

SKMCH&RC - Lahore

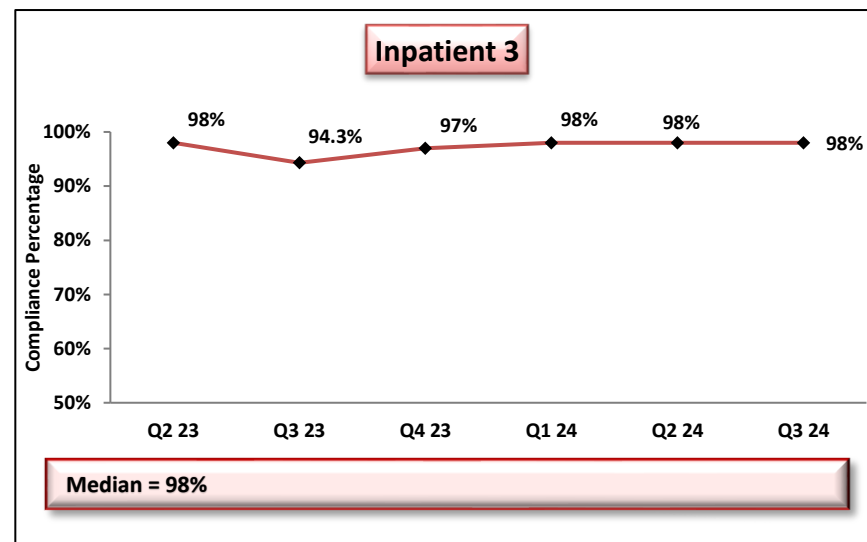
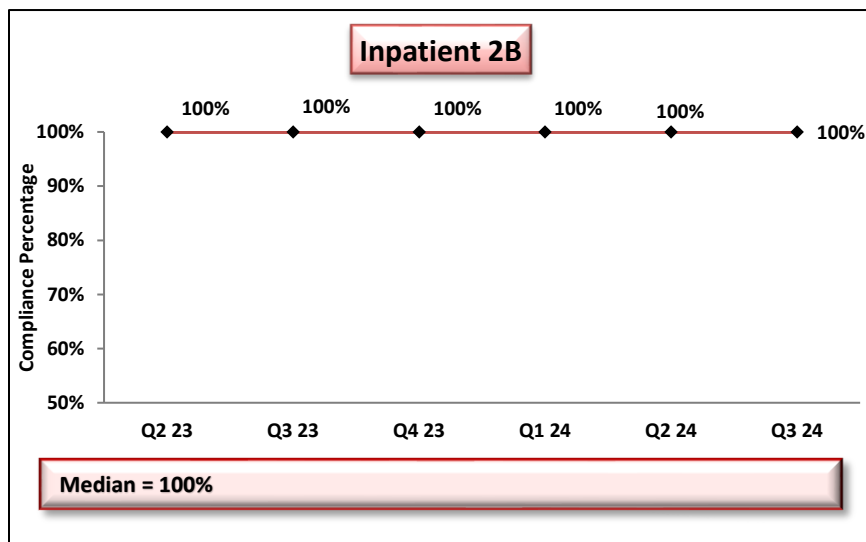
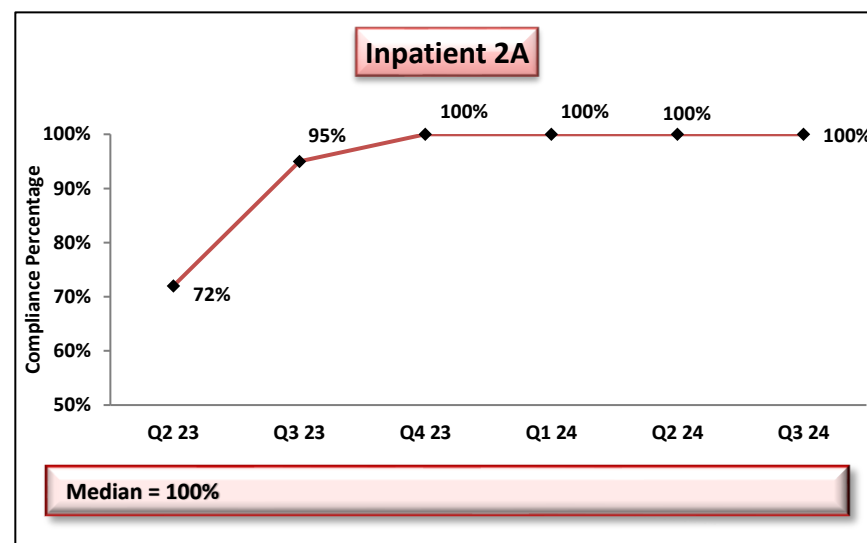
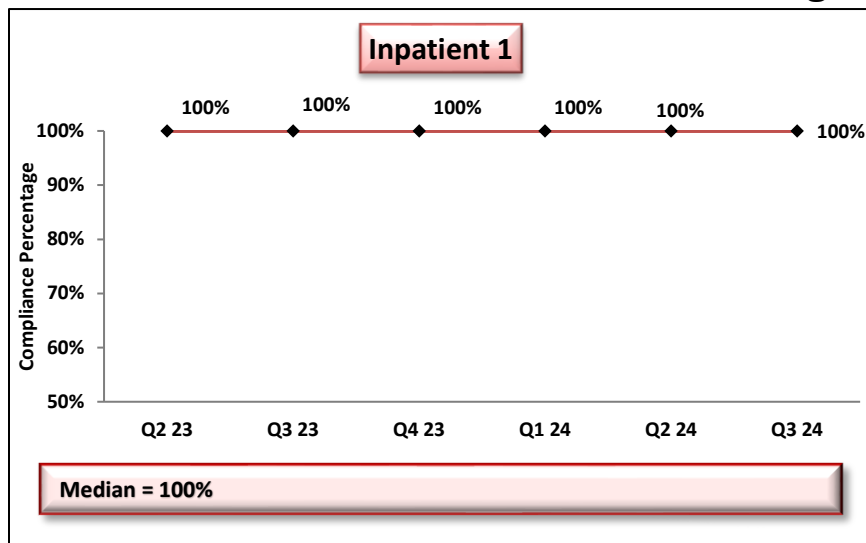
**Clinical Performance Dashboard**  
**Quarter 3 2024**

# Two identifiers are used while providing care – Direct observation

## International Patient Safety Goals

### Patient Identification Compliance

Target = 100%

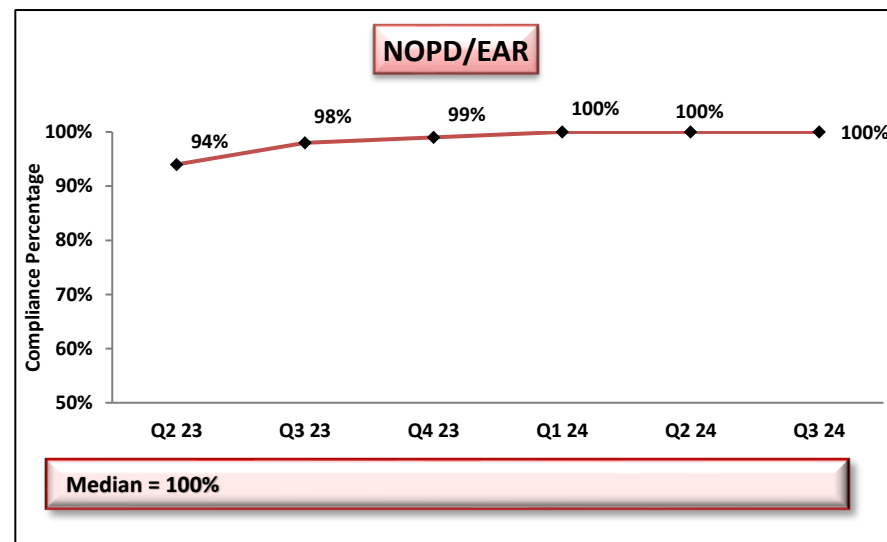
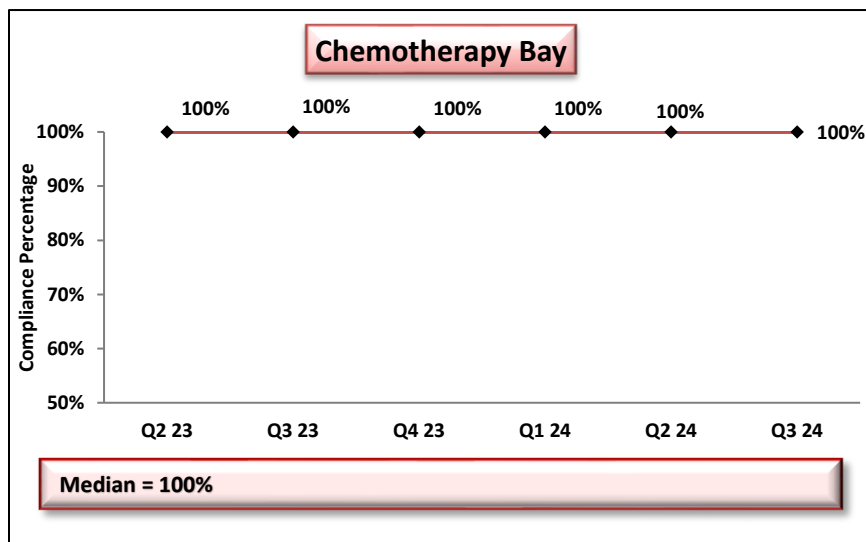
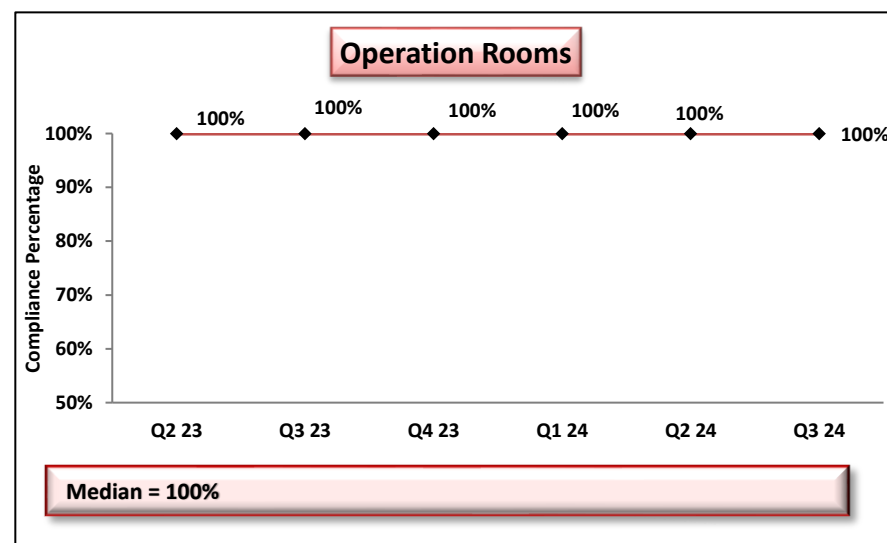
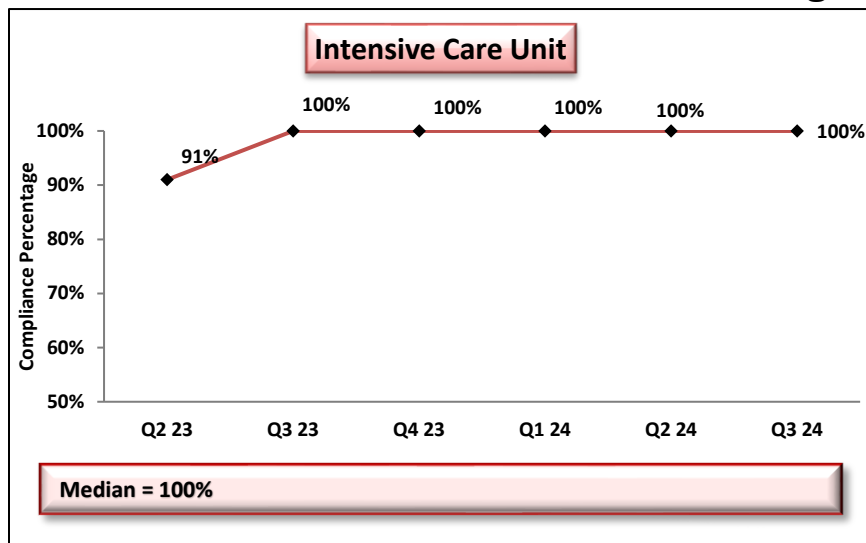


# Two identifiers are used while providing care – Direct observation

## International Patient Safety Goals

### Patient Identification Compliance

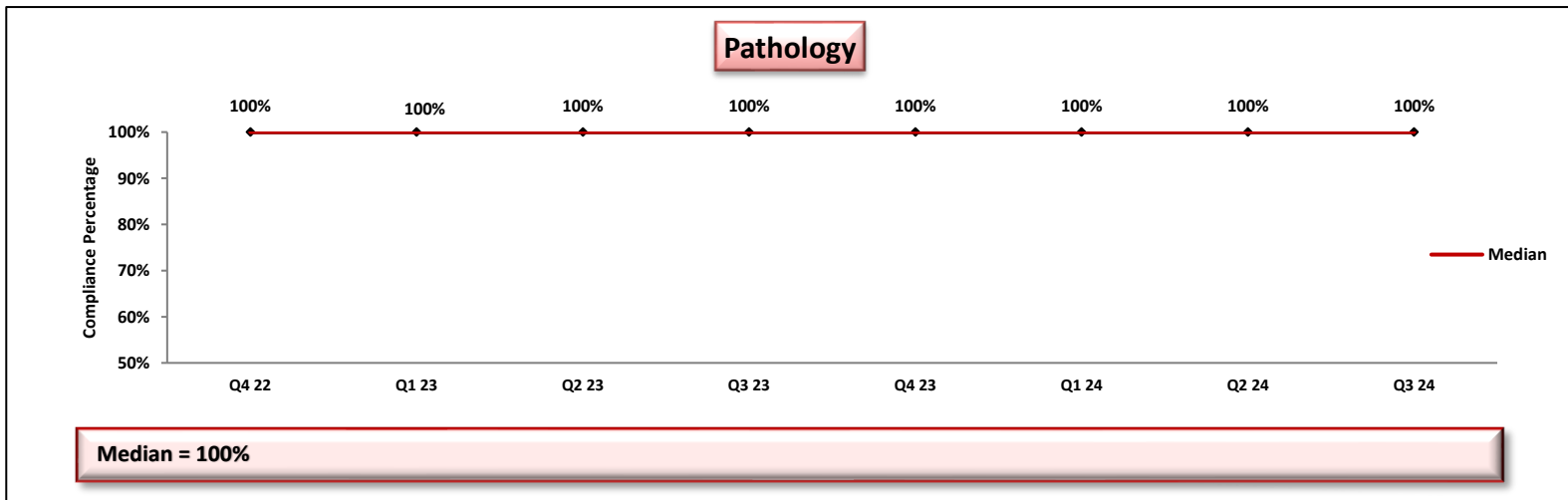
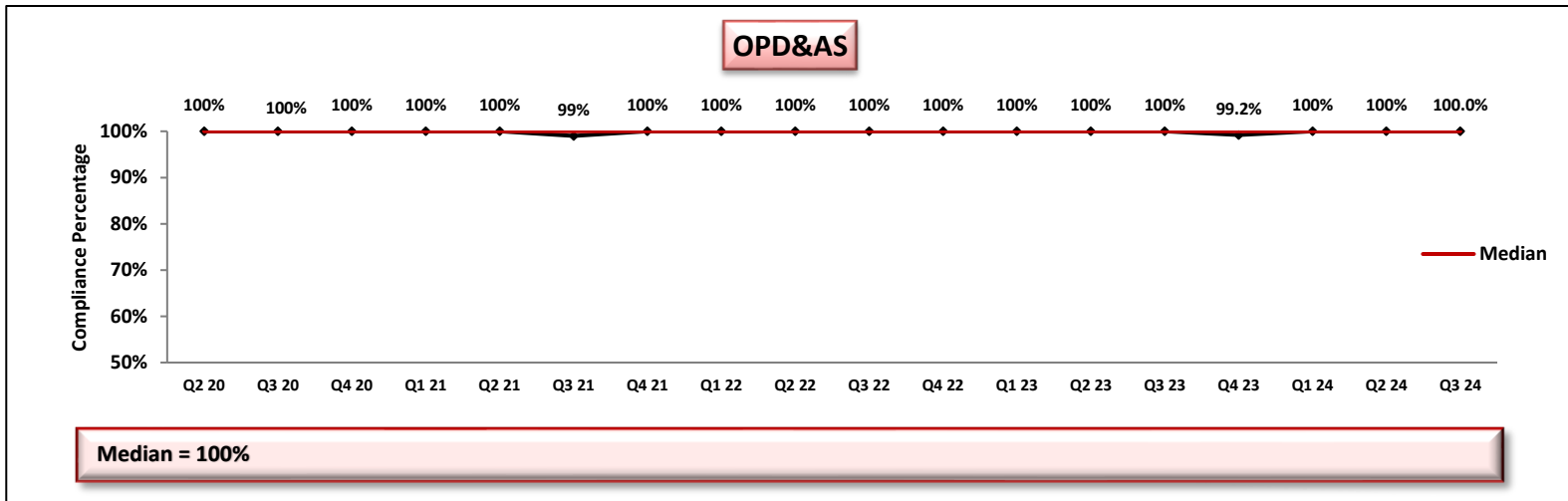
Target = 100%



# International Patient Safety Goals

## Patient Identification Compliance

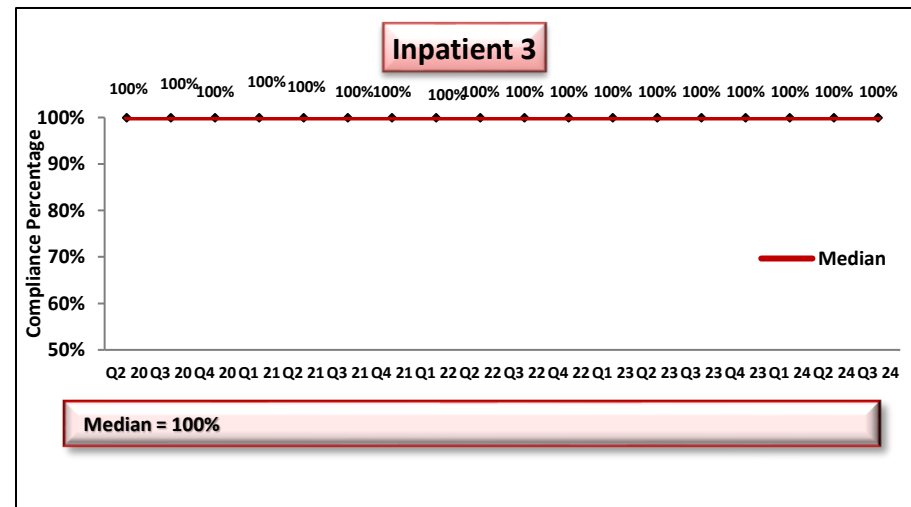
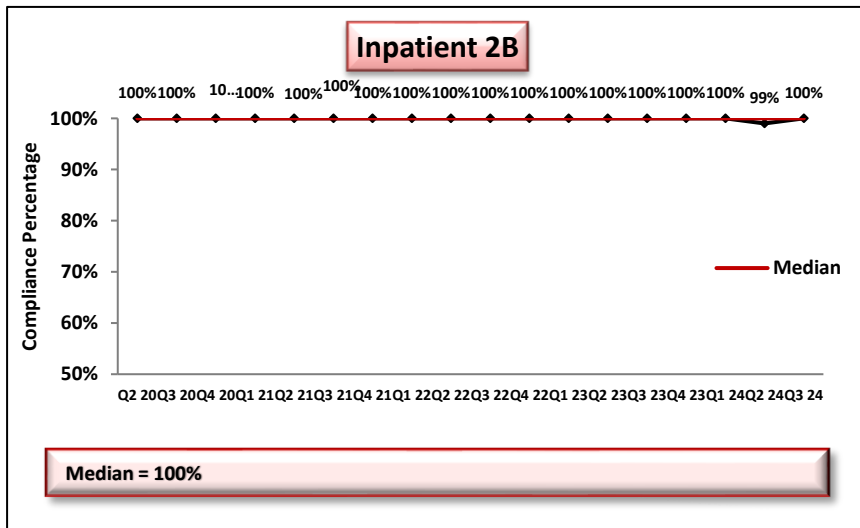
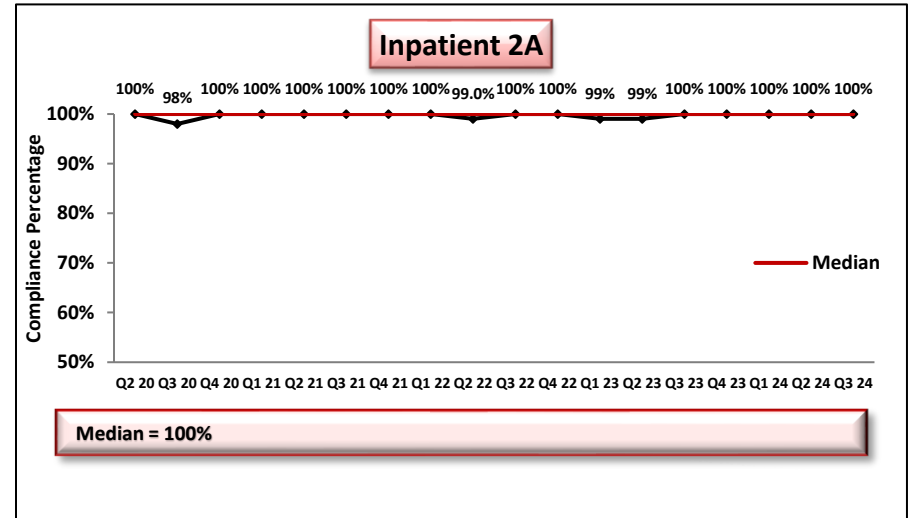
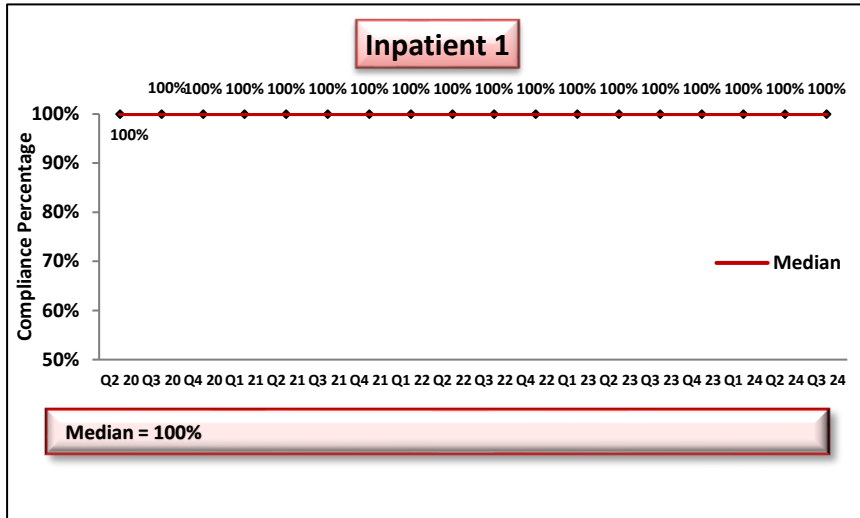
Target = 100%



# International Patient Safety Goals

## Nursing Handover Completeness

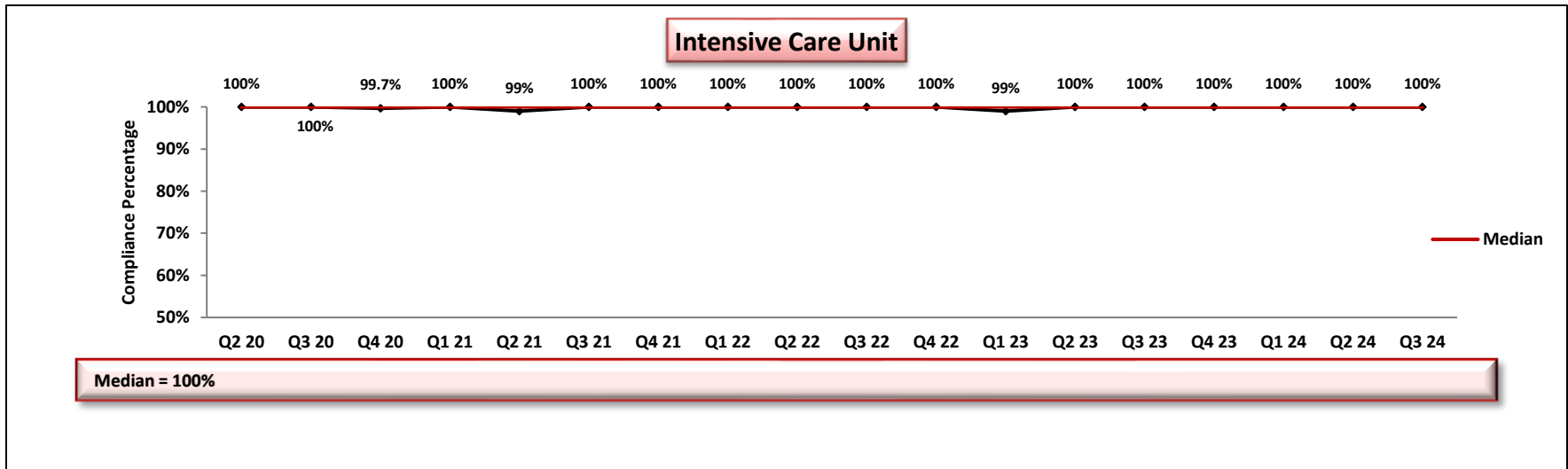
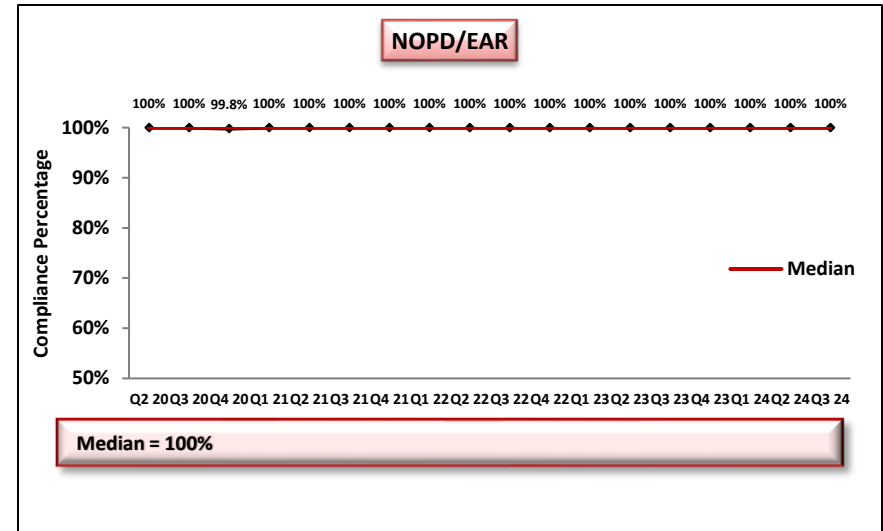
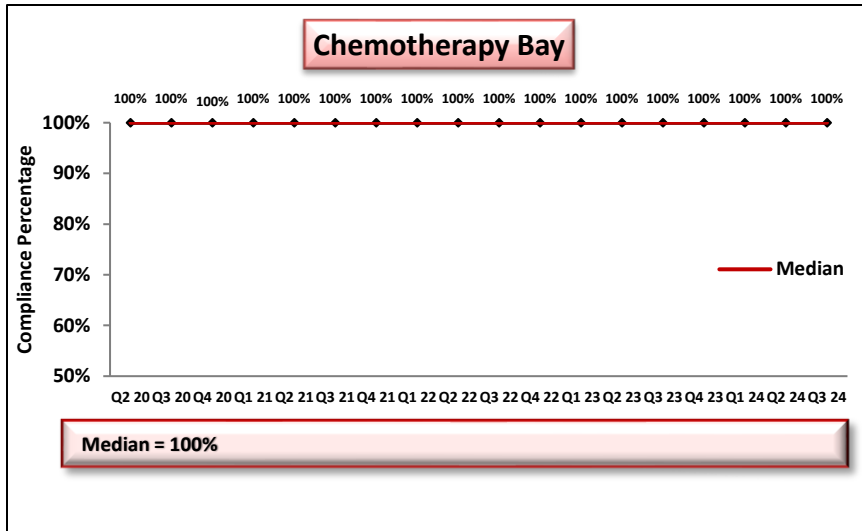
Target = 100%



# International Patient Safety Goals

## Nursing Handover Completeness

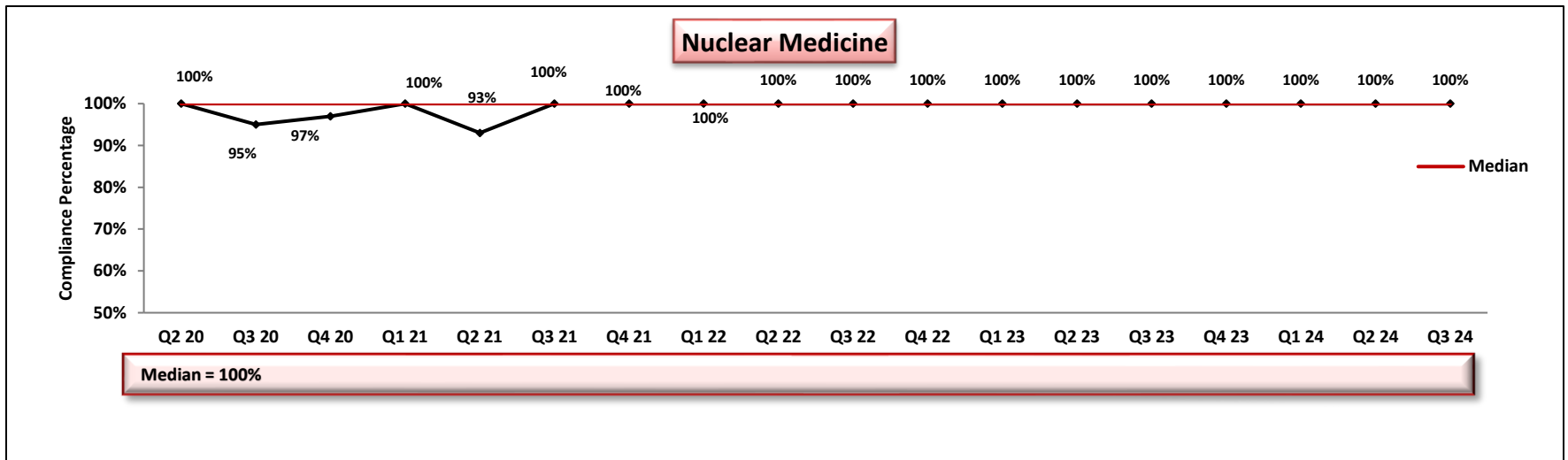
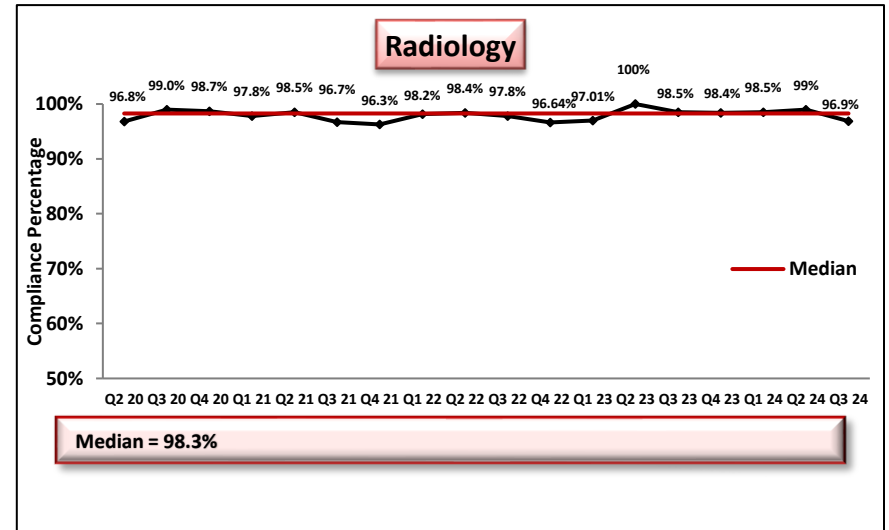
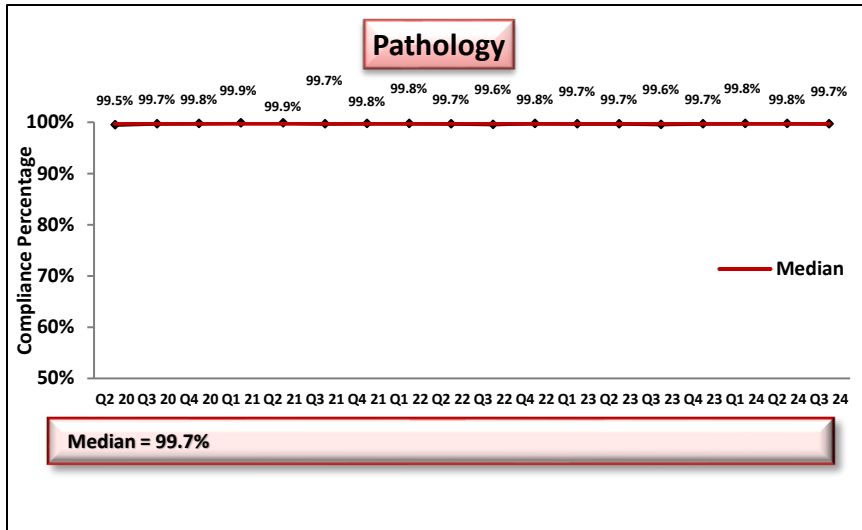
Target = 100%



# International Patient Safety Goals

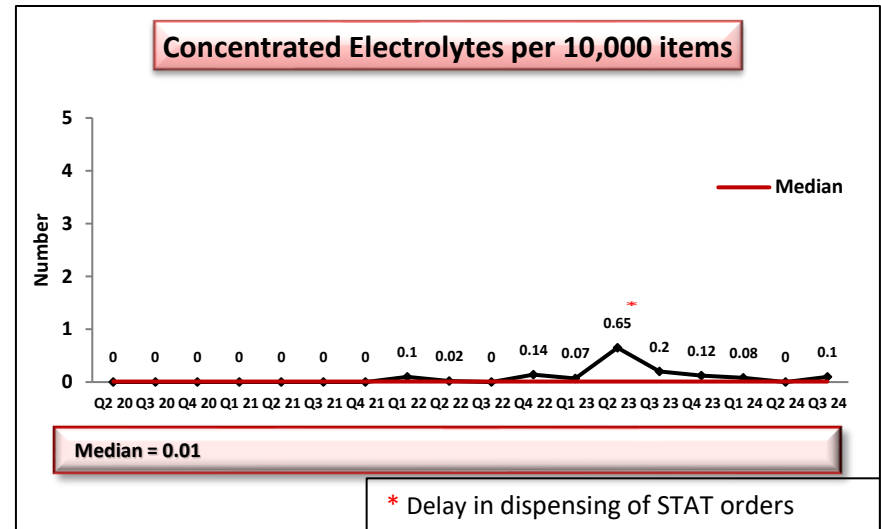
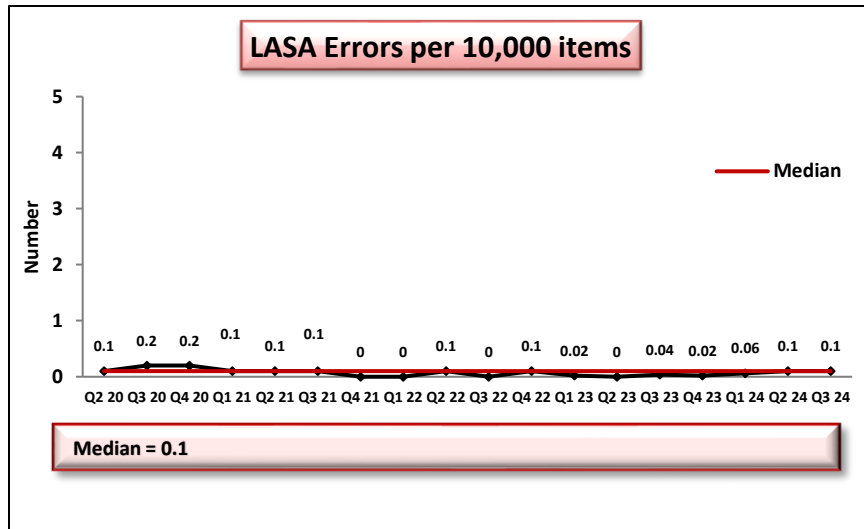
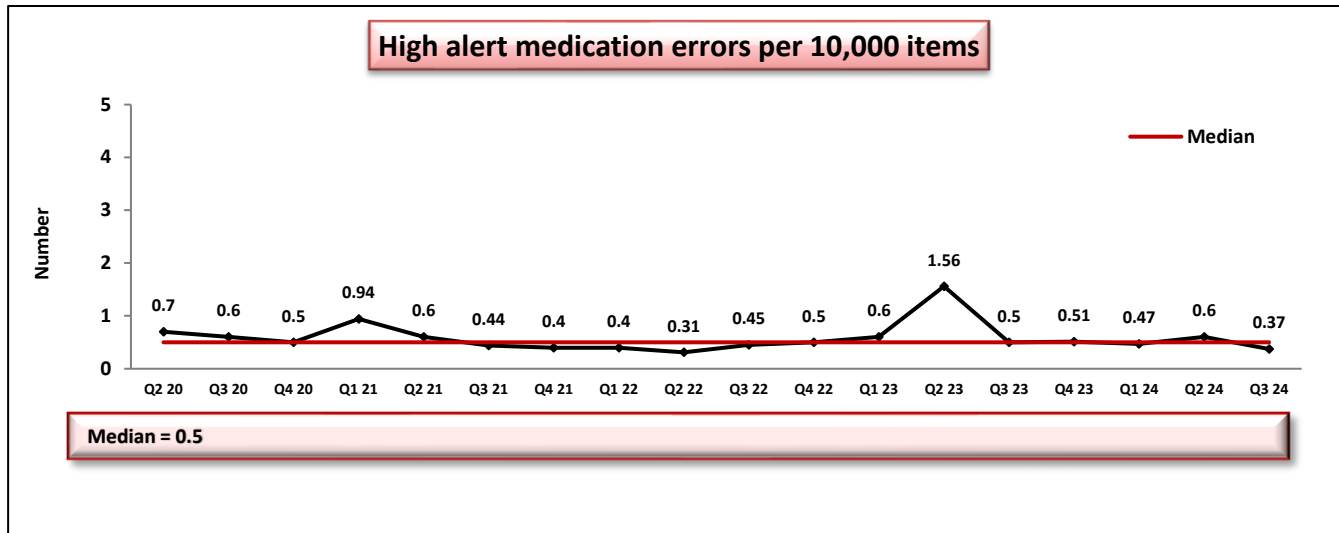
## Critical Alert Reporting

Target = 100%



# International Patient Safety Goals

## Safety of High Alert Medications

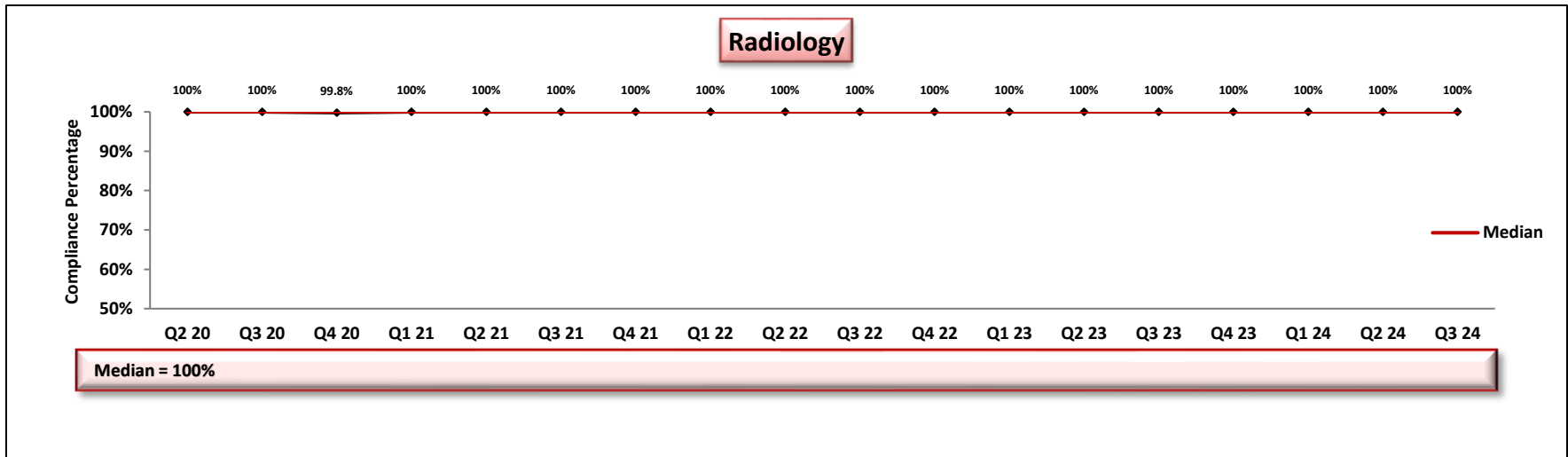
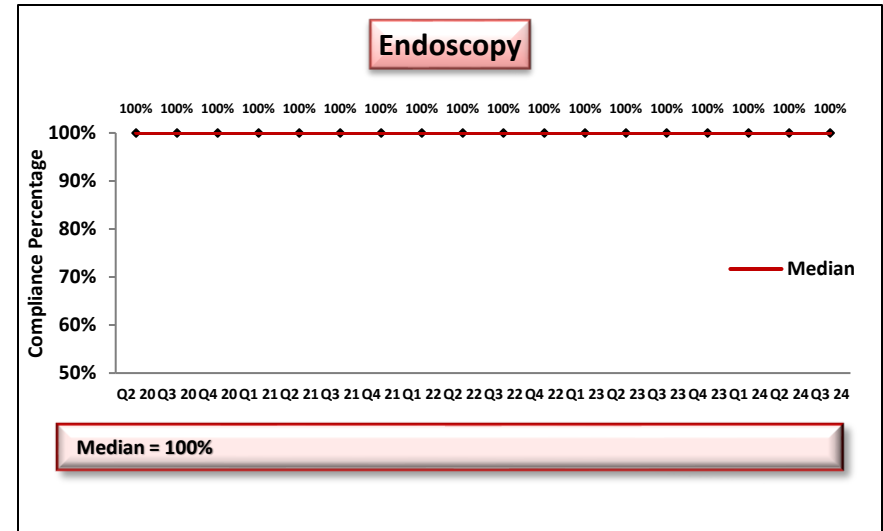
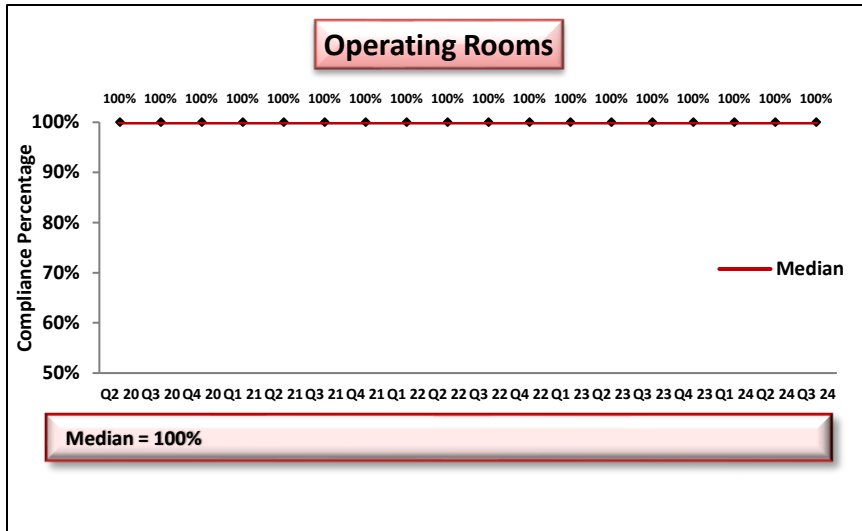




# International Patient Safety Goals

## Time out Process Compliance

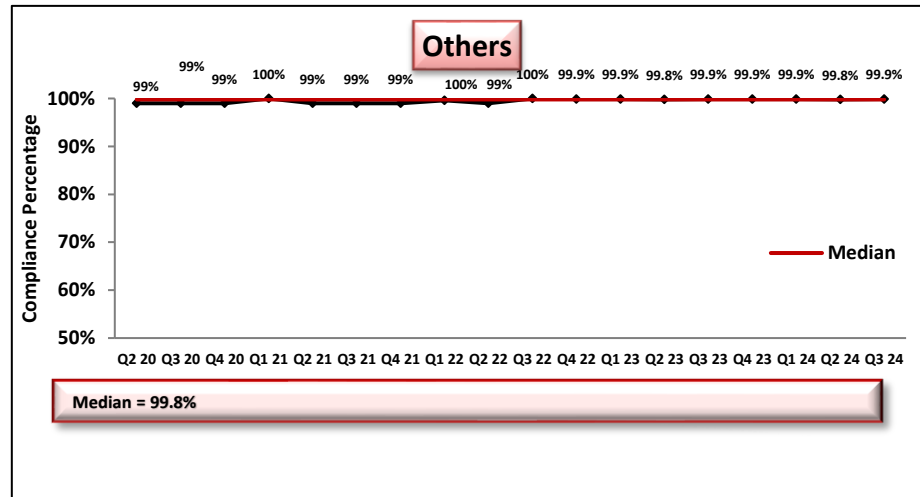
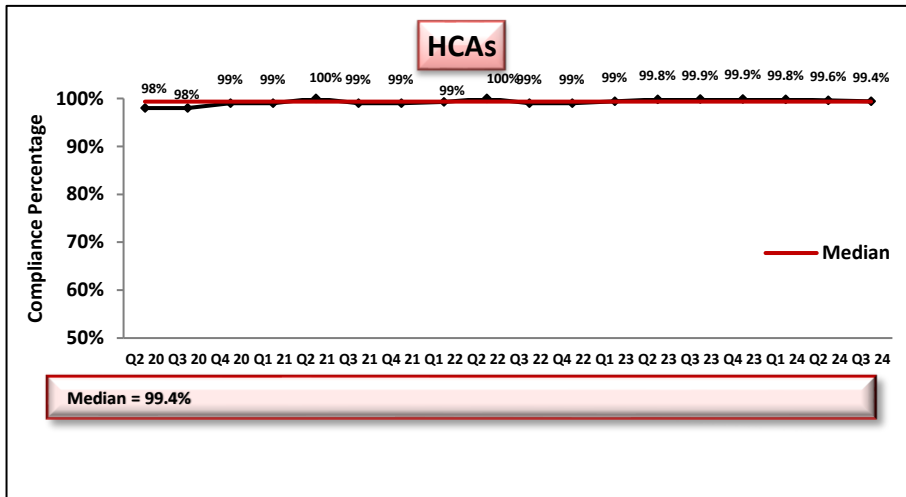
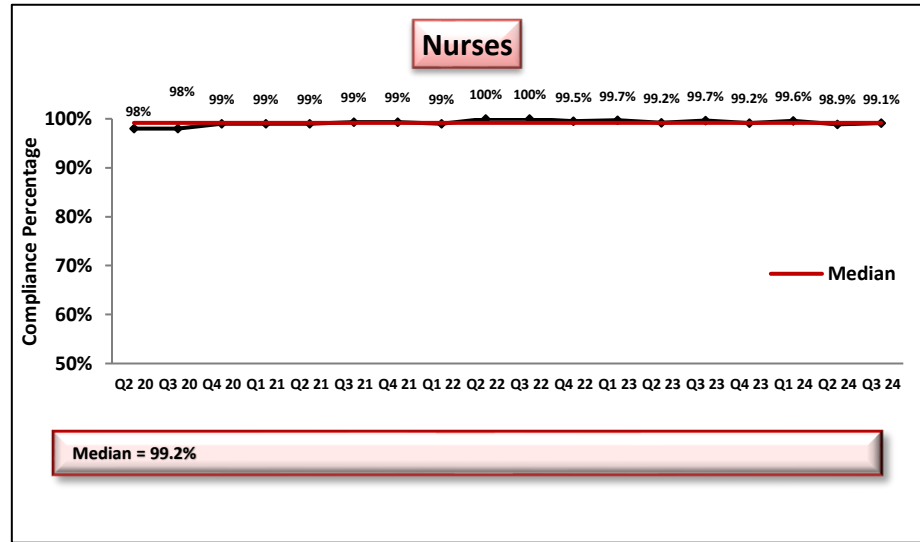
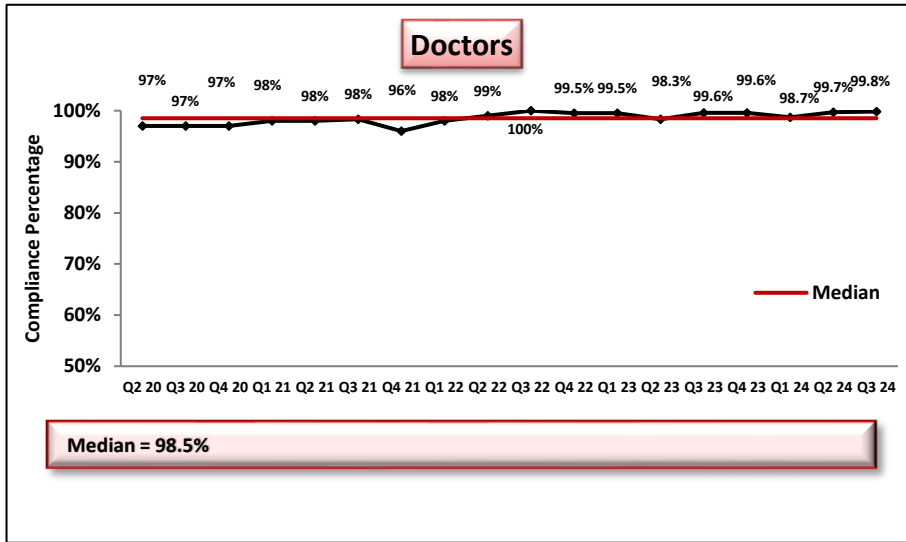
Target = 100%



# International Patient Safety Goals

## Hand Hygiene Compliance

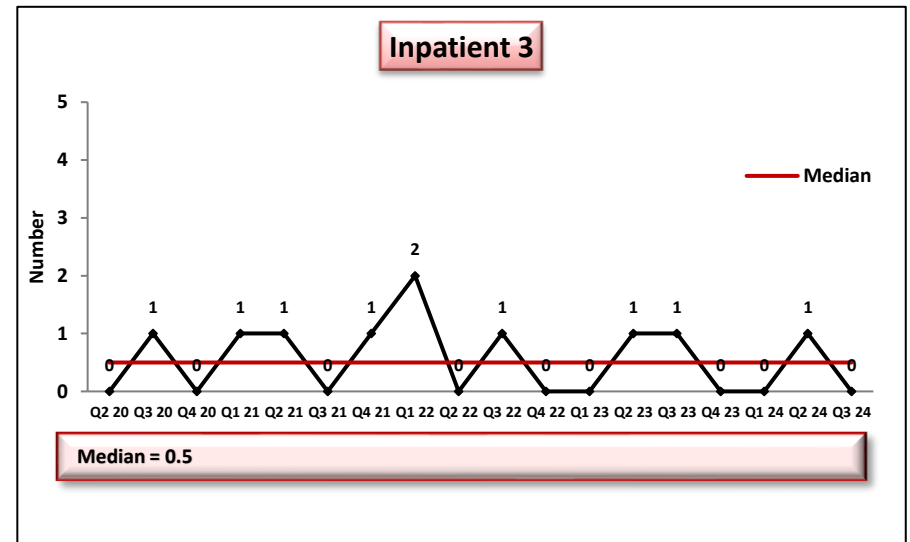
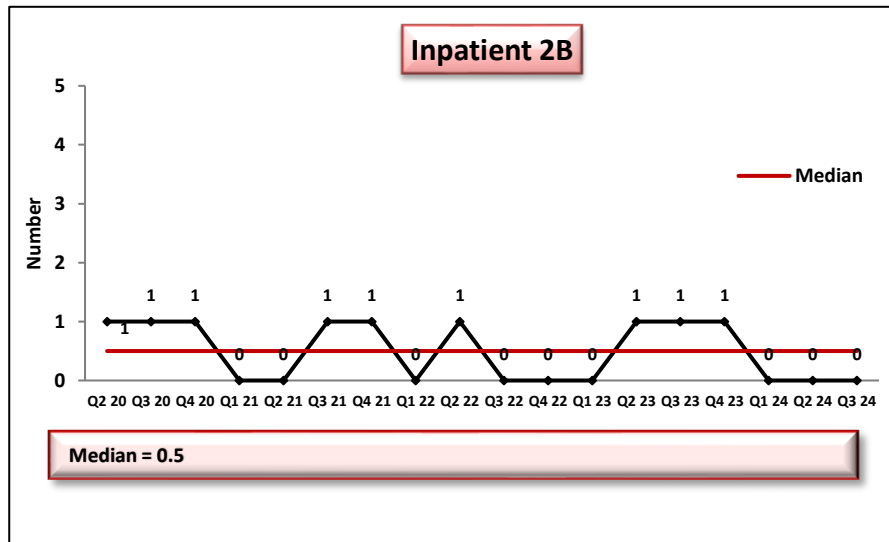
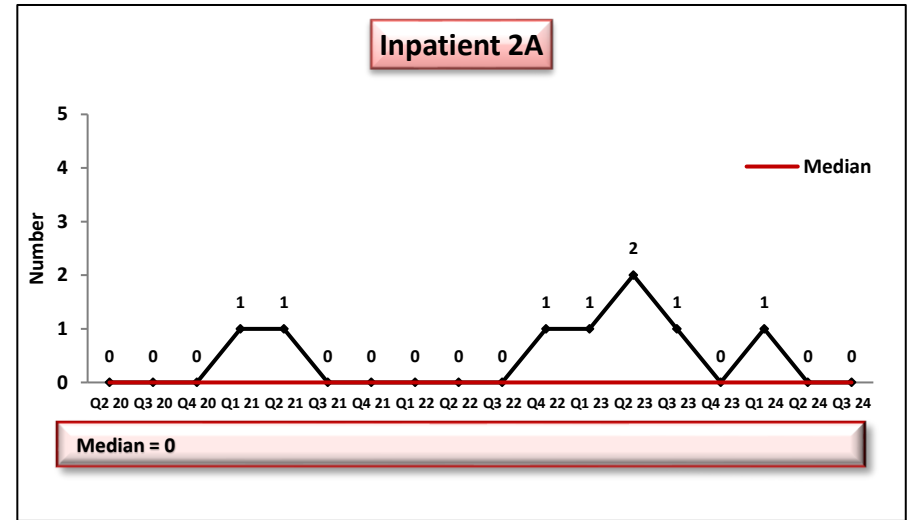
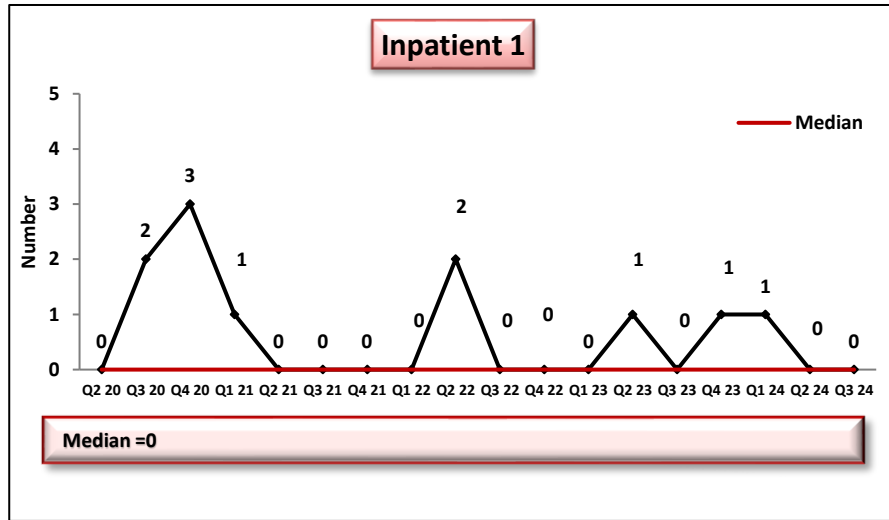
Target = 100%



# International Patient Safety Goals

## Inpatient Falls Reported

Target = 0

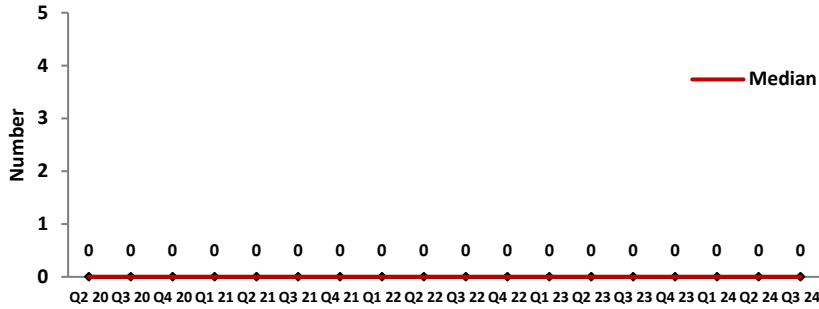


# International Patient Safety Goals

## Falls Reported

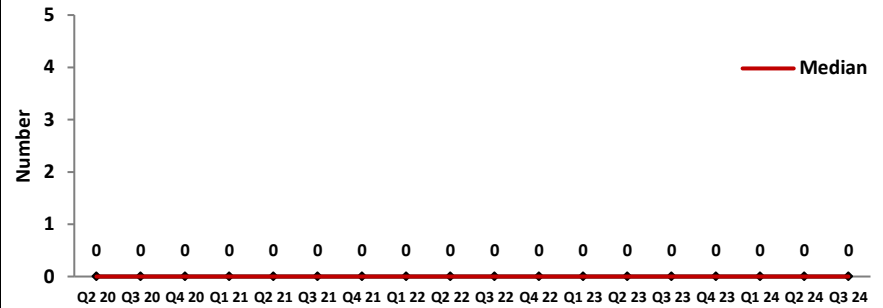
Target = 0

**Intensive Care Unit**



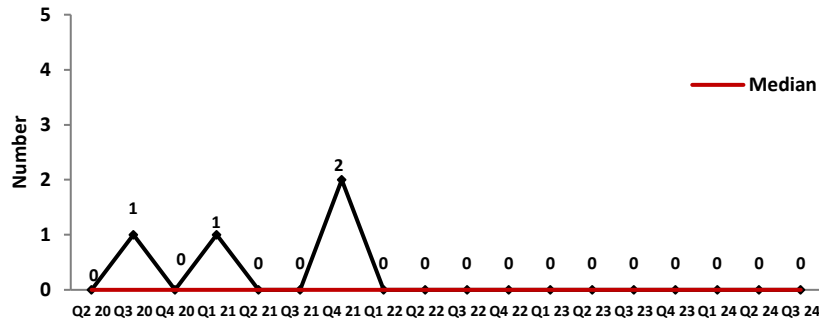
Median = 0

**Operation Rooms**



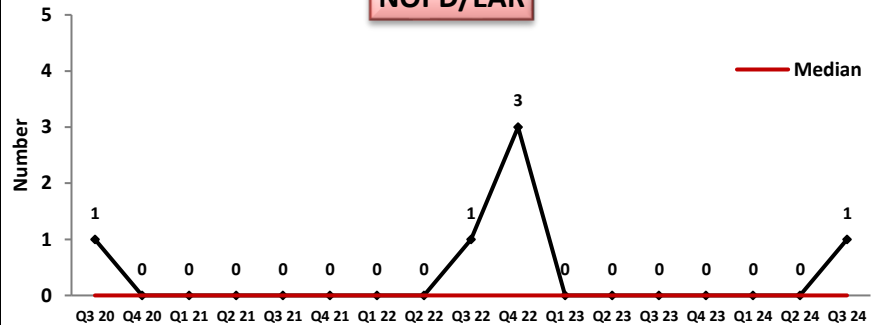
Median = 0

**Chemotherapy Bay**



Median = 0

**NOPD/EAR**



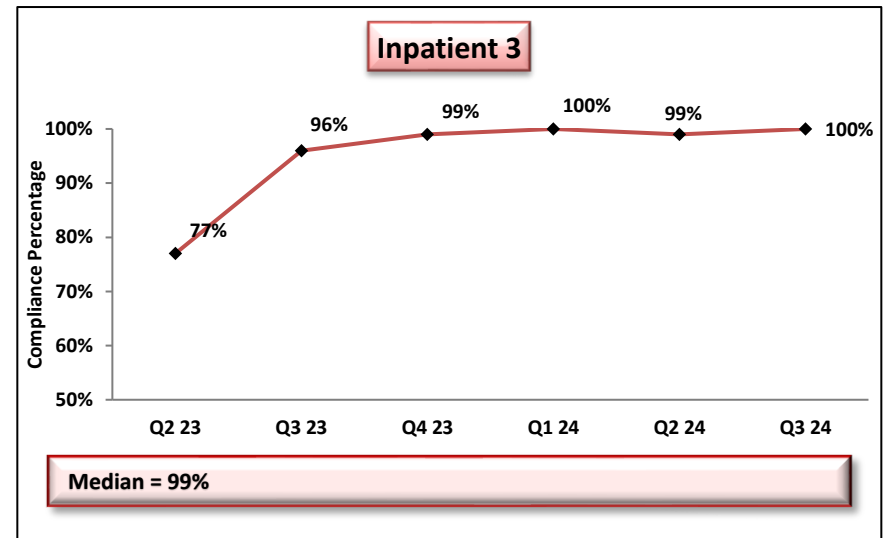
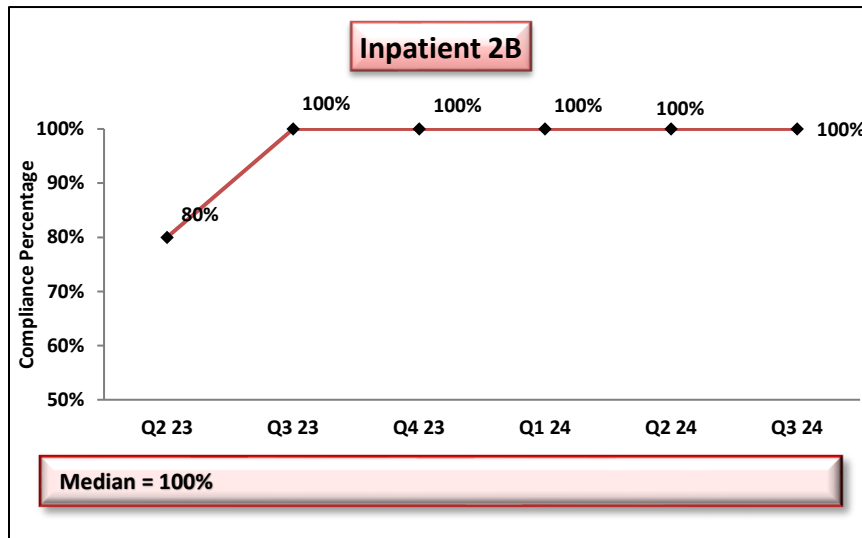
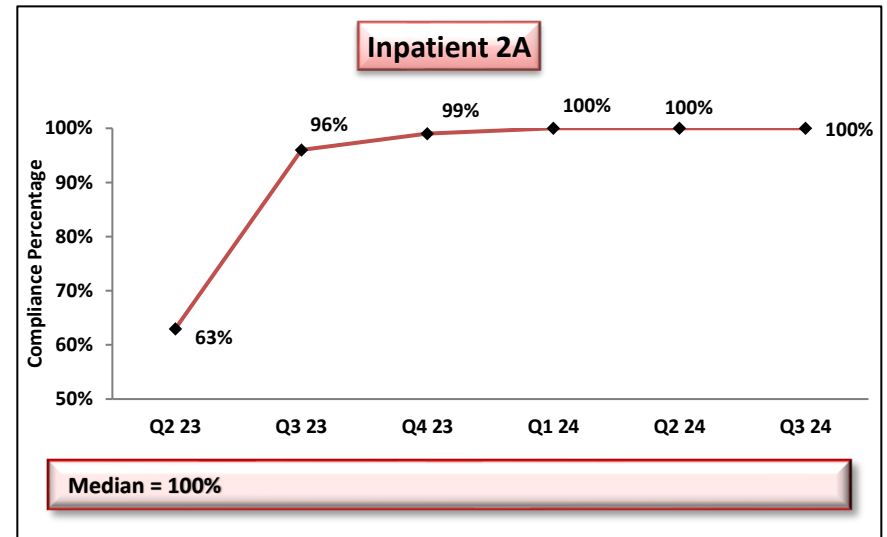
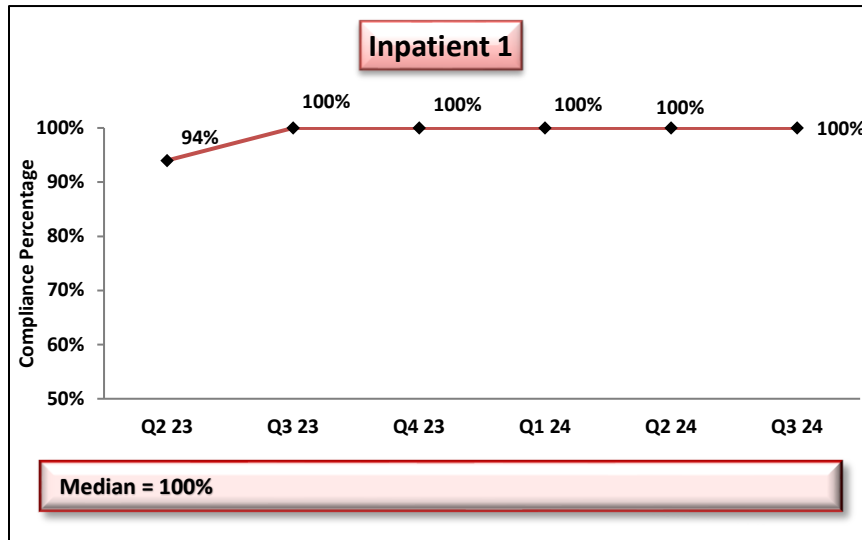
Median = 0

# International Patient Safety Goals

## Fall Risk Assessment

Appropriate interventions are in place for inpatients at high risk of fall – Direct observation

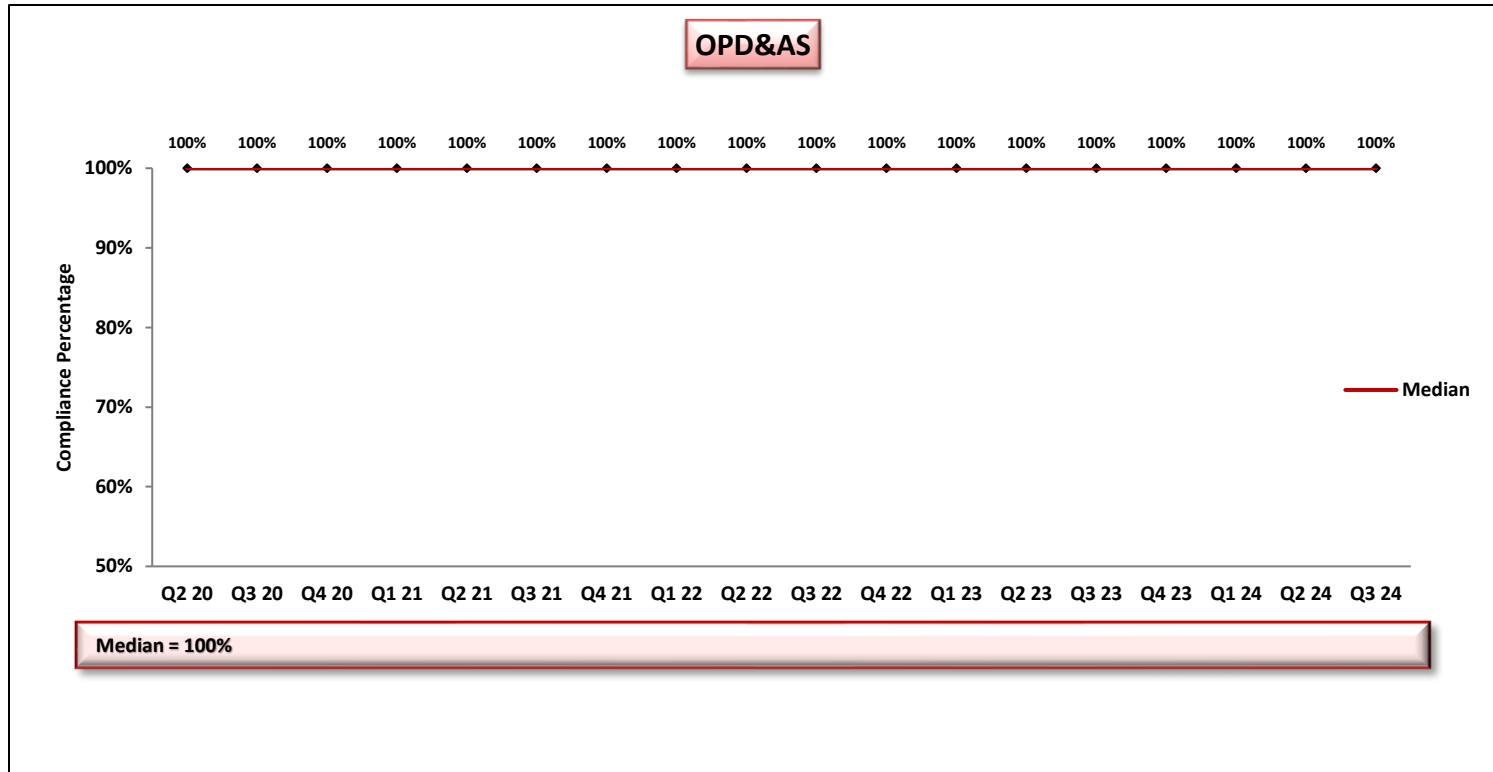
Target = 100%



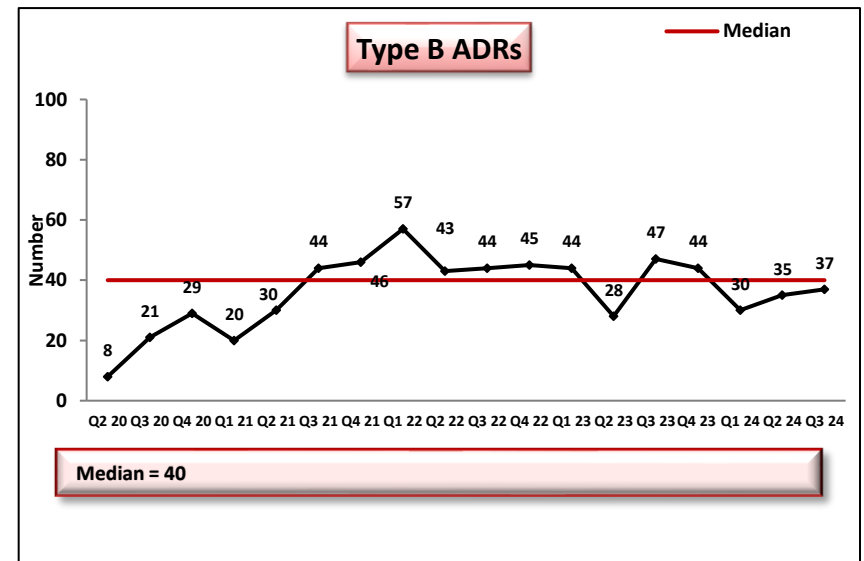
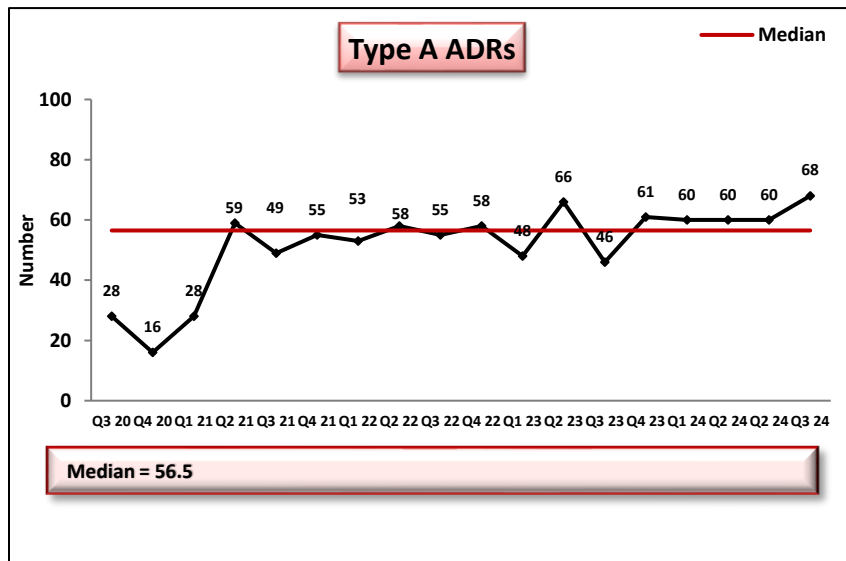
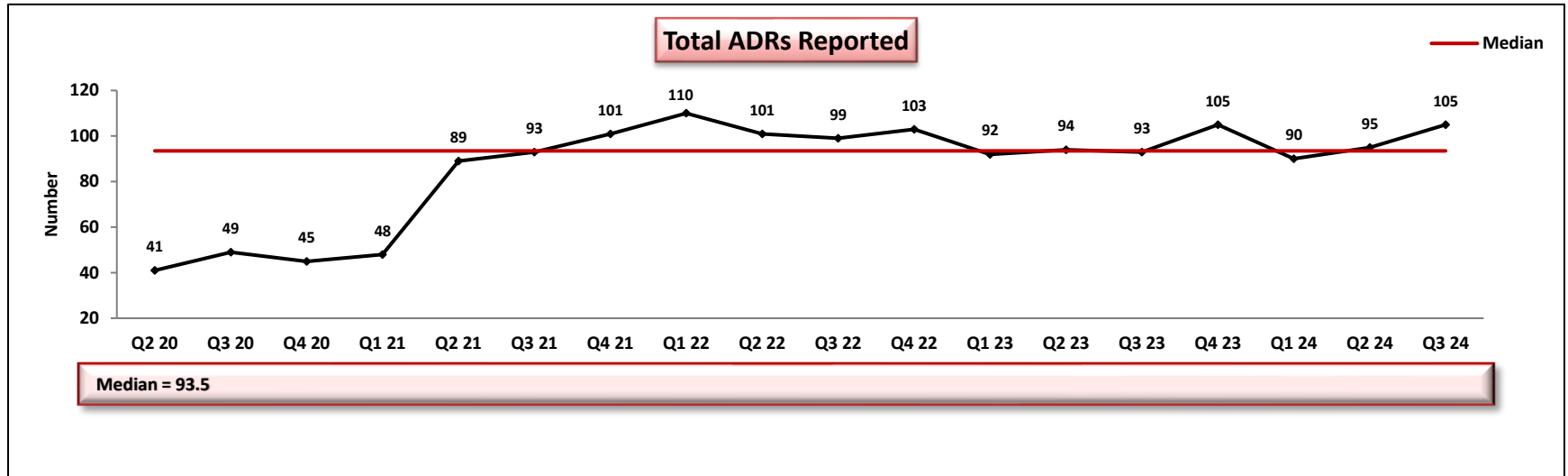
# International Patient Safety Goals

## Falls Risk Assessment

Target = 100%

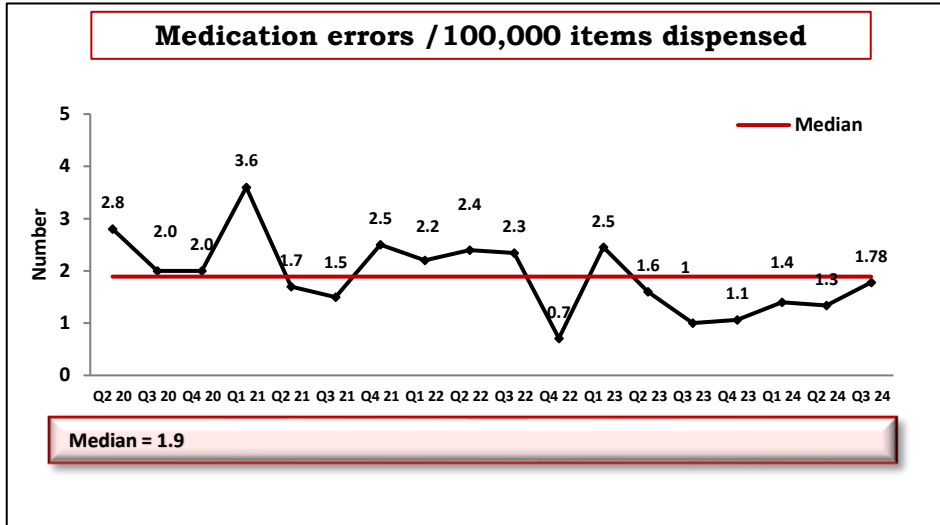


# Adverse Drug Reactions-Pharmacy

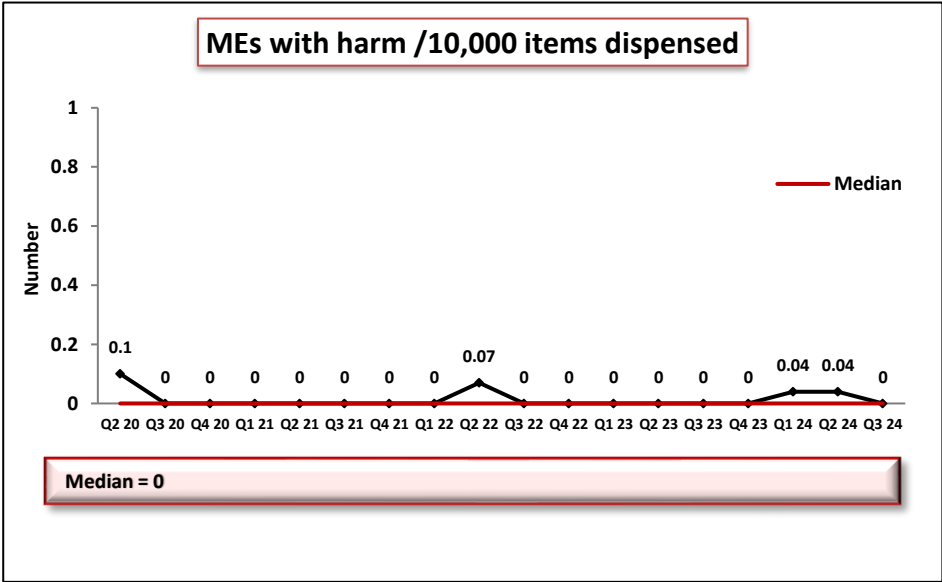


ADRs – Adverse Drug Reactions

# Medication Errors

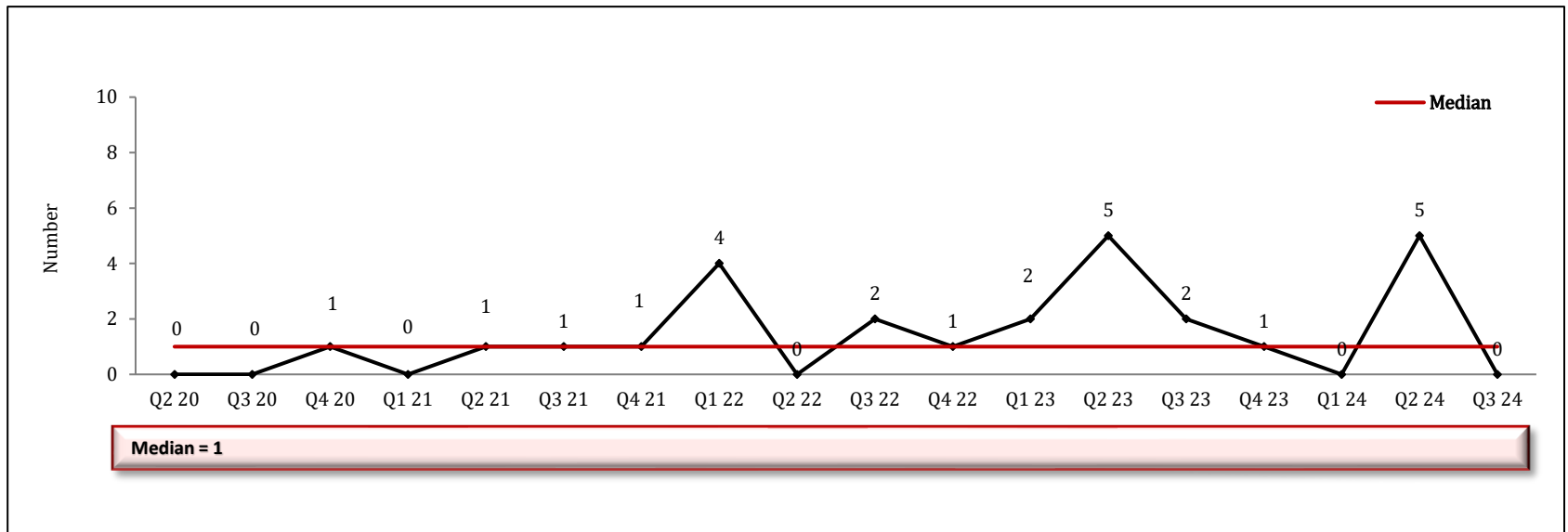


**Average Items dispensed per month = 149810**

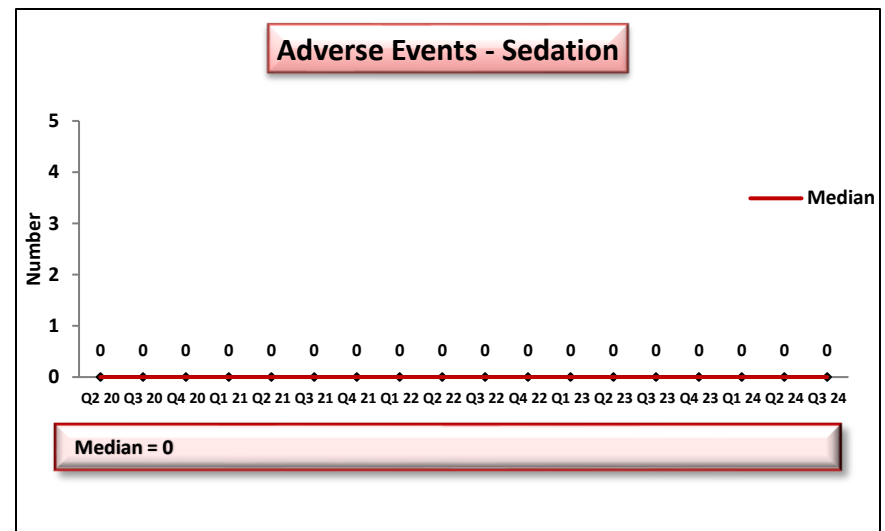
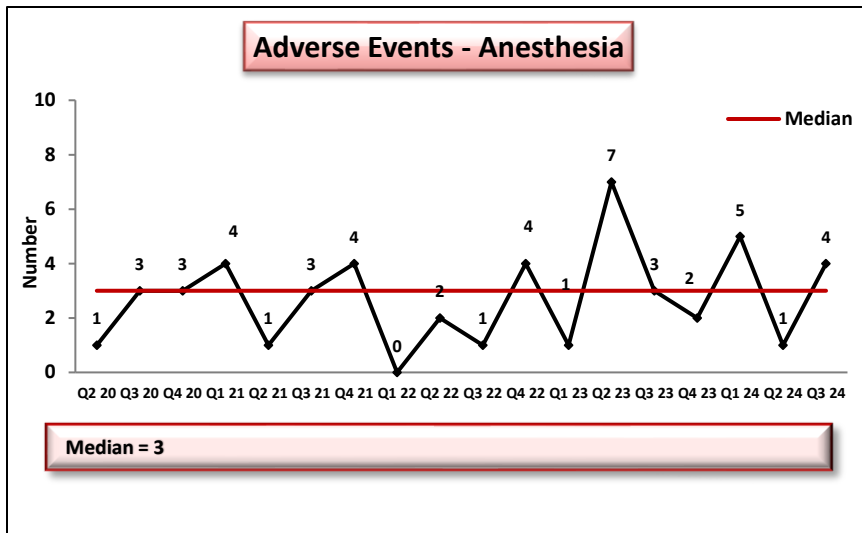




# Pre & Post Operative diagnostic discrepancies

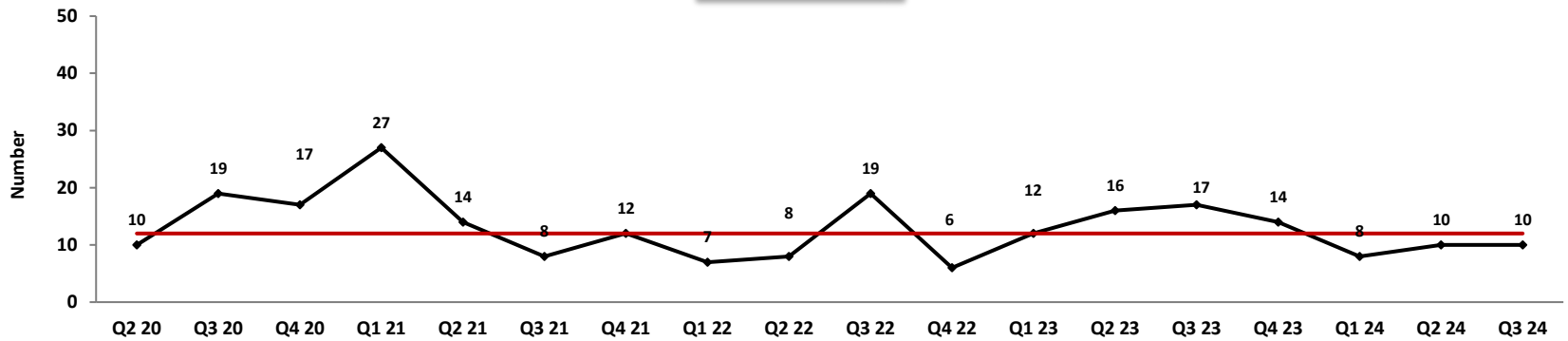


# Adverse Events



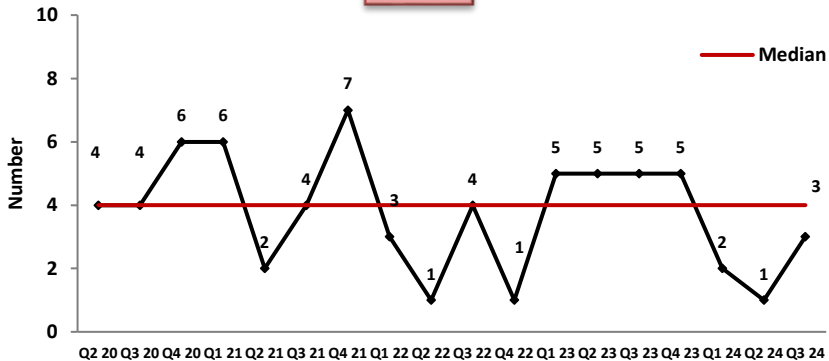
# Blood Transfusion Reactions

Total Reactions



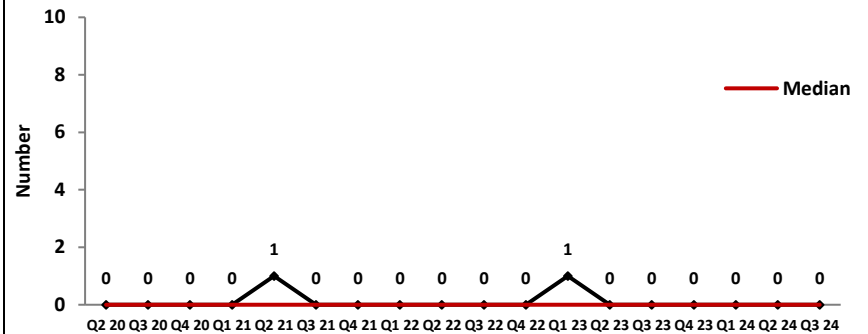
Median = 12

Febrile



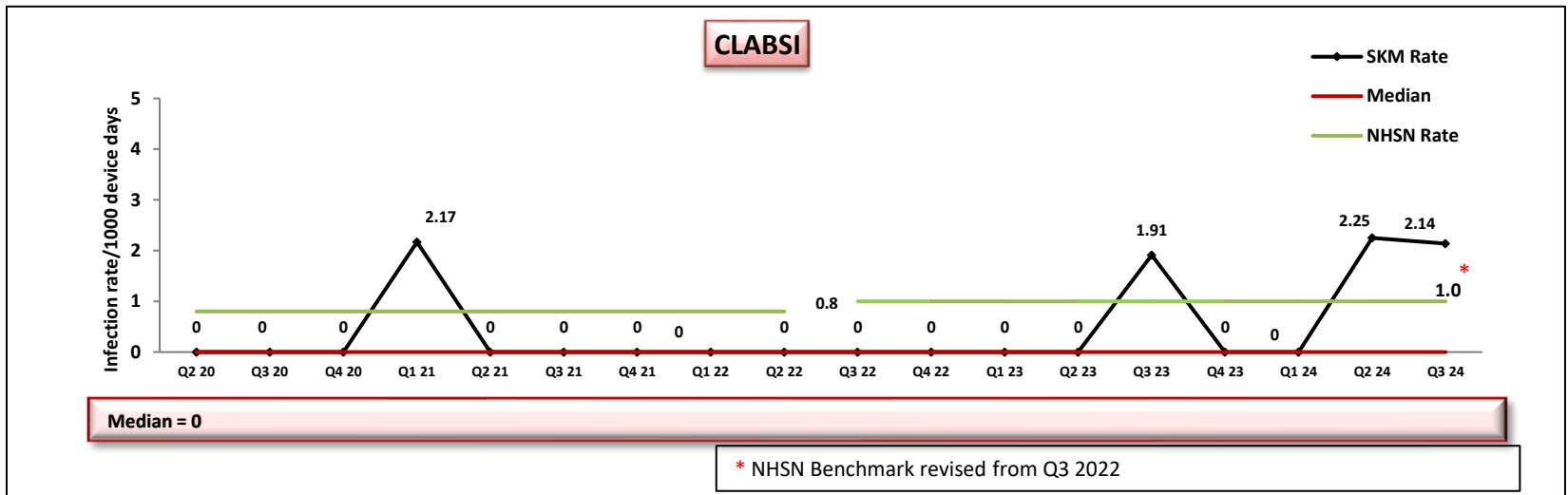
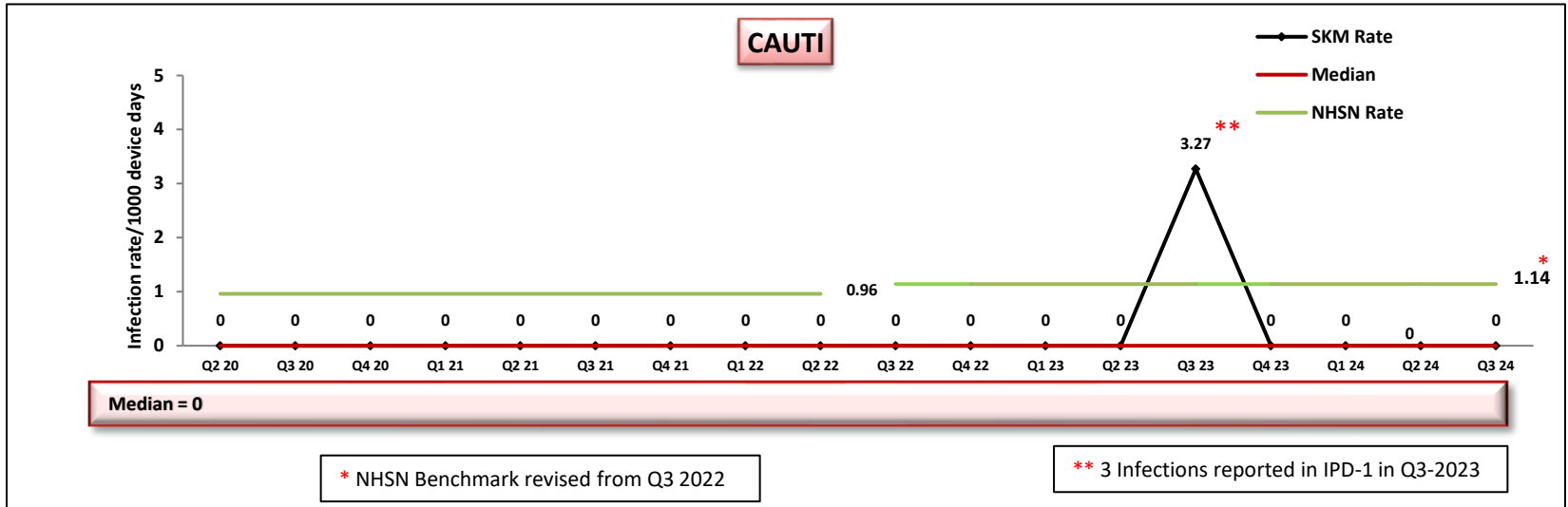
Median = 4

TRALI

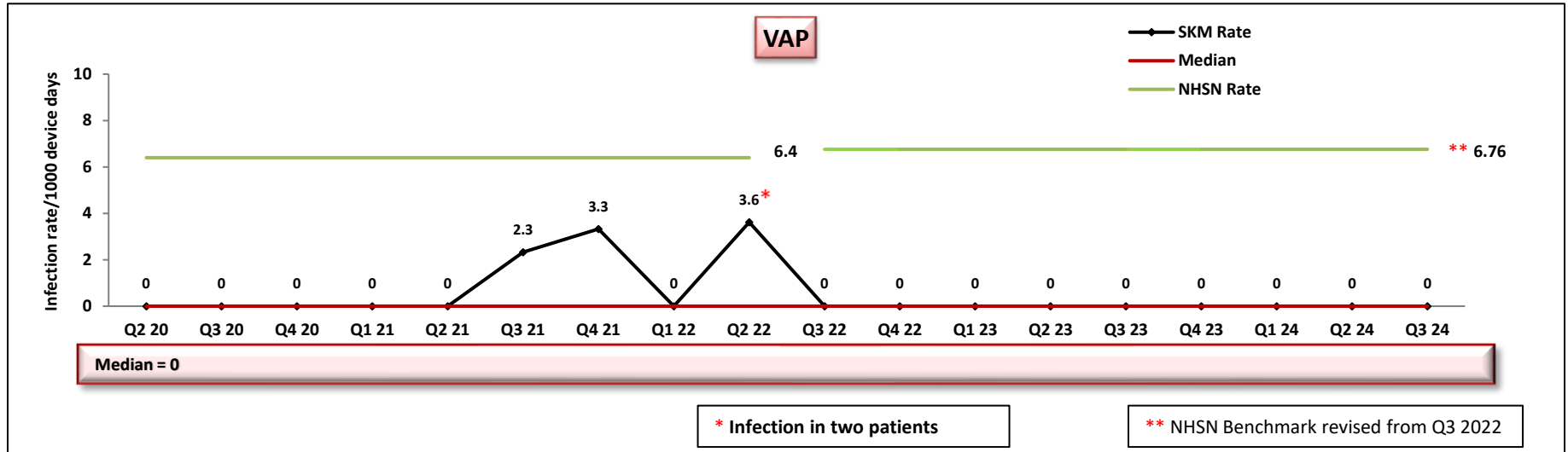


Median = 0

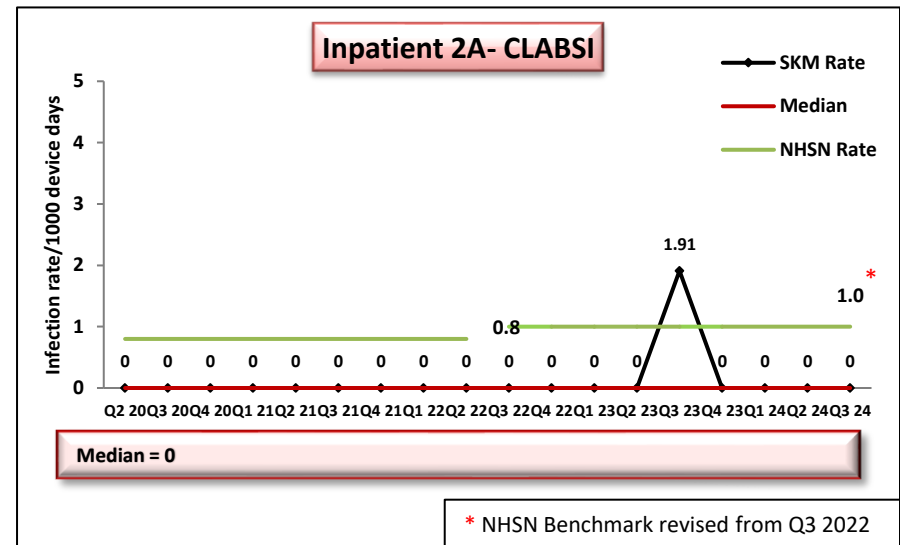
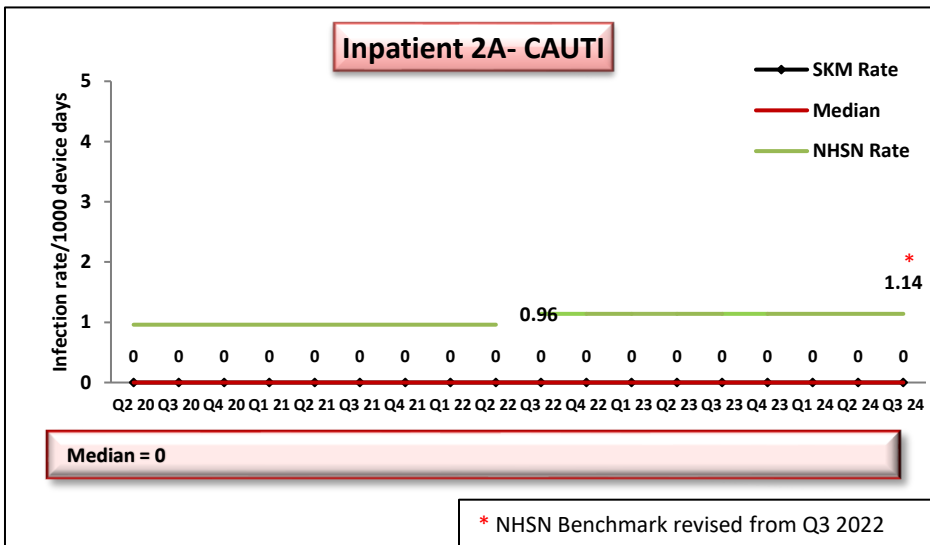
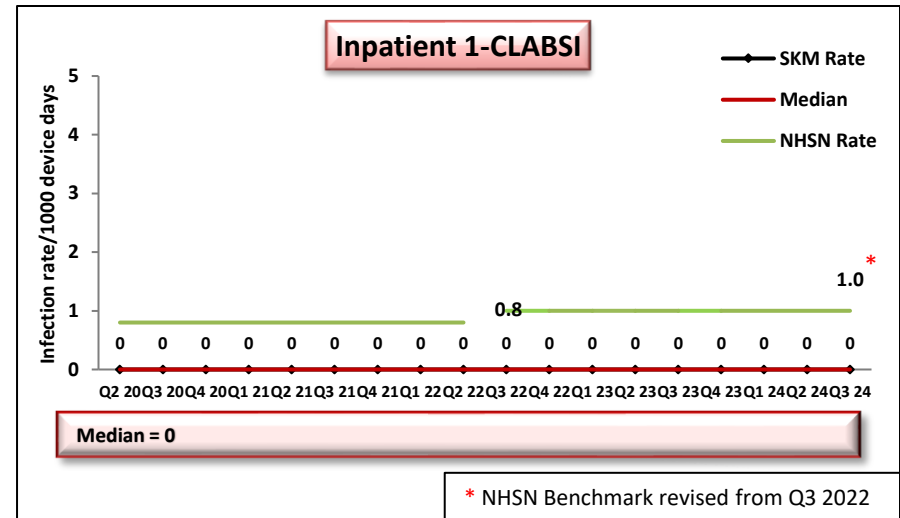
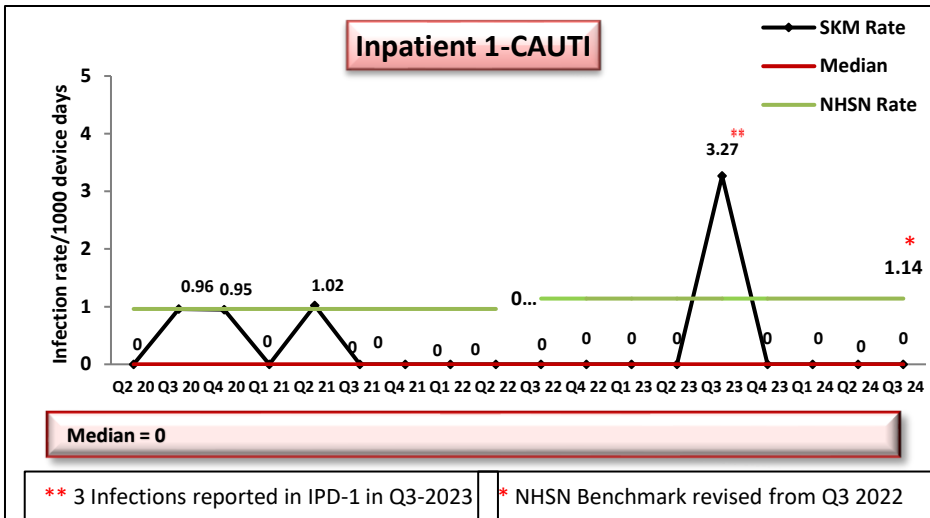
# Infection Control Statistics-Intensive Care Unit



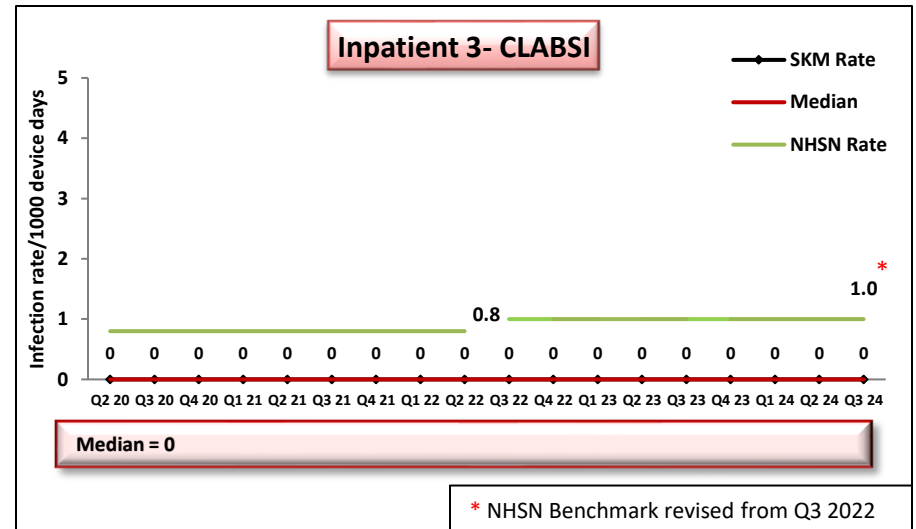
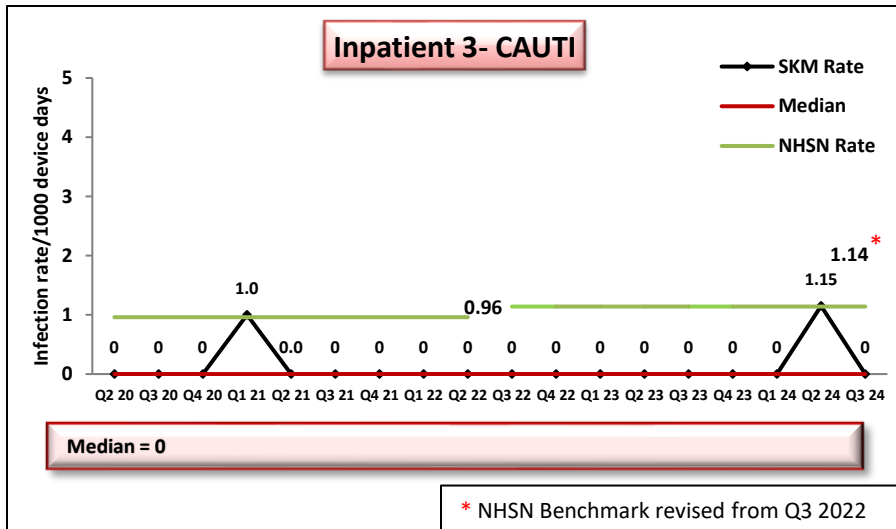
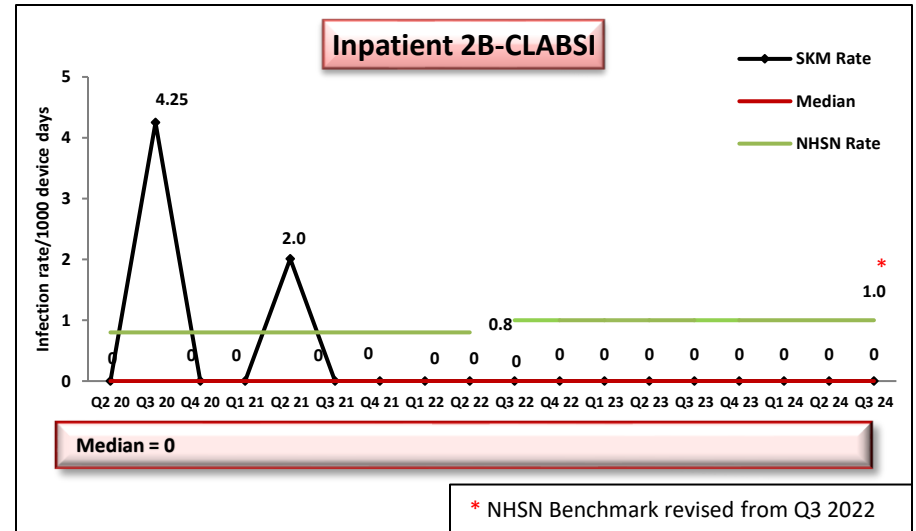
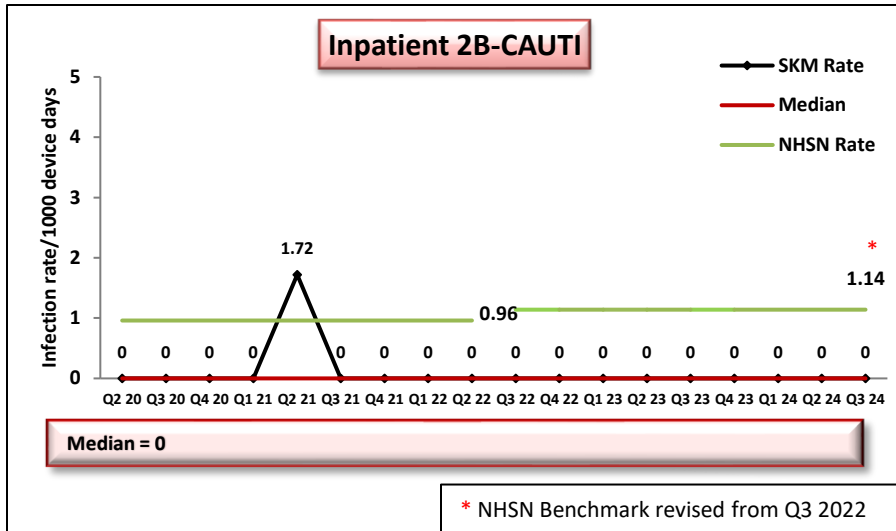
# Infection Control Statistics-Intensive Care Unit



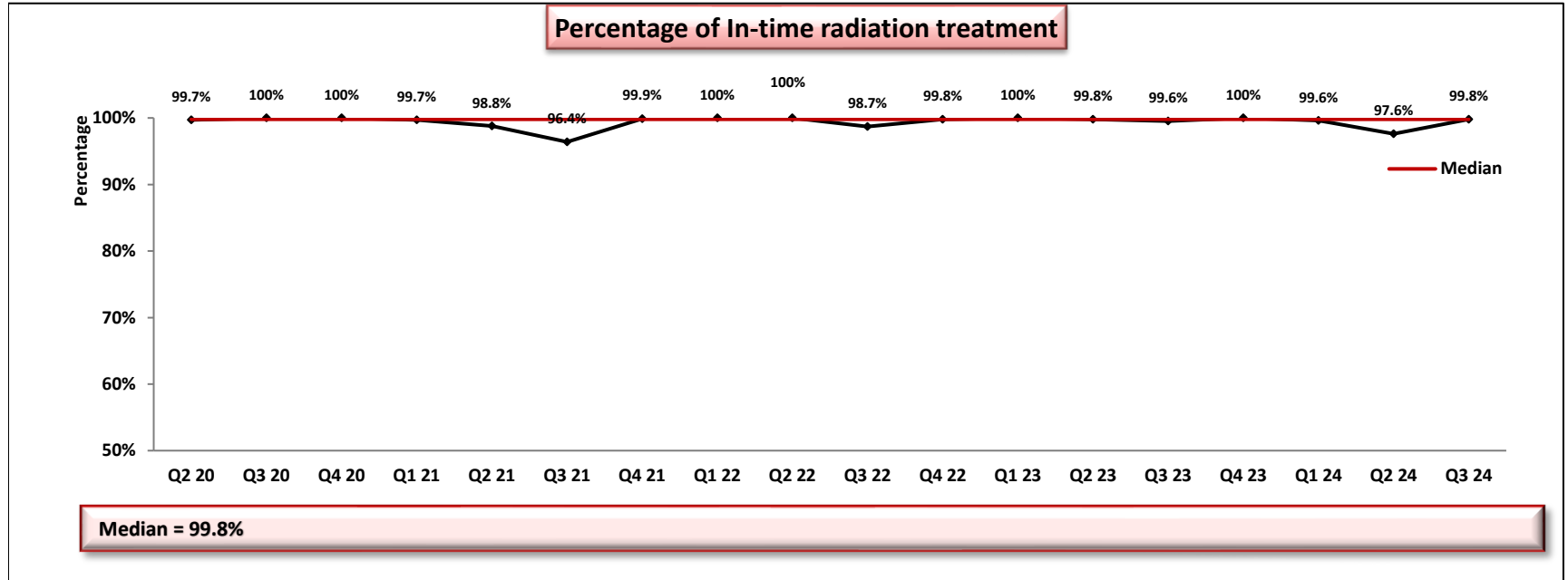
# Infection Control Statistics-Inpatient



# Infection Control Statistics-Inpatient



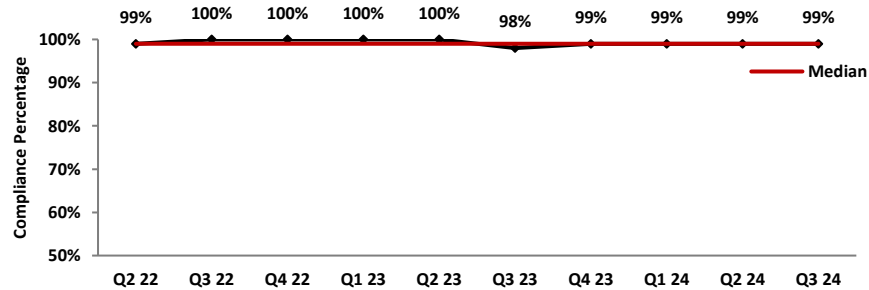
# Radiation Oncology Activity





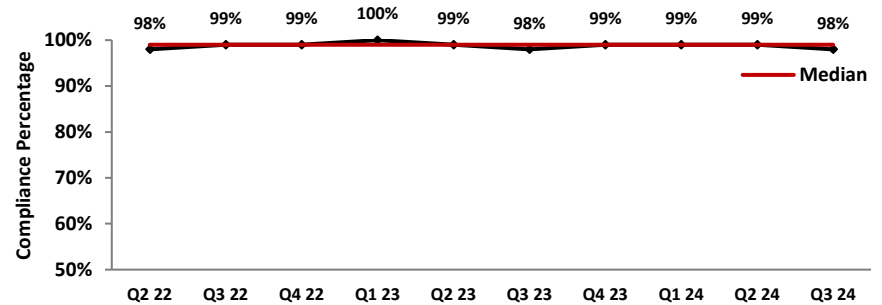
# Hospital-wide Indicators-2022

To ensure the documentation of pain score and appropriate assessment at the time of administration of PRN/STAT analgesia



Median = 99%

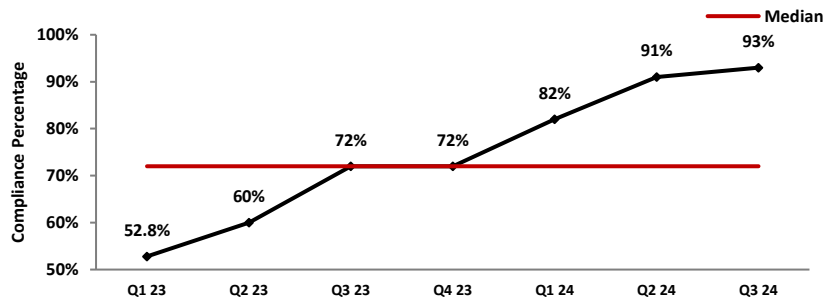
To ensure the documentation of pain score and re-assessment in 60 mins after administration of PRN/STAT analgesia



Median = 99%

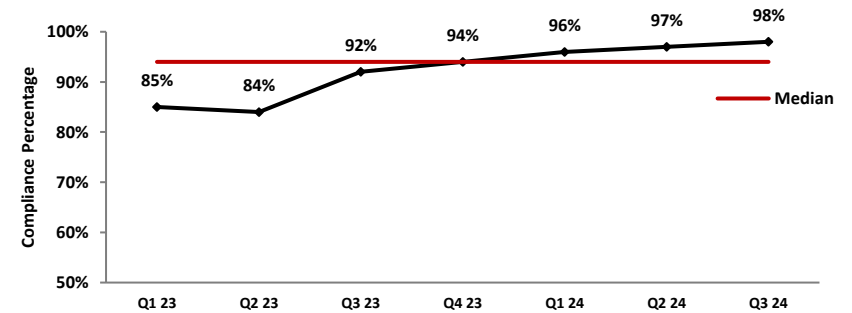
# Hospital-wide Indicators-2023

To ensure the timely administration of STAT medication within 30 minutes



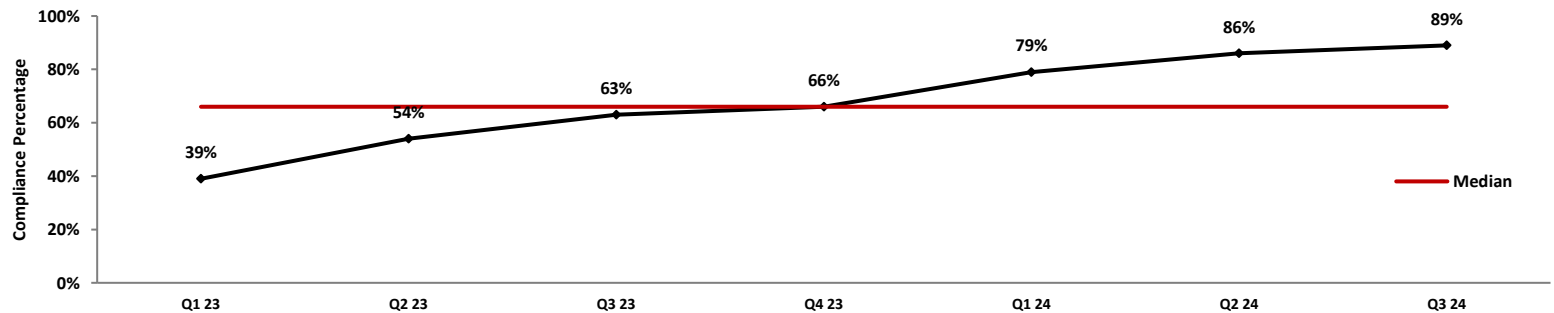
Median = 72%

To ensure the timely administration of Routine medication within 02 hours



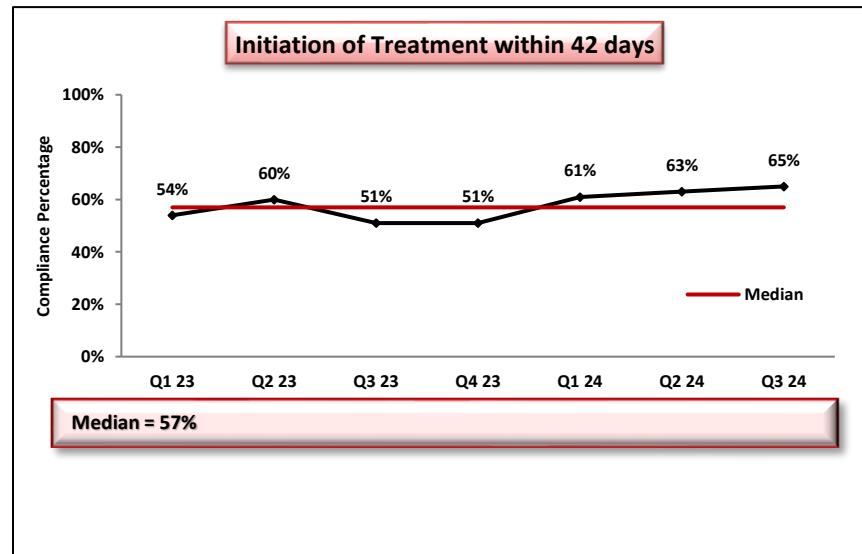
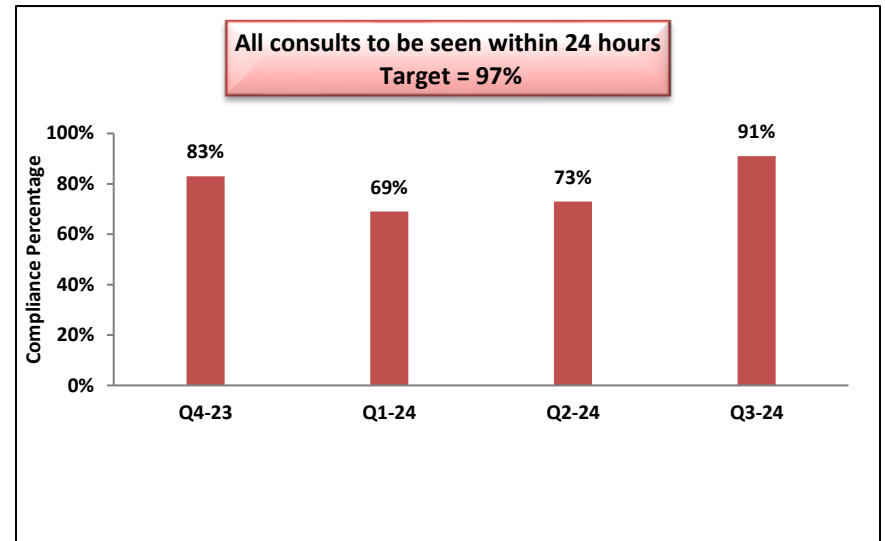
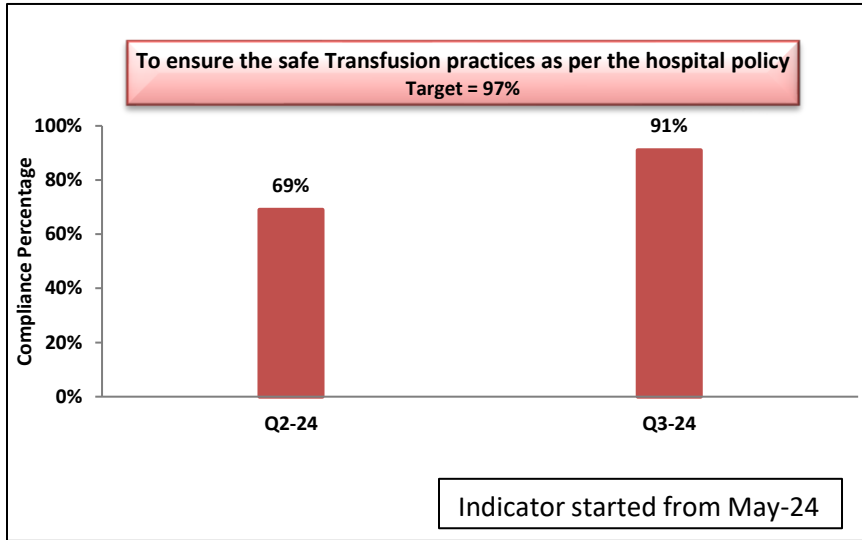
Median = 93%

Compliance with the reassessment of patients between 30 and 50 minutes; those undergoing infusion therapies lasting 60 minutes or more



Median = 66%

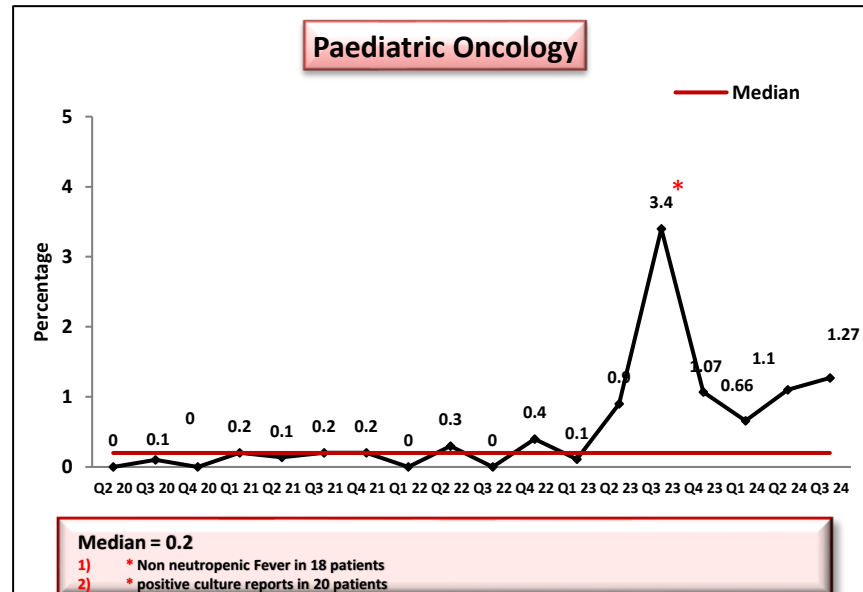
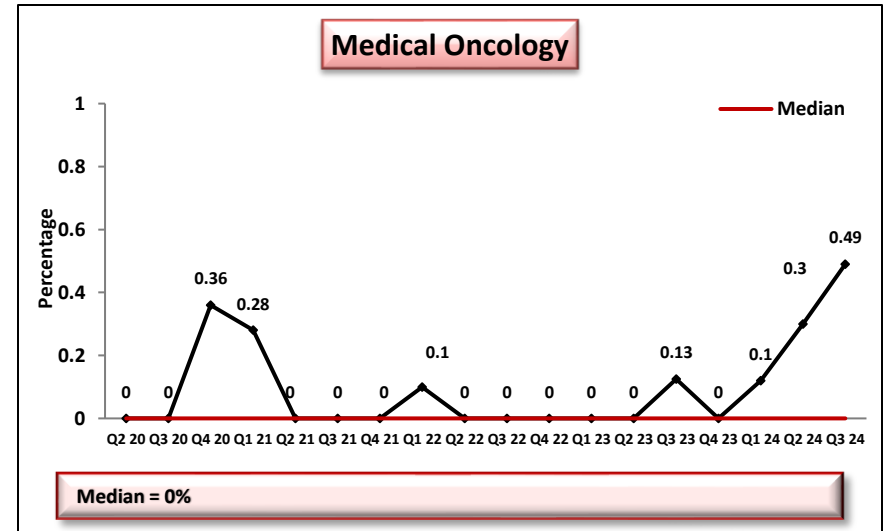
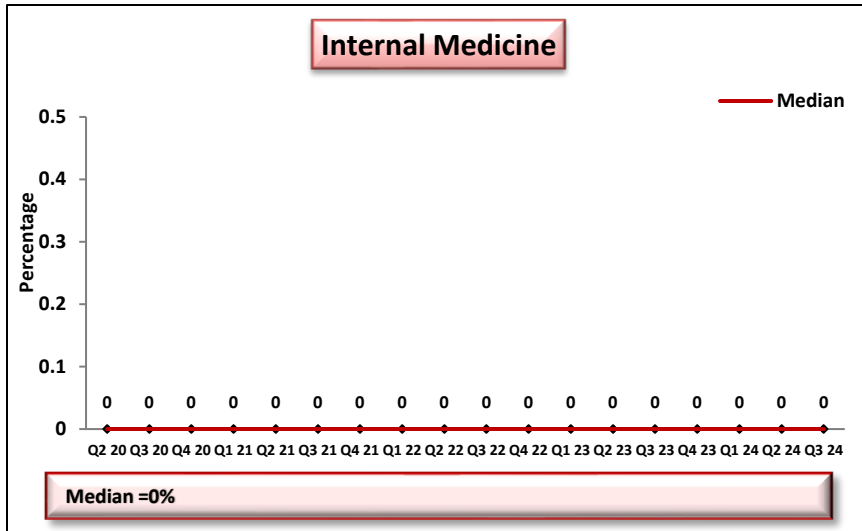
# Hospital-wide Indicators-2024



# Clinical Performance Indicators

## Re-admission within 7 days of discharge

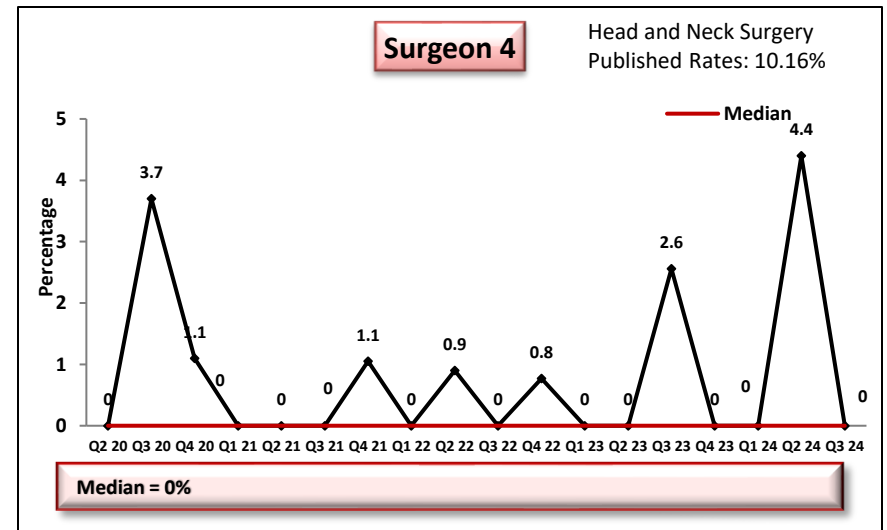
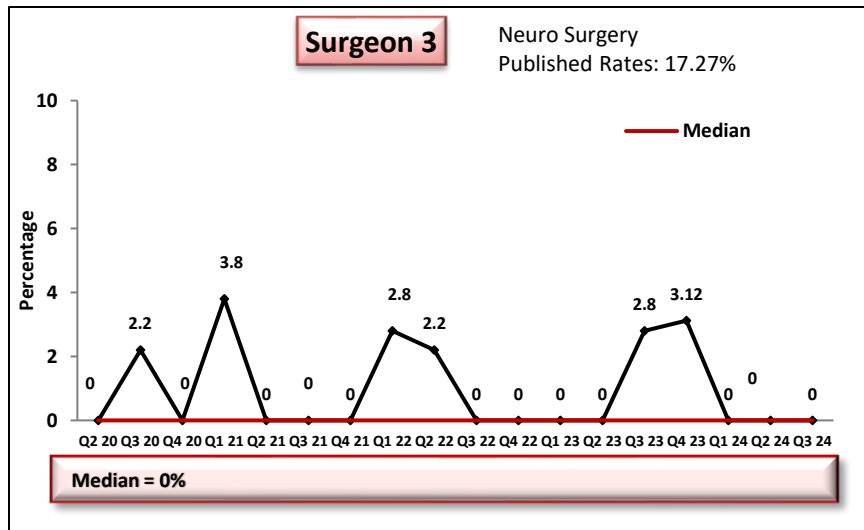
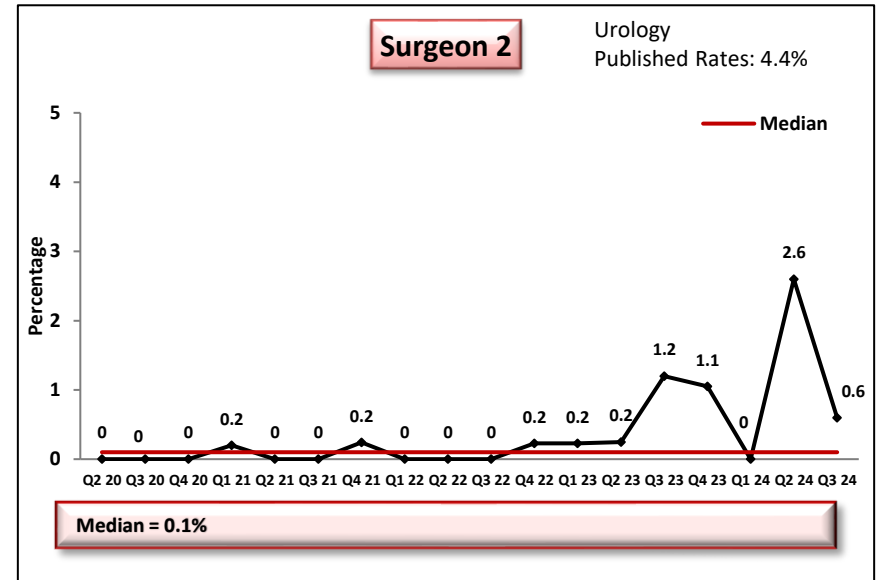
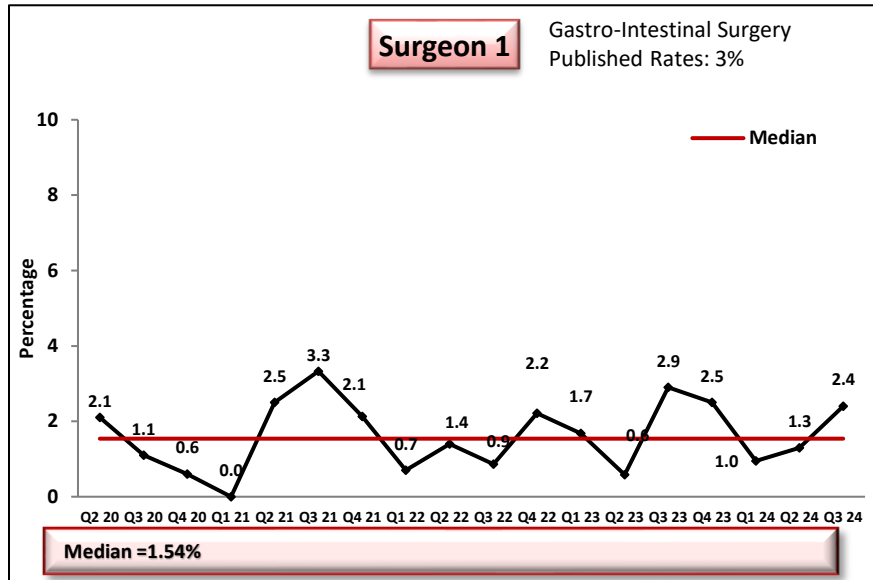
### Specialty wise



# Clinical Performance Indicators

## Re-admission within 30 days of discharge

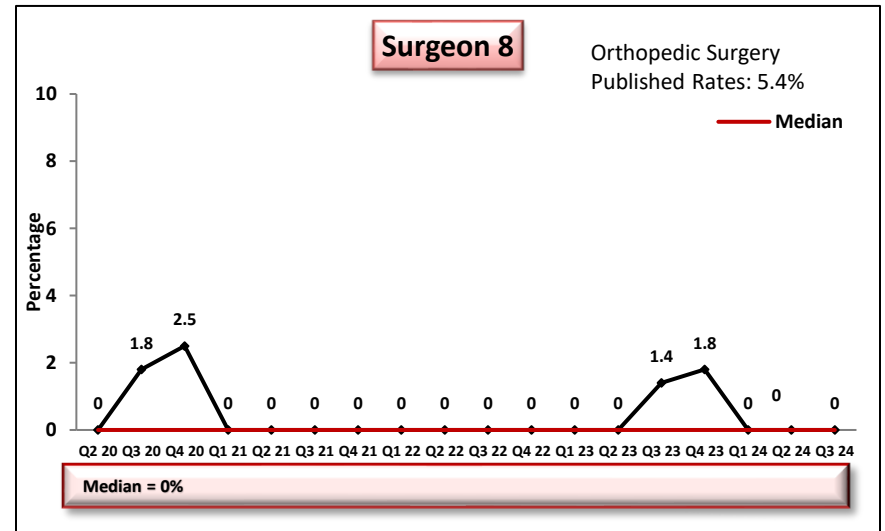
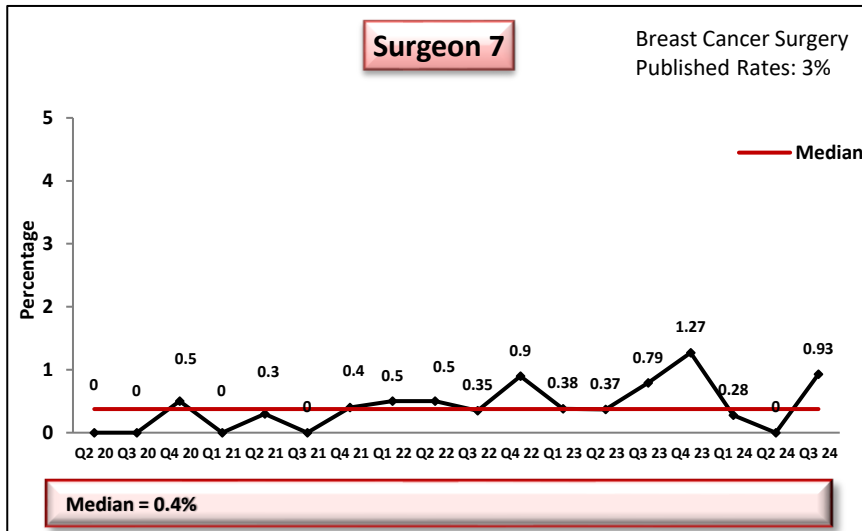
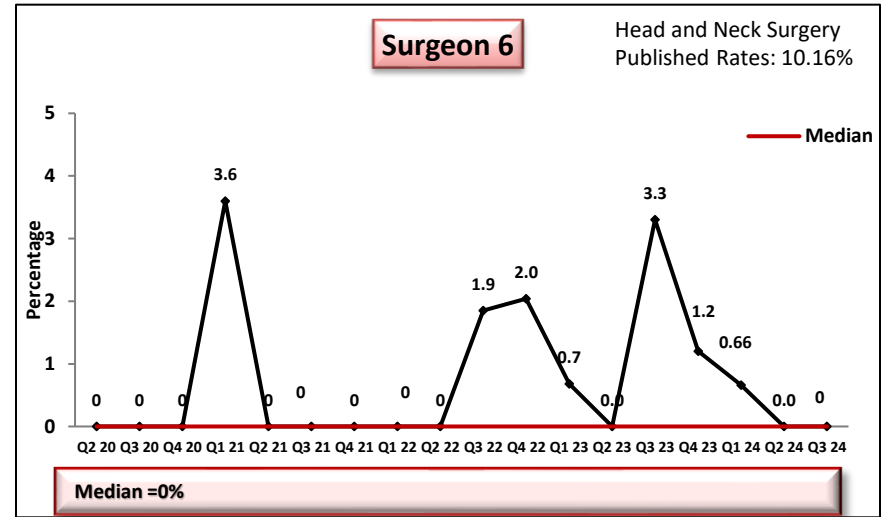
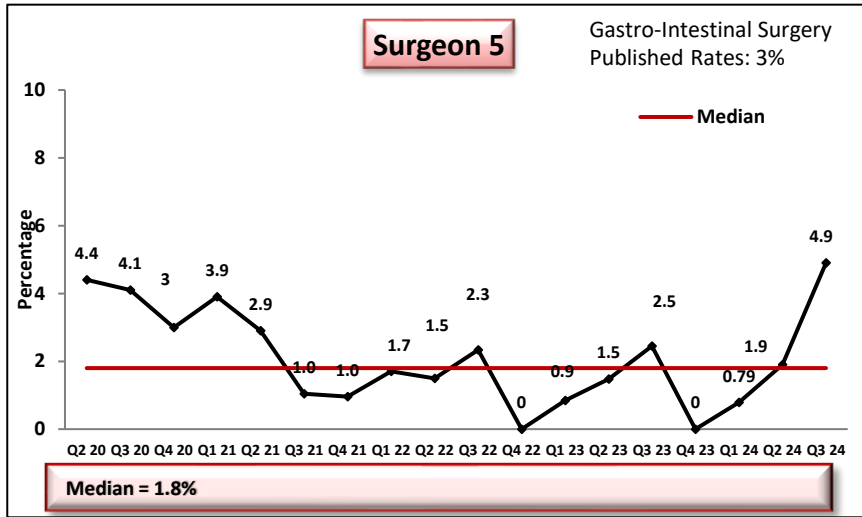
### Surgical Oncology



# Clinical Performance Indicators

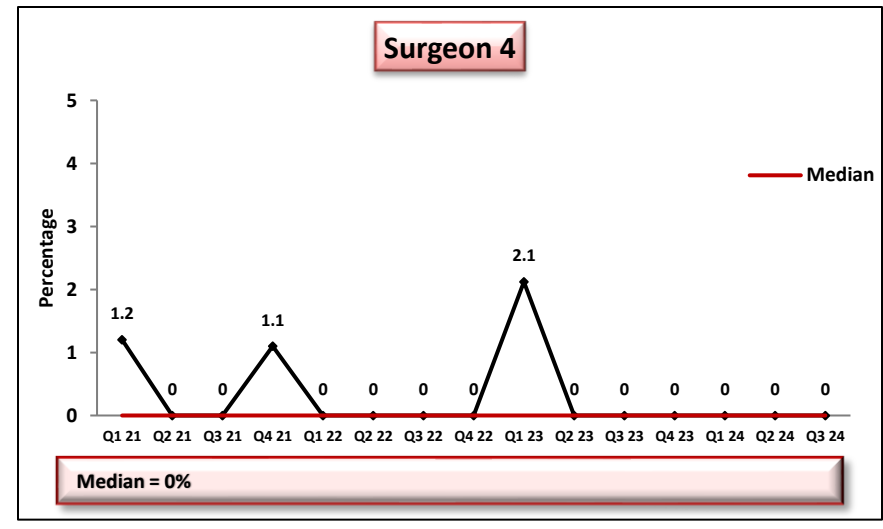
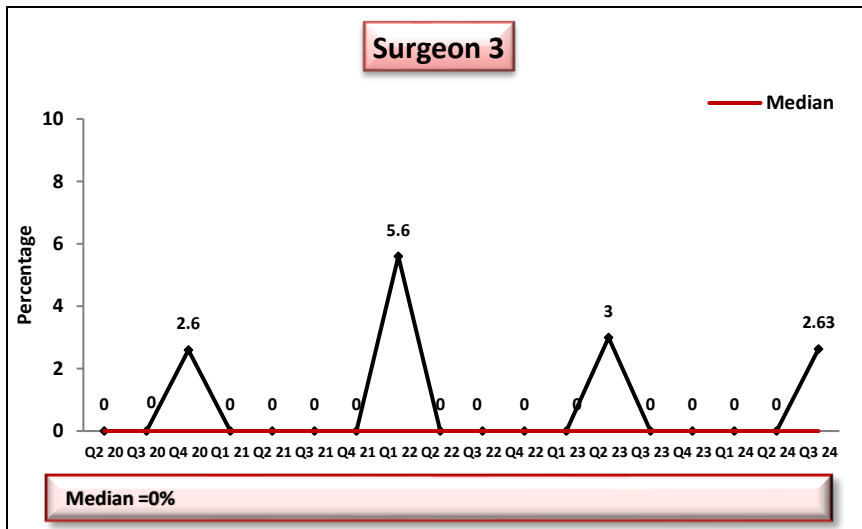
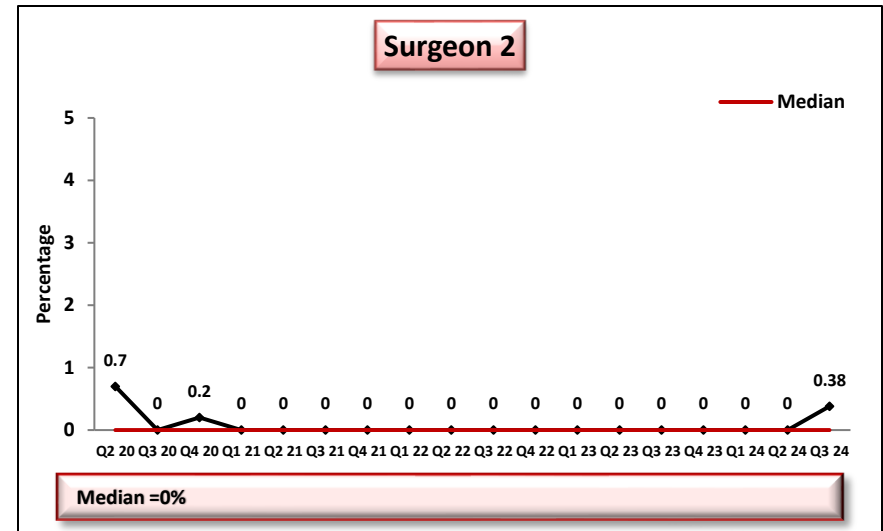
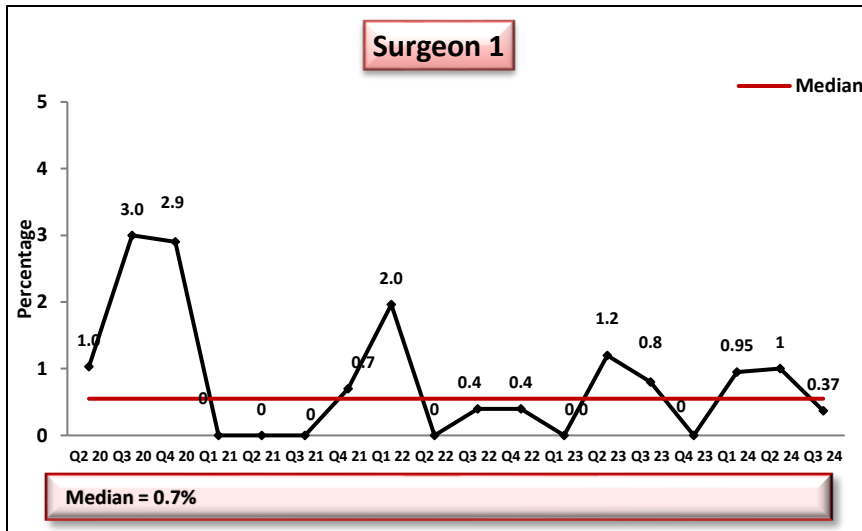
## Re-admission within 30 days of discharge

### Surgical Oncology



# Clinical Performance Indicators

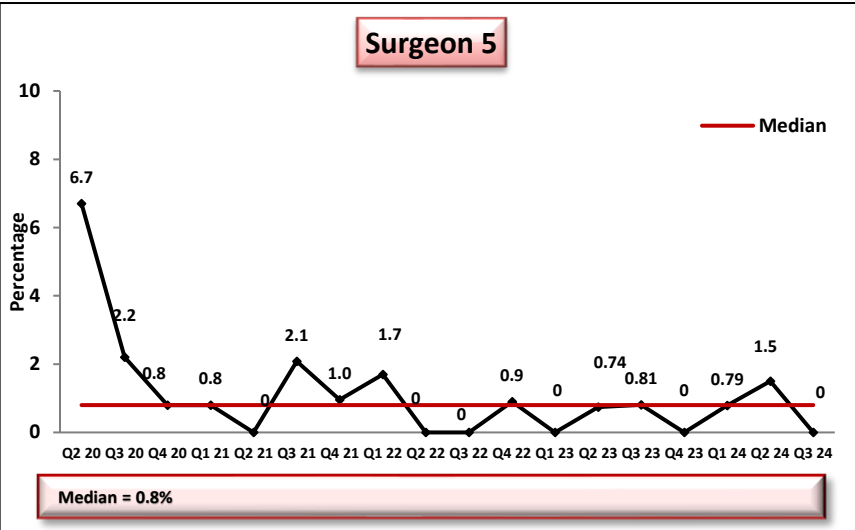
## Reoperation within the same hospital admission



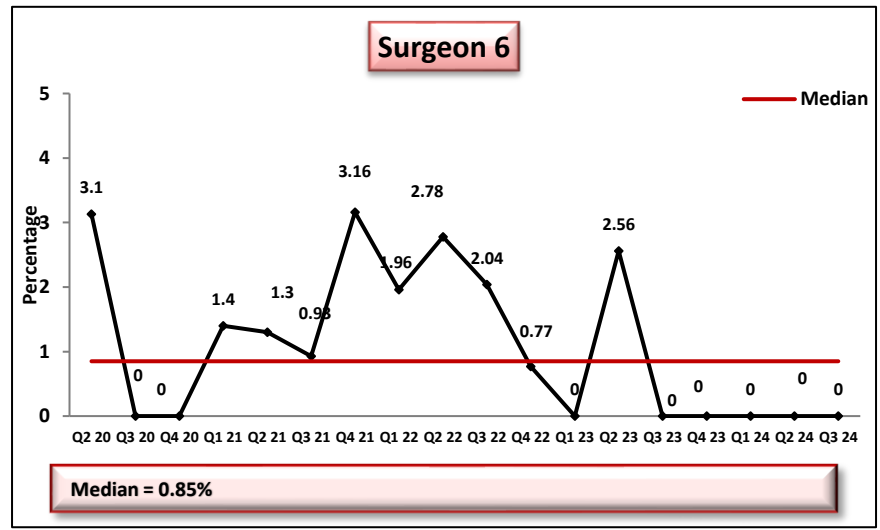
# Clinical Performance Indicators

## Reoperation within the same hospital admission

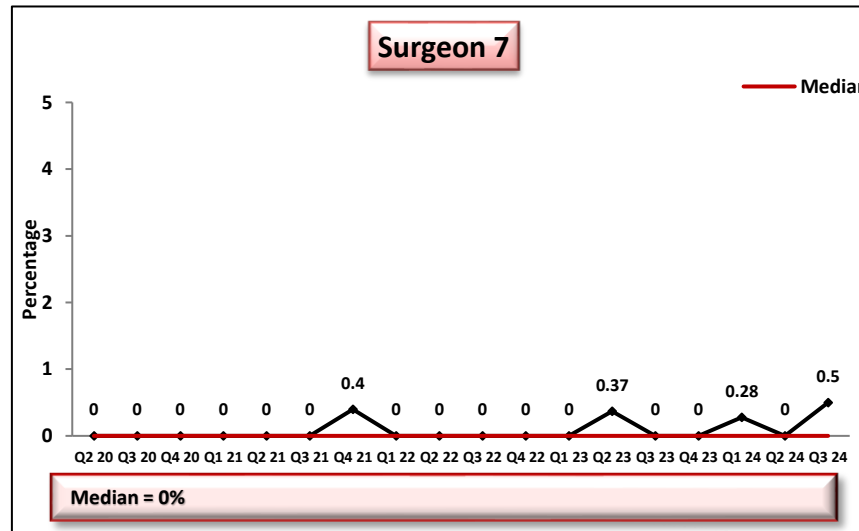
**Surgeon 5**



**Surgeon 6**



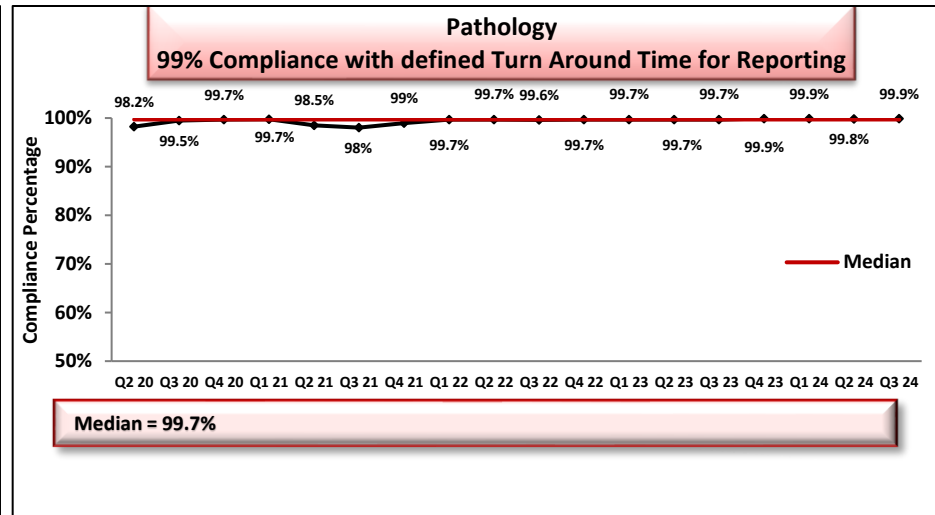
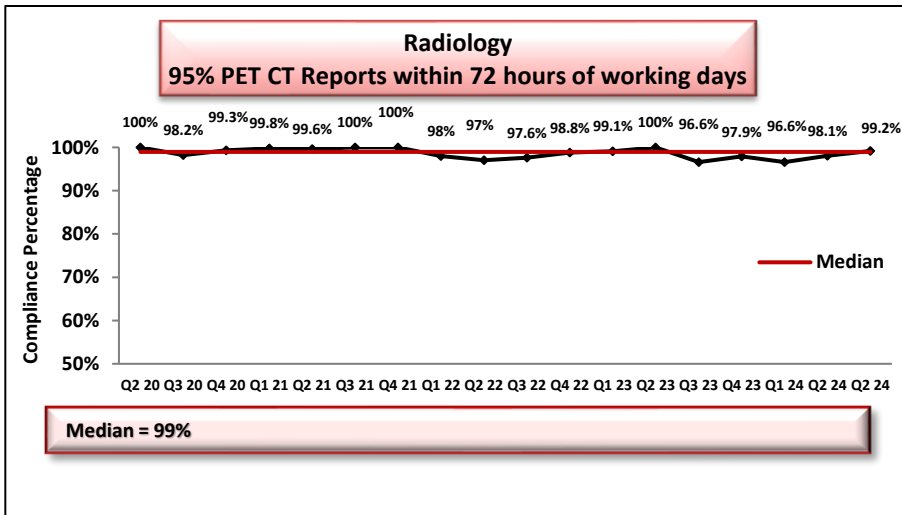
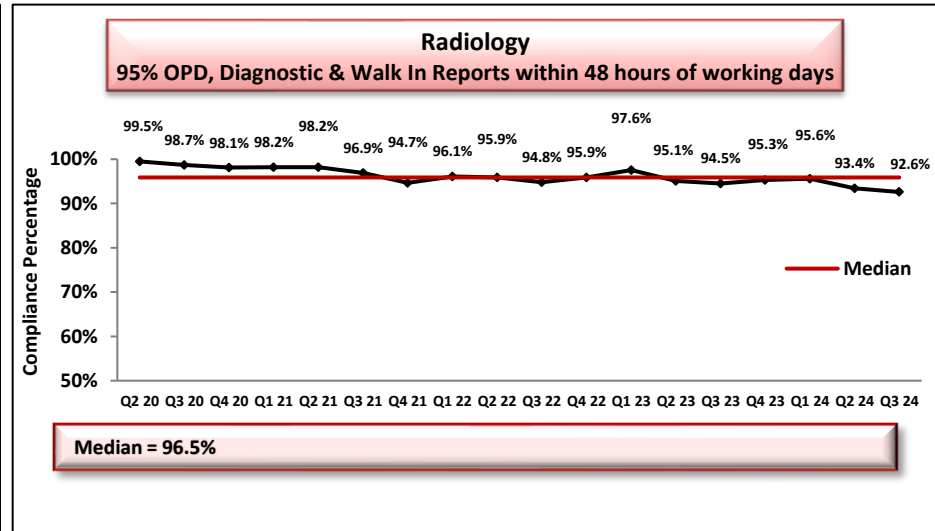
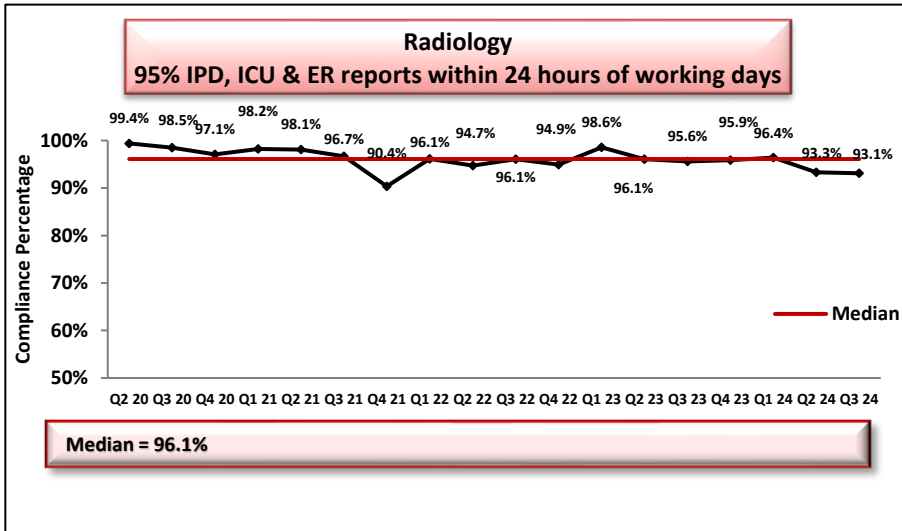
**Surgeon 7**



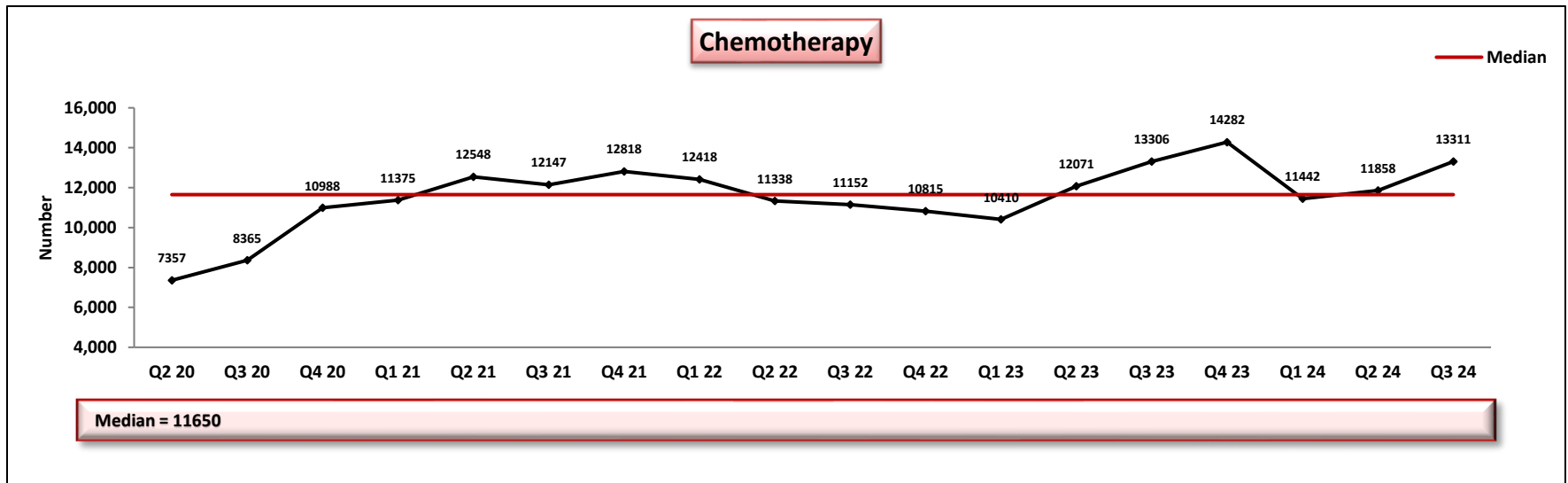
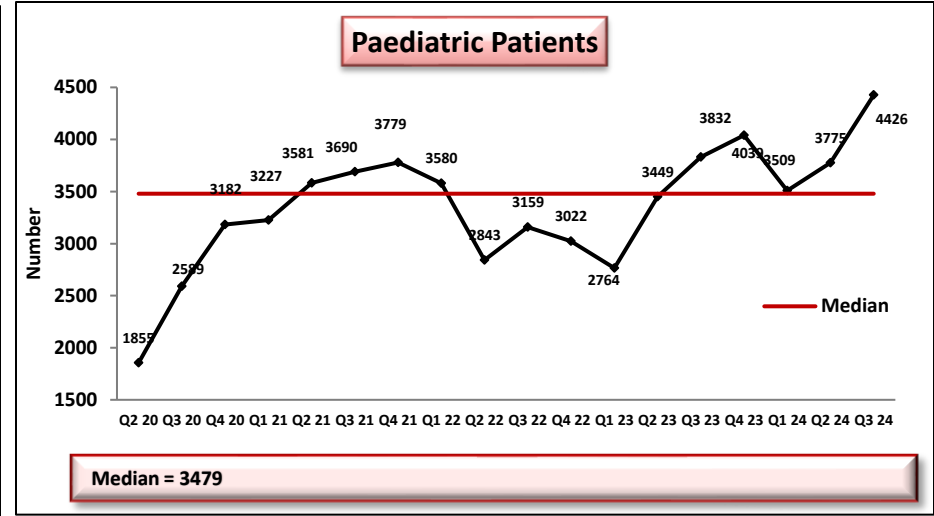
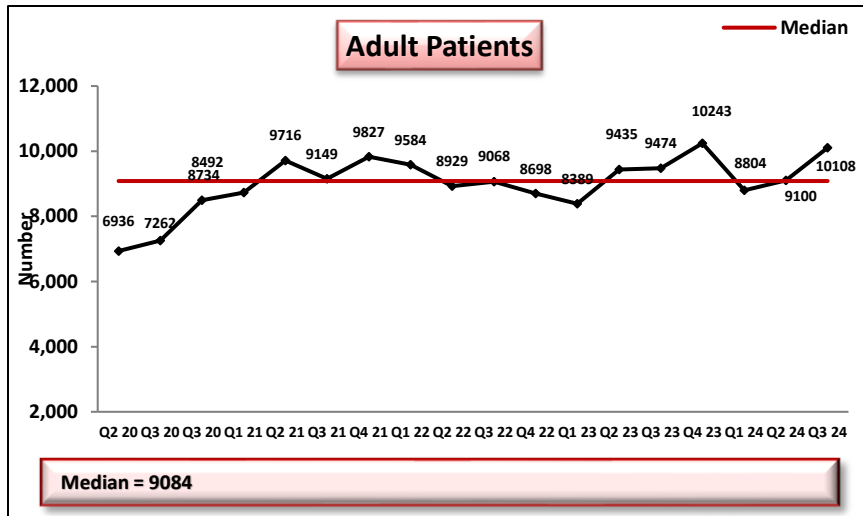


# Clinical Performance Indicators

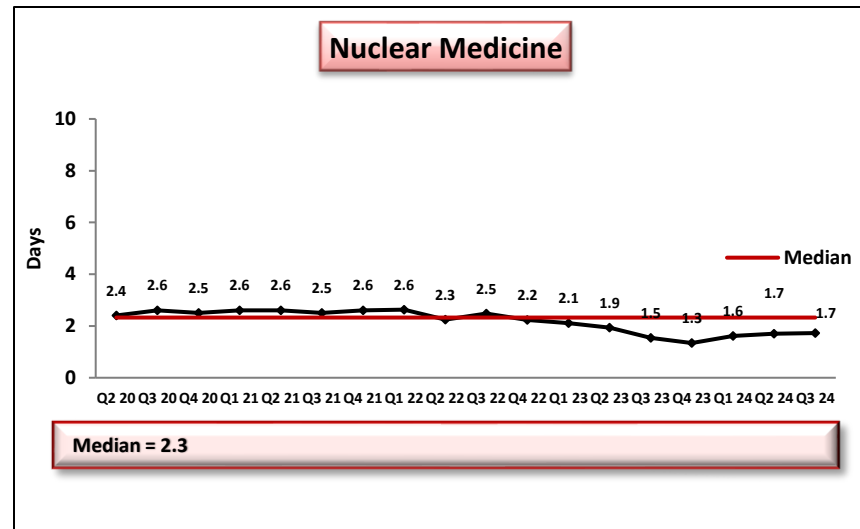
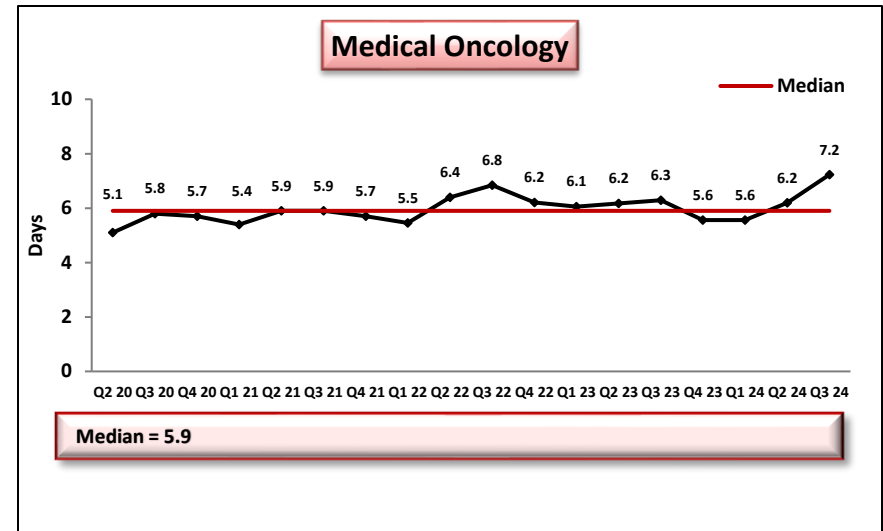
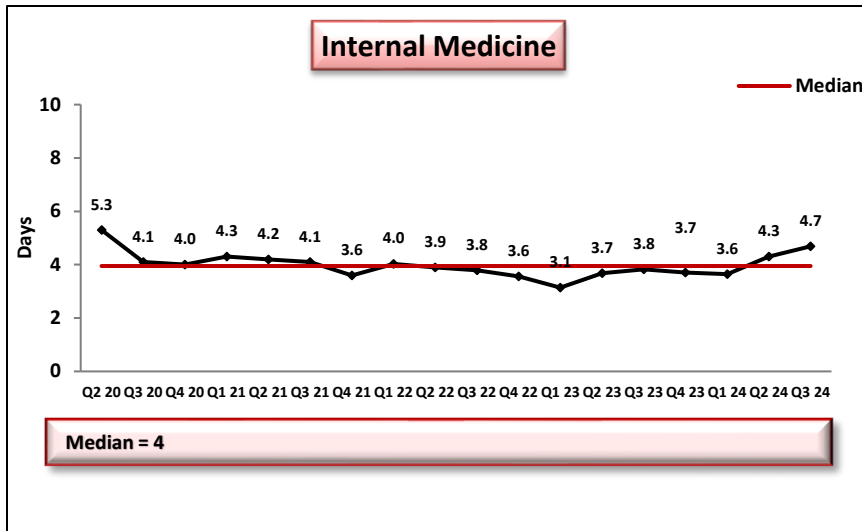
## Compliance with defined Turnaround Time for Reporting



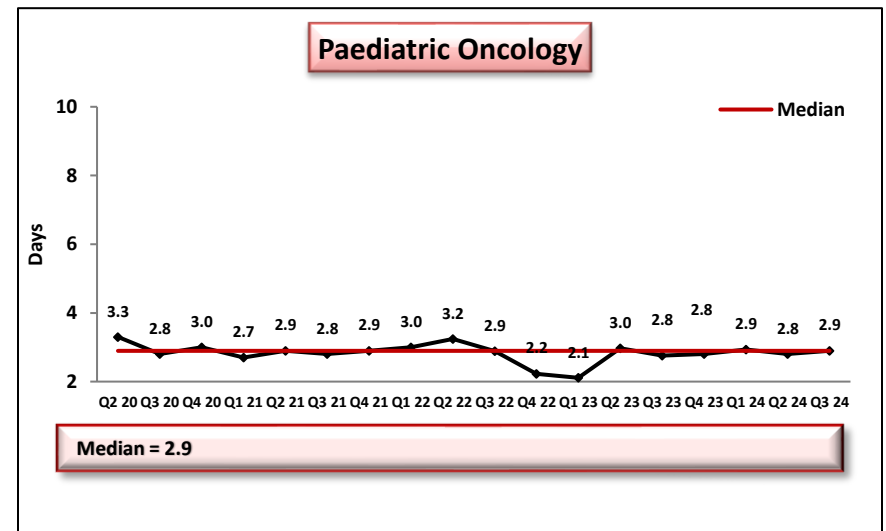
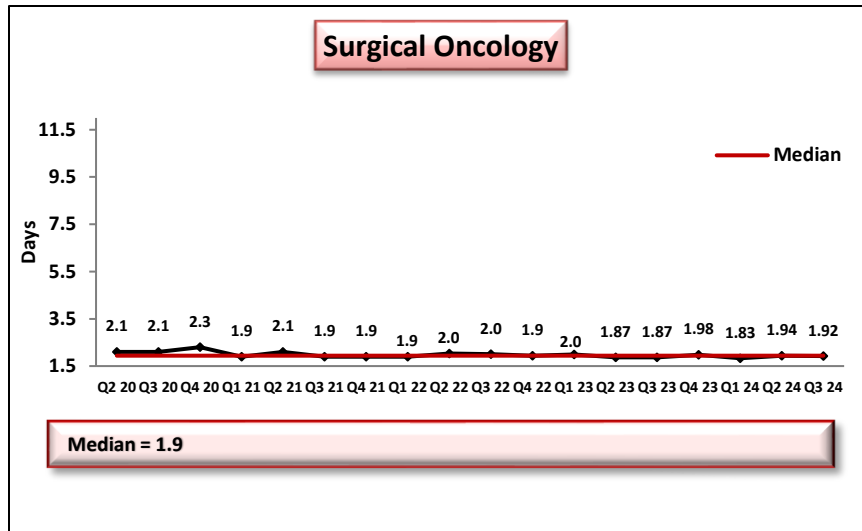
# Chemotherapy Activity Break-up



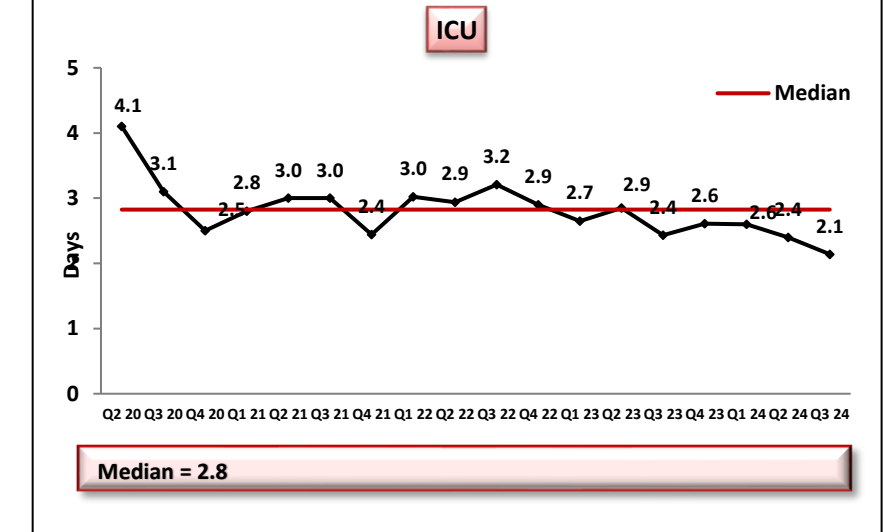
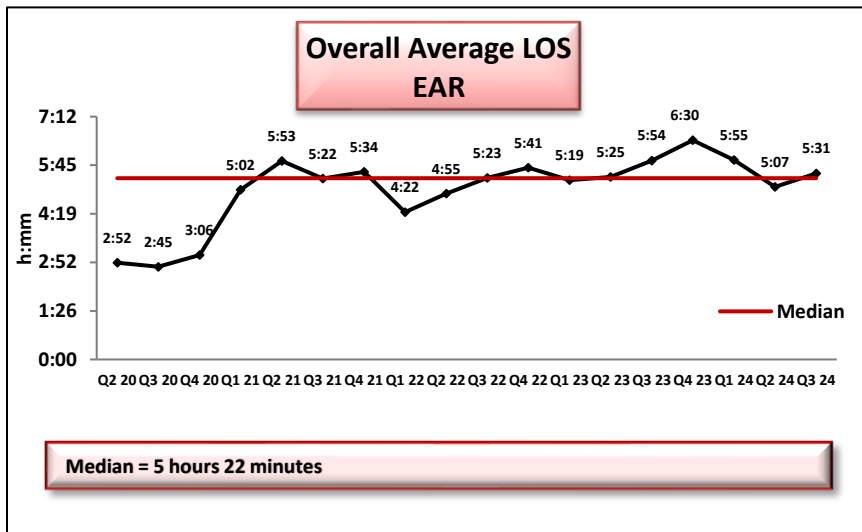
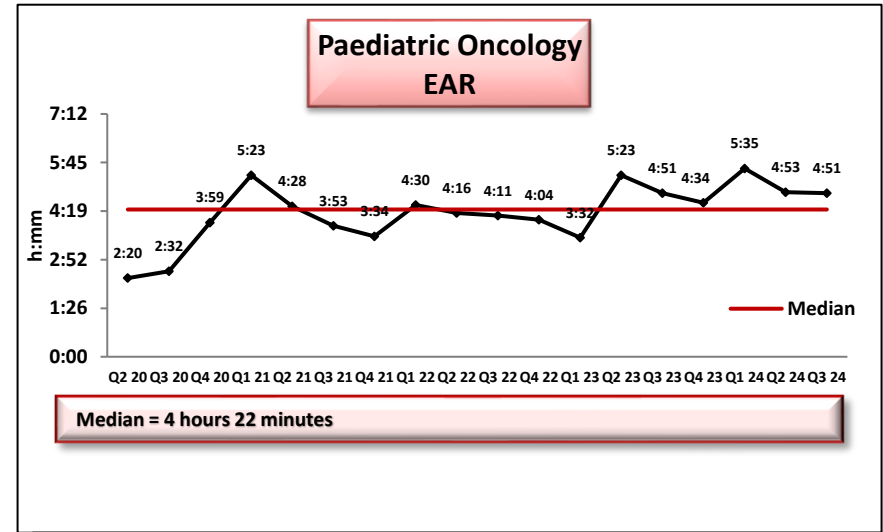
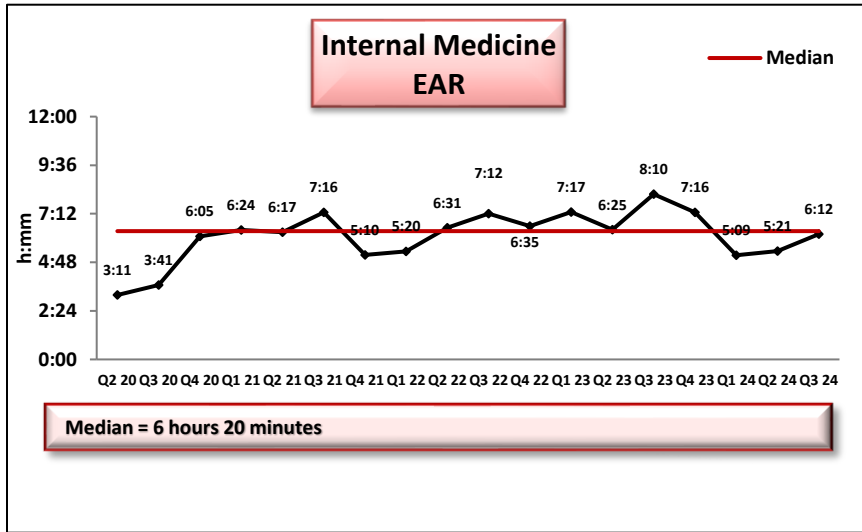
# Average Length of Stay-Inpatients



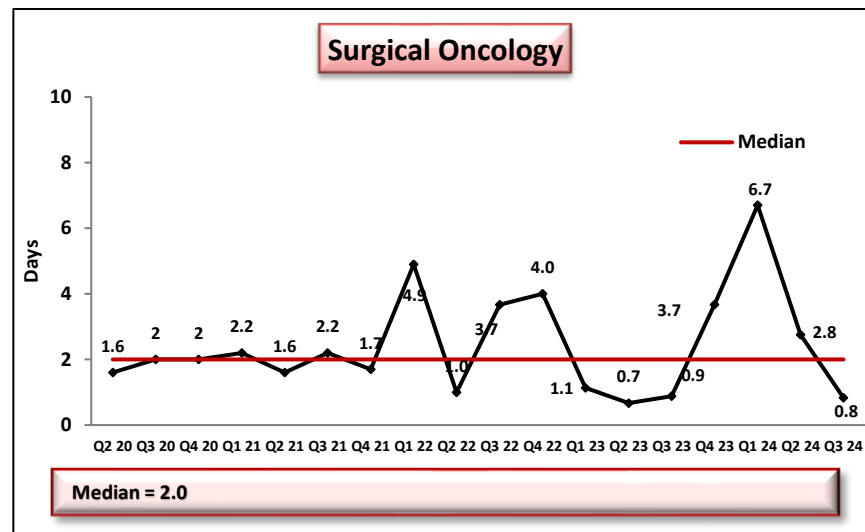
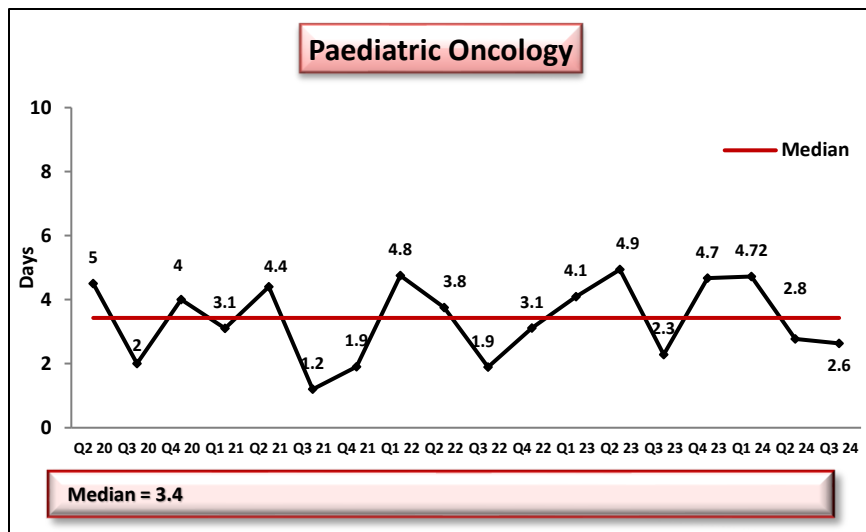
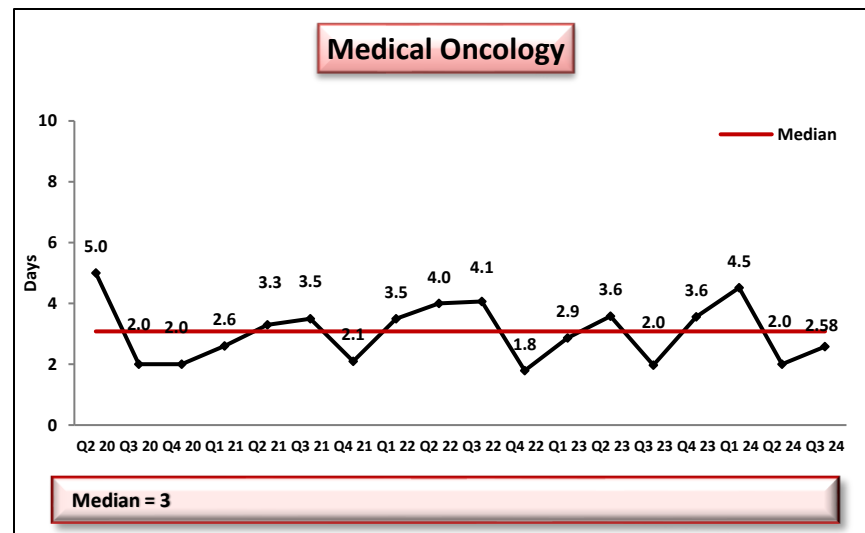
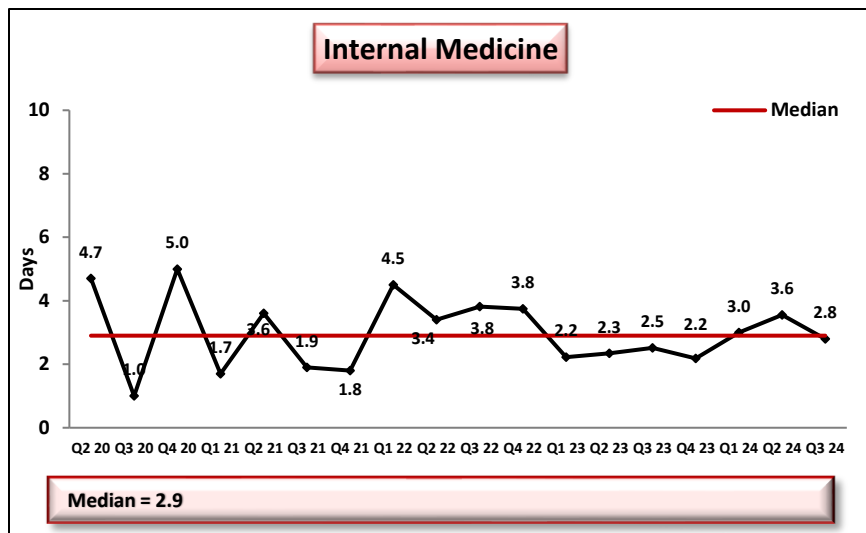
# Average Length of Stay-Inpatients



# Average Length of Stay (LOS)

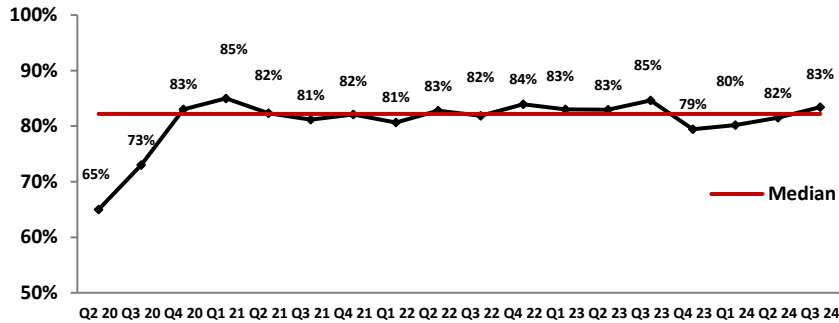


# Average Length of stay- Ventilated Patients



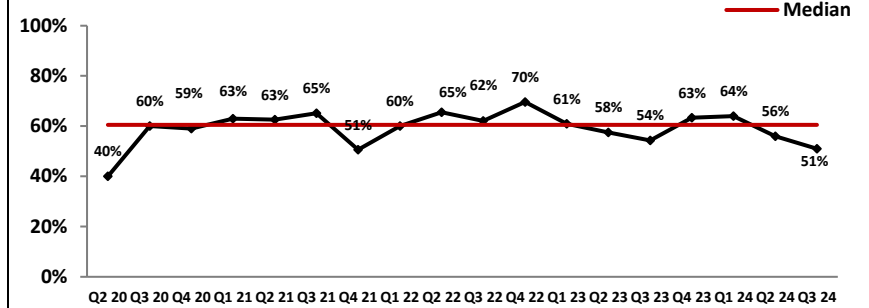
# Bed Occupancy Rate

## Inpatients



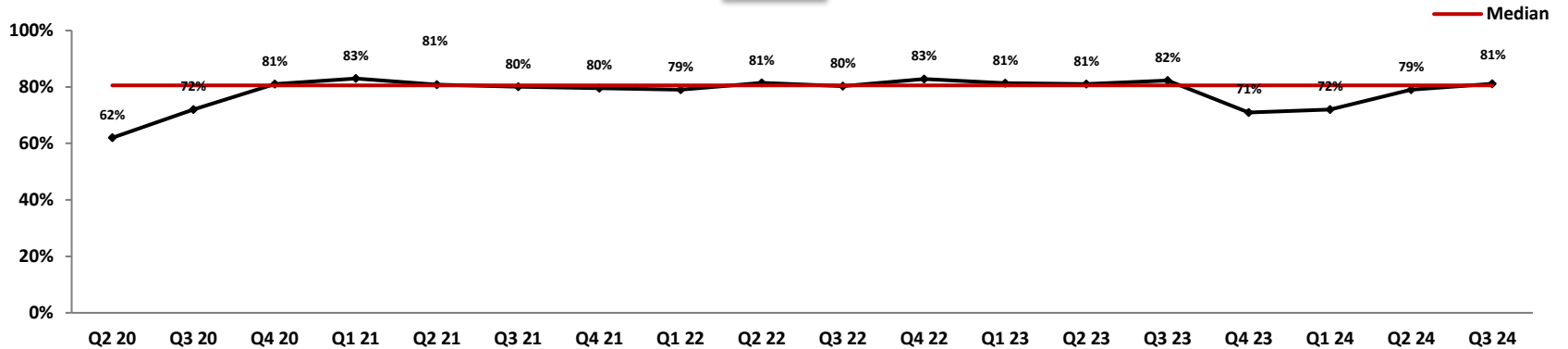
Median = 82.2%

## Intensive Care Unit



Median = 60.5%

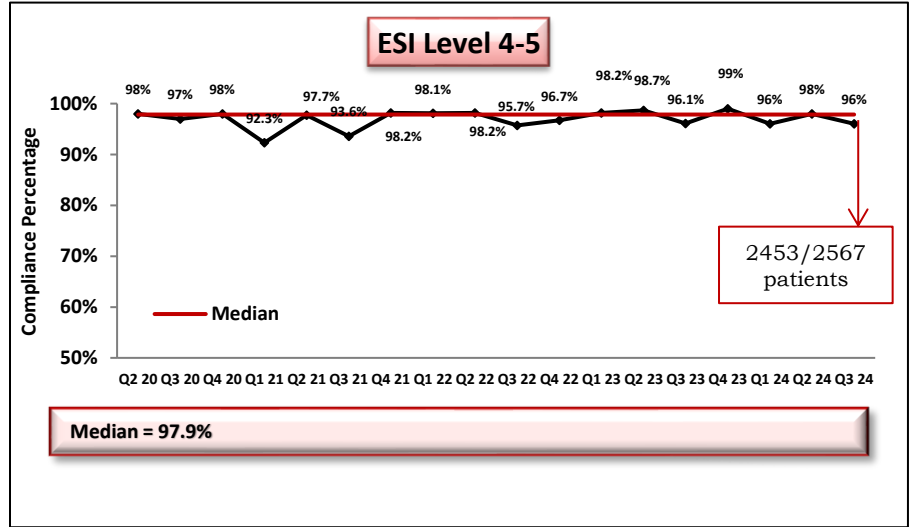
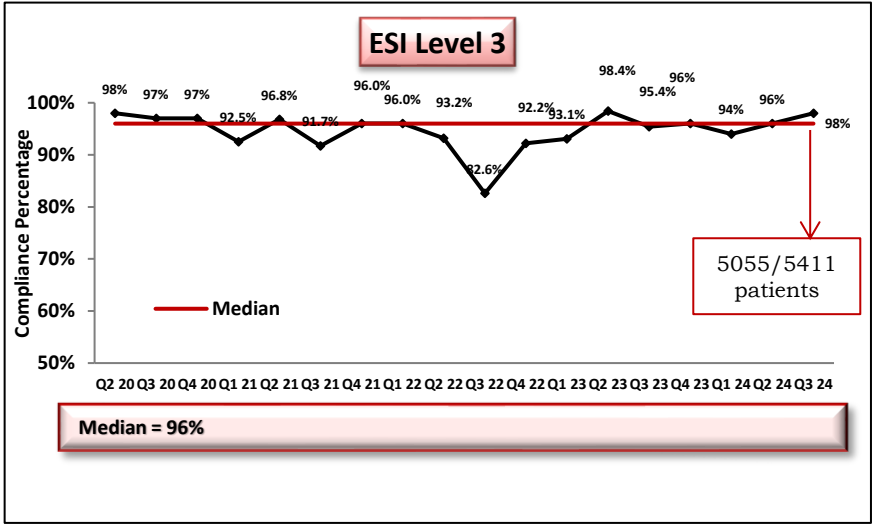
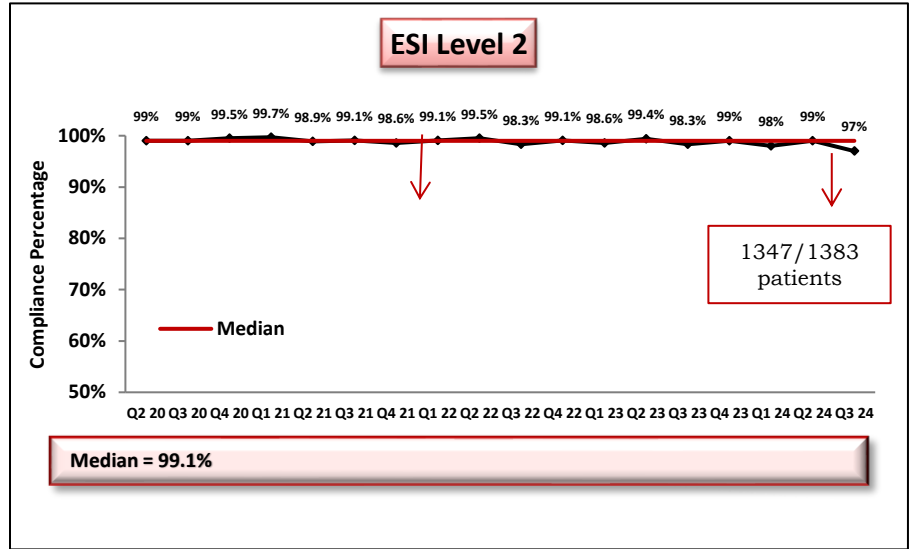
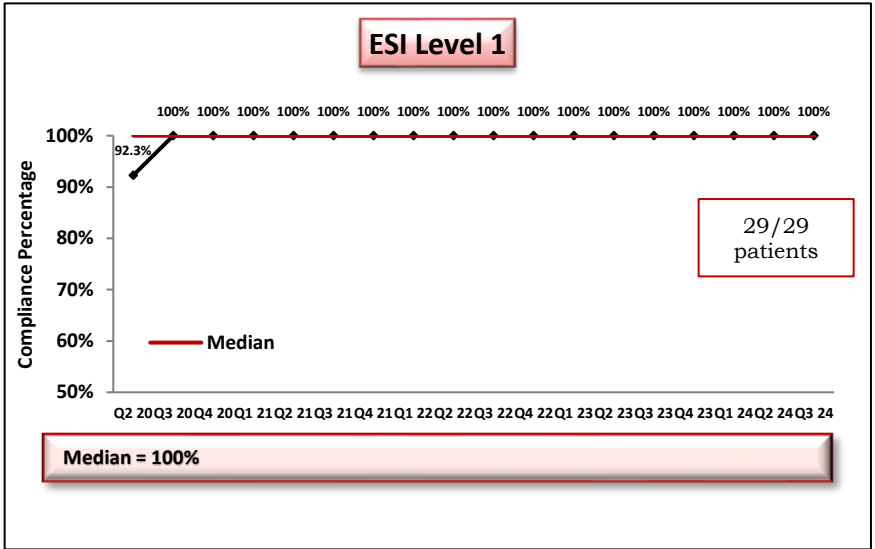
## Overall



Median = 80.5%

# Emergency Assessment Room Statistics

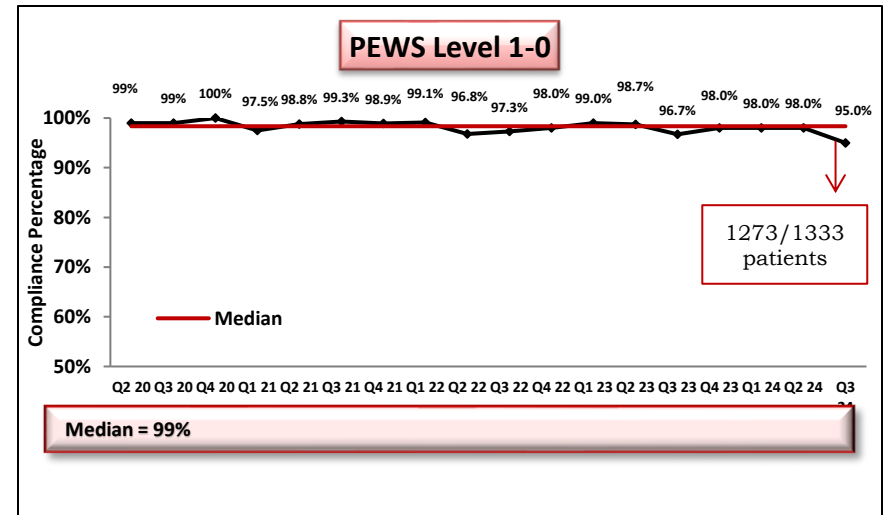
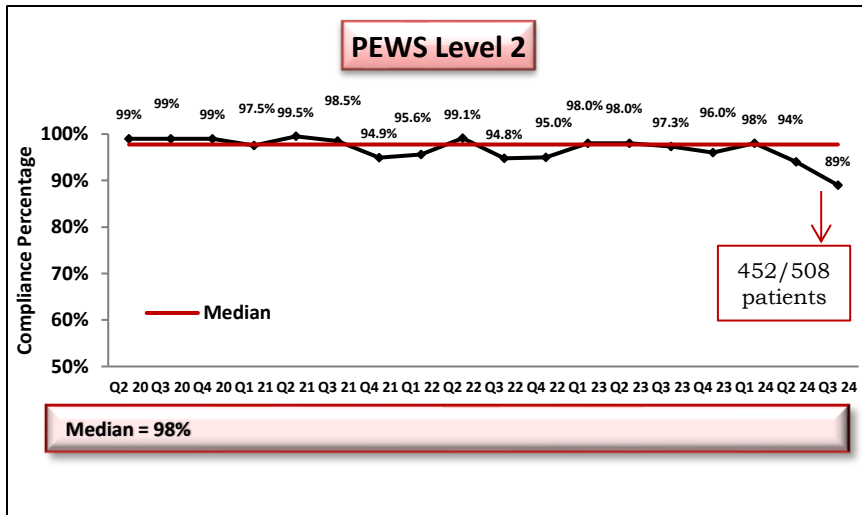
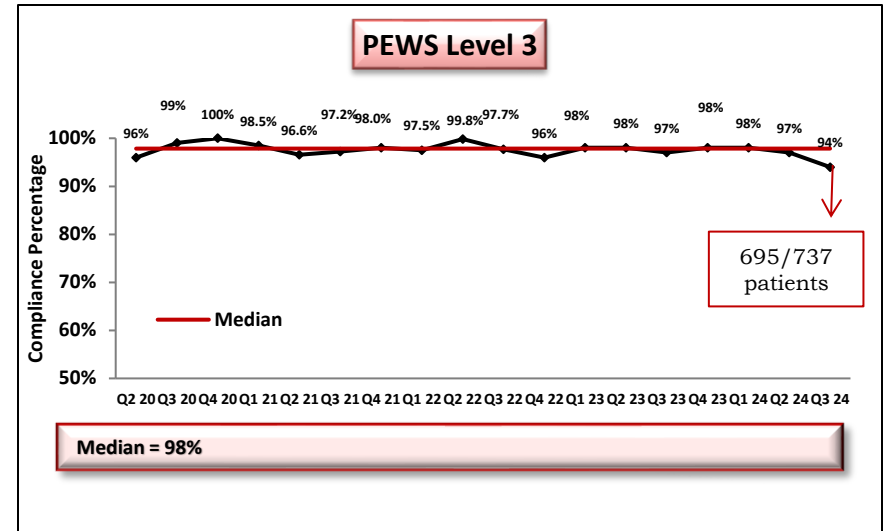
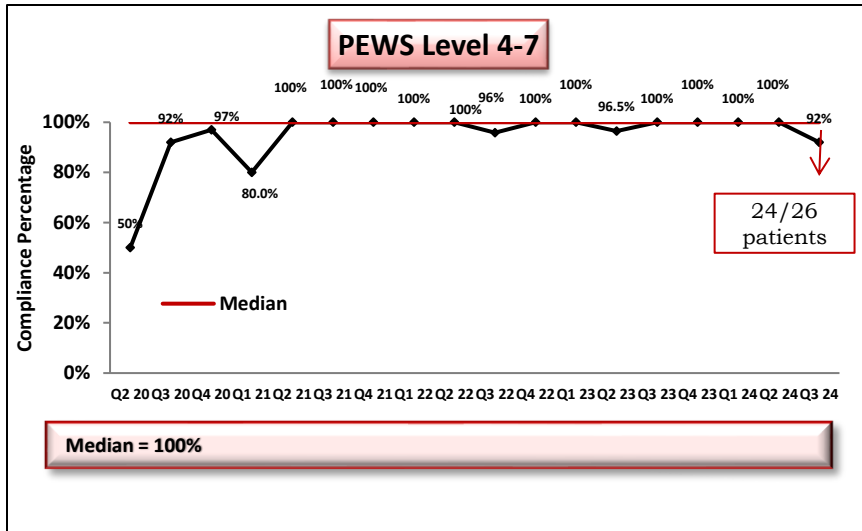
## Patients Seen within Defined Waiting Times – ADULTS



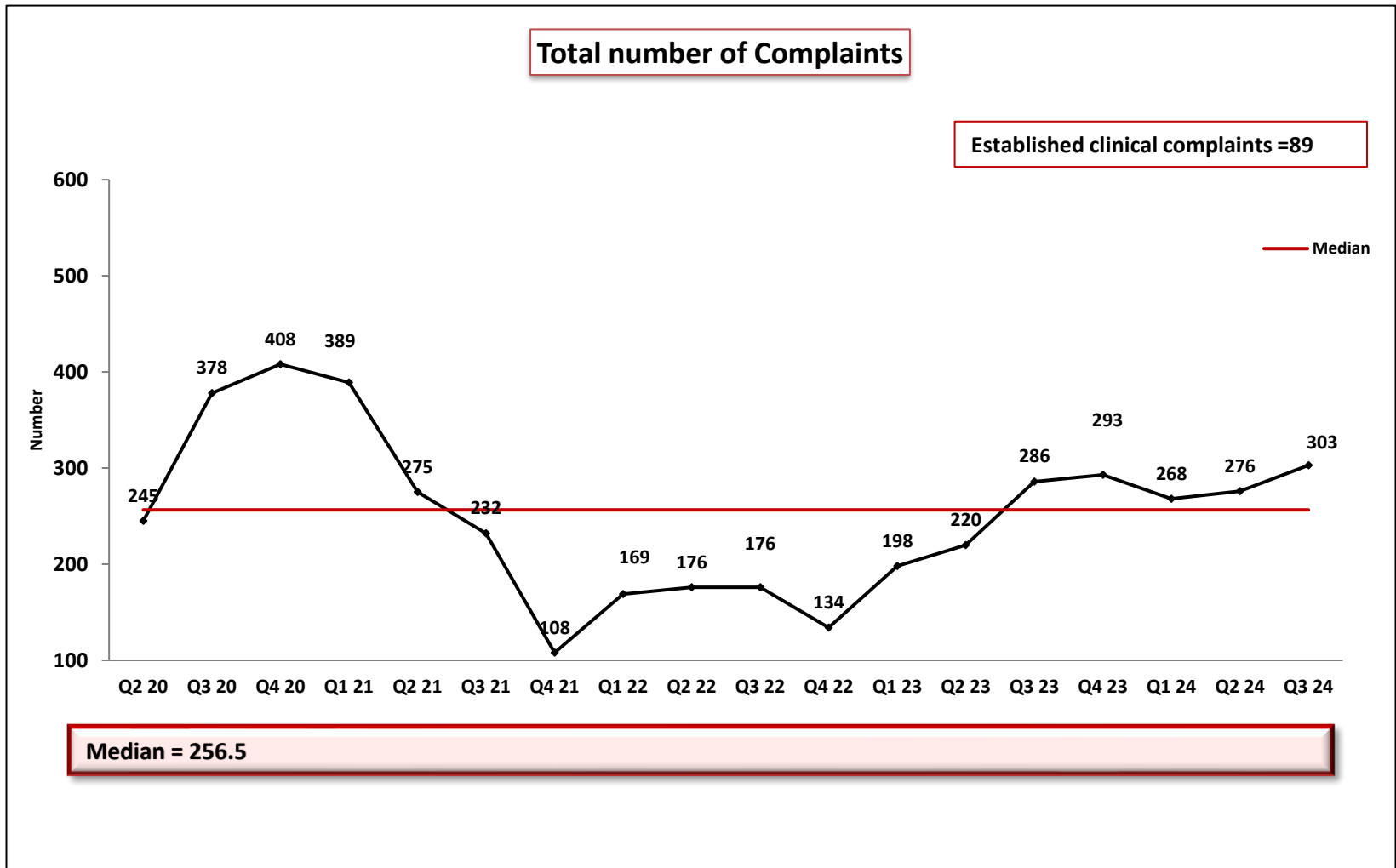


# Emergency Assessment Room Statistics

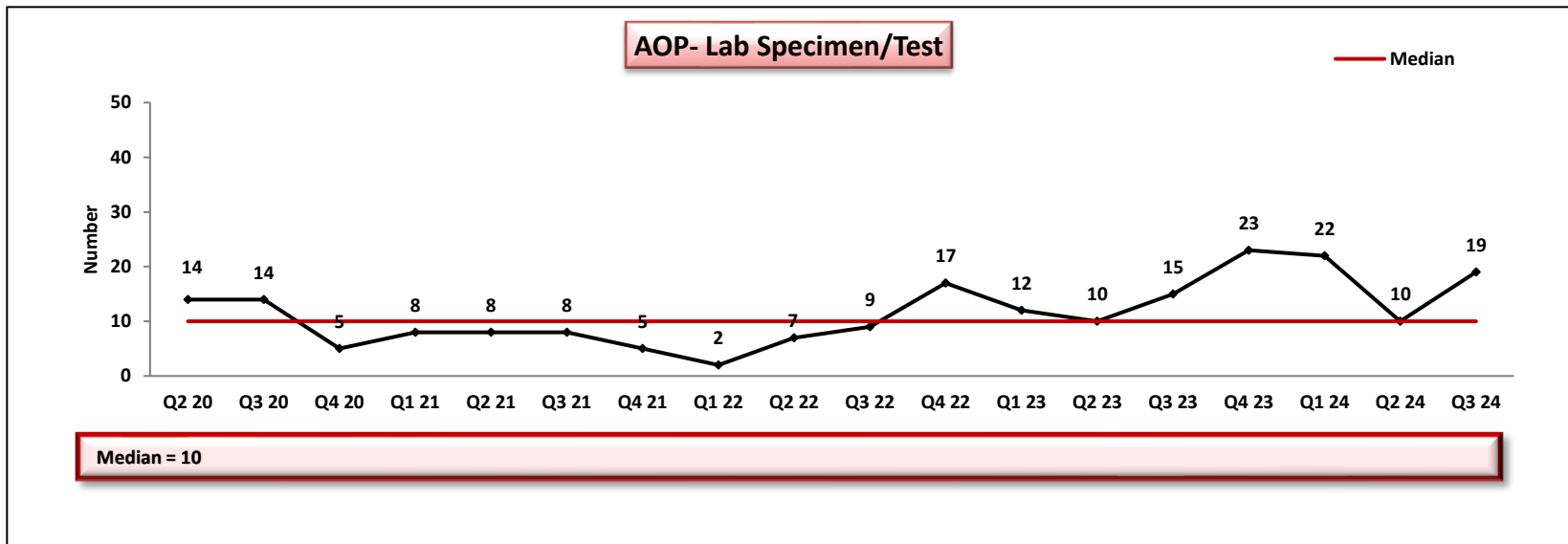
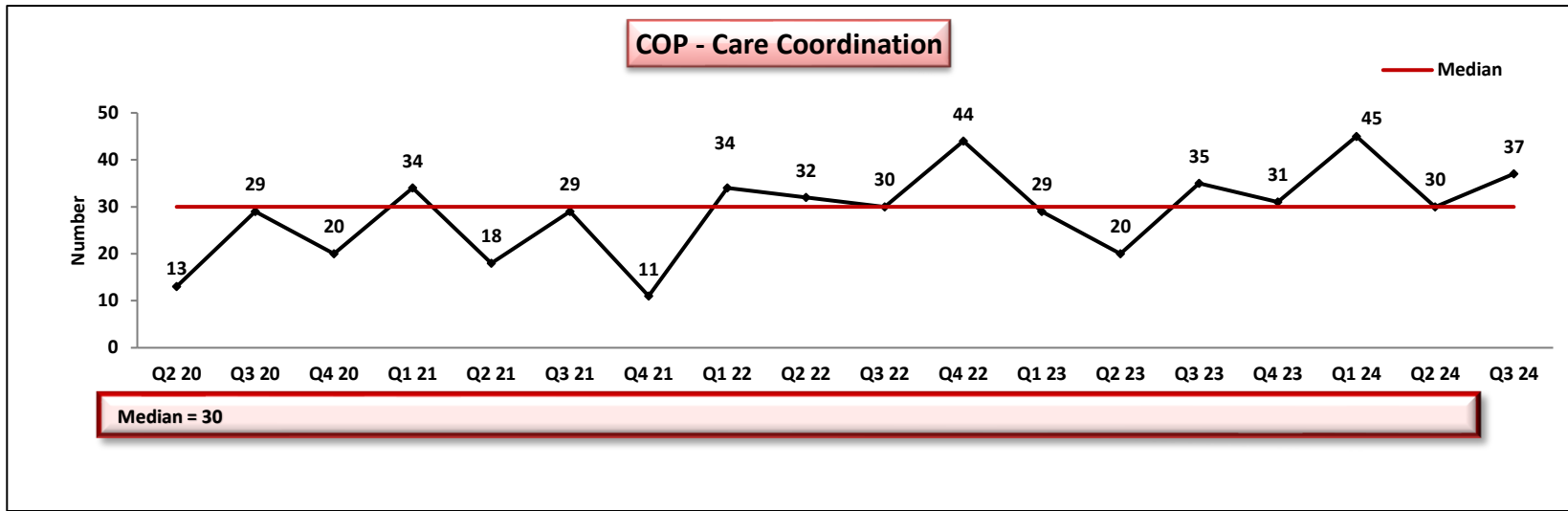
## Patients Seen within Defined Waiting Times – Paediatrics



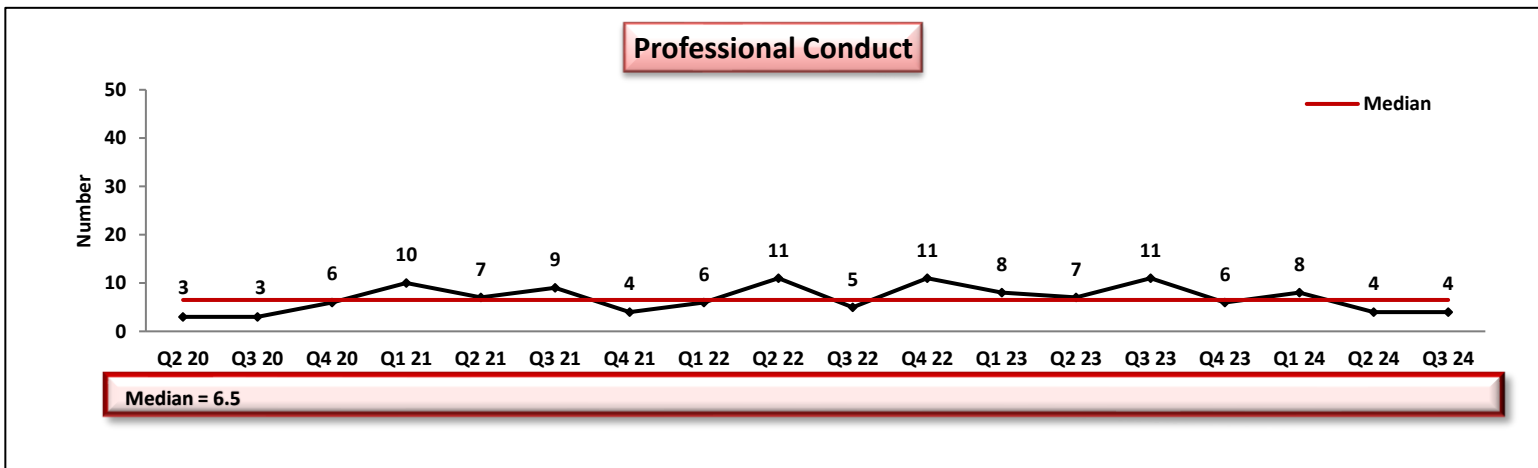
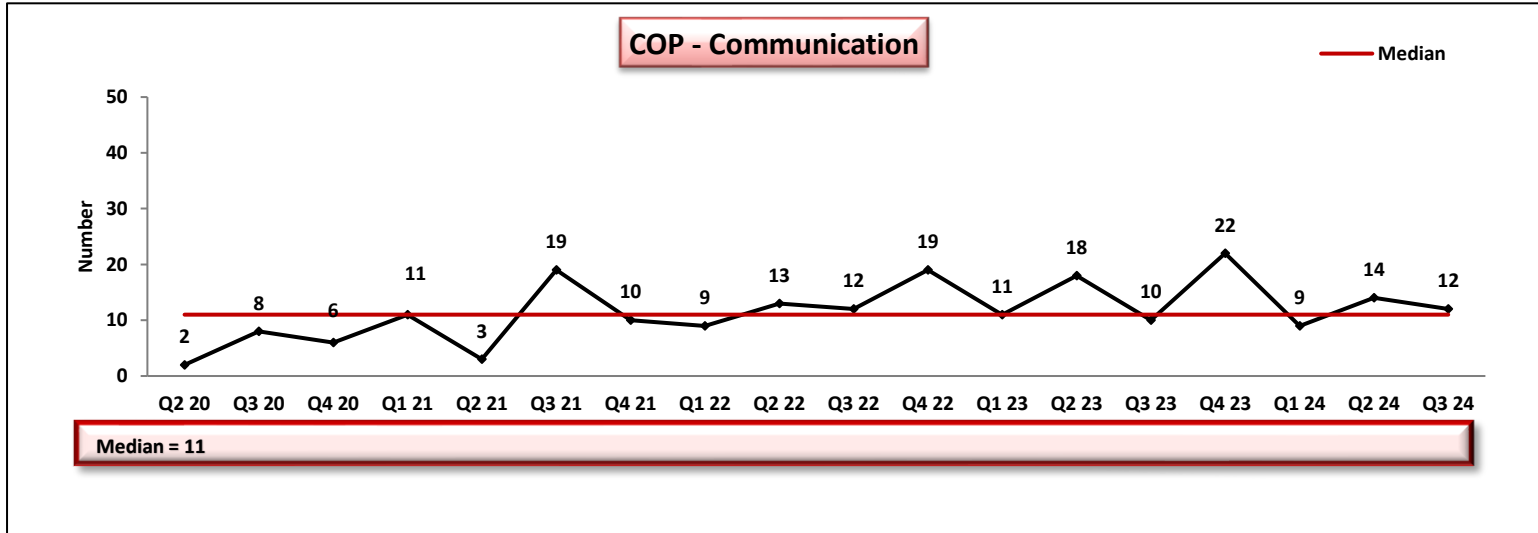
# Complaints–Clinical Departments



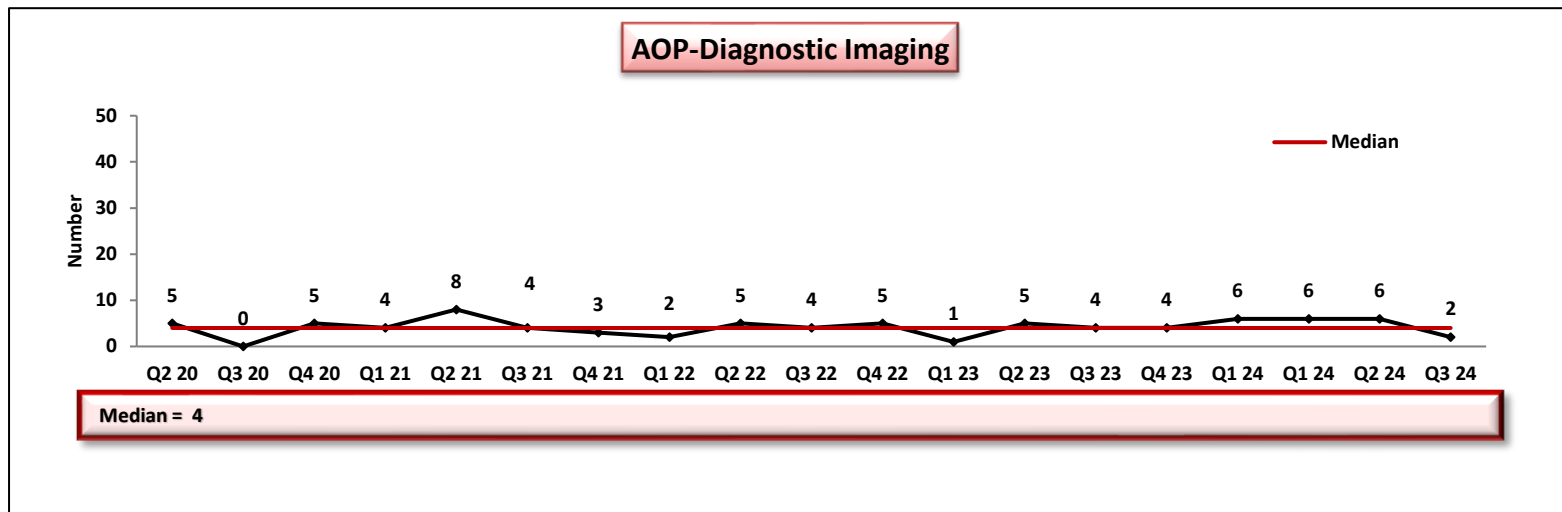
# Established Clinical Complaints by Category Top 5



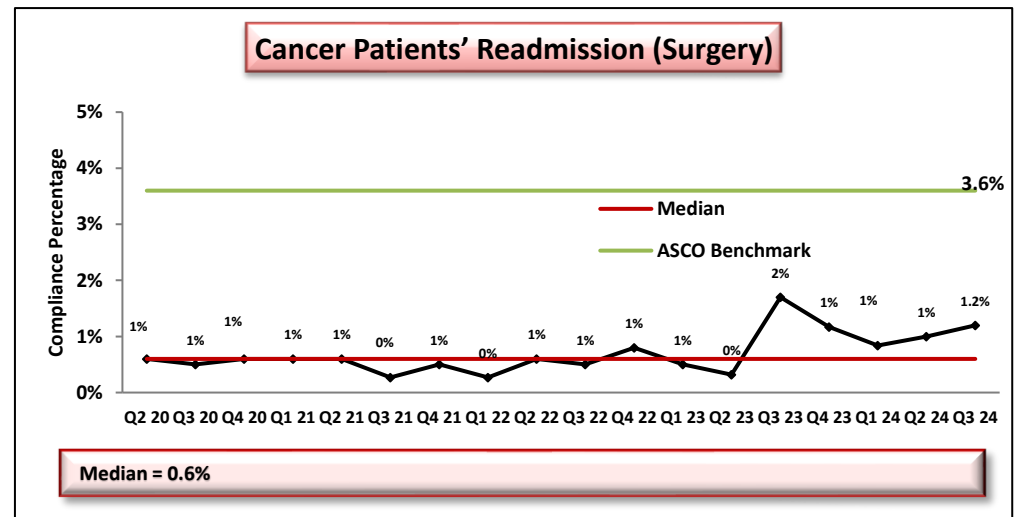
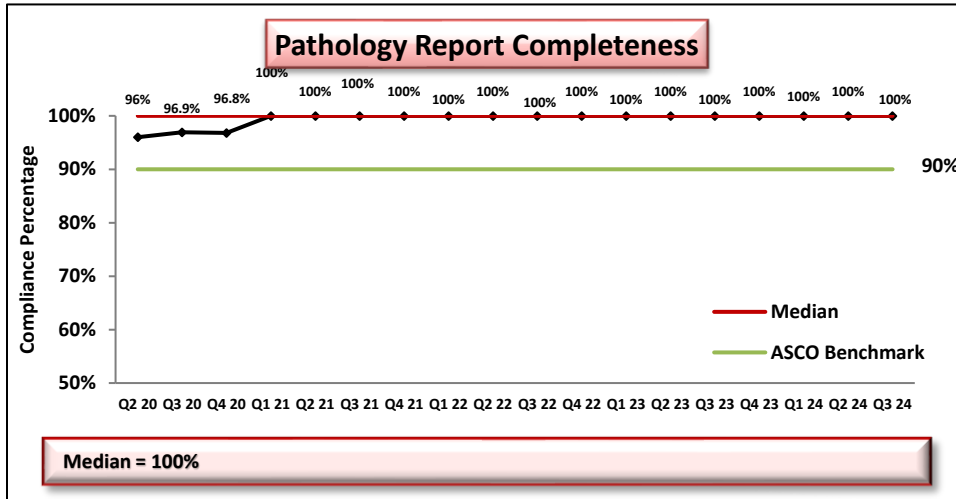
# Established Clinical Complaints by Category Top 5



# Established Clinical Complaints by Category Top 5

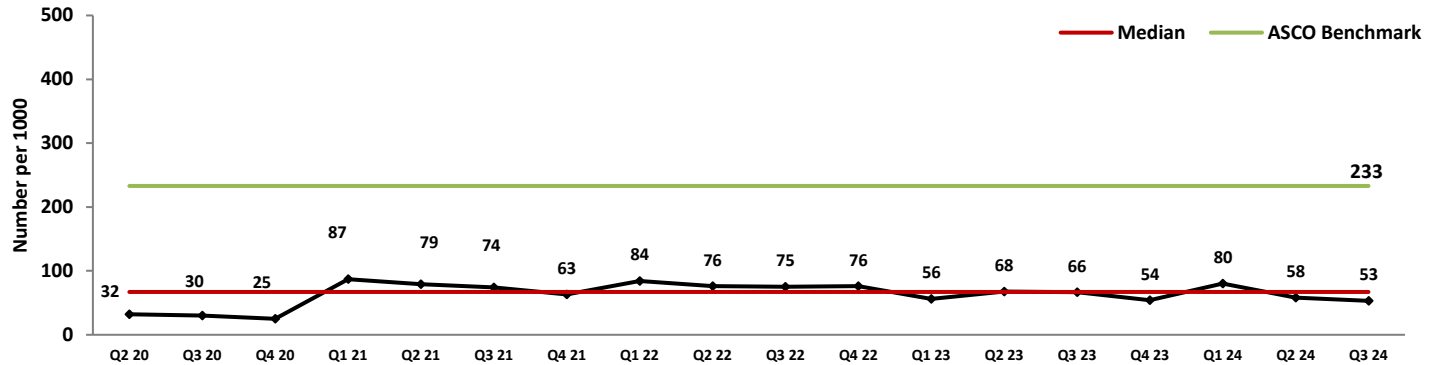


# ASCO Indicators



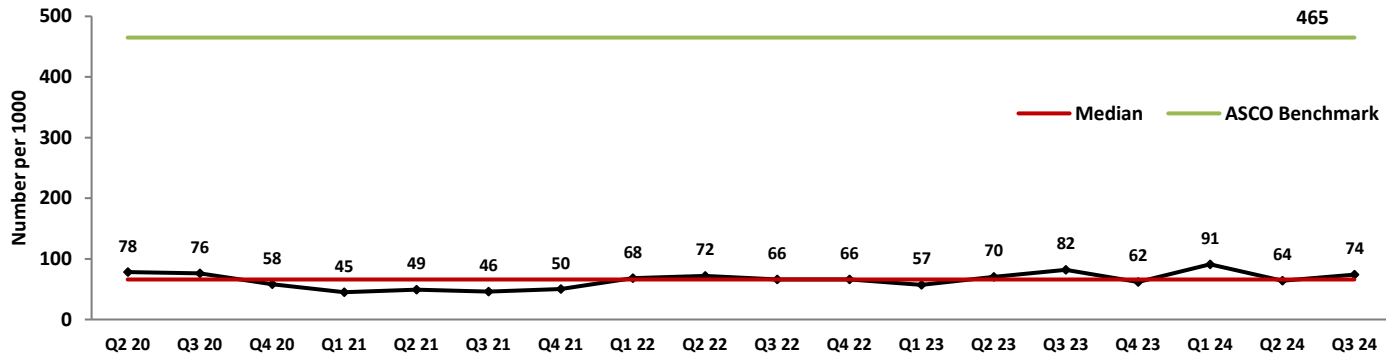
# ASCO Indicators

**Chemotherapy Patients' Inpatient Admissions**



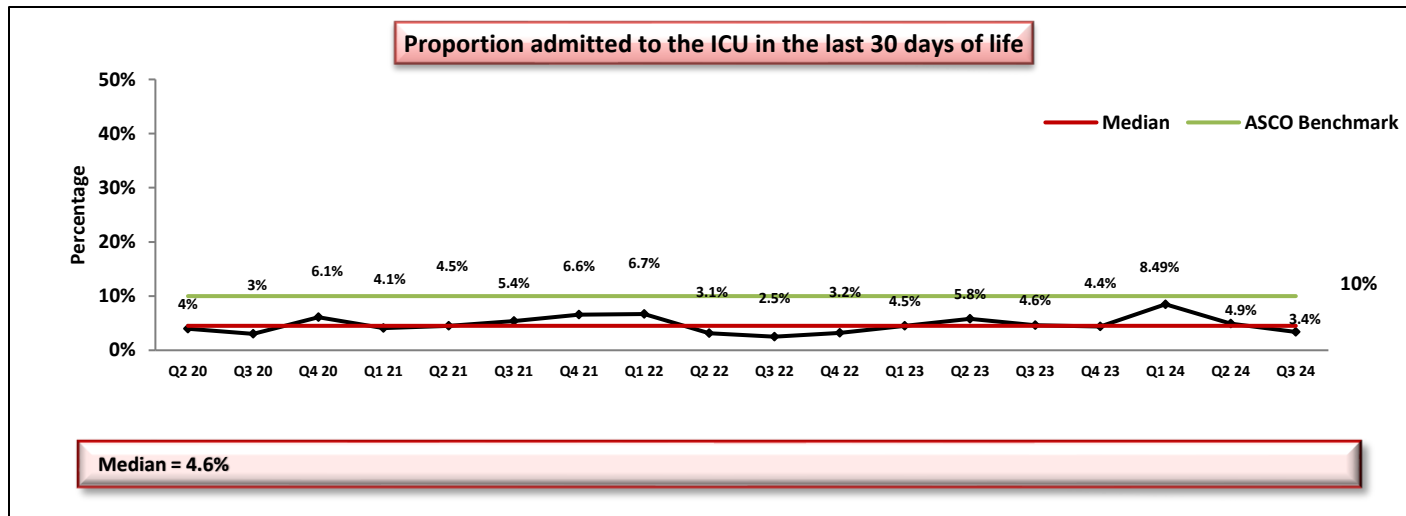
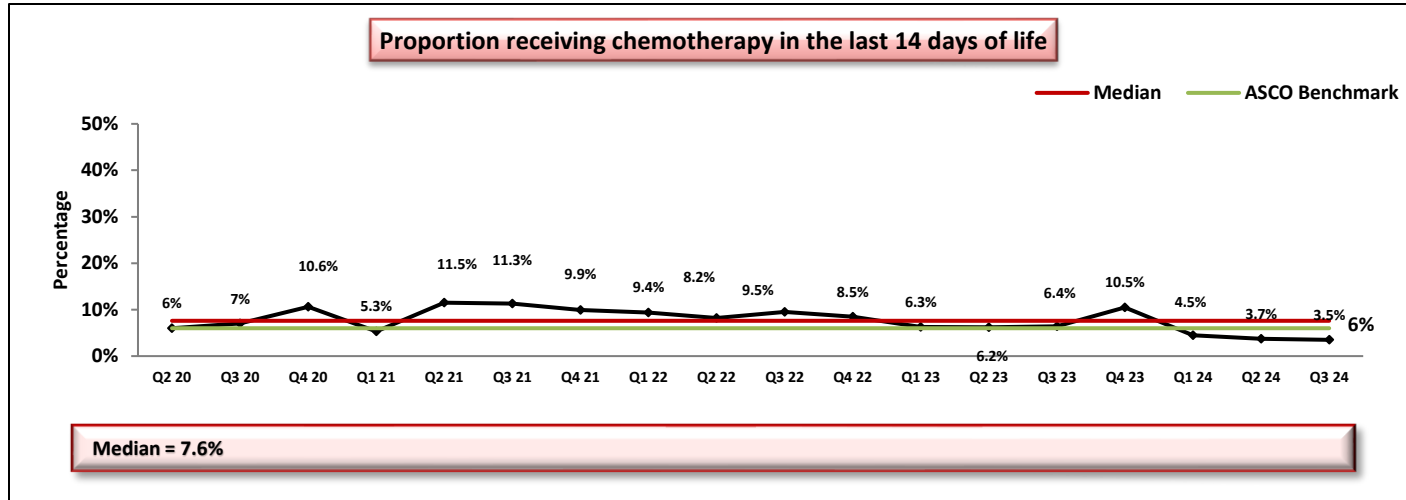
Median = 67.1

**Chemotherapy Patients' ER Admissions**



Median = 66

# ASCO Indicators





Thank you