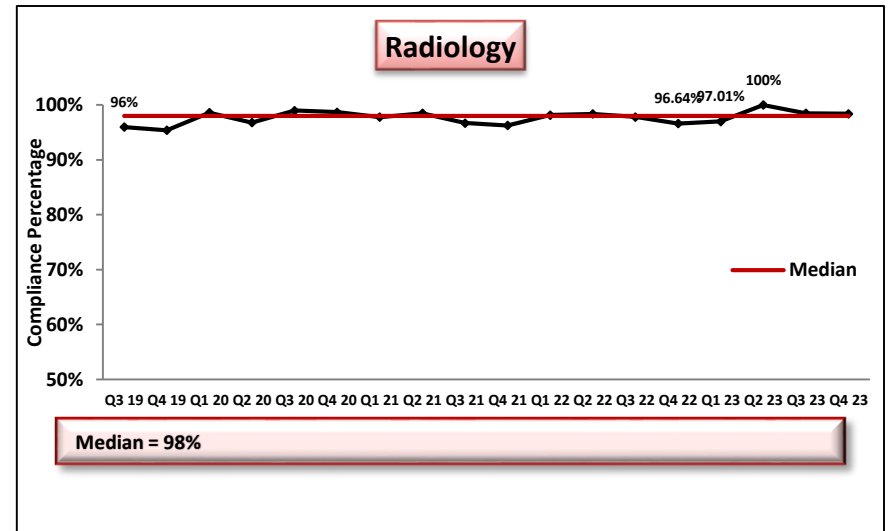
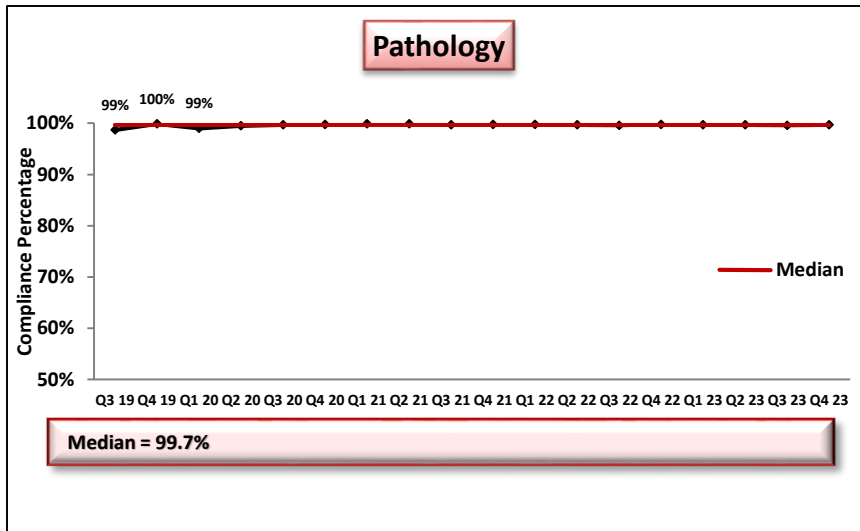


0 adverse event reported in Q4 2023

International Patient Safety Goals

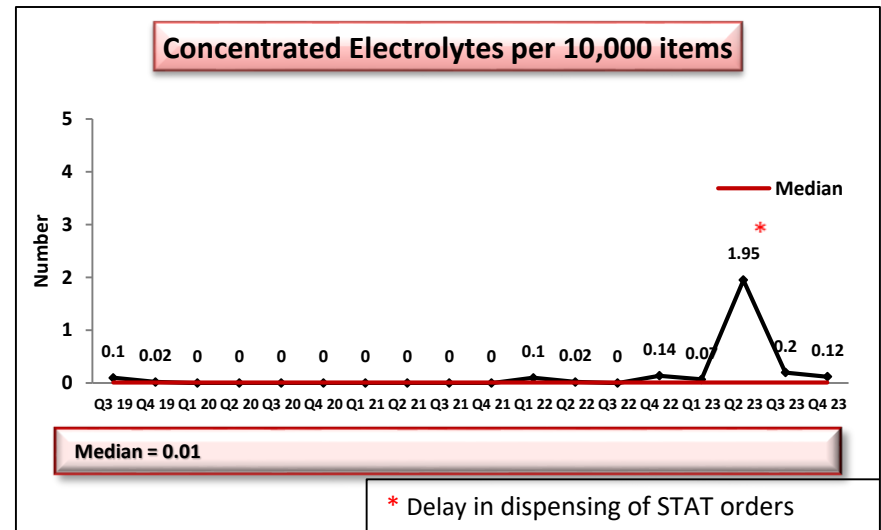
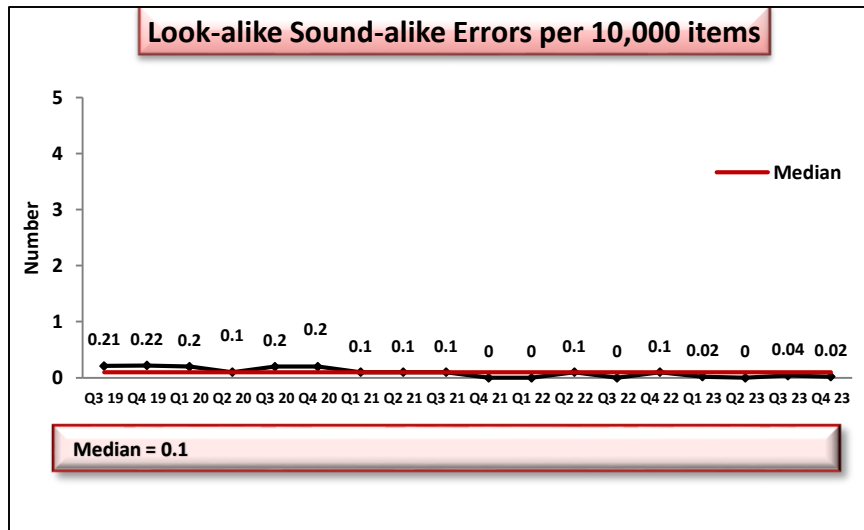
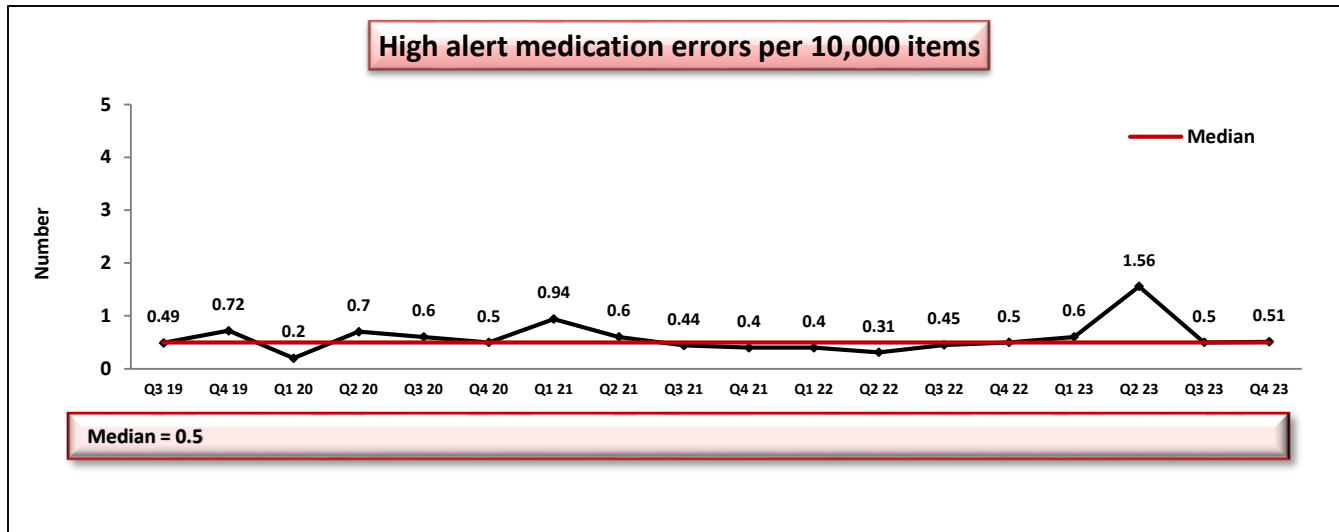
Critical Alert Reporting

Target = 100%



International Patient Safety Goals

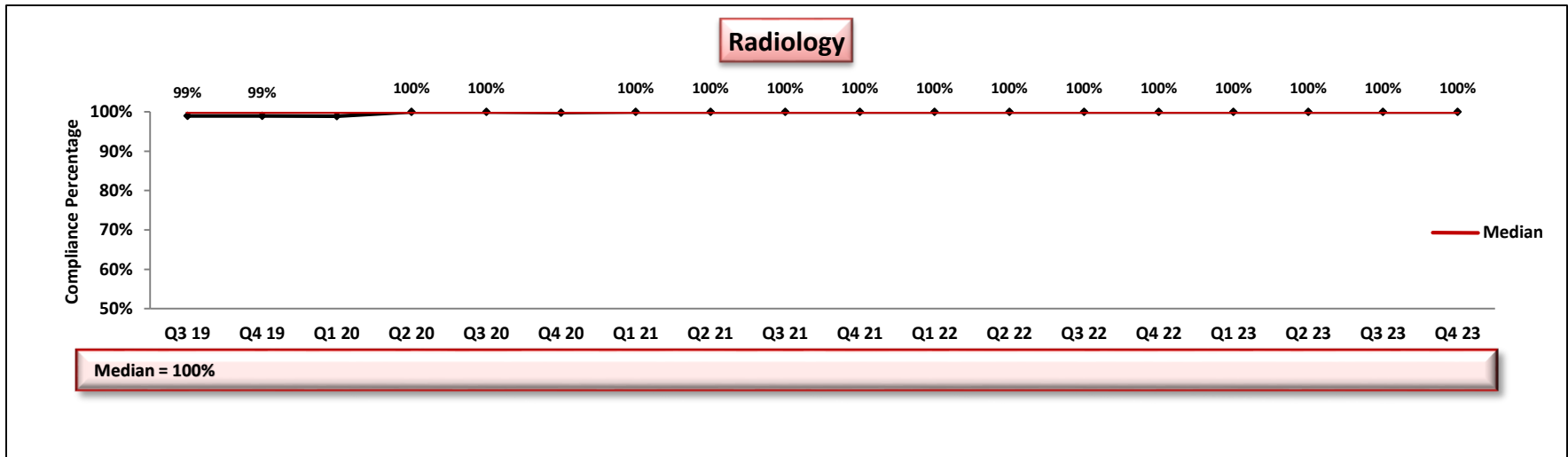
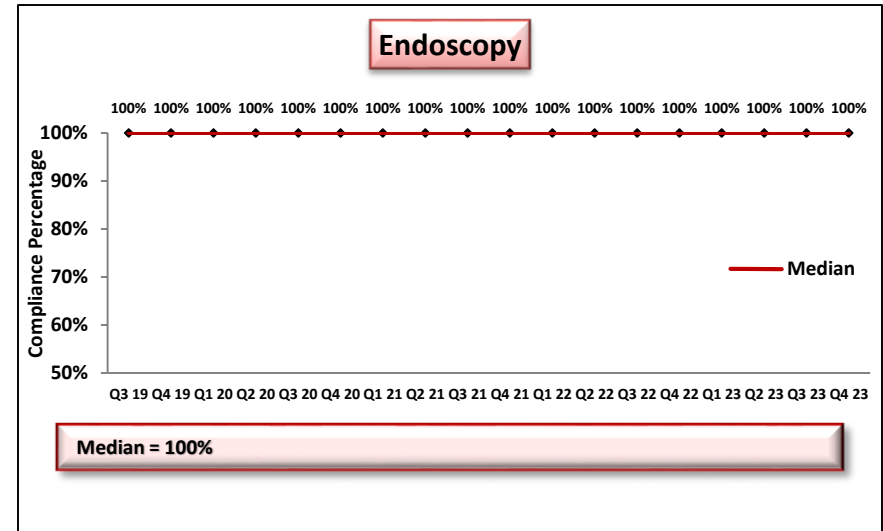
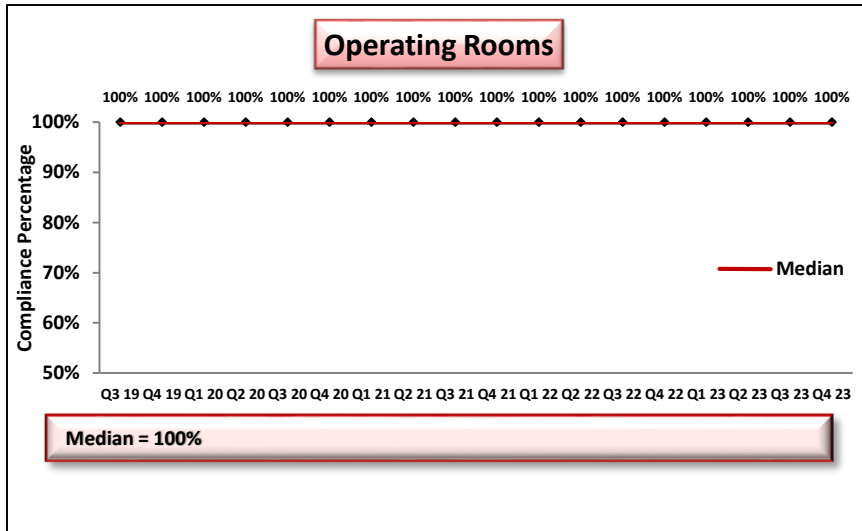
Safety of High Alert Medications



International Patient Safety Goals

Time out Process Compliance

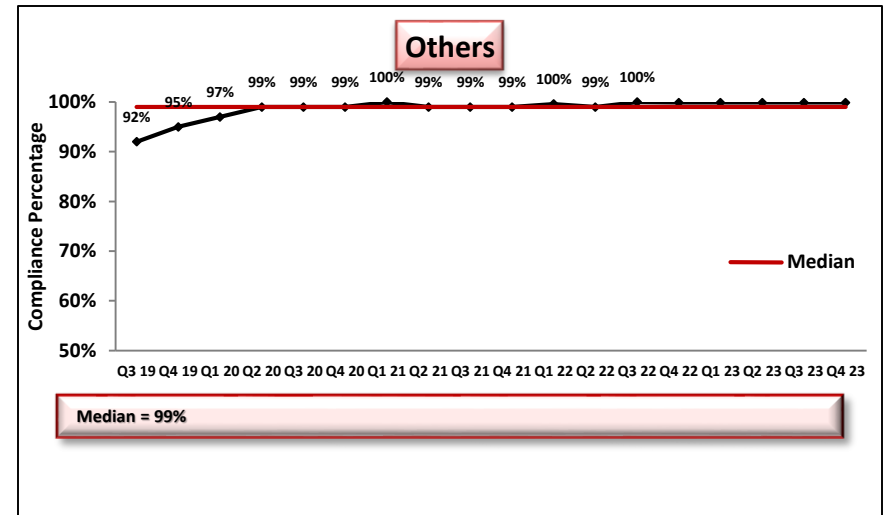
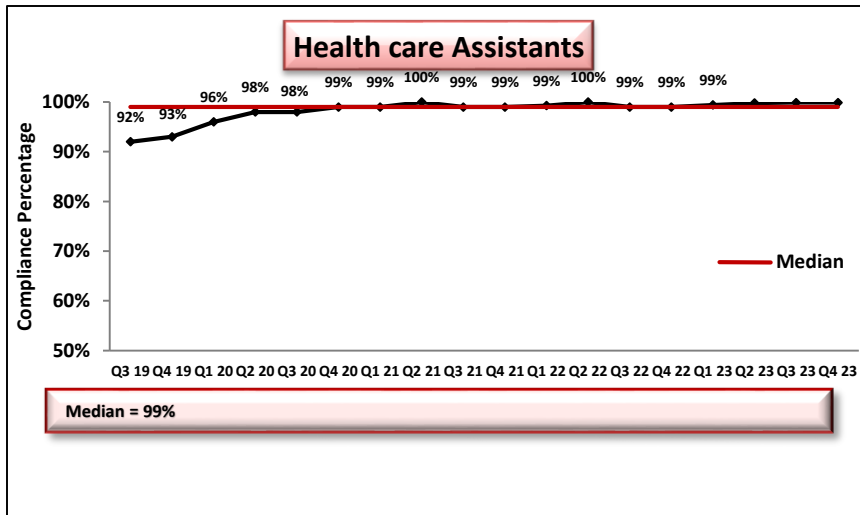
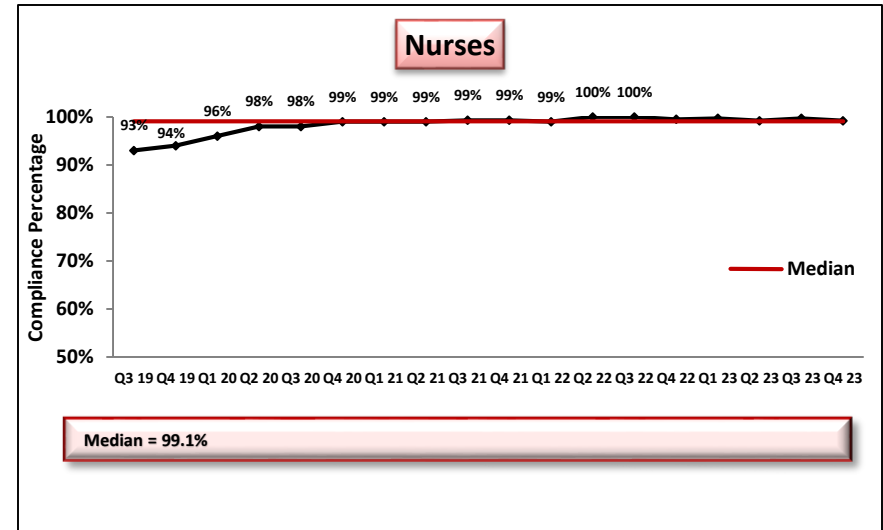
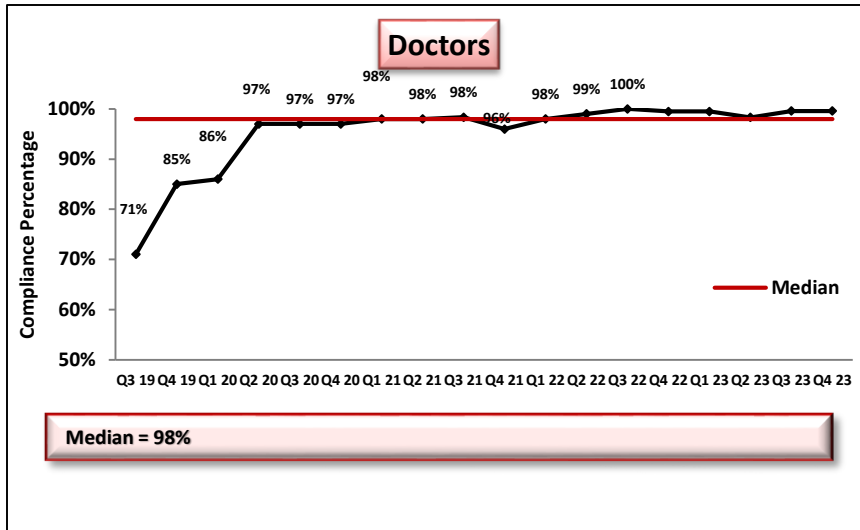
Target = 100%



International Patient Safety Goals

Hand Hygiene Compliance

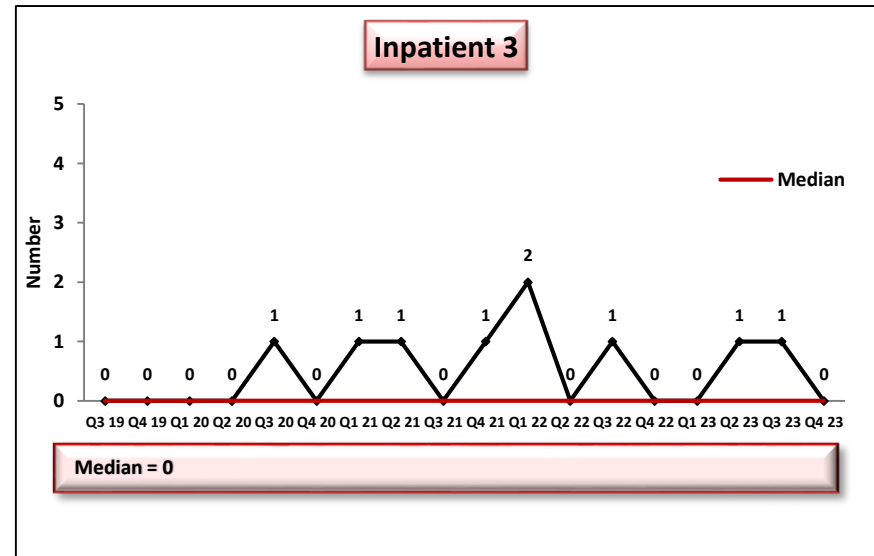
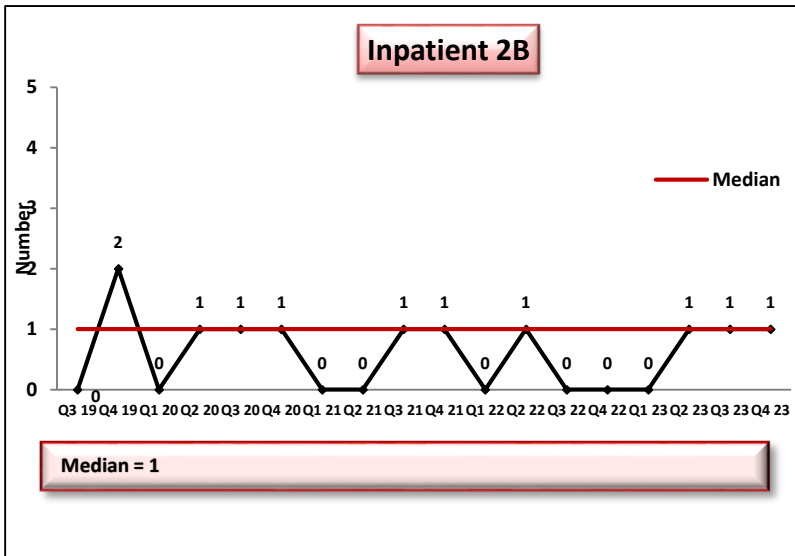
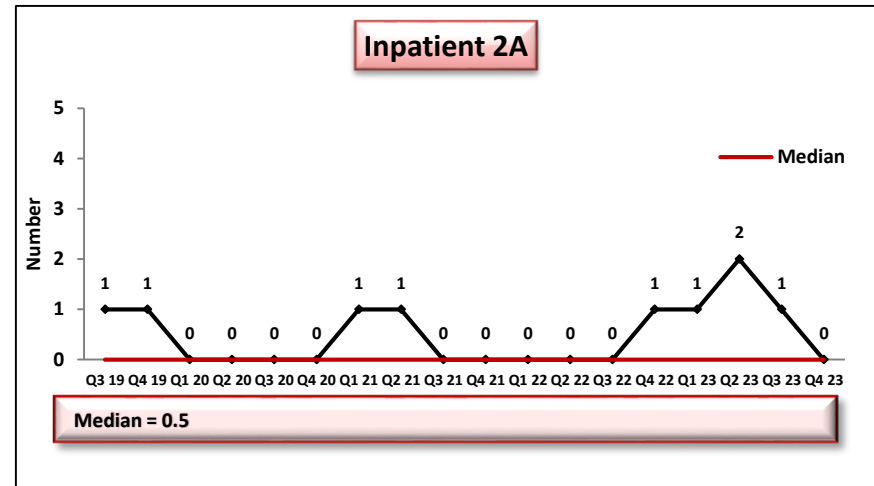
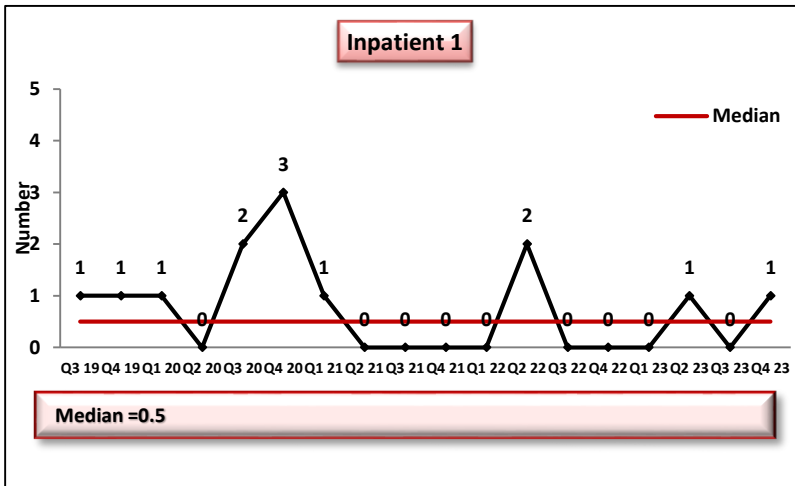
Target = 100%



International Patient Safety Goals

Inpatient Falls Reported

Target = 0

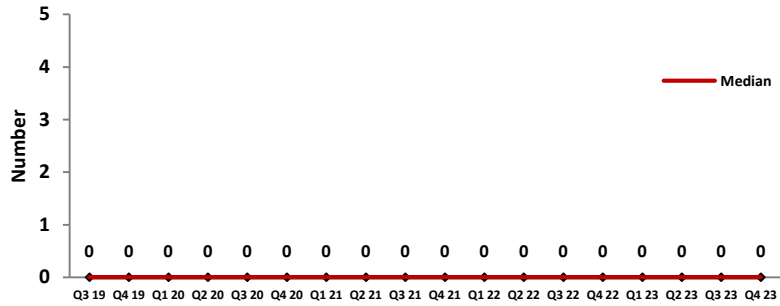


International Patient Safety Goals

Falls Reported

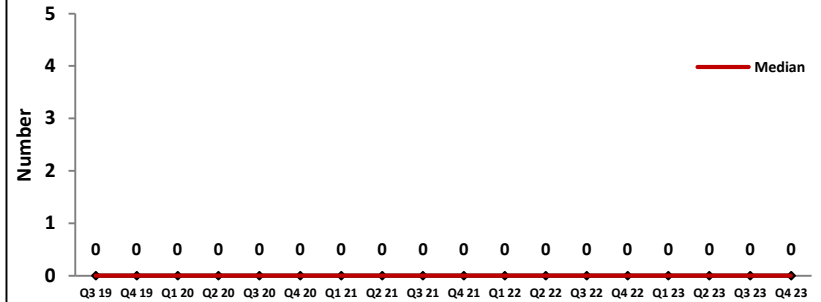
Target = 0

Intensive Care Unit



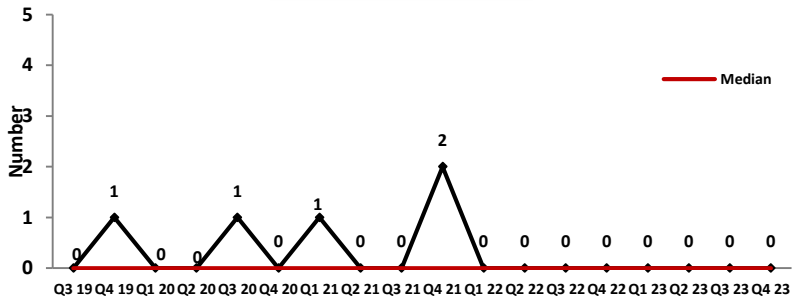
Median = 0

Operation Rooms



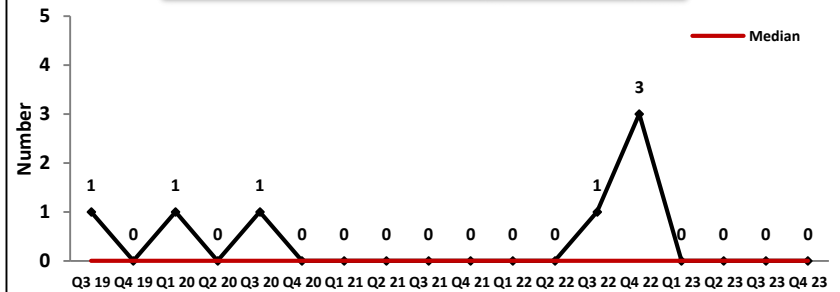
Median = 0

Chemotherapy Bay



Median = 0

Nursing Outpatient/Emergency rooms



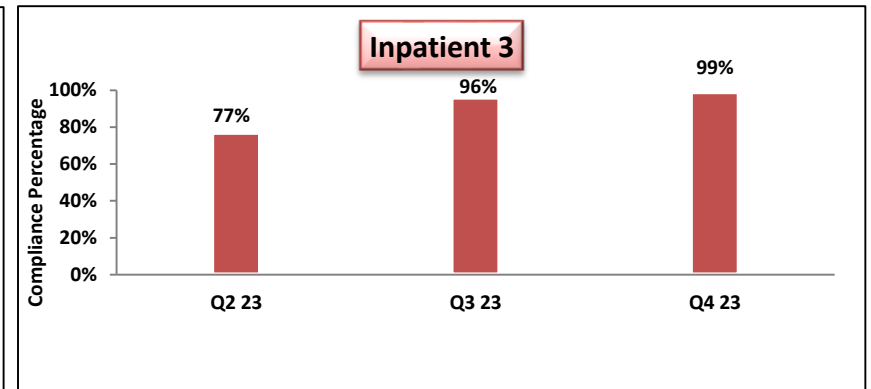
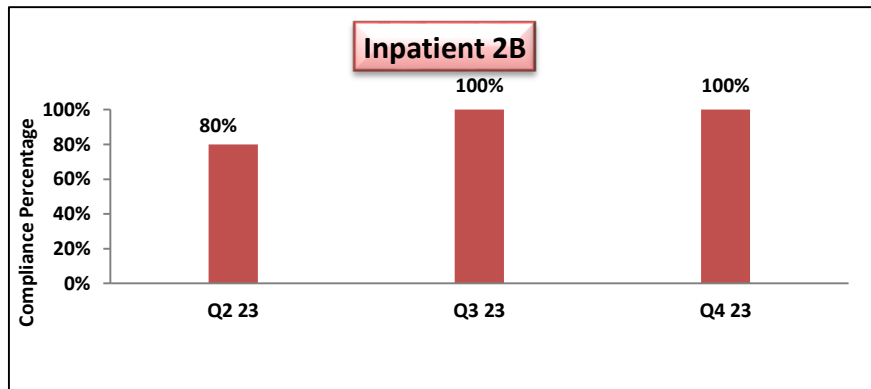
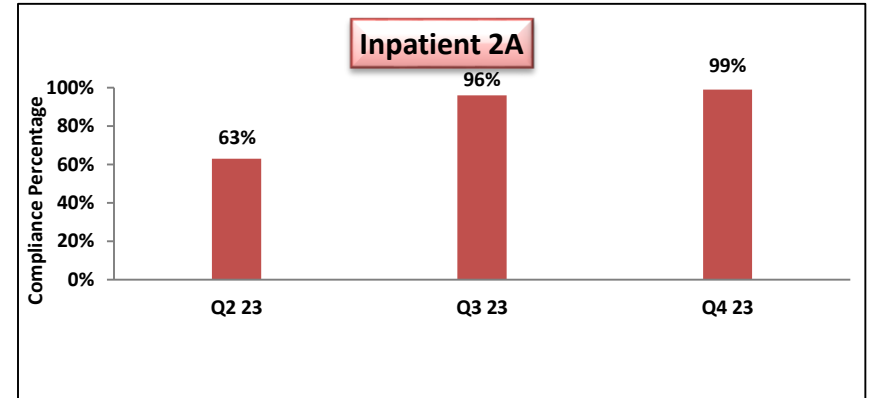
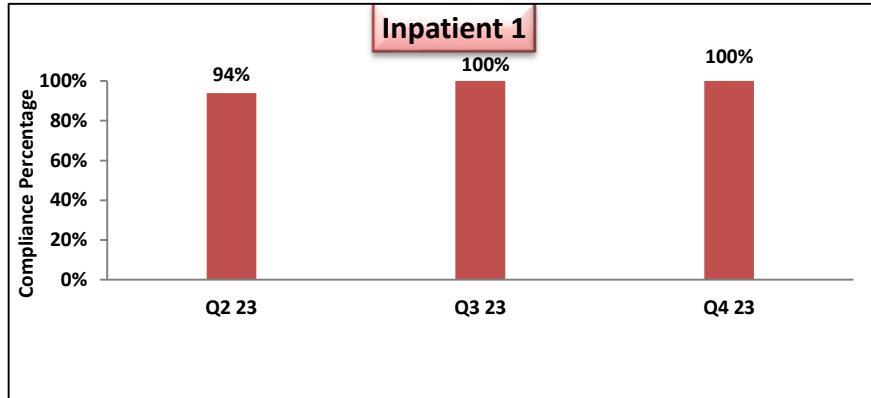
Median = 0

International Patient Safety Goals

Fall Risk Assessment

Appropriate interventions are in place for inpatients at high risk of fall – Direct observation

Target = 100%

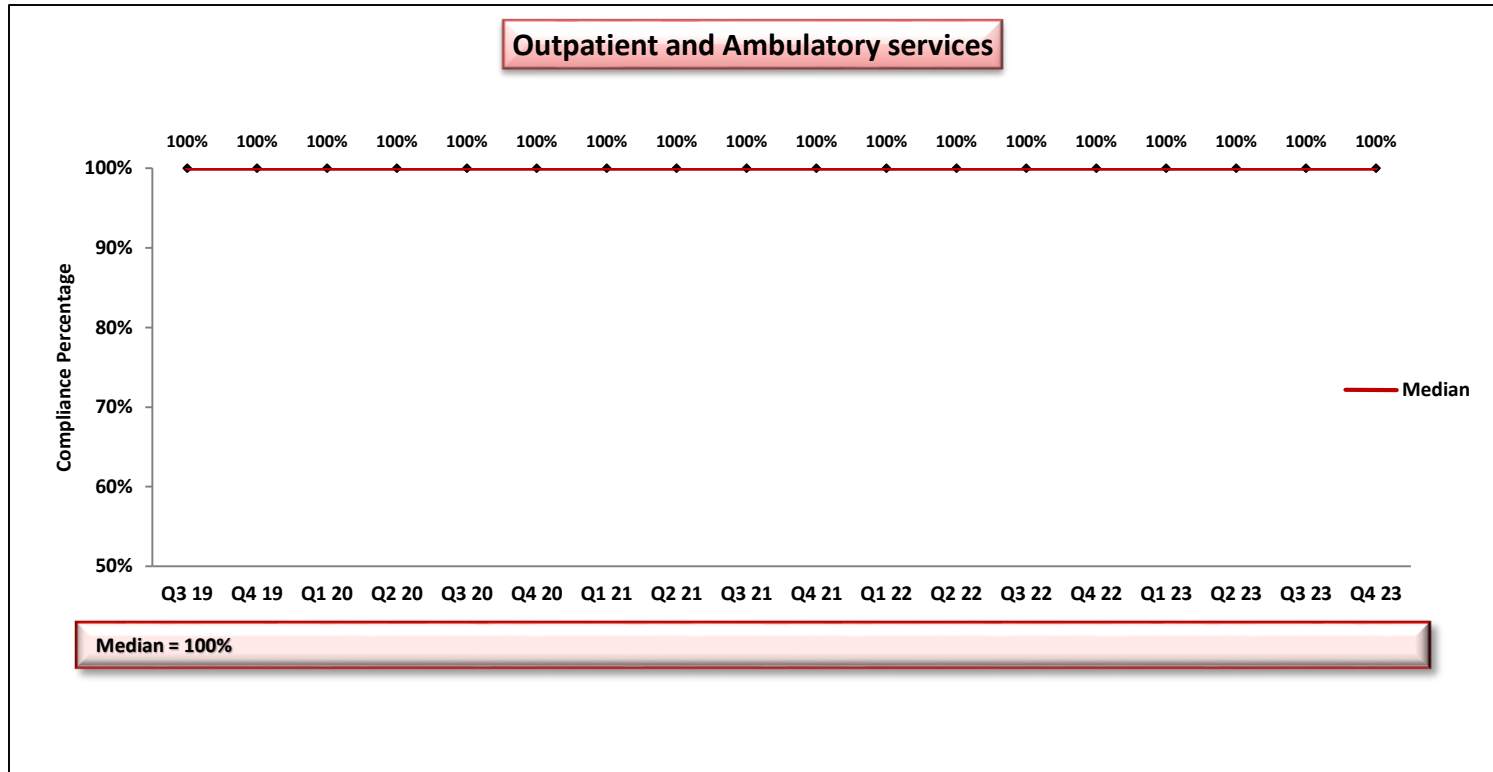


Note: Real-time observational audits started in Q2-2023

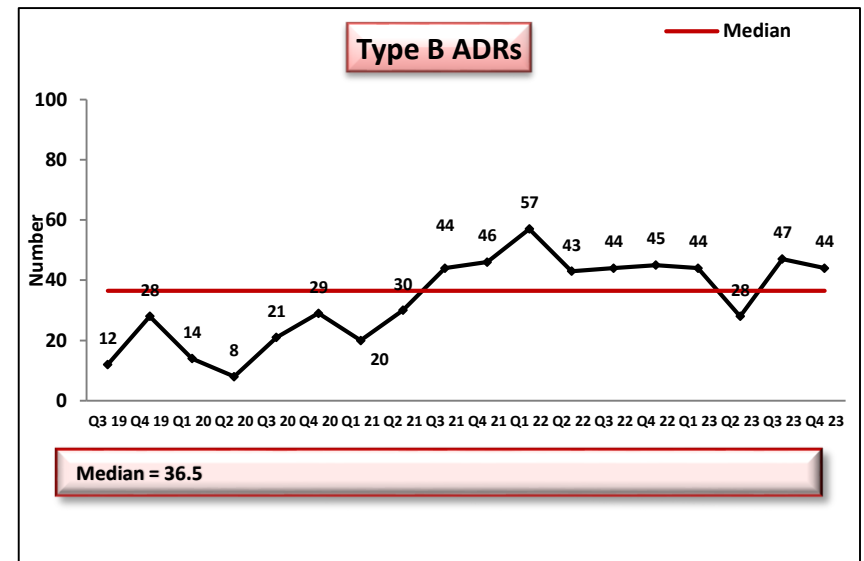
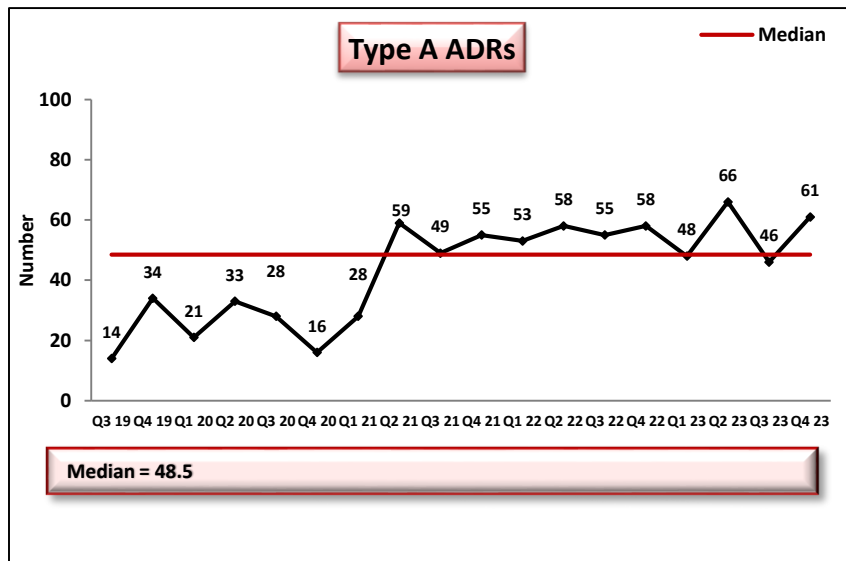
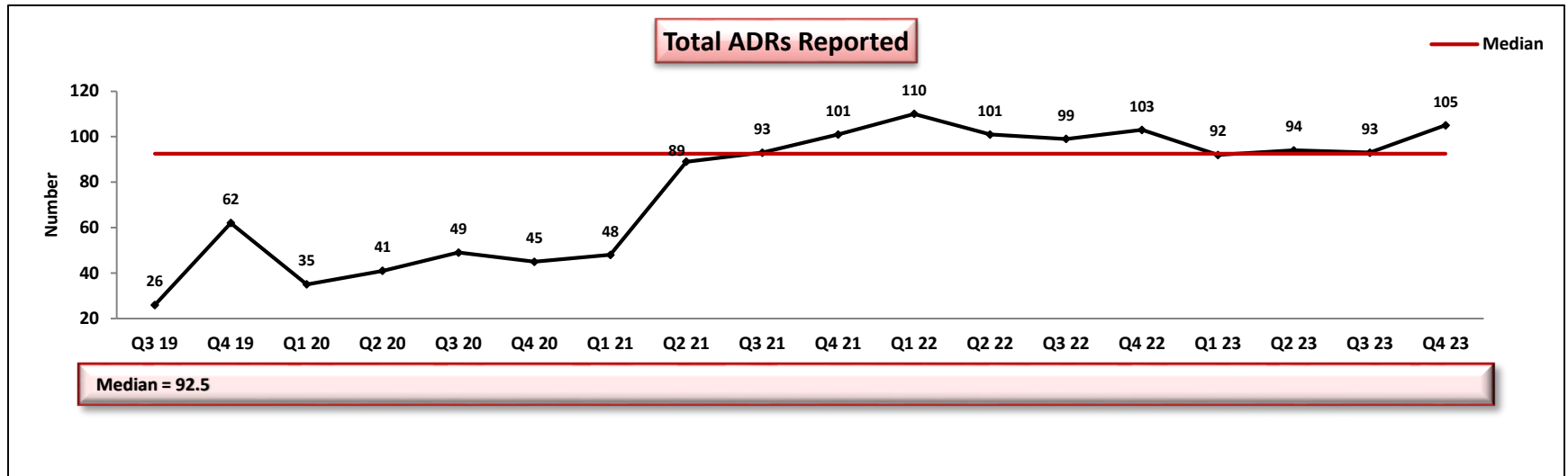
International Patient Safety Goals

Falls Risk Assessment

Target = 100%

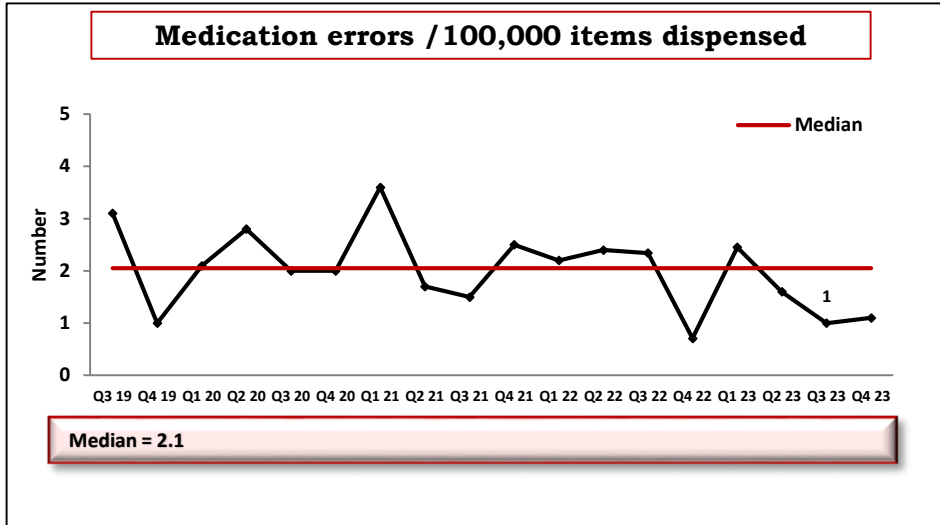


Adverse Drug Reactions-Pharmacy

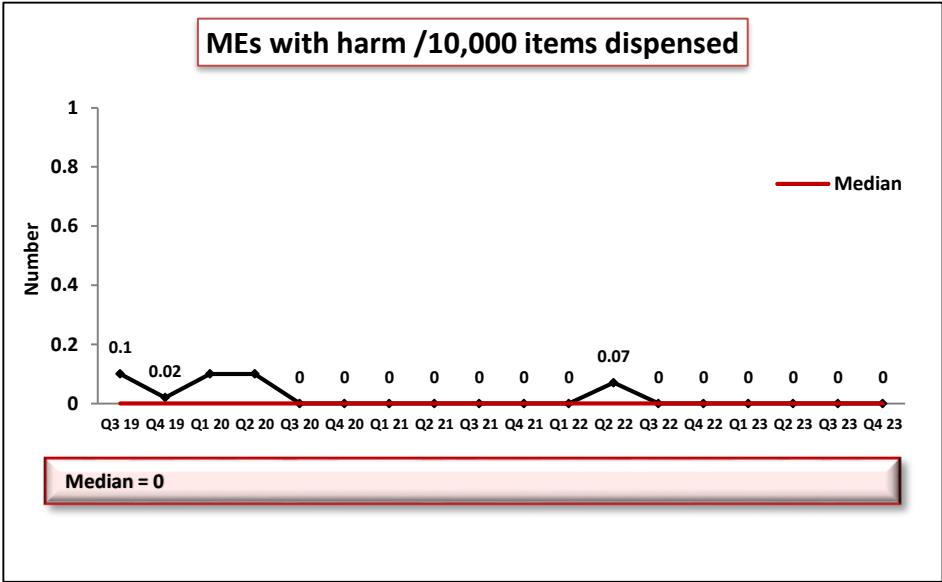


ADRs – Adverse Drug Reactions

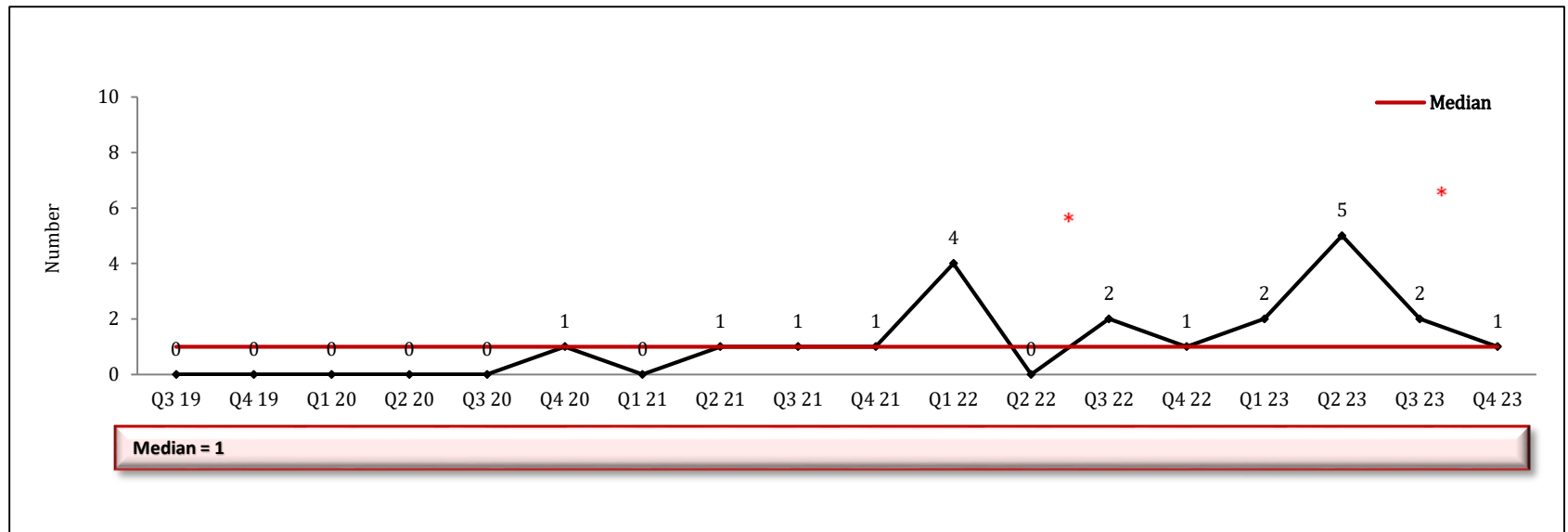
Medication Errors



Average Items dispensed per month = 155,311

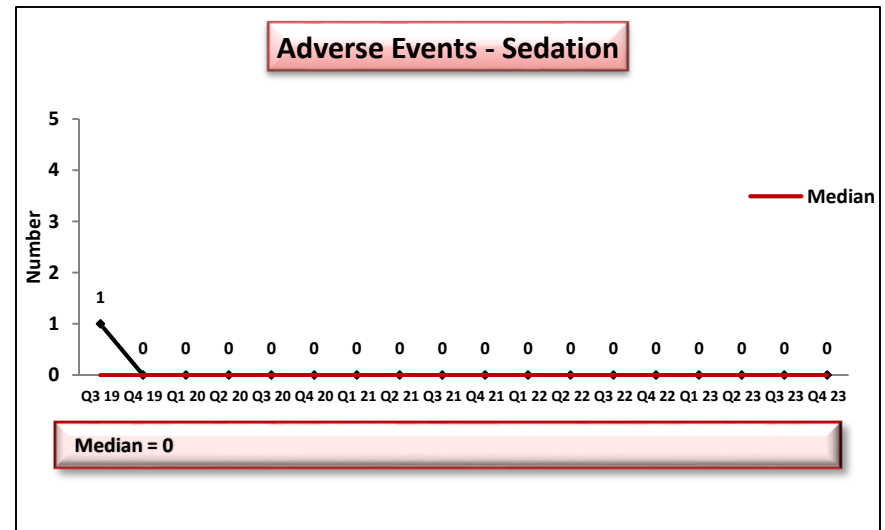
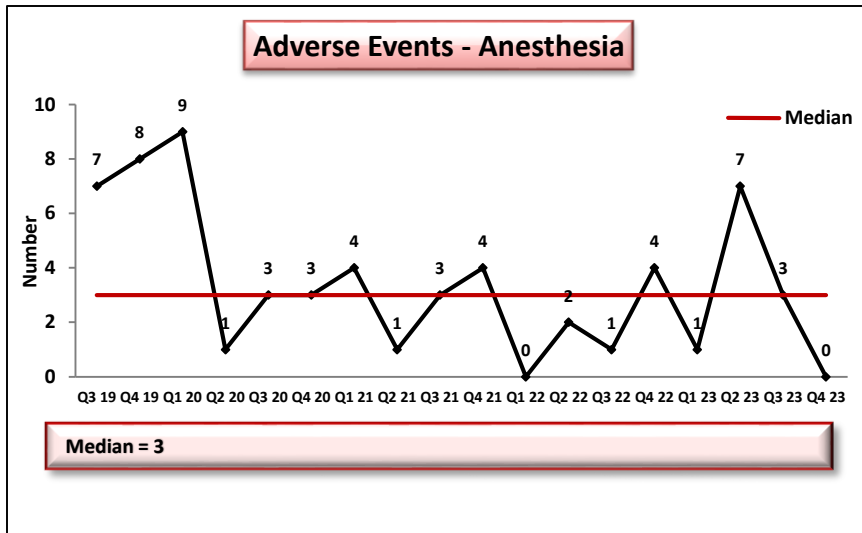


Pre & Post Operative diagnostic discrepancies

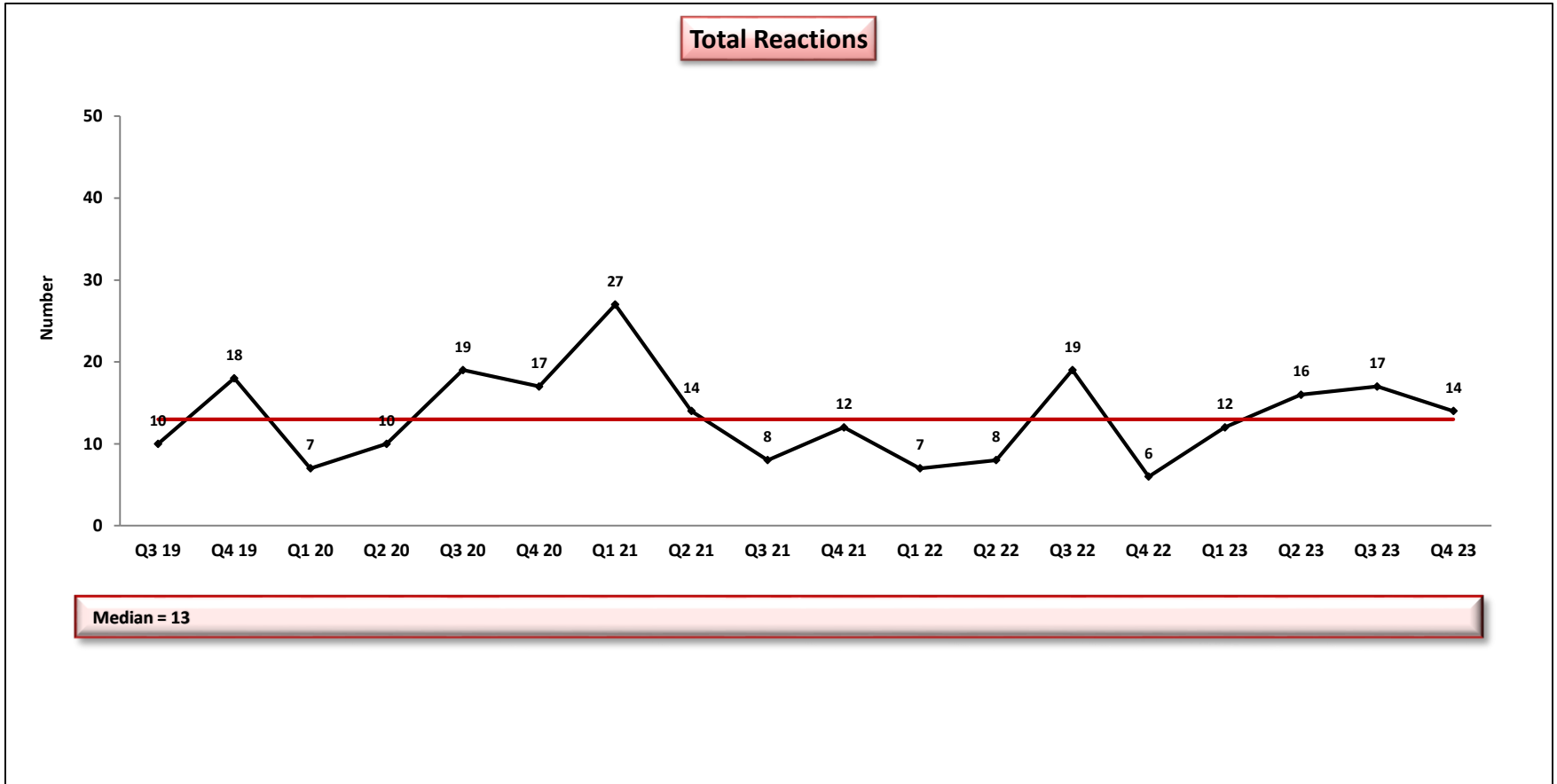


- * Reasons (Jan-2022) The procedure names were entered as pre-op diagnosis in two cases and in other two cases there was a difference in pre and post-op diagnosis.
- * Reasons (Q2-2023) The procedure names were entered as pre-op diagnosis in two cases and in other three cases there was a difference in pre and post-op diagnosis.

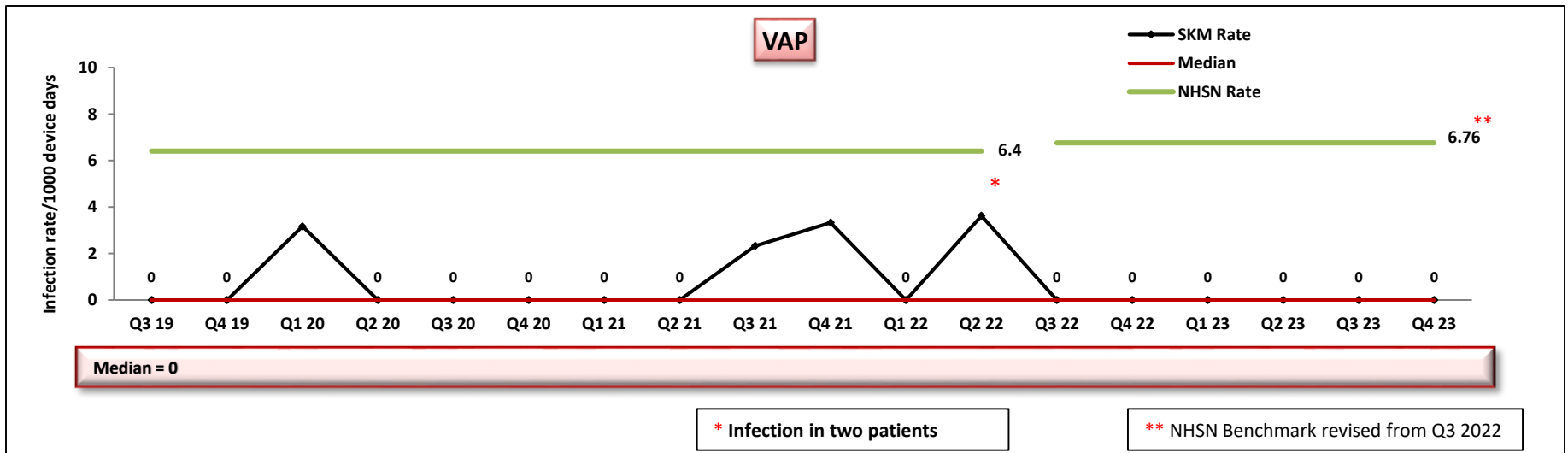
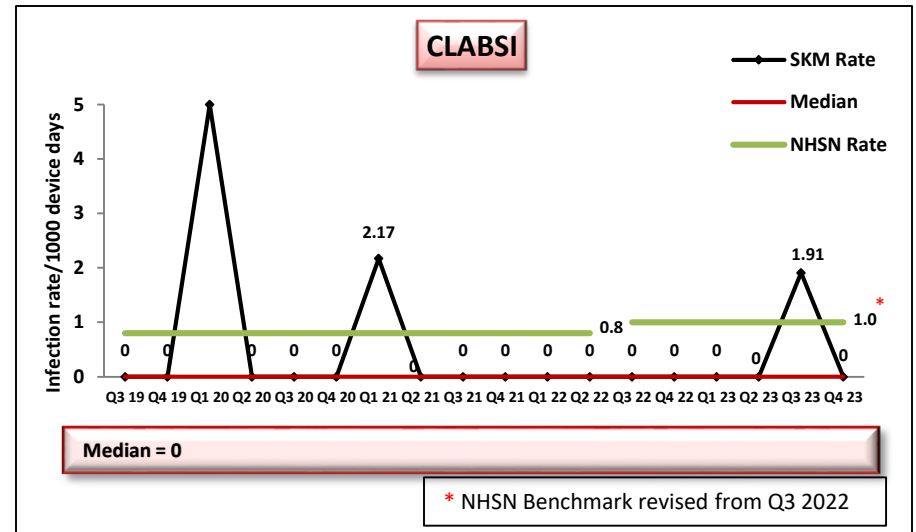
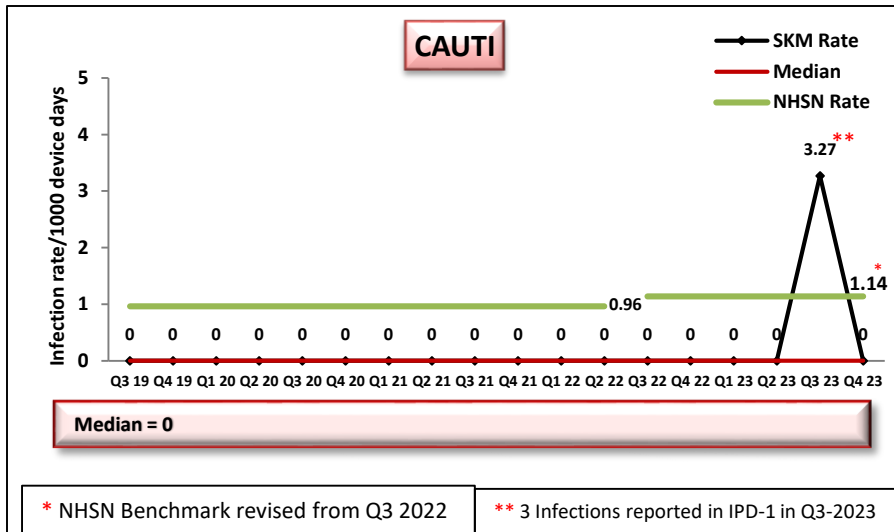
Adverse Events



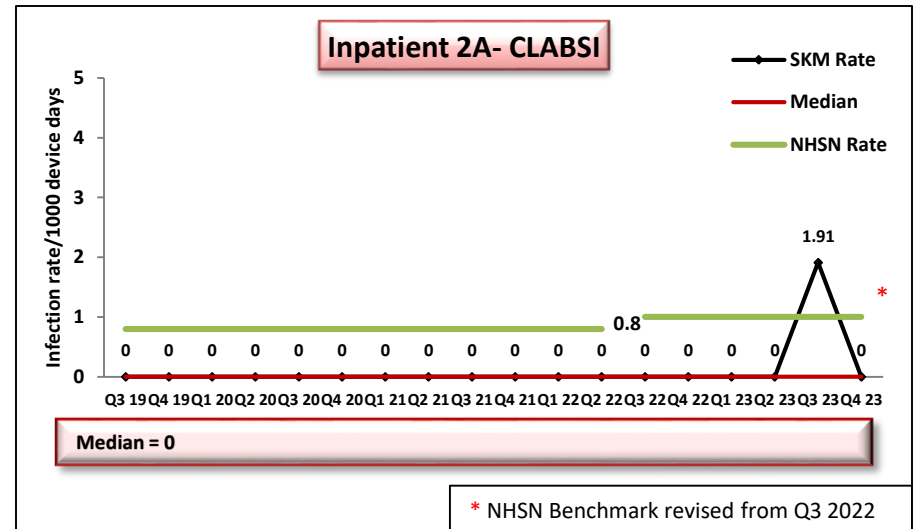
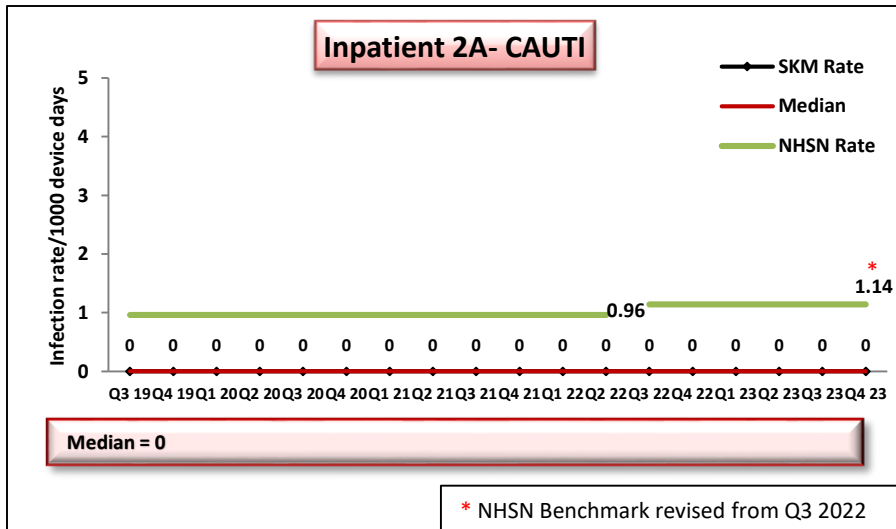
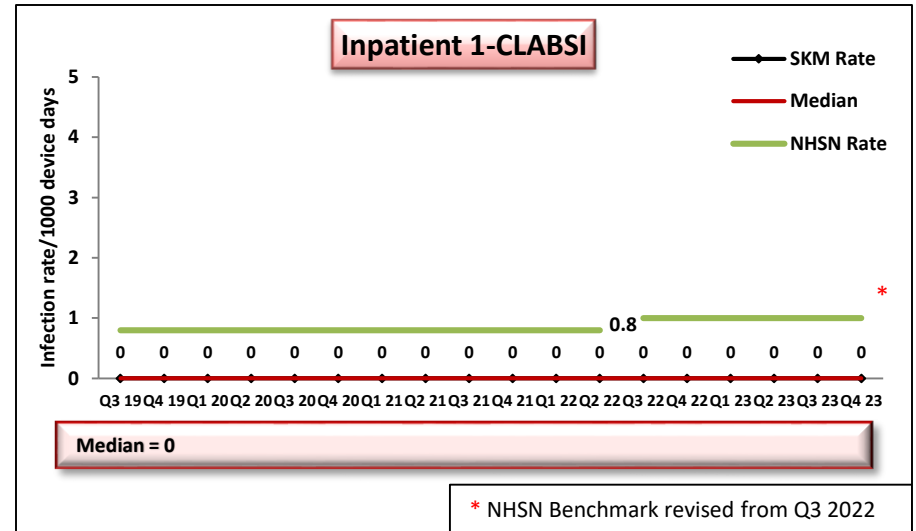
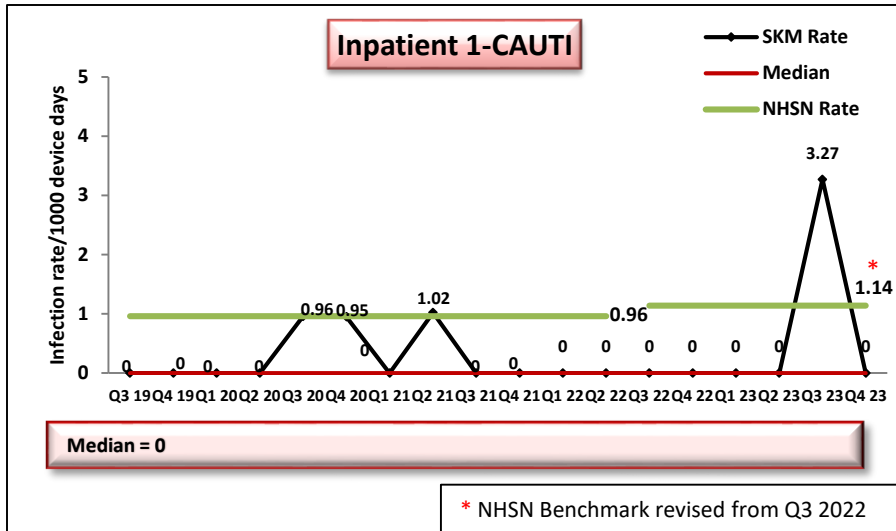
Blood Transfusion Reactions



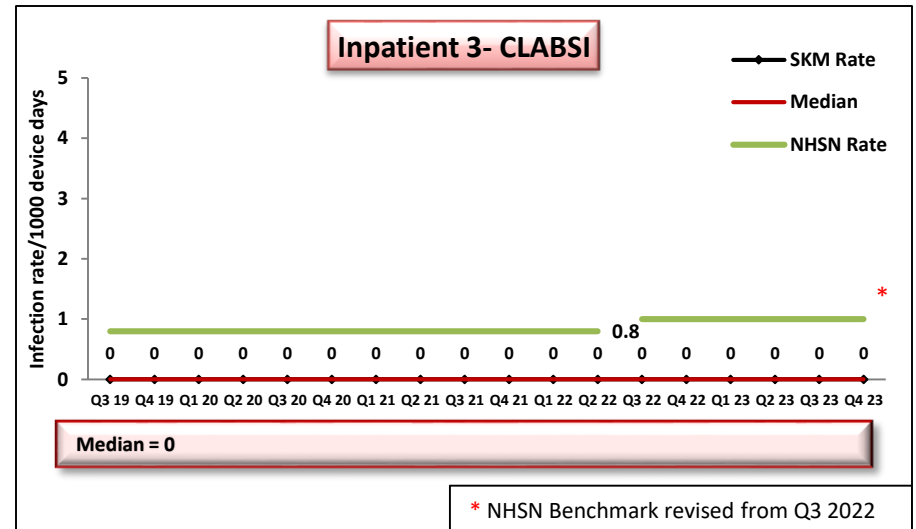
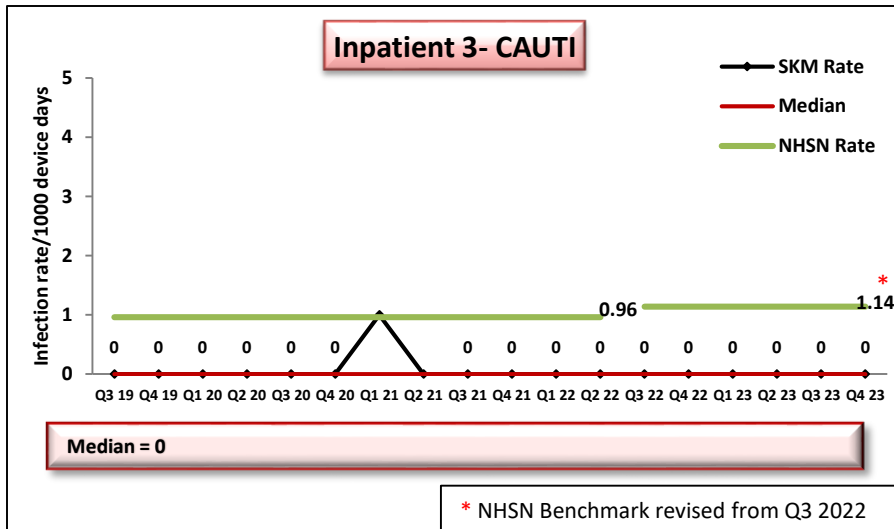
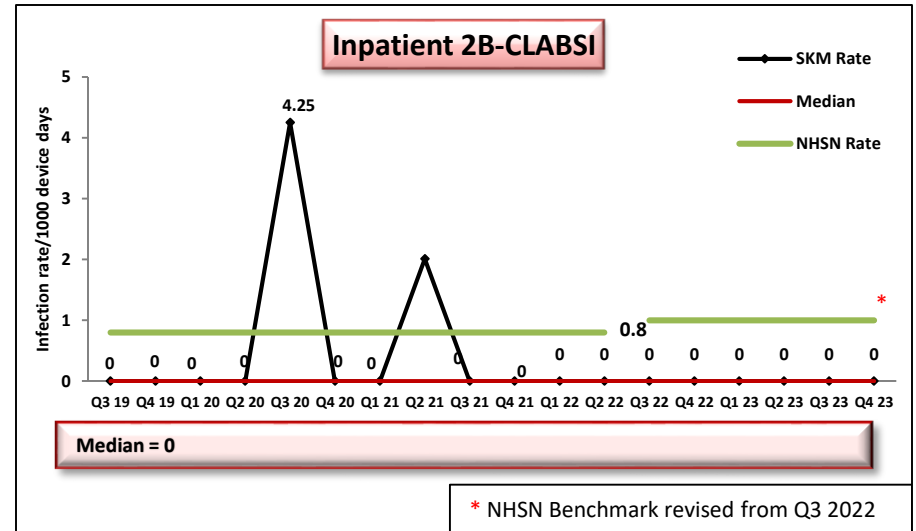
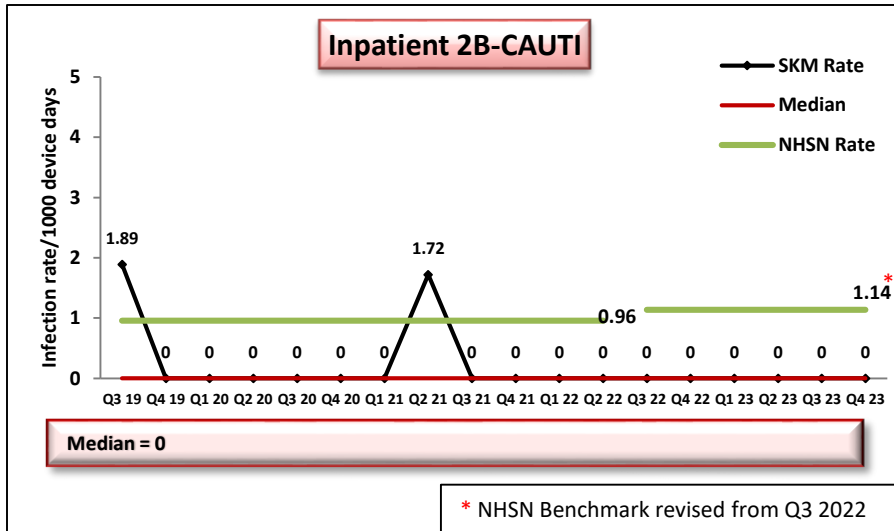
Infection Control Statistics-Intensive Care Unit



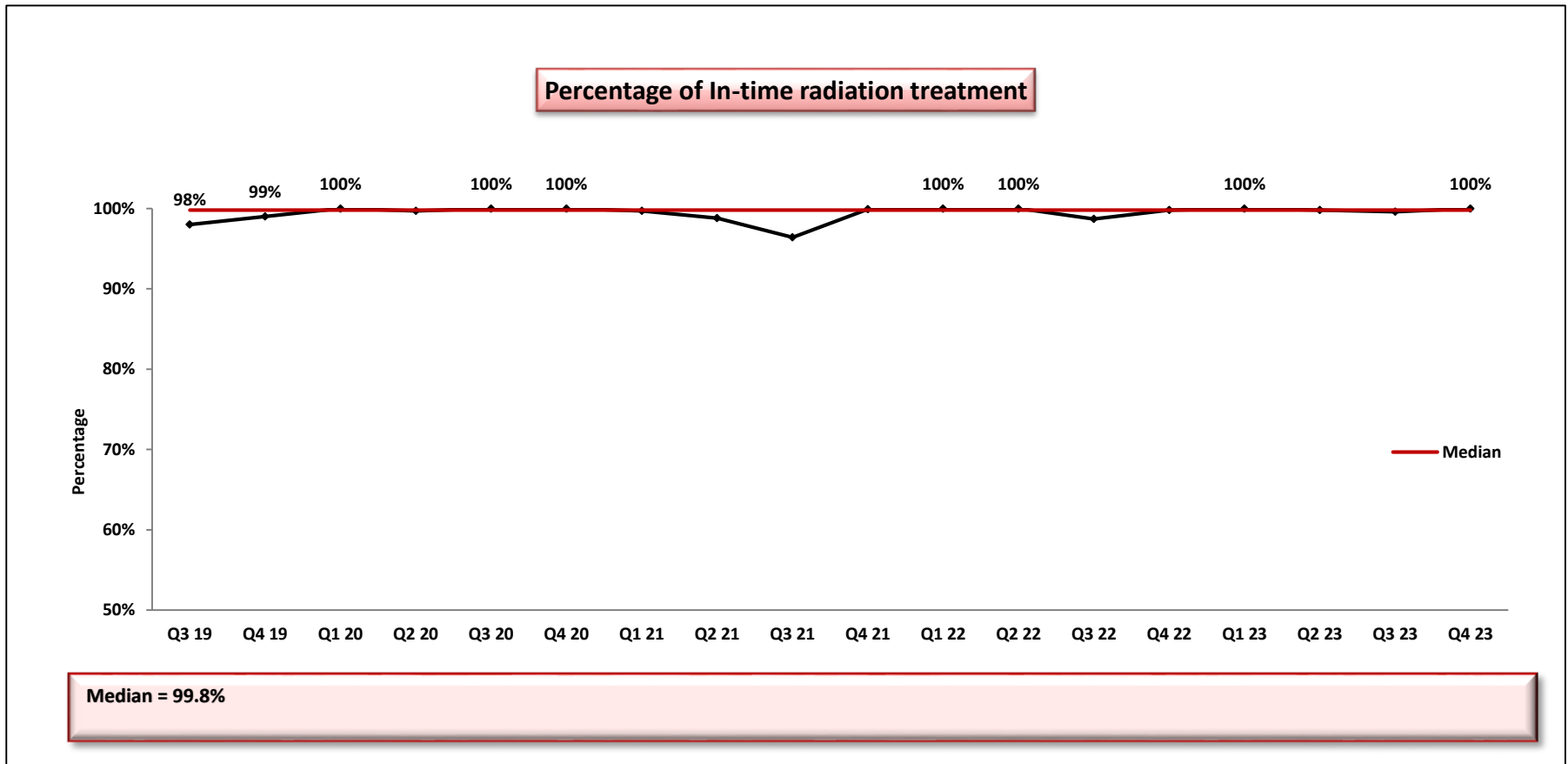
Infection Control Statistics-Inpatient



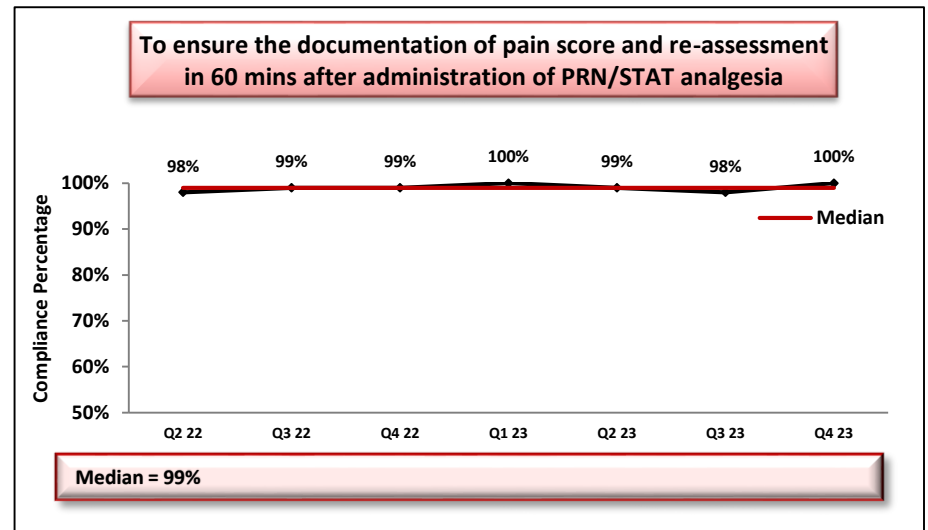
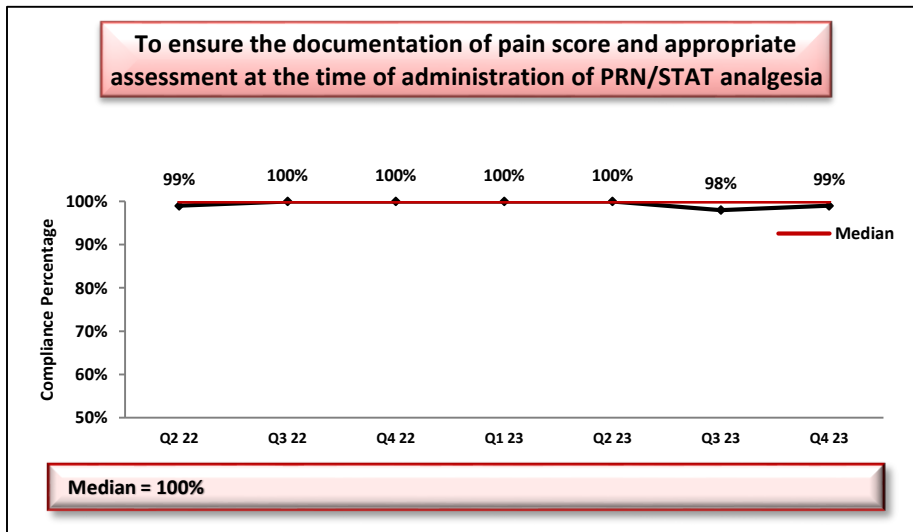
Infection Control Statistics-Inpatient



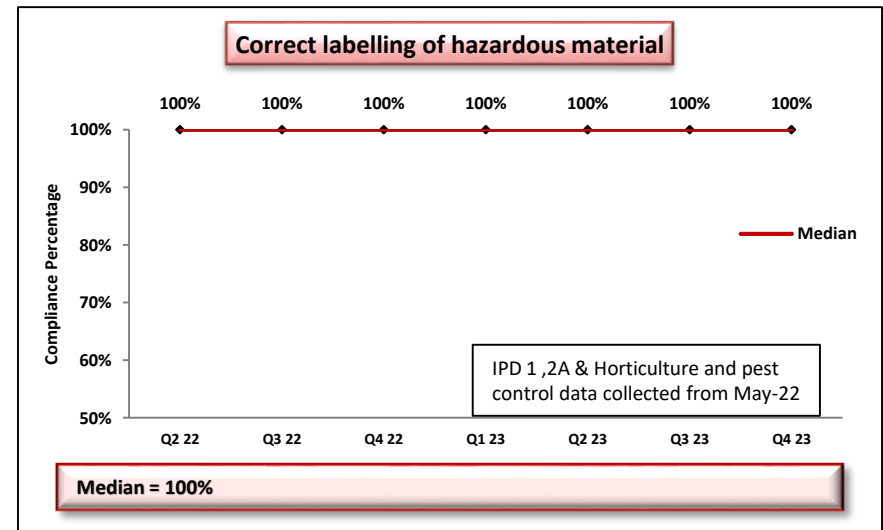
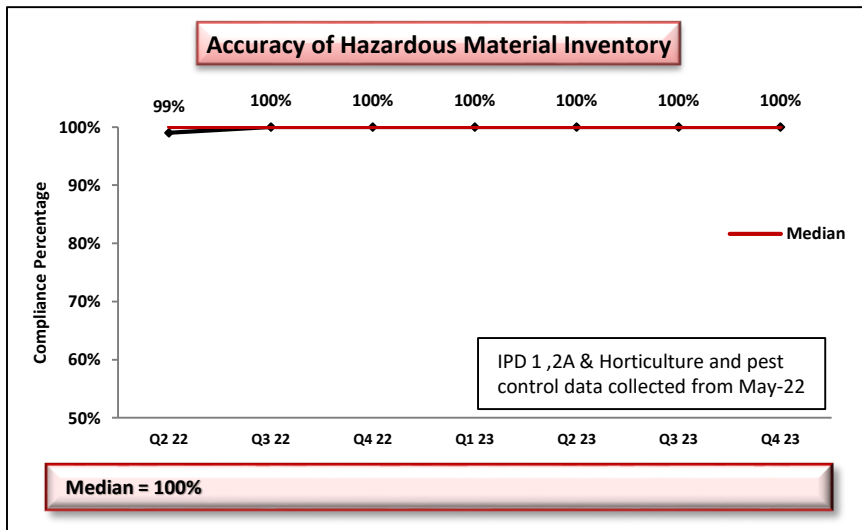
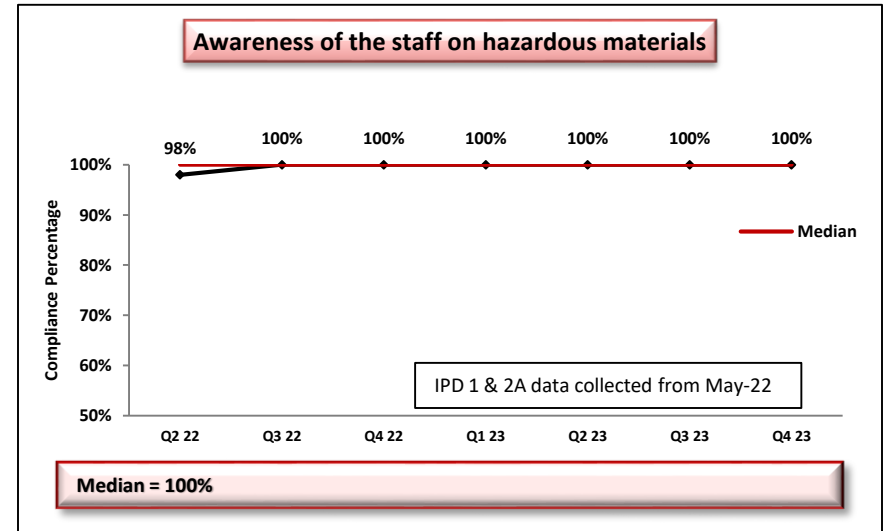
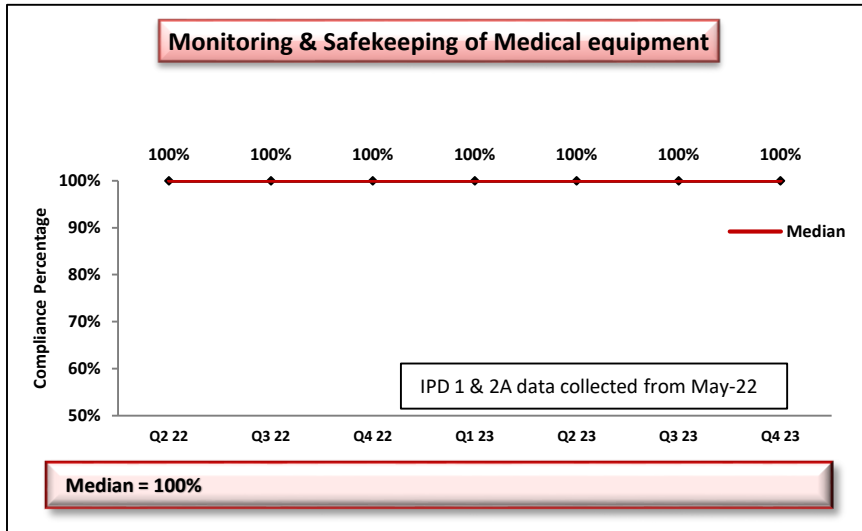
Radiation Oncology Activity



Hospital-wide Indicators



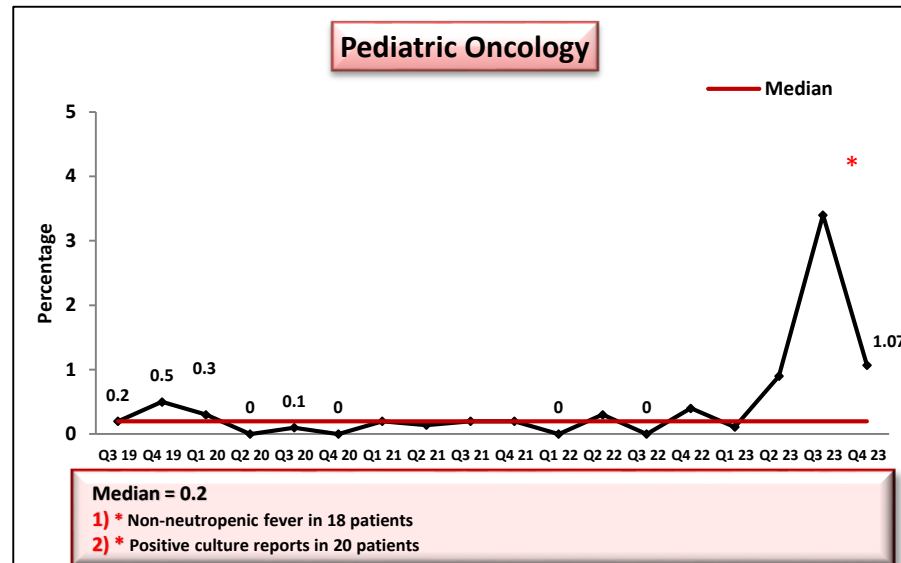
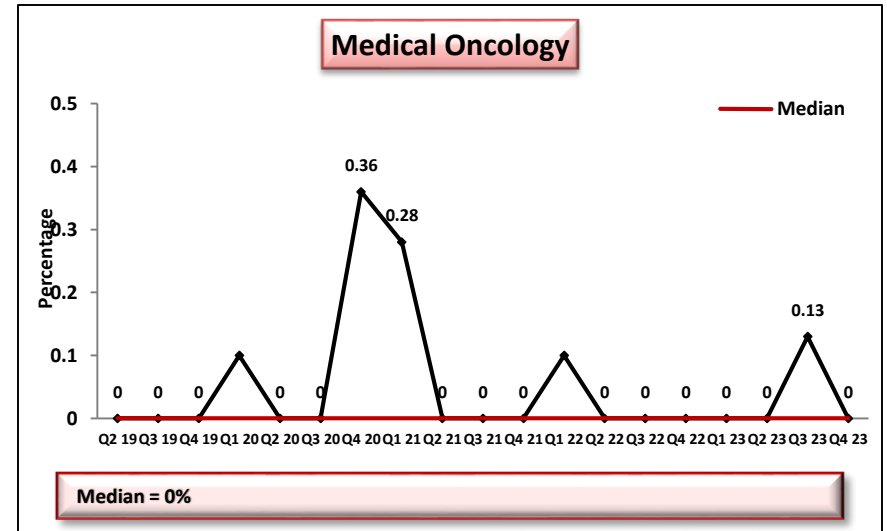
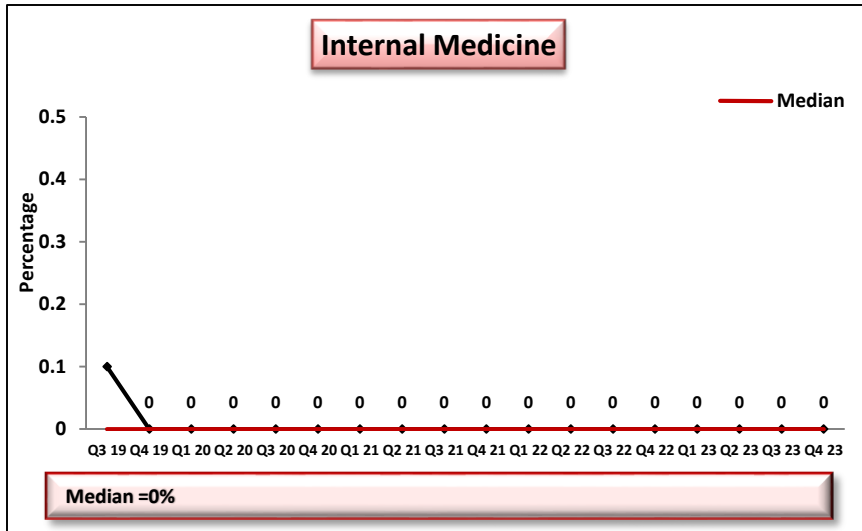
Hospital-wide Indicators



Clinical Performance Indicators

Re-admission within 7 days of discharge

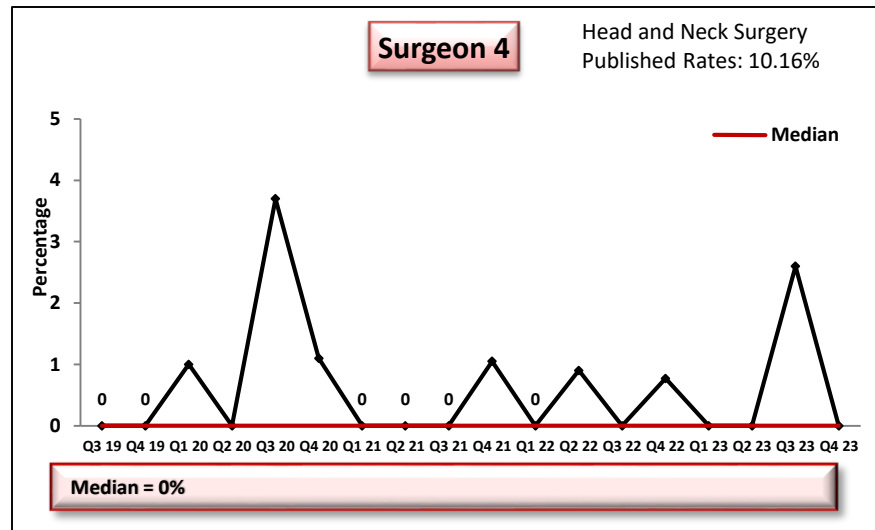
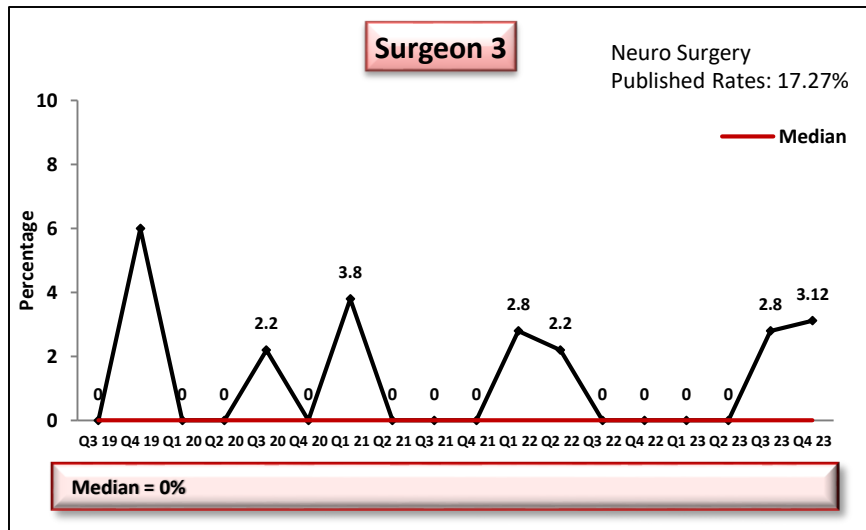
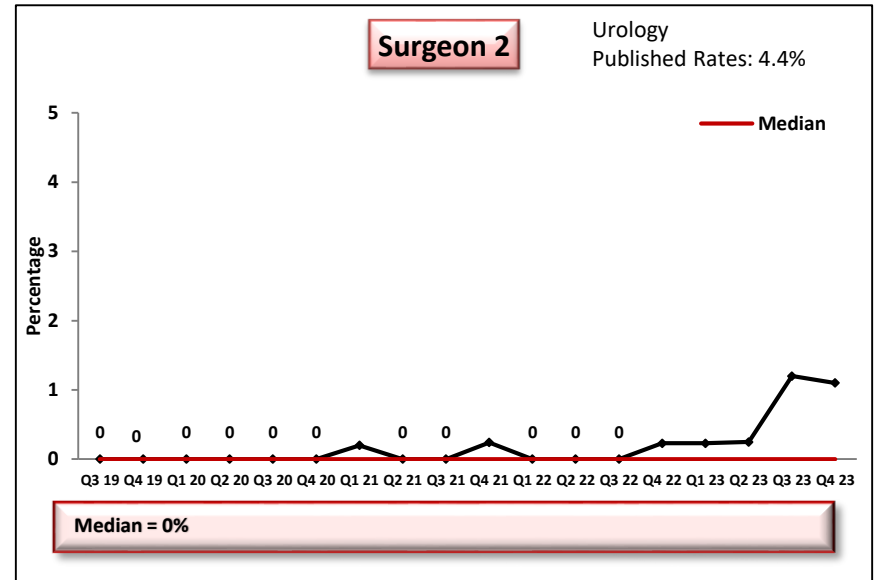
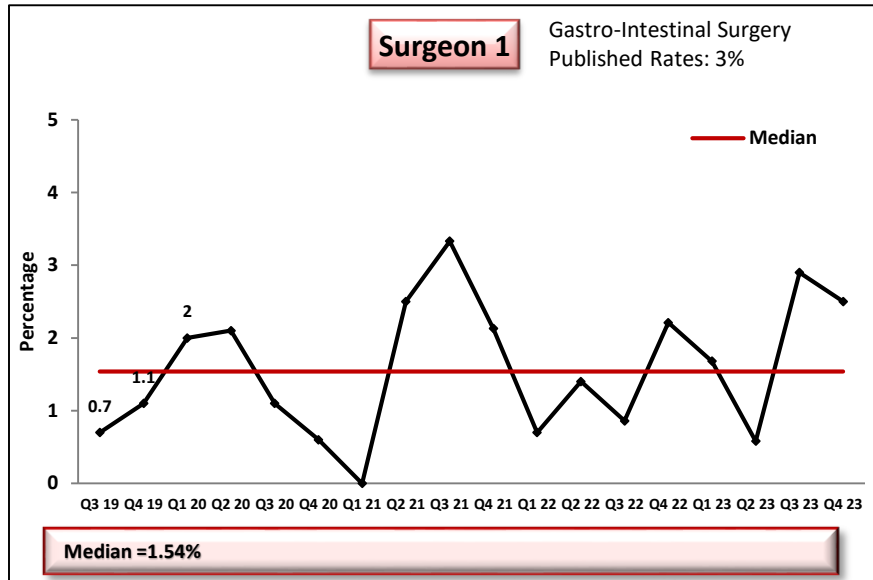
Specialty wise



Clinical Performance Indicators

Re-admission within 30 days of discharge

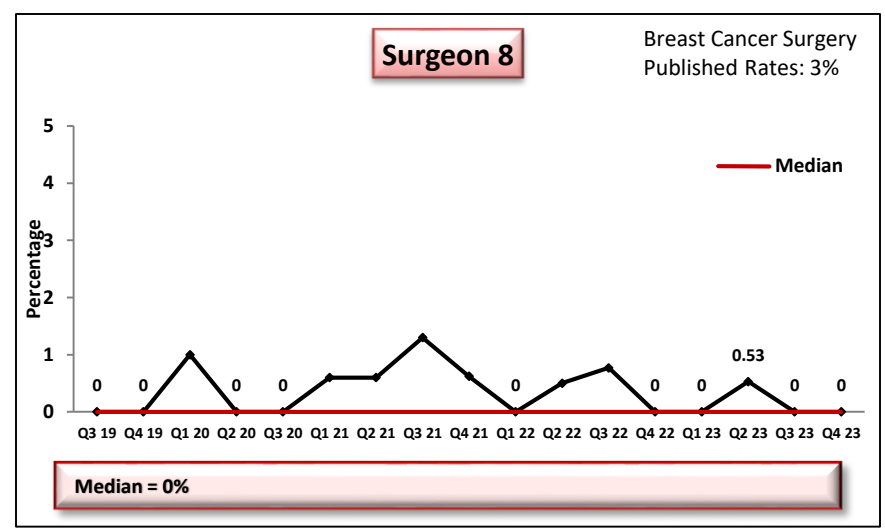
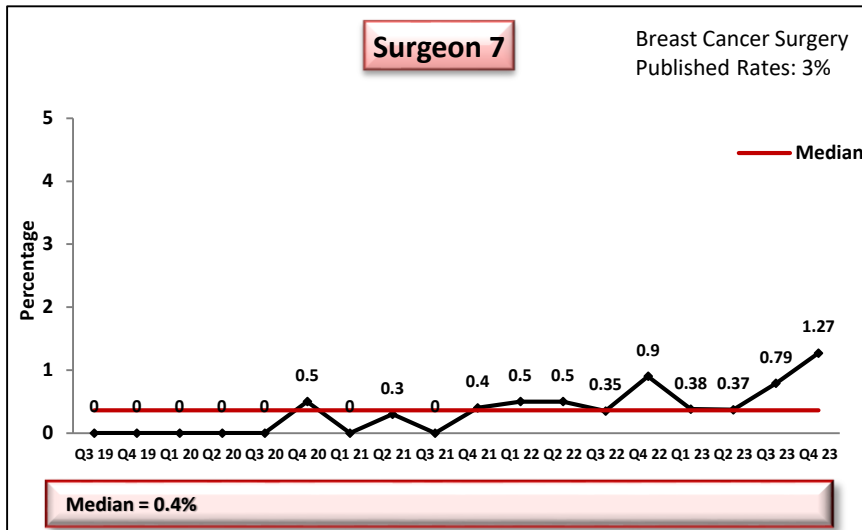
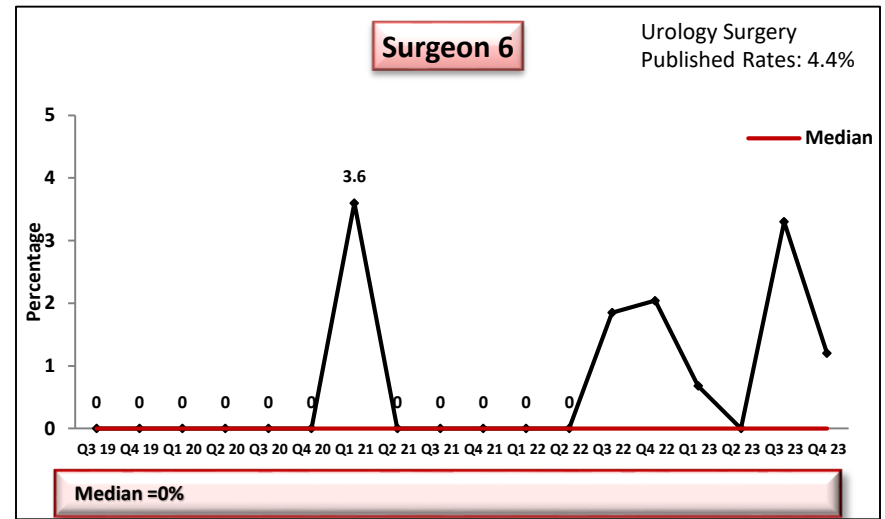
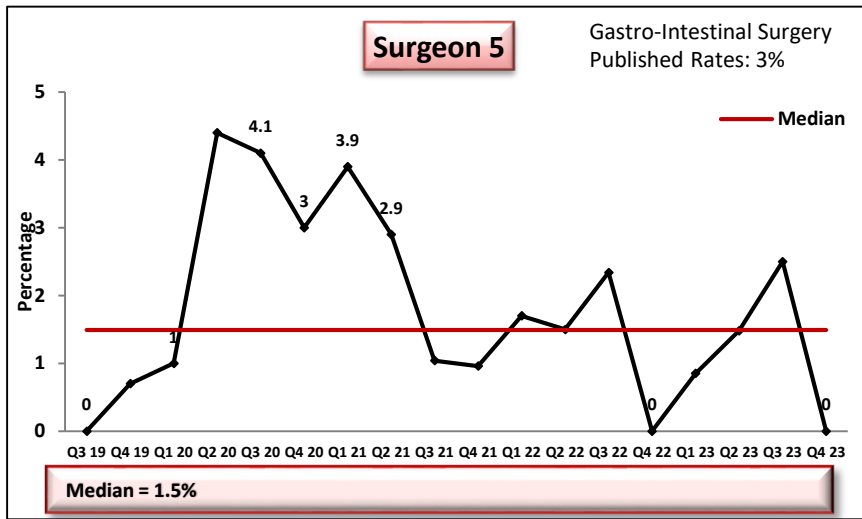
Surgical Oncology



Clinical Performance Indicators

Re-admission within 30 days of discharge

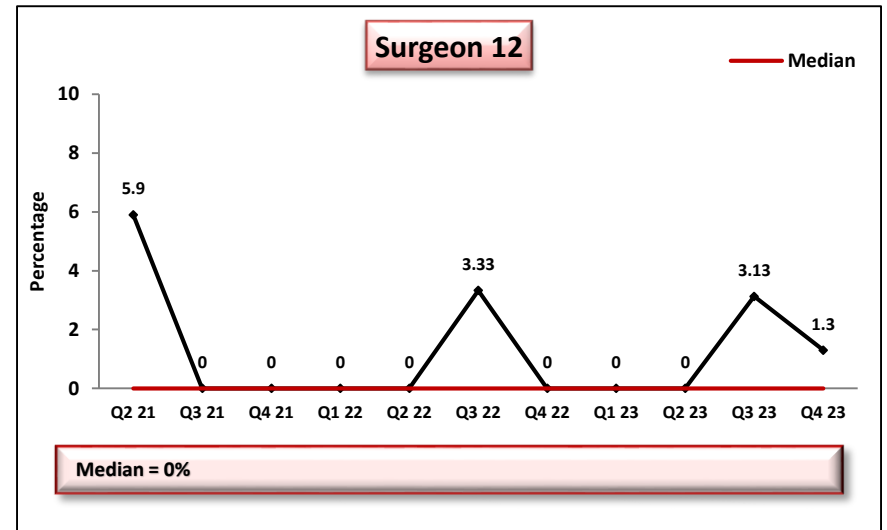
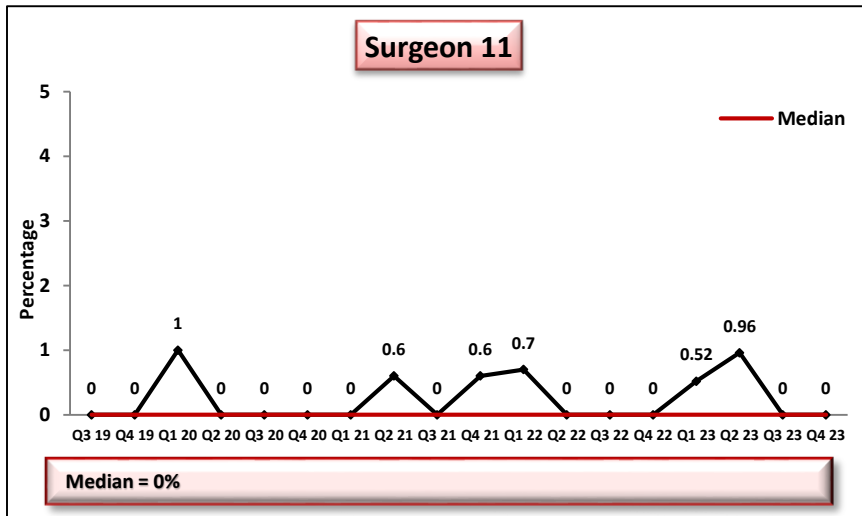
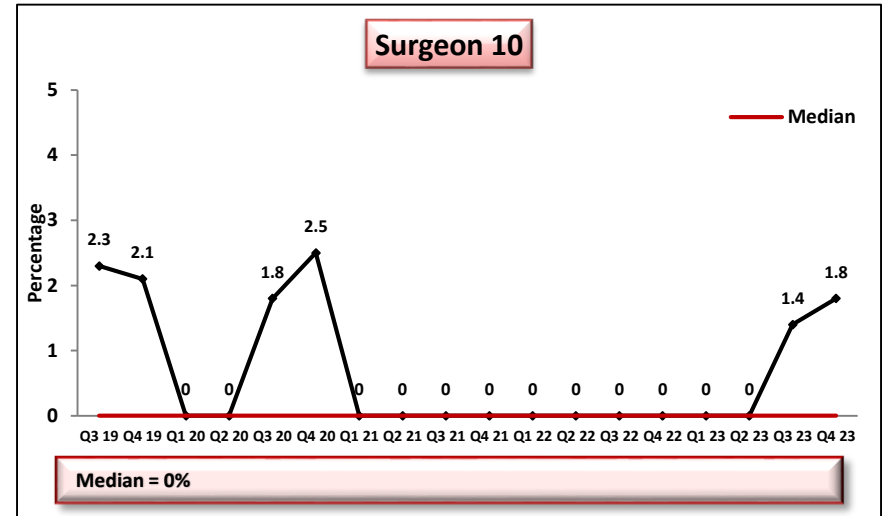
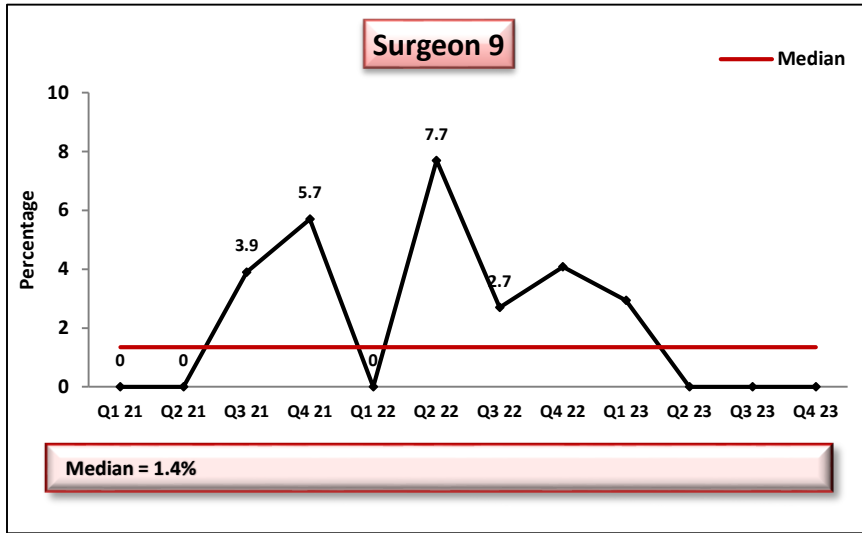
Surgical Oncology



Clinical Performance Indicators

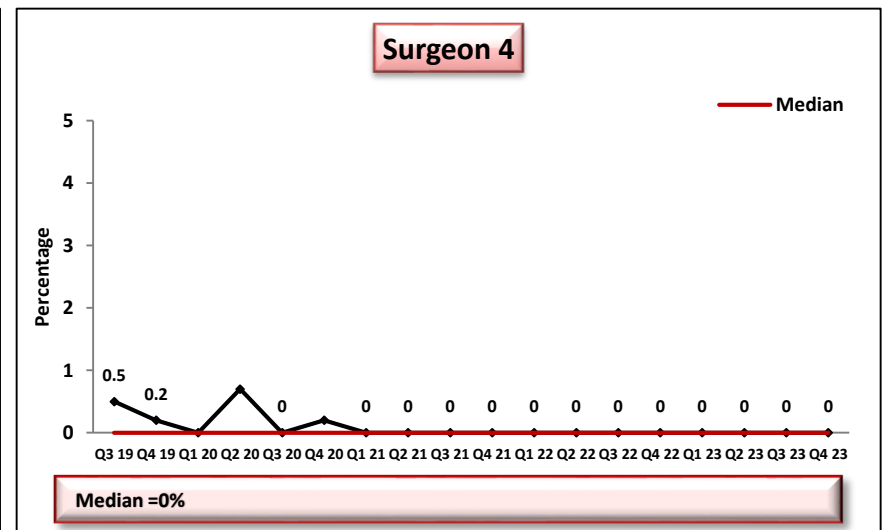
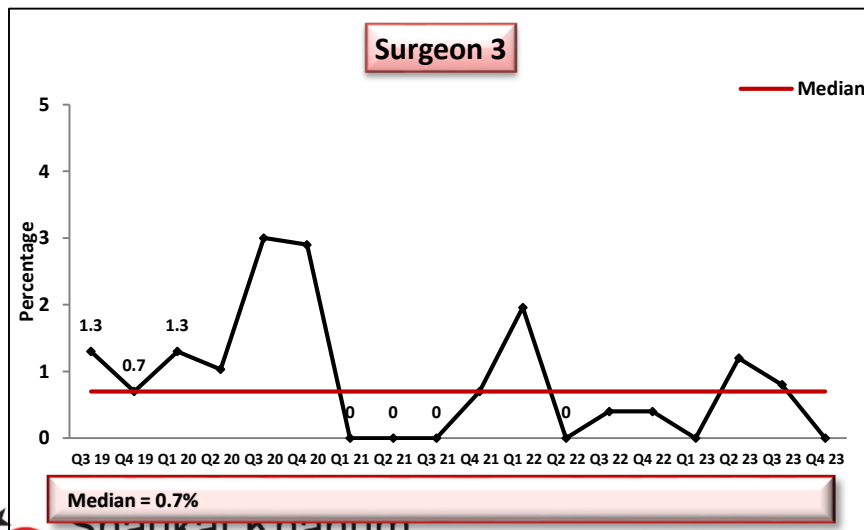
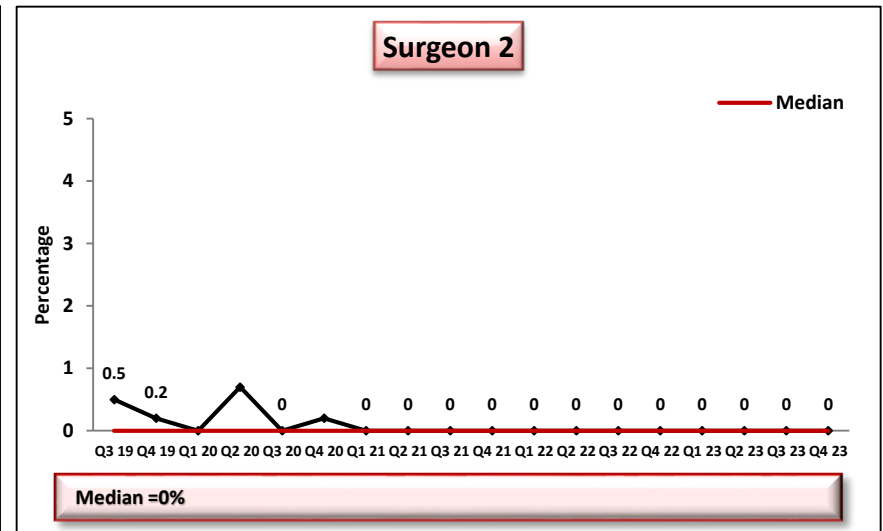
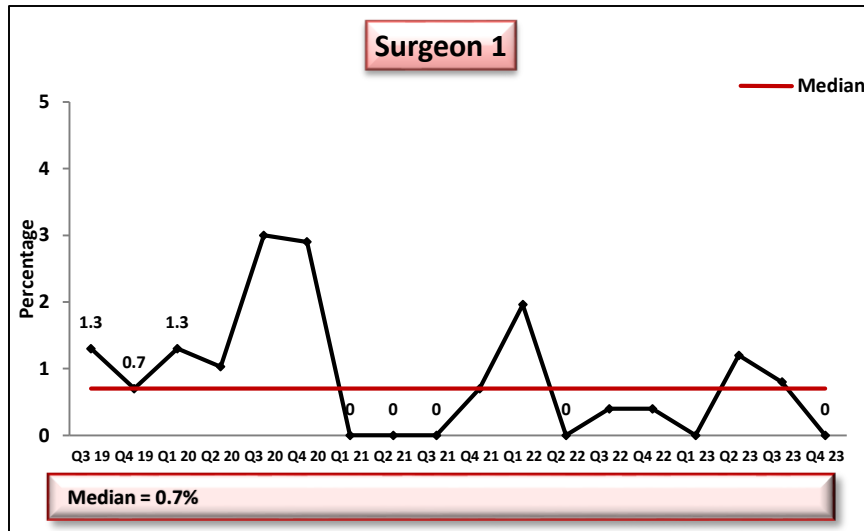
Re-admission within 30 days of discharge

Surgical Oncology



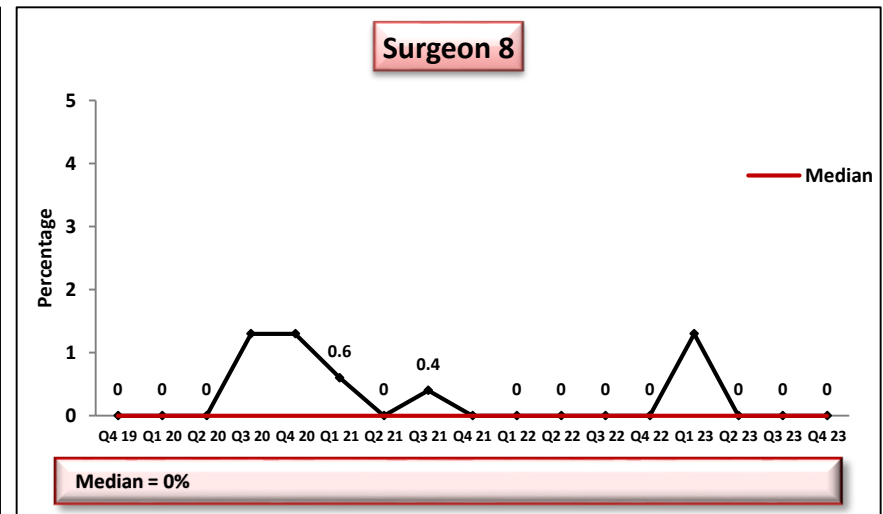
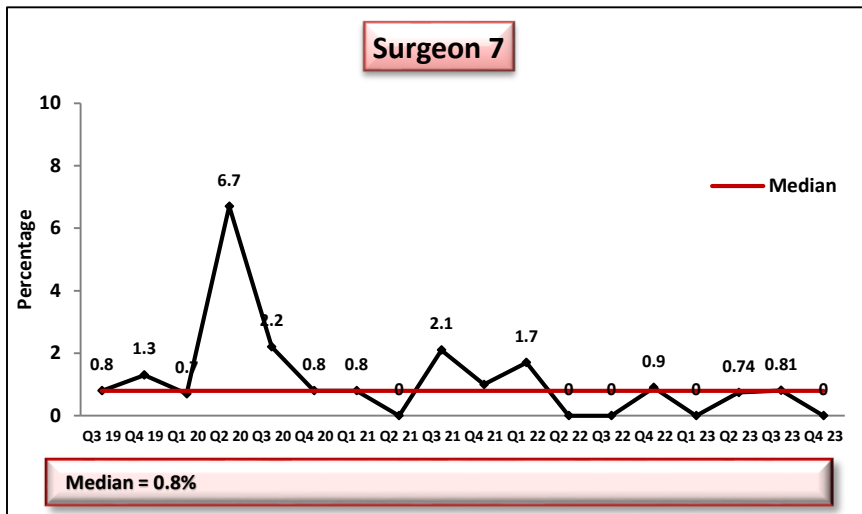
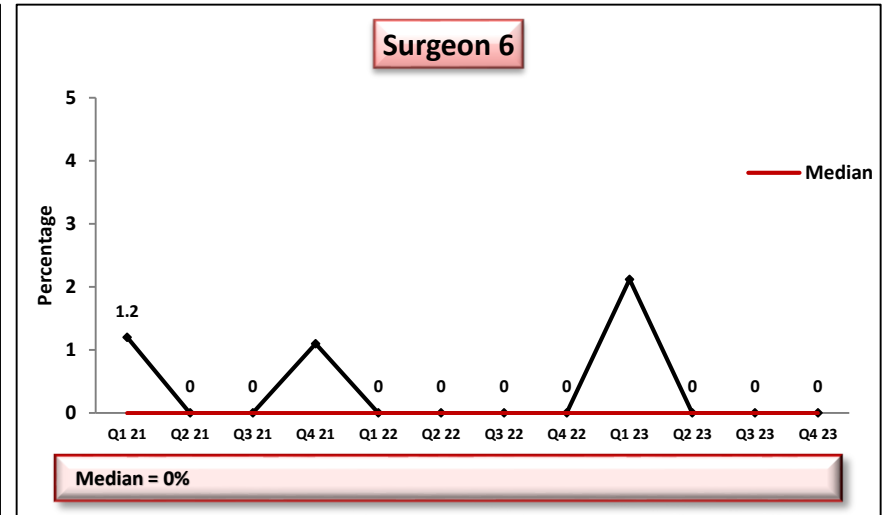
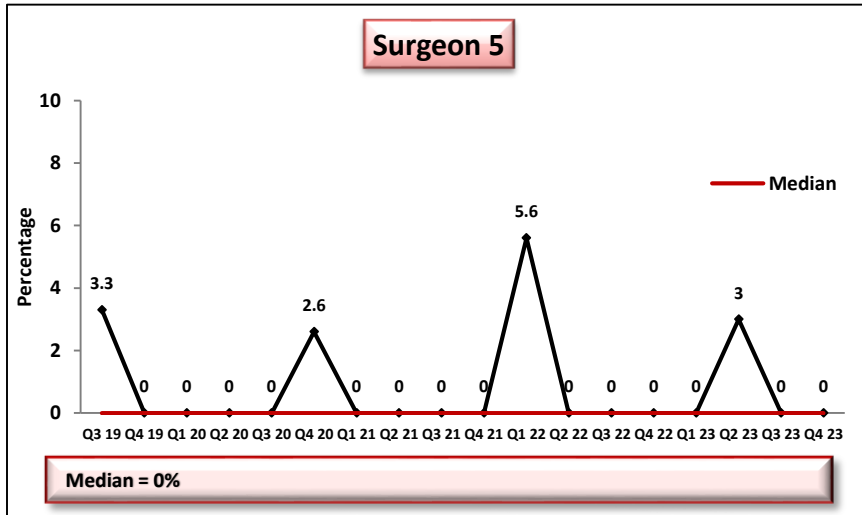
Clinical Performance Indicators

Multiple Surgical Procedures in One admission



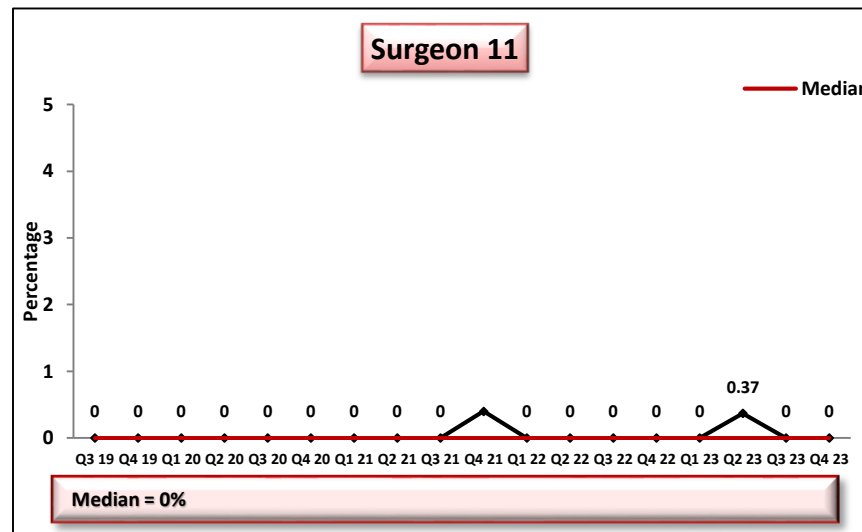
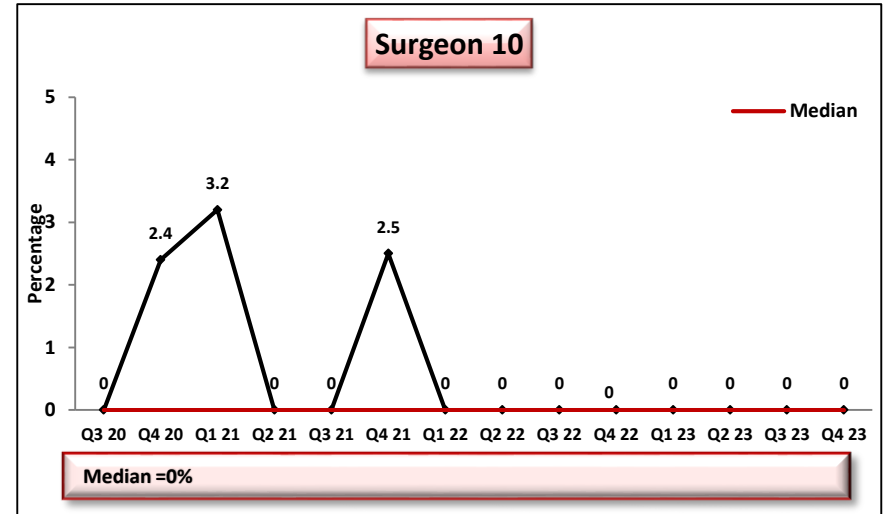
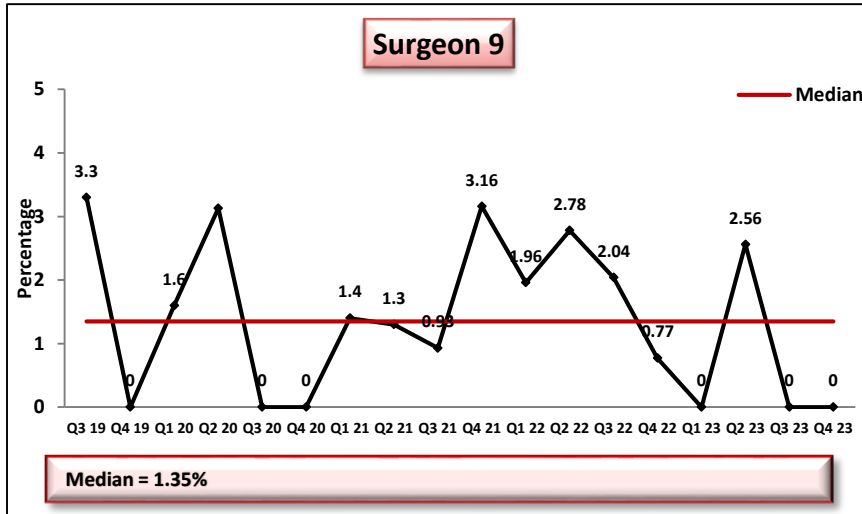
Clinical Performance Indicators

Multiple Surgical Procedures in One admission



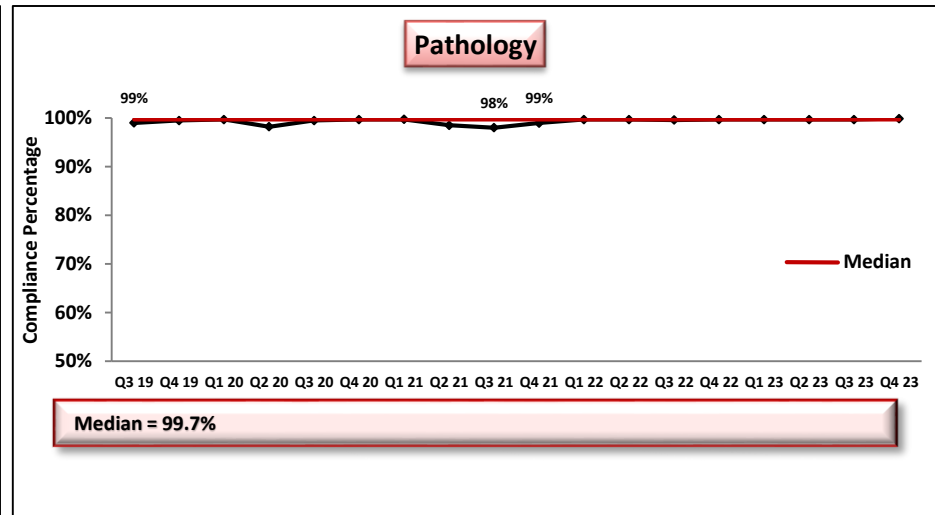
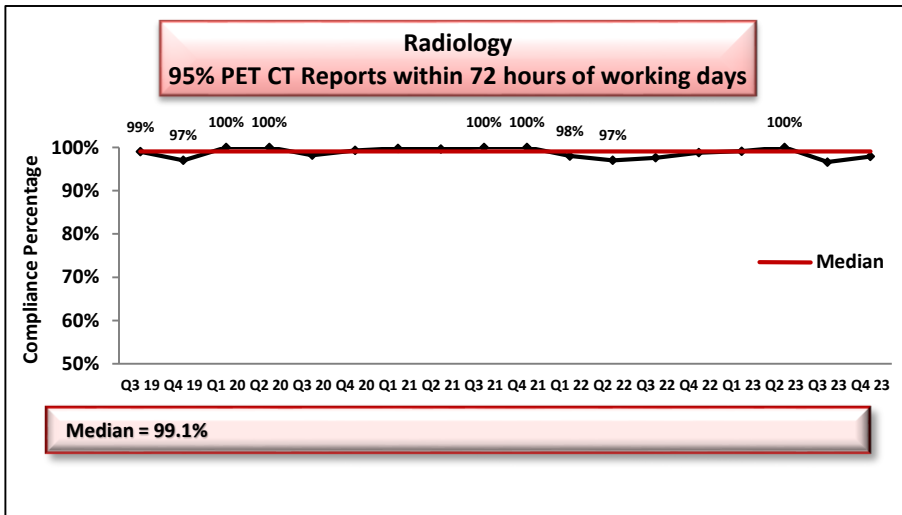
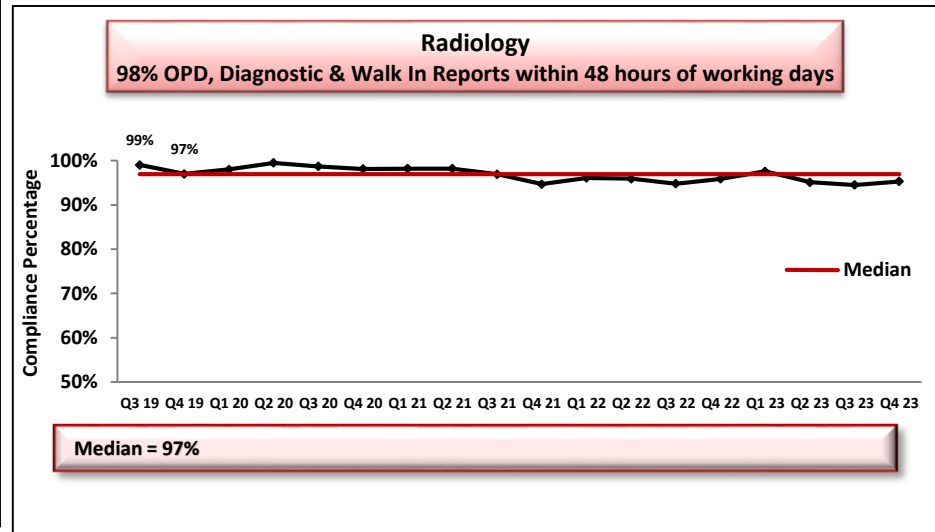
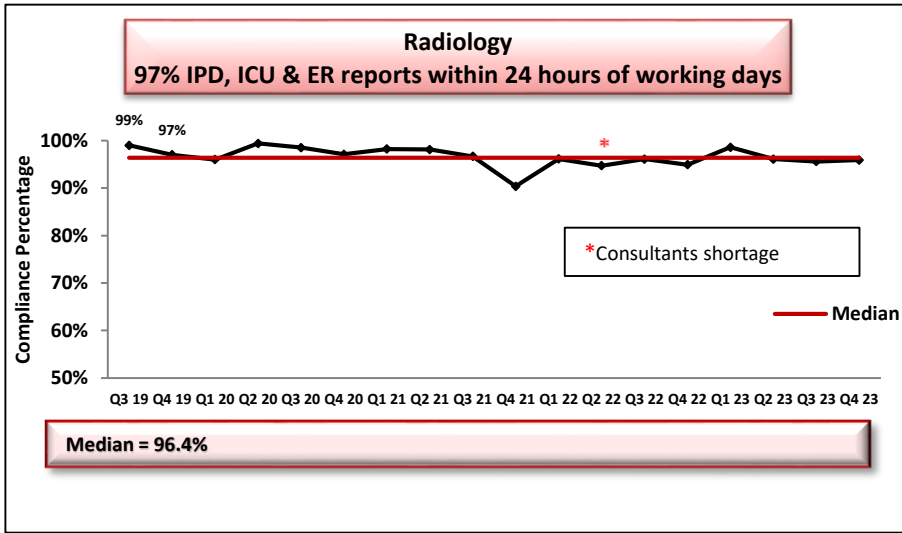
Clinical Performance Indicators

Multiple Surgical Procedures in One admission

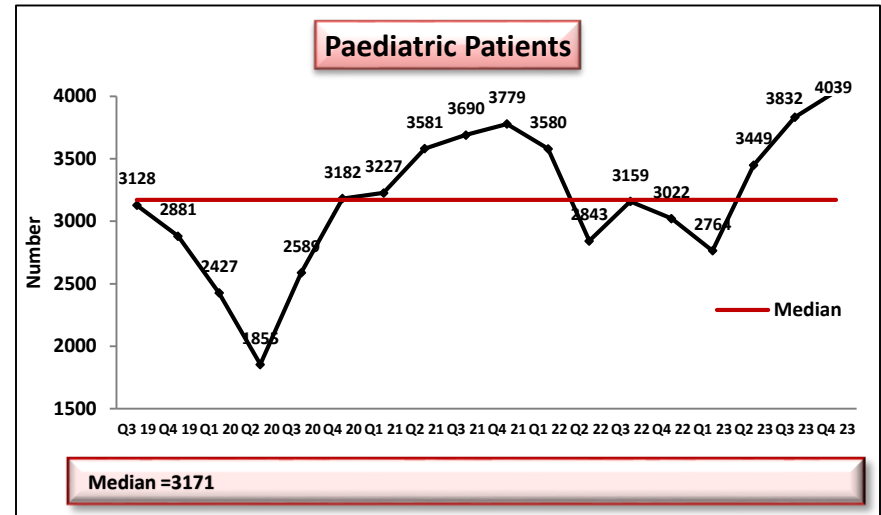
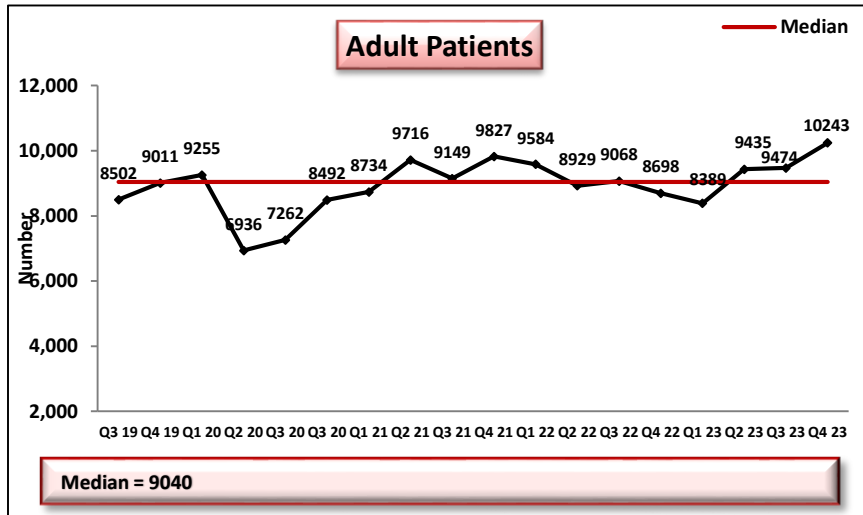


Clinical Performance Indicators

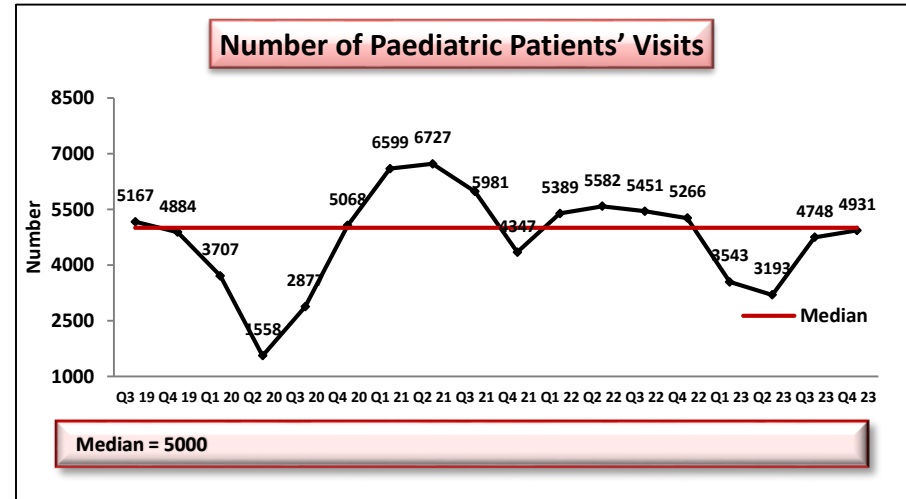
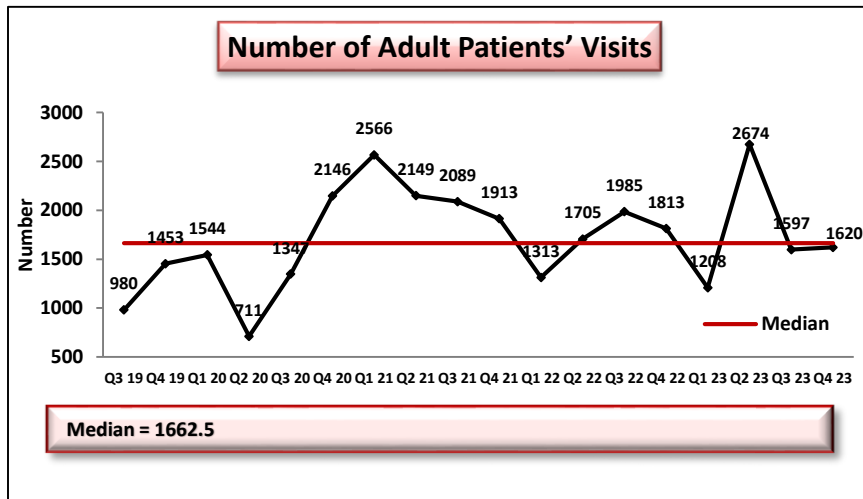
Compliance with defined Turnaround Time for Reporting



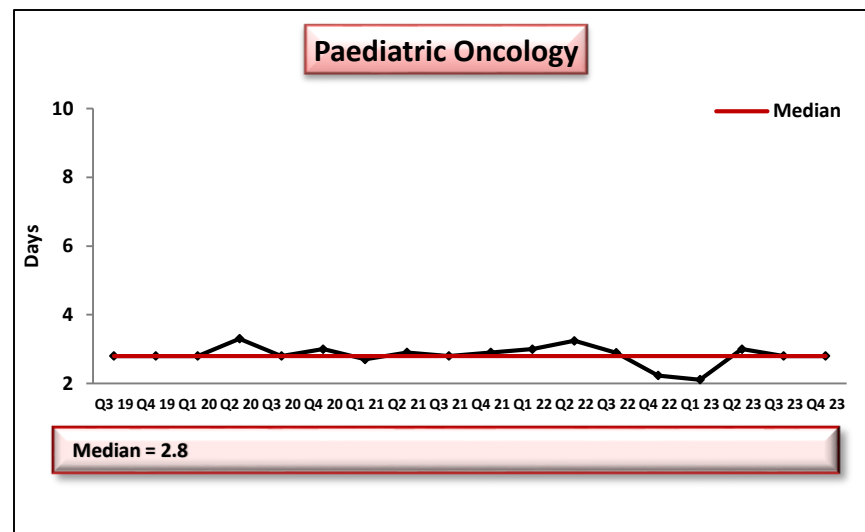
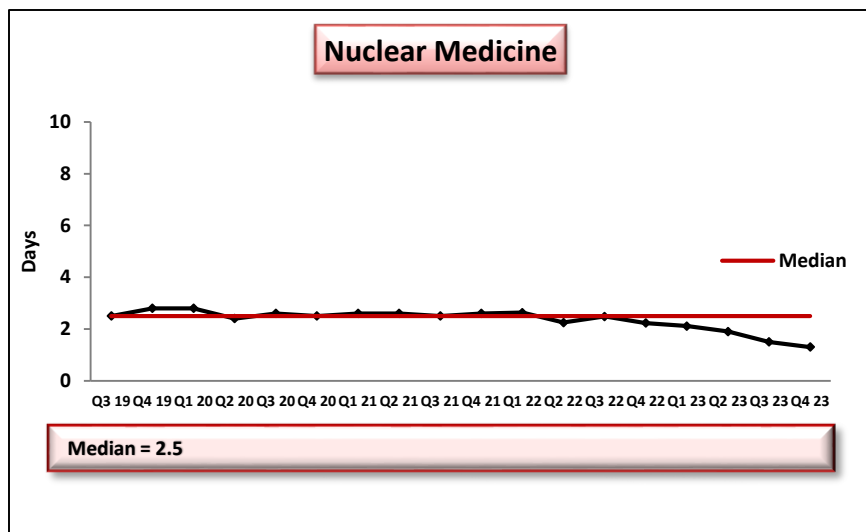
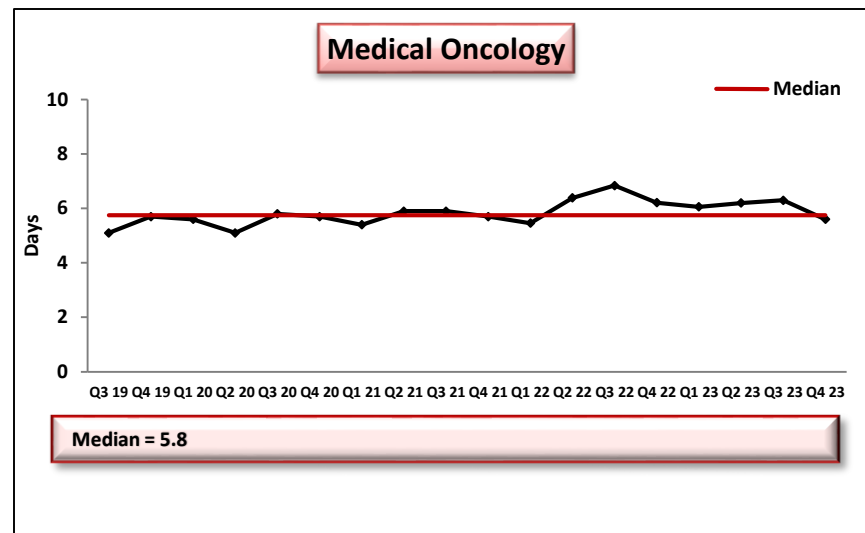
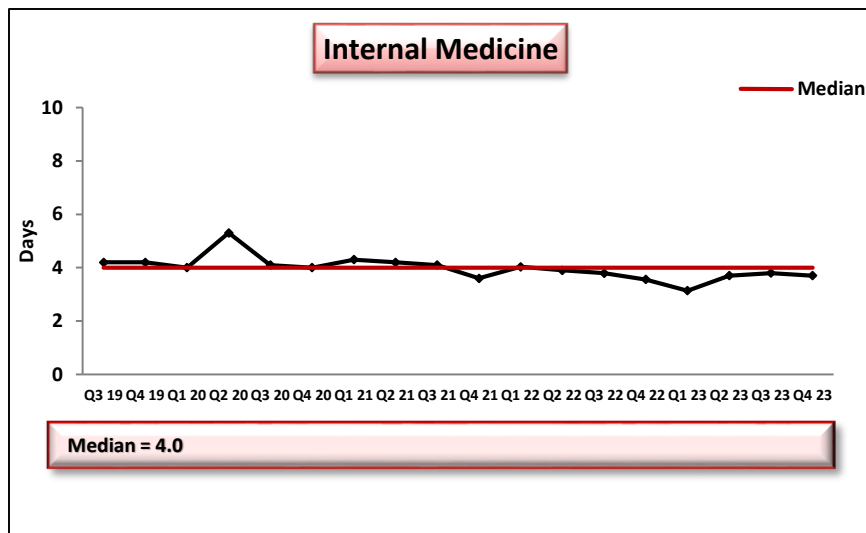
Chemotherapy Activity Break-up



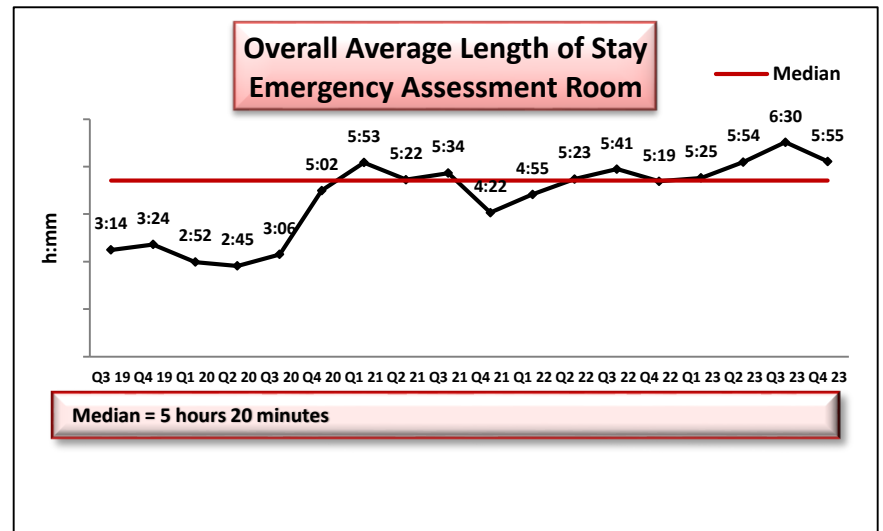
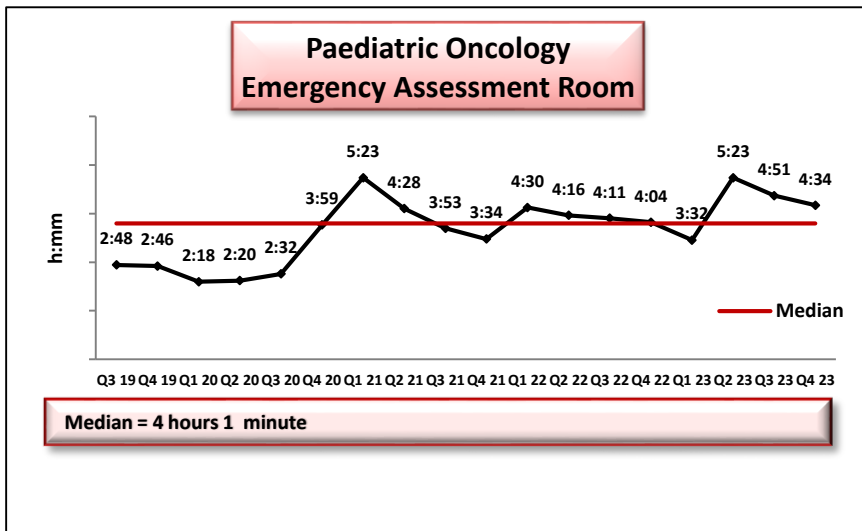
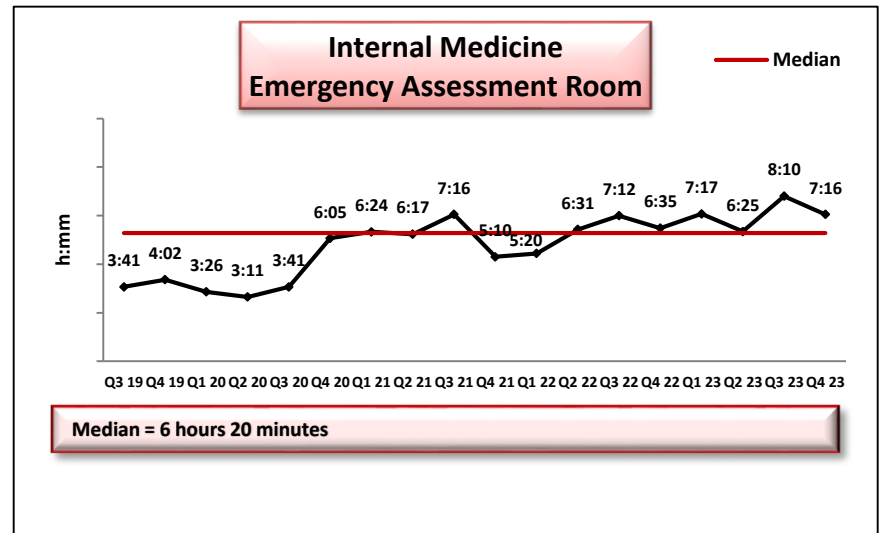
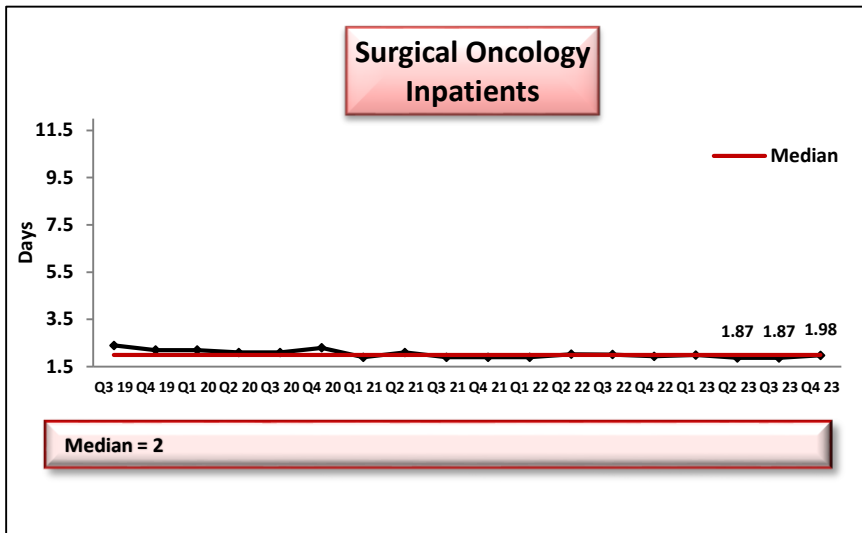
Outpatient Parenteral Antibiotic Therapy



Average Length of Stay-Inpatients

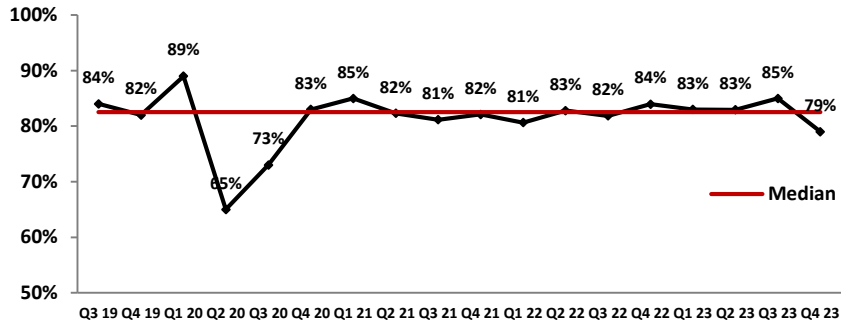


Average Length of Stay (LOS)



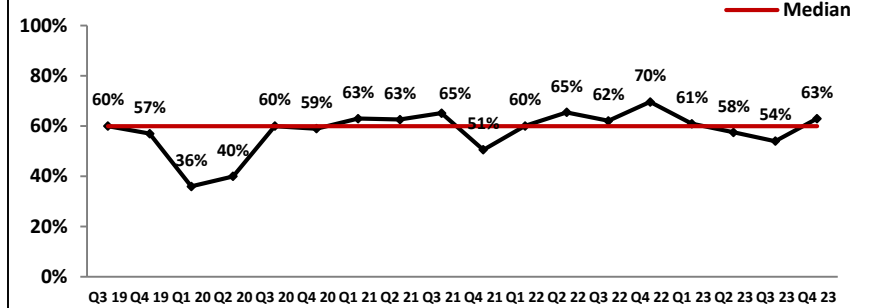
Bed Occupancy Rate

Inpatients



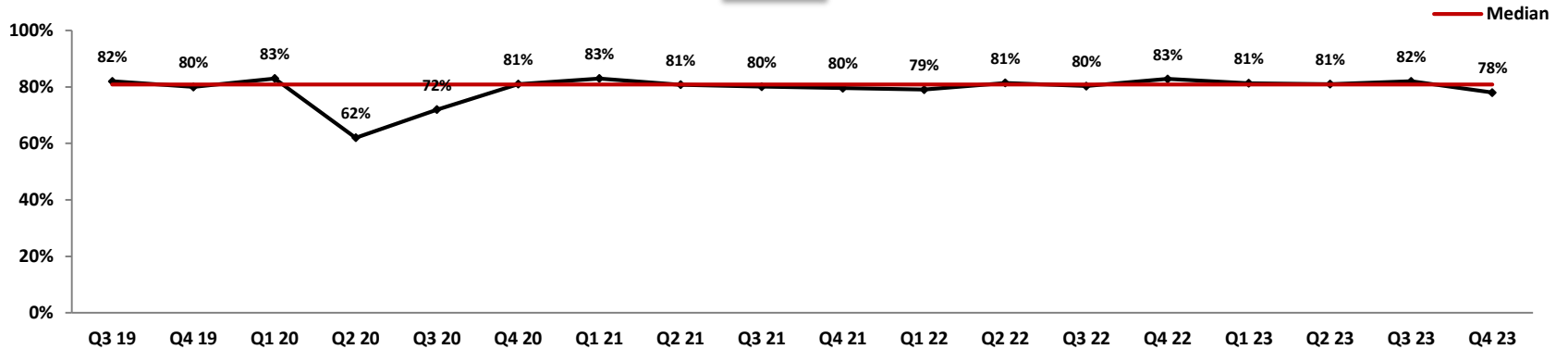
Median = 82.5%

Intensive Care Unit



Median = 60%

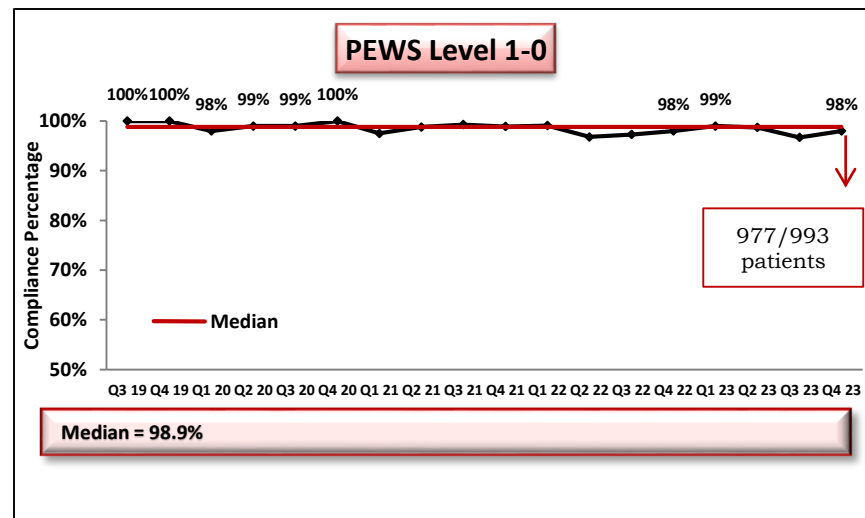
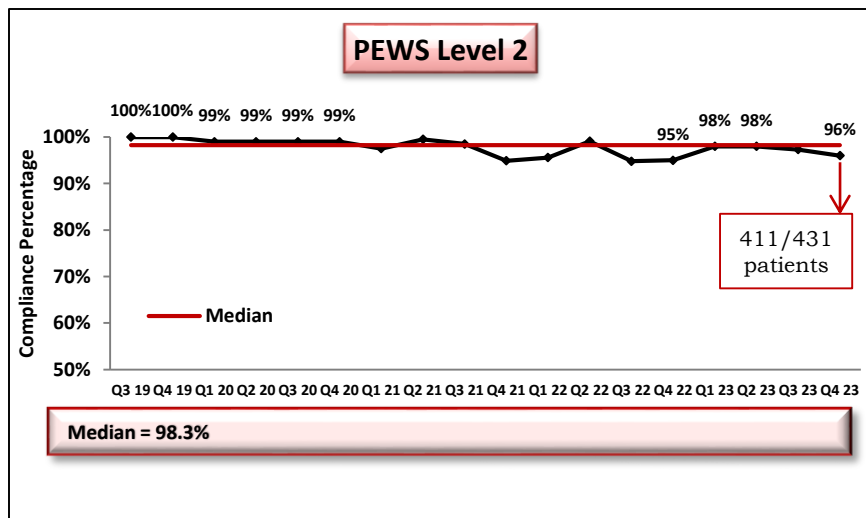
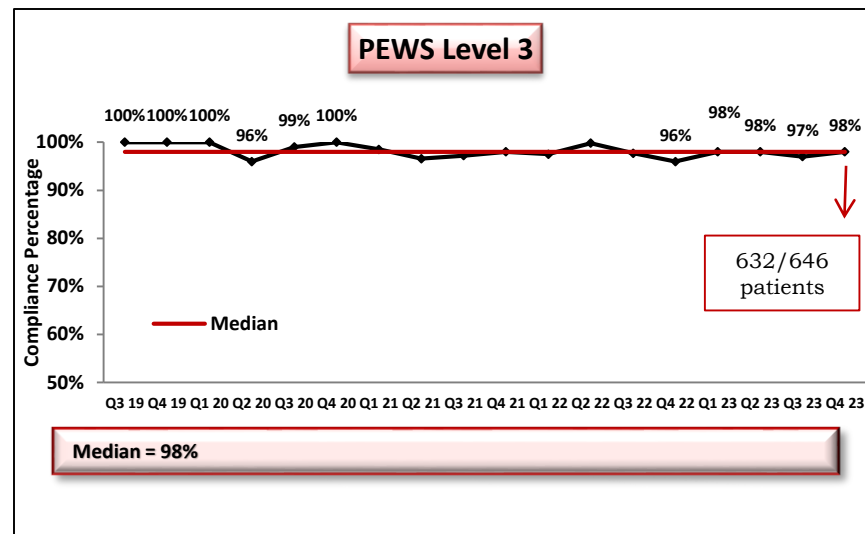
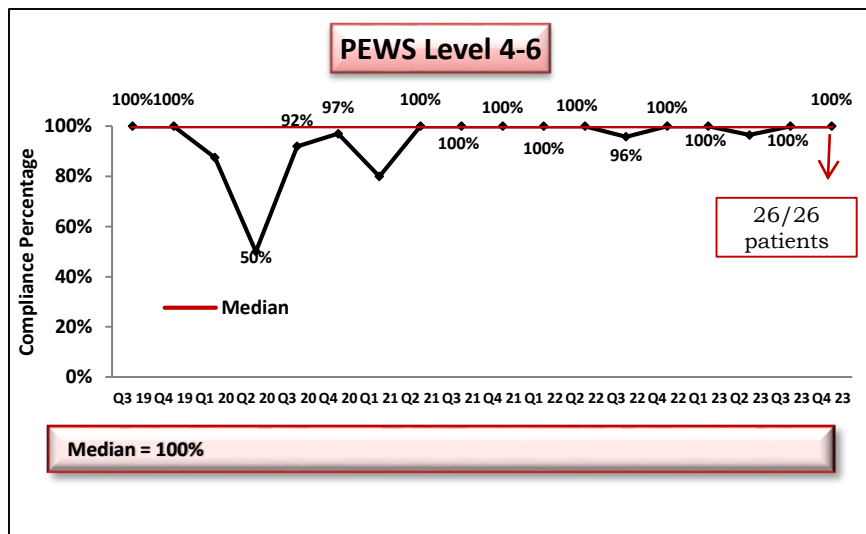
Overall



Median = 80.9%

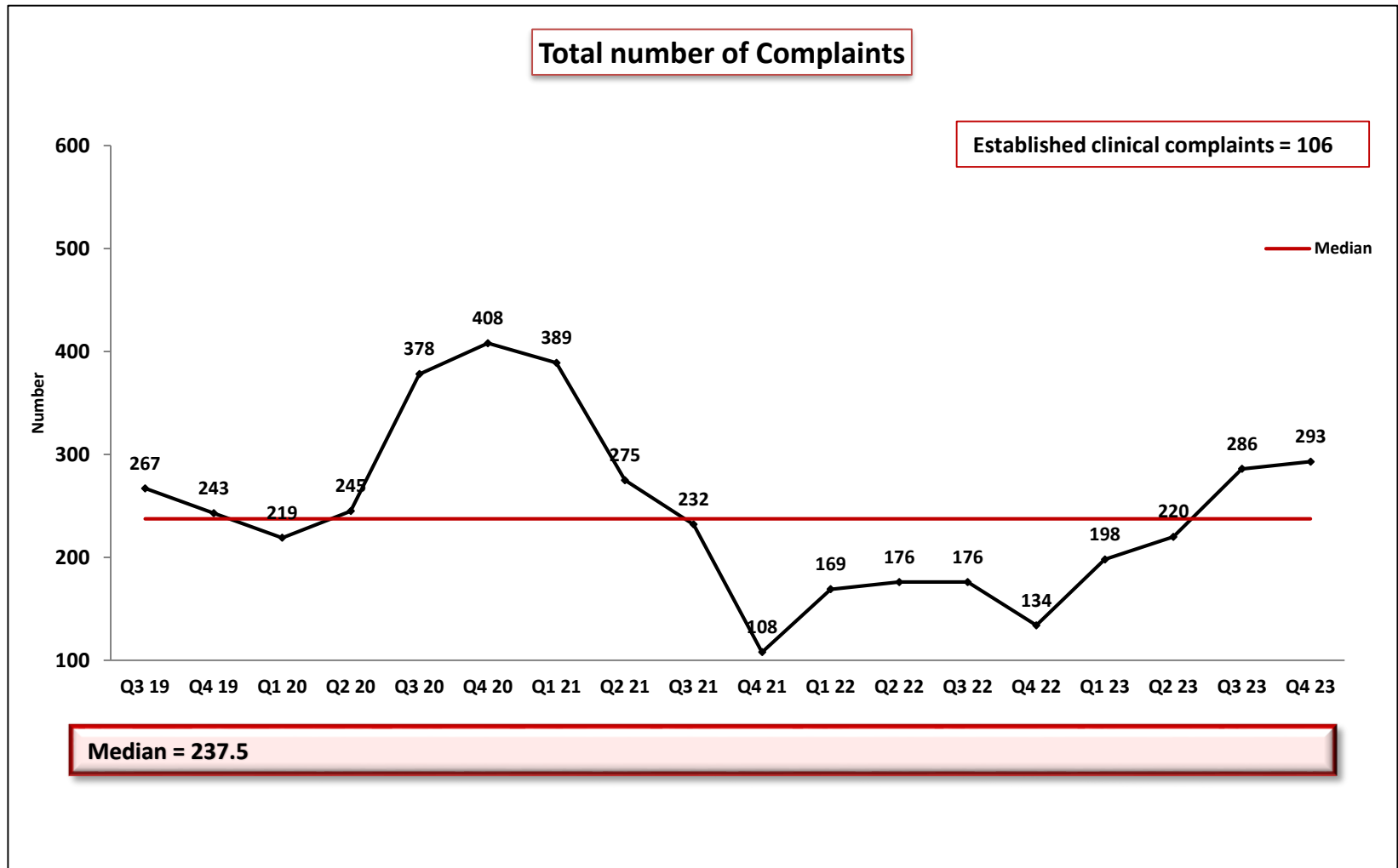
Emergency Assessment Room Statistics

Patients Seen within Defined Waiting Times – Pediatrics

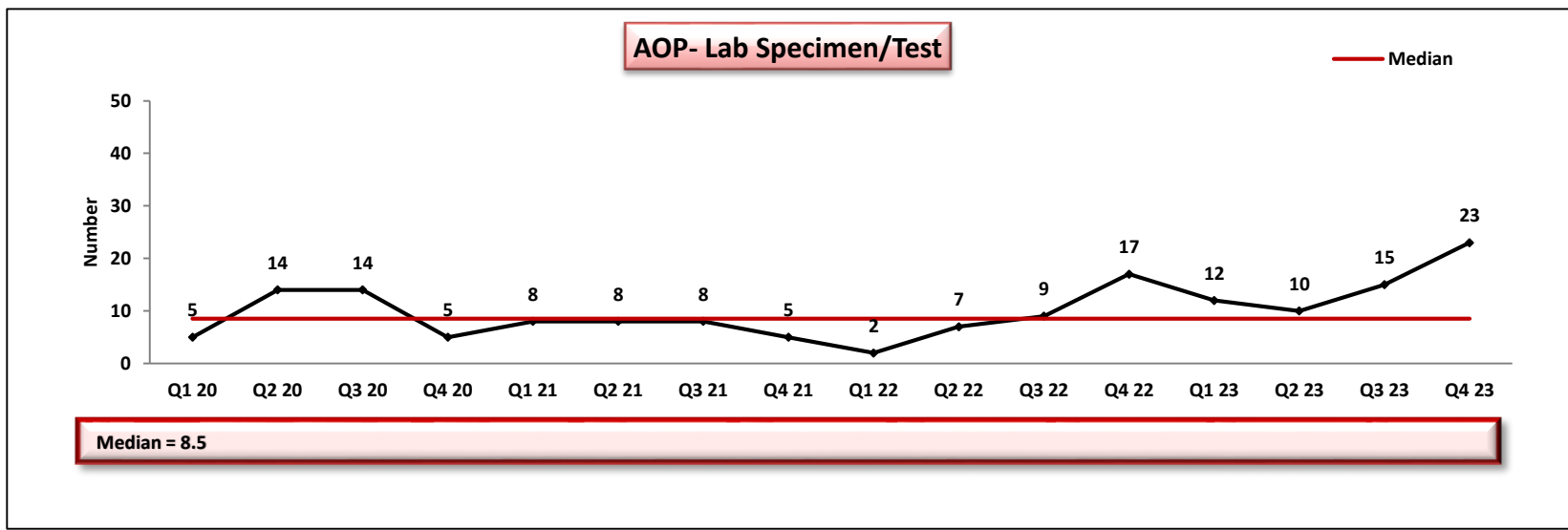
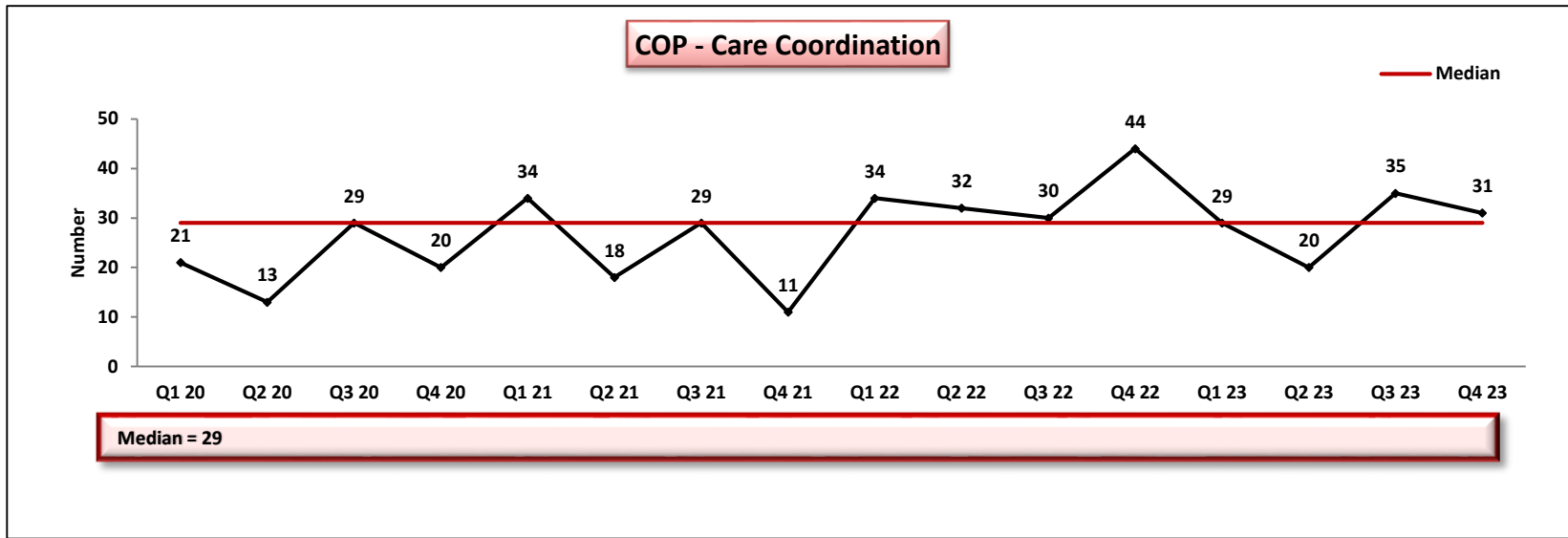


PEWS – Pediatric Early Warning Scoring System

Complaints–Clinical Departments

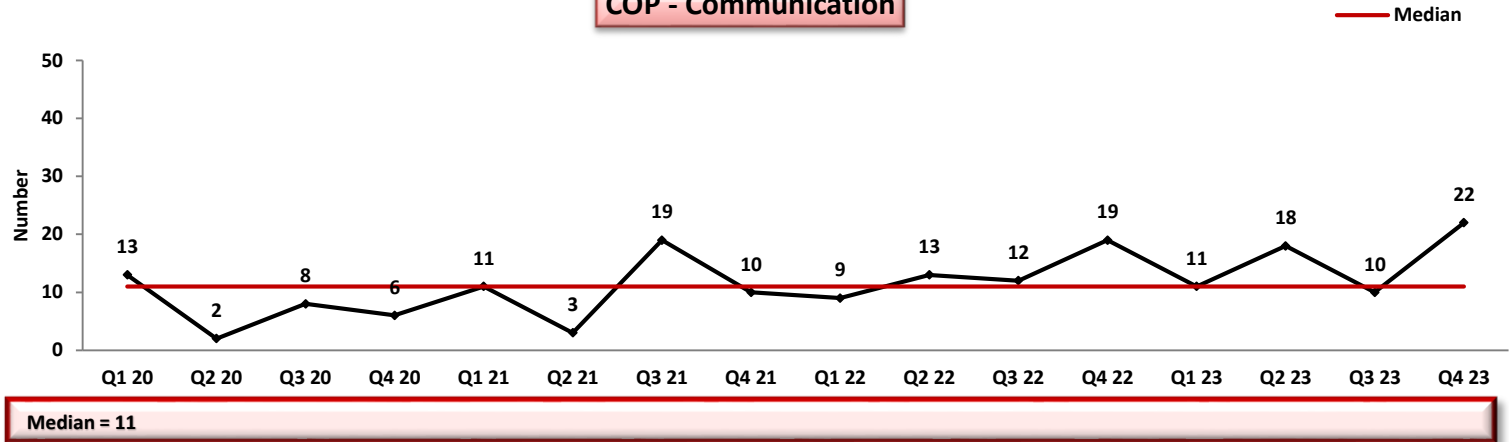


Established Clinical Complaints by Category Top 5

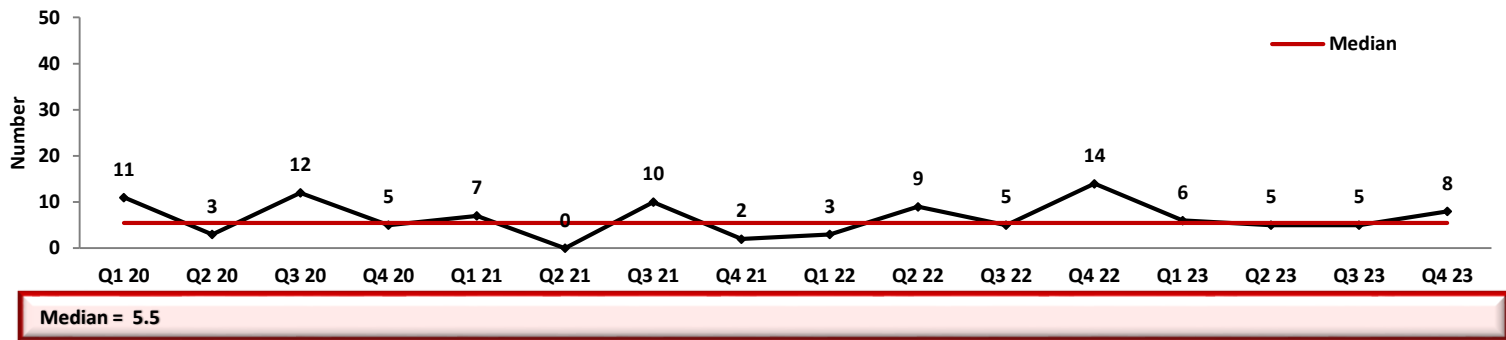


Established Clinical Complaints by Category Top 5

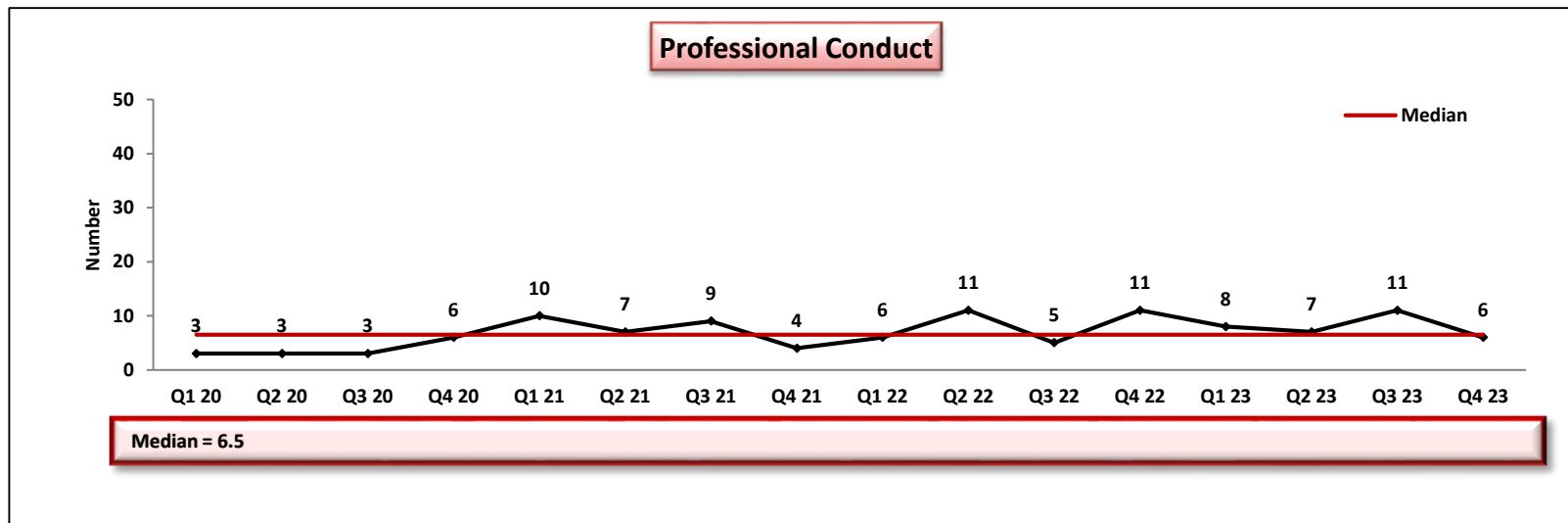
COP - Communication



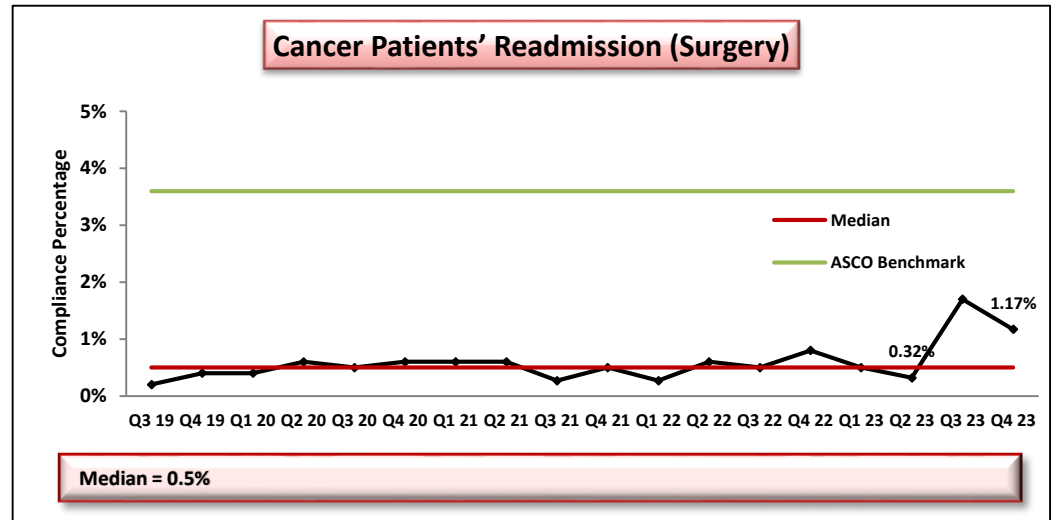
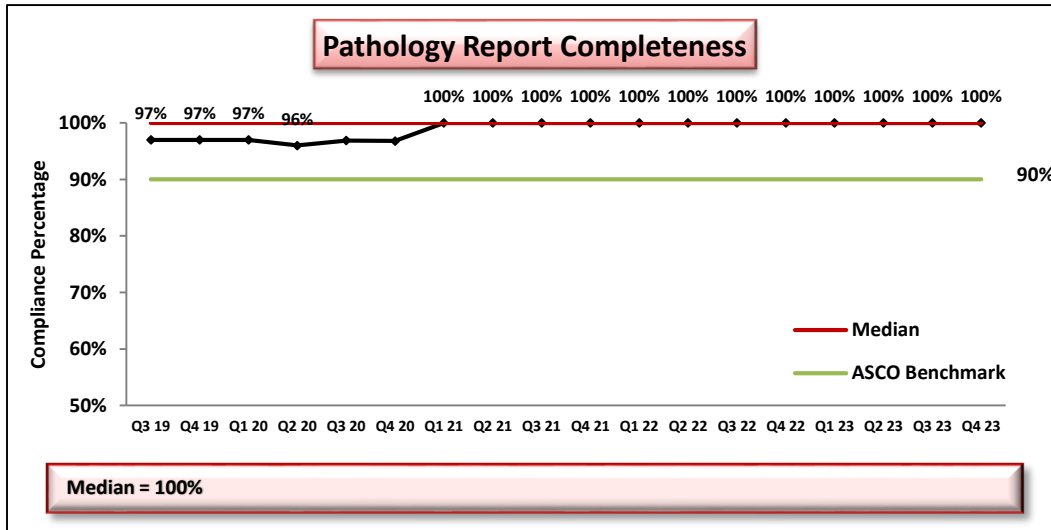
Administrative



Established Clinical Complaints by Category Top 5

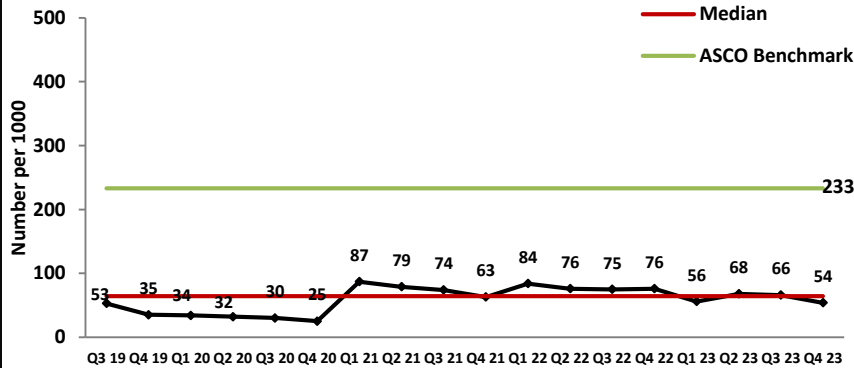


Cancer Center Dashboard



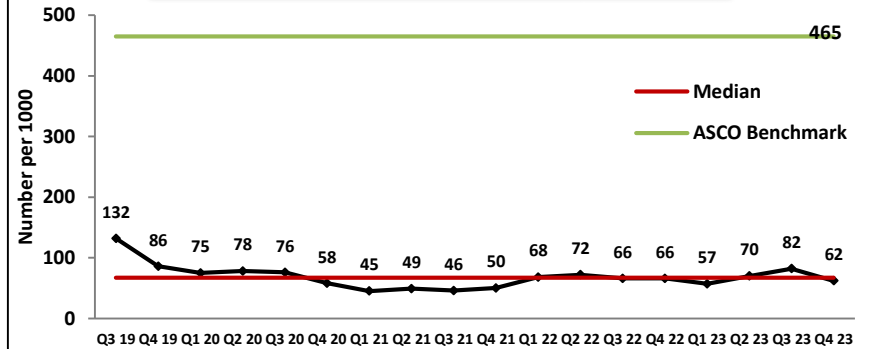
Cancer Center Dashboard

Chemotherapy Patients' Inpatient Admissions



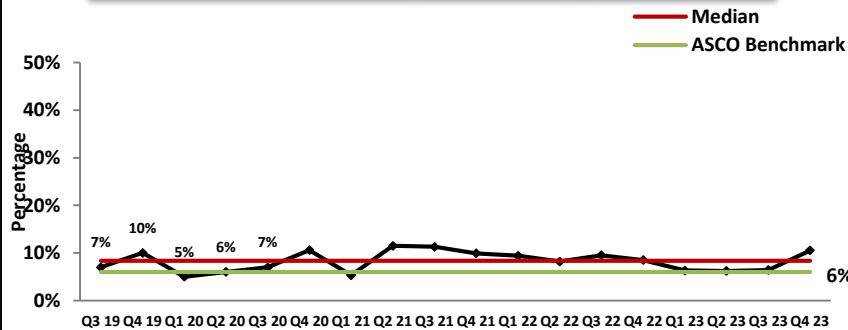
Median = 64.5

Chemotherapy Patients' Emergency rooms Admissions



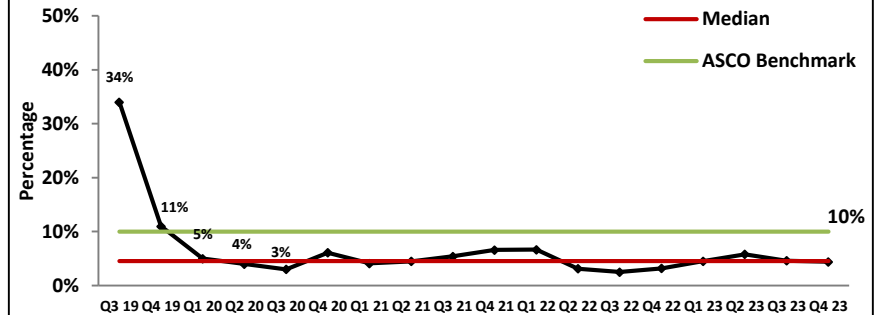
Median = 67

Proportion receiving chemotherapy in the last 14 days of life



Median = 8.4%

Proportion admitted to the ICU in the last 30 days of life



Median = 4.6%