

SKMCH&RC – Peshawar

Clinical Performance Dashboard

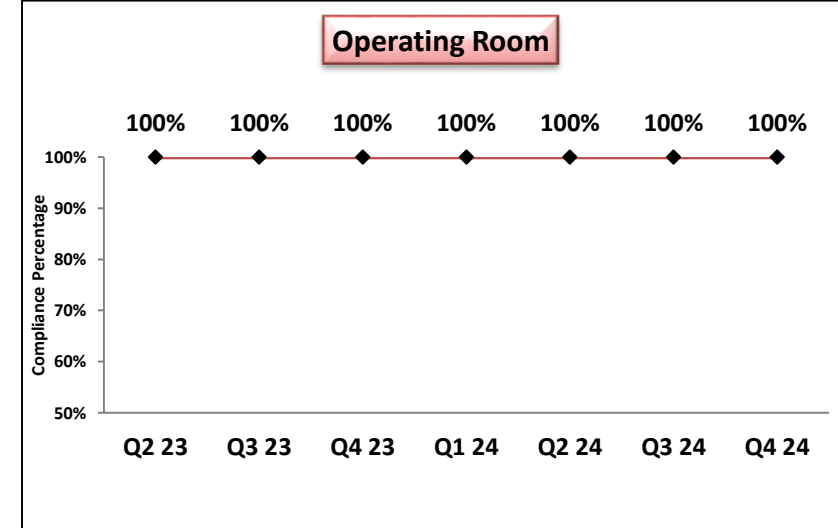
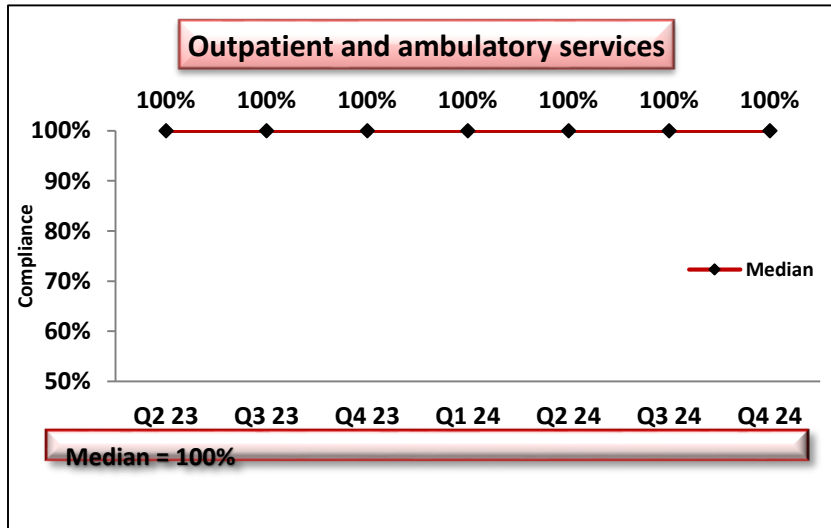
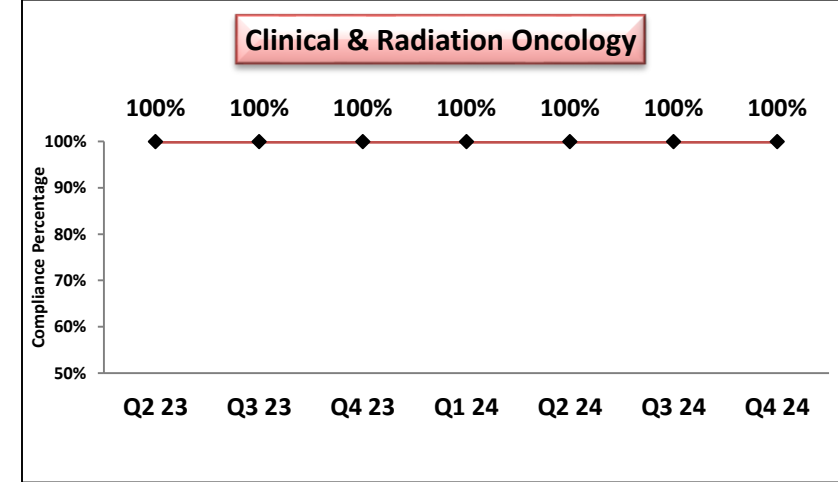
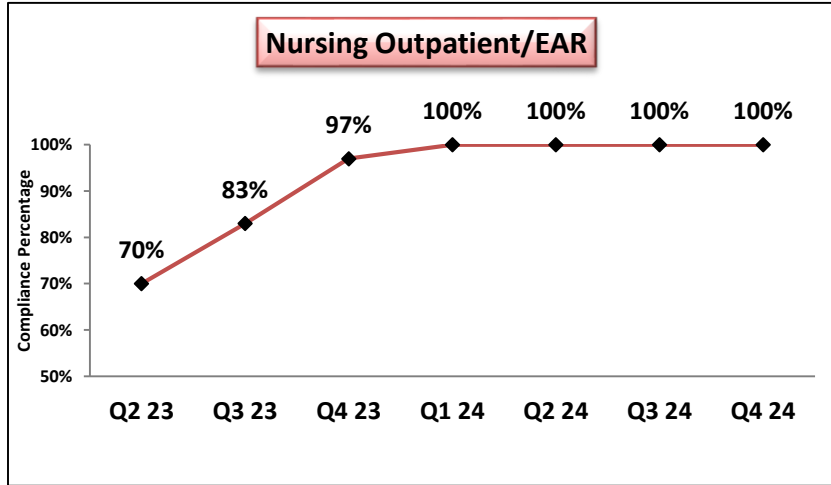
4th Quarter 2024

International Patient Safety Goals

Two identifiers are used while providing care – Direct observation

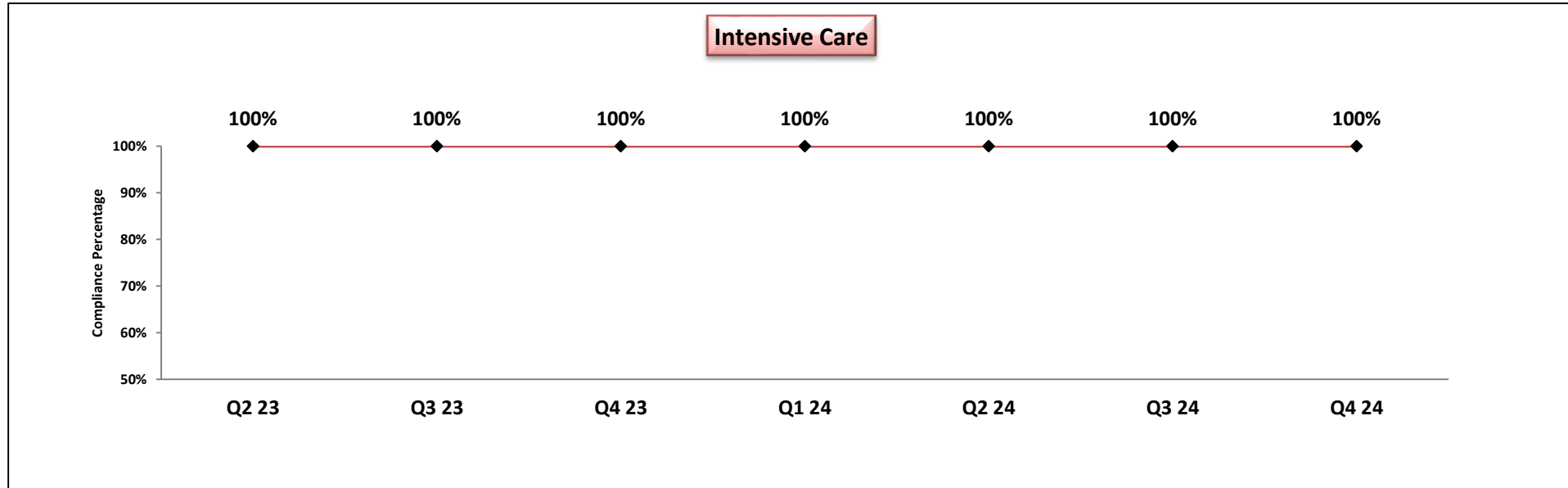
Patient Identification Compliance

Target = 100%



International Patient Safety Goals

Two identifiers are used while providing care – Direct observation
Patient Identification Compliance
Target = 100%

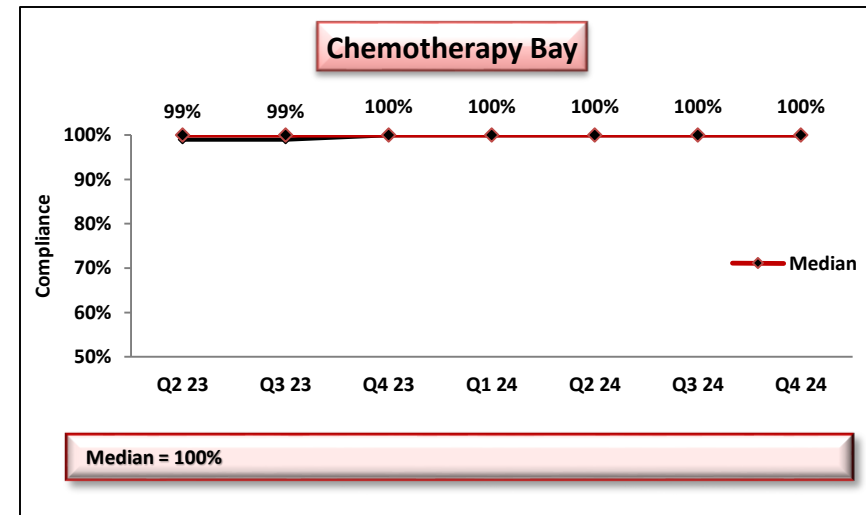
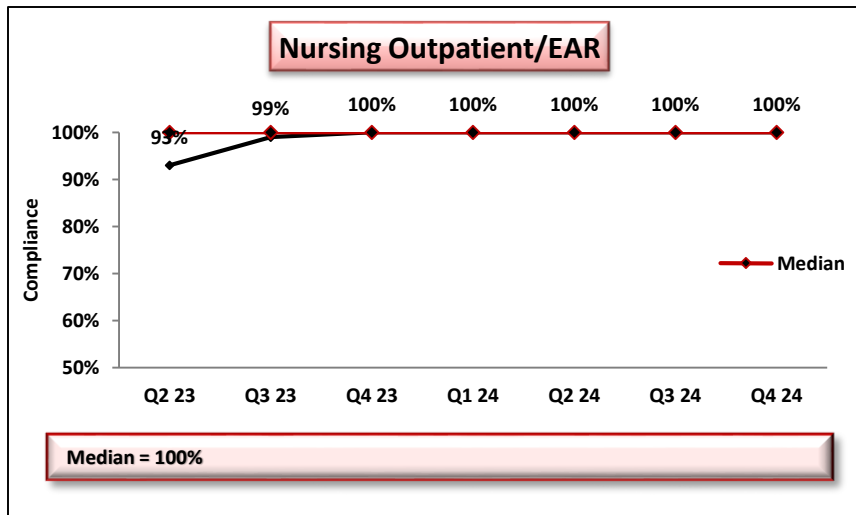
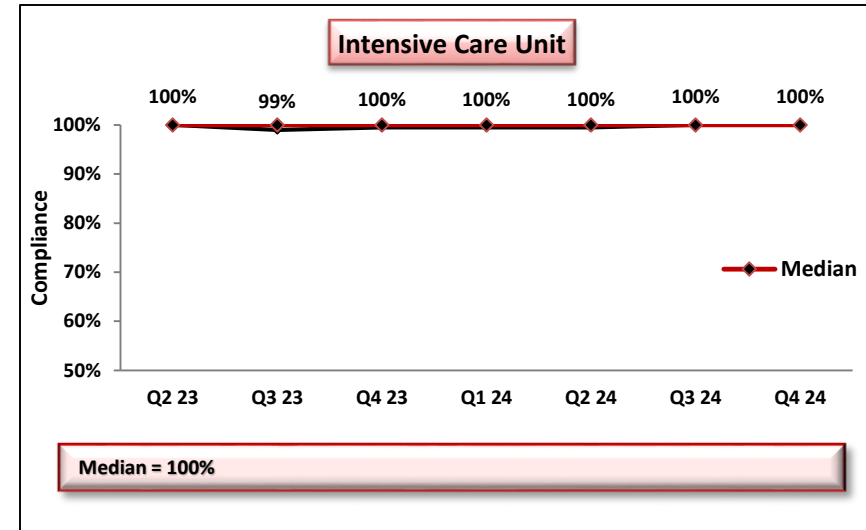
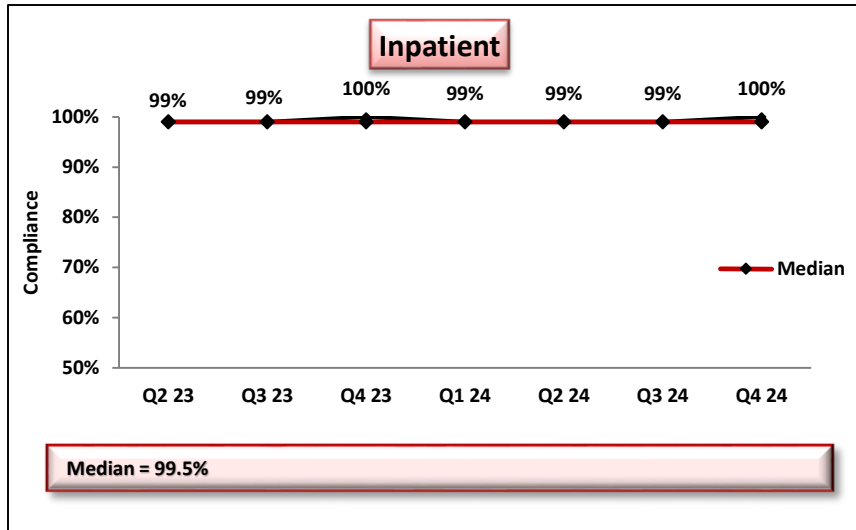


Note: Real-time observational audits started in Q2-2023

International Patient Safety Goals

Nursing Handover Completeness

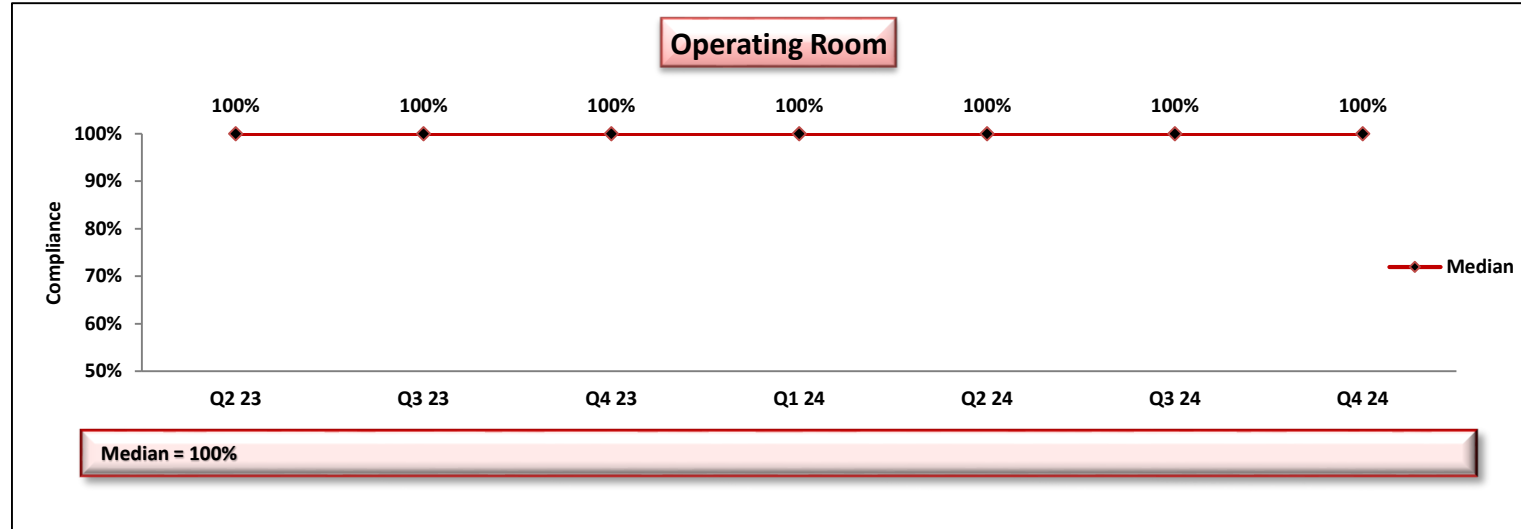
Target = 100%



International Patient Safety Goals

Nursing Handover Completeness

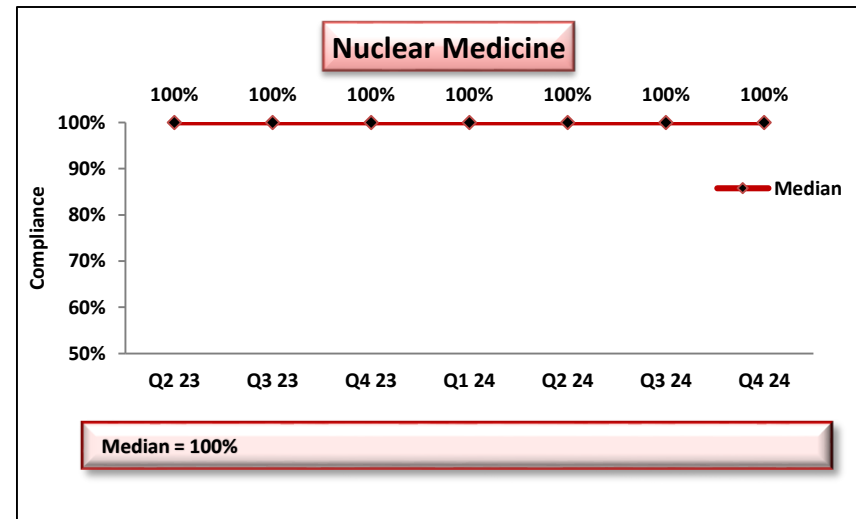
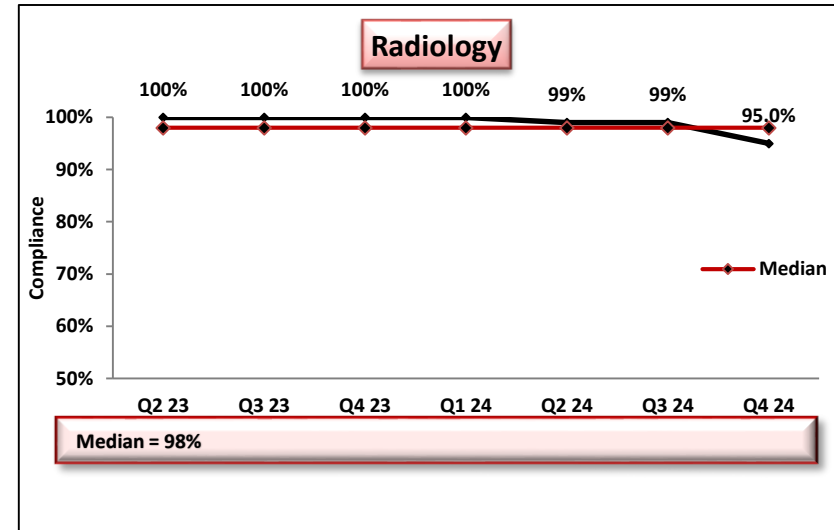
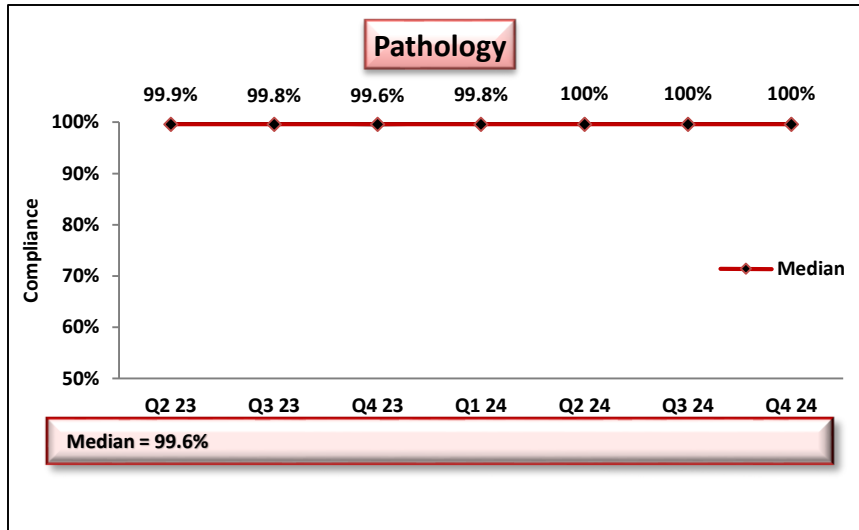
Target = 100%



International Patient Safety Goals

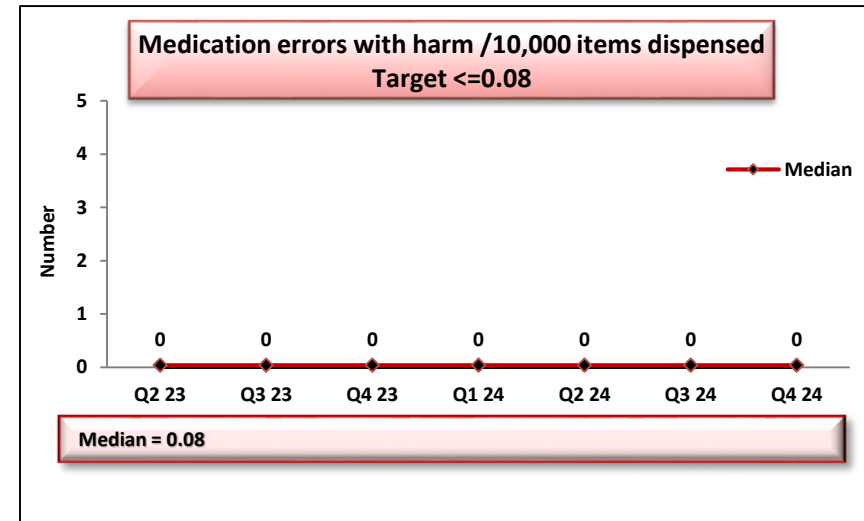
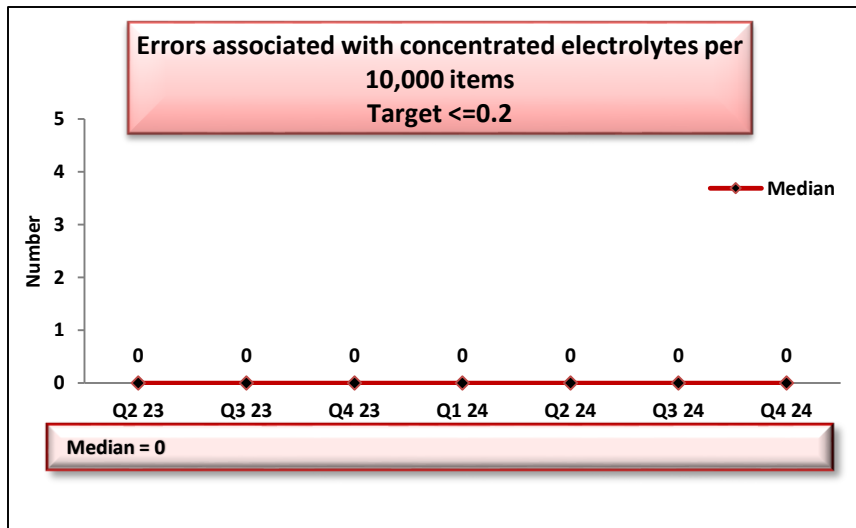
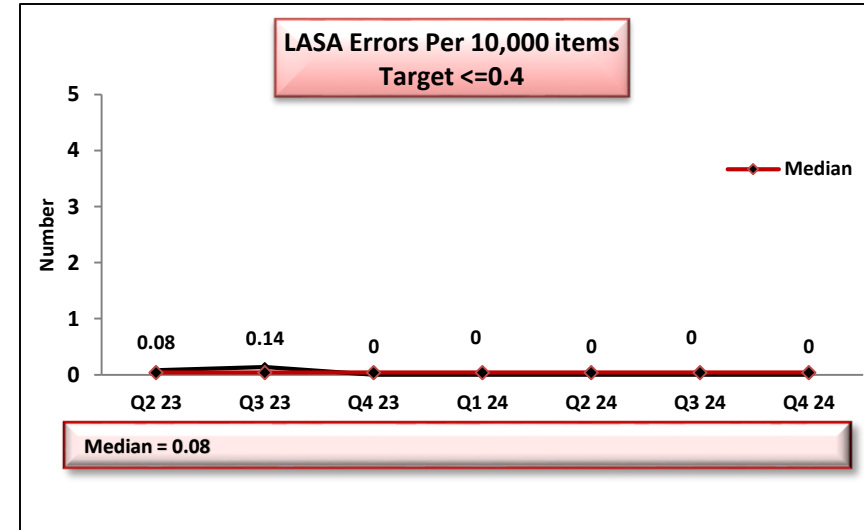
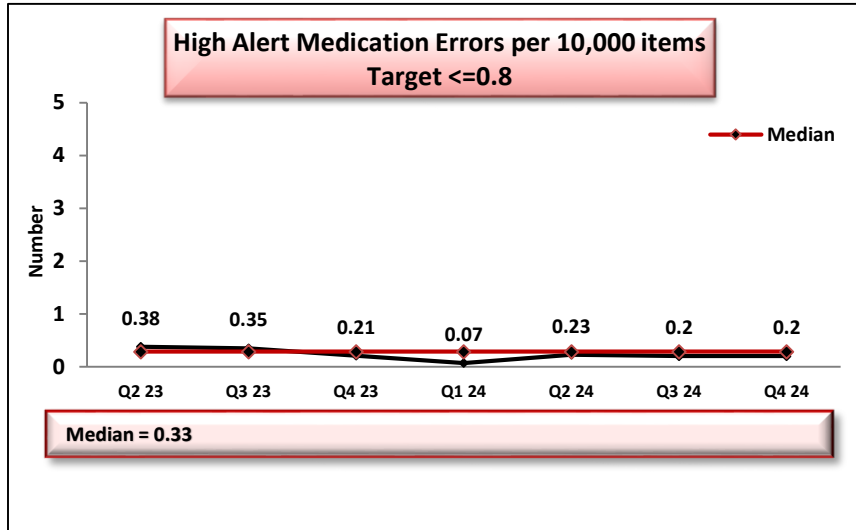
Critical Alert Reporting

Target = 100%



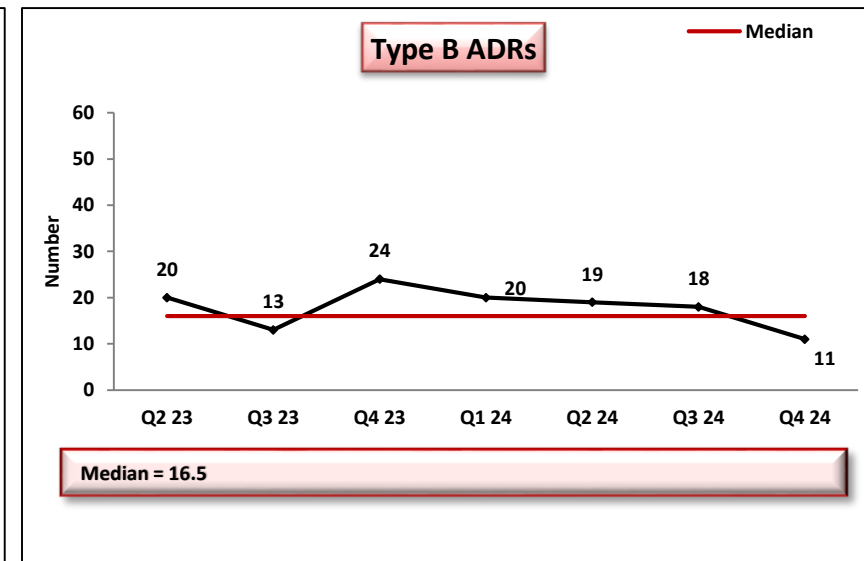
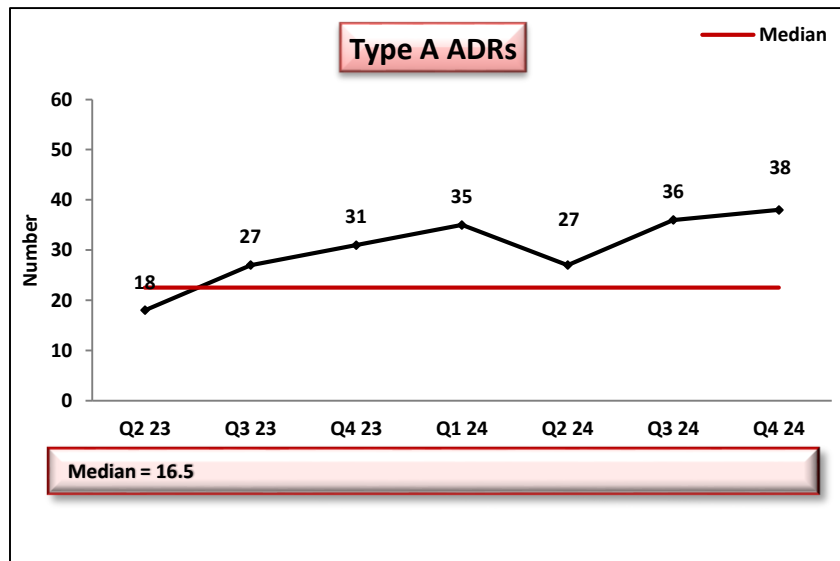
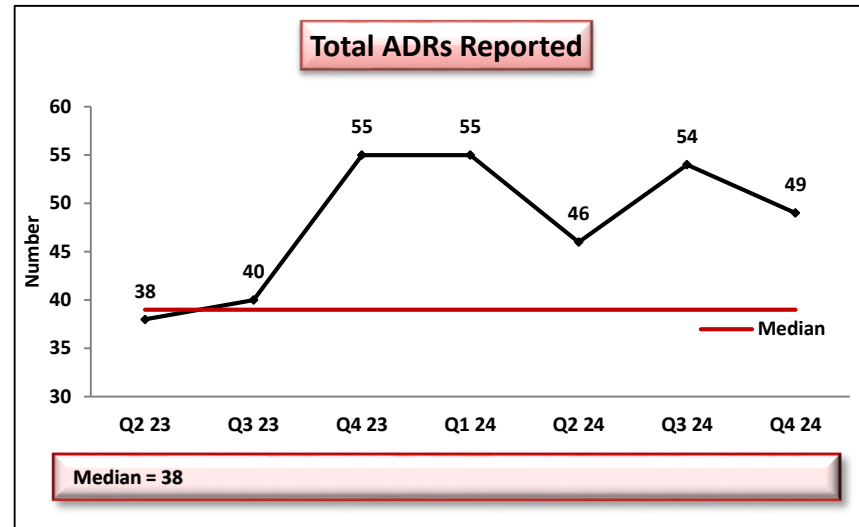
International Patient Safety Goals

Safety of High Alert Medications

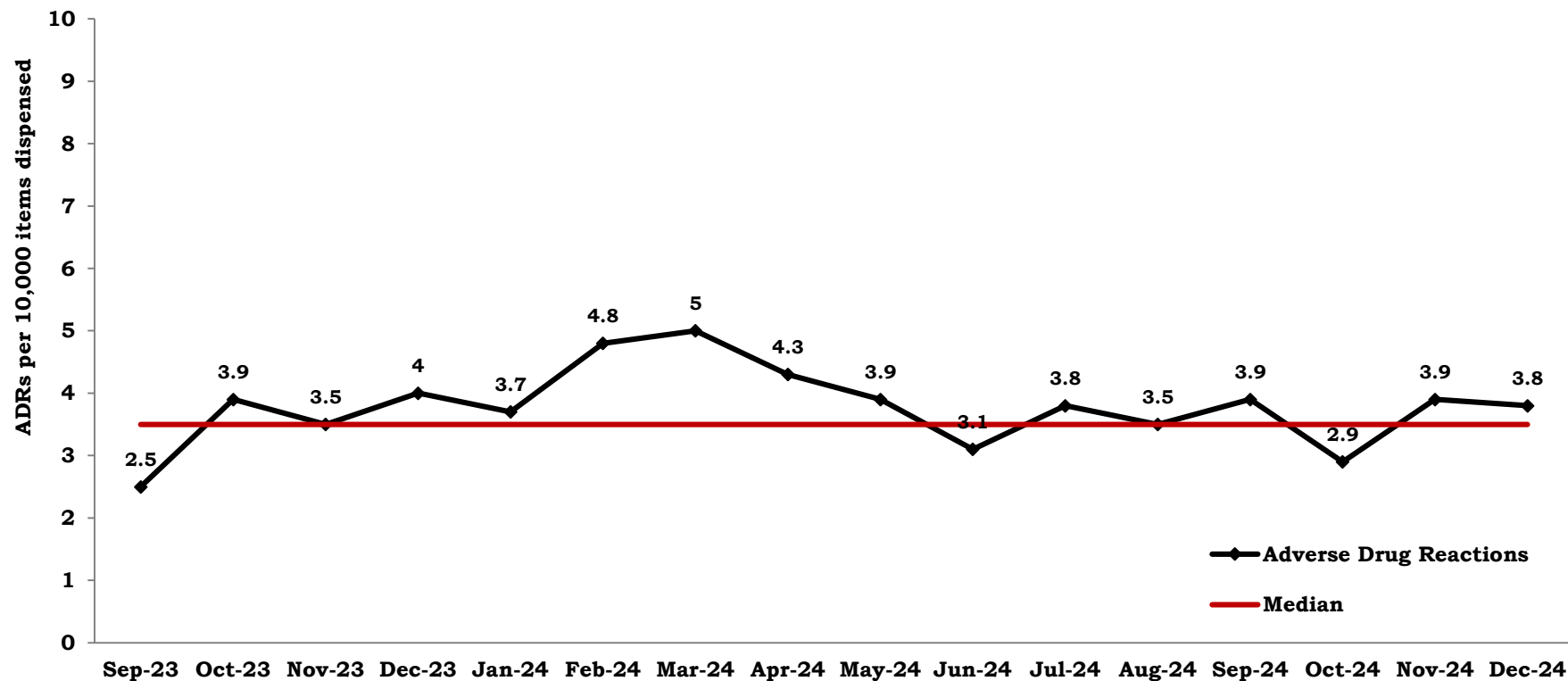


Average Items dispensed per month = 51, 836

Adverse Drug Reactions



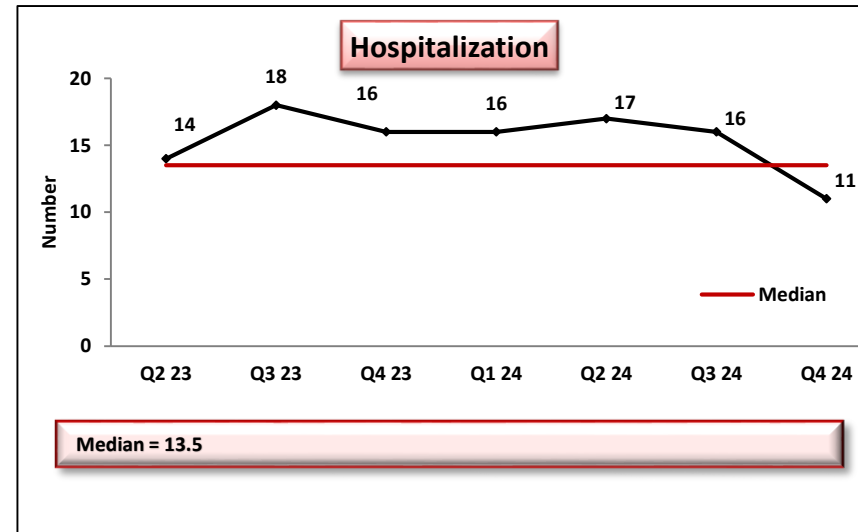
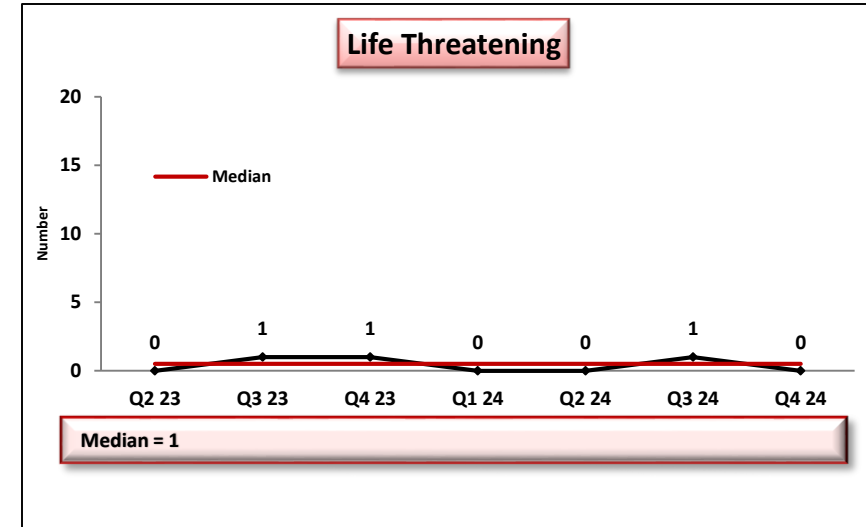
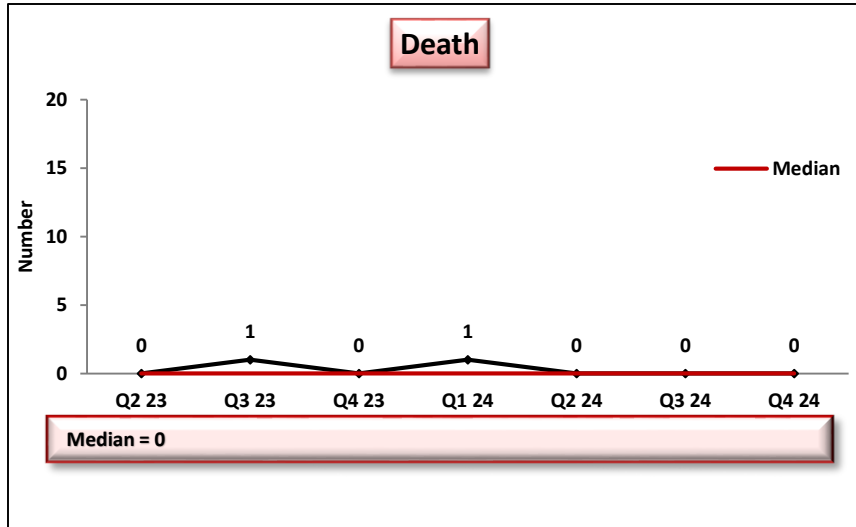
Adverse Drug Reactions per 10,000 Items Dispensed



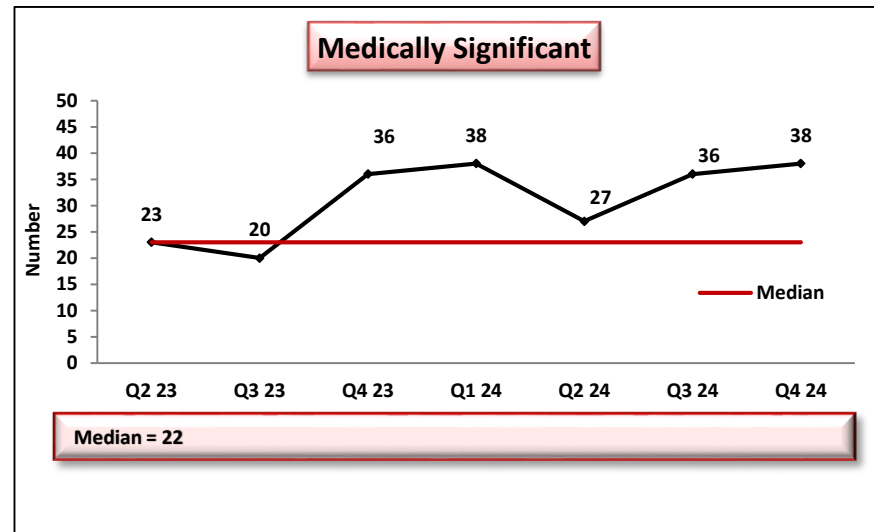
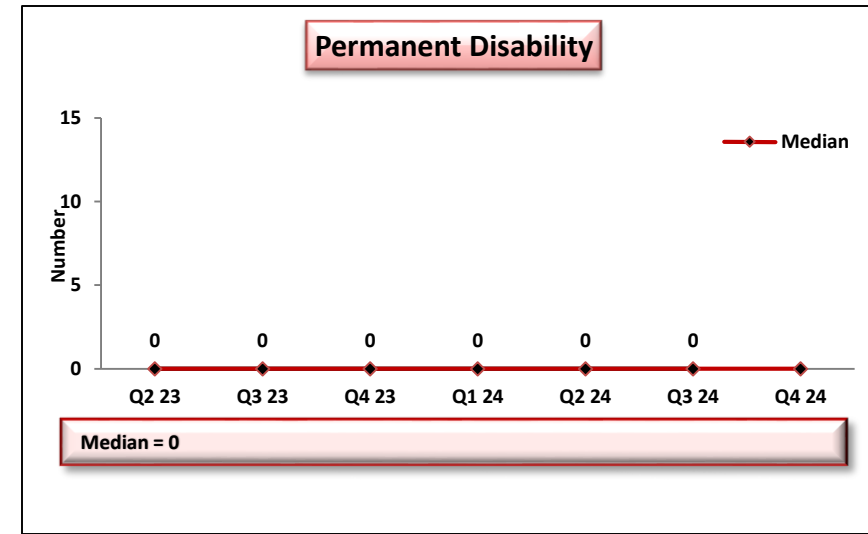
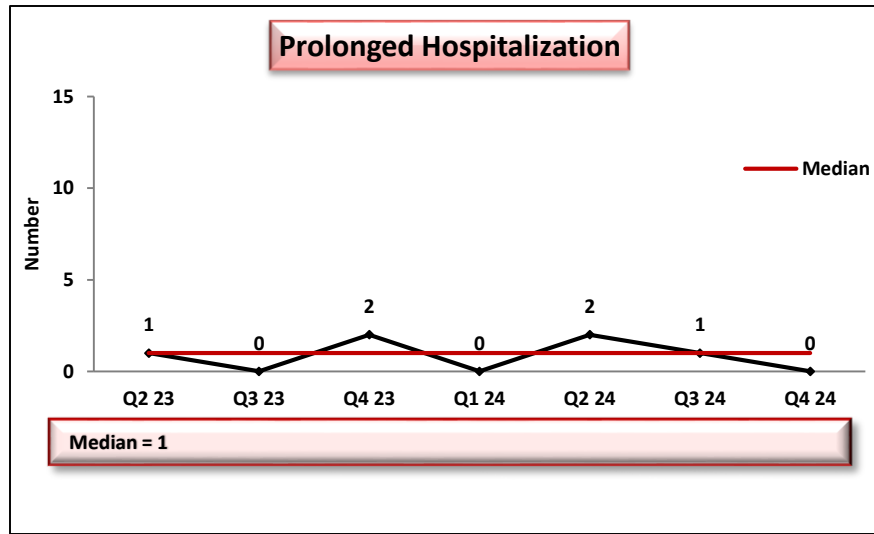
Median = 3.13



Adverse Drug Reactions-Outcomes



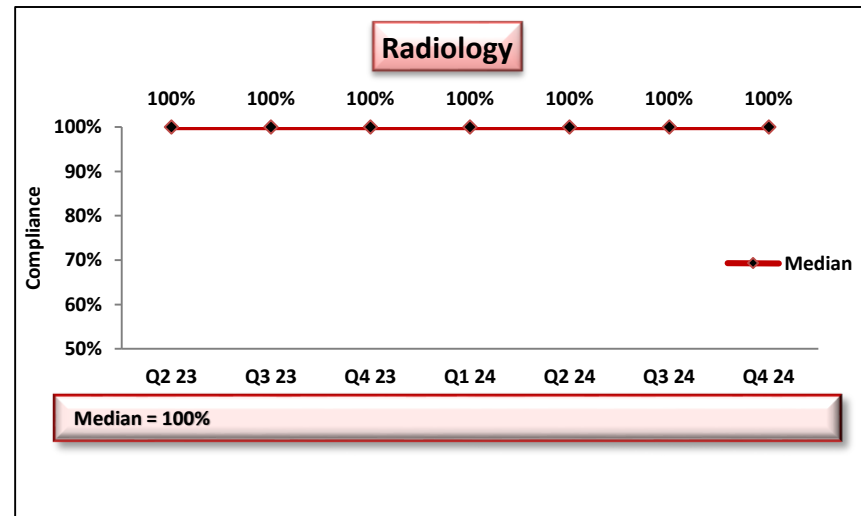
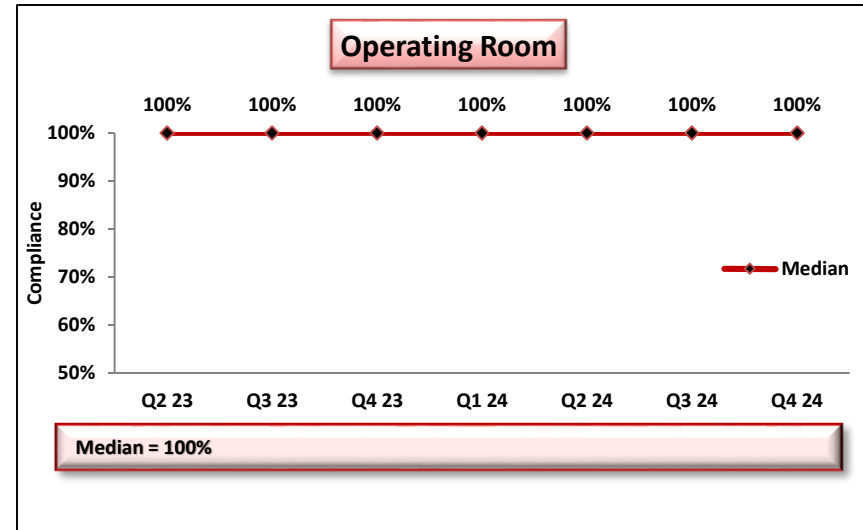
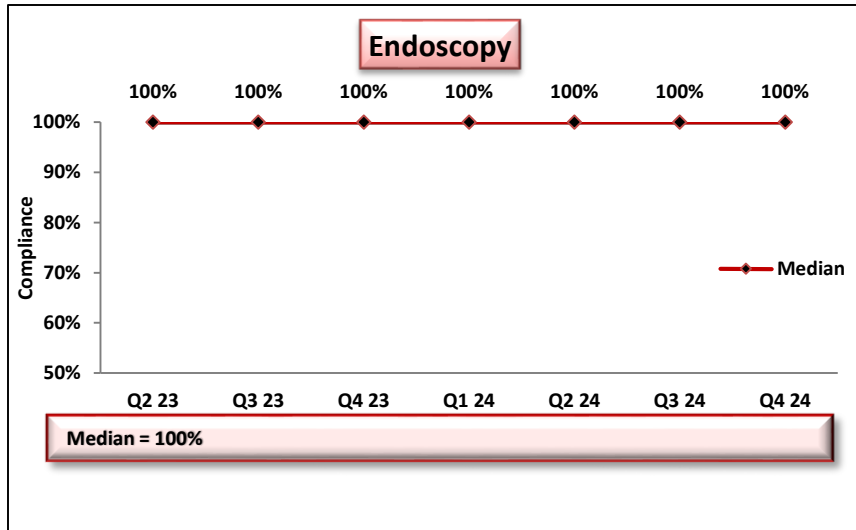
Adverse Drug Reactions-Outcomes



International Patient Safety Goals

Time out Process Compliance

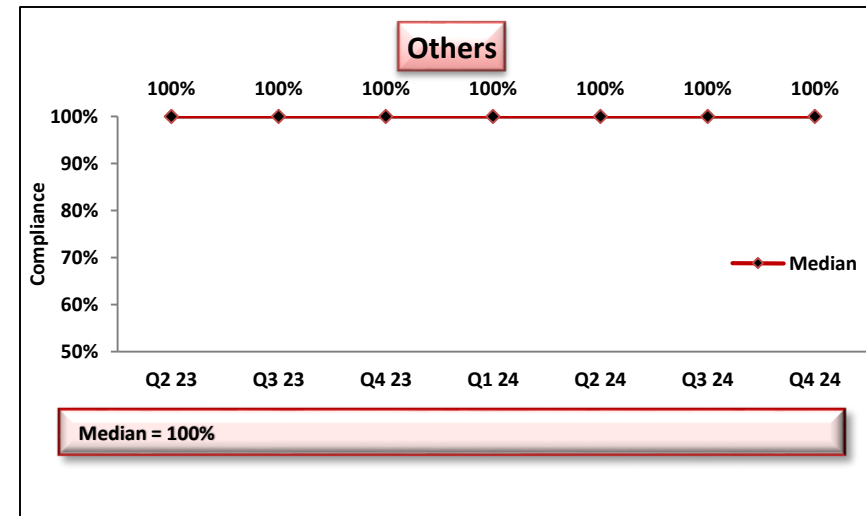
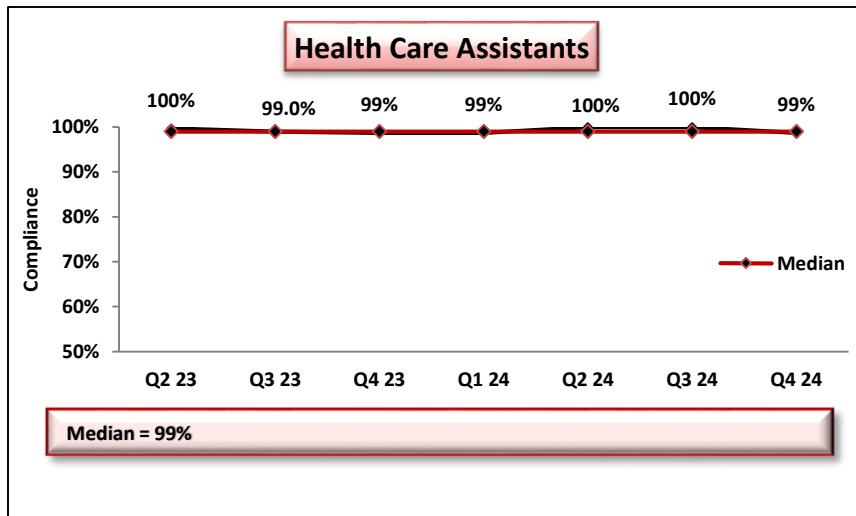
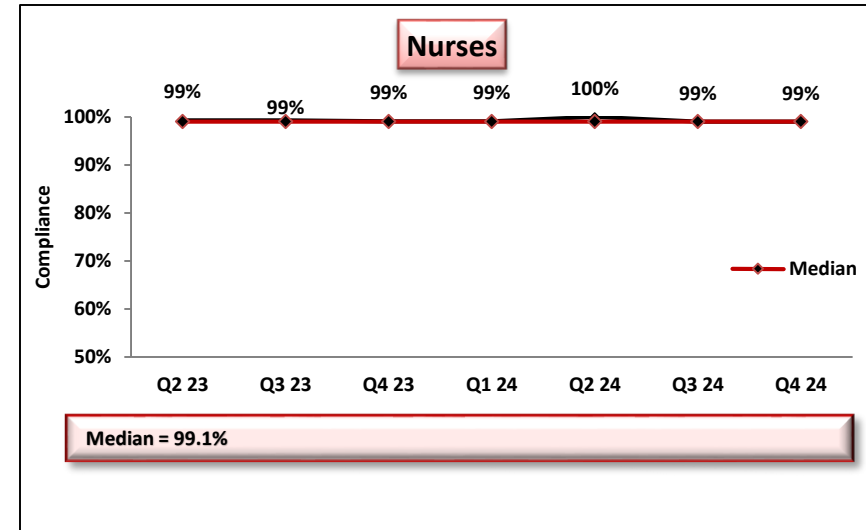
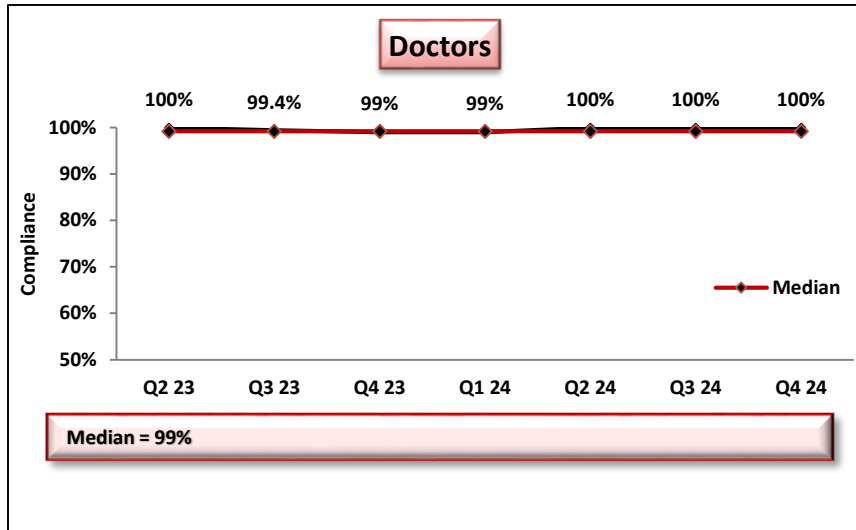
Target = 100%



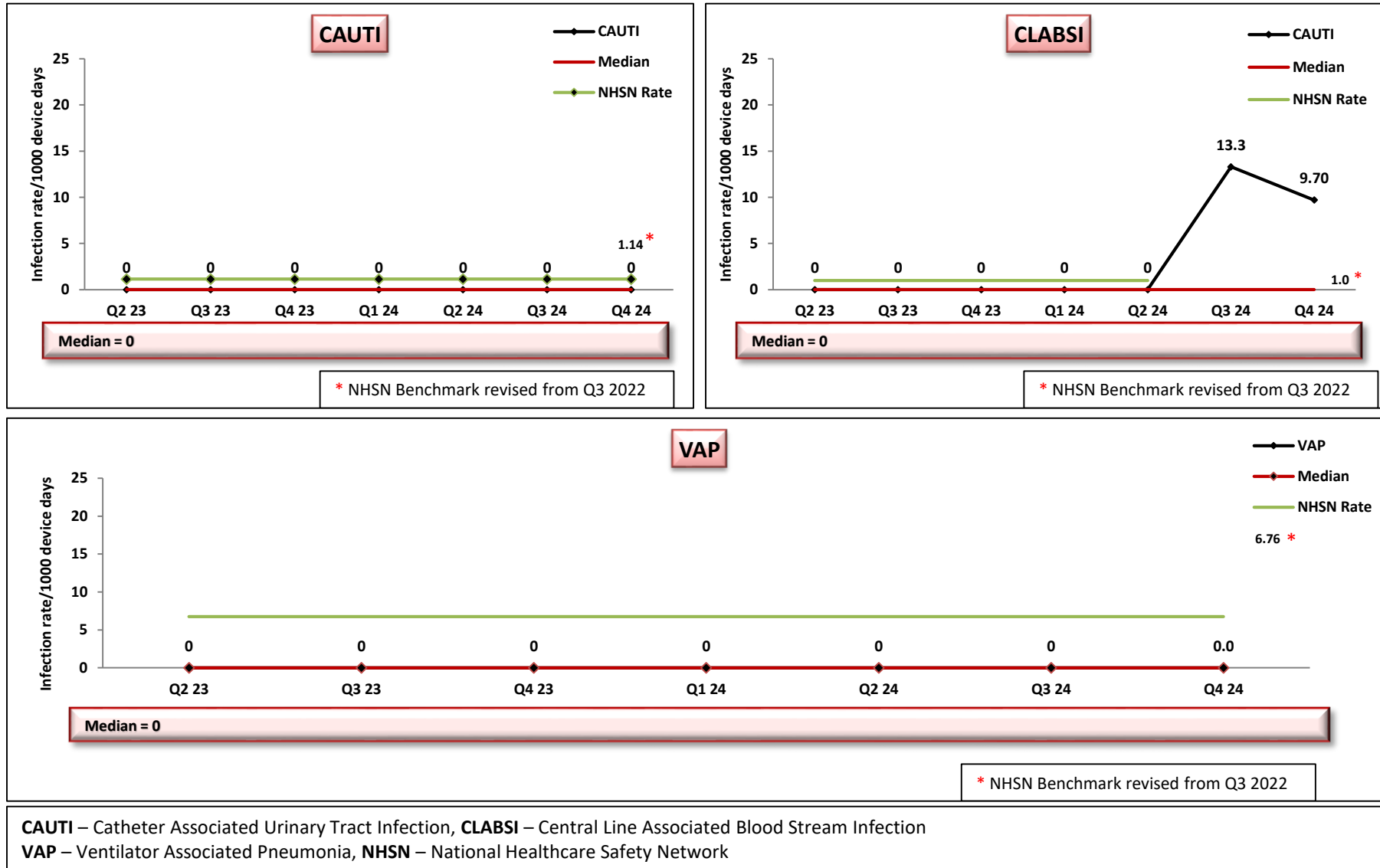
International Patient Safety Goals

Hand Hygiene Compliance

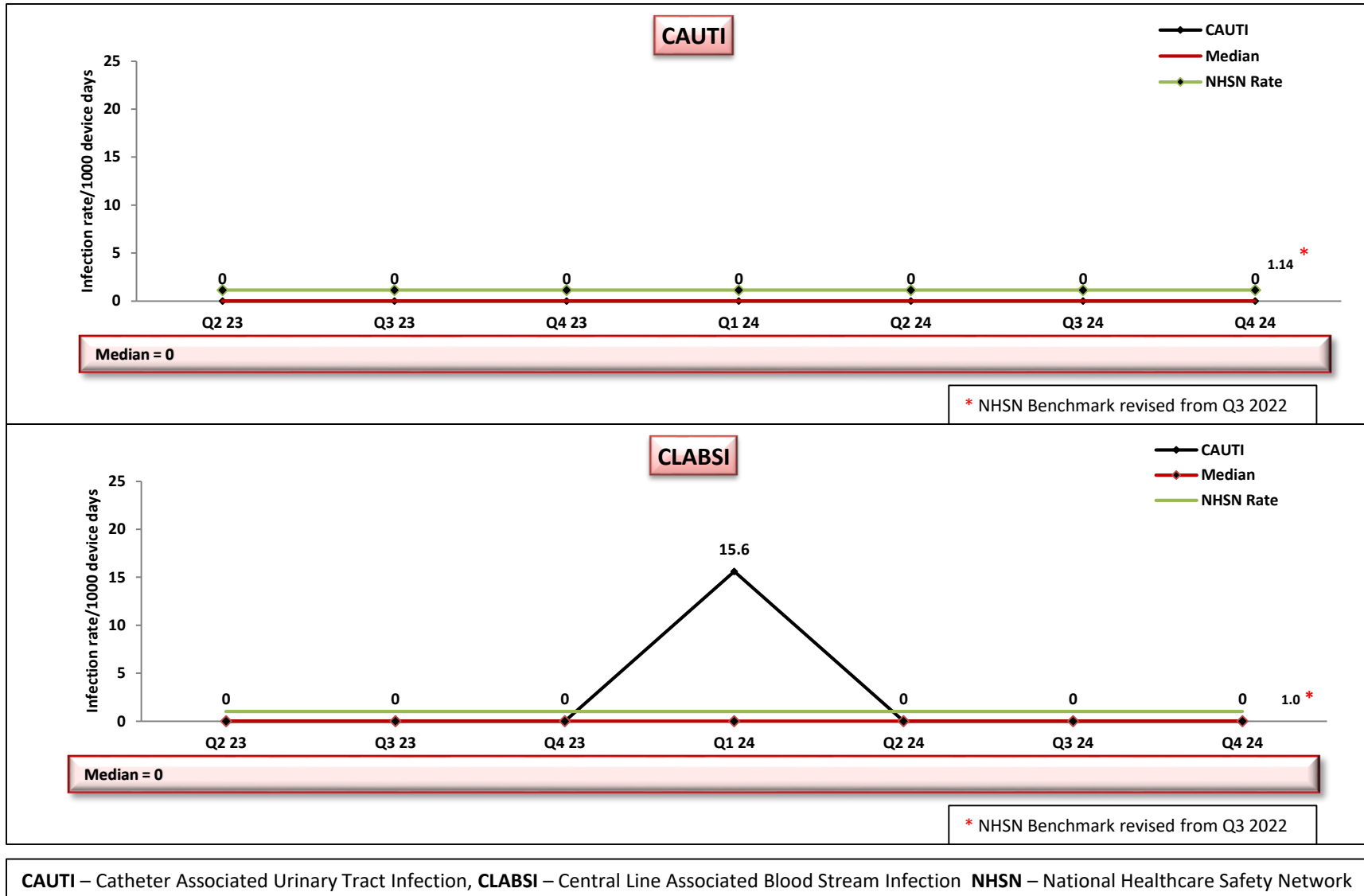
Target = 100%



Infection Control Statistics-Intensive Care Unit



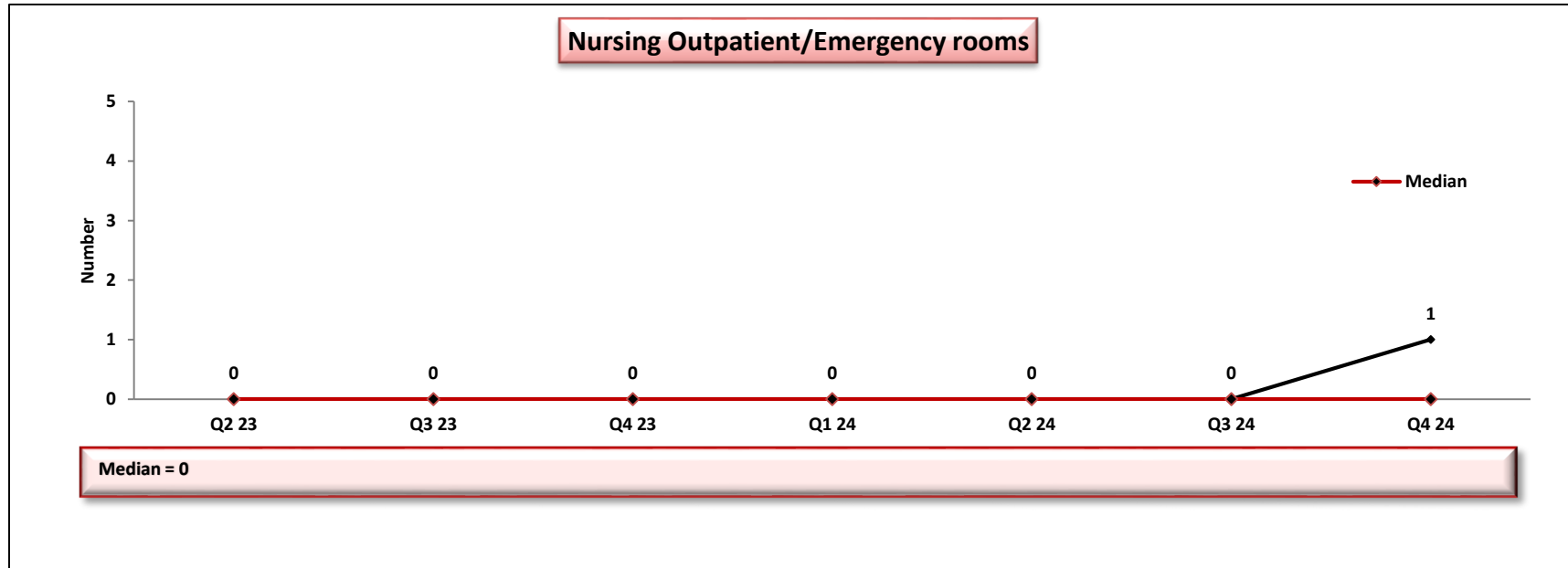
Infection Control Statistics-Inpatient



International Patient Safety Goals

Falls Reported

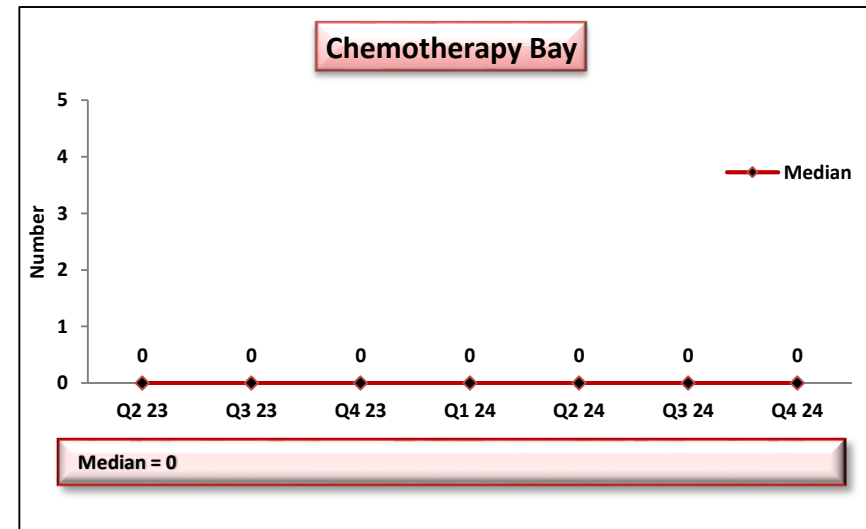
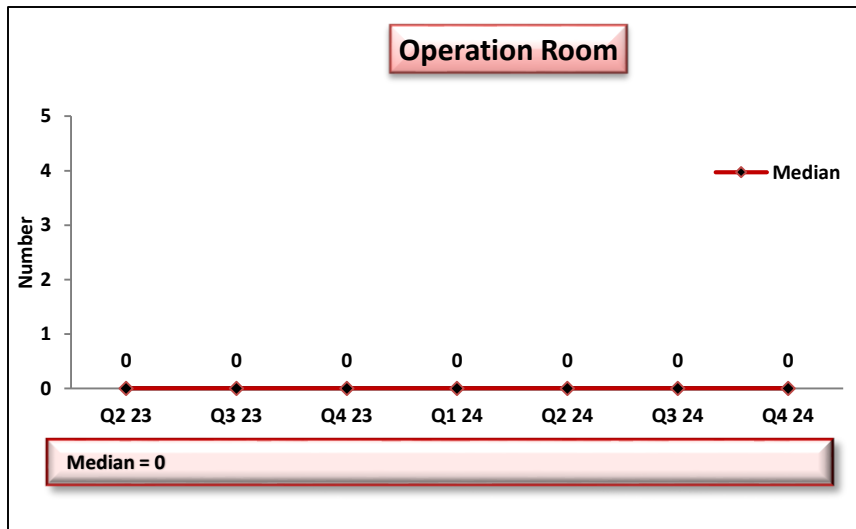
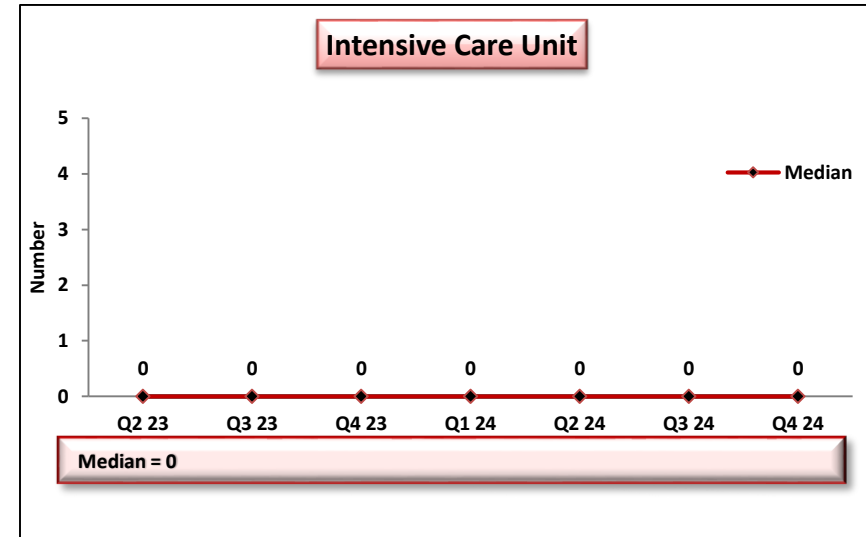
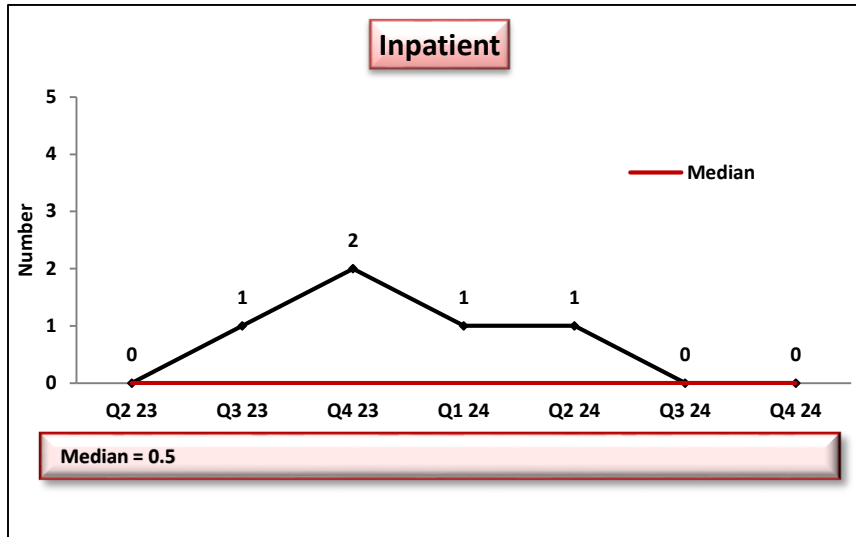
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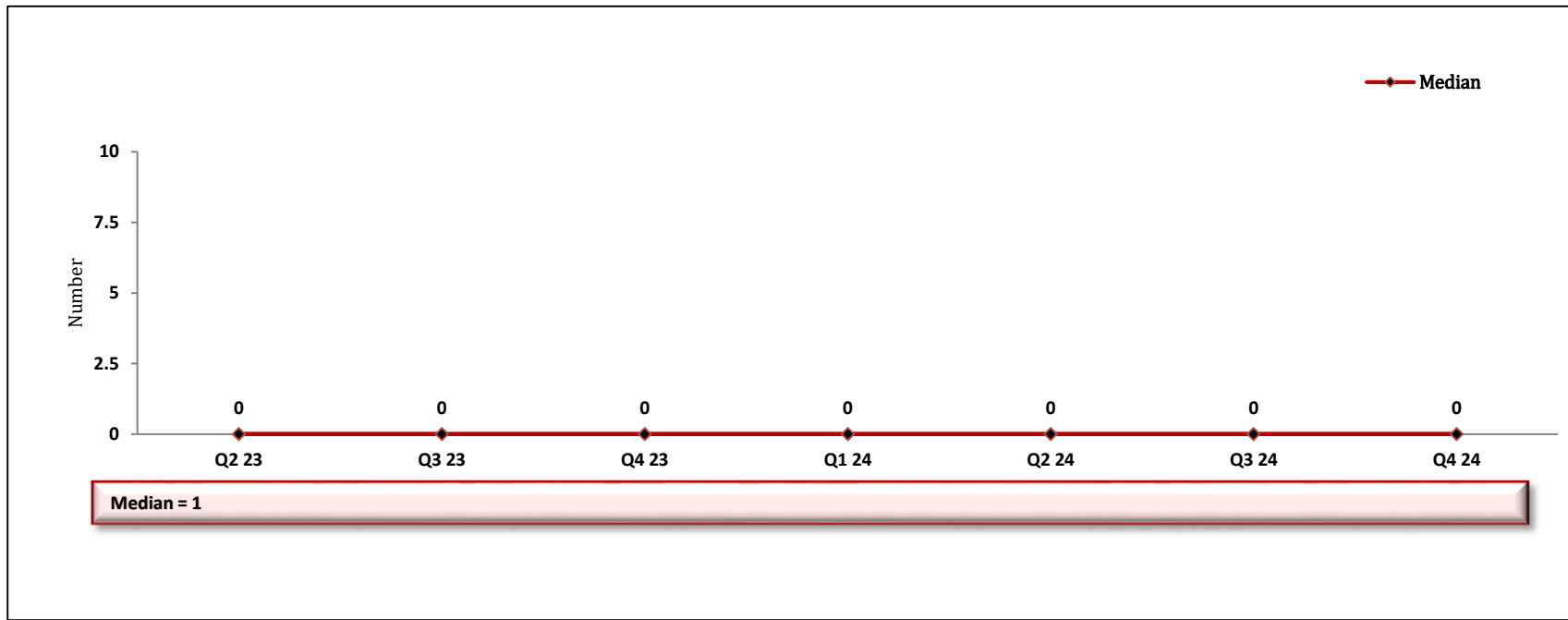
International Patient Safety Goals

Inpatient Falls Reported

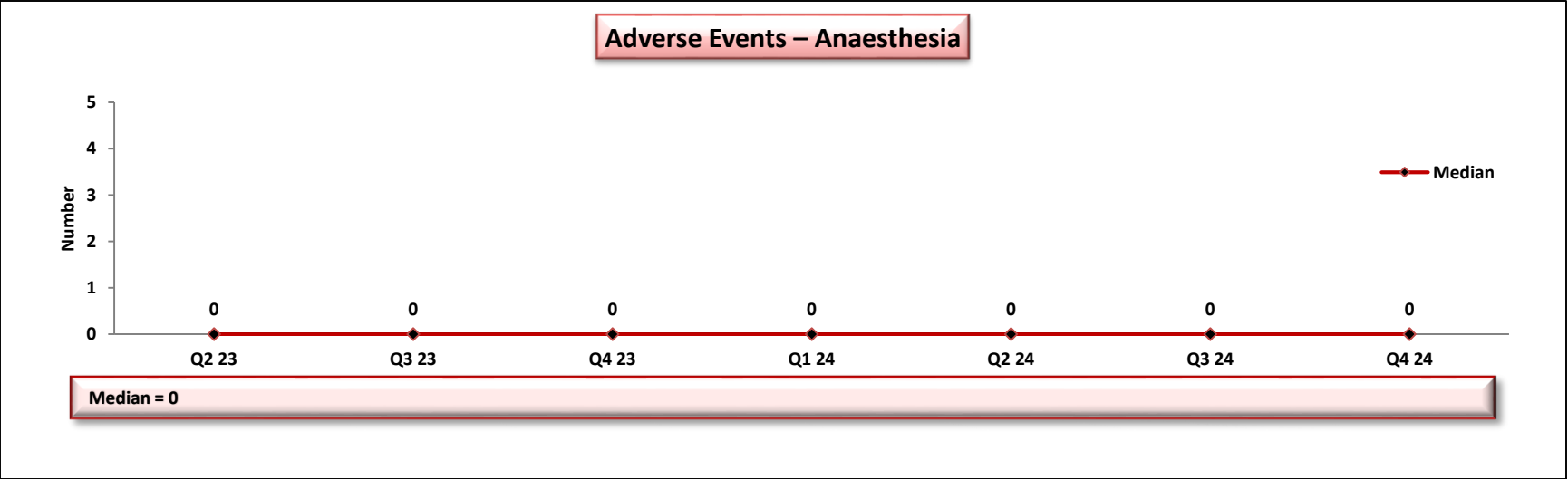
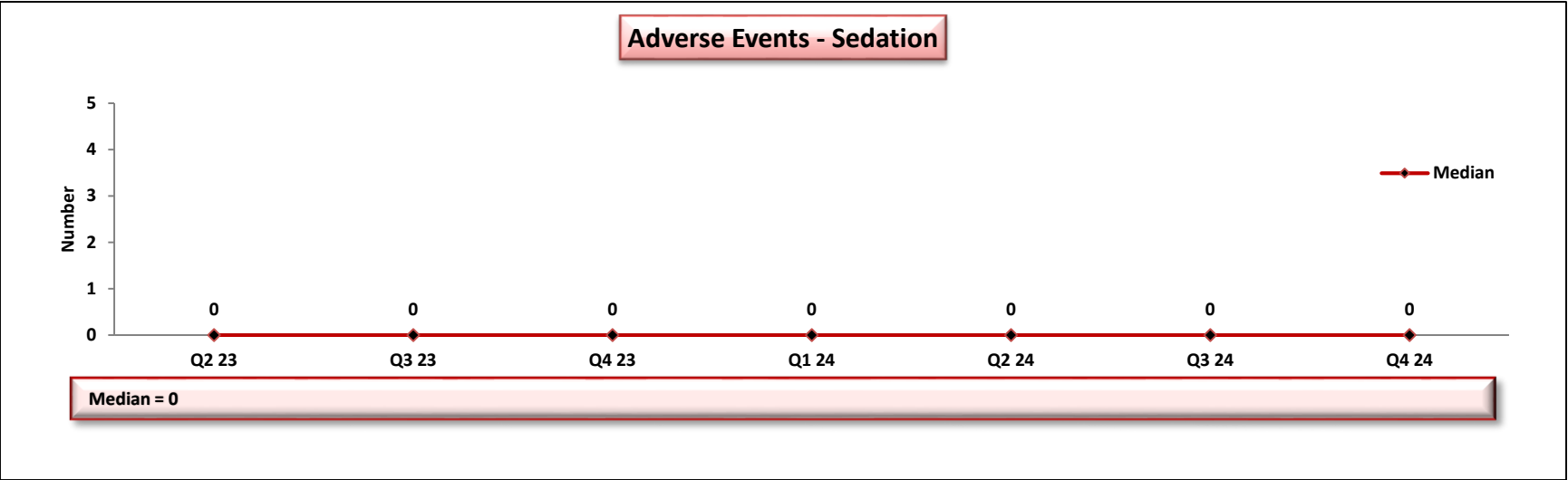
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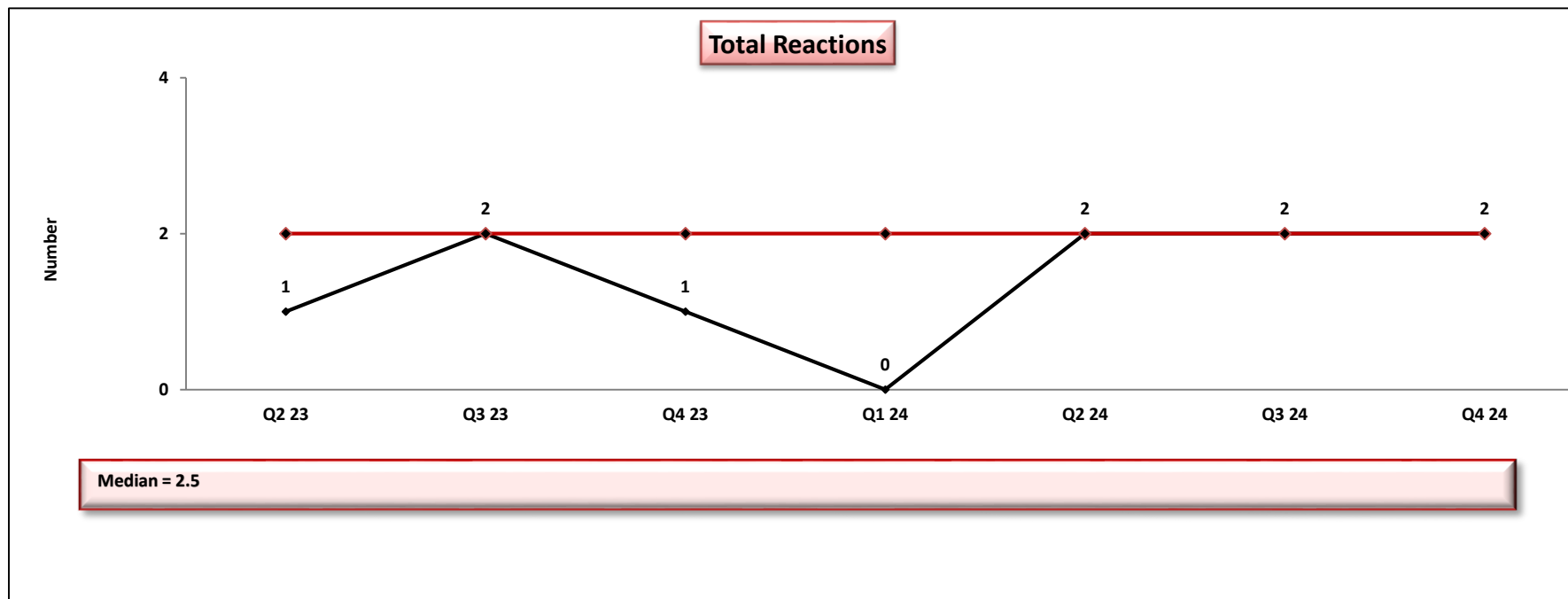
Pre & Post Operative Diagnostic Discrepancies



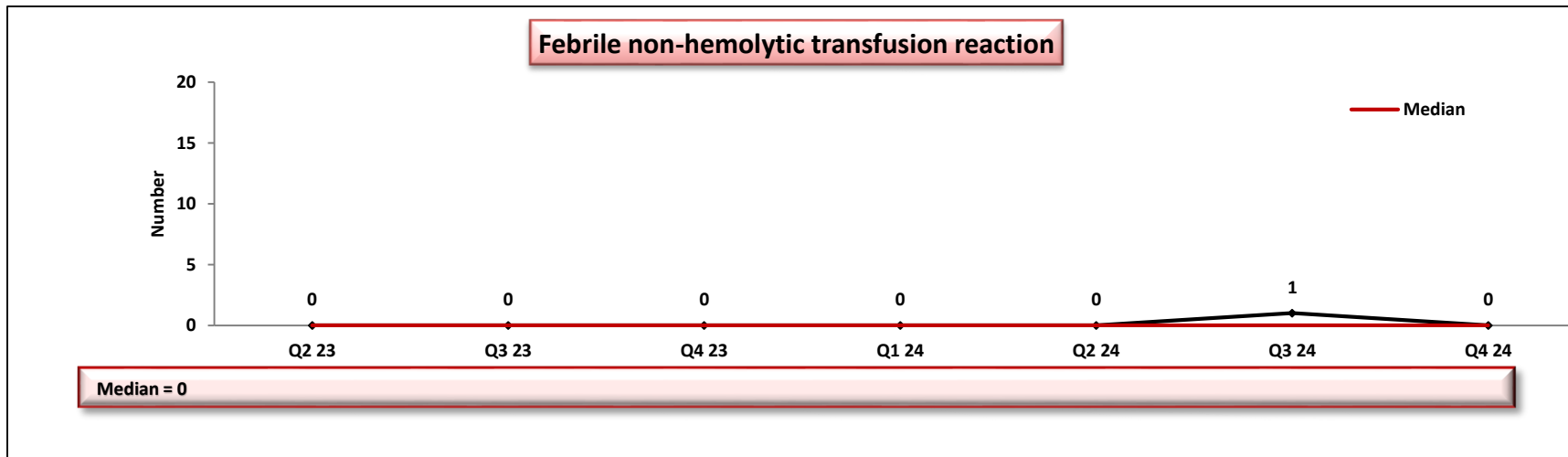
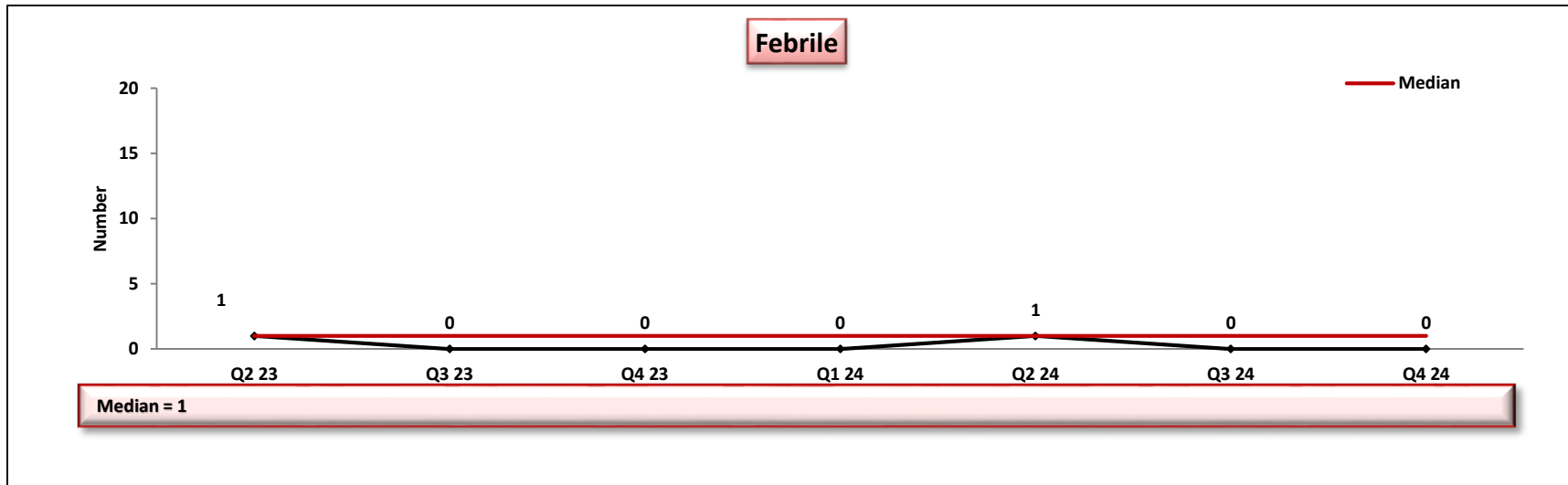
Adverse Events



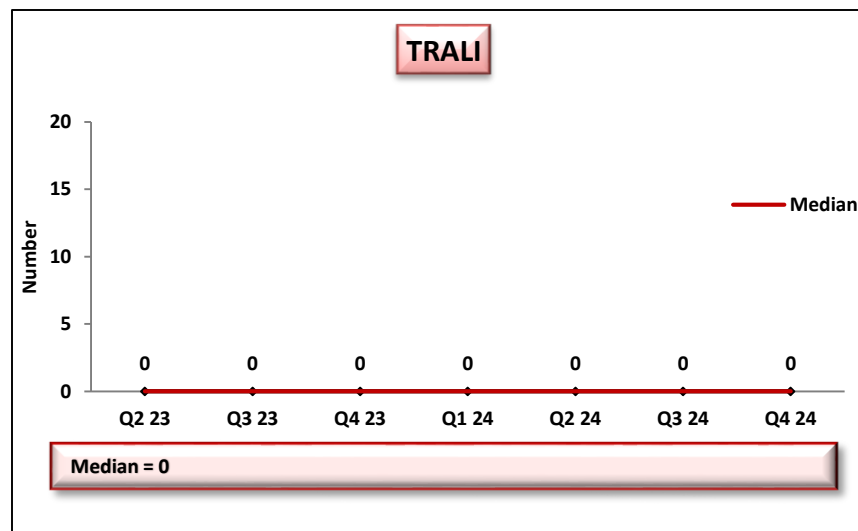
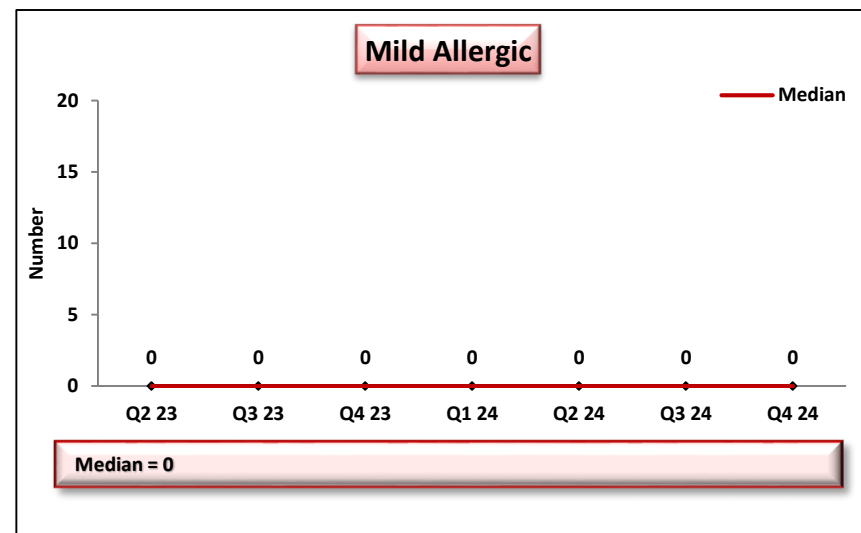
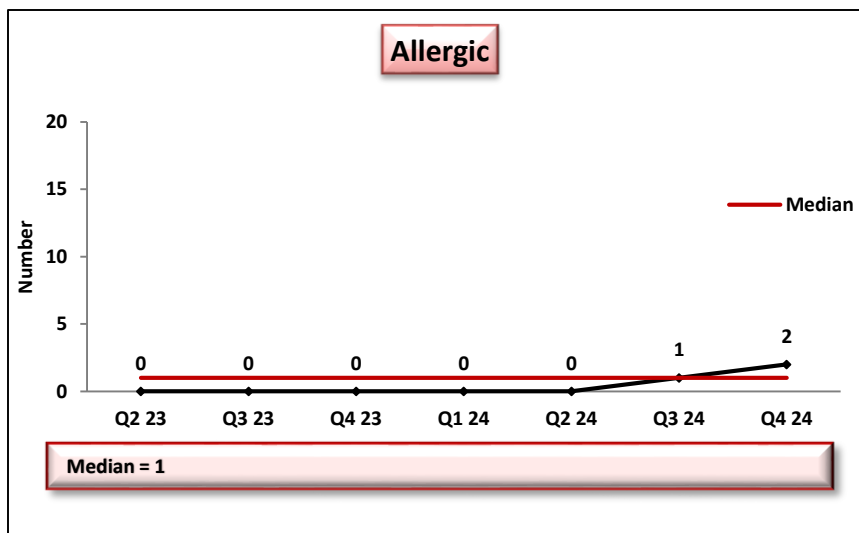
Blood Transfusion Reactions



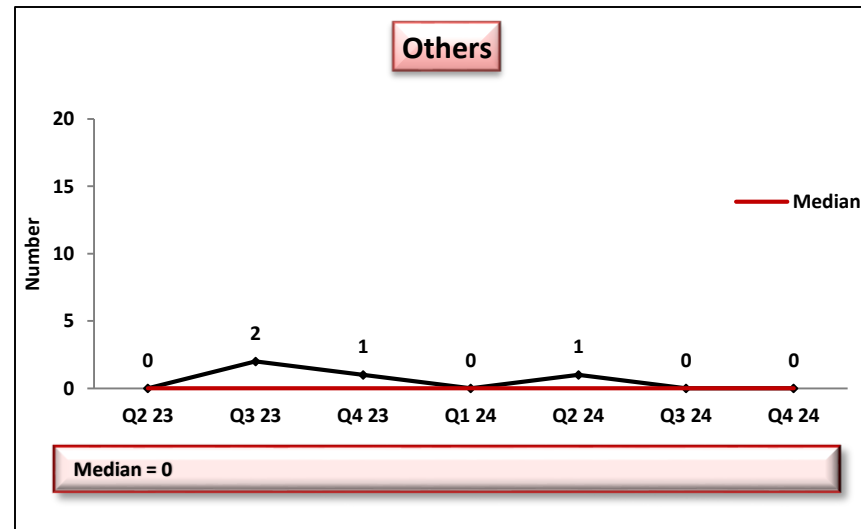
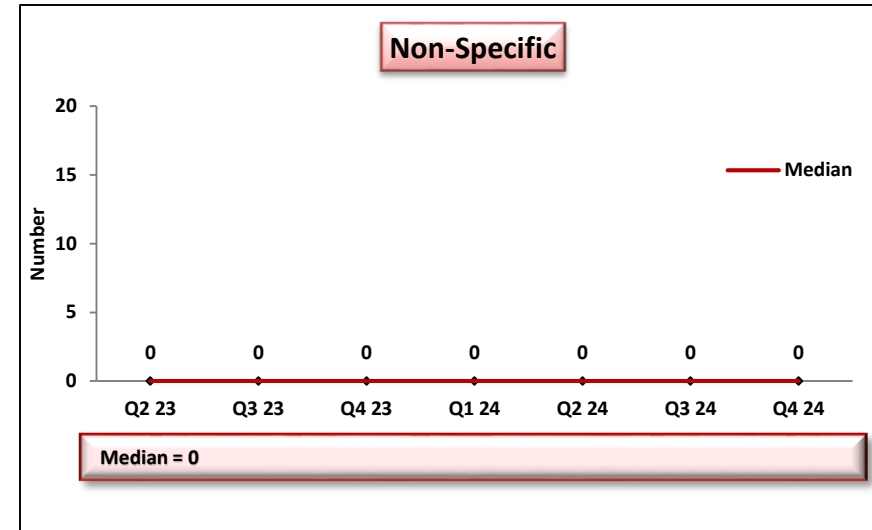
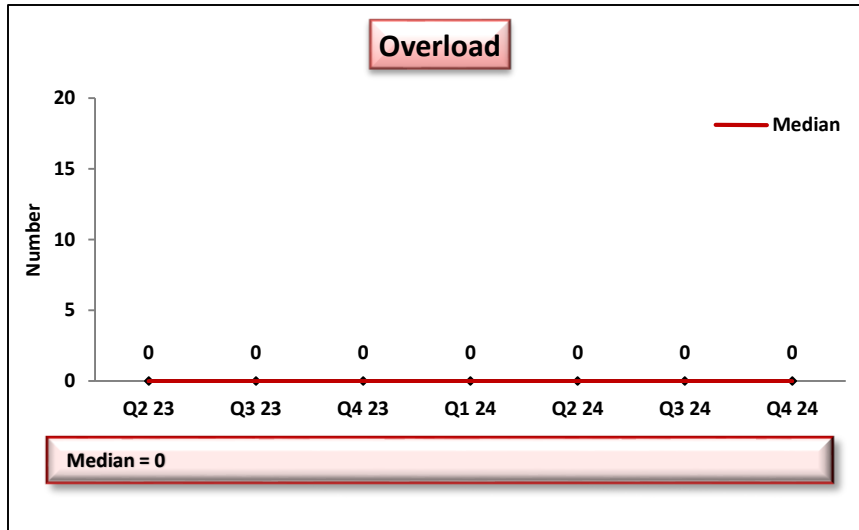
Blood Transfusion Reactions



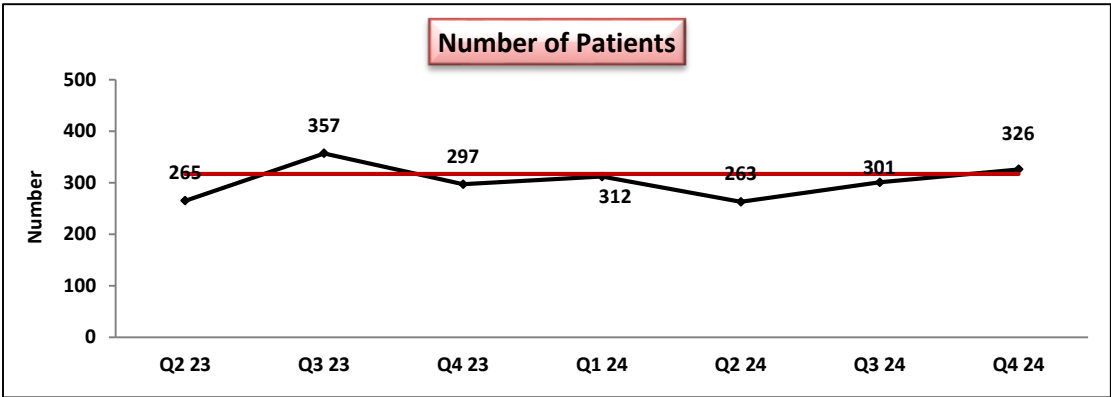
Blood Transfusion Reactions



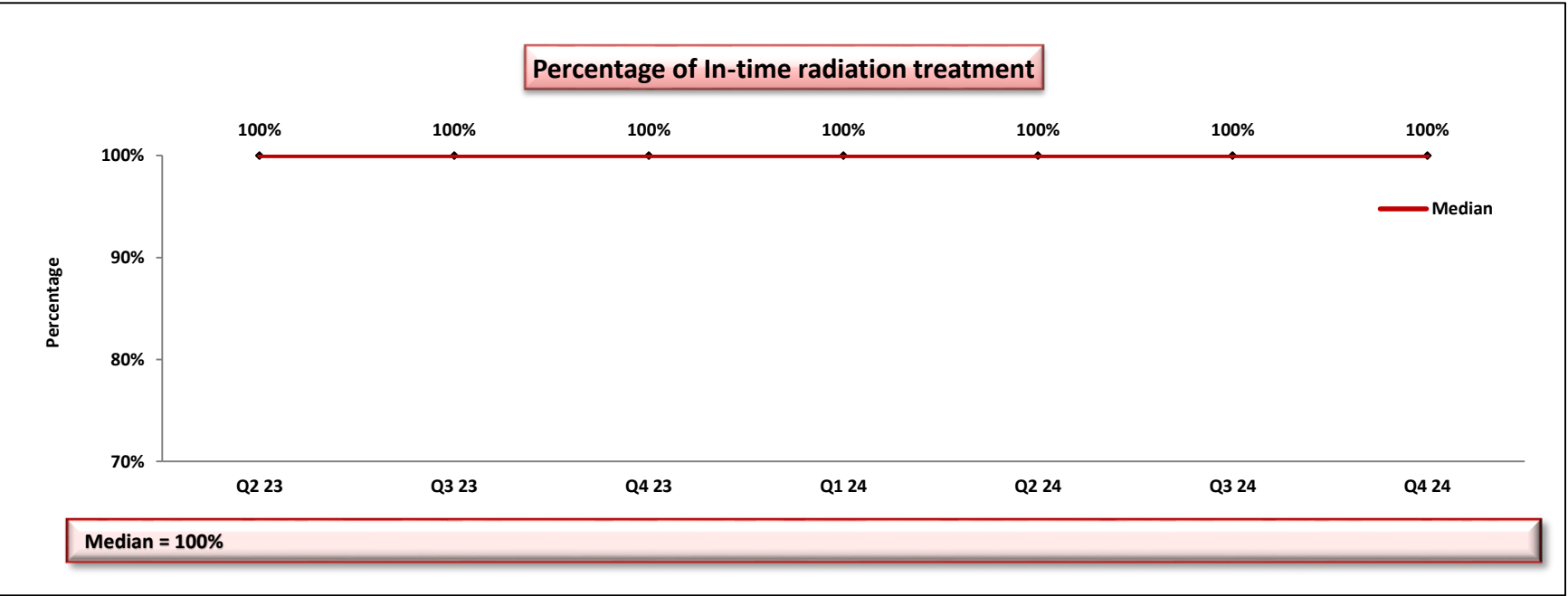
Blood Transfusion Reactions



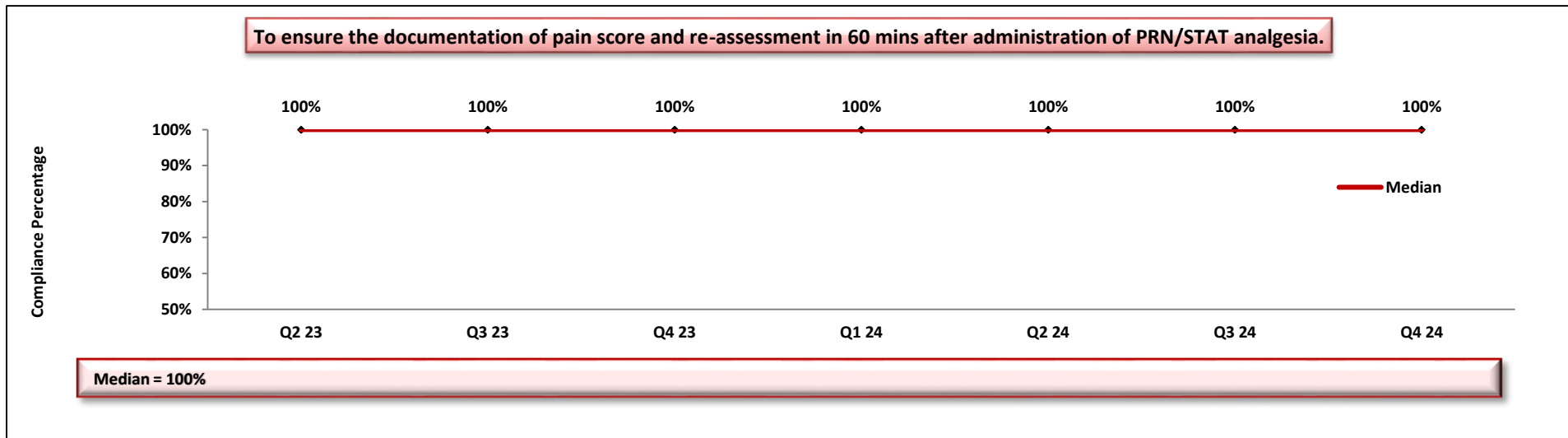
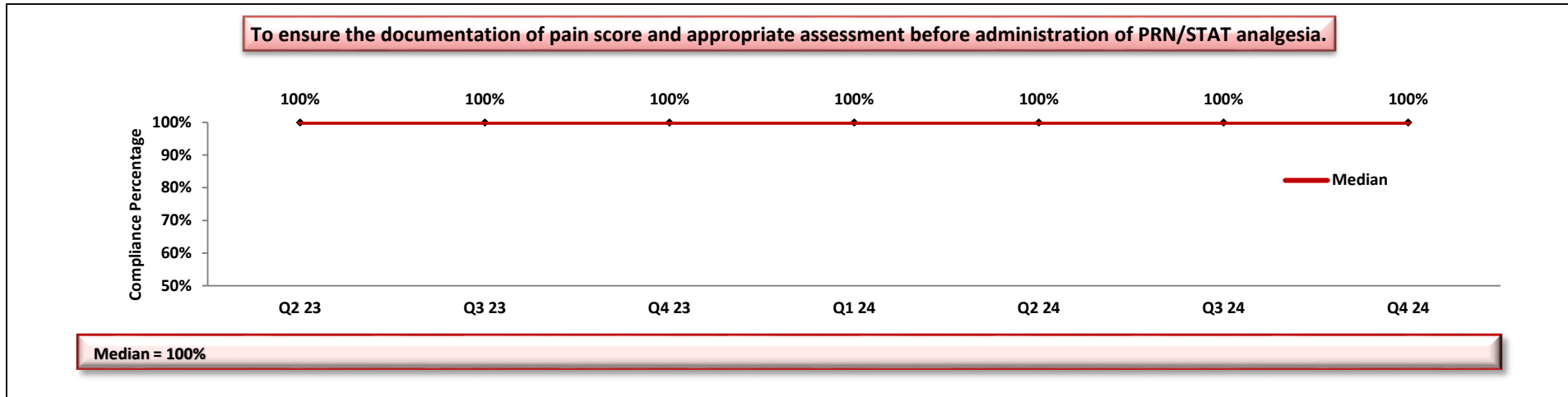
Radiation Oncology Activity



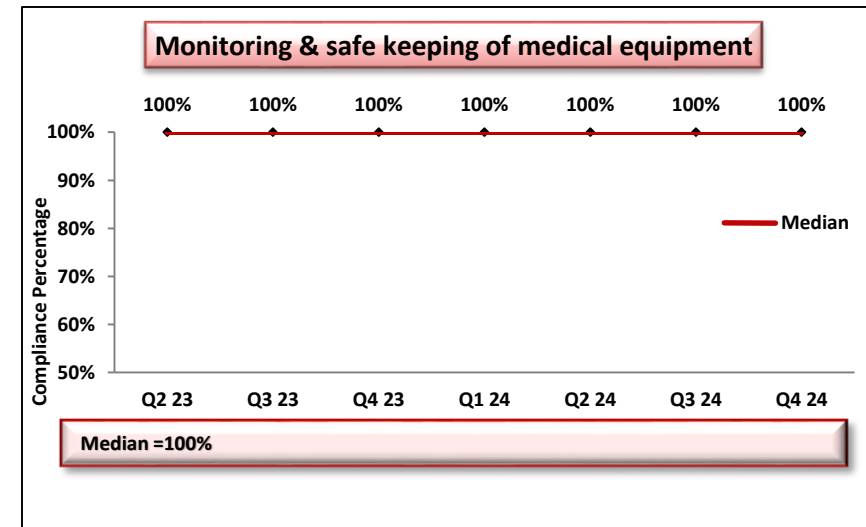
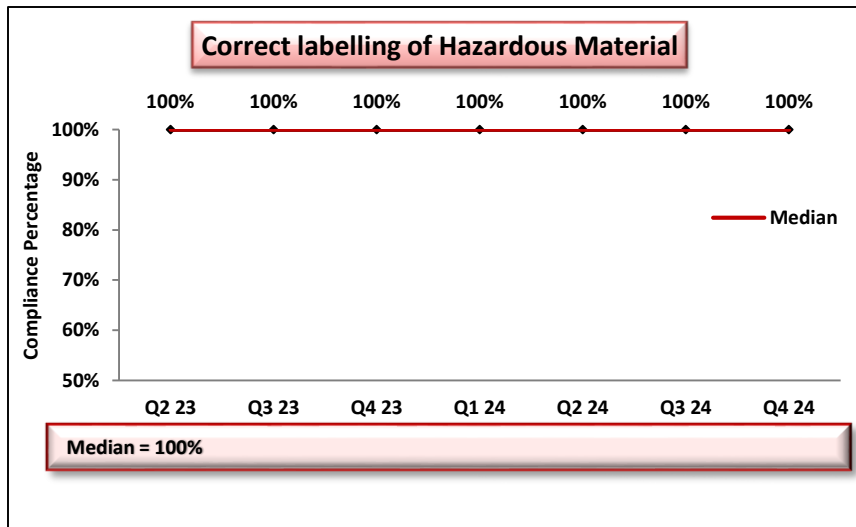
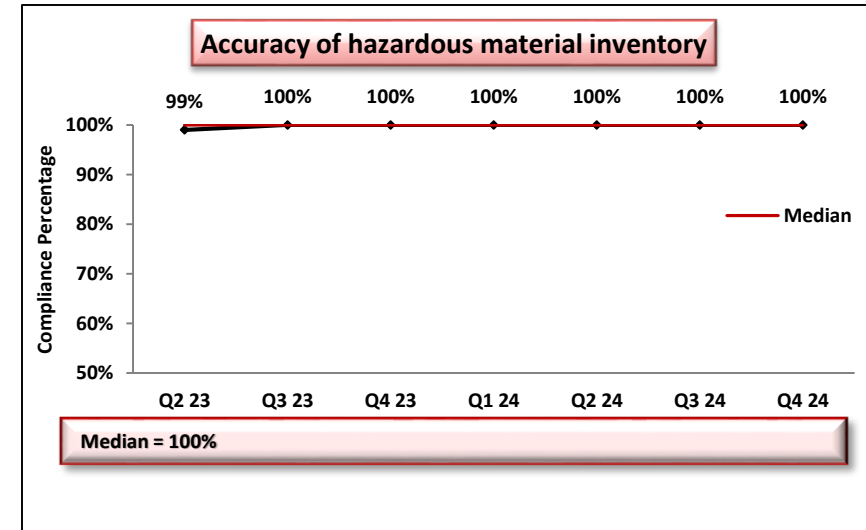
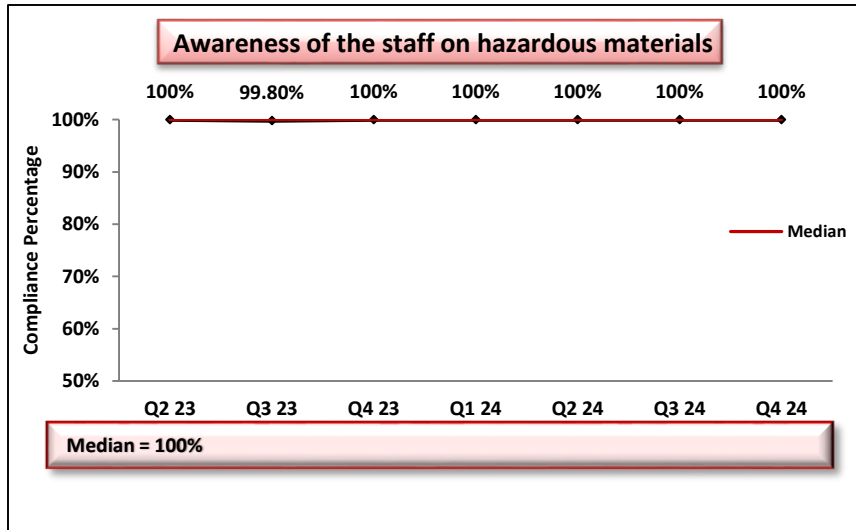
Machine	Down Time
Vital Beam 1	12.82 Hours
Vital Beam 2	5.80 Hours
CT	0 Hours



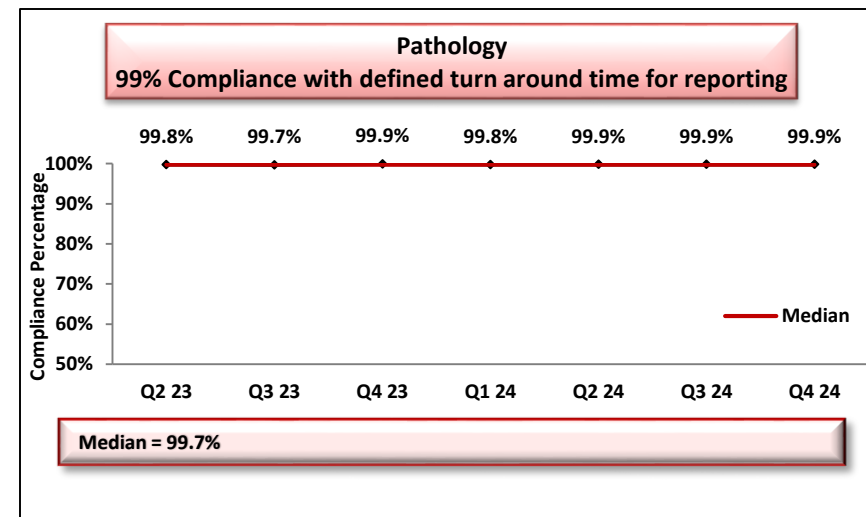
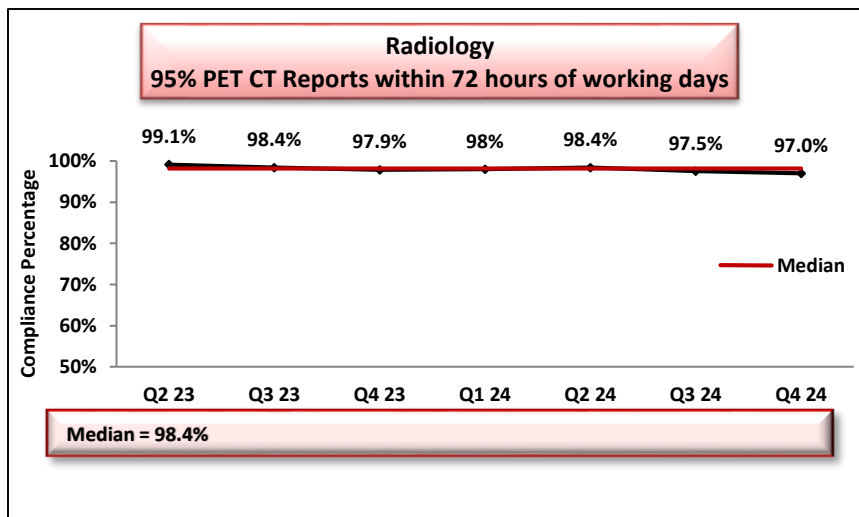
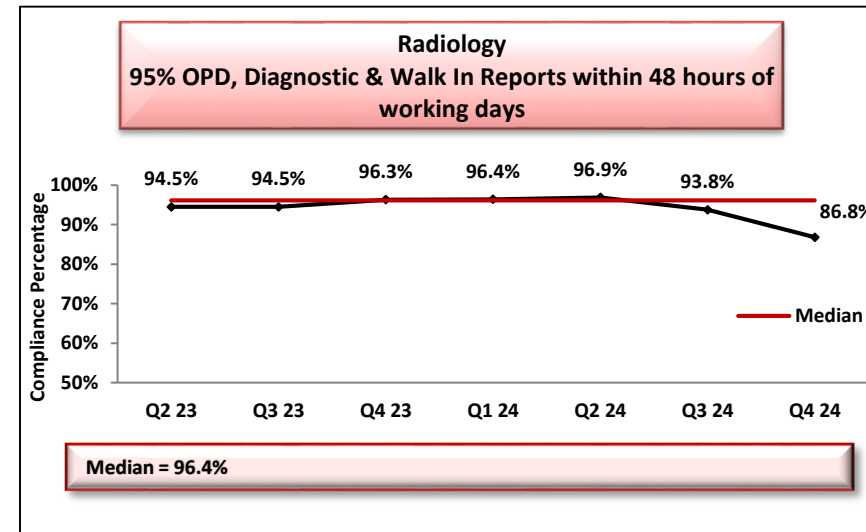
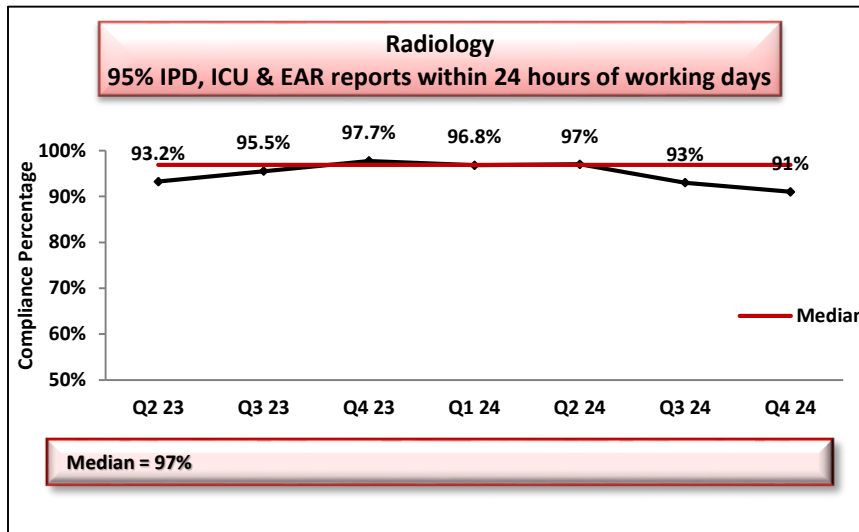
Hospital-wide Indicators 2023



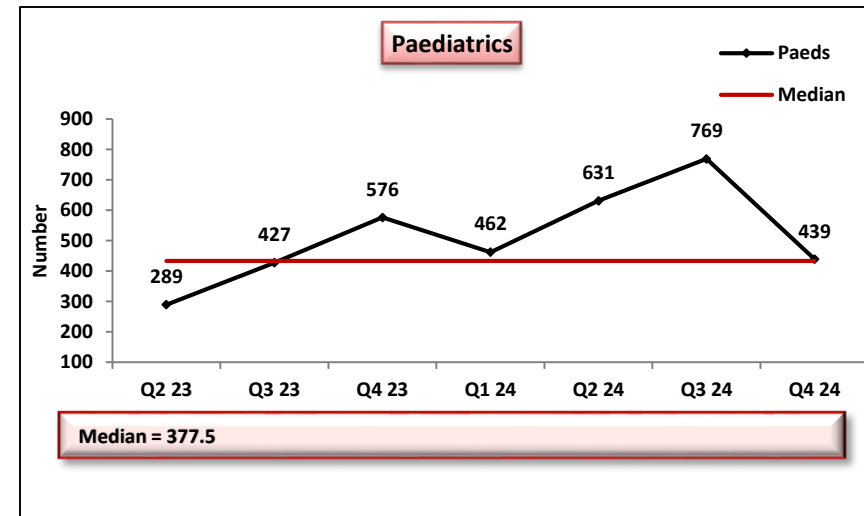
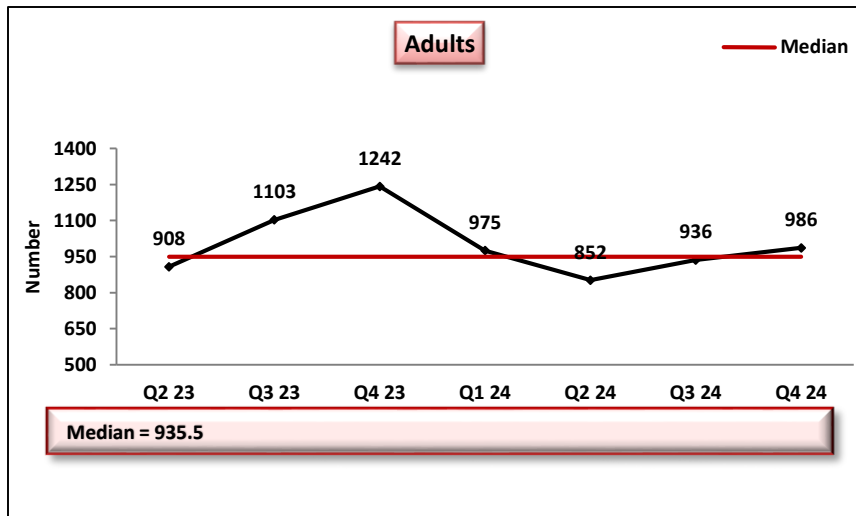
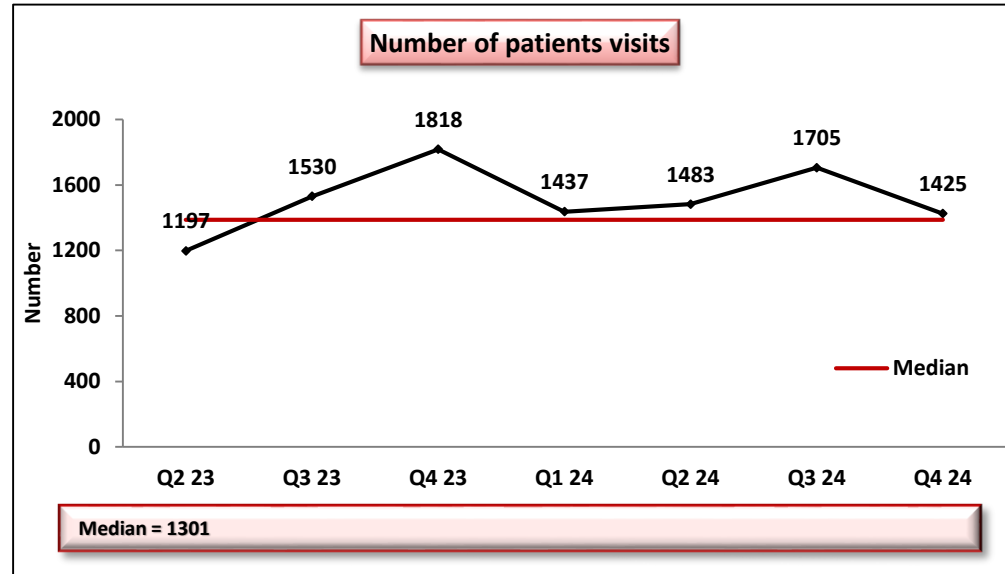
Hospital-wide Indicators 2023-2024



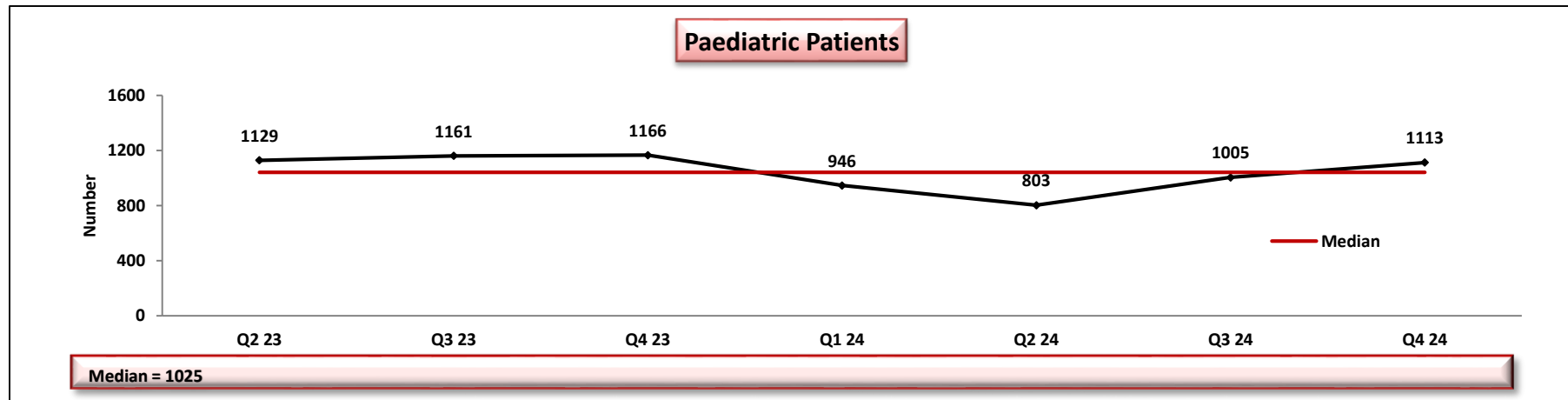
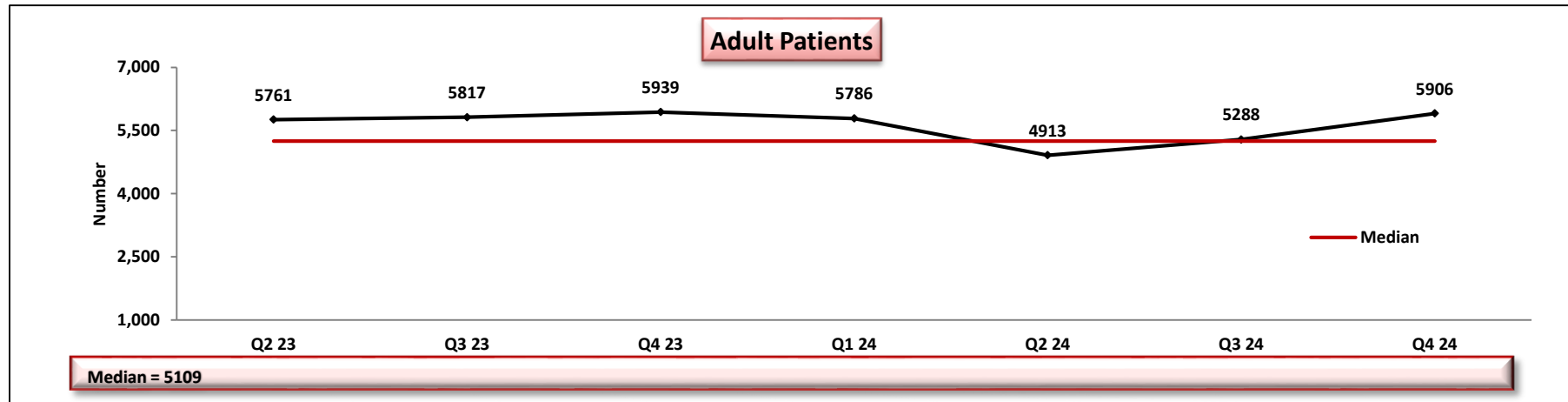
Compliance with defined Turnaround Time for Reporting



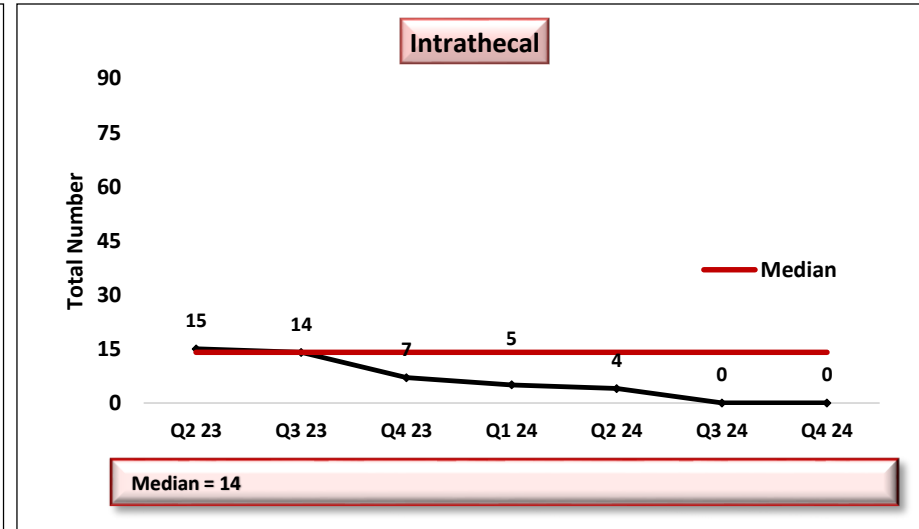
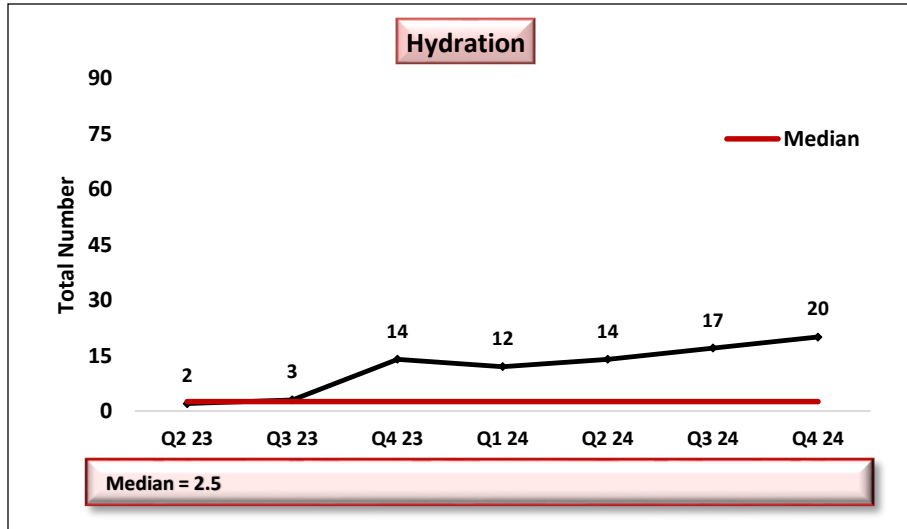
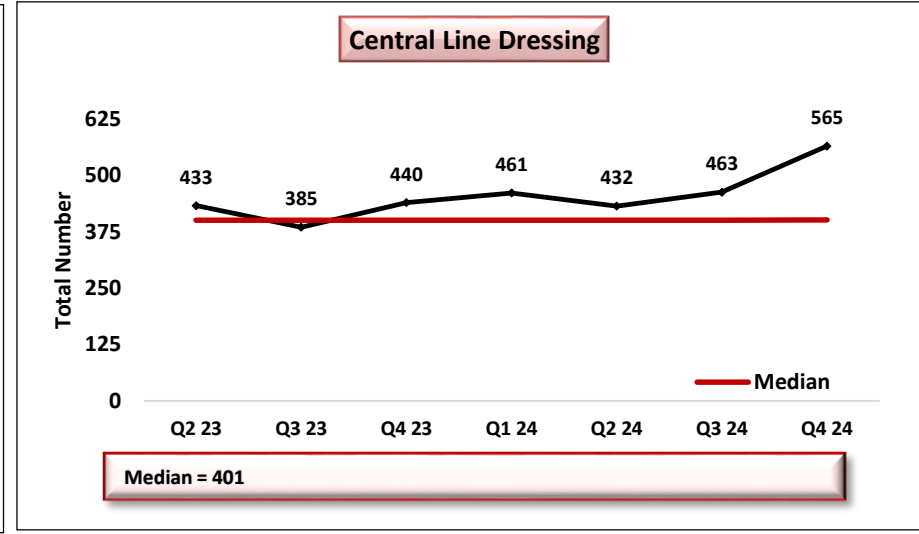
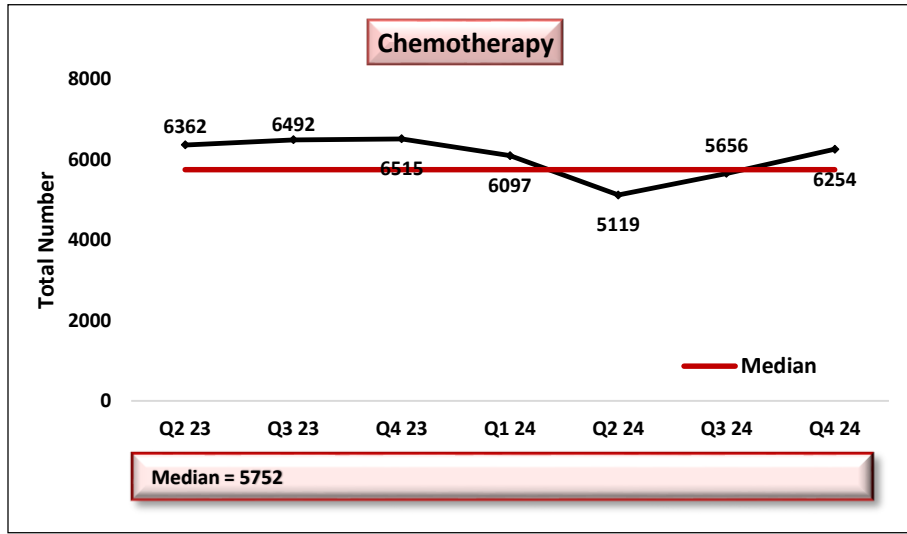
Outpatient Parenteral Antibiotic Therapy



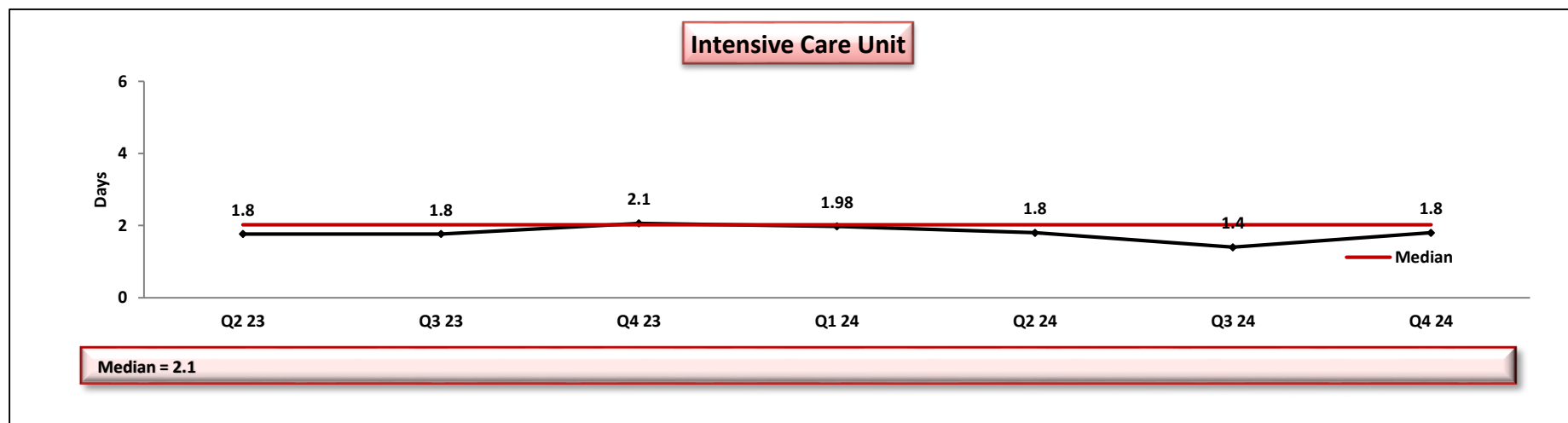
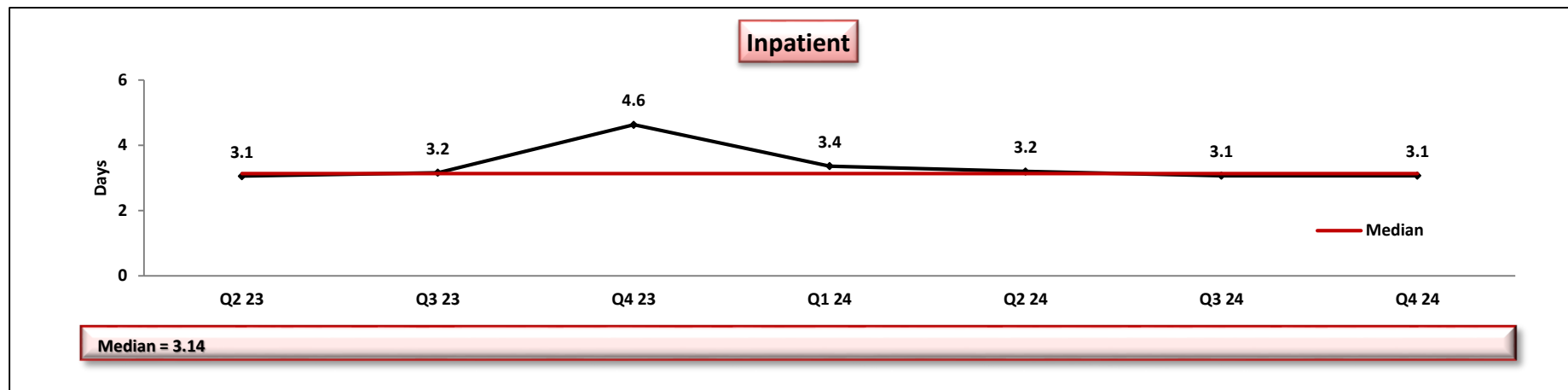
Chemotherapy Activity



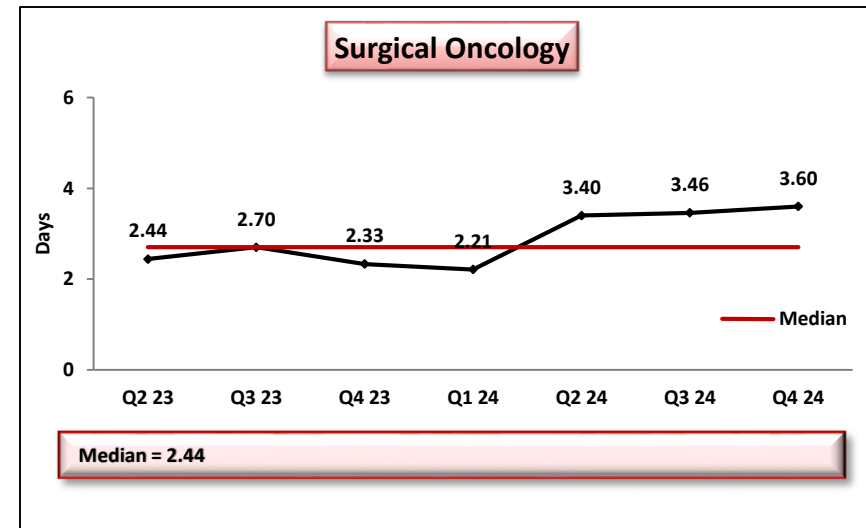
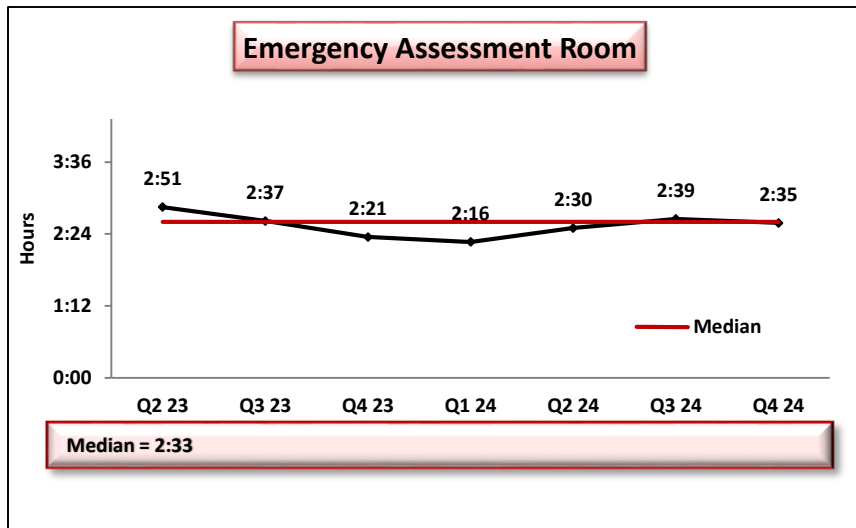
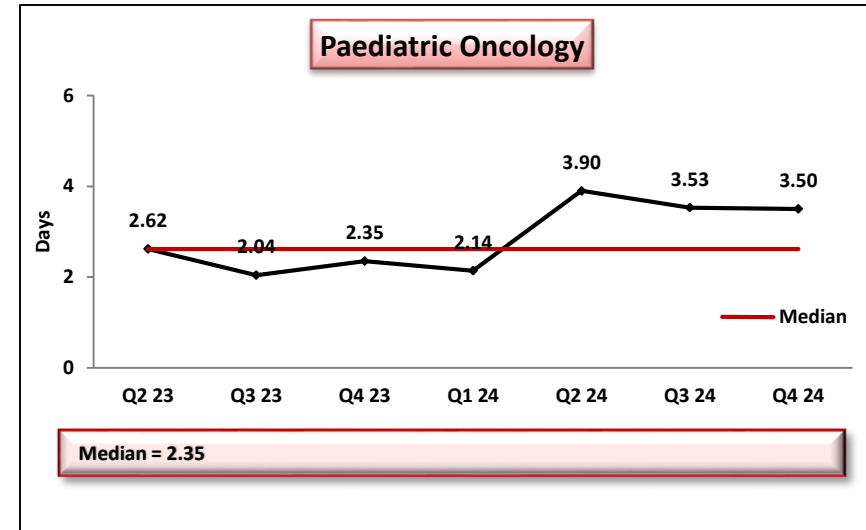
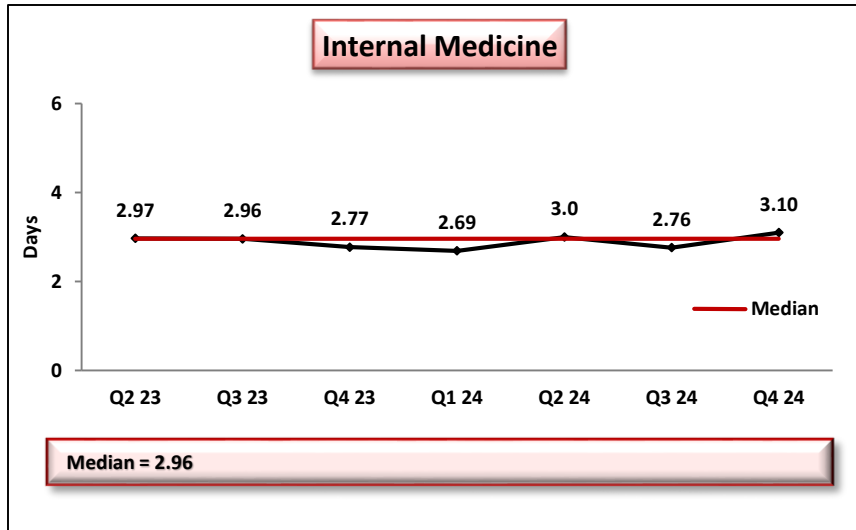
Chemotherapy Activity Break-up



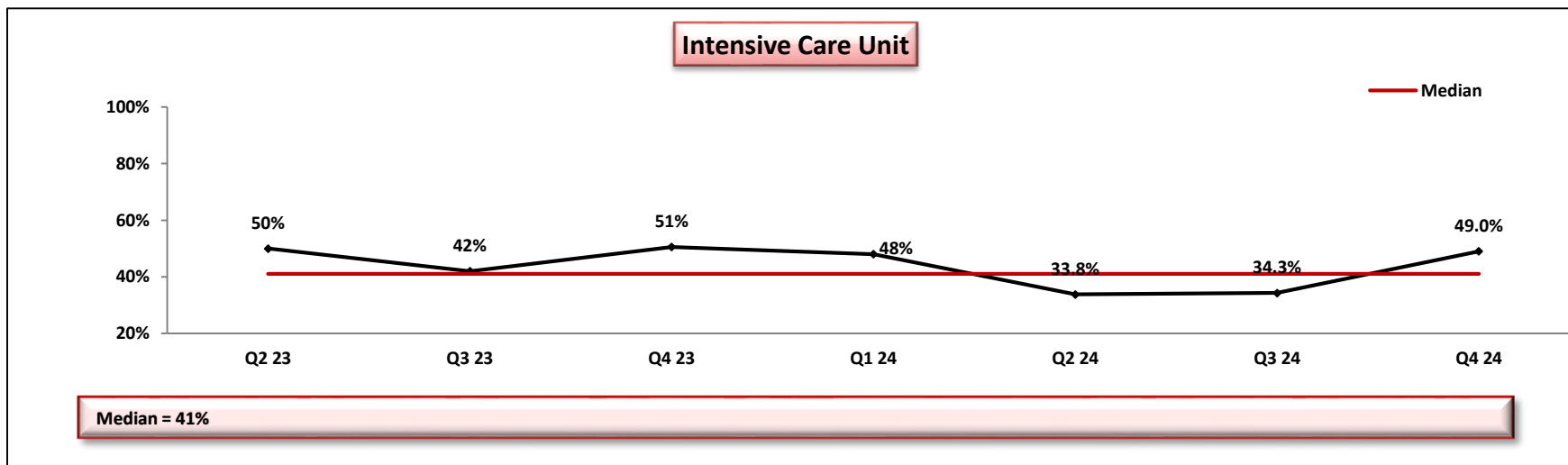
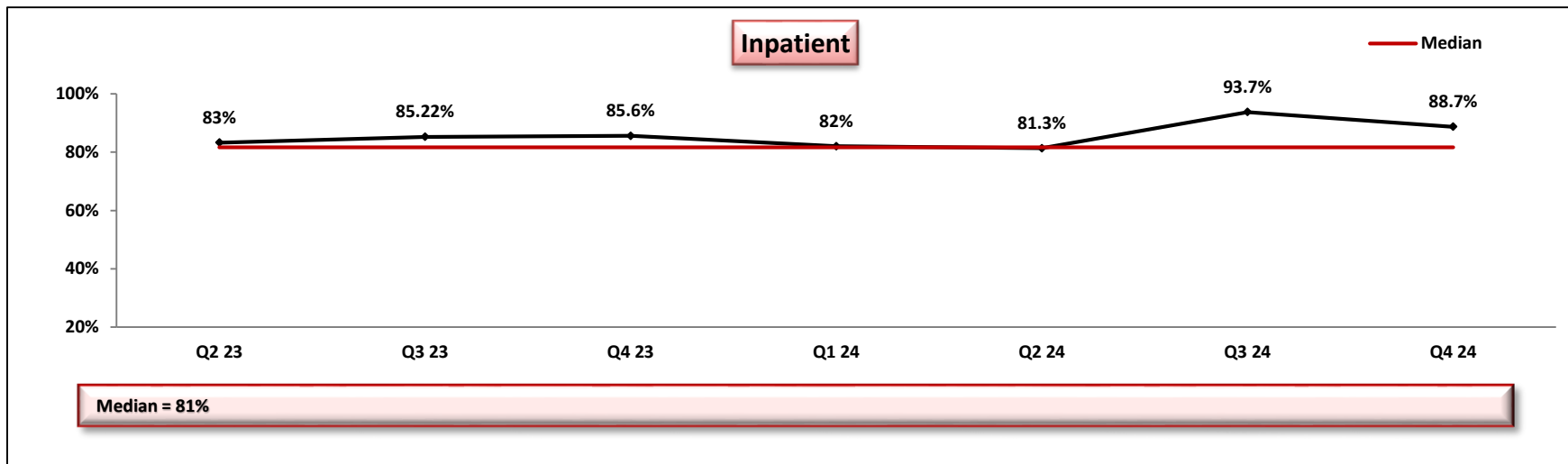
Average Length of Stay



Average Length of Stay

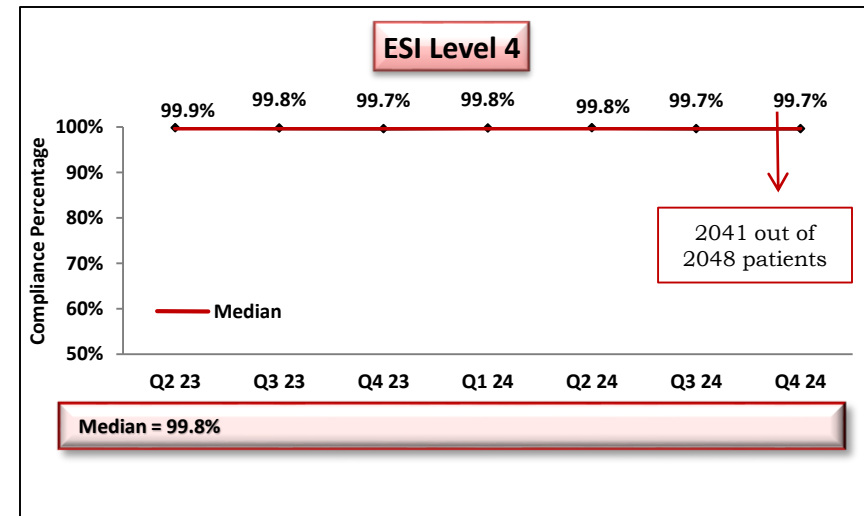
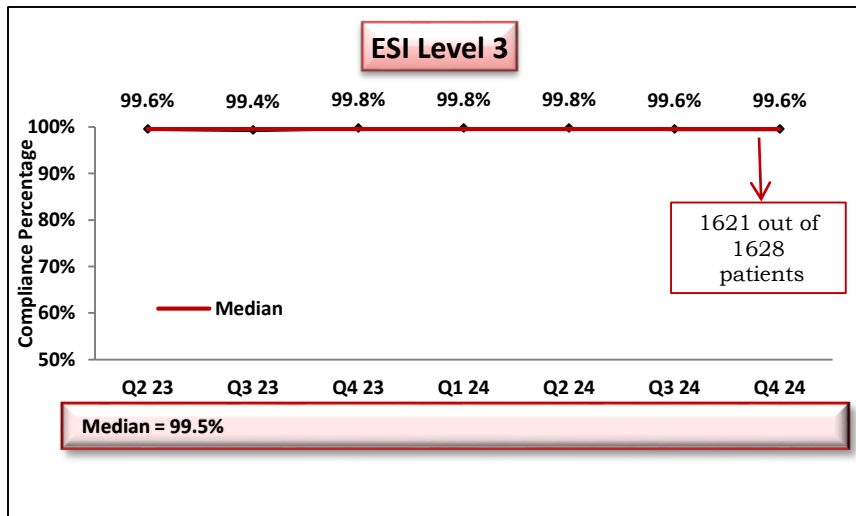
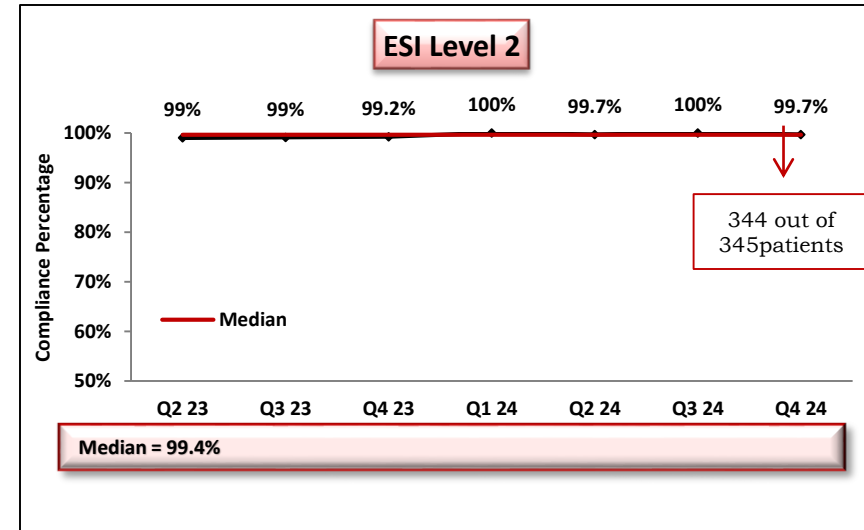
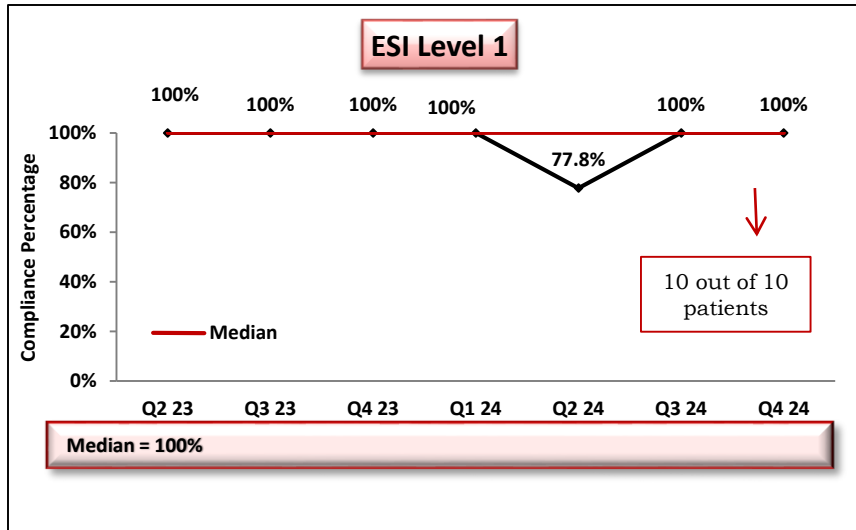


Bed Occupancy Rate



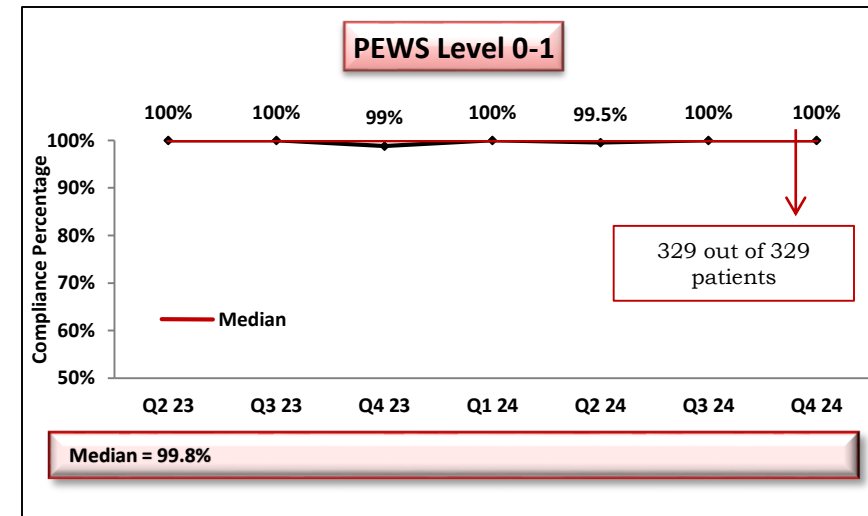
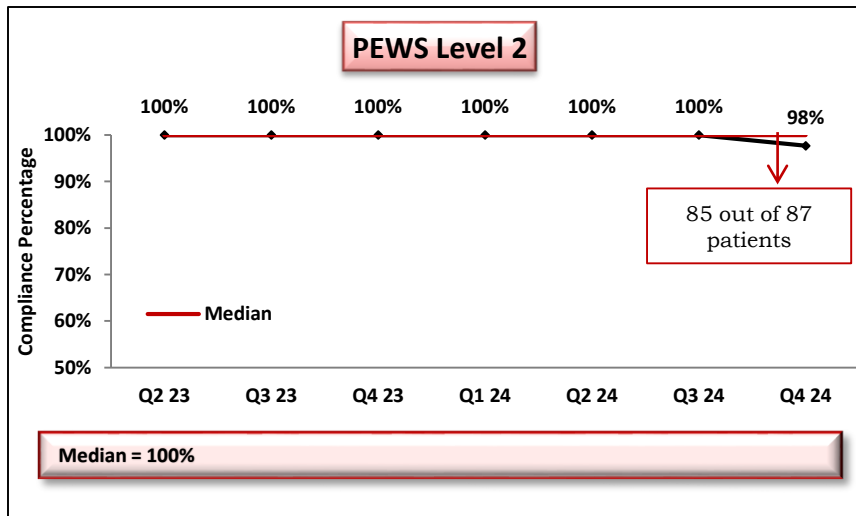
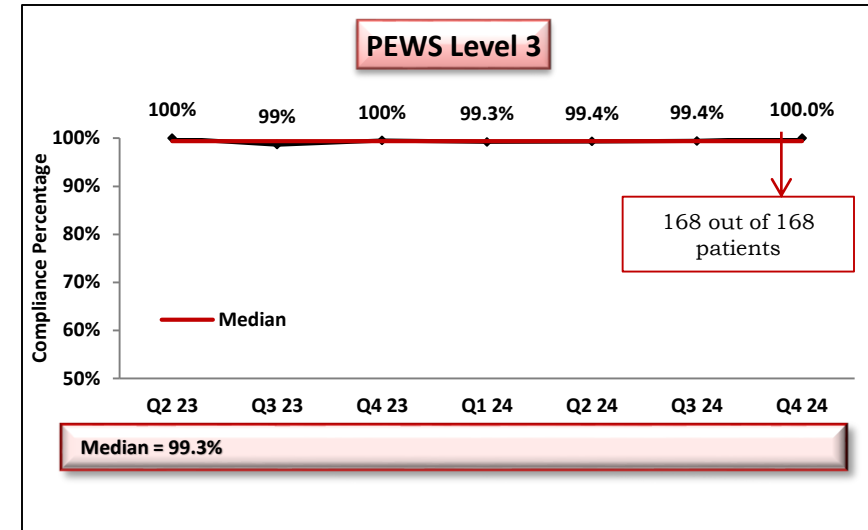
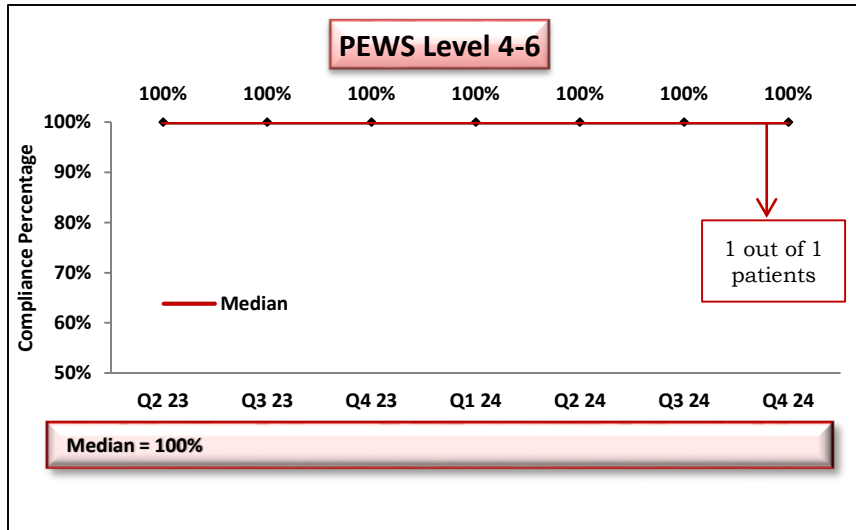
Emergency Assessment Room Statistics

Patients Seen within Defined Waiting Times – ADULTS

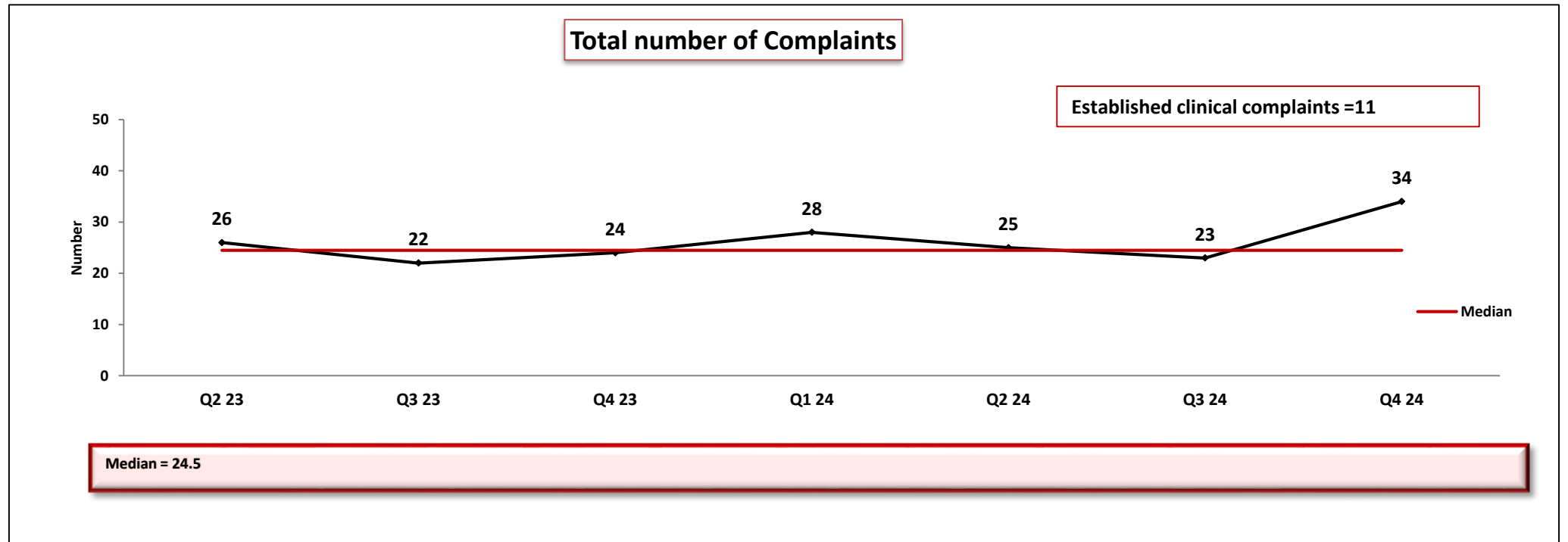


Emergency Assessment Room Statistics

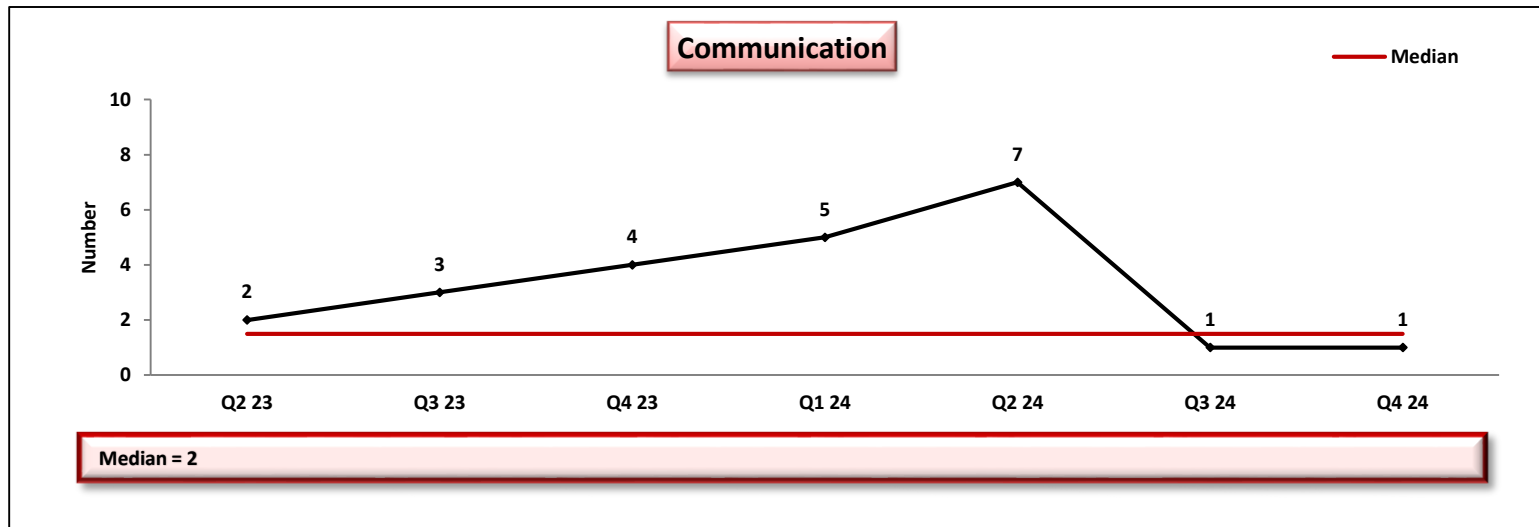
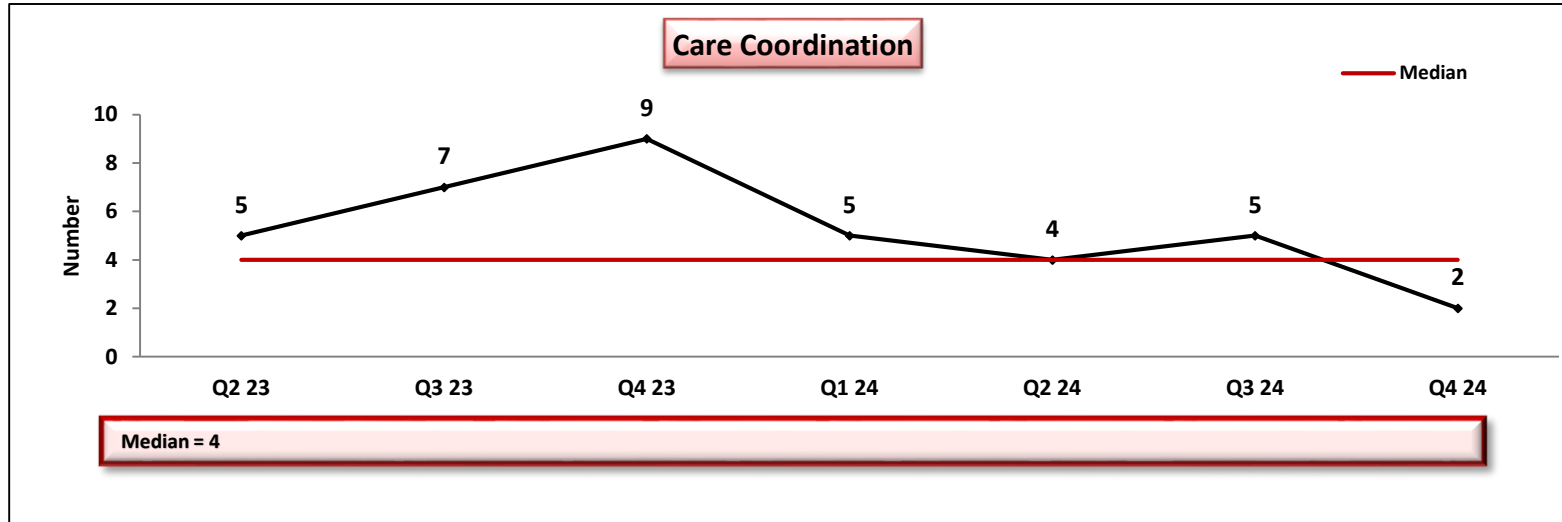
Patients Seen within Defined Waiting Times – Paediatrics



Complaints–Clinical Departments



Established Clinical Complaints by Categories - Top 3



Established Clinical Complaints by Categories - Top 3

