

KDC&C

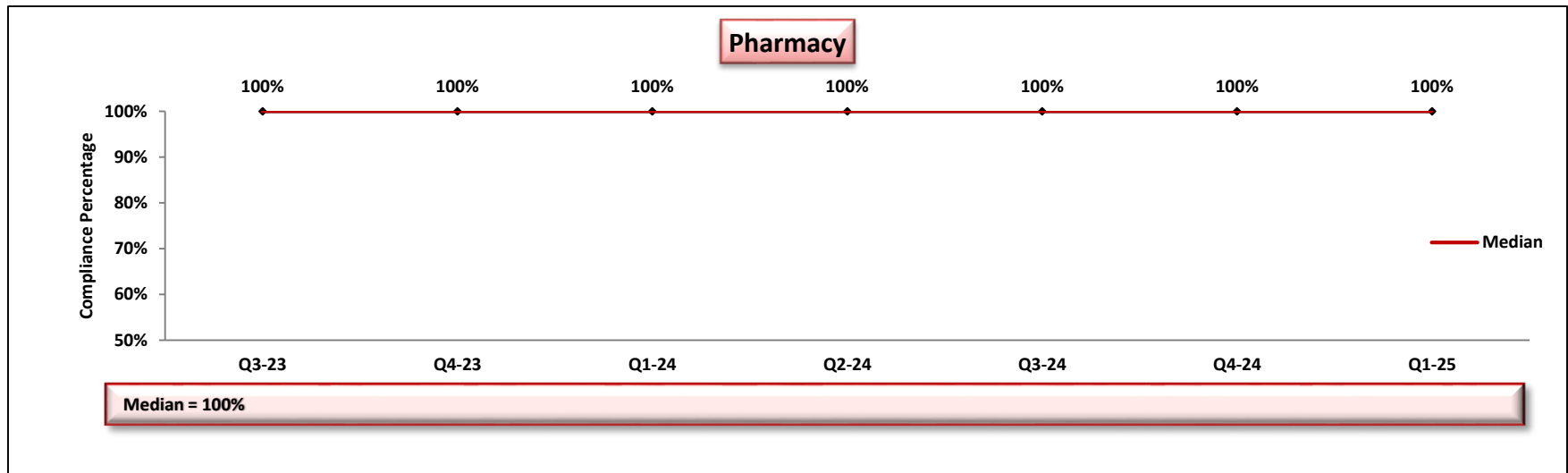
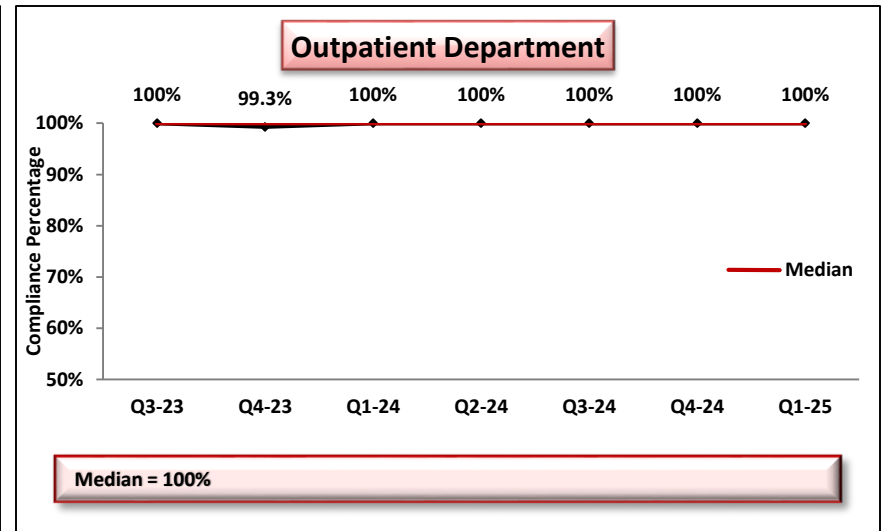
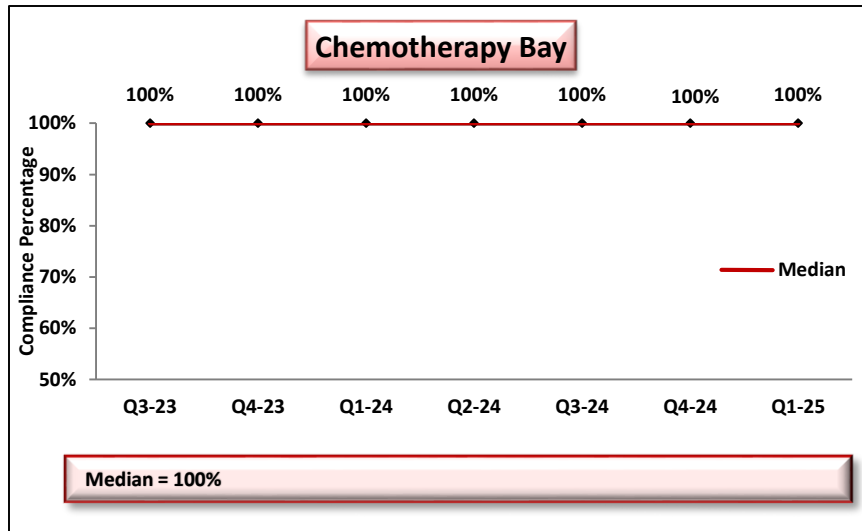
Clinical Performance Dashboard

1st Quarter 2025 (Jan – Feb, 2025)

International Patient Safety Goals

Patient Identification Compliance

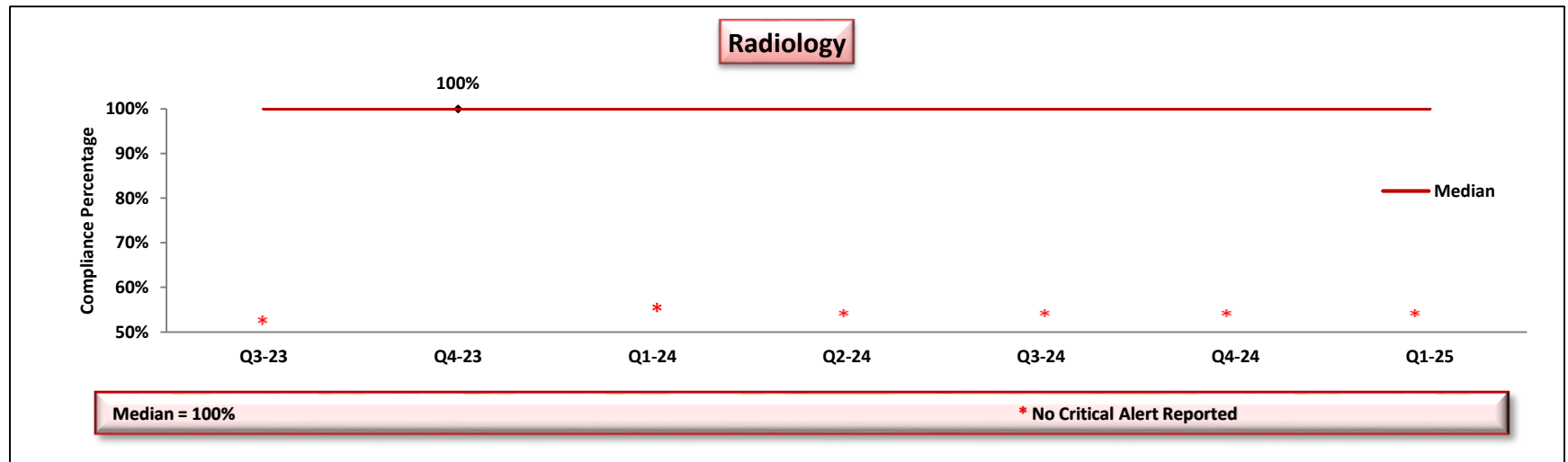
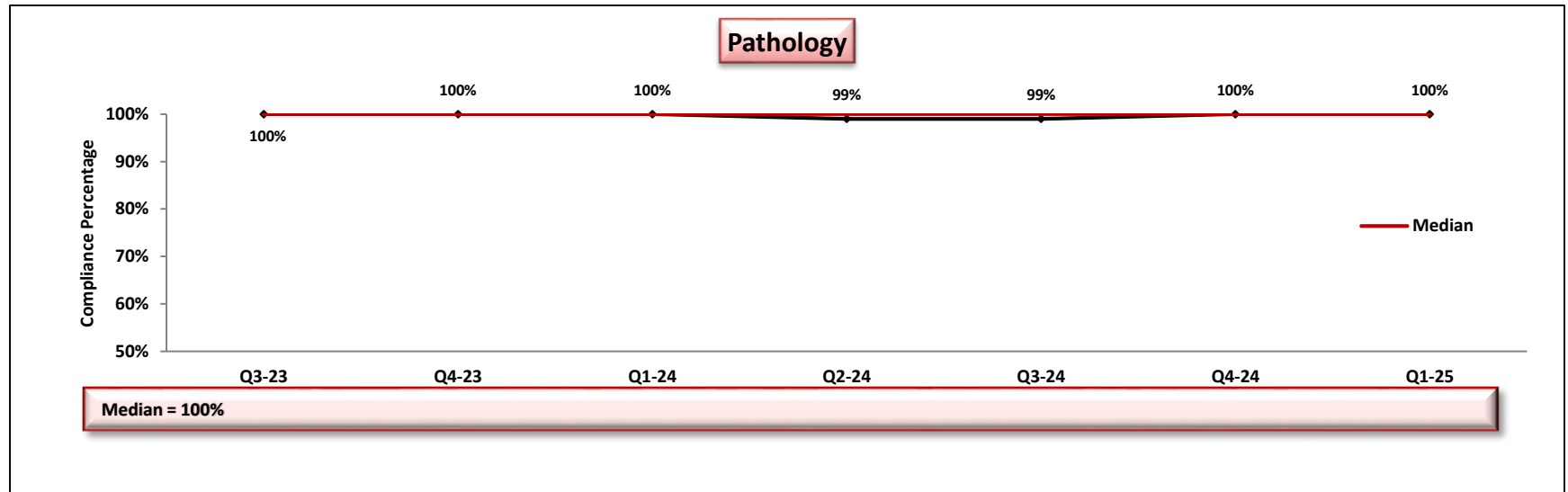
Target = 100%



International Patient Safety Goals

Critical Alert Reporting

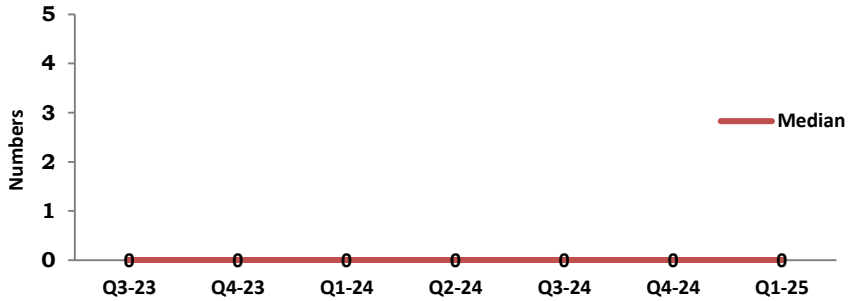
Target = 100%



International Patient Safety Goals

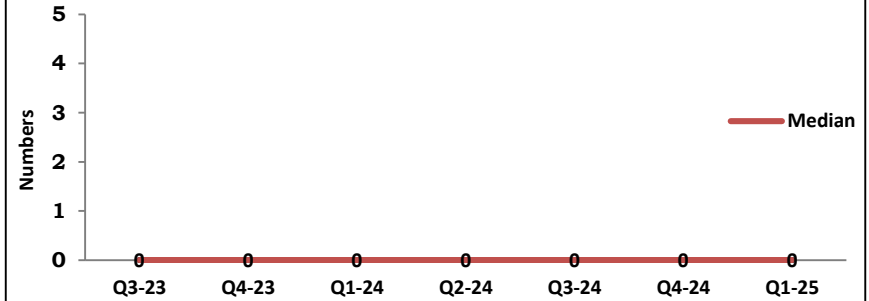
Safety of High Alert Medications

Medication errors with harm per 10,000 items



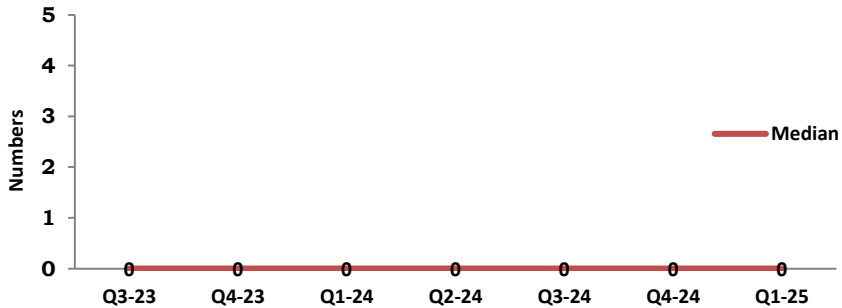
Median = 0

High alert medication errors per 10,000 items



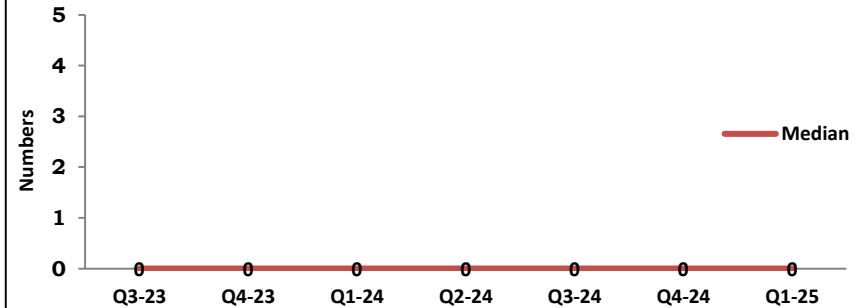
Median = 0

LASA medication errors per 10,000 items



Median = 0

Concentrated Electrolytes per 10,000 items

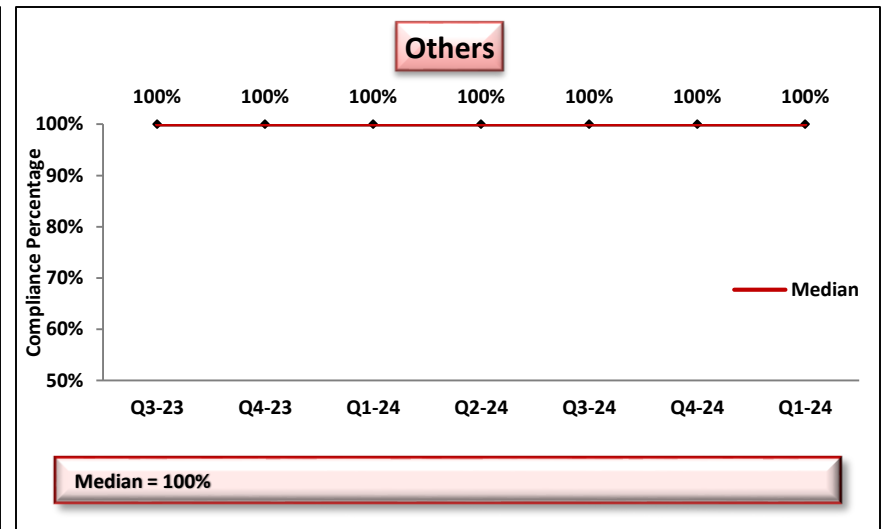
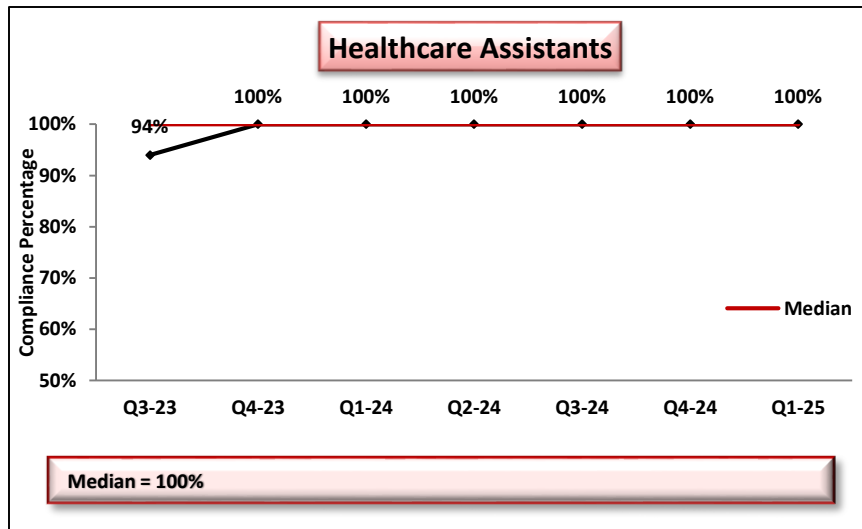
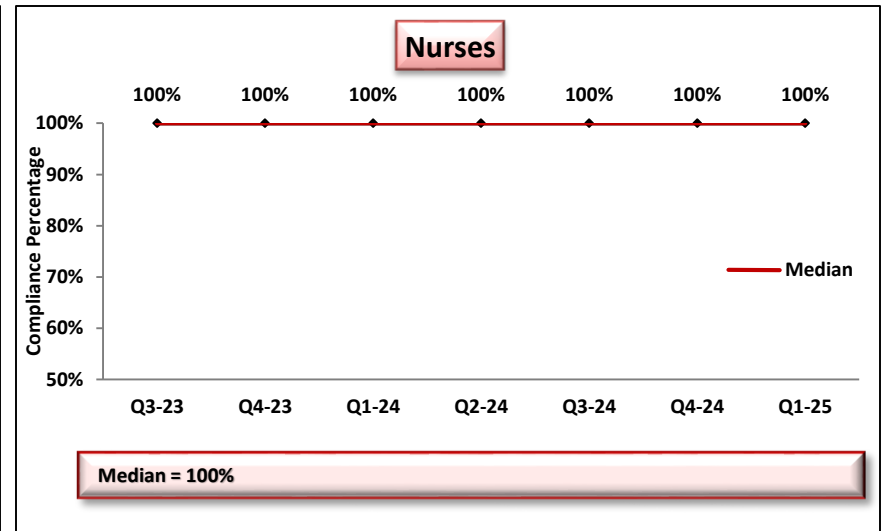
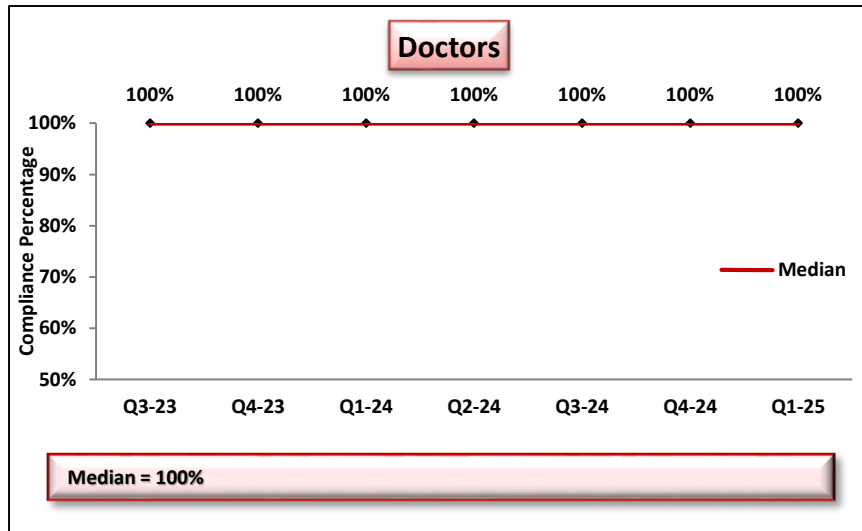


Median = 0

International Patient Safety Goals

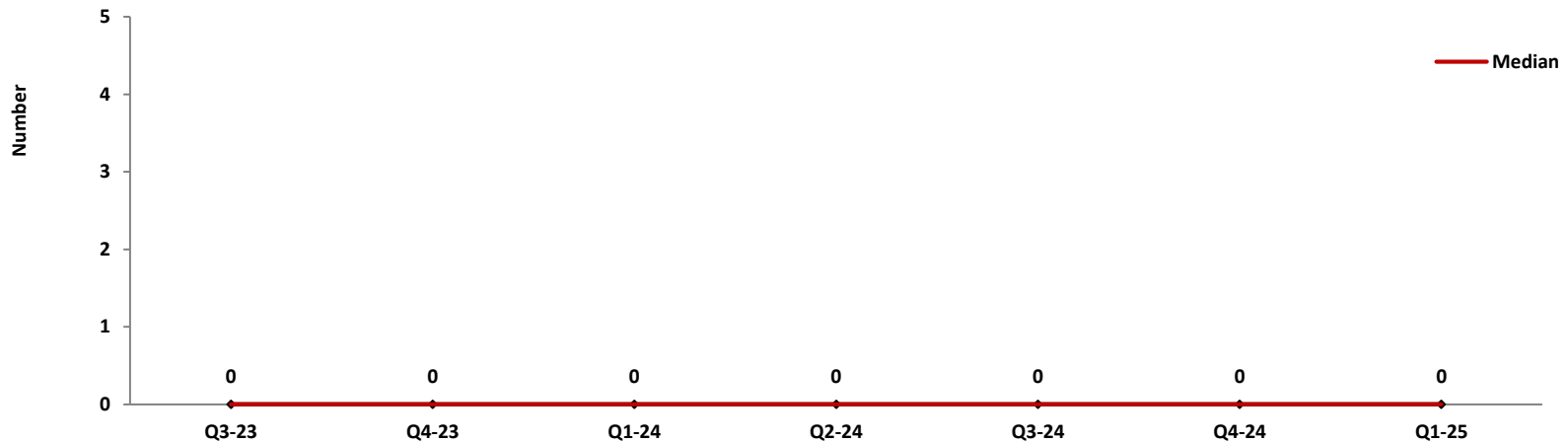
Hand Hygiene Compliance

Target = 100%



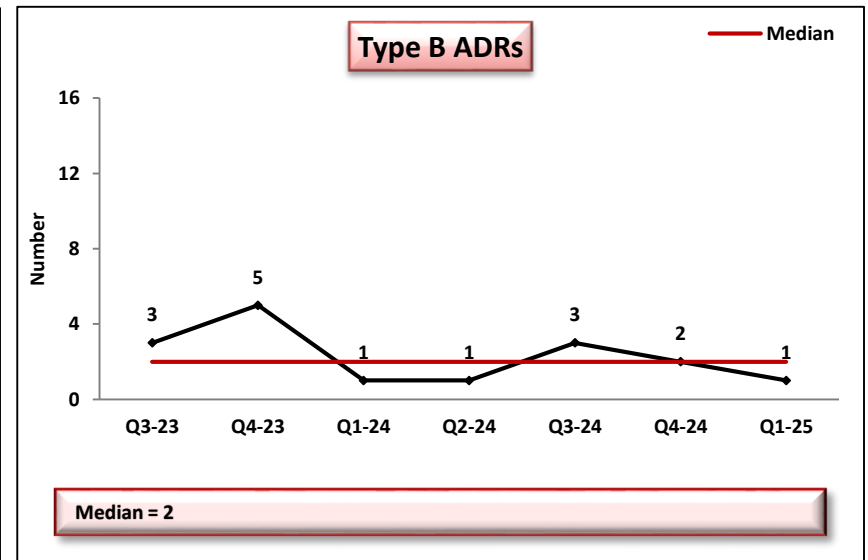
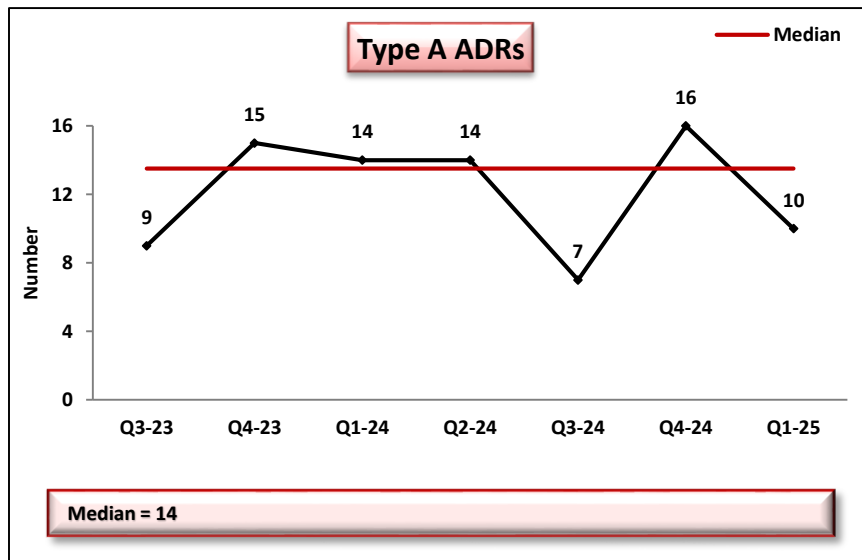
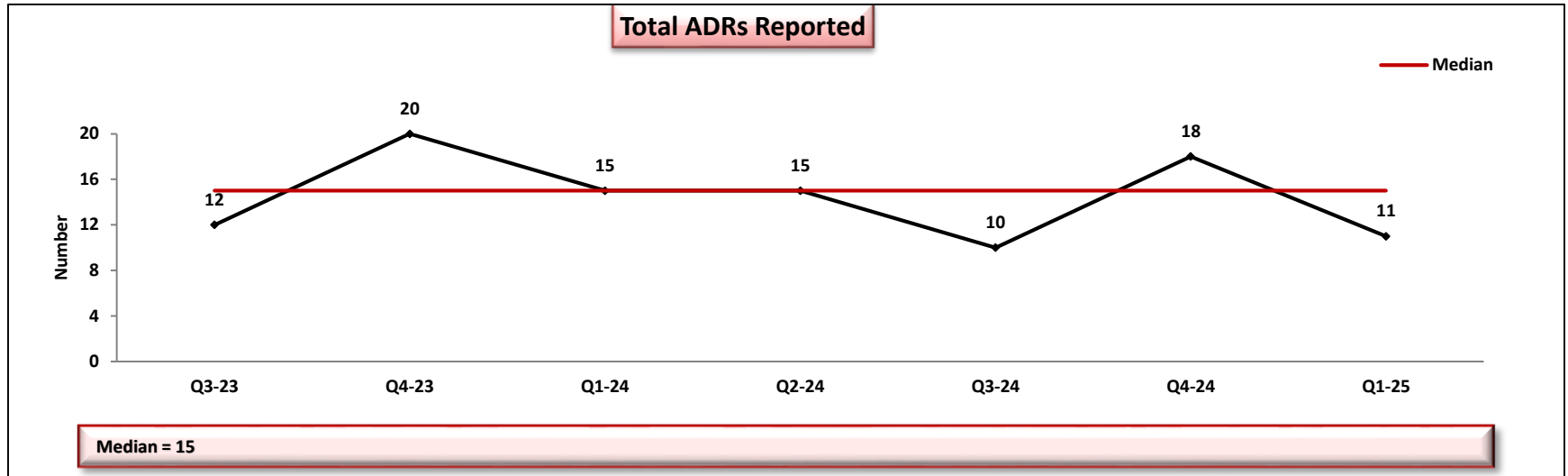
Medication Errors

Number of items/100,000 items dispensed
Average items dispensed per month = **3730**

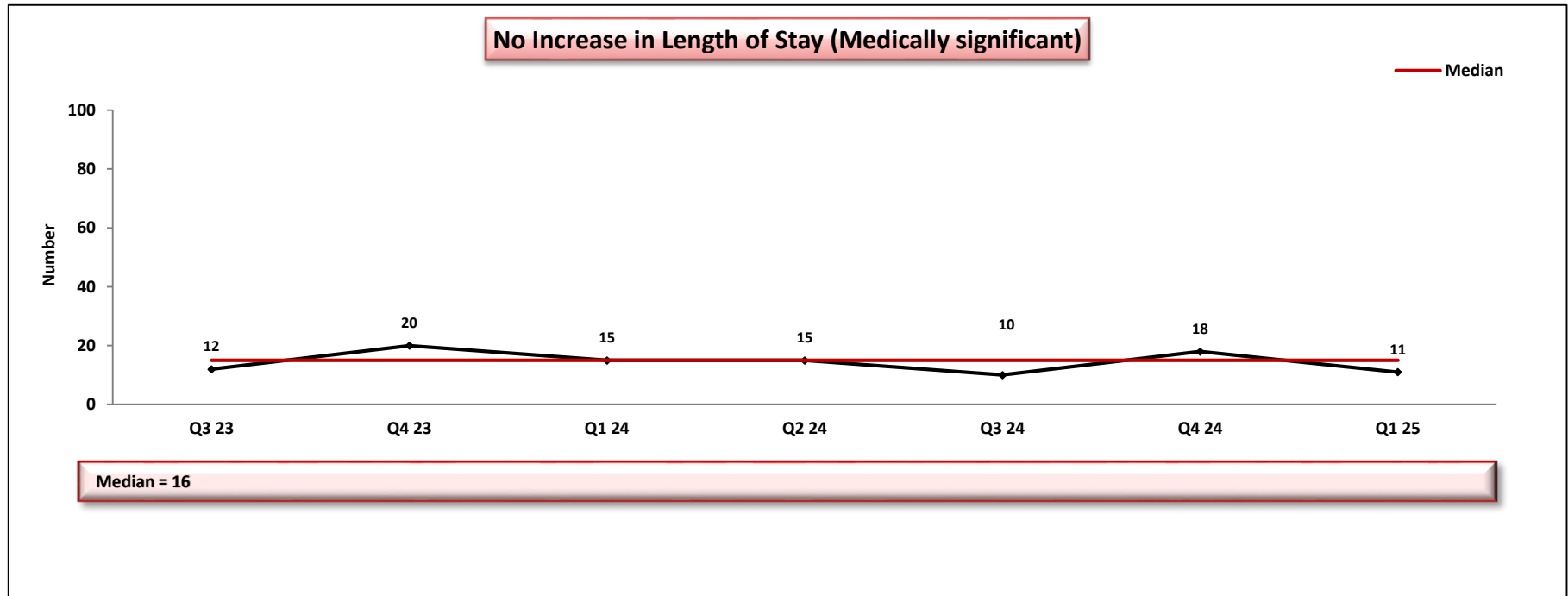


Median = 0

Adverse Drug Events-Pharmacy

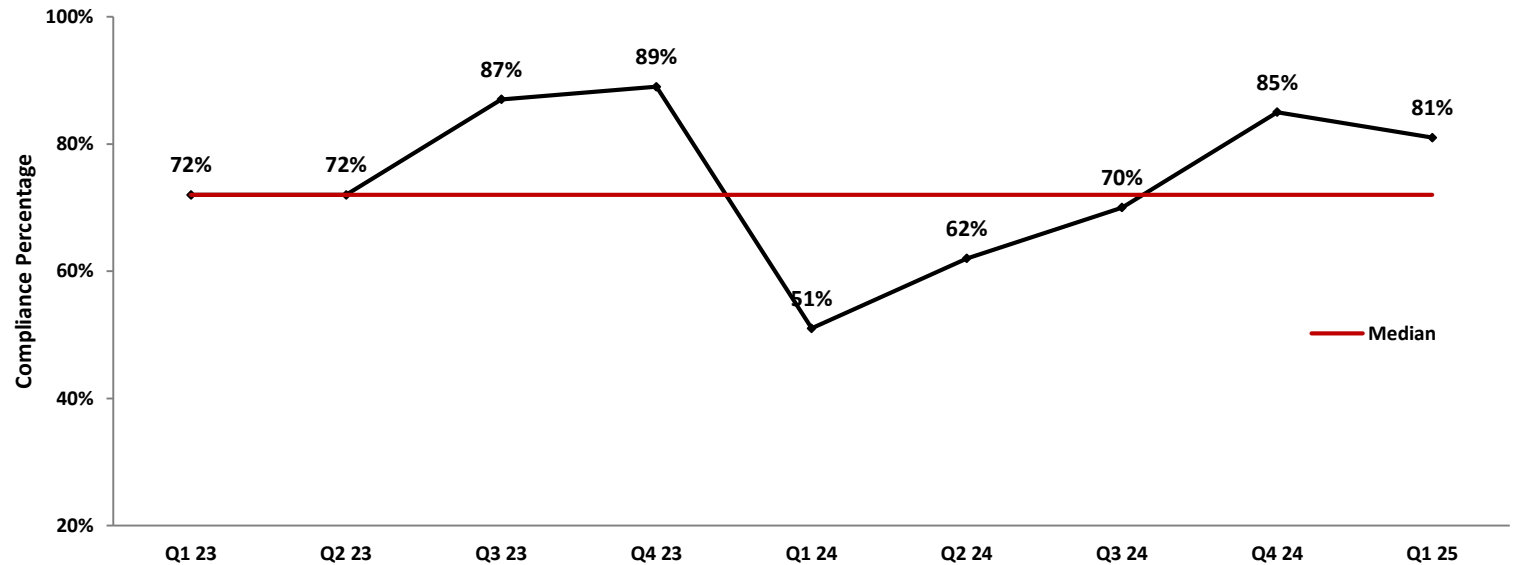


Adverse Drug Reactions-Outcomes



Hospital-wide Indicators-2024

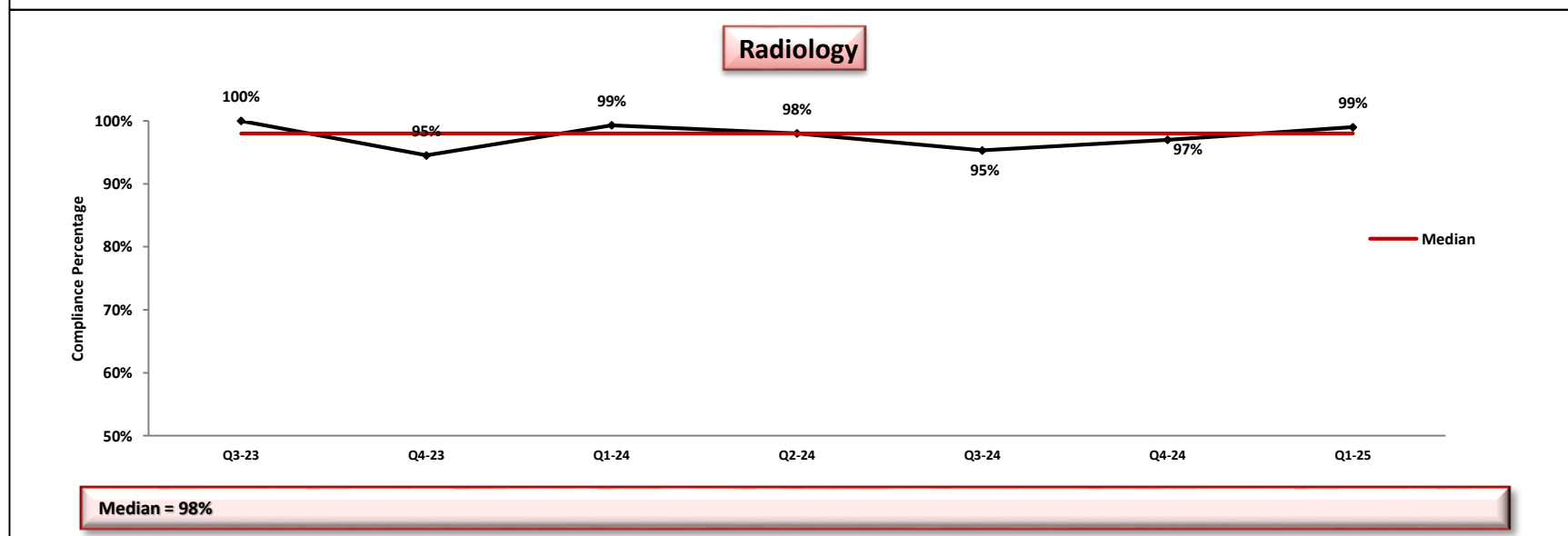
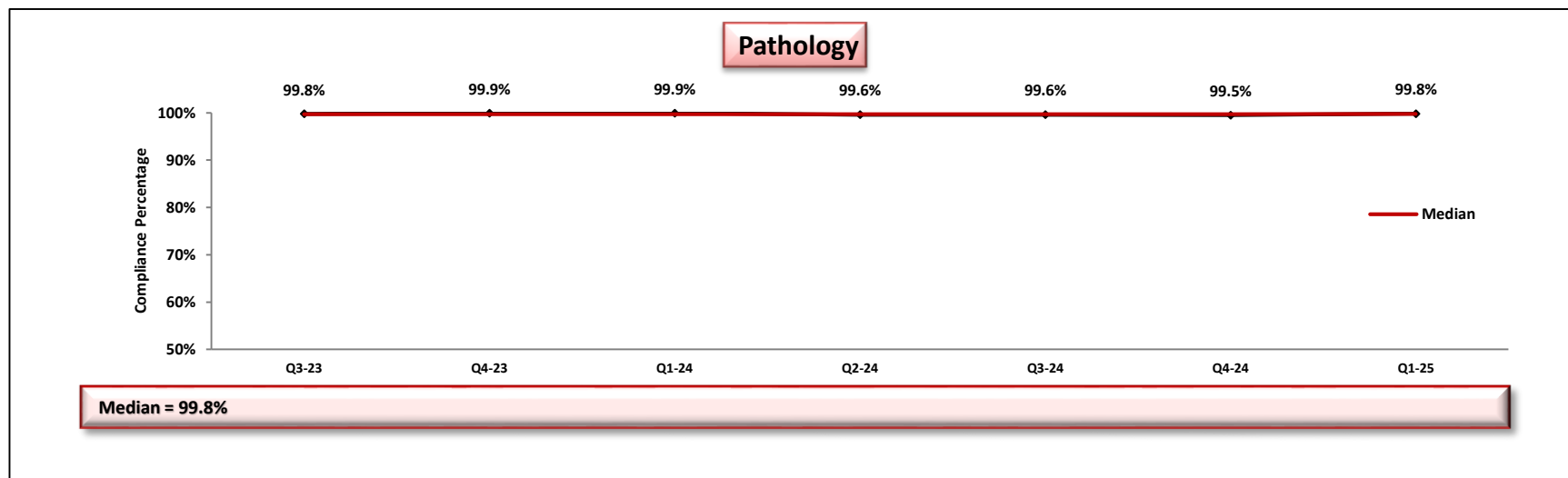
Initiation of Treatment within 42 days



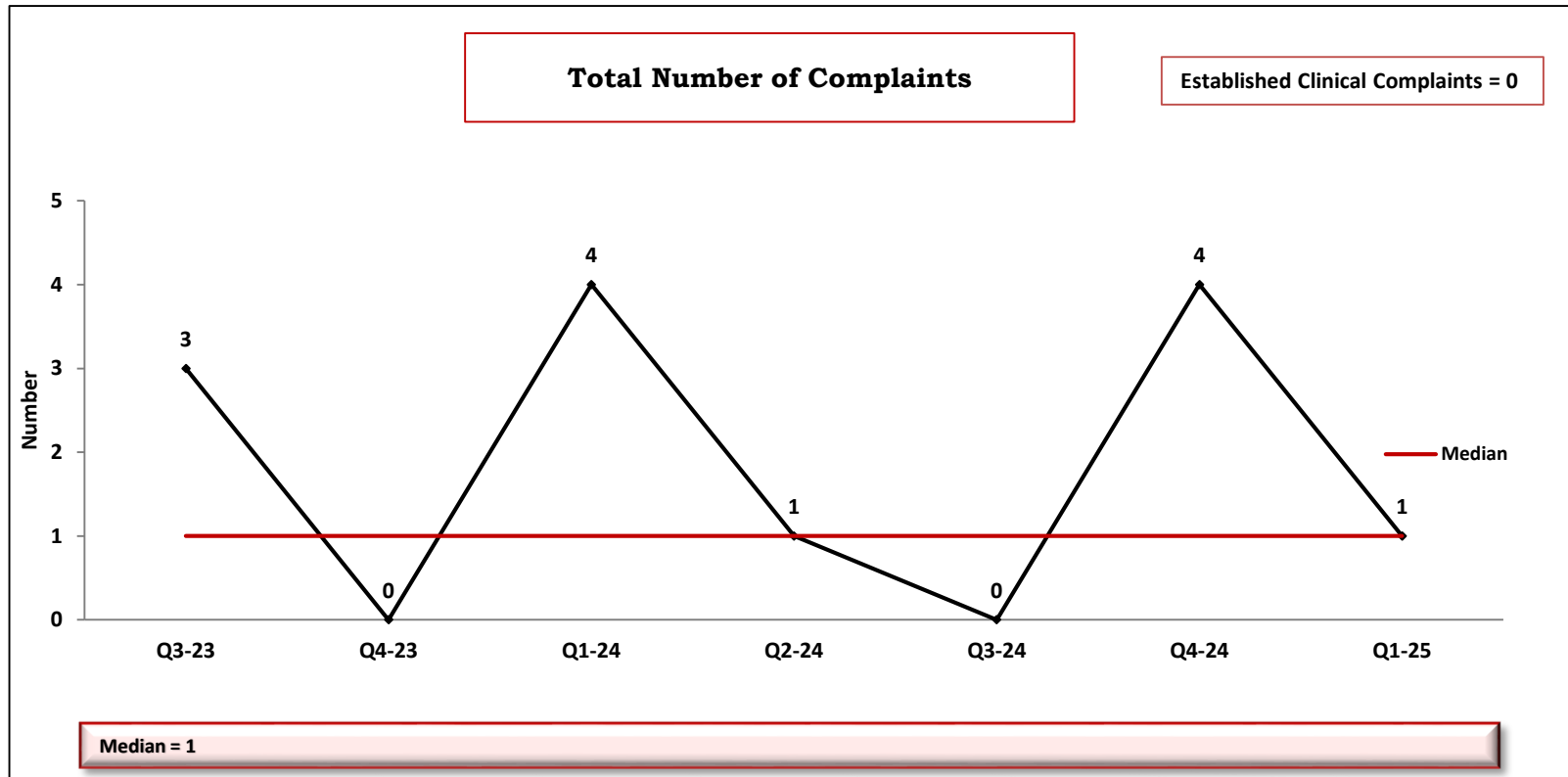
Median = 72%

Clinical Performance Indicators

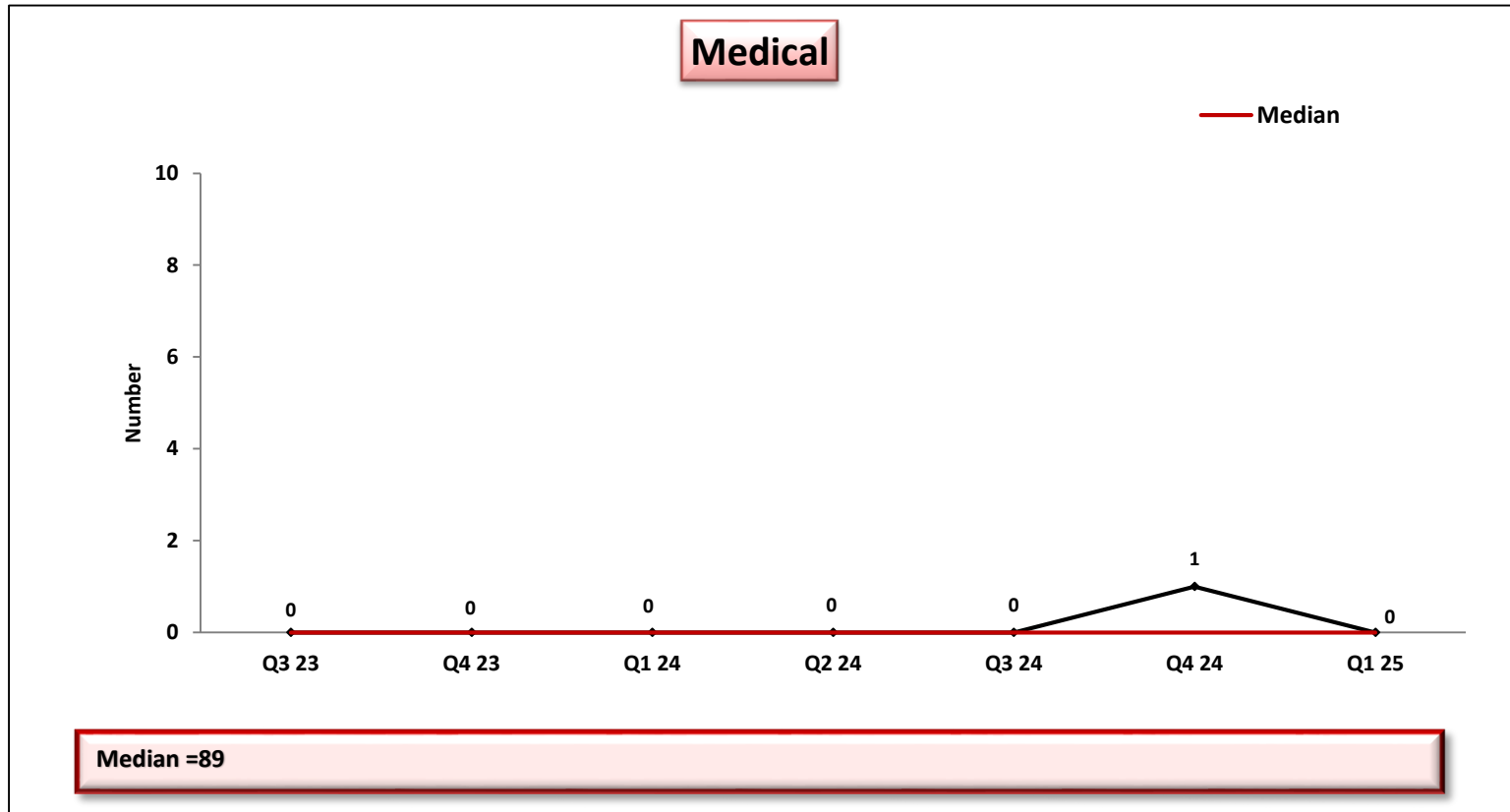
Compliance with defined Turnaround Time for Reporting



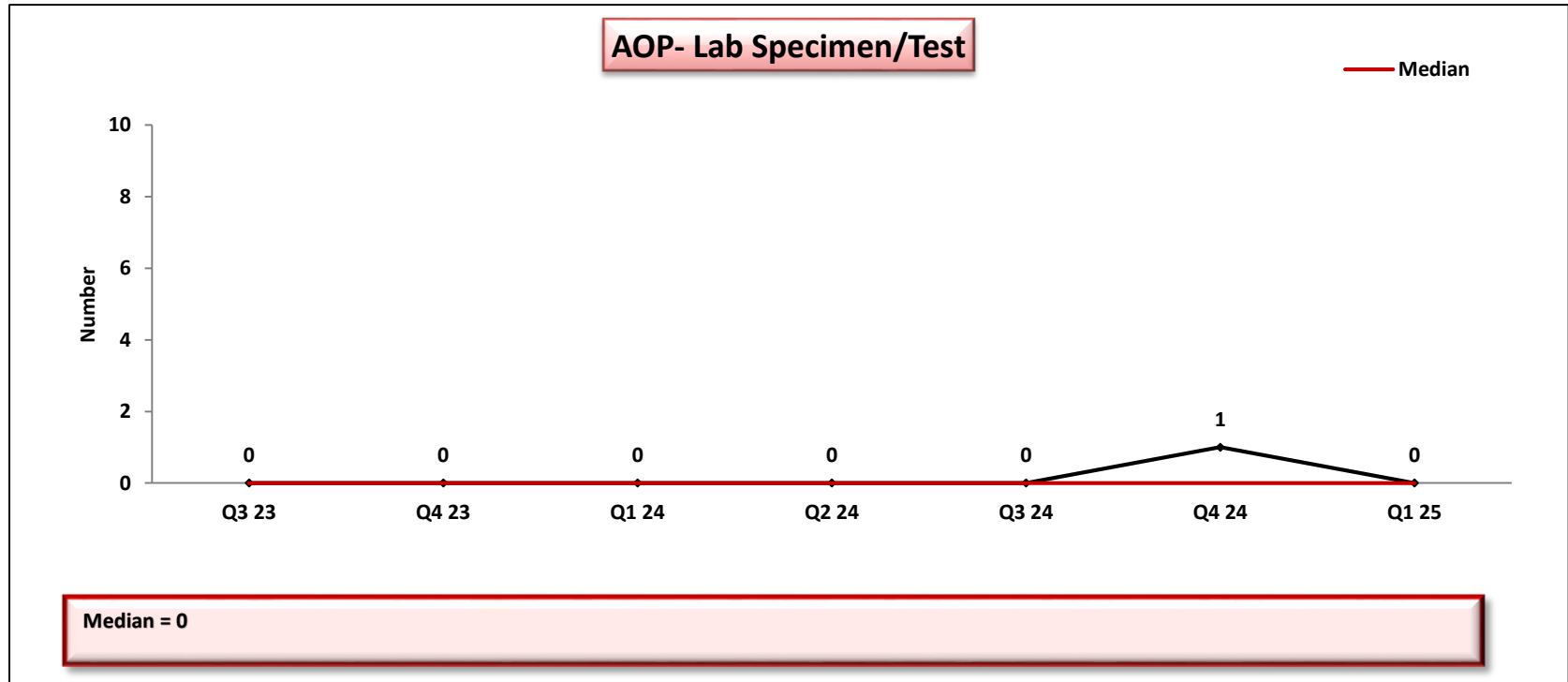
Complaints–Clinical Departments



Discipline wise complaints - Established



Established Clinical Complaints by Categories

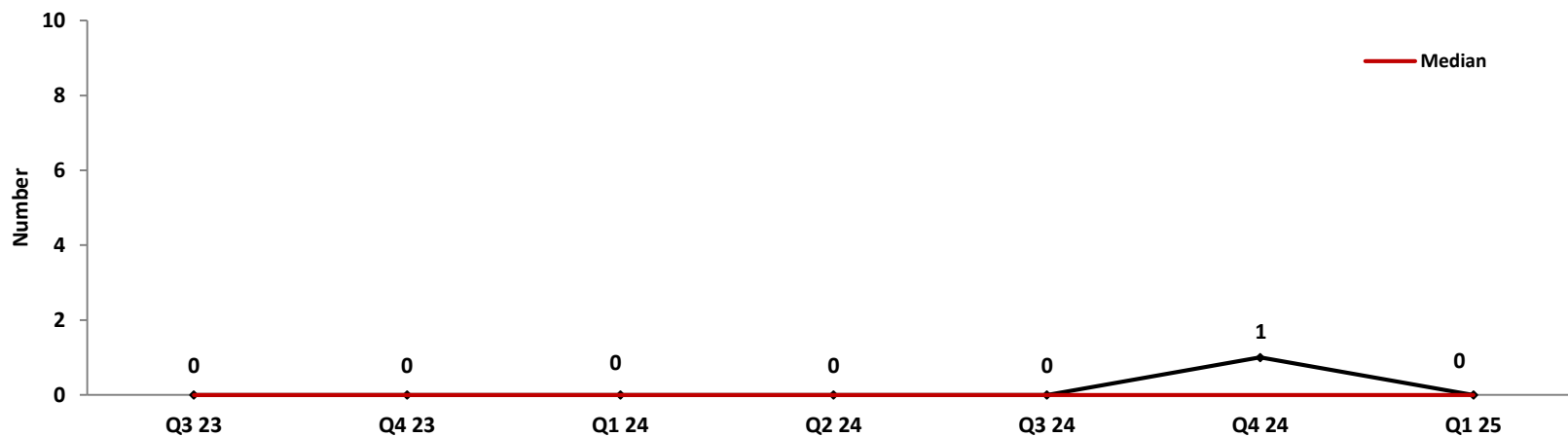


AOP Lab Specimen/ Test

- High result attributed due to analyzer's random error as per engineer.
- Technologist failed to correlate with previous results and other parameters.
- Disciplinary action and re-education provided to the technologist.

Established Clinical Complaints by Departments

Pathology



Median = 0

Thank you